

April 8, 2026

**WHEREAS**, on October 25, 2017, the City Council authorized a five-year service contract, with three one-year renewal options, for maintenance of the 9-1-1 telephone system infrastructure with SBC Global Services, Inc. dba AT&T Global Services, in an amount not to exceed \$11,238,147.59, by Resolution No. 17-1666.

**Now, Therefore,**

**BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:**

**SECTION 1.** That the City Manager is hereby authorized to execute a five-year service contract, with three one-year renewal options, for 9-1-1 software maintenance and network support to cover Vesta Next Cloud, Rapid Deploy, Vesta Support, NICE, and Text to 9-1-1 for the Department of Information and Technology Services with AT&T Enterprises, LLC (268653), approved as to form by the City Attorney, in an amount not to exceed \$28,242,272.05. If the service was bid or proposed on an as needed, unit price basis for performance of specified tasks, payment to AT&T Enterprises, LLC shall be based only on the amount of the services directed to be performed by the City and properly performed by AT&T Enterprises, LLC under the service contract.

**SECTION 2.** That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$28,242,272.05 (subject to annual appropriations) to AT&T Enterprises, LLC from Contract No. DSV-2025-00028652.

**SECTION 3.** That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.