

# Memorandum



CITY OF DALLAS

DATE May 6, 2022

Honorable Members of the Public Safety Committee

TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **May 11, 2022, City Council Agenda Item #17; 22-866 Five-year Collection Contract for Fire Rescue Department**

The following agenda item is scheduled to go before City Council on May 11, 2022.

### [Agenda Item #17; 22-866](#)

Authorize a five-year collection contract, with two one-year renewal options, for the billing, collection and reporting of emergency ambulance fees for Fire-Rescue Department with Digitech Computer, LLC through an interlocal agreement with The City of Bryan, Texas - Estimated Annual Net Revenue: General Fund \$27,600,000

### **Background**

This collection contract will allow for continued billing, collection, and reporting of emergency ambulance fees.

The Fire-Rescue Department has over 202,000 emergency medical runs and approximately 95,500 transports annually. These calls are serviced by 43 full time and 3 peak demand ambulances. Digitech Computer, LLC (Digitech) receives the electronic Patient Care Report (ePCR) secured file from ePCR system at the end of the day. Billing, collection and reporting services includes, but not limited to the following services:

- Process all patient records for billability according to the set regulations and requirements by payers, as applicable
- Invoice appropriate payers for patient's claim
- Provide collection services resulting in remittance of the payment into the City's designated bank accounts
- Provide reports on a monthly basis, and on as needed basis

Digitech has been providing billing, collection and reporting of emergency ambulance fees to the City of Dallas since February 2012. Digitech also provides billing, collection, and reporting of emergency ambulance fees for other municipalities in Texas such as:

- City of Bryan
- City of Plano
- City of Houston
- City of Richardson

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- City of Mesquite
- City of Garland

Additionally, Digitech has worked with Public Consulting Group, a Boston-based national firm that has led the way in developing effective Medicaid Cost Recovery programs around the country, to compile and file the necessary reports for the Texas Ambulance Supplemental Payment Program (TASPP). Through the TASPP, the City of Dallas has recovered over \$115M in additional funds through FY 2021. The vendor requires all of their professional coders to be Center for Medicare and Medicaid Services coding certified. Ambulance billing is Digitech's only focus, and they will continue to provide the City of Dallas with service of the highest quality and exceptional compliance while maximizing revenue.

The Interlocal Purchasing Agreement is authorized by Chapter 791 of the Texas Government Code and Subchapter F, Chapter 271, Texas Local Government Code. Section 271.102 of the Texas Local Government Code which authorizes a local government to participate in a Cooperative Purchasing Program with another local government or a local cooperative organization.

Should you have any questions regarding this item, please contact me at (214) 670-5299.



Jon Fortune  
Deputy City Manager

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Billerae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Robert Perez, Interim Assistant City Manager  
Carl Simpson, Interim Assistant City Manager  
M. Elizabeth Reich, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors