

October 23, 2019

**WHEREAS**, on December 21, 2016, Administrative Action No. 17-5056 authorized the City of Dallas to enter into a contract with Senior Citizens of Greater Dallas, Inc. to provide nursing home ombudsman, outreach and case management services to seniors who live in nursing homes and assisted living facilities, in an amount not to exceed \$50,000.00; and

**WHEREAS**, the City of Dallas, through the Office of Senior Affairs, works to provide activities and opportunities that promote active and healthy aging, the Senior Services Ombudsman Program is designed to work to improve the quality of life in nursing homes and assisted living facilities; and

**WHEREAS**, on August 9, 2017, City Council adopted the FY 2017-18 Consolidated Plan Budget for the U.S. Department of Housing and Urban Development (HUD) Grant Funds, by Resolution No. 17-1171; and

**WHEREAS**, on September 13, 2017, City Council authorized the first of two, twelve-month renewal options to increase funding to the contract with Senior Citizens of Greater Dallas, Inc. to administer the Senior Services Ombudsman Program by providing nursing home ombudsman, outreach and case management services to seniors residing in nursing homes and assisted living facilities within the city of Dallas, in an amount not to exceed \$73,049.00, from \$50,000.00 to \$123,049.00, by Resolution No. 17-1419; and

**WHEREAS**, on June 27, 2018, City Council adopted the FY 2018-19 Consolidated Plan Budget for HUD Grant Funds by Resolution No. 18-0987; and

**WHEREAS**, on September 12, 2018, City Council authorized the second of two, twelve-month renewal options to increase funding to the contract with Senior Citizens of Greater Dallas, Inc. to administer the Senior Services Ombudsman Program by providing nursing home ombudsman, outreach and case management services to seniors residing in nursing homes and assisted living facilities within the city of Dallas, in an amount not to exceed \$116,868.00, from \$123,049.00 to \$239,917.00, by Resolution No. 18-1262; and

**WHEREAS**, historically, the Senior Services Ombudsman Program was funded with HUD Grant Funds; and

**WHEREAS**, on June 12, 2019, City Council authorized General Funds to fund the Senior Services Ombudsman Program beginning FY 2019-2020.

**Now, Therefore,**

**BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:**

October 23, 2019

**SECTION 1.** That the City Manager is hereby authorized to execute a one-year service contract, with two one-year renewal options, with Senior Citizens of Greater Dallas, Inc., approved as to form by the City Attorney, to administer the Senior Services Ombudsman Program by providing nursing home ombudsman, which includes receiving, investigating and resolving complaints and assisting in obtaining goods or services to seniors residing in nursing homes and assisted living facilities within the city of Dallas for the period October 1, 2019 through September 30, 2020, in an amount not to exceed \$116,868.00.

**SECTION 2.** That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$116,868.00 to Senior Citizens of Greater Dallas, Inc. from FY 2019-20 General Fund, Fund 0001, Department MGT, Unit 4305, Object 3070, Encumbrance/Contract No. OCC-2019-00011166, Vendor 243979.

**SECTION 3.** That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.