



Legislation Text

File #: 20-2094, **Version:** 1

STRATEGIC PRIORITY: Government Performance and Financial Management
AGENDA DATE: November 11, 2020
COUNCIL DISTRICT(S): All
DEPARTMENT: Office of Procurement Services
EXECUTIVE: Elizabeth Reich

SUBJECT

Authorize Supplemental Agreement No. 42 to exercise the second of two, two-year renewal options to the service contract with AT&T Corp. for voice and data network services, network management, monitoring, maintenance, Information Technology security, and related services for the Department of Information and Technology Services - Not to exceed \$34,777,553.99 - Financing: Information Technology Services Funds (subject to annual appropriations)

BACKGROUND

This action does not encumber funds; the purpose of a service contract is to establish firm pricing for services, for a specific term, which are ordered on an as needed basis.

This Supplemental Agreement will provide for continued voice and data network services, network management, monitoring, maintenance, Information Technology security, and related services for the Department of Information and Technology Services. This agreement is essential for ensuring the City's network is operable and managed. The agreement provides 24x7 network and security monitoring and technical support. The contract also includes on-site resources who assist with resolving complex network issues that could result in interruption of services throughout the City. The current network supports approximately 300 applications, 8,076 telephones, and connects over 700 facilities.

The renewal of this agreement will allow continued network support for essential business services that include but are not limited to:

- City's E9-1-1 Public Safety Answering Point system
- Network circuits connecting City facilities
- Network Wi-Fi and internet for residents in City public facilities (libraries, Park and Recreation, community centers, and others)
- Connections to cloud application services (Salesforce 311, Electronic Planning and Permitting System, Microsoft Office 365/email, Advanced Traffic Management System, and others)

- Phone communications/voice over IP network/VoIP
- Integrated Voice Recognition systems (311, Dallas Water Utilities, Park and Recreation, Library, and others)

Also included in this agreement is a network asset management application as well as local and long-distance telephone service and support.

On November 10, 2015, the City Council authorized a living wage policy that requires contractors to pay their employees a “living wage” rate as established annually by the Massachusetts Institute of Technology Living Wage Calculator for Dallas County by Resolution No. 15-2141. This contract renewal option includes the most current living wage of \$12.38.

PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)

On December 14, 2011, City Council authorized a seven-year service contract, with two two-year renewal options, for voice and data network services, network management, monitoring, maintenance, Information Technology security and related services by Resolution No. 11-3343.

On June 16, 2014, this item was included as a briefing memo to the Budget, Finance and Audit Committee.

On June 25, 2014, City Council authorized Supplemental Agreement No. 13 to increase the service contract for voice and data network services, network management, monitoring, maintenance, Information Technology security and related services by Resolution No. 14-0988.

Information about this item was provided to the Budget, Finance, and Audit Committee on January 3, 2017.

On January 11, 2017, City Council authorized Supplemental Agreement No. 24 to increase the service contract for voice and data network services, network management, monitoring, maintenance, Information Technology security and related services by Resolution No. 17-0071.

City Council will be briefed by memorandum regarding this matter on November 16, 2018.

On November 28, 2018, City Council authorized Supplemental Agreement No. 31 exercise the first of two, two-year renewal options, with AT&T Corp for voice and data network services, network management, monitoring, maintenance, information technology security, and related services by Resolution No. 18-1709.

FISCAL INFORMATION

Fund	FY 2021	FY 2022	Future Years
Information Technology Services Funds	\$13,690,879.46	\$21,086,674.53	\$0.00

M/WBE INFORMATION

In accordance with the City's Business Inclusion and Development Policy adopted on September 23, 2020, by Resolution No. 20-1430, as amended, the M/WBE participation on this contract is as follows:

Contract Amount	Category	M/WBE Goal	M/WBE %	M/WBE \$
\$34,777,553.99	Other Services	23.80%	5.43%	\$1,889,637.84
• This contract does not meet the M/WBE goal but complies with good faith efforts.				
• Supplemental Agreement No. 42 - 0.00% Overall M/WBE participation				
• AT&T Corp - Local; Workforce - 100.00% Local				

OWNER

AT&T Corp.

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Randall L. Stephenson, Chairman
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