

Memorandum



CITY OF DALLAS

DATE May 12, 2025

Honorable Members of the Public Safety Committee
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno,
Gay Donnell Willis

SUBJECT **May 14, 2025, City Council Agenda Item #7; 25-1462A A three-year sole source services agreement for a real-time online reporting platform and criminal activity database services, CloseWatch, for the Dallas Police Department**

The following agenda item is scheduled to go before Council on May 14, 2025.

AGENDA ITEM #7; 25-1462A

Authorize a three-year sole source services agreement for a real-time online reporting platform and criminal activity database services, CloseWatch, for the Dallas Police Department - Zetegy, Inc., sole source - Not to exceed \$105,750.00 - Financing: General Fund (subject to annual appropriations)

BACKGROUND

This action does not encumber funds; the purpose of a services agreement is to establish firm pricing for services, for a specific term, which are ordered on an as needed basis according to annual budgetary appropriations. The estimated amount is intended as guidance rather than a cap on spending under the agreement, so that actual need combined with the amount budgeted will determine the amount spent under this agreement.

This sole source services agreement will provide a real-time online reporting platform and criminal activity database services to assist in citizens reporting of crimes and Dallas Police Department tracking and reporting of criminal activities, CloseWatch, from Zetegy, Inc. This agreement includes 10K user licenses across the CloseWatch platforms; web training; specialty services

The platform services are designed to simplify citizen reporting and authorized Police personnel access to relevant information, in a user-friendly manner from one central source. Additionally, the services provide a secure online dashboard that enables crime incident details, data analysis, data visualizer and mapping. The platform services provide an efficient and effective tool for the Dallas Police Department's Fusion Center. CloseWatch's unique data sharing platform provides our officers with real-time intelligence to make fast-paced critical decisions aiding their endeavor to better protect and serve the community.

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FISCAL INFORMATION

Fund	FY 2025	FY 2026	Future Years
General Fund	\$35,250.00	\$35,250.00	\$35,250.00

Service First, Now!



Dominique Artis
Chief of Public Safety

c: Kimberly Bizer Tolbert, City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Dev Rastogi, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager

Alina Ciocan, Assistant City Manager
Donzell Gipson, Assistant City Manager
Robin Bentley, Assistant City Manager
Jack Ireland, Chief Financial Officer
Elizabeth Saab, Chief of Strategy, Engagement, and Alignment (I)
Directors and Assistant Directors