

Memorandum



CITY OF DALLAS

DATE October 16, 2020

TO Honorable Members of the Quality of Life, Arts and Culture Committee

SUBJECT **Nonprofit Contracts for Seniors Services**

The purpose of this memo is to provide a list of all Office of Community Care contracts with nonprofit organizations for Senior Services program delivery from Fiscal Year 2017-2018 to Fiscal Year 2019-2020.

Background

The Office of Community Care (OCC) administers Seniors Services programs through its Social Services division, offering an information and referral line for senior residents of Dallas seeking various types of assistance. Additionally, the team manages multiple programs through contracts with partners, including nonprofit entities. These programs include the Senior Ombudsman Program, which improves the quality of life and care for the vulnerable elderly residing in long-term care facilities and promotes those residents' health, safety, welfare and rights through the advocacy efforts of volunteer and paid ombudsman, the Senior Dental Program, which provides free dental services for seniors, the Senior Employment Program, which provides job search support, referrals and placement services, and the Senior Transportation Program, which provides on demand transportation for seniors and individuals with certain disabilities in partnership with DART.

The below list is inclusive of OCC nonprofit contracts for Senior Services programs for all years from 2018 through 2020. Due to the impacts of COVID-19, there was no Senior Employment Program services during FY2020. The awardee, Mountain View College, opted to terminate the contracts negotiations process when it became apparent that they would be unable to hold in person classes, which they believed to be critical to the success of their Senior Force employment program. OCC is in the process of administering a Request for Proposals (RFP) to identify a contractor to implement a Senior Employment Program for FY2021.

Fiscal Year 2020-2021

<i>Nonprofit</i>	Program	Services Delivered	Target Community
<i>The Senior Source</i>	Ombudsman Program	Provides ombudsman services to Dallas nursing home residents, including complaint resolution and volunteer visits	Within the city of Dallas: 75204, 75209, 75211, 75212, 75214, 75215, 75216, 75218, 75227, 75228, 75230, 75231, 75233,

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			75235, 75237, 75238, 75240, 75243, 75246
<i>Texas A&M College of Dentistry</i>	Senior Dental Services	Provides dental health services, including exams, cleanings, fluoride treatments, sealants, fillings, extractions, root canals, treatment for infections, dental health education and partial and full dentures to seniors aged 60 and older and residing in the City of Dallas at two community-based sites	City of Dallas, sites located in 75229 and 75246 (planned opening for third location in 75210 to come in 2021)
<i>To Be Determined</i>	Senior Employment Program	Job skills training, job search support and job placement	

Fiscal Year 2019-2020

<i>Nonprofit</i>	Program	Services Delivered	Target Community
<i>The Senior Source</i>	Ombudsman Program	Provides ombudsman services to Dallas nursing home residents, including complaint resolution and volunteer visits	Within the city of Dallas: 75204, 75209, 75211, 75212, 75214, 75215, 75216, 75218, 75227, 75228, 75230, 75231, 75233, 75235, 75237, 75238, 75240, 75243, 75246
<i>Texas A&M College of Dentistry</i>	Senior Dental Services	Provides dental health services, including exams, cleanings, fluoride treatments, sealants, fillings, extractions, root canals, treatment for infections, dental health education and partial and full dentures to seniors aged 60 and older and residing in the City of Dallas at two community-based sites	City of Dallas, sites located in 75229 and 75246

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Fiscal Year 2018-2019

<i>Nonprofit</i>	Program	Services Delivered	Contract Amount
<i>The Senior Source</i>	Ombudsman Program	Provides ombudsman services to Dallas nursing home residents, including complaint resolution and volunteer visits	Within the city of Dallas: 75204, 75209, 75211, 75212, 75214, 75215, 75216, 75218, 75227, 75228, 75230, 75231, 75233, 75235, 75237, 75238, 75240, 75243, 75246
<i>The Senior Source</i>	Senior Employment Program	Provides employment assistance to low-to-moderate seniors residing in the City of Dallas	City of Dallas
<i>Texas A&M College of Dentistry</i>	Senior Dental Services	Provides dental health services, including exams, cleanings, fluoride treatments, sealants, fillings, extractions, root canals, treatment for infections, dental health education and partial and full dentures to seniors aged 60 and older and residing in the City of Dallas at two community-based sites	City of Dallas, sites located in 75229 and 75246

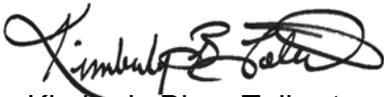
Fiscal Year 2017-2018

<i>Nonprofit</i>	Program	Services Delivered	Contract Amount
<i>The Senior Source</i>	Ombudsman Program	Provides ombudsman services to Dallas nursing home residents, including complaint resolution and volunteer visits	Within the city of Dallas: 75204, 75209, 75211, 75212, 75215, 75216, 75227, 75228, 75230, 75231, 75233, 75235, 75237, 75238, 75243
<i>The Senior Source</i>	Senior Employment Program	Provides employment assistance to low-to-	City of Dallas

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<i>Texas A&M College of Dentistry</i>		moderate seniors residing in the City of Dallas	
	Senior Dental Services	Provides dental health services, including exams, cleanings, fluoride treatments, sealants, fillings, extractions, root canals, treatment for infections, dental health education and partial and full dentures to seniors aged 60 and older and residing in the City of Dallas at two community-based sites	City of Dallas, sites located in 75229 and 75246

Should you have any questions or concerns, please contact myself or Jessica Galleshaw, Director of Office of Community Care.



Kimberly Bizer Tolbert

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| T.C. Broadnax, City Manager | Jon Fortune, Assistant City Manager |
| Chris Caso, City Attorney | Joey Zapata, Assistant City Manager |
| Mark Swann, City Auditor | Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services |
| Biliera Johnson, City Secretary | M. Elizabeth Reich, Chief Financial Officer |
| Preston Robinson, Administrative Judge | M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion |
| Majed A. Al-Ghafry, Assistant City Manager | Directors and Assistant Directors |