

September 27, 2023

WHEREAS, on October 25, 2017, the City Council authorized an acquisition contract for the purchase of software and hardware to upgrade the 9-1-1 telephone system infrastructure in the amount of \$2,907,945.57; and a five-year service contract, with three one-year renewal options, for maintenance of the 911 telephone system infrastructure in the amount of \$11,238,147.59 with SBC Global Services, Inc., dba AT&T Global Services in a total amount of \$14,146,093.16, by Resolution No. 17-1666; and

WHEREAS, on August 13, 2018, Administrative Action No. 18-6306 authorized Supplemental Agreement No. 1 to amend the 9-1-1 System Acquisition Agreement to add Statement of Work to implement ECAT's tool for reporting and statistical information for 9-1-1 services, with zero cost, having no effect on the contract amount; and

WHEREAS, on August 17, 2018, Administrative Action No. 18-6361 authorized Supplemental Agreement No. 2 to amend the 9-1-1 acquisition contract to adopt the statement of work related to the implementation of the upgraded NICE Inform Recording System, with zero cost, having no effect on the contract amount; and

WHEREAS, on August 17, 2018, Administrative Action No. 18-6362 authorized Supplemental Agreement No. 3 to amend the 9-1-1 acquisition contract to adopt the statement of work to implement text to 9-1-1 services, with zero cost, having no effect on the contract amount; and

WHEREAS, on August 17, 2018, Administrative Action No. 18-6363 authorized Supplemental Agreement No. 4 to amend the 9-1-1 Acquisition Agreement to adopt the Statement of Work to implement and design a hosted disaster recovery site for 9-1-1 services, with zero cost, having no effect on the contract amount; and

WHEREAS, on January 29, 2019, Administrative Action No. 19-5235 authorized Supplemental Agreement No. 5 to amend the 9-1-1 acquisition contract to adopt the statement of work related to the implementation of the Airbus Heads Up Displays upgrade to 9-1-1, with zero cost, having no effect on the contract amount; and

WHEREAS, on January 25, 2019, Administrative Action No. 19-5209 authorized Supplemental Agreement No. 6 to adopt the statement of work to implement texting to 9-1-1 services training, in an amount not to exceed \$4,800.00, from \$2,907,945.57 to \$2,912,745.57; and

WHEREAS, on February 19, 2019, Administrative Action No. 19-5433 authorized Supplemental Agreement No. 7 to allow implementation, and configuration of ProQA Aqua software interface to 9-1-1 NICE services for the Dallas Fire Rescue, in an amount not to exceed \$17,000.00, from \$2,912,745.57 to \$2,929,745.57 and

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WHEREAS, on May 31, 2019, Administrative Action No. 19-6038 authorized Supplemental Agreement No. 8 to allow ECATS enhancement and custom reports, in an amount not to exceed \$26,325.00, from \$2,929,745.57 to \$2,956,070.57; and

WHEREAS, on August 16, 2019, Administrative Action No. 19-6345 authorized Supplemental Agreement No. 9 to amend the existing 9-1-1 System Acquisition Agreement to add SOW to implement a secondary active 9-1-1 site, with zero cost, having no effect on the contract amount; and

WHEREAS, on April 8, 2020, Administrative Action No. 20-5517 authorized Supplemental Agreement No. 10 to amend the existing 9-1-1 System Acquisition Agreement to add SOW for the purchase of 9-1-1 NICE software licenses, in an amount not to exceed \$49,766.00, from \$2,956,070.57 to \$3,005,836.57; and

WHEREAS, on April 22, 2020, the City Council authorized the acceptance of the Coronavirus Aid, Relief, and Economic Security Act, Coronavirus Relief Funds to aid the COVID-19 response throughout the City by Resolution No. 20-0644; and

WHEREAS, on June 17, 2020, the City Council was briefed on the proposed uses of Coronavirus Aid, Relief and Economic Security Act, Coronavirus Relief Funds to facilitate assistance to eligible communities and households economically impacted by COVID-19; and

WHEREAS, on January 13, 2021, the City Council authorized Supplemental Agreement No. 11 to increase the acquisition contract with SBC Global Services, Inc. dba AT&T Global Services for the purchase of software and hardware to upgrade the 9-1-1 telephone system infrastructure in an amount not to exceed \$97,789.75, from \$3,005,836.57 to \$3,103,626.32, by Resolution No. 21-0149; and

WHEREAS, on April 13, 2022, the City Council authorized Supplemental Agreement No. 12, to exercise the first of three one-year renewal options to the service contract with SBC Global Services, Inc. dba AT&T Global Services for continuous maintenance and support to the City's 9-1-1 telephone system infrastructure, in an amount not to exceed \$1,951,225.06, by Resolution No. 22-0579; and

WHEREAS, on May 2, 2022, Administrative Action No. 22-5670 authorized Supplemental Agreement No. 13 to amend the existing 9-1-1 System Acquisition Agreement to purchase additional storage and retention capacity on the City's 9-1-1 NICE recording system, in an amount not to exceed \$18,678.00, from \$5,579,132.60 to \$5,597,810.60.

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Now, Therefore,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

SECTION 1. That the City Manager is hereby authorized to execute Supplemental Agreement No. 14 to exercise the second of three, one-year renewal options to the service contract with SBC Global Services, Inc., dba AT&T Global Services (VC16751), approved as to form by the City Attorney, for continued maintenance and support for the City's 9-1-1 telephone system infrastructure, in an amount not to exceed \$4,916,381.64.

SECTION 2. That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$4,916,381.64 (subject to annual appropriations) to SBC Global Services, Inc. dba AT&T Global Services from Service Contract No. POM-2017-00003902.

SECTION 3. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.