



City of Dallas

Overview of the Dallas Online Report System (DORS) Expansion to Address Minor-Hit and-Run Collisions

**Public Safety Committee
March 5, 2024**

Administrator Robert Uribe
Dallas Police Department
City of Dallas

Overview



- Purpose
- Online Eligible Hit and Runs
- Agencies Offering Online Hit and Run Reporting
- Efficiencies Gained
- Online and Phone Reporting Update
- Next Steps



Purpose



- Provide the Public Safety Committee and the residents of Dallas information on the expansion of the Dallas Online Reporting System (DORS), in line with the 2020 KPMG study recommendations, to include minor hit-and-run collisions beginning March 2024.



Online Eligible Hit and Runs



- No injuries
- A wrecker is not needed
- Occurred within the city limits of Dallas
- Involving damage to an occupied vehicle
- Involving an unattended vehicle
- Involving striking a structure, fixture, or highway landscaping



Agencies Currently Offering Online Reports for Hit-and-Runs



- Austin Police Department
- Fort Worth Police Department
- Richardson Police Department
- Plano Police Department
- Los Angeles Police Department
- Oakland Police Department
- Various departments around Texas and the nation



Efficiencies Gained



- Citizens will be able to begin the report immediately rather than wait for an officer to arrive.
- Same investigative process.
- Patrol officers may be able to reallocate up to 15,000 hours towards higher priority calls.



Online/Phone/Virtual Reporting Effort Update



- Since the required online/reporting/virtual initiative began in July 2023, 46,553 patrol hours have been reallocated to higher-priority calls.

July 2023 - February 2024	Reports Written	Increase From Previous Year
Phone Reports	13,260	16.89%
Online Reports	15,469	67.23%

Virtual Report Eligible Auto Theft Reports	Number of Incidents Diverted
December 18, 2023 - February 2024	2,306



Next Steps



- Community Awareness
 - Continued social media releases
 - Neighborhood Police Officers (NPO) outreach
 - Press release
- 911 staff training underway
- Launch the initiative March 5, 2024





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March 4, 2024**

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Dallas Police Department
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