

MINUTES OF THE CITY COUNCIL COMMITTEE  
MONDAY, APRIL 11, 2022

22-0015

PUBLIC SAFETY COMMITTEE  
CITY COUNCIL CHAMBER, CITY HALL/VIDEO CONFERENCE  
COUNCILMEMBER ADAM MCGOUGH, PRESIDING

PRESENT: [7] McGough, Mendelsohn, Atkins, Moreno (\*\*1:03 p.m.), \*Resendez (\*\*1:04 p.m.), Thomas, Willis

ABSENT: [0]

The meeting was called to order at 1:01 p.m. with a quorum of the committee present.

The meeting agenda, posted in accordance with Chapter 551, "OPEN MEETINGS," of the Texas Government Code, was presented.

After all business properly brought before the committee had been considered, the meeting adjourned at 3:27 p.m.

\_\_\_\_\_  
Chair

ATTEST:

\_\_\_\_\_  
City Secretary Staff

\_\_\_\_\_  
Date Approved

The agenda is attached to the minutes of this meeting as EXHIBIT A.

The actions taken on each matter considered by the committee are attached to the minutes of this meeting as EXHIBIT B.

The briefing materials are attached to the minutes of this meeting as EXHIBIT C.

**\*Note: Members of the Committee participated in this meeting by video conference.**

**\*\* Note: Indicates arrival time after meeting called to order/reconvened.**

MINUTES OF THE CITY COUNCIL COMMITTEE  
MONDAY, APRIL 11, 2022

EXHIBIT A

**RECEIVED**

2022 APR -8 AM 11:22

CITY SECRETARY  
DALLAS, TEXAS

**City of Dallas**

1500 Marilla Street,  
Council Chambers, 6th Floor  
Dallas, Texas 75201

**Public Notice**

220386

**POSTED** CITY SECRETARY  
DALLAS, TX



**Public Safety Committee**

April 11, 2022

1:00 PM

## 2022 CITY COUNCIL APPOINTMENTS

COUNCIL COMMITTEE	
<b>ECONOMIC DEVELOPMENT</b> Atkins (C), Arnold (VC), McGough, Narvaez, Resendez, West, Willis	<b>ENVIRONMENT AND SUSTAINABILITY</b> Blackmon(C), Ridley (VC), Arnold, Bazaldua, Resendez, Schultz, West
<b>GOVERNMENT PERFORMANCE AND FINANCIAL MANAGEMENT</b> Mendelsohn (C), Willis (VC), Atkins, Bazaldua, McGough, Ridley, West	<b>HOUSING AND HOMELESSNESS SOLUTIONS</b> Thomas (C), Moreno (VC), Arnold, Blackmon, Mendelsohn, Ridley, Schultz
<b>PUBLIC SAFETY</b> McGough (C), Mendelsohn (VC), Atkins, Moreno, Resendez, Thomas, Willis	<b>QUALITY OF LIFE, ARTS, AND CULTURE</b> Bazaldua (C), West (VC), Arnold, Blackmon, Narvaez, Ridley, Thomas
<b>TRANSPORTATION AND INFRASTRUCTURE</b> Narvaez (C), Atkins (VC), Bazaldua, Mendelsohn, Moreno, Schultz, Willis	<b>WORKFORCE, EDUCATION, AND EQUITY</b> Schultz (C), Thomas (VC), Blackmon, McGough, Moreno, Narvaez, Resendez
<b>AD HOC JUDICIAL NOMINATING COMMITTEE</b> Resendez (C), Arnold, Bazaldua, Ridley, Thomas, West, Willis	<b>AD HOC LEGISLATIVE AFFAIRS</b> Atkins (C), McGough, Mendelsohn, Narvaez, Willis
<b>AD HOC COMMITTEE ON COVID-19 RECOVERY AND ASSISTANCE</b> Thomas (C), Atkins, Mendelsohn, Moreno, Ridley	<b>AD HOC COMMITTEE ON GENERAL INVESTIGATING &amp; ETHICS</b> Mendelsohn (C), Atkins, Blackmon, McGough, Schultz

(C) – Chair, (VC) – Vice Chair

### Handgun Prohibition Notice for Meetings of Governmental Entities

"Pursuant to Section [30.06](#), Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

"De acuerdo con la sección [30.06](#) del código penal (ingreso sin autorización de un titular de una licencia con una pistola oculta), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola oculta."

"Pursuant to Section [30.07](#), Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly."

"De acuerdo con la sección [30.07](#) del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola a la vista."

"Pursuant to Section [46.03](#), Penal Code (places weapons prohibited), a person may not carry a firearm or other weapon into any open meeting on this property."

"De conformidad con la Sección [46.03](#), Código Penal (coloca armas prohibidas), una persona no puede llevar un arma de fuego u otra arma a ninguna reunión abierta en esta propiedad."

Note: A quorum of the Dallas City Council may attend this Council Committee meeting.

The Public Safety Committee meeting will be held by videoconference and in the City Council Chambers, 6th Floor at City Hall.

Members of the public are encouraged to attend the meeting virtually; however, City Hall is available for those wishing to attend the meeting in person following all current pandemic-related public health protocols.

The meeting will be broadcast live on Spectrum Cable Channel 16 and Online at [bit.ly/cityofdallastv](http://bit.ly/cityofdallastv).

Members of the public may also listen to the meeting as an attendee at the following videoconference link: <https://dallascityhall.webex.com/dallascityhall/onstage/g.php?MTID=e98e6b51d16c32b4595ac24f580c4a3b0>

## CALL TO ORDER

### MINUTES

- A. [22-770](#) Approval of the March 8, 2022 Minutes

**Attachments:** [Minutes](#)

### BRIEFING ITEMS

- B. [22-773](#) Overview of Recent Public Safety Concerns of Promoted Events  
[Eddie Garcia, Chief of Police, Dallas Police Department]

**Attachments:** [Memorandum](#)

- C. [22-771](#) Violent Crime Reduction Plan Update  
[Paul Junger, Major of Police, Dallas Police Department]

**Attachments:** [Presentation](#)

- D. [22-828](#) Illegal Paper Registration Tags Update  
[Reuben G. Ramirez, Assistant Chief, Dallas Police Department]

**Attachments:** [Presentation](#)

- E. [22-830](#) Boarding Home Ordinance Changes  
[Andres Espinoza, Interim Director, Code Compliance]

**Attachments:** [Presentation](#)

- F. [22-829](#) Jail Contract with Dallas County  
[Gloria Lopez Carter, Director, Court and Detention Services]

**Attachments:** [Presentation](#)

- G. [22-831](#) Public Safety Dashboards  
[Jon Fortune, Deputy City Manager, City Manager's Office]

**Attachments:** [Presentation](#)

### BRIEFING BY MEMORANDUM

- H. [22-841](#) Dallas Fire-Rescue Facility Construction and Academy Facility Update  
[Dominique Artis, Chief of Fire, Dallas Fire Rescue]  
**Attachments:** [Memorandum](#)
- I. [22-842](#) Dallas Fire- Rescue Locution Project Update  
[Dominique Artis, Chief of Fire, Dallas Fire Rescue]  
**Attachments:** [Memorandum](#)
- J. [22-843](#) Outdoor Warning System Status Report  
[Rocky Vaz, Director, Office of Emergency Management]  
**Attachments:** [Memorandum](#)
- K. [22-911](#) April 13, 2022, Council Agenda Item #53; 22-697 Authorize the purchase of four medical rescue all-terrain vehicles for Fire-Rescue Department - Alternative Support Apparatus, LLC, only bidder - Not to exceed \$279,520 - Financing: Homeland Security- Urban Area Security Initiative 21-23 Fund  
[Jon Fortune, Deputy City Manager, City Manager's Office]  
**Attachments:** [Memorandum](#)
- L. [22-912](#) April 13, 2022, Council Agenda Item #57; 22-702 Authorize Supplemental Agreement No. 12 to exercise the first of three one-year renewal options to the service contract with SBC Global Services, Inc. dba AT&T Global Services for continues maintenance and support to City's 9-1-1 telephone system infrastructure - Not to exceed \$1,951,225.06 - Financing: 9-1-1 System Operations fund (subject to annual appropriations)  
[Jon Fortune, Deputy City Manager, City Manager's Office]  
**Attachments:** [Memorandum](#)

**ADJOURNMENT**

**EXECUTIVE SESSION NOTICE**

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
6. discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex Govt. Code §551.087]
7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex Govt. Code §551.089]

MINUTES OF THE CITY COUNCIL COMMITTEE  
MONDAY, APRIL 11, 2022

EXHIBIT B

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 11, 2022

Item A: Approval of the March 8, 2022 Minutes

Councilmember Thomas moved to adopt the minutes as presented.

Motion seconded by Councilmember Mendelsohn and unanimously adopted. (Resendez, Moreno absent when vote taken)

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 11, 2022

BRIEFING ITEM

Item B: Overview of Recent Public Safety Concerns of Promoted Events

The following individuals briefed the committee on the item:

- Phillips Rhodes, Police Senior Corporal, Dallas Police Department;
- Eddie Garcia, Chief of Police, Dallas Police Department;
- Albert Martinez, Designated Executive Assistant Chief, Dallas Police Department;
- Carl Simpson, Director, Code Compliance;
- Chris Caso, City Attorney, City Attorney's Office;
- T.C. Broadnax, City Manager, City Manager's Office; and
- Rosa Fleming, Director, Tourism, Conventions and Events

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 11, 2022

BRIEFING ITEM

Item C: Violent Crime Reduction Plan Update

The following individuals briefed the committee on the item:

- Paul Junger, Major of Police, Dallas Police Department;
- Phillips Rhodes, Police Senior Corporal, Dallas Police Department; and
- Eddie Garcia, Chief of Police, Dallas Police Department

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 11, 2022

BRIEFING ITEM

Item D:        Illegal Paper Registration Tags Update

The following individual briefed the committee on the item:

- Julio Gonzalez, Lieutenant, Dallas Police Department

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 11, 2022

BRIEFING ITEM

Item E: Boarding Home Ordinance Changes

The following individuals briefed the committee on the item:

- Andres Espinoza, Interim Director, Code Compliance;
- Casey Burgess, Assistant City Attorney, City Attorney's Office; and
- Jon Fortune, Deputy City Manager, City Manager's Office

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 11, 2022

BRIEFING ITEM

Item F: Jail Contract with Dallas County

The following individuals briefed the committee on the item:

- Gloria Lopez Carter, Director, Court and Detention Services; and
- Jon Fortune, Deputy City Manager, City Manager's Office

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 11, 2022

BRIEFING ITEM

Item G: Public Safety Dashboards

The following individual briefed the committee on the item:

- Jon Fortune, Deputy City Manager, City Manager's Office

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 11, 2022

BRIEFING BY MEMORANDUMS

- Item H: Dallas Fire-Rescue Facility Construction and Academy Facility Update
- Item I: Dallas Fire- Rescue Locution Project Update
- Item J: Outdoor Warning System Status Report
- Item K: April 13, 2022, Council Agenda Item #53; 22-697 Authorize the purchase of four medical rescue all-terrain vehicles for Fire-Rescue Department - Alternative Support Apparatus, LLC
- Item L: April 13, 2022, Council Agenda Item #57; 22-702 Authorize Supplemental Agreement No. 12 to exercise the first of three one-year renewal options to the service contract with SBC Global Services, Inc. dba AT&T Global Services for continues maintenance and support to City's 9-1-1 telephone system infrastructure - Not to exceed \$1,951,225.06 - Financing: 9-1-1 System Operations fund (subject to annual appropriations)

The committee discussed the items.

MINUTES OF THE CITY COUNCIL COMMITTEE  
MONDAY, APRIL 11, 2022

EXHIBIT C

# Public Safety Committee Meeting Record

The Public Committee meetings are recorded. Agenda materials are available online at [www.dallascityhall.com](http://www.dallascityhall.com).  
Recordings may be reviewed/copied by contacting the Public Safety Committee Coordinator at 214-671-5265.

**Meeting Date:** Monday, March 8, 2022

**Convened:** 1:03 P.M.

**Adjourned:** 3:29 P.M.

**Committee Members Present:**

Adam McGough, Chair  
Cara Mendelsohn, Vice Chair  
Tennell Atkins  
Jesse Moreno  
Jaime Resendez  
Casey Thomas, II  
Gay Donnell Willis

**Committee Members Absent:**

N/A

**Other Council Members Present:**

**AGENDA:**

**Call to Order (1:03 P.M.)**

**Announcement**

Adam McGough, Chair made an announcement that the Dallas Police Department has been named finalists for the Smart Cities, North American Awards.

**BRIEFING ITEMS**

**A. Approval of the March 8, 2022 Minutes**

**Presenter(s):** Adam McGough, Chair

**Information Only:**

**Action Taken/Committee Recommendation(s):**

A motion was made to approve the February 17, 2022 meeting minutes.

**Motion made by:** Gay Donnell Willis

**Item passed unanimously:**

**Item failed unanimously:**

**Motion Seconded by:** Tennell Atkins

**Item passed on a divided vote:**

**Item failed on a divided vote:**

**B. Violent Crime Reduction Plan Update**

**Presenter(s):** Paul Junger, Major of Police, Dallas Police Department

**Information Only:**

**Action Taken/Committee Recommendation(s):**

Staff provided a presentation overview of the Violent Crime Reduction Plan Update. The presentation provided the Grid Impact by Crime Type; Results from Our Perspective; Reversing the Trend; Murder, Robbery, Aggravated Assault; Amplifying Trust; and Crime Plan Next Steps. Committee Members commended the police department for their hard work in improving the violent crime in the City of Dallas. All other questions and concerns were answered.

**C. Apartment Community Crime Reduction Initiative**

**Presenter(s):** James Stephens, Sergeant, Dallas Police Department

**Information Only:**

**Action Taken/Committee Recommendation(s):**

Staff provided a presentation overview of the Apartment Community Crime Reduction Initiative. The presentation provided the Background/ History; Purpose; Issues/Operational Concerns; Current Operational Actions; Proposed Actions; and Next Steps. Committee Members expressed their concerns on communicating with property owners to understand the cases driving high crime in apartment complexes. All other questions and concerns were answered.

**D. DFR's Emergency Medical Services Vision**

**Presenter(s):** Delridge Williams, Deputy Chief, Scott Clumpner, Section Chief, Dallas Fire Rescue

**Information Only:**

**Action Taken/Committee Recommendation(s):**

Staff provided a high-level overview of the DFR Strategic Vision for Emergency Medical Services (EMS). The presentation provided the Strategic Vision; Historical Trends; Current Resources; Recent Program Enhancements; and Future Projects and Goals.

**E. Dallas Police Department Interactive Dashboard**

**Presenter(s):** Brita Andercheck, Director, Office of Data Analytics and Business Intelligence

**Information Only:**

**Action Taken/Committee Recommendation(s):**

Staff presented a live DPD dashboard that displayed the analytics on all crime types, victim demographics, time of crime occurrence/report and will be updated daily. The interactive nature of the dashboard will help a viewer to gain deeper insight into crime analytics in the City of Dallas. Committee Members were impressed and in support of launching the new live DPD dashboard. All other questions and concerns were answered.

**F. Public Safety Dashboards**

**Presenter(s):** Jon Fortune, Assistant City Manager, City Manager's Office

**Information Only:**

**Action Taken/Committee Recommendation(s):**

Staff provided the Committee with the Public Safety Dashboards for February 2022 to provide a comprehensive snapshot of performance measures, critical areas of concerns, and staffing levels. All other questions and concerns were answered.

**BRIEFING BY MEMORANDUM**

**G. March 9, 2022, City Council Agenda Item #16; 22-5 Social Media Investigative Software for the Police Department**

**Presenter(s):** Jon Fortune, Assistant City Manager, City Manager's Office

**Information Only:**

**Action Taken/Committee Recommendation(s):**

The briefing memorandum referenced on the upcoming March 9, 2022, City Council Agenda Item #16; 22-5 Social Media Investigative Software for the Police Department. Committee Members had no

questions or concerns.

**H. March 9, 2022, City Council Agenda Item #22; 22-414 Five-year Agreement for Janitorial Services for the Fire Department**

**Presenter(s):** Jon Fortune, Assistant City Manager, City Manager's Office

**Information Only:**

**Action Taken/Committee Recommendation(s):**

The briefing memorandum referenced on the upcoming March 9, 2022, City Council Agenda Item #22; 22-414 Five-year Agreement for Janitorial Services for the Fire Department. Jon Fortune, Deputy City Manager, informed the Committee this item was deleted from the March 9, 2022, Council Agenda due to contract negotiations and will come back at a future Agenda date.

**I. March 9, 2022, City Council Agenda Item #34; 22-513 Smart Policing Grant**

**Presenter(s):** Jon Fortune, Assistant City Manager, City Manager's Office

**Information Only:**

**Action Taken/Committee Recommendation(s):**

The briefing memorandum referenced on the March 9, 2022, City Council Agenda Item #34; 22-513 Smart Policing Grant. Committee Members had no questions or concerns.

**ADJOURNMENT (3:29 P.M)**

**APPROVED BY:**

**ATTESTED BY:**

Adam McGough, Chair  
Public Safety Committee

Karen Gonzalez, Coordinator  
Public Safety Committee

# Memorandum



CITY OF DALLAS

DATE April 8, 2022

Honorable Members of the Public Safety Committee

TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Overview of Recent Public Safety Concerns of Promoted Events**

This agenda item has been scheduled at the request of Chairman McGough to review the tragic shooting that occurred at an unpermitted event on Saturday, April 2, 2022. Chief Garcia and his executive leadership team will be available to discuss this as well as other similar unpermitted events and strategies to help prevent them in the future.

Should you have any questions regarding this item, please contact me at (214) 670-5299.

A handwritten signature in cursive script that reads "Jon Fortune".

Jon Fortune  
Deputy City Manager

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Billerae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Robert Perez, Interim Assistant City Manager  
Carl Simpson, Interim Assistant City Manager  
M. Elizabeth Reich, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors



**City of Dallas**

# **Violent Crime Reduction Plan Update**

**Public Safety Committee  
April 11, 2022**

Paul Junger, Major of Police  
Dallas Police Department  
City of Dallas

# Presentation Overview



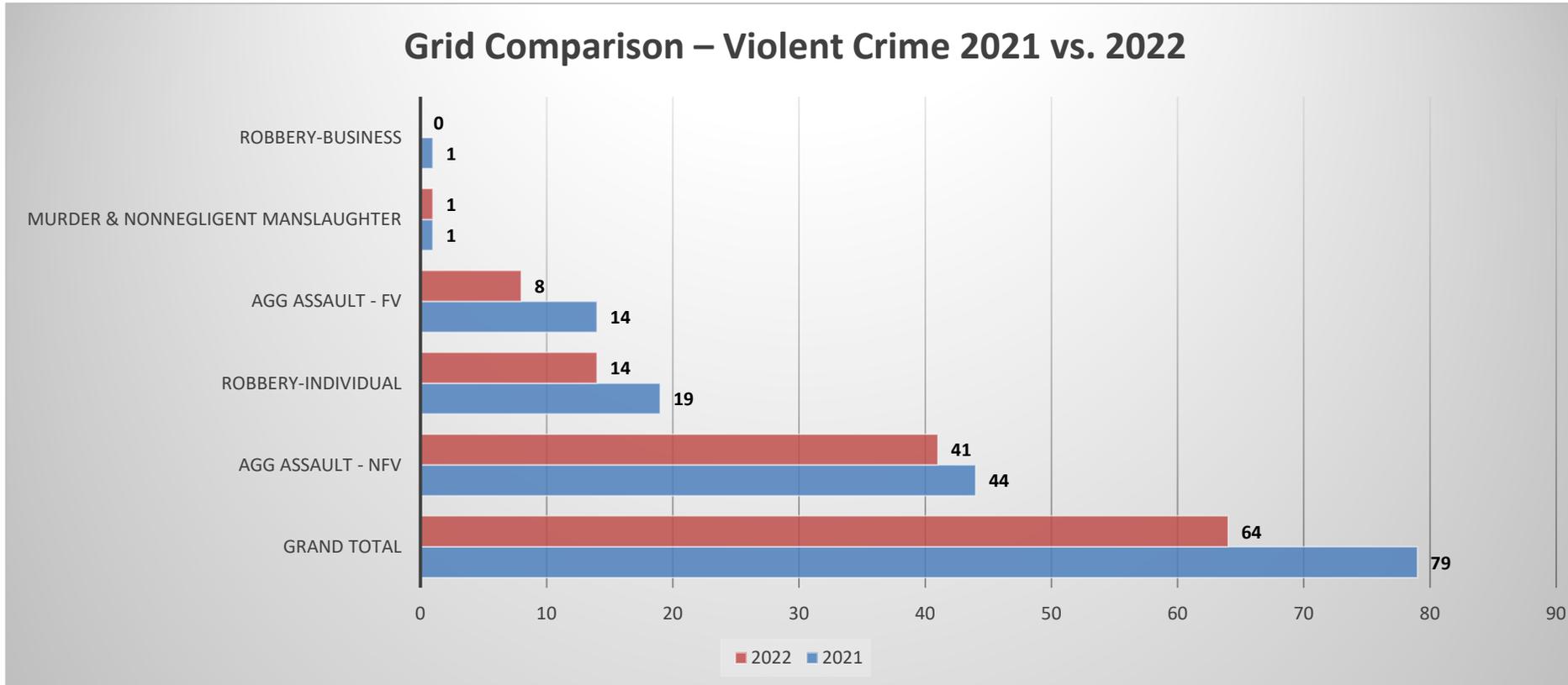
- Grid Impact by Crime Type
- Results from Our Perspective
- Reversing the Trend
- Murder, Robbery, Aggravated Assault
- Amplifying Trust
- Crime Plan - Next Steps



# Grid Impact by Crime Type



### Grid Comparison – Violent Crime 2021 vs. 2022

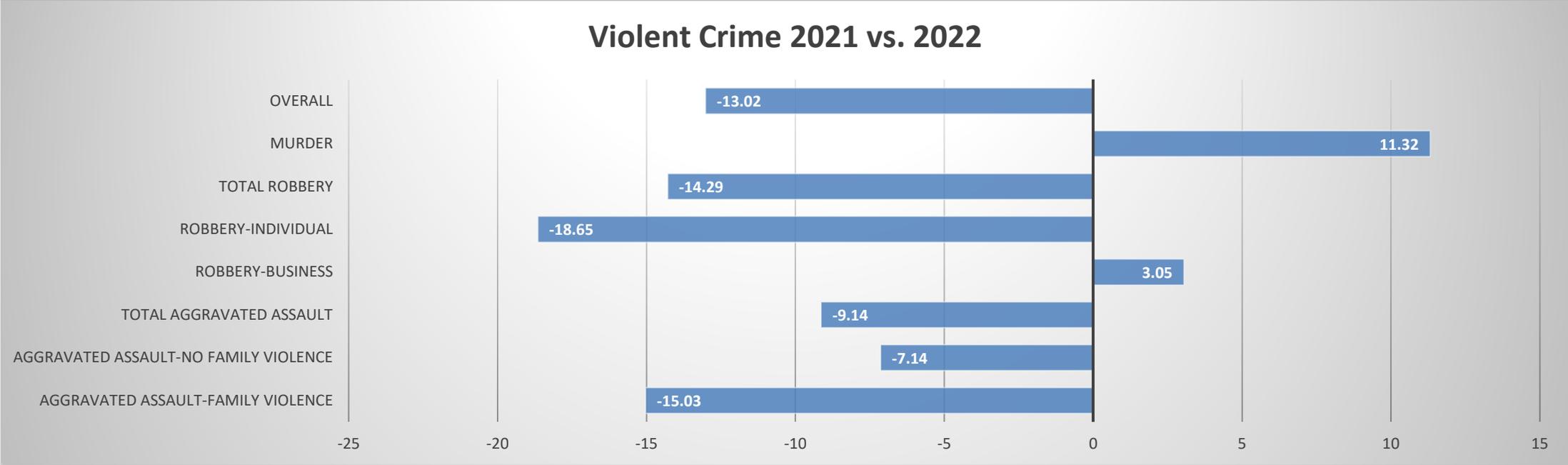


Our crime plan is based on the theory that crime is concentrated in small areas throughout the city.

- \* Phase 3 Grids
- \* Jan 1 – Mar 31, 2022
- Victims
- Red – 2022
- Blue - 2021



# Results from Our Perspective



# Reversing the Trend - Dallas



## Compstat Daily Violent Crime Briefing as of Thursday, March 31, 2022

City Total	Crime	MTD	Lst Mn MTD	Cnt Diff	MTDLY	Cnt Diff		% Chg	YTD	YTDLY	Cnt Diff		% Chg
City Total Violent	Agg Assault FV	136	111	25	158	-22	▼	-13.92%	393	464	-71	▼	-15.30%
	Agg Assault NFV	483	373	110	501	-18	▼	-3.59%	1326	1428	-102	▼	-7.14%
	<b>Sub-Total Assault Offenses</b>	<b>619</b>	<b>484</b>	<b>135</b>	<b>659</b>	<b>-40</b>	▼	<b>-6.07%</b>	<b>1719</b>	<b>1892</b>	<b>-173</b>	▼	<b>-9.14%</b>
	Murder/Non-Negligent Manslaughter FV	1	5	-4	1	0	—	0.00%	10	8	2	▲	25.00%
	Murder/Non-Negligent Manslaughter NFV	21	11	10	12	9	▲	75.00%	49	45	4	▲	8.89%
	<b>Sub-Total Homicide Offenses</b>	<b>22</b>	<b>16</b>	<b>6</b>	<b>13</b>	<b>9</b>	▲	<b>69.23%</b>	<b>59</b>	<b>53</b>	<b>6</b>	▲	<b>11.32%</b>
	Robbery Business	49	30	19	29	20	▲	68.97%	135	131	4	▲	3.05%
	Robbery Individual	139	119	20	166	-27	▼	-16.27%	423	520	-97	▼	-18.65%
	<b>Sub-Total Robbery Offenses</b>	<b>188</b>	<b>149</b>	<b>39</b>	<b>195</b>	<b>-7</b>	▼	<b>-3.59%</b>	<b>558</b>	<b>651</b>	<b>-93</b>	▼	<b>-14.29%</b>
	Fondling FV	2	2	0	11	-9	▼	-81.82%	7	27	-20	▼	-74.07%
	Rape FV	8	7	1	19	-11	▼	-57.89%	21	44	-23	▼	-52.27%
	Sexual Assault with an Object FV	1	1	0	3	-2	▼	-66.67%	2	10	-8	▼	-80.00%
	Sodomy FV	5	1	4	9	-4	▼	-44.44%	10	25	-15	▼	-60.00%
	<b>Sub-Total Sex Offenses FV</b>	<b>16</b>	<b>11</b>	<b>5</b>	<b>42</b>	<b>-26</b>	▼	<b>-61.90%</b>	<b>40</b>	<b>106</b>	<b>-66</b>	▼	<b>-62.26%</b>
	Fondling NFV	6	4	2	10	-4	▼	-40.00%	12	19	-7	▼	-36.84%
	Rape NFV	11	9	2	17	-6	▼	-35.29%	28	60	-32	▼	-53.33%
	Sexual Assault with an Object NFV	3	5	-2	2	1	▲	50.00%	10	4	6	▲	>100%
	Sodomy NFV	4	11	-7	10	-6	▼	-60.00%	19	26	-7	▼	-26.92%
	<b>Sub-Total Sex Offenses NFV</b>	<b>24</b>	<b>29</b>	<b>-5</b>	<b>39</b>	<b>-15</b>	▼	<b>-38.46%</b>	<b>69</b>	<b>109</b>	<b>-40</b>	▼	<b>-36.70%</b>
	<b>Sub_Total Violent</b>	<b>869</b>	<b>689</b>	<b>180</b>	<b>948</b>	<b>-79</b>	▼	<b>-8.33%</b>	<b>2445</b>	<b>2811</b>	<b>-366</b>	▼	<b>-13.02%</b>
<b>City Total</b>		<b>869</b>	<b>689</b>	<b>180</b>	<b>948</b>	<b>-79</b>	▼	<b>-8.33%</b>	<b>2445</b>	<b>2811</b>	<b>-366</b>	▼	<b>-13.02%</b>

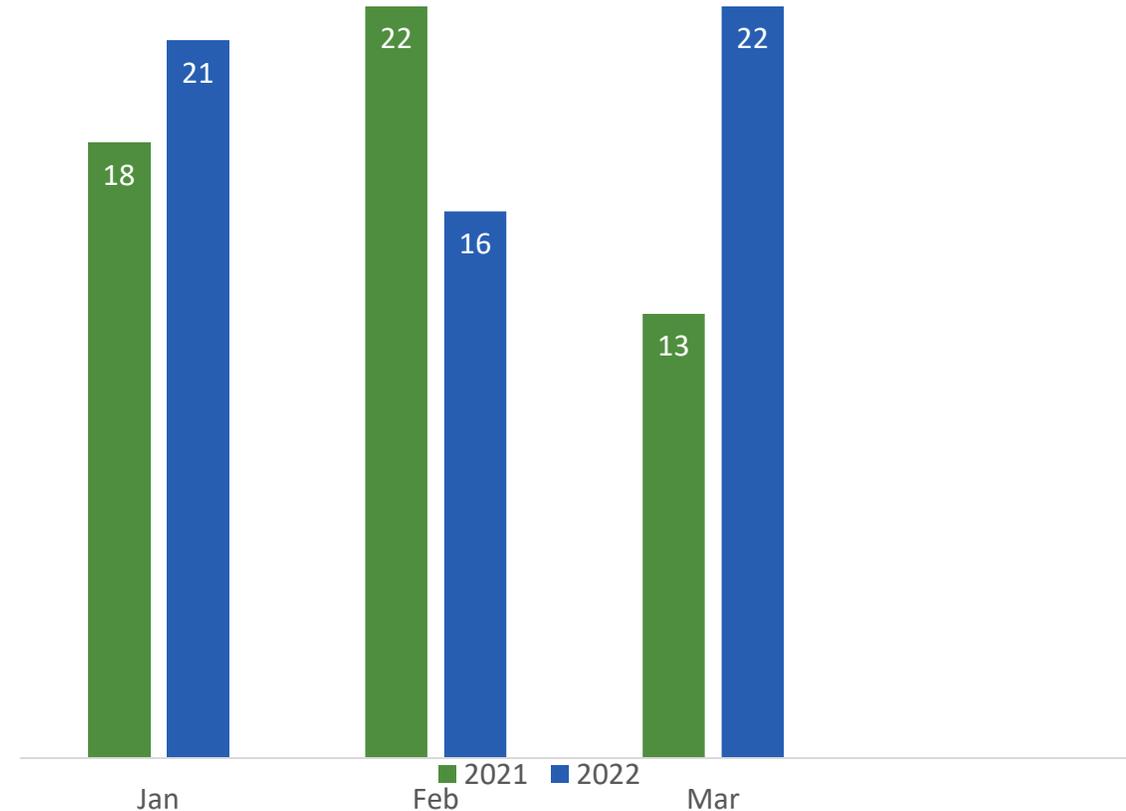


# Murder



- 2022 Murder Trend
- As of March 31, murders are up by 6 victims from 2021.

- 2022 Victims – Dark Blue
- 2021 Victims – Green



# Murder Victimology



## Motive (Why)

1. *Unknown circumstances (37)*
2. *Argument / conflict (12)*
3. *Other classifications (8)*

## Premises (Where)

1. *Apartments (18)*
2. *Highway, Street, Alley (11)*
3. *Park/Outdoor Area (8)*

## Relationship (Who)

1. *Unknown relationships (37)*
2. *Victim was Other (5)*
3. *Victim was Boyfriend/Girlfriend (4)*

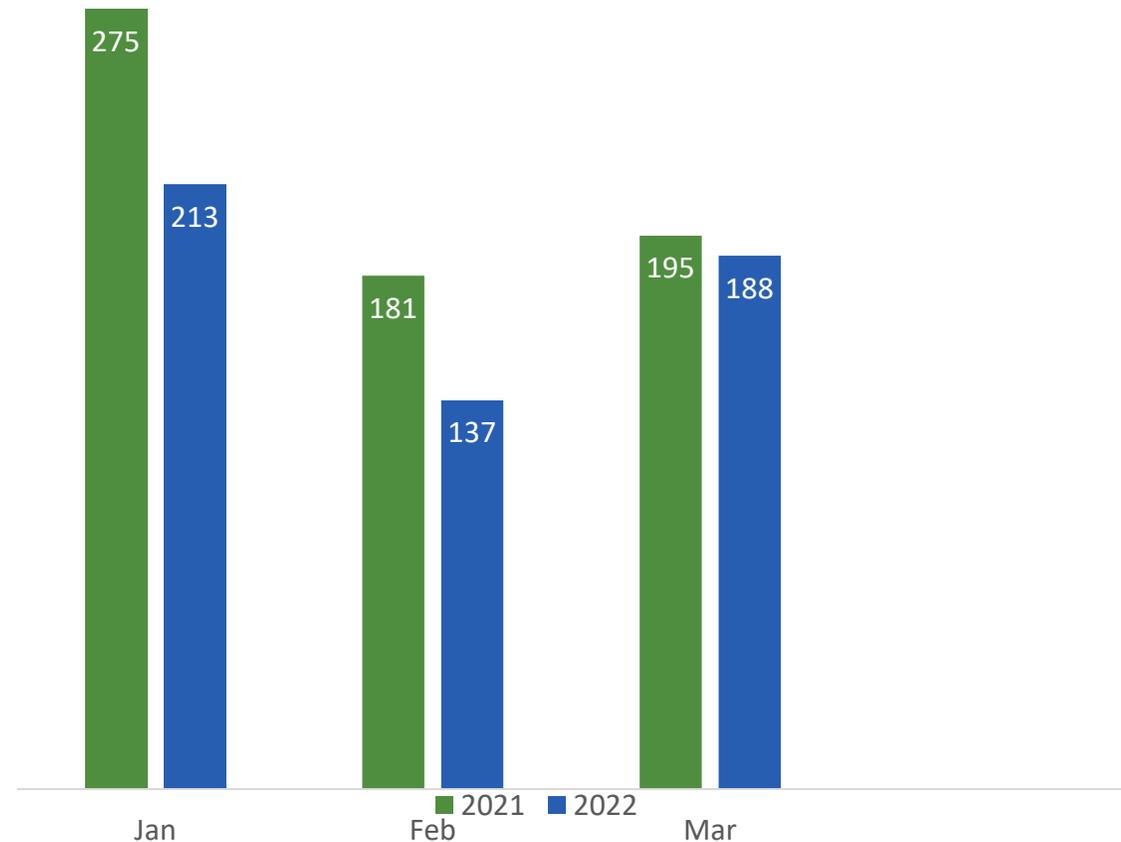


# Robbery



- Reversing the Robbery Trend
- We have reduced robbery victims by 93 this year compared to last year.
- -6% firearms used
- -21.4% firearms discharged
- -16.6% injured by firearm

- 2022 Victims – Dark Blue
- 2021 Victims – Green





## Motive (Why)

1. Carjacking (89)
2. Shoplift(30)
3. Attempt carjacking (17)

## Premises (Where)

1. Apartments (135)
2. Commercial Stores (108)
3. Highway/Alley/Street (90)

## Relationship (Who)

1. Unknow (165)
2. Stranger (162)
3. Acquaintance (35)

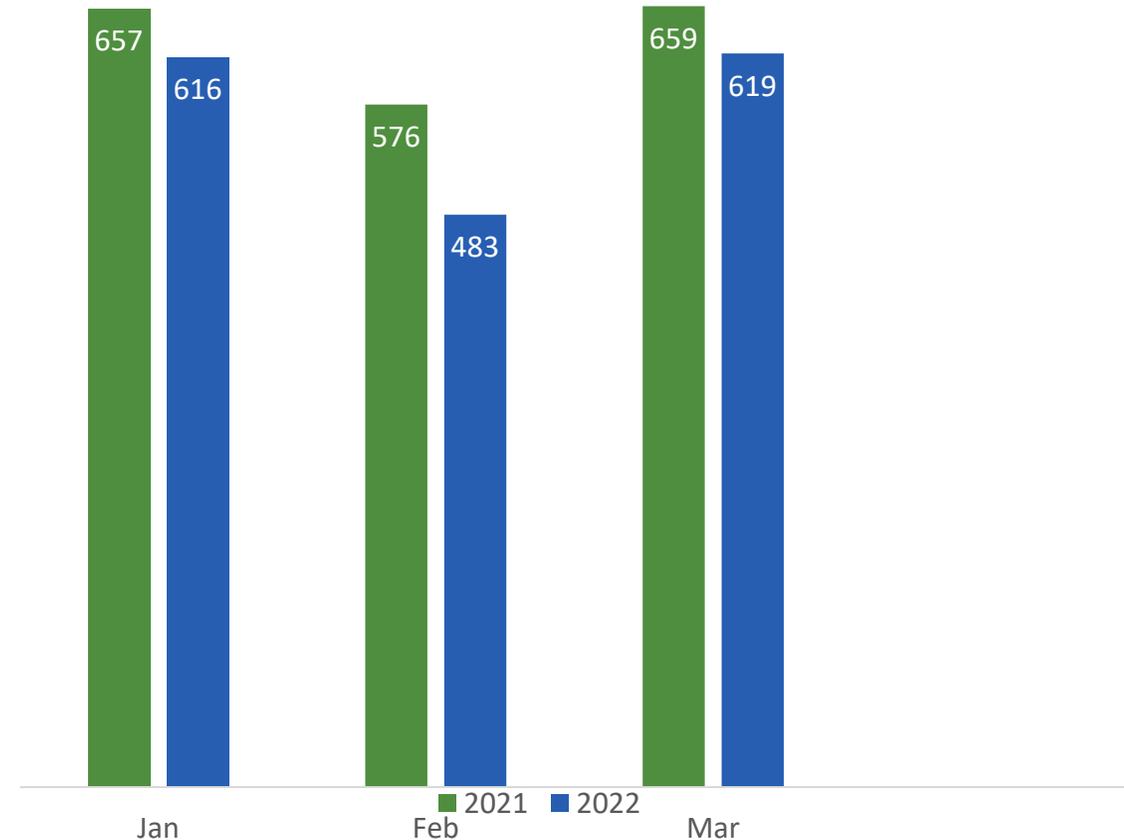


# Aggravated Assault



- Reversing the Aggravated Assault Trend
- We have reduced aggravated assault victims by 173 year to date.
- -3.8% firearms used
- +0.7% firearms discharged
- +2% injured by firearm

- 2022 Victims – Dark Blue
- 2021 Victims – Green



# Aggravated Assault Victimology



## Motive (Why)

1. *Unknown Circumstance (591)*
2. *Argument (547)*
3. *Other Circumstance (496)*

## Premises (Where)

1. *Apartment (485)*
2. *Single residence (440)*
3. *Highway / Street (370)*

## Relationship (Who)

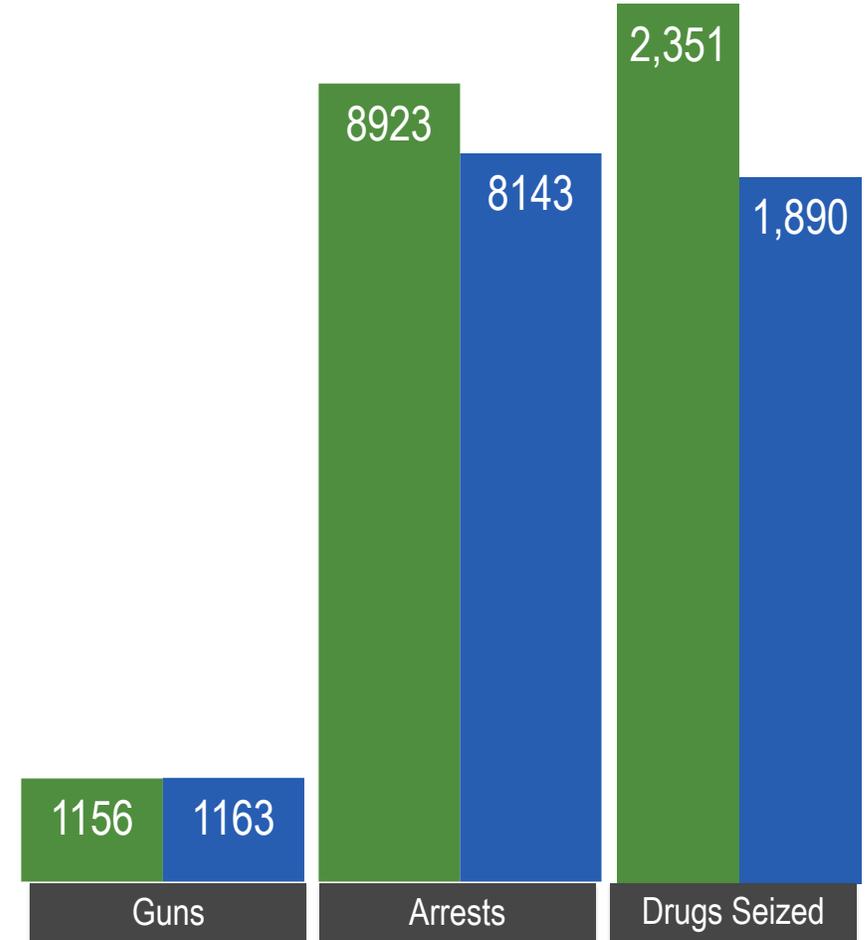
1. *Unknown (768)*
2. *Stranger (289)*
3. *Boyfriend/Girlfriend (128)*



# Arrests, Seized Weapons, and Seized Drugs



- 2022 – Dark Blue
- 2021 – Green



# Amplifying Trust

- UNIDOS Hispanic Outreach Spring Break Youth Sports Camp
- Women's Self-Defense Class
- East Bureau Multifamily Expo for Apartment Managers
- Active Shooter Training
- Me First Health Fair



# Amplifying Trust



March 15, 16, 17, 2022  
UNIDOS Hispanic Outreach  
Spring break Youth Sports  
Camp

Spring camps were hosted  
in (3) separate council  
districts. Soccer, Baseball  
and Football.



# Amplifying Trust



March 17, 2022

SE NPO, Bexar St.  
Storefront SW ROC and  
Citizens from South  
Dallas participated in a  
Women's Self Defense  
Class at Juanita  
Recreation Center.



# Amplifying Trust



March 22, 2022

The Northeast  
Neighborhood Patrol  
Officers hosted their annual  
East Bureau Multifamily  
Expo for Apartment  
Managers.



# Amplifying Trust



March 26, 2022

Office of Community Affairs coordinated an active shooter presentation for the Northwest Community Center and community residents.



# Amplifying Trust



March 26, 2022

SE NPOs participated in the Successful Me First Health Fair event .

Weeding and Seeding initiatives continues.



# Crime Plan – Next Steps



- Place Network Investigations Team
  - Internal DPD team that targets criminal networks can reduce violent crime (e.g., gang violence)
  - 2 locations identified for consideration to PNI Board
- Place Network Investigations Board
  - City of Dallas team
- Phase 3 Grids – January 1, 2022
  - Deployed 47 new grids after evaluation of Phase 2 deployment in violent crime hot spots
- Focused Deterrence
  - A holistic, resource-intensive process involving multiple law enforcement and community partners
  - The long-term strategy will build upon early plan components, which works synergistically to reduce violent crime and lays the groundwork for long-term change





**City of Dallas**

# **Violent Crime Reduction Plan Update**

**Public Safety Committee  
April 11, 2022**

Paul Junger, Major of Police  
Dallas Police Department  
City of Dallas



**City of Dallas**

# **Illegal Paper Registration Tags Update**

**Public Safety Committee  
April 11, 2022**

Reuben Ramirez, Assistant Chief  
Dallas Police Department  
City of Dallas

# Presentation Overview



- Background/History
- Motivating Factors
- Impact to the City of Dallas
- Historical Challenges
- Current DMV Solutions
- DPD's Enforcement Strategy
- Next Steps



# Background/History



- Original Purpose for Temporary Tags
- Fake Tags vs Fraudulently Obtained
- Lack of regulatory controls to obtain a dealership account with TXDMV
- Purchasing Fraudulent Tags Online



# Motivating Factors



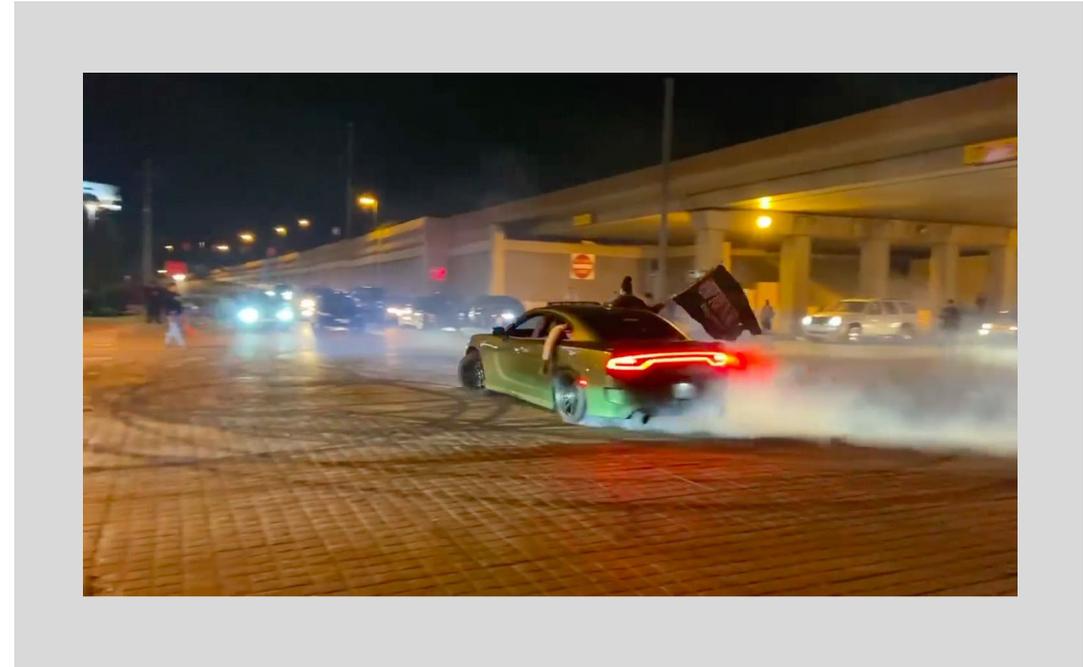
- Stolen Vehicles
- Avoid Paying Tolls
- Avoid Sales Tax
- Using vehicle for other crimes



# Impact to City of Dallas



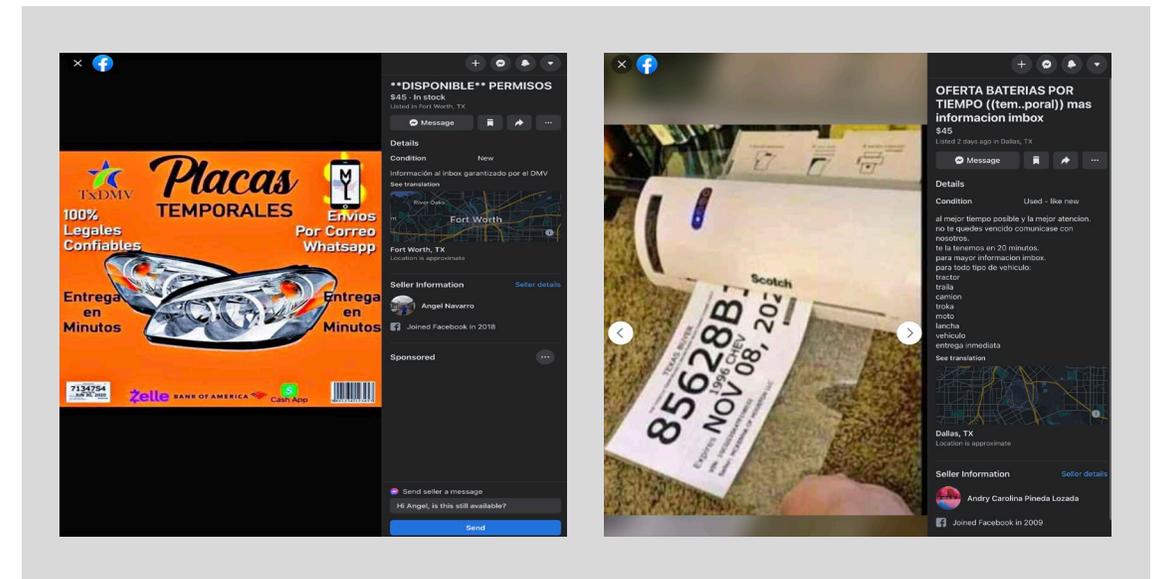
- Difficult for law enforcement to identify vehicles
- Many tag buyers are also victims as criminals are making millions of dollars
- Economic loss from registrations and sales tax



# Historical Challenges



- Prior legislation has attempted to address these challenges:
  - Limit on number of tags a dealership can print
  - Difficulty in shutting down dealerships suspected of fraud
  - Widespread ads on Facebook
  - No identity verification for new dealerships
  - Lack of dealership site visits
  - Foreign access to e-tag



# Current DMV Solutions



- Limiting the number of tags, a dealership can print
- Shutting down dealerships suspected of fraud
- Facebook ad removal
- Fingerprinting new dealerships
- New dealership site visits
- Blocking foreign access to e-tag

A screenshot of the Texas Department of Motor Vehicles webDEALER login page. The page features the Texas Department of Motor Vehicles logo at the top left, with the tagline "HELPING TEXANS GO. HELPING TEXAS GROW." and the "webDEALER" logo at the top right. The main heading is "Login". Below this, there is a tabbed interface with three tabs: "Dealers", "County / TxDMV", and "Commercial Fleet Buyer". The "Dealers" tab is selected. The login form includes a red asterisk indicating a required field. There are two input fields: "Username : Enter User ID" and "Password : Enter Password". A "Login" button is positioned below the password field. To the right of the input fields, there are links for "Forgot Username?" and "Forgot Password?". A "Create New User" button is located at the bottom right of the form. At the bottom of the page, there is a footer with links for "TxDMV.gov", "Contact Us", "Disclaimer", "Privacy and Security Policy", and "Accessibility". The footer also includes the copyright notice: "Copyright © 2016 Texas Department of Motor Vehicles - 4000 Jackson Ave, Austin, TX 78731. All rights reserved." and the version information: "webDEALER v12.0.0 - Thursday March 10 2022".

# DPD's Strategy



Undercover buys



Patrol enforcement



Public Education



Partner with TXDMV



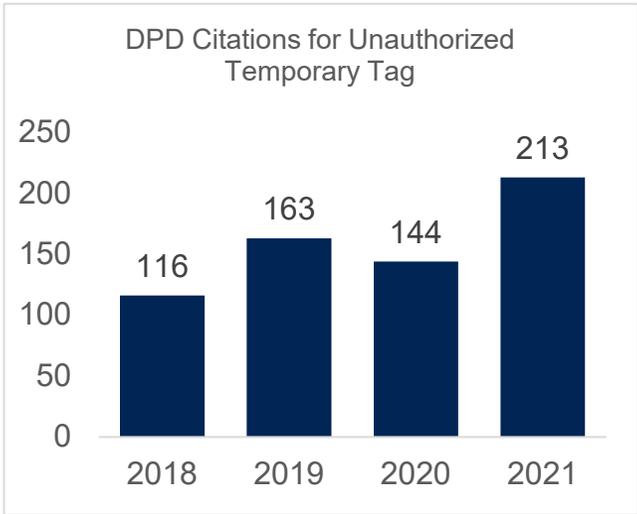
Solicit intelligence tips from Public



# Enforcement Efforts



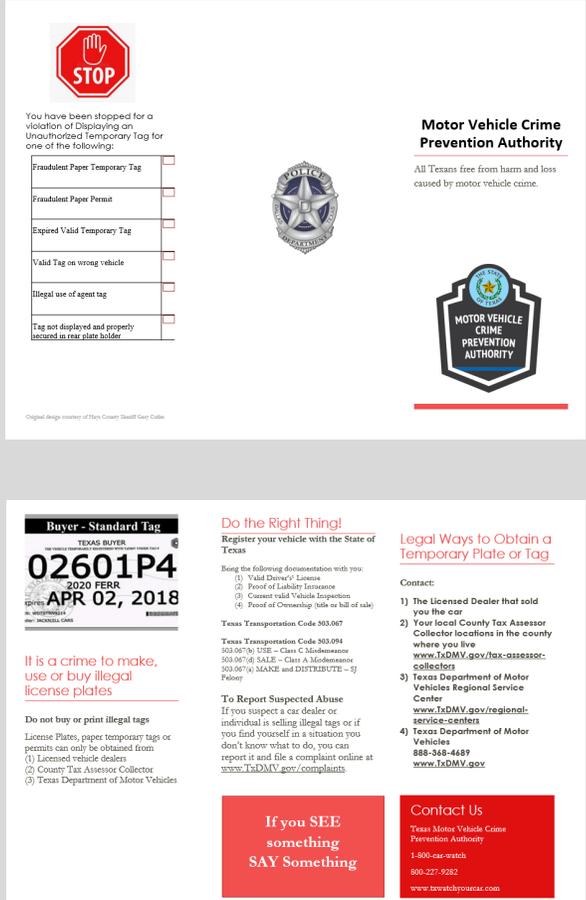
- Street enforcement includes citations and seizure of fraudulent/fake paper tags
- Undercover operations to buy fraudulent paper tags
- Joint Investigations with DMV
- Public outreach through the media and educational efforts with citizens





# Next Steps

- DPD will begin giving drivers an informational booklet on how to obtain a legal plate
- Continue undercover and uniform enforcement activities
- Increase educational outreach
- Continue joint enforcement operations with DMV
- DPD will seek input from City Council and Mayor's Office to present in next year's legislative session



The image shows two pages of an informational booklet. The top page features a red octagonal 'STOP' sign with a hand icon, indicating a stop for a violation. It lists various types of illegal tags and permits with checkboxes: 'Fraudulent Paper Temporary Tag', 'Fraudulent Paper Permit', 'Expired Valid Temporary Tag', 'Valid Tag on wrong vehicle', 'Illegal use of agent tag', and 'Tag not displayed and properly secured in rear plate holder'. To the right is the Motor Vehicle Crime Prevention Authority logo and a statement: 'All Texans free from harm and loss caused by motor vehicle crime.' The bottom page is titled 'Buyer - Standard Tag' and shows a sample tag for '02601P4' valid until 'APR 02, 2018'. It provides instructions on 'Do the Right Thing!' for registering a vehicle, lists required documentation (Valid Driver's License, Proof of Liability Insurance, Current Valid Vehicle Inspection, Proof of Ownership), and provides contact information for the Texas Department of Motor Vehicles. It also includes a section 'If you SEE something SAY Something' and 'Contact Us' information for the Motor Vehicle Crime Prevention Authority.





**City of Dallas**

# **Illegal Paper Registration Tags Update**

**Public Safety Committee  
April 11, 2022**

Reuben Ramirez, Assistant Chief  
Dallas Police Department  
City of Dallas



**City of Dallas**

# **Boarding Home Ordinance Changes**

**Public Safety Committee  
April 11, 2022**

Andres Espinoza, Director (I)  
Code Compliance  
City of Dallas

# Presentation Overview



- Background/History
- Purpose
- Issues/Operational or Business Concerns
- Operational Impact
- Proposed Changes
- Next Steps



# Boarding Home Facility (BHF) Background/History



June 27, 2012

- Chapter 8A adopted
- Took effect October 1, 2012 and updated 2015

September 1, 2021

- Senate Bill 500 took effect
- Illegally operated BHF's amended to Class B Misdemeanor
- Fine not to exceed \$2000 and or up to 180 days in jail

April 13, 2022

- Senate Bill 500 amendment to ordinance scheduled to go before Council for approval



# Boarding Home Facility (BHF) Background/History



**Dangerous  
Conditions in  
Harris County  
investigation  
identified 40  
individuals living in  
a three bedroom  
one bath home.**

**Allegations of  
abuse, neglect,  
prostitution, and  
other crimes were  
investigated.  
Harris County  
Sherriff is  
investigating 140  
unpermitted  
facilities.**

**“Rogue” or  
unlicensed group  
homes that pose  
threats to most  
vulnerable Texans**

**Current Class C  
misdemeanor  
made it had for law  
enforcement to  
secure Warrants.  
Class B  
misdemeanor will  
facilitate faster  
investigation and  
compliance.**



# Boarding Home Facility (BHF) Background



## Code Compliance

- Education/Registration
- Inspections/Enforcement
- Issue Licenses



## Dallas Fire

- Annual Fire Inspections
- Enforcement



## Dallas Police

- Enforce Senate Bill 500



# Boarding Home (BH) Defined



- A Boarding home facility (BHF) is an establishment that furnishes, in one or more buildings, lodging to three or more persons who are unrelated to the owner of the establishment by blood or marriage; and provides one or more of the following services to residents:



Community Meals



Assistance with self administration of Medication



Laundry Services



**But does not Provide Personal Care Services**



Grocery Shopping



Light Housework



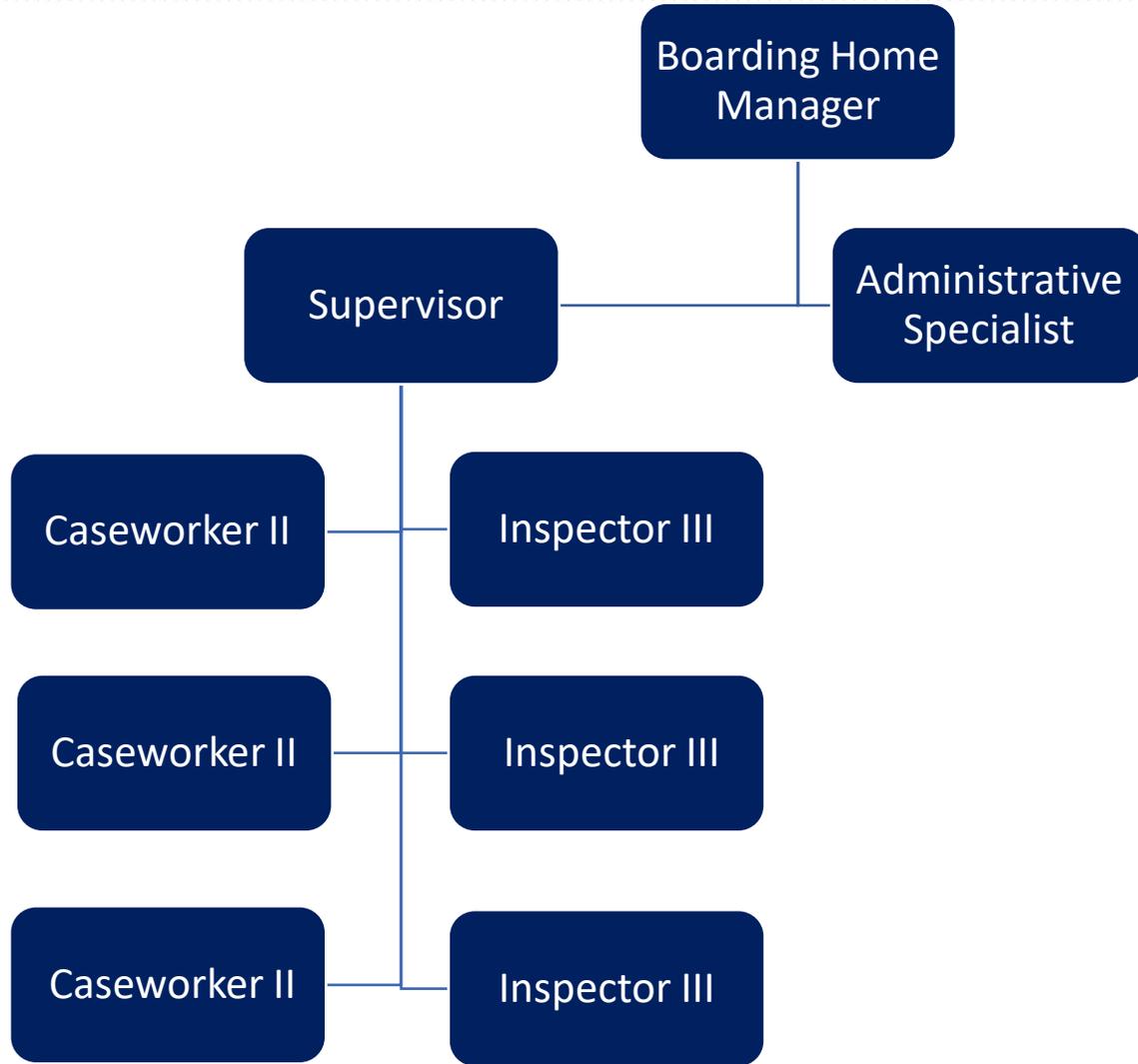
Money Management



Meal Preparation



# BH Unit Organization Chart



## Location

Boarding Homes Unit  
4020 W. Illinois Avenue

Dallas, TX 75211

(214) 670-1972

Website:

[BoardingHomes](http://BoardingHomes.dallascityhall.com)  
[dallascityhall.com](http://dallascityhall.com)



# BHF Permitted Locations



BHFs are permitted in areas where residential uses are allowed

Single-family residential designations whereas no certificate of occupancy is required



# Purpose of the BH Unit



Ensure residents live in safe, sanitary and decent housing

Audit BHF documentation to ensure City requirements are met

Inspect & reinspect licensed BHF every 90 days or sooner if complaint-driven

Investigate/refer complaints of suspected unlicensed BHF to local law enforcement agency

Safeguard DPD and DFR emergency personnel access to service residents if needed

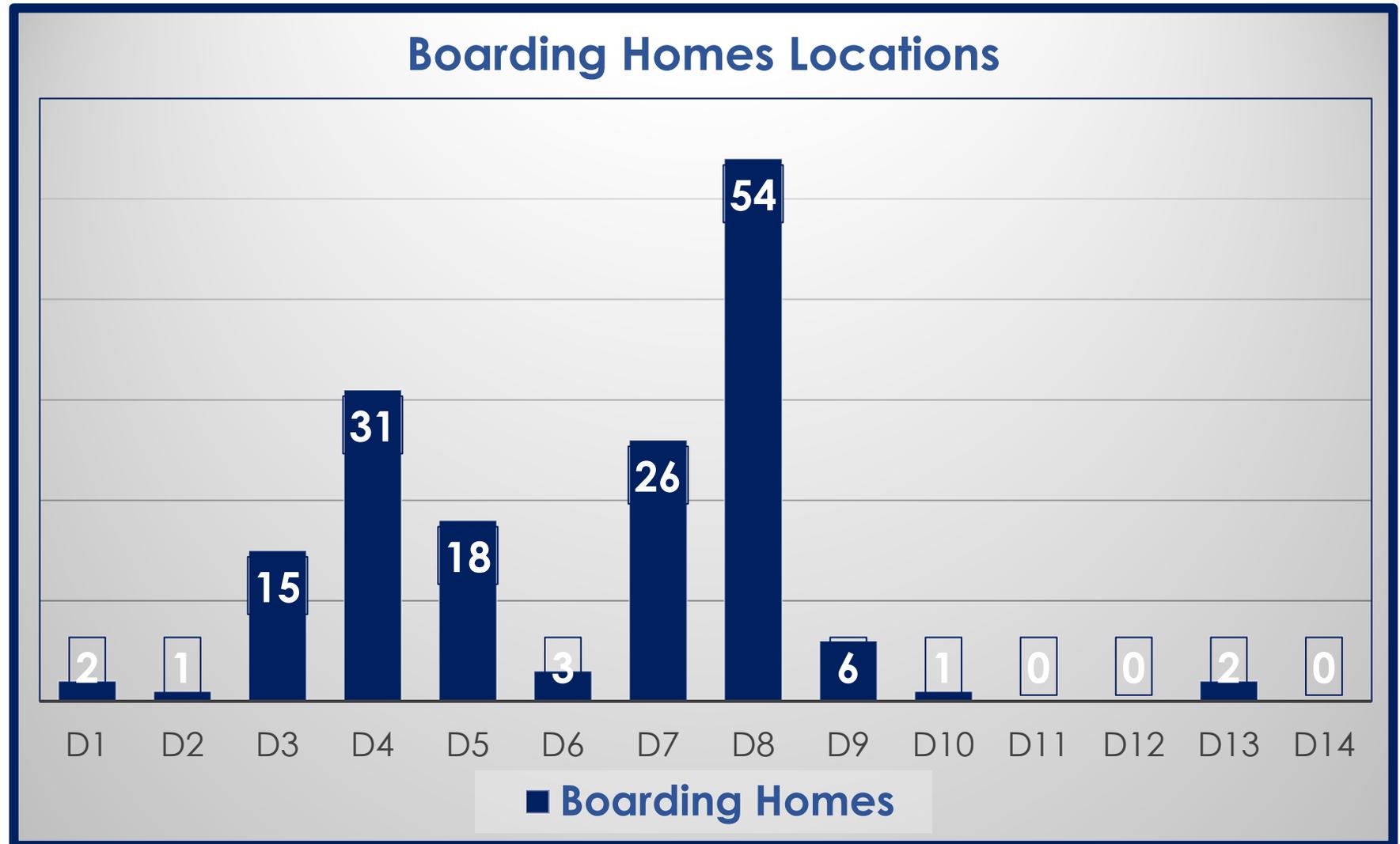
Refer residents to call 911 and Adult Protective Services (APS) for abuse, exploitation, and or neglect



# BHF Locations by Council District



Council District	Boarding Homes
1	2
2	1
3	15
4	31
5	18
6	3
7	26
8	54
9	6
10	1
11	0
12	0
13	2
14	0
<b>Total</b>	<b>159</b>



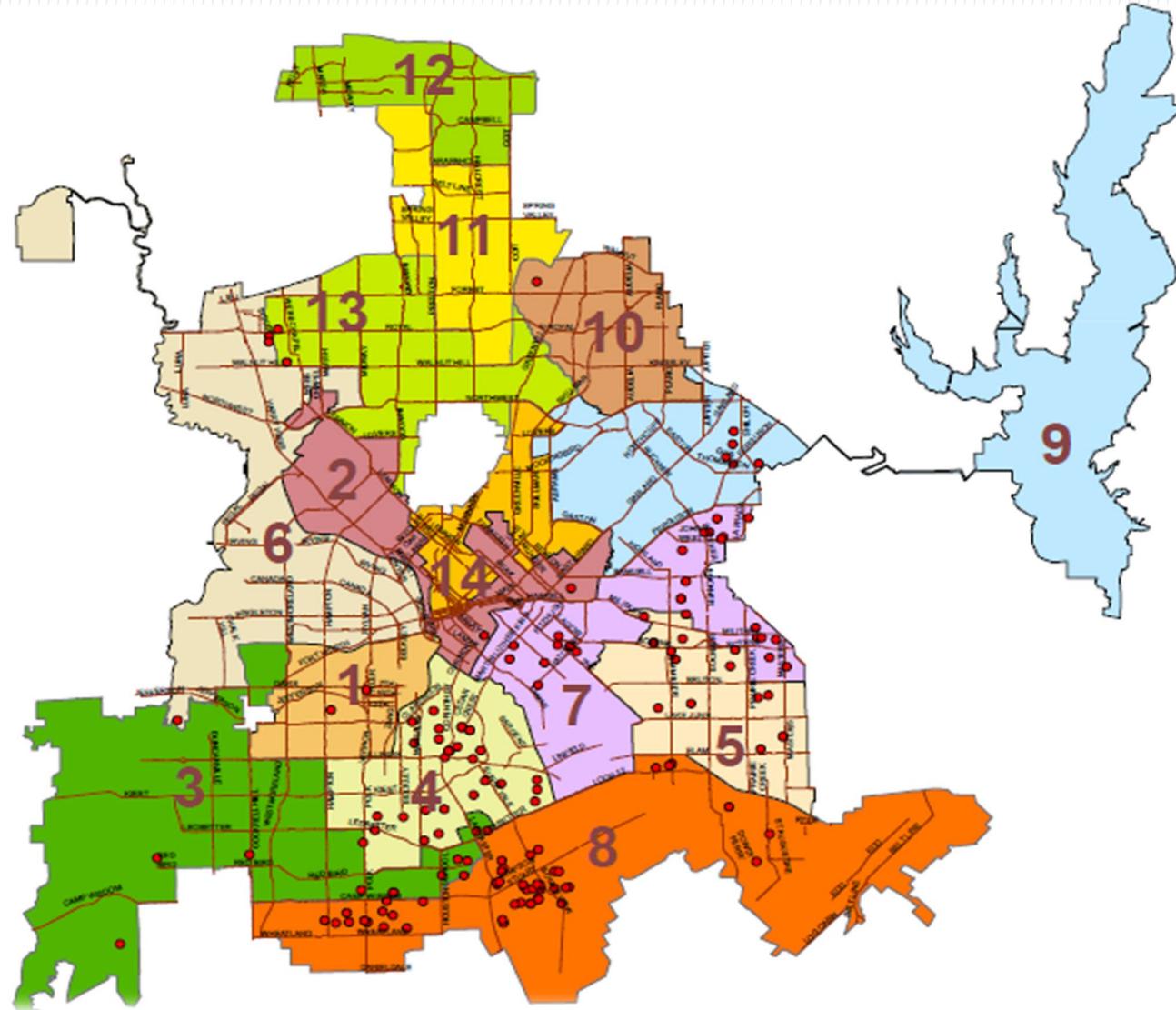
\* As of April 2022



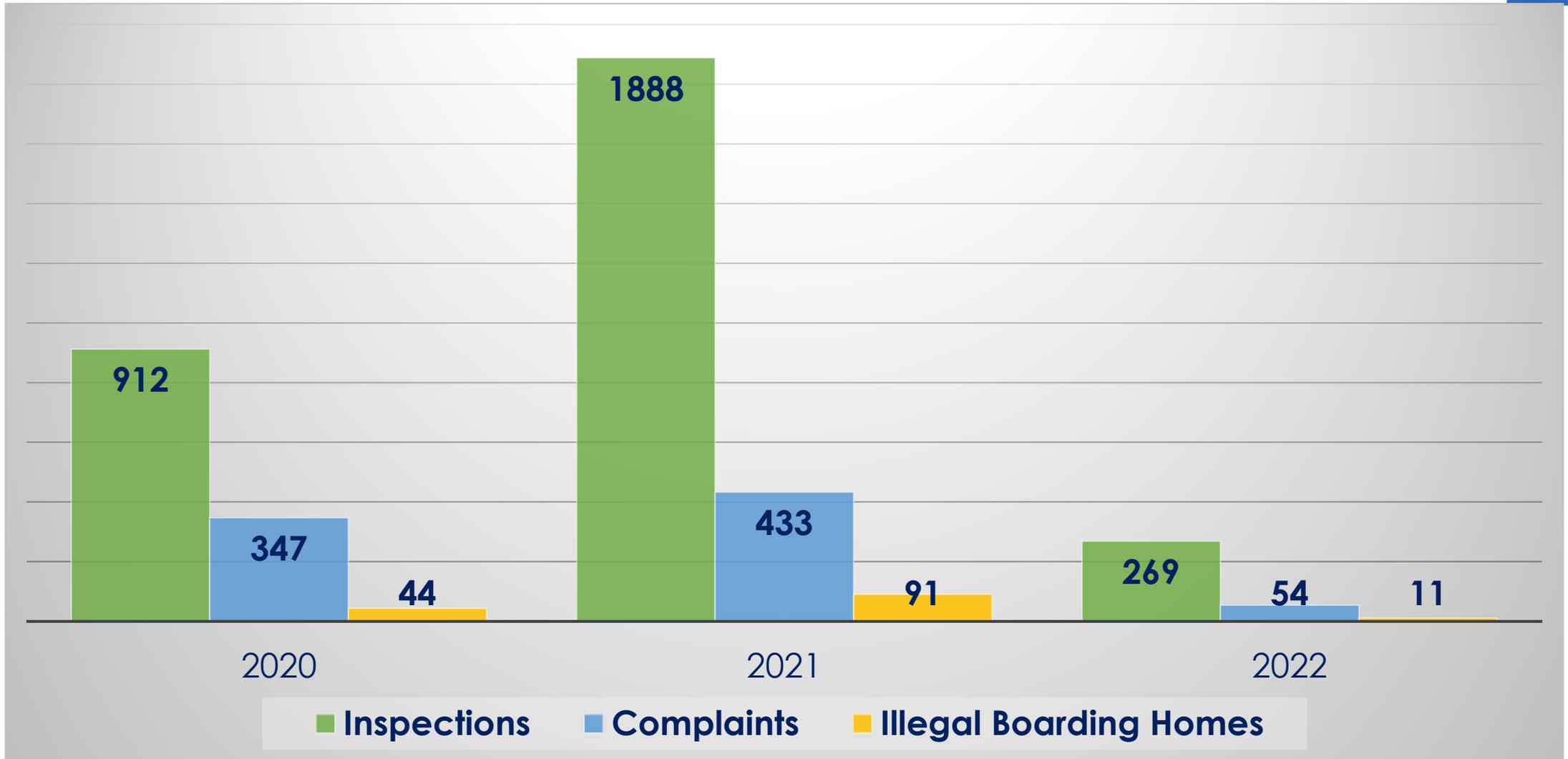
# BHF Locations



159 Boarding  
Homes



# BH Metrics



# BHF Operational Concerns



Some BHF are leased & operated without property owner's consent

Some illegal boarding home operators refuse to register their locations

Boarding home locations/proximity are unrestricted

Difficult to prevent resident abuse, neglect, and/or exploitation

Various models of residential living facilities create complexity in establishing home designation type



# Proposed Changes to Ordinance



Current	Proposed Changes
No provisions or restrictions associated with boarding home locations	Adopt the 1,000 ft rule that prohibits new boarding homes from being within 1,000 ft of one another
A license to operate a boarding home facility is not transferable to another owner, operator, or location	Application fee is nonrefundable and non-transferable to another owner, operator, or location
No mandatory training/education requirement for operators	Mandate an annual training/education requirement for operators



# Next Steps



## Summer 2022

- Senate Bill 500 Amendment to ordinance scheduled to go before Council for approval
- Partner with DPD to enforce Senate Bill 500
- Develop an internal process to refer illegally operating boarding homes

## Fall 2022

- Develop a user-friendly online application process within Salesforce to simplify processes
- Develop Continue Education training course
- Conduct outreach, communication, educational marketing campaign





**City of Dallas**

# **Boarding Home Ordinance Changes**

**Public Safety Committee  
April 11, 2022**

Andres Espinoza, Director (I)  
Code Compliance  
City of Dallas



**City of Dallas**

# **Jail Contract with Dallas County**

**Public Safety Committee  
April 11, 2022**

Gloria López Carter, Director  
Daisy Fast, Assistant Director  
Court and Detention Services  
City of Dallas

# Presentation Overview



- Purpose
- Background
- Objective
- Accomplishments
- Next Steps



# Purpose



- To provide an update on the status of jail contract negotiations with Dallas County



# Background



- In the late 1970's, Dallas County offered cities in the County the opportunity to share in the development of a new Criminal Justice Center.
- The City of Dallas sought this opportunity as a cost sharing effort and to maximize efficiencies related to processing and maintaining City prisoners.
- In November 1978, the City and Dallas County entered into a Memorandum of Agreement (MoA) with Dallas County, which included provisions such as:
  - Processing and maintaining City prisoners
  - Financing the full cost of facilities for the exclusive use of the City in the amount of \$9,995,000
  - A 15% interest in the sale price of the land and a pro-rata share of the first stage buildings



# Background



- Amendments to the Original MoA:
  - Amendment #1: 1982 – Clarified payment terms
  - Amendment #2: 1984 – Further clarified terms, determined costs would be reviewed by auditor
  - Amendment #3: 1985 – Defined “City Prisoner”, established fees and max number of “City Prisoners”
  - Amendment #4: 1997 – Changed cost methodology, required City/County to review every 3 years
  - Draft Amendment #5 (this amendment): 2018 – Began discussions to reevaluate the terms of the contract
- The Office of the City Auditor reviewed the MoA in 2002 and 2009
  - Several recommendations from both audits are included in proposed changes



# Objective



- Increase transparency of costs included in the methodology
- Eliminate confusing and difficult to understand amendment language
- Update terms to reflect current operations
- Incorporate recommendations from City Auditor



# Accomplishments



## Cost Methodology

- Adds a true-up clause to reflect actual operating expenditures
- Modifies apportioned costs for Sheriff's Office
- Modifies direct and indirect costs
- Provides restructured County reports related to number of City prisoners
- Clarifies City Prisoner definition



# Accomplishments



## Jail Operations

- Items included to address Dallas Police Department's concerns:
  - Incorporates language related to medical clearance and magistrate staff levels
  - Redefines the City's designated space
    - Adds maintenance and housekeeping requirements
  - Adds requirement to streamline prisoner processing during the book-in/intake process



# Accomplishments



## Jail Operations

- Establishes a Coordinating Committee
  - Comprised of County and City designees
  - Shall meet at least quarterly to discuss:
    - contract performance
    - operational issues
    - contract revision recommendations
- Establishes a dispute resolution process
  - Comprised of Senior Representatives from County and City
  - Escalation to City Manager and County Administrator



# MoA Recommendations



## Current vs Proposed Summary

Topic	Current	Proposed
Direct Costs	9 cost centers	8 cost centers
Indirect Costs	Yes	Modified
Apportioned Costs	Yes	Modified
Jail Operations, Coordinating Committee and Dispute Resolution	No	Yes



# Next Steps



- Council Action
  - Agenda Item scheduled for April 27, 2022
  - Ratifies payment for services provided from April 1, 2021 through April 30, 2022
  - Authorizes Amendment #5
  - Authorizes payment for services using the new methodology from May 1, 2022 through September 30, 2022.





**City of Dallas**

# **Jail Contract with Dallas County**

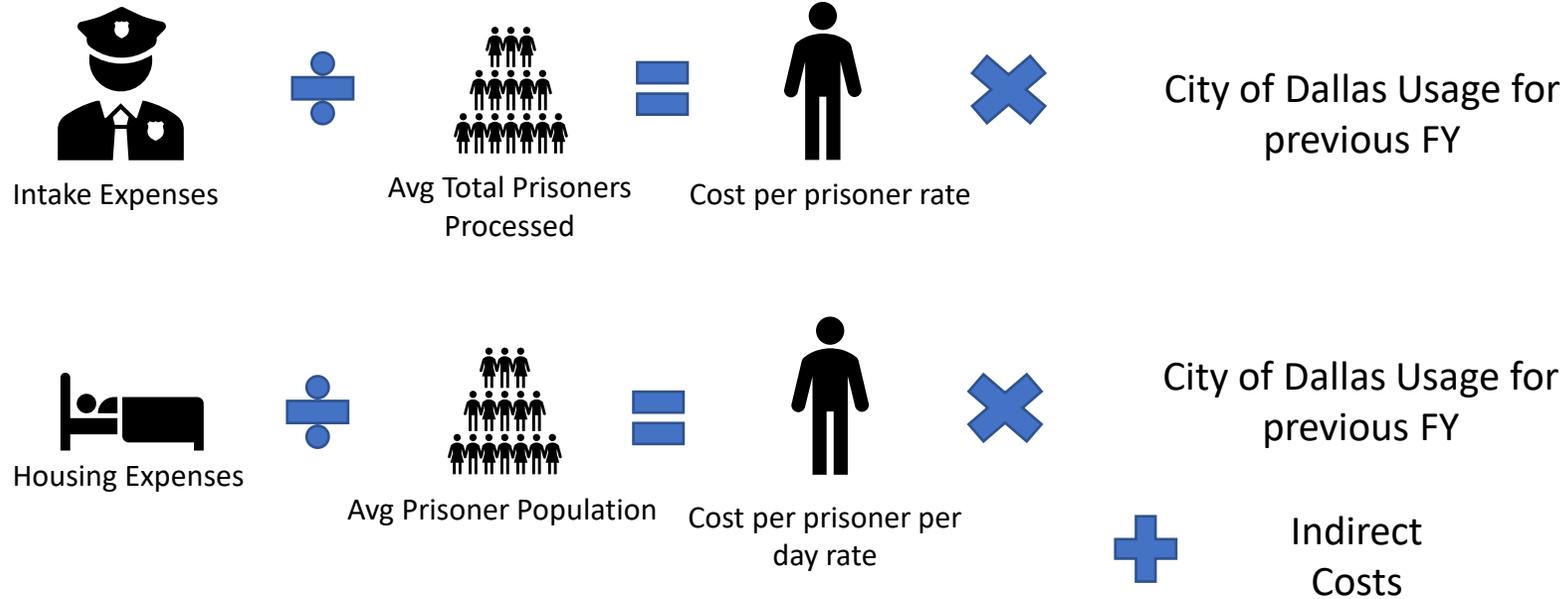
**Public Safety Committee  
April 11, 2022**

Gloria López Carter, Director  
Daisy Fast, Assistant Director  
Court and Detention Services  
City of Dallas

# Appendix



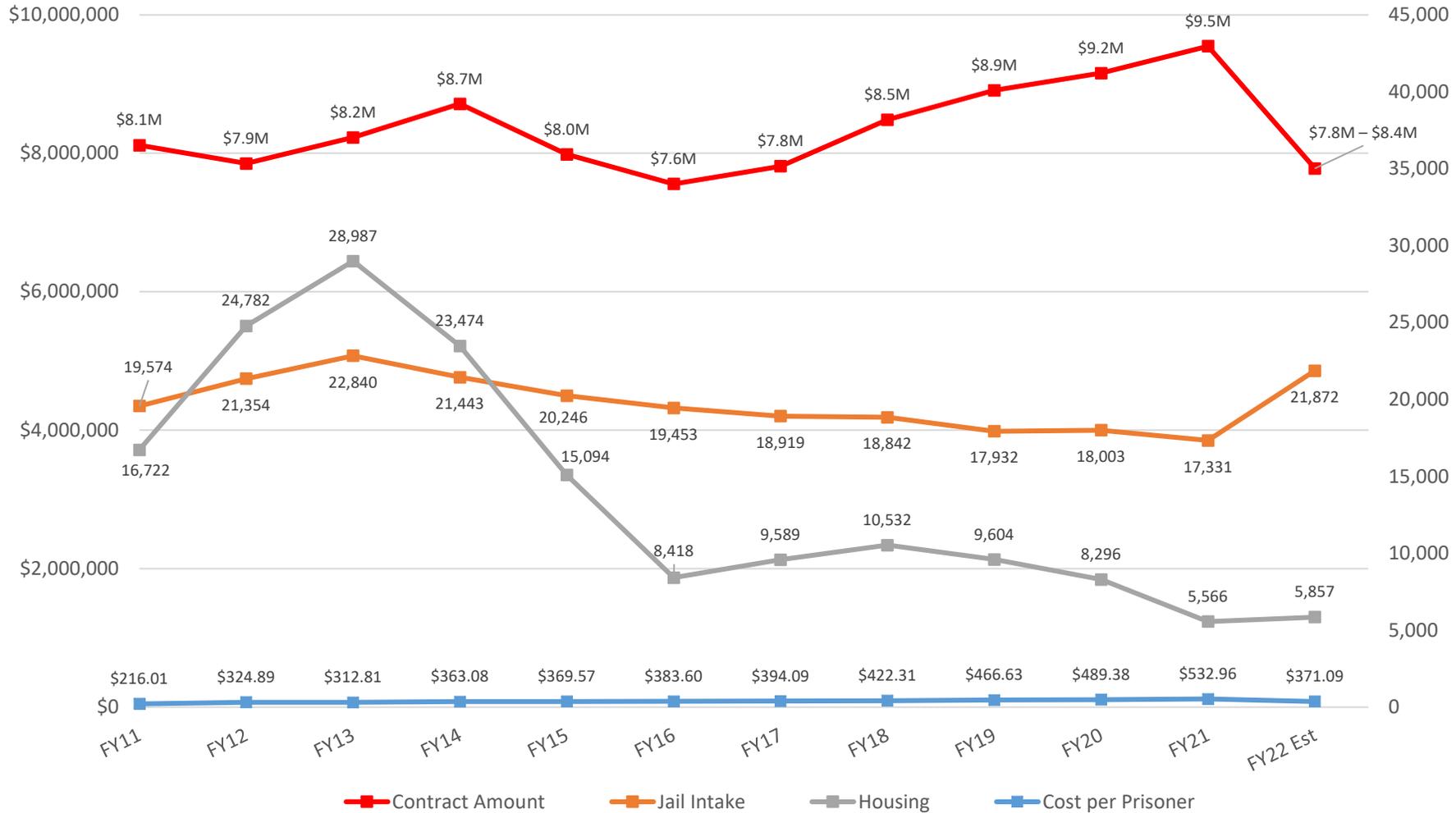
## Cost Methodology



**Estimated Contract Total  
\$7.8M - \$8.4M**



# Appendix



# Memorandum



CITY OF DALLAS

DATE April 8, 2022

Honorable Members of the Public Safety Committee

TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue (DFR) Dashboard**

Dallas Fire-Rescue (DFR) continues to refine its data analysis and statistical reporting. We have had over 67,000 dispatched incidents so far in 2022 (22,492 for the month of March). We were just below our EMS response within 9 minutes metric and our 5:20 Structure Fire Response metric at 86% and 87% respectively. We had 6 significant fires for the month of March which was down from 9 in the month of February. Our inspections, re-inspections, and smoke detector installations are getting back to normal ranges (10,472 inspections/re-inspections and 454 smoke detector installs). Our rescue UHU numbers remain in the 36% range for full-time rescues.

For your quick reference, you can access DFR's Dashboard using the following link:  
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSESETIMES?:isGuestRedirectFromVizportal=y&.embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Randall (Bret) Stidham at [randall.stidham@dallascityhall.com](mailto:randall.stidham@dallascityhall.com).

A handwritten signature in black ink that reads "Jon Fortune".

Jon Fortune  
Deputy City Manager  
**[Attachment]**

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Robert Perez, Interim Assistant City Manager  
Carl Simpson, Interim Assistant City Manager  
M. Elizabeth Reich, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors



# DFR Executive Summary for Month Ending: March 2022



**67,227**

Total 911 DFR Incidents  
Incidentes totales de 911 DFR

**86%**

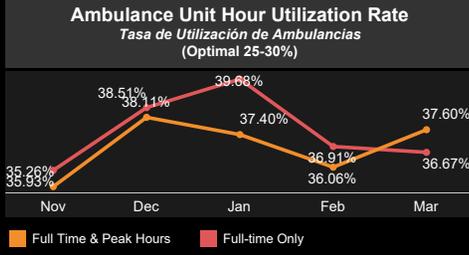
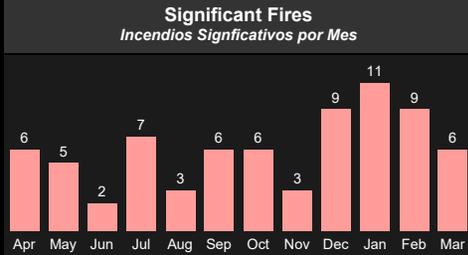
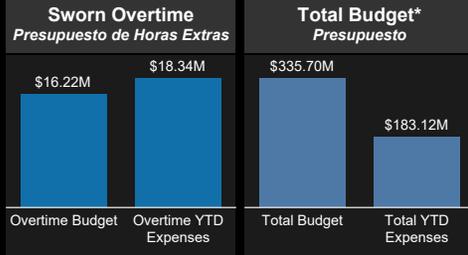
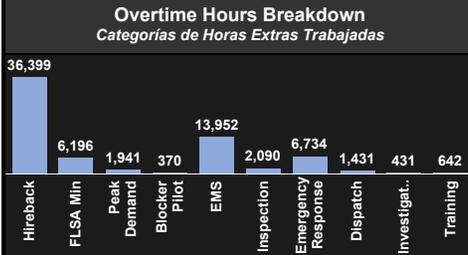
Medical Responses within 9 minutes  
Respuestas médicas en 9 minutos o menos

**39%**

Medical Responses within 5 minutes  
Respuestas médicas en 5 minutos o menos

**87%**

Structure Fire Responses within 5 minutes, 20 seconds  
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

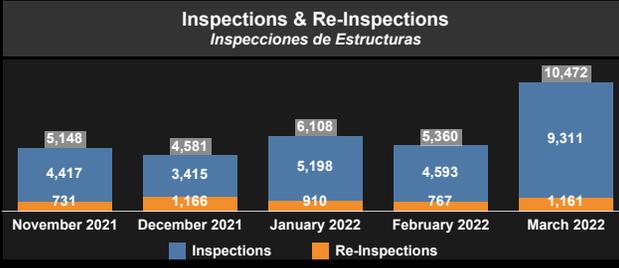
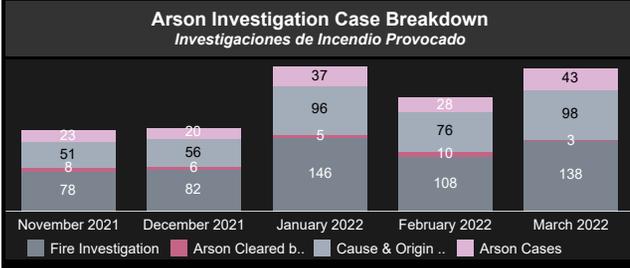
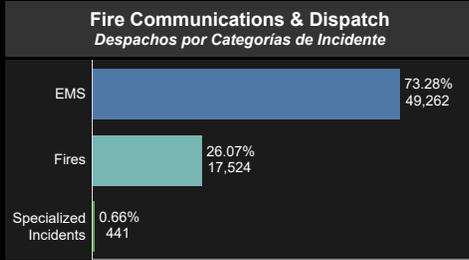
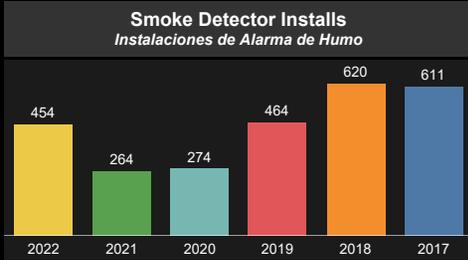
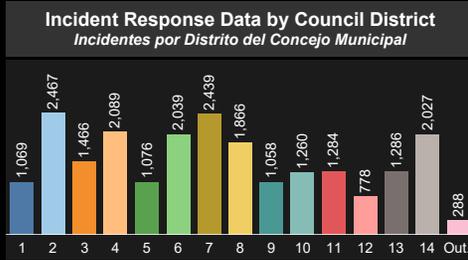


### Sworn Staffing & Hiring

Categorías de Personal

	2020	2021	2022
EMS & Emergency Respo..	1,652	1,681	1,645
Dispatch Comms & GIS	59	61	61
Fire Prevention & Inspect..	94	91	84
Training & Recruitment	127	81	154
Arson Investigation EOD	21	22	21
Aircraft Rescue Fire Fight..	33	38	34
Total Staff	1,986	1,974	1,999

Number of Frontline Paramedics: 744  
Total Number of Active Paramedics: 1,386



### Academy Breakdown

Información de la Academia

Class:	363	364	365	366	367	368
# of Trainees	15	16	18	18	17	18
Start Date	Jul-2021	Jul-2021	Oct-2021	Oct-2021	Feb-2021	Feb-2021
End Date	Oct-2022	Oct-2022	Feb-2023	Feb-2023	May-2023	May-2023
ERB Assigned	Dec-2022	Dec-2022	Mar-2023	Mar-2023	Jun-2023	Jun-2023

\* YTD-Exp - Do Not Include Encumbrances

# Dallas Police Department Dashboard March 2022

### FY21-22 BUDGET

#### February Top 10 OT Activity Codes (By Hrs.)\*

#### Sworn Overtime

#### Total Budget

### CRIME REPORTING \*\*\*\*\*

#### Total Arrests

#### Year to Date Crime (NIBRS) January 1, 2022 -March 31, 2022

Offense	2022	2021	Count DIFF	% Change	Clearance Rate
<b>Person</b>					
Assault Offenses	6,282	6,800	-518	-7.6%	64.2%
Agg Assault FV	393	464	-71	-15.3%	
Simple Assault FV	2,603	2,650	-47	-1.8%	
Homicide Offenses	67	64	3	4.7%	55.2%
Murder & Nonnegligent Manslaughter	59	53	6	11.3%	
Human Trafficking	4	9	-5	-55.6%	100.0%
Kidnapping / Abduction	25	36	-11	-30.6%	108.0%
Sex Offenses, Forcible	109	215	-106	-49.3%	112.8%
Sex Offenses, Nonforcible	-	-	0	-	-
<b>Sub-Total</b>	<b>6,487</b>	<b>7,124</b>	<b>-637</b>	<b>-8.9%</b>	<b>65.2%</b>
<b>Property</b>					
Arson	60	51	9	17.6%	5.0%
Bribery	1	1	0	0.0%	0.0%
Burglary / Breaking & Entering	1,490	1,641	-151	-9.2%	5.6%
Counterfeiting / Forgery	77	87	-10	-11.5%	10.4%
Destruction / Vandalism	2,229	2,417	-188	-7.8%	9.4%
Embezzlement	66	69	-3	-4.3%	24.2%
Extortion / Blackmail	-	5	-5	-100.0%	0.0%
Fraud	420	544	-124	-22.8%	47.0%
Larceny / Theft	6,027	6,666	-639	-9.6%	4.2%
Motor Vehicle Theft	3,124	2,397	727	30.3%	7.5%
Robbery	558	651	-93	-14.3%	22.9%
Stolen Property Offenses	171	149	22	14.8%	91.9%
<b>Sub-Total</b>	<b>14,223</b>	<b>14,678</b>	<b>-455</b>	<b>-3.1%</b>	<b>9.1%</b>
<b>Society</b>					
Animal Cruelty	22	20	2	10.0%	9.1%
Drug / Narcotics	2,304	2,506	-202	-8.1%	64.5%
Gambling	14	20	-6	-30.0%	14.3%
Pornography / Obscene Material	6	3	3	100.0%	50.0%
Prostitution Offenses	32	109	-77	-70.6%	78.1%
Weapon Law Violations	612	673	-61	-9.1%	78.8%
<b>Sub-Total</b>	<b>2,990</b>	<b>3,331</b>	<b>-341</b>	<b>-10.2%</b>	<b>66.9%</b>
<b>Total</b>	<b>23,700</b>	<b>25,133</b>	<b>-1,433</b>	<b>-5.7%</b>	<b>30.7%</b>

### SWORN STAFFING AND HIRING FISCAL YEAR\*\*\*\*

Function	FY 21-22 YTD	FY 20-21	FY 19-20
CBD	84	84	104
Central	173	185	176
NE	315	327	353
SE	283	304	314
SW	267	263	288
NW	241	237	248
NC	207	187	182
SC	271	314	322
Nuisance Abatement	9	8	6
Community Affairs (NPO)	90	82	3
Right Care	20	13	
<b>Patrol Total</b>	<b>1,946</b>	<b>2,004</b>	<b>1,996</b>
<b>Support</b>	<b>109</b>	<b>105</b>	<b>146</b>
<b>Administrative</b>	<b>136</b>	<b>126</b>	<b>113</b>
<b>Investigations</b>	<b>460</b>	<b>479</b>	<b>468</b>
<b>Tactical and Special Ops</b>	<b>278</b>	<b>257</b>	<b>249</b>
<b>Trainees</b>	<b>171</b>	<b>149</b>	<b>177</b>
<b>Total</b>	<b>3,100</b>	<b>3,120</b>	<b>3,149</b>

### PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	Crime Change by Division				Response time	
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
CBD						
Central	-9.47%	0.52%	-13.71%	-2.55%	6.77	29.02
NE	-8.11%	-2.39%	-19.88%	-4.66%	8.36	56.66
SE	-11.07%	-8.07%	-21.57%	-13.65%	8.44	52.25
SW	-12.09%	1.22%	-20.07%	-2.04%	8.53	37.81
NW	4.29%	-5.57%	-12.93%	-3.71%	8.50	35.63
NC	7.54%	-6.68%	-20.17%	-1.27%	8.21	26.63
SC	-19.60%	-2.65%	-23.88%	-11.47%	8.81	46.43

### INTERNAL AFFAIRS

Complaint Type	2022 YTD	2021 YTD	% Change
Investigations Completed	72	120	-40.0%
Use of Force Complaints Received	18	5	260.0%

### COMMUNICATIONS

#### 911 Call Center Information

911 Calls MTD	Mar Avg Answer	Mar Service Level
149,460	0:04	98.16%

#### 911 Operator Staffing

Trainee	Operator	Actual	Authorized
7	121	121	141

### FY 21-22 Hiring and Attrition

### FY21-22 Hiring Goal : 250

### Top 911 Calls

Type	Calls YTD	March-2022	March-2021
Major Disturbance	26,934	9,774	9,296
Other Incidents *****	13,740	4,925	4,868
Other Escalated *****	12,659	4,631	4,739
Suspicious Person	5,872	2,196	2,115
Minor Accident	6,577	2,350	2,552
Business Alarm	4,620	1,461	1,596
Major Accident	4,844	1,671	1,493
Loud Music	4,762	1,941	2,073
Burg Motor Veh	1,095	371	253
Crisis Intervention	2,929	1,055	1,035
911 Hang-up	1,529	510	812

### Mar Reports

Expeditor Reports	DORS Reports
1,518	1,051

#### Dispatched Calls and Response Time

Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Mar-22	8.31	47.01	235.63	313.60	48,021
<b>YTD 2022</b>	<b>8.26</b>	<b>41.73</b>	<b>197.52</b>	<b>255.88</b>	<b>133,405</b>
Mar-21	7.25	25.00	91.07	133.11	46,914
<b>YTD 2021</b>	<b>7.54</b>	<b>24.89</b>	<b>83.47</b>	<b>118.24</b>	<b>129,020</b>

## Notes:

\*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

\*\*YE estimate based on FY22's YTD expenditure trends.

\*\*\*Reimbursement and Revenue for DPD

\*\*\*\*Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

\*\*\*\*\* Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

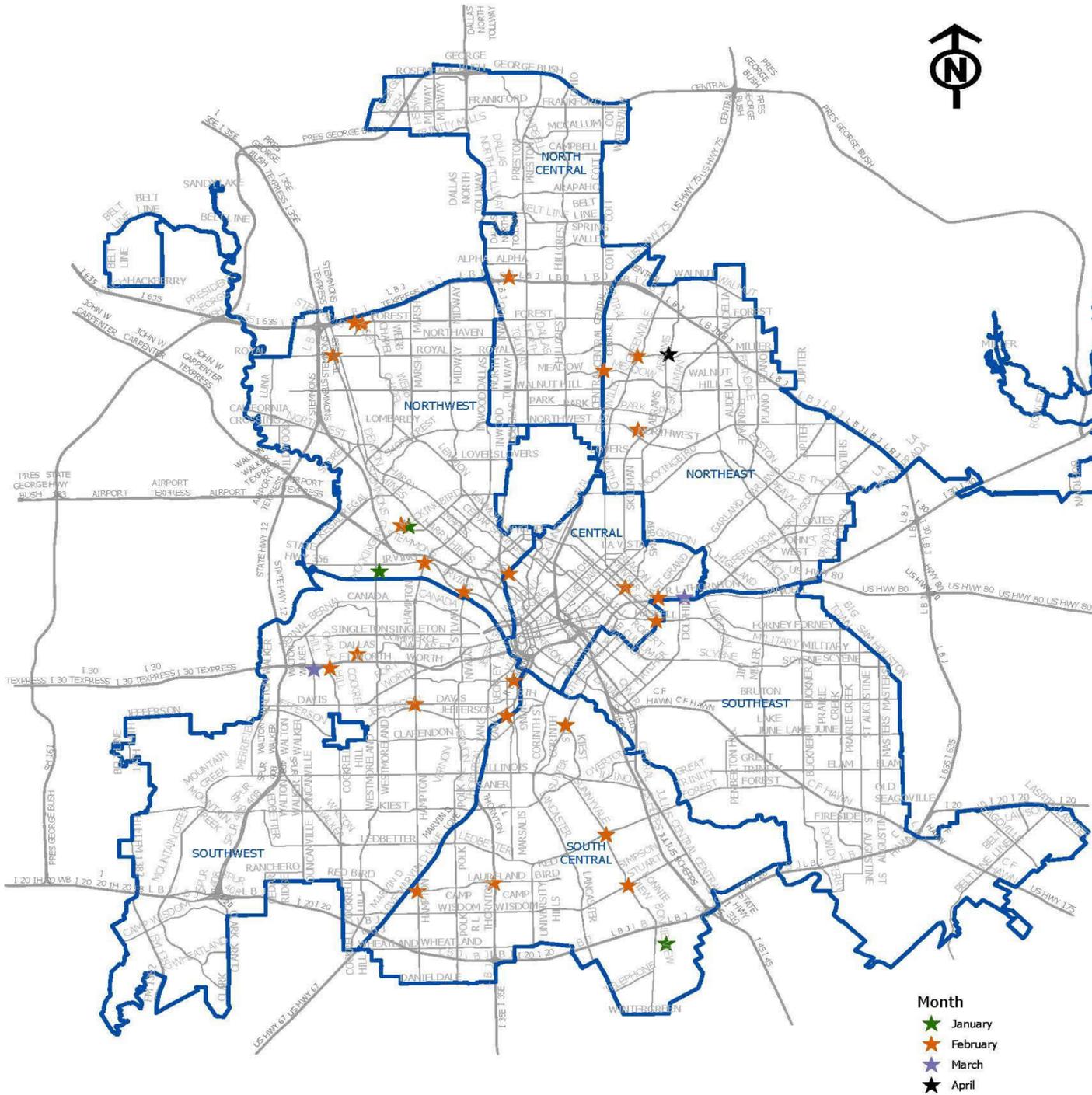
\*\*\*\*\* Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

\*\*\*\*\* Crime reporting now includes NIBRS data. Data is preliminary.

\*\*\*\*\* Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

Racing / Speeding Hotspots

# Takeover Locations

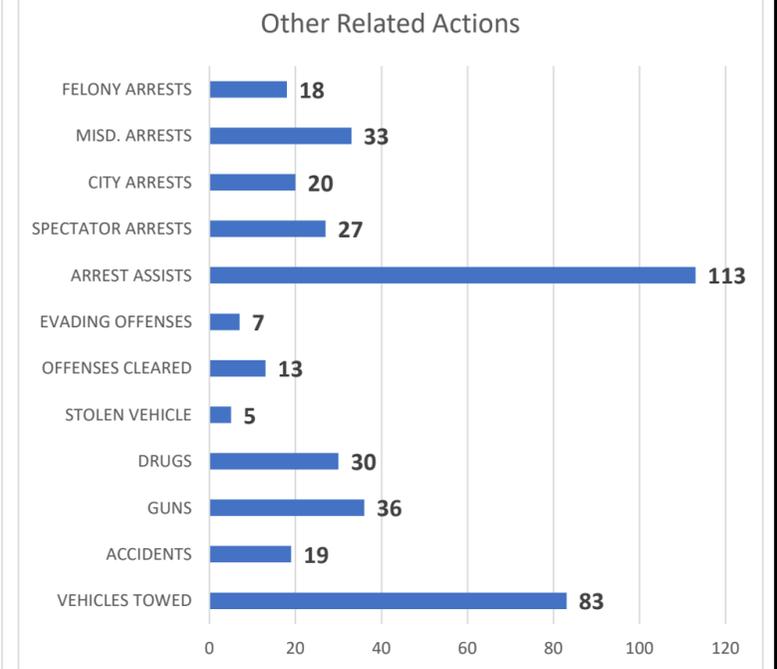
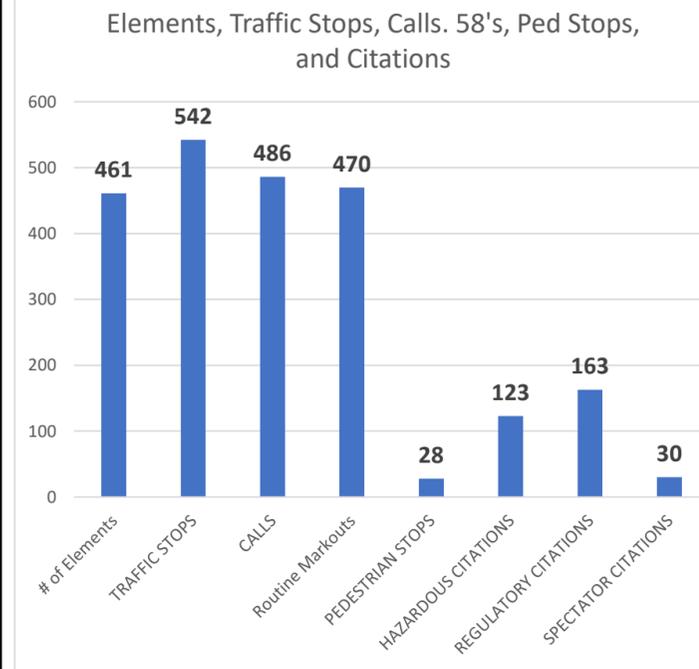


0 1.25 2.5 5 Miles

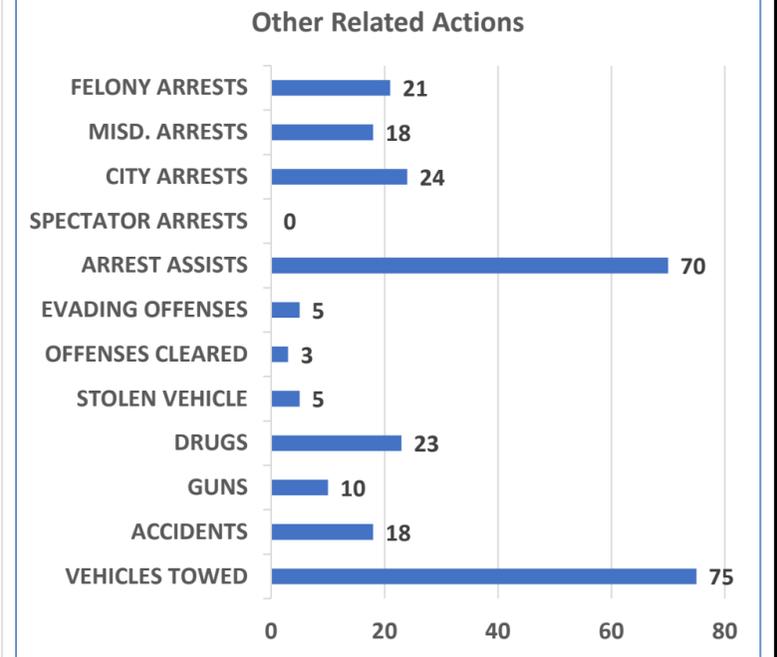
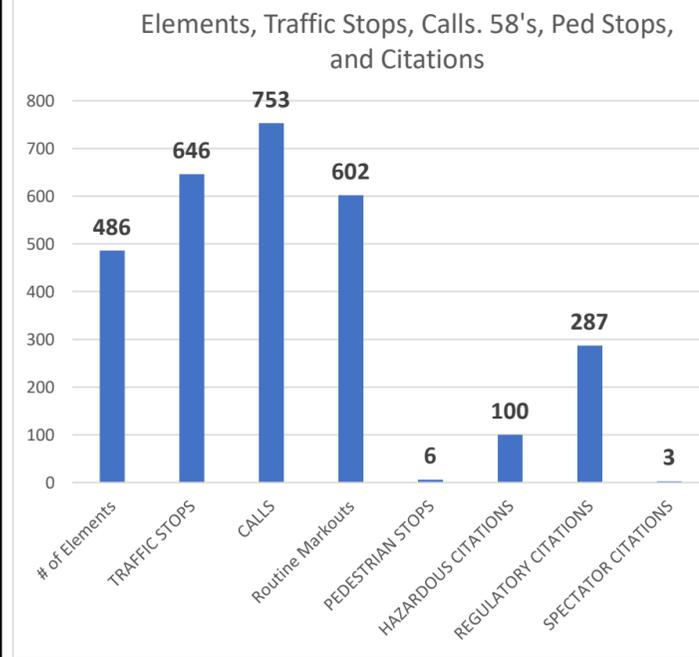
Date: 4/7/2022 4:58 PM  
#7192

Racing / Speeding Operational Activity

## February



## March



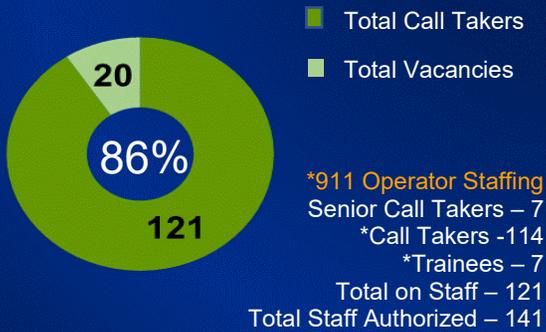
**Notes:**

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

# 9-1-1 Communications Dashboard (March) 2022

## Call Center Staffing



Month	Service Level Comparison		
	FY'22	FY'21	FY'20
October	88.83%	68.97%	86.31%
November	94.57%	73.94%	87.48%
December	97.60%	71.90%	81.07%
January	98.07%	72.54%	87.95%
February	99.01%	52.91%	87.88%
March	98.16%	56.59%	86.66%
April		60.24%	93.70%
May		41.51%	85.97%
June		55.04%	74.44%
July		81.88%	65.95%
August		88.27%	59.02%
September		85.85%	59.96%

The NENA standard recommends 90% of all incoming calls be answered in 10 seconds or less



March 2022  
Service Level

**98.16%**



YTD Service Level  
Jan 1 – Mar 31, 2022

**98.39%**



Average Answer Time  
March 2022

**0:04**



March 2022  
Total 911 Calls

**149,460**



Call Takers in Training

**7**



Call Takers in Background

**9**

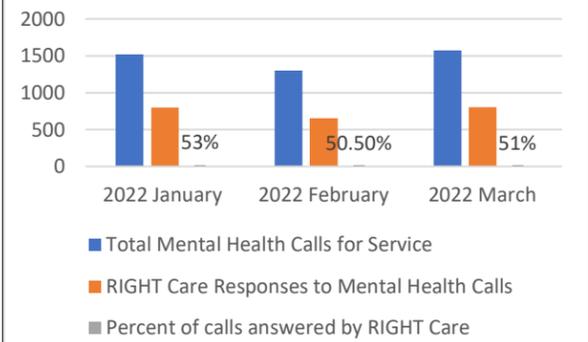
Month	Total Emergency Calls		
	FY'22	FY'21	FY'20
October	169,217	165,038	173,659
November	146,055	154,647	159,210
December	155,427	158,259	166,926
January	142,329	152,558	159,697
February	126,752	165,670	151,362
March	149,460	170,351	156,845
April		169,187	130,603
May		193,895	159,843
June		187,044	166,962
July		183,655	175,203
August		163,077	179,692
September		160,078	165,929

FY' 21 Total **2,023,459** FY' 20 Total **1,945,931** = ▲ 3.98% (increase)

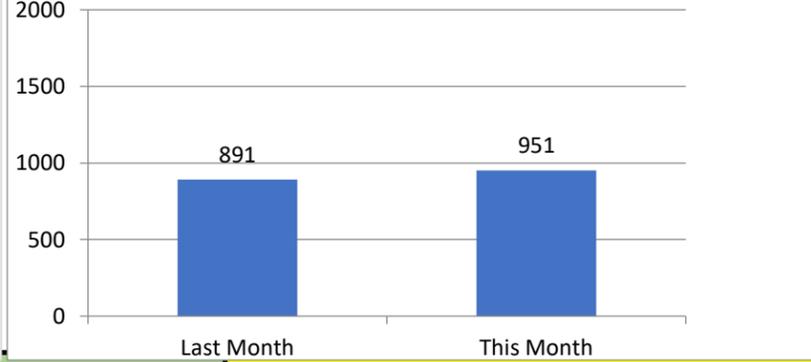
# Office of Integrated Public Safety Solutions - March 2022 Dashboard

## Rapid Integrated Group Healthcare Team

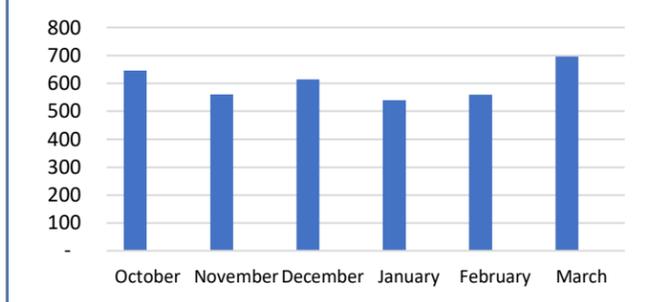
### Percent of All Mental Health Calls Answered by RIGHT Care - MTD



### Total Number of 911 Calls (all types) answered by RIGHT Care Teams



### Clients Served by RIGHT Care



### DPD Right Care Activity

Activity	This Month	YTD
Clients Served	697	9,756
Calls Answered	1140	14,665
Jail Diversions	65	1636
Total Outreach Calls	29	731
Total follow up calls	101	1600
<b>Total</b>	<b>1923</b>	<b>28388</b>
FY 21-22 Expansion	<b>In Progress</b>	<b>7 teams operating</b>

### Nuisance Abatement

Activity	This Month	YTD
Properties Investigated	39	99
Contacts with property owners	71	189
Meetings attended	96	263
Cases closed	8	12
<b>Active Cases</b>	<b>New Case</b>	<b>Open Cases</b>
Central Open Cases	0	1
Northeast Open Cases	2	8
Southeast Open Cases	0	16
Southwest Open Cases	0	8
Northwest Open Cases	2	6
North Central Open Cases	0	3
South Central Open Cases	0	12
Total Cases	4	54
<b>Staffing</b>	<b>Authorized</b>	<b>Current</b>
Sergeant	1	1
Detectives	7	7
Intelligence Officer	1	1

### Risk Terrain Modeling Area Environmental Interventions

Interventions	This Month	YTD
Code violations identified and worked	1559	5425
Code cases complete by owner compliance	38	223
Code cases complete through city intervention	96	590
Commercial business inspections	229	1100
Vacant lots remediated	59	298
Zoning cases worked	250	1072
Substandard structure cases worked	755	1710
<b>Effectiveness Measure: Percentage Increase or Decrease</b>	<b>Malcolm X/Marburg</b>	<b>Illinois Ave</b>
Calls for police this year vs last year	-1%	-29%
Criminal offenses this year vs last year	-29%	12%

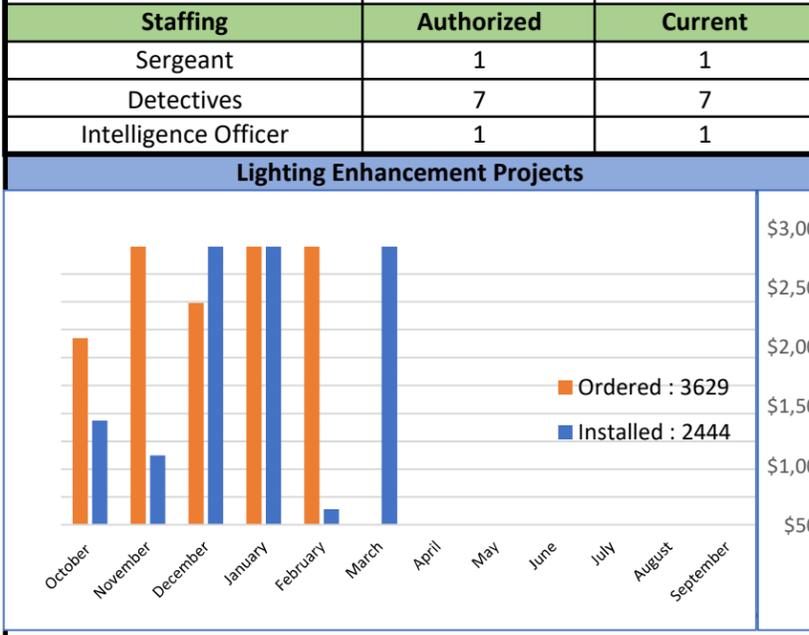
### City Funded Violence Interruption Programs

Activity	This Month	Year to Date
Violence Interruption Contacts	77	598
Mentoring Contacts	83	357
Social Service Referrals	65	233
Employment Opportunity Referral	67	206
Hospital Response	0	1
Community Engagement Events	6	76
Coordination Meetings	14	99
Youth Programs	5	45

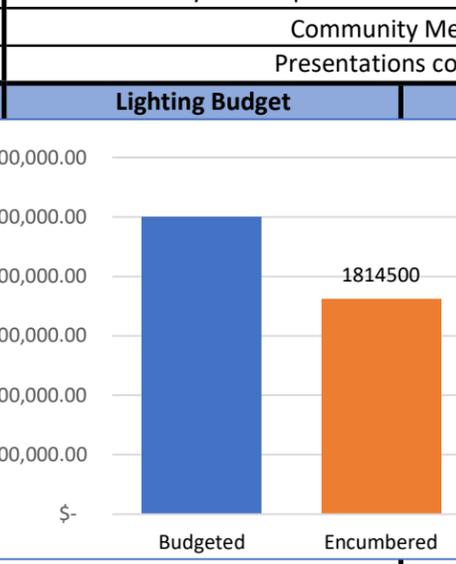
### Integrated Public Safety Solutions Engagement Report

Activity	This Month	YTD
Citywide Department Collaboration Meetings	4	67
Community Meetings	1	12
Presentations conducted	1	8

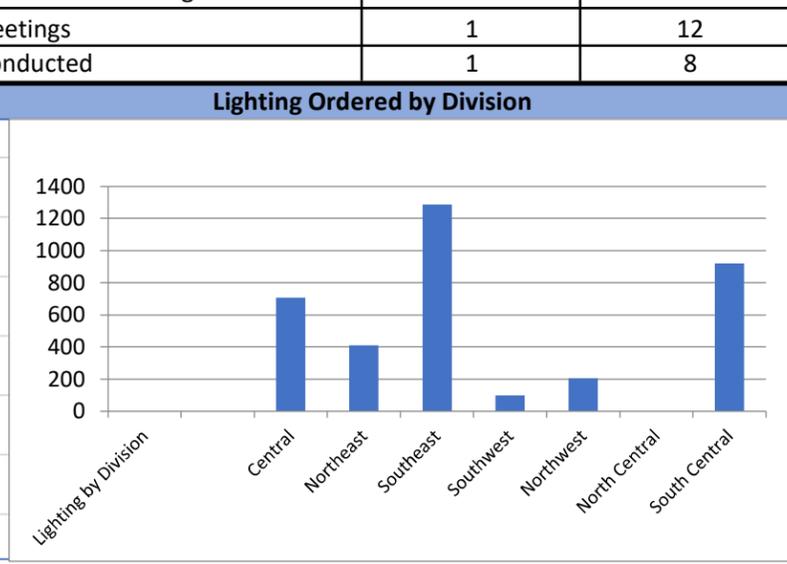
### Lighting Enhancement Projects



### Lighting Budget



### Lighting Ordered by Division



### Crisis Intervention Team

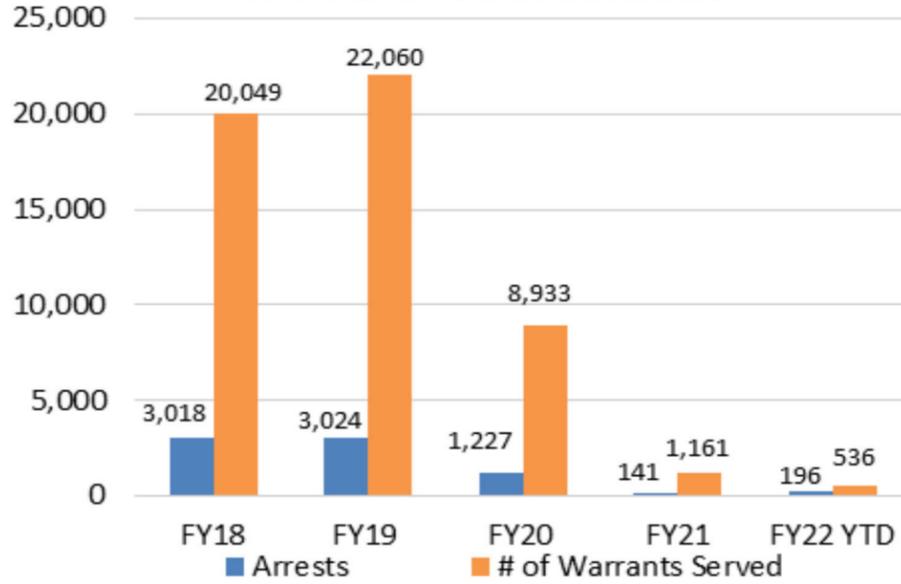
Referrals Received	This Month	Year to Date
DFR Referral	3	22
DPD Referral	26	73
Community Referral	3	13
<b>Clients Served</b>	<b>This Month</b>	<b>Year to Date</b>
Verified Social Service Referrals	20	34

CIT Field Operations launched in February 2022. Teams continue to add capacity and capability to respond to residents in crisis. Expected monthly response volume is projected to rise to 120 field responses monthly by June 2022.

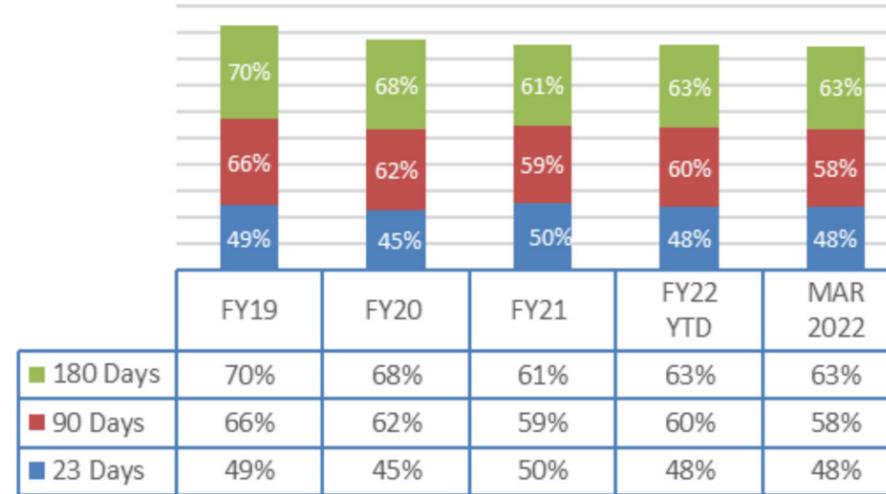
\* 911 Calls answered by RightCare can include various non-mental health signals that may have a behavioral health component: Suicide calls, major disturbance, suspicious person, suicide, shootings, mission persons, injured person, etc.

# Municipal Court Dashboard: Month Ending March 31, 2022

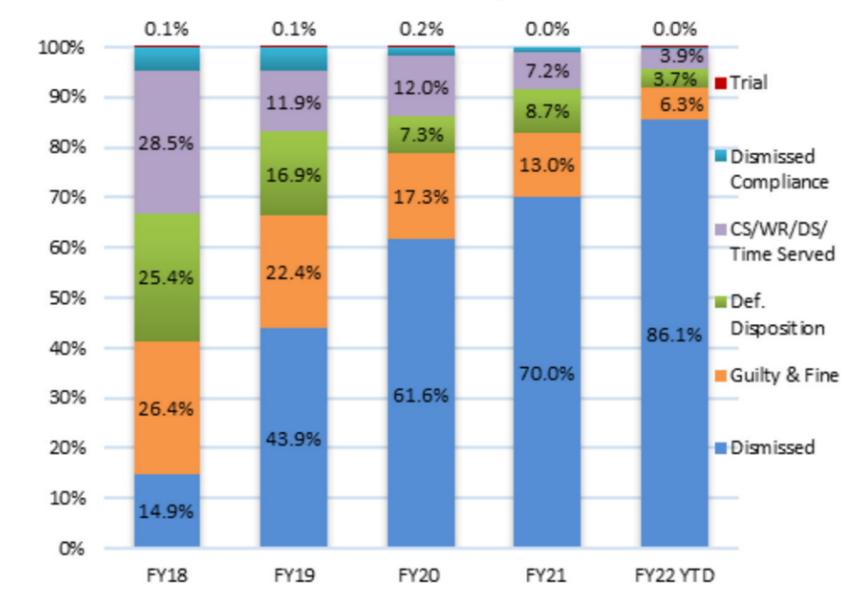
## Warrant Enforcement



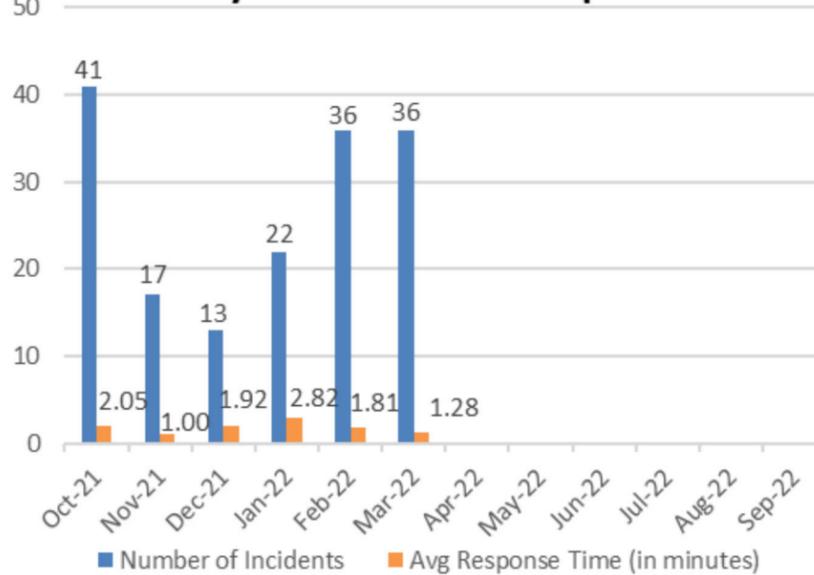
## Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



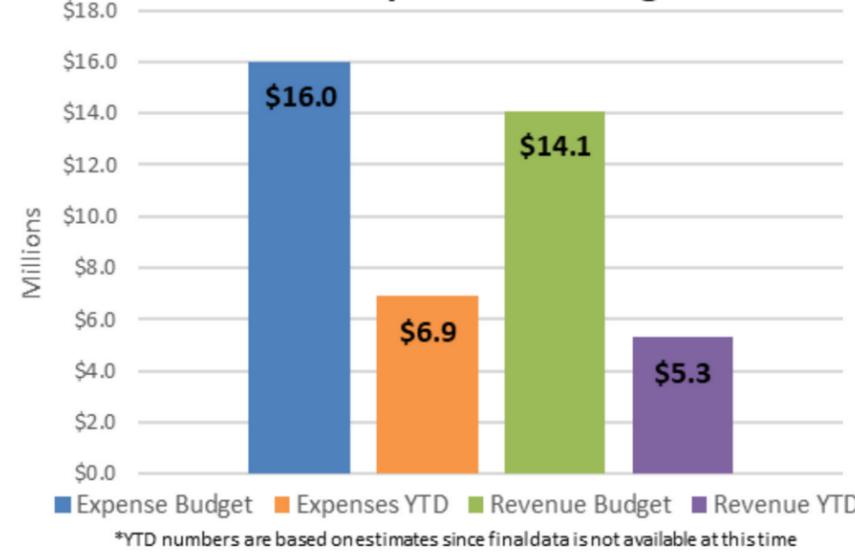
## Courthouse Dispositions



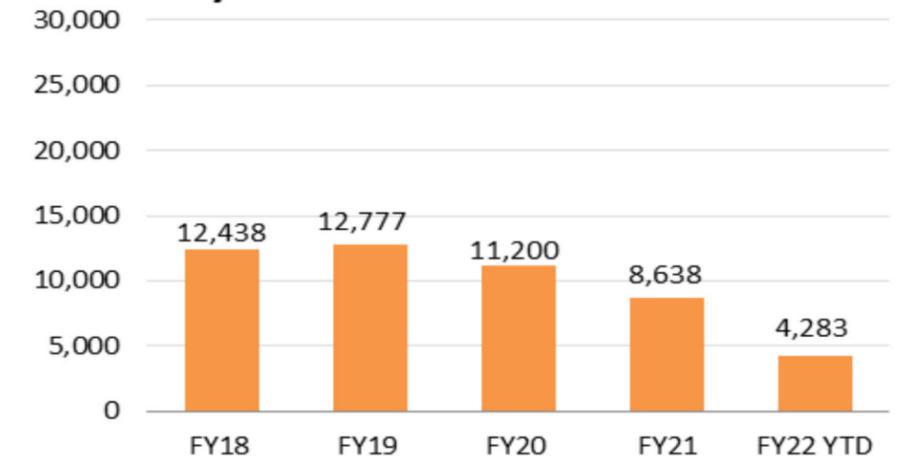
## Security Incidents and Response Time



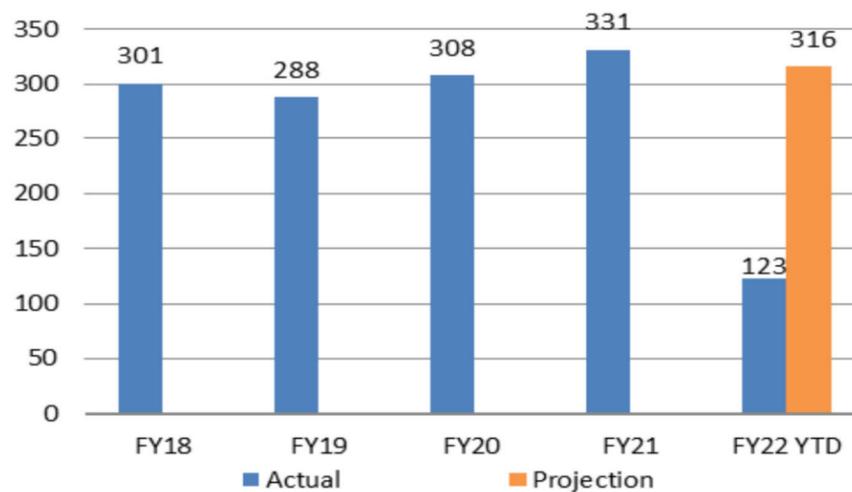
## \*Municipal Court Budget



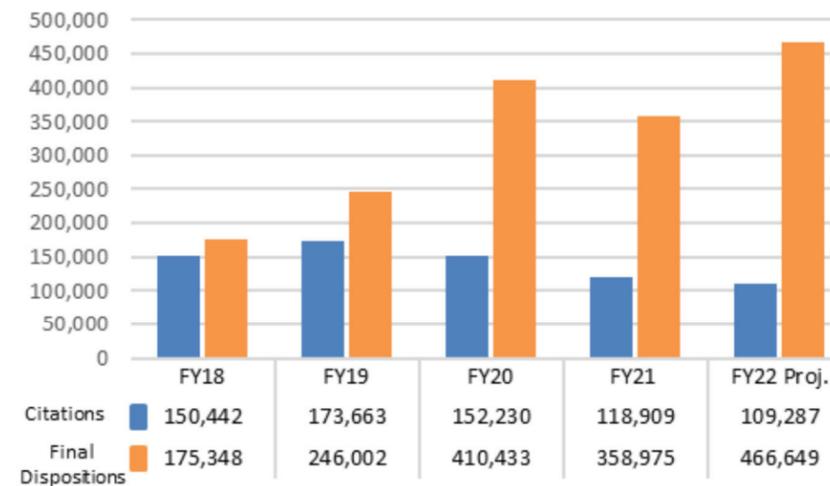
## City Detention Center Book-Ins



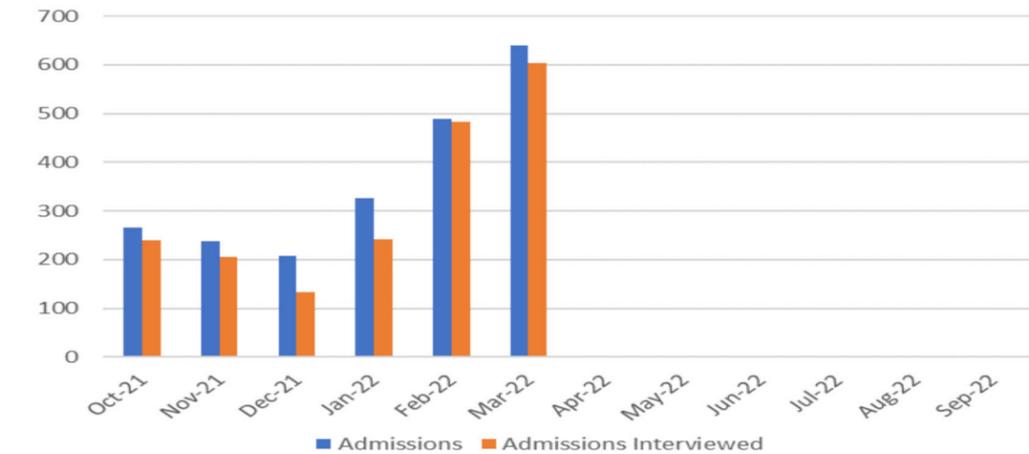
## Environmental Cases Filed



## Citation Count & Final Dispositions



## Sobering Center Performance



Date	Admissions	Admissions Interviewed	Interviewed Homeless	Total Interviewed	Homeless Percentage	Provided Services	Percentage	Repeat Offenders
Mar-22	640	603	57	94.2%	9.5%	87	14.4%	4
FY22 YTD	2168	1906	259	87.9%	13.6%	329	17.3%	43

# Memorandum



CITY OF DALLAS

DATE April 8, 2022

Honorable Members of the Public Safety Committee

TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue Facility Construction and Academy Facility Update**

Dallas Fire-Rescue has several construction projects underway; and has been working with Building Services, the Bond, and Construction Management Office (BCM), ITS, and OEQS, along with construction contractors to ensure a coordinated effort. This is a list of City projects involving major construction of fire stations:

1. Station 19 located at 5600 E. Grand Ave – This project is currently under construction, on March 7, 2022, the building permit was issued. On March 15, 2022, the Contractor mobilized on-site. BCM anticipates project completion in February 2023.
2. Station 30 located at 11381 Zodiac Lane – City Council approved a contract amendment on January 27, 2021 to develop design and construction documents and authorized an up to \$650,000 construction job order to repair foundation and structural issues at the station. Work completed in early March included removal and replacement of the fuel storage tank and removal of the existing concrete floor in the apparatus bays. Ongoing work includes pouring and curing of the concrete apparatus bay floors and HVAC work on the existing units along with HVAC component cleaning. This complex and multi-faceted construction project is anticipated to be completed in May 2022.
3. Station 36 located at 2300 Singleton Blvd – This project is currently under construction with structural framing 90% complete. BCM anticipates project completion in November 2022.
4. Station 41 located at 5920 Royal Ln – BCM re-submitted plans to DEV addressing paving and drainage comments; awaiting review from paving & drainage and building inspection to attain building permit. BCM anticipates commencing with construction in April 2022, with an expected completion in April 2023.
5. Temporary Station 41 located at 5807 Royal Ln. – This project is currently under construction. Foundations are in place for both the temporary housing and the apparatus structure, and driveway has been poured. The week of March 28, 2022, the temporary housing and apparatus structure are scheduled for delivery to the site and set-up. BCM anticipates project completion in May/June 2022.

DATE April 8, 2022

SUBJECT **Dallas Fire-Rescue Facility Construction and Academy Facility Update**

6. Station 58 located at 9393 Water Mill Rd - This station is funded by a Tax Increment Finance (TIF) district and will be located at 9393 Water Mill Rd. in the Cypress Waters Community at North Lake. Construction began in Summer 2021 with a scheduled completion timeline of June 2022.
7. Station 59 located at 201 N. Jim Miller Rd – This project is currently under construction; the Contractor continues with interior construction work. The unforeseen condition of the sanitary sewer lateral on the ROW was addressed and completed. The solution to the unforeseen condition of the sanitary sewer lateral on the facility side was identified and approved in coordination with DEV and DWU. The solution includes the installation of a lift station which is anticipated to be delivered to the site at the beginning of April 2022. BCM anticipates project completion in April 2022.
8. Dallas Fire-Rescue Training Academy Buildings (5000 Dolphin Road) – DFR coordinated with the Building Services Department on a professional services procurement to hire a structural engineering firm to assess the structural integrity of three buildings that are used extensively during recruit training (Burn building, small tower, and large tower (Apartment Simulator Building)) and to provide recommendations for repairs. The assessments of the three buildings were completed and DFR authorized the engineering consultant to work on the plan and specification to prioritize repairs to the burn building, allowing live fire training for the recruits to resume once completed. Estimated costs for the engineering repair plan and associated burn building repair is approximately \$11,000 and is expected to be completed by early May 2022. The high-rise building, and small tower repairs are also priority longer term projects that will entail collaboration between DFR leadership, Building Services, and the Bond & Construction Management Department to address recommended repairs in the structural engineering report. DFR will work with these two departments on funding options.

Should you have any questions regarding this item, please contact me at (214) 670-5299.



Jon Fortune  
Deputy City Manager

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Billerae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Robert Perez, Interim Assistant City Manager  
Carl Simpson, Interim Assistant City Manager  
M. Elizabeth Reich, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors

# Memorandum



CITY OF DALLAS

DATE April 8, 2022

Honorable Members of the Public Safety Committee

TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue Locution Locution Project Update**

This memorandum updates Dallas Fire-Rescue's (DFR) ongoing efforts to mitigate and resolve the intermittent delays and outages with the fire station alerting system (Locution Systems Incorporated). DFR continues to work with the City of Dallas Information and Technology Services (ITS) Department and Give True Service (GTS) in response to this challenging issue. A group comprised of personnel from ITS, GTS, DFR Radio Shop, and DFR Communications meet weekly to discuss current issues, corrective actions, and project status related to Locution.

While a permanent solution is being developed, a dispatcher continues to be dedicated to manually monitoring units city-wide to prevent delays in response. This dispatcher's sole responsibility is to ensure that assigned units respond to emergency calls promptly. When necessary, this dispatcher will manually notify assigned apparatus via radio and/or phone. This process has shown success in mitigating delays in emergency response. DFR continues to monitor the instances of delays or failures of the alerting system; in January, the dispatcher performed a manual notification 241 times (out of 12,901 total dispatches, or 1.87%). In February, they acted 160 times (out of 11562 dispatches, or 1.38%). And in March (through the 28<sup>th</sup>), they have acted 54 times (out of 10,911 dispatches, or 0.49%).

By the end of December, all fire station locution computers had been updated from Windows 7 to Windows 10 which included the installation of the new alerting software program. During this process, it was discovered there were some additional hardware issues. New station control units and USB serial card converters are being purchased and tested to stabilize the current software environment. In January, DFR Communications realized that not all the notification failures were occurring at the station level but were instead a network failure. ITS expanded the server on which the locution server operates, which has contributed to the reduction in notification failures.

A Technology Request was submitted and approved by the IT Governance committee to go forth with a Request for Competitive Sealed Proposals (RFCSP) and replace the current station alert (Locution) system. Funding has been identified and approved. Several different systems have been demonstrated to DFR, ITS, and GTS. The RFCSP requirements are being determined and should be ready for release by June 2022. Purchase and installation time frame based on standard RFCSP process ranges from 12-

DATE April 8, 2022  
SUBJECT **Dallas Fire-Rescue Location Project Update**

18 months. ITS is striving to have new vendor in place by late 2022/early 2023 and new system installed at all 59 stations by end of 2023.



**Jon Fortune**  
Deputy City Manager

c: T.C. Broadnax, City Manager  
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# Memorandum



CITY OF DALLAS

DATE April 8, 2022

Honorable Members of the Public Safety Committee  
TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Outdoor Warning System Status Report**

As North Texas is entering its active severe weather months, the Office of Emergency Management is submitting this Outdoor Warning System (OWS) status memo to you for your review.

As a bit of background, OEM manages and oversees the maintenance and operations of the OWS. The system consists of 168 siren locations strategically located throughout the city to provide warning to anyone who is outdoors that an incident is occurring or is imminent and they should go inside, turn on their TV or radio to get information on the incident including protective measures to take. Contrary to public belief, the OWS is not exclusively a “tornado siren”. The system is designed to cover many potential hazards, such as chemical release, severe weather that includes hail or high winds. Additionally, they are not designed to be heard within structures for the most part. Sirens are tested the first Wednesday of the month at 12:00 p.m. weather permitting.

Currently OEM is overseeing four (4) projects as they pertain to the OWS.

## 1. Extension of OWS Coverage

- Installation of 10 new sirens to the current inventory
  - S. Westmoreland Rd between I-20 and Gannon Rd.
  - Cliffview Dr. between US175 and Kingsfield Rd.
  - Danville Dr. at the bend of Danville Dr. east of Oak Hill Circle
  - 2624 Farrington St.
  - Lone Star Dr between W. Commerce St. and Terre Colony Ct.
  - McNeil St. between Hwy 352 and Scyene St.
  - Premier Row between Regal Row and Monetary Dr.
  - Rowan Ave between Crosstown Expressway and Haskell Ave.
  - Forest Cliff Park off Duncanville Rd.
  - Red Bird Ln. between Cliff Haven Dr. and Pleasant Ridge Dr.
- Sites have been identified, survey by the City’s Survey Division and by Oncor.
- Currently in resident comment period
- Siren components have been ordered.
- Installation to be completed by September.

## 2. Relocation of Siren Site #63

- Relocation necessitated by Texas Department of Transportation project

DATE April 8, 2022  
SUBJECT **Outdoor Warning System Status Report**

- Siren located at the intersection of Browder St. and Corsicana St.
  - Siren will be relocated approximately 10' to the north with no impact to the siren's sound coverage.
  - Reimbursable cost to the city from TXDOT. Costs not anticipated to exceed \$25,000.
  - Currently awaiting a Standard Utility Agreement between the City and TXDOT necessary for the reimbursement process
  - Once agreement is in place, work will be scheduled and should take less than one week.
3. Request for Proposal for OWS Maintenance Contract.
- Working with Office of Procurement Services to begin the Request for Proposal process to award a contract to a vendor to provide preventative maintenance and unscheduled repairs to the OWS. Current contract ends in August.
4. New Sound Study
- Beginning the process to begin the RFP process to award a contract to a vendor to perform a Sound Study on the OWS.
  - Currently working off a 2016 Sound Study to place new sirens.
  - New study will illustrate our current system coverage and identify gaps that need to be addressed in future installs.

Additionally, seventy-one (71) sirens underwent annual preventative maintenance that includes changing out batteries in each site as well as minor repairs (e.g., replacing fuses). This maintenance was completed the first week of March.

Please contact me if you have any questions or need additional information.



Jon Fortune  
Deputy City Manager

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Robert Perez, Interim Assistant City Manager  
Carl Simpson, Interim Assistant City Manager  
M. Elizabeth Reich, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors

# Memorandum



CITY OF DALLAS

DATE April 8, 2022

Honorable Members of the Public Safety Committee  
TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **April 13, 2022, Council Agenda Item #53; 22-697 Authorize the Purchase of Four Medical Rescue All-Terrain vehicles for the Fire-Rescue Department**

The following agenda item is scheduled to go before City Council on April 13, 2022.

### **Agenda Item #53; 22-697**

Authorize the purchase of four medical rescue all-terrain vehicles for Fire-Rescue Department - Alternative Support Apparatus, LLC, only bidder - Not to exceed \$279,520 -Financing: Homeland Security- Urban Area Security Initiative 21-23 Fund

### **Background**

This purchase will provide for the purchase of four medical rescue all-terrain vehicles for the Fire-Rescue Department.

The four medical rescue all-terrain vehicles (ATV) will be used by the Fire-Rescue Department in support of mass gatherings. These ATVs will provide rapid response capability across all terrain through narrow trails and other inaccessible areas with conventional motor vehicles. The Fire-Rescue Department has seen an increase in medical response calls on hiking and biking trails due to the City's further development of trails throughout the City. Other uses will be for large events such as parades, celebration events and festivals. These events utilize pedestrian and vehicle barricades and other obstacles, and these smaller mini ambulances can navigate safely through pedestrian areas.

As part of the solicitation process and in an effort to increase competition, the Office of Procurement Services used its procurement system to send out email notifications to vendors registered under relevant commodity codes. To further increase competition, the Office of Procurement Services uses historical solicitation information, the Internet, and vendor contact information obtained from user departments to contact additional vendors.

Should you have any questions regarding this item, please contact me at (214) 670-5299.

A handwritten signature in black ink that reads "Jon Fortune".

Jon Fortune  
Deputy City Manager

DATE April 8, 2022

SUBJECT **April 13, 2022, Council Agenda Item #53 22-697 Authorize the Purchase of four medical rescue all-terrain vehicles for the Fire-Rescue Department**

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
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Directors and Assistant Directors

# Memorandum



CITY OF DALLAS

DATE April 8, 2022

Honorable Members of the Public Safety Committee  
TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **April 13, 2022, Council Agenda Item #57; 22-702 9-1-1 System Operations**

The following agenda item is scheduled to go before City Council on April 13, 2022.

## **Agenda Item #57; 22-702**

Authorize Supplemental Agreement No. 12 to exercise the first of three one-year renewal options to the service contract with SBC Global Services, Inc. dba AT&T Global Services for continuous maintenance and support to the City's 9-1-1 telephone system infrastructure - Not to exceed \$1,951,225.06 - Financing: 9-1-1 System Operations Fund (subject to annual appropriations)

## **Background**

This action does not encumber funds; the purpose of a service contract is to establish firm pricing for services, for a specific term, which are ordered on an as needed basis.

This Supplemental Agreement will provide for continued maintenance and support to the 9-1-1 telephone system infrastructure. This agreement provides required software patches, network monitoring, software upgrades, 24 hour on-site technical support to resolve or prevent issues, such as, network outages, data corruption, performance, security, and connectivity issues.

The current phone system infrastructure serving the 9-1-1 call center receives more than 2.1 million calls per year. This infrastructure is an integral part of providing mission critical services to residents of Dallas. The system feeds critical 9-1-1 call information to the Computer Aided Dispatch (CAD) system when dispatching emergency services. Continuous maintenance and support of this system is a fundamental and vital component for the delivery of public safety.

The renewal option will extend the current services of 24/7/365 support with access to dedicated onsite technical resources. This will continue to ensure immediate response during business hours, daily system maintenance, and installation of software upgrades. This agreement also includes the NICE Recording system that allows faster and more efficient access to retrieve and review 9-1-1 recordings.

On November 10, 2015, City Council authorized a living wage policy that requires contractors to pay their employees a "living wage" rate as established annually by the Massachusetts Institute of Technology Living Wage Calculator for Dallas County by

DATE April 8, 2022  
SUBJECT **April 13, 2022, Council Agenda Item #57; 22-702 9-1-1 System Operations**

Resolution No. 15-2141. This contract renewal option includes the most current living wage of \$15.21.

Should you have any questions regarding this item, please contact me at (214) 670-5299.



**Jon Fortune**  
Deputy City Manager

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