

# 2023 Reflections and Looking Ahead

Sabina Carr
President & CEO

Presented to City of Dallas Parks & Recreation Board

March 21, 2024



AND BOTANICAL GARDEN

### Mission

Build and maintain a public venue that promotes the art, enjoyment and knowledge of horticulture, while providing opportunities for education and research.

We are committed to excellence, inclusion, good management and fiscal responsibility.



AND BOTANICAL GARDEN

### Year End 2023

- #2 Top Dallas Attraction +
- 1.1 million attendance
- 46,000 Member HH's
- Nearly 90,00 school children served
  - 50% Title One schools
- Healthy surplus and reinvestment
- Successful, high-profile programs
- Community engagement initiatives
- New President & CEO hired



AND BOTANICAL GARDEN

## Community Impact 2023

- 817 schools from 95 different districts
- 95,000 children served
- 53% received financial aid
- 94 TEKS aligned programs
- 1,400 Homeschool participants
- Dallas Zoo edible donations
- Dallas Public Library reads
- Dallas College Cooks
- 25,000 Arboretum free VIP tickets



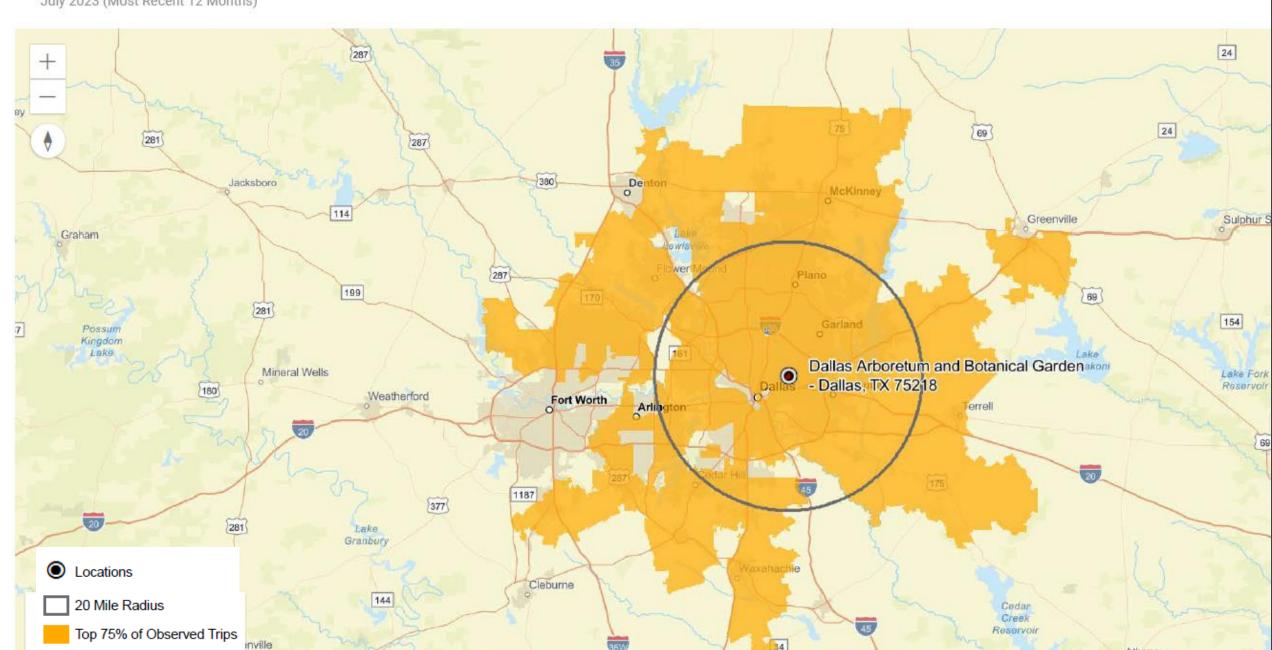
AND BOTANICAL GARDEN

### Visitor Profile

- 52% non-white (57% DFW)
- Average age 45 (45 DFW)
- Average HHI \$109K (DFW \$112K)
  - 92 Index to DFW <\$50K HHI</li>
- 28% College Degree
- Market comp Gen Z and Gen X
- Tourist 15%
- Dwell time 2 hours vs. 1.5 national

#### Dallas Arboretum and Botanical Garden

E Lawther Dr & Garland Rd, Dallas, TX, 75218 July 2023 (Most Recent 12 Months)





AND BOTANICAL GARDEN

# The First 90 Days

- Build culture
- Board relations
- Operational strengths and areas for improvement
- Stipend and Bond
- Opportunities for growth and innovation
- Visitor satisfaction and feedback

# Dallas Blooms





### Food & Wine Festival







# Artscape





# Black Heritage Celebration







### Pride in Bloom







# Hispanic Heritage Celebration



# Cool Thursday Concerts







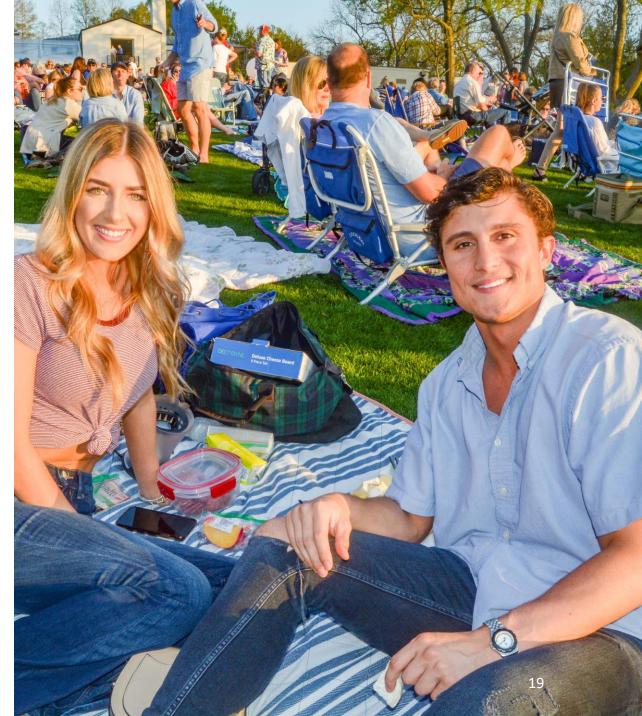






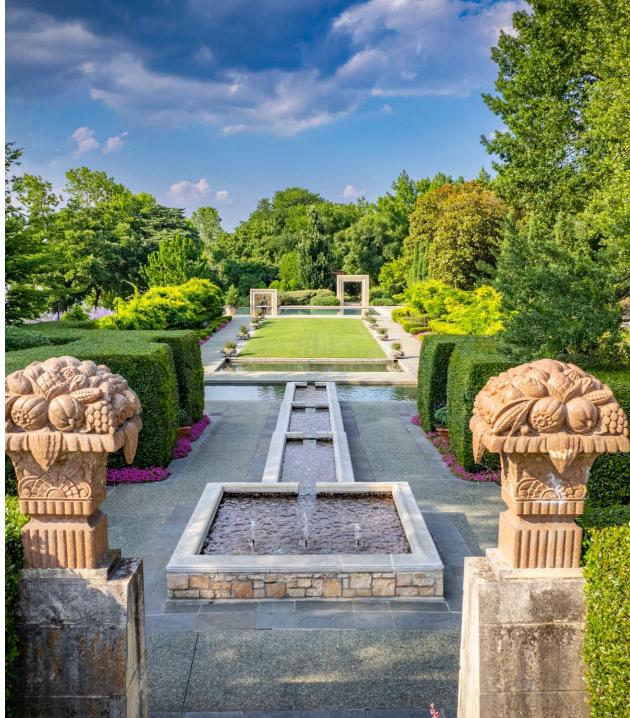














AND BOTANICAL GARDEN

### Future Initiatives

- Strategic planning
- Extended operating hours
- Variable pricing
- Online convenience fee
- Guest experience enhancement
- Education and partnerships expansion