

Memorandum



CITY OF DALLAS

DATE March 3, 2023

Honorable Members of the Public Safety Committee

TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard- February 2023**

Dallas Fire-Rescue total dispatch numbers for the month of February has been 18,994 thus far. As you are aware, DFR has a stated goal of 90% achievement of the metrics of EMS response within 9 minutes and Structure Fire Response within 5:20. Both the structure fire metric and the EMS metric were below our target for February at 86% and 81% respectively. This was caused by the winter storm the first week of the month which caused an increase in runs and a decrease in response times.

There are 6 significant fires for the month of February which was equal to the 6 that occurred in January. There was a decrease in inspections, re-inspections due to the weather, and smoke detector installations remained neutral. The rescue unit hours of utilization (UHU) numbers decreased to 37% overall.

For your quick reference, you can access DFR's Dashboard using the following link:
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSESETIMES?:isGuestRedirectFromVizportal=y&:embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Randall (Bret) Stidham at randall.stidham@dallasfire.gov.

A handwritten signature in blue ink that reads "Jon Fortune".

Jon Fortune
Deputy City Manager

c: T.C. Broadnax, City Manager
Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizar Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
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Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



DFR Executive Summary for Month Ending: February 2023



42,099

Total 911 DFR Incidents
Incidentes totales de 911 DFR

81%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

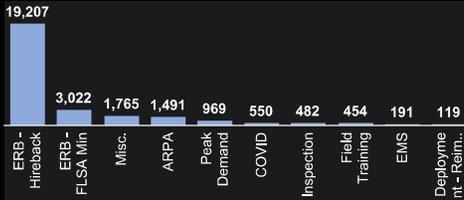
37%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

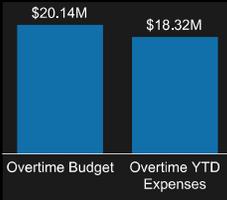
86%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

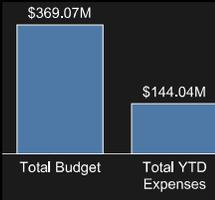
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



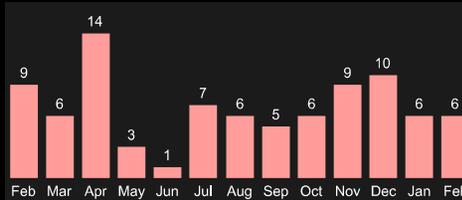
Sworn Overtime Presupuesto de Horas Extras



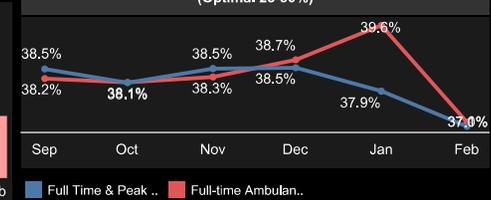
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)



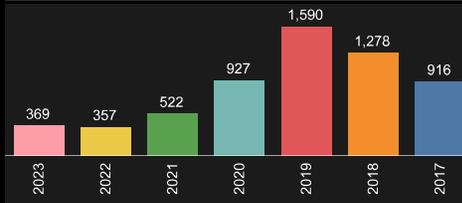
Sworn Staffing & Hiring Categorías de Personal

	2021	2022	2023
EMS & Emergency Respo..	1,670	1,659	1,606
Dispatch Comms & GIS	61	62	60
Fire Prevention & Inspecti..	94	85	93
Training & Recruitment	104	127	176
Arson Investigation EOD	20	21	25
Aircraft Rescue Fire Fight..	37	34	45
Total Staff	1,986	1,988	2,005
Number of Frontline Paramedics			840
Total Number of Active Paramedics			1,502

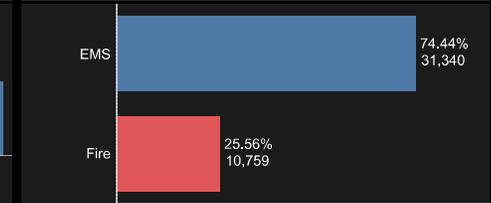
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



Smoke Detector Installs Instalaciones de Alarma de Humo



Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Class:	365	366	367	368	369	370	371	372
# of Trainees	14	14	15	15	21	23	24	22
Start Date	Oct-21	Oct-21	Feb-22	Feb-22	Jul-22	Jul-22	Oct-22	Oct-22
End Date	Feb-23	Feb-23	May-23	May-23	Oct-23	Oct-23	Jan-24	Jan-24
ERB Assigned	Mar-23	Mar-23	Jun-23	Jun-23	Nov-23	Nov-23	Jan-24	Jan-24

* YTD-Exp - Do Not Include Encumbrances **Not the full month of February ***Smoke Detector Installs estimated

Memorandum



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TO: Honorable Members of the Public Safety Committee
Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno,
Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT: **Dallas Police Department (DPD) Dashboard- February 2023**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. Violent Crime is up 6.6% Year to Date (YTD), with 106 crimes over the last YTD. Total Crime is down 3.5% YTD due to 579 fewer offenses. Aggravated assaults have increased which appears to be due to single incidents having multiple complainants. DPD is using all available resources to help investigate these offenses to determine the cause.

For your quick reference, you can access DPD's Dashboard using the following link:
[DPD Dashboard](#)

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at lonzo.anderson@dallaspolice.gov

Please contact me if you have any questions or need additional information.



Jon Fortune
Deputy City Manager
[Attachment]

cc:

T.C. Broadnax, City Manager
Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
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Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors

8,488

Total Crimes
Crimenes Totales

971

Violent Crimes
Crimenes Violentos

1,208

Family Violence Crimes
Crimenes por Violencia Familiar

3

Hate Crimes
Crimenes de Odio

Select Crime Type to Filter Page

All Violent Crimes Family Violence Hate Crimes

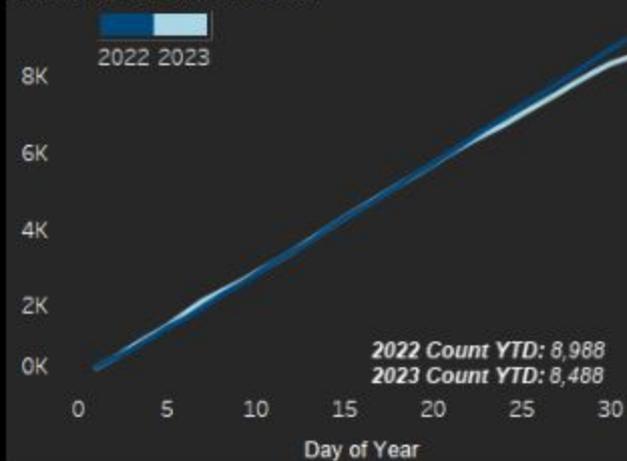
Crimes by Month

Crimenes por Mes



Crime Count Running Total

Recuento de Delitos en Total

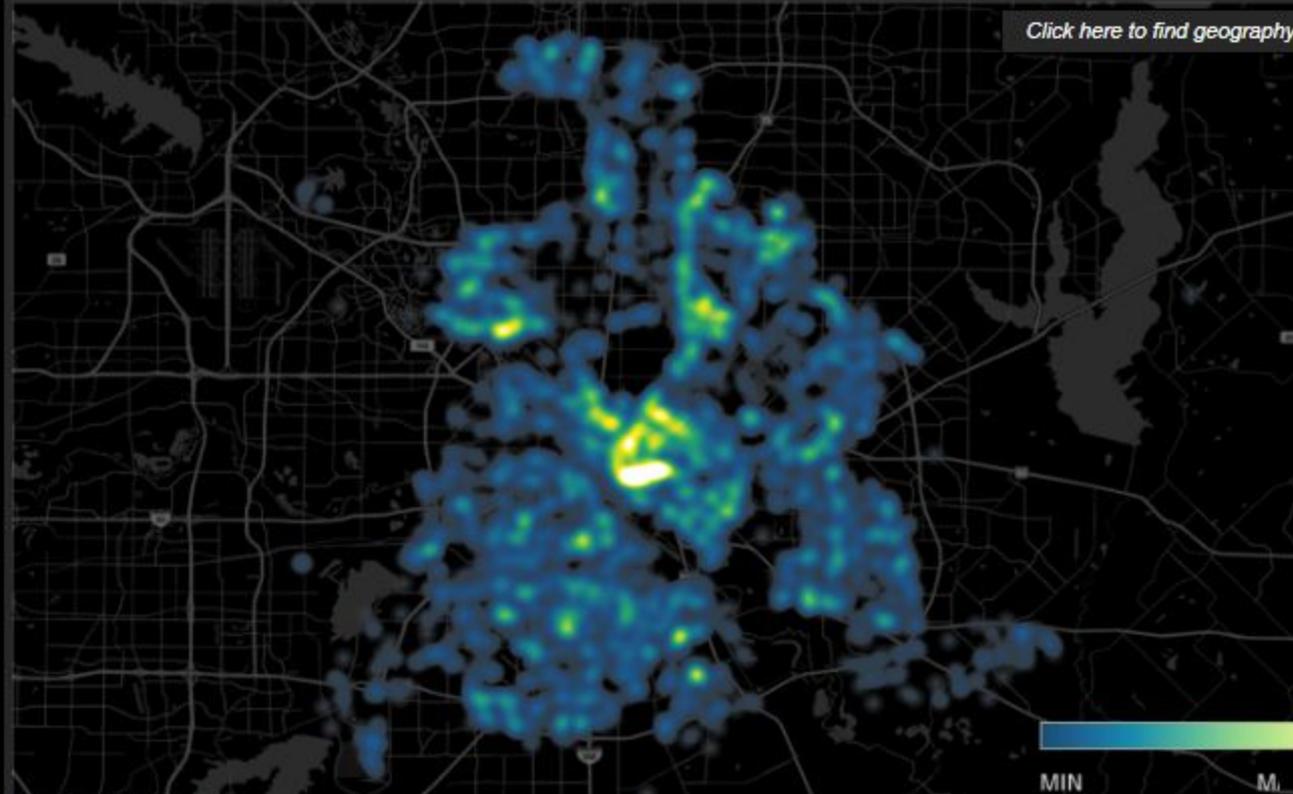


Count: the number of crimes that have occurred year-to-date (January 1, 2023 through January 31, 2023)

Crime Map

Heat Map
Mapa de Área Críticas

Select Map Type Heat Map Select Geography Division Select Metric Count



Select or draw a shape on the map to filter the data. After drawing, click to remove. Select Geography and Select Metric parameters do not update the heat map. Lake Ray Hubbard is filtered from the District map and ZIP codes are cropped to Dallas city limits.

Crimes by Division

Crimenes por División



Crimes Against

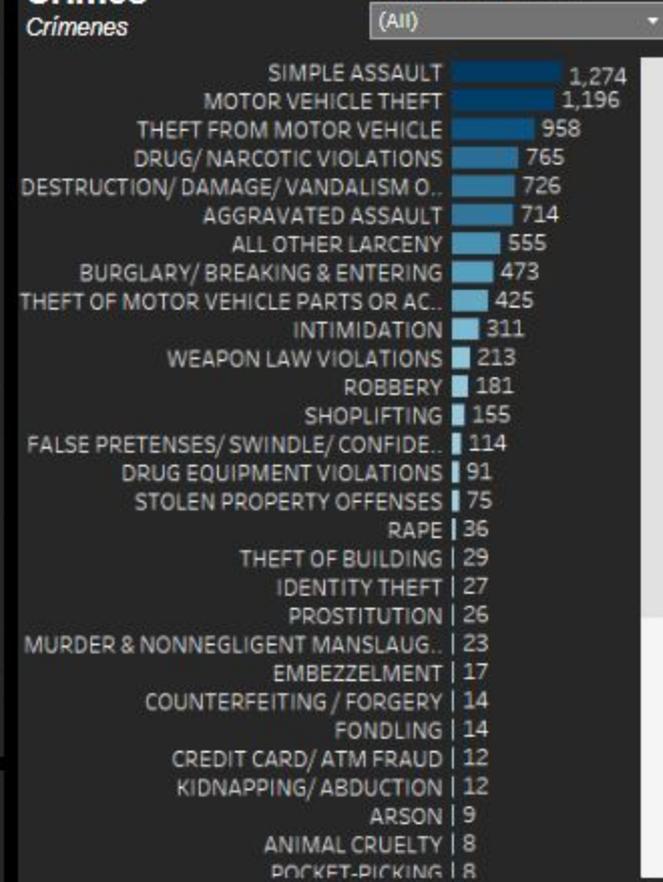
Crimenes por Víctima



Crimes

Crimenes

Select Crime Category



Hover over the bars or numbers for definitions. Control+click to select multiple crimes.

1.76 Murders per 100K people in Dallas
Homicidios per cada 100K personas en Dallas

CITY WIDE SUMMARY OF CRIME STATISTICS

2023

Total Crimes

Total crimes counted according to NIBRS rules

16,085 crimes in 2023 YTD

16,664 crimes in 2022 YTD

-579 (-3.5%) change year-over-year

Violent Crimes

Violent crimes are Aggravated Assault, Murder & Non-negligent Manslaughter, Robbery, Rape, Sodomy, Sexual Assault with an Object, Fondling, Incest, and Statutory Rape.

1,705 crimes in 2023 YTD

1,599 crimes in 2022 YTD

106 (6.6%) change year-over-year

Violent Crime Breakdown

	YTD	YTD Previous	YTD Y/Y %	YTD Y/Y Count
AGGRAVATED ASSAULT	1,246	1,100	13.3%	146
ROBBERY	322	372	-13.4%	-50
RAPE	61	37	64.9%	24
MURDER & NONNEGLIGENT MANSLAUGHTER	41	36	13.9%	5
FONDLING	28	23	21.7%	5
SEXUAL ASSAULT WITH AN OBJECT	5	7	-28.6%	-2
SODOMY	2	24	-91.7%	-22

Family Violence

Family Violence is an act by a member of a family or household against another member that is intended to result in physical harm, bodily injury, assault, or a threat that reasonably places the member in fear of imminent physical harm. The law excludes the reasonable discipline of a child.

2,225 crimes in 2023 YTD

2,477 crimes in 2022 YTD

-252 (-10.2%) change year-over-year

Hate Crimes

9 crimes in 2023 YTD

6 crimes in 2022 YTD

3 (50.0%) change year-over-year

Definitions

Crimes YTD: the number of crimes that have occurred year-to-date (January 1, 2023 to February 28, 2023)

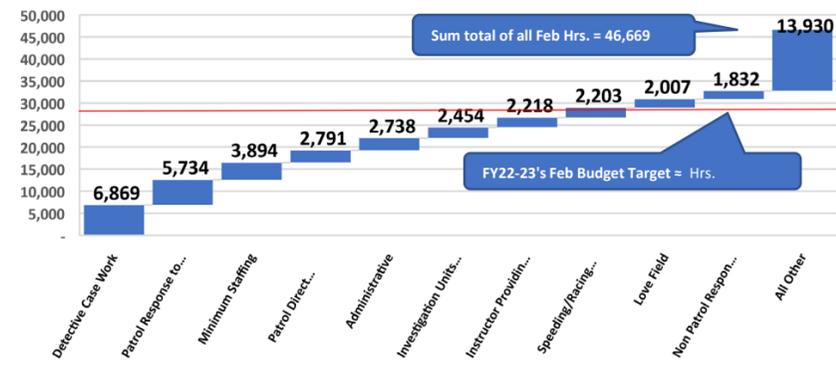
Crimes YTD last year: the number of crimes that occurred year-to-date last year (January 1, 2022 to February 28, 2022)

Change year-over-year: count change and percent change in the Crimes YTD compared to Crimes YTD last year

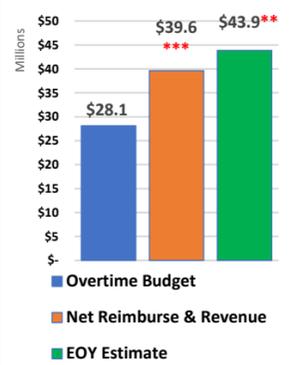
Dallas Police Department Dashboard February 2023

FY22-23 BUDGET

February Top 10 OT Activity Codes (By Hrs.)*



Sworn Overtime

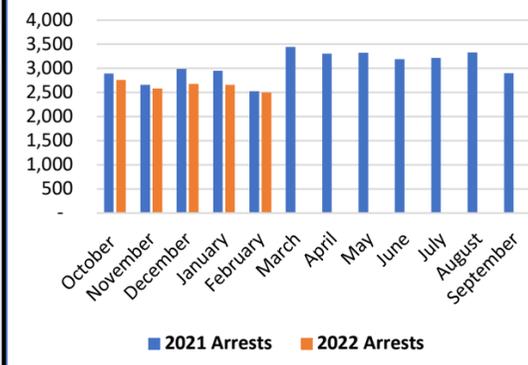


Total Budget



CRIME REPORTING *****

Total Arrests



Year to Date Crime (NIBRS)

January 1, 2023 - February 28, 2023

Offense	2023	2022	Count DIFF	% Change	Clearance Rate
Person					
Assault Offenses	4,174	4,266	-92	-2.2%	63.5%
Agg Assault FV	281	248	33	13.3%	-
Simple Assault FV	1,629	1,851	-222	-12.0%	-
Homicide Offenses	47	44	3	6.8%	61.4%
Murder & Nonnegligent Manslaughter	41	36	5	13.9%	-
Human Trafficking	1	4	-3	-75.0%	300.0%
Kidnapping / Abduction	27	19	8	42.1%	66.7%
Sex Offenses	94	91	3	3.3%	55.9%
Sub-Total	4,343	4,424	-81	-1.8%	63.4%
Property					
Arson	14	44	-30	-68.2%	21.4%
Bribery	-	1	-1	-100.0%	-
Burglary / Breaking & Entering	896	1,156	-260	-22.5%	7.9%
Counterfeiting / Forgery	33	57	-24	-42.1%	6.1%
Destruction / Vandalism	1,456	1,596	-140	-8.8%	9.4%
Embezzlement	31	68	-37	-54.4%	35.5%
Extortion / Blackmail	-	1	-1	-100.0%	-
Fraud	310	356	-46	-12.9%	57.4%
Larceny / Theft	4,034	4,403	-369	-8.4%	4.6%
Motor Vehicle Theft	2,194	2,059	135	6.6%	7.4%
Robbery	321	372	-51	-13.7%	21.6%
Stolen Property Offenses	141	124	17	13.7%	105.6%
Sub-Total	9,430	10,237	-807	-7.9%	10.3%
Society					
Animal Cruelty	13	17	-4	-23.5%	7.7%
Drug / Narcotics	1,597	1,560	37	2.4%	62.7%
Gambling	7	6	1	16.7%	14.3%
Pornography / Obscene Material	7	6	1	16.7%	128.6%
Prostitution Offenses	70	16	54	337.5%	84.3%
Weapon Law Violations	375	398	-23	-5.8%	71.3%
Sub-Total	2,069	2,003	66	3.3%	64.7%
Total	15,842	16,664	-822	-4.9%	30.7%

SWORN STAFFING AND HIRING FISCAL YEAR****

Function	FY 22-23 YTD	FY 21-22	FY 20-21
CBD	77	80	84
Central	186	180	185
NE	287	311	327
SE	270	279	304
SW	259	265	263
NW	227	236	237
NC	209	214	187
SC	255	264	314
Nuisance Abatement	9	10	8
Community Affairs (NPO)	109	92	82
Right Care	23	18	13
Patrol Total	1,911	1,948	2,004
Support	116	118	105
Administrative	146	136	126
Investigations	473	462	479
Tactical and Special Ops	277	256	257
Trainees	139	164	149
Total	3,062	3,084	3,120

PATROL PERFORMANCE CALENDAR YEAR TO DATE

Division	Crime Change by Division			Response time		
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
Central	19.17%	-8.35%	-2.33%	0.89%	7.39	37.73
NE	-14.95%	-9.30%	-11.52%	-10.94%	9.51	105.18
SE	14.66%	-1.32%	-4.43%	2.85%	10.57	130.67
SW	0.14%	-10.19%	-0.58%	-5.56%	10.96	87.38
NW	-10.51%	-8.34%	0.19%	-4.77%	8.53	42.98
NC	-23.58%	-4.87%	-14.17%	-11.07%	8.89	41.24
SC	1.23%	-10.83%	-10.15%	-5.24%	11.58	102.94

*CBD crime and response time data included in Central

INTERNAL AFFAIRS*****

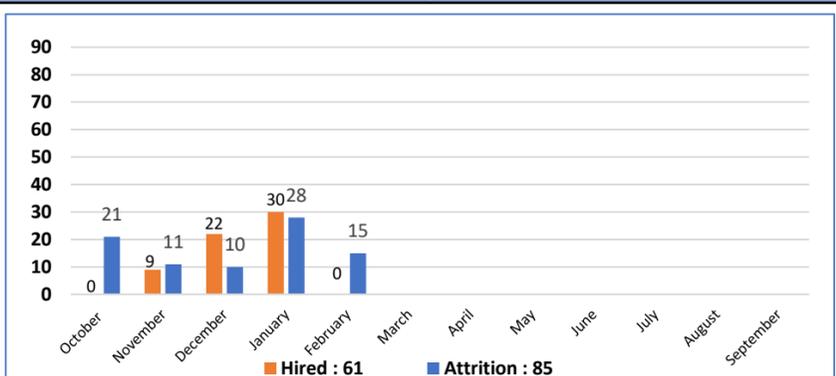
Complaint Type	2023 YTD	2022 YTD	% Change
Investigations Completed	37	39	-5.1%
Use of Force Complaints Received	18	13	38.5%

COMMUNICATIONS

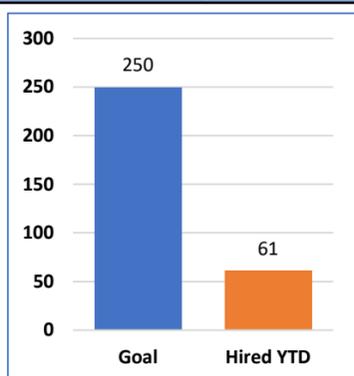
911 Call Center Information		
911 Calls MTD	Feb Avg Answer	Feb Service Level
137,468	0:02	98.25%

911 Operator Staffing			
Trainee	Operator	Actual	Authorized
4	100	104	144

FY 22-23 Hiring and Attrition



FY22-23 Hiring Goal : 250



Top 911 Calls

Type	Calls YTD	February-2023	February-2022
Major Disturbance	17,045	8,125	8,072
Other Incidents *****	8,123	3,868	4,123
Other Escalated *****	9,548	4,643	3,793
Suspicious Person	4,067	1,960	1,784
Minor Accident	3,716	1,809	2,056
Business Alarm	2,662	1,281	1,363
Major Accident	3,101	1,461	1,534
Loud Music	2,807	1,407	1,293
Burg Motor Veh	615	286	333
Crisis Intervention	2,103	1,038	875
911 Hang-up	870	462	441

February Reports

Expeditor Reports		DORS Reports	
1,301		1,279	

Dispatched Calls and Response Time					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Feb-23	10.13	86.80	531.41	551.77	40,504
YTD 2023	9.78	80.45	478.59	513.13	84,173
Feb-22	7.96	38.84	175.69	218.59	40,585
YTD 2022	8.02	38.44	172.52	218.00	85,384

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY23's YTD expenditure trends.

*** Reimbursement and Revenue for DPD

****Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

***** Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

***** Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

***** Crime reporting now includes NIBRS data. Data is preliminary.

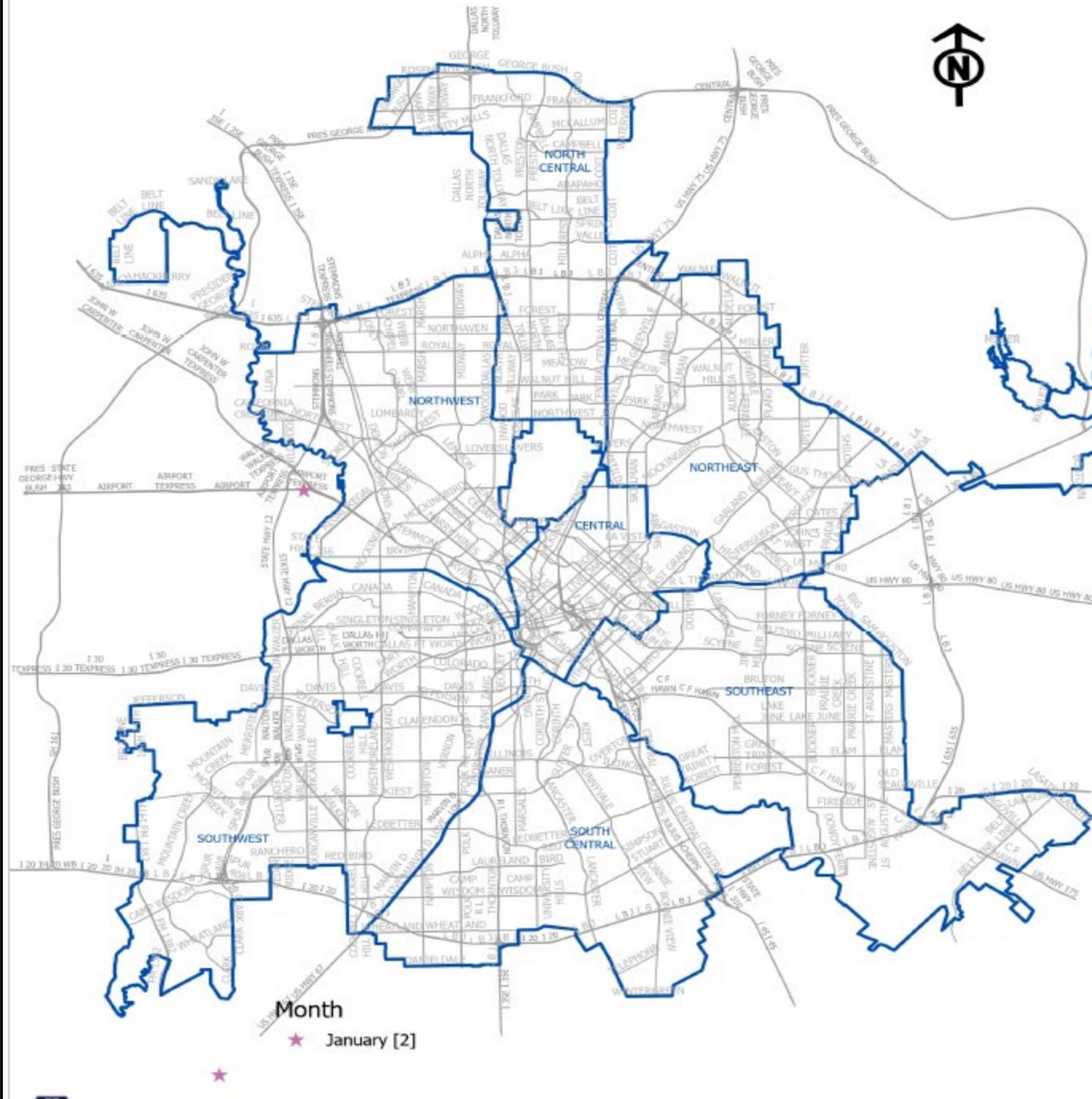
***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

***** 53 Use of Force Complaints received in 2022. 16 Use of Force complaints occurred between 2018 and 2021.

Racing / Speeding Hotspots

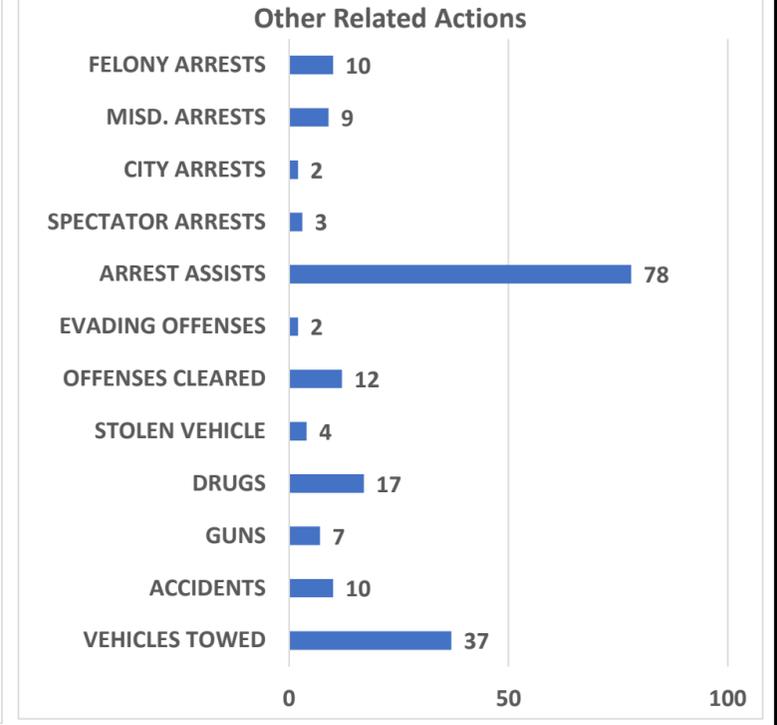
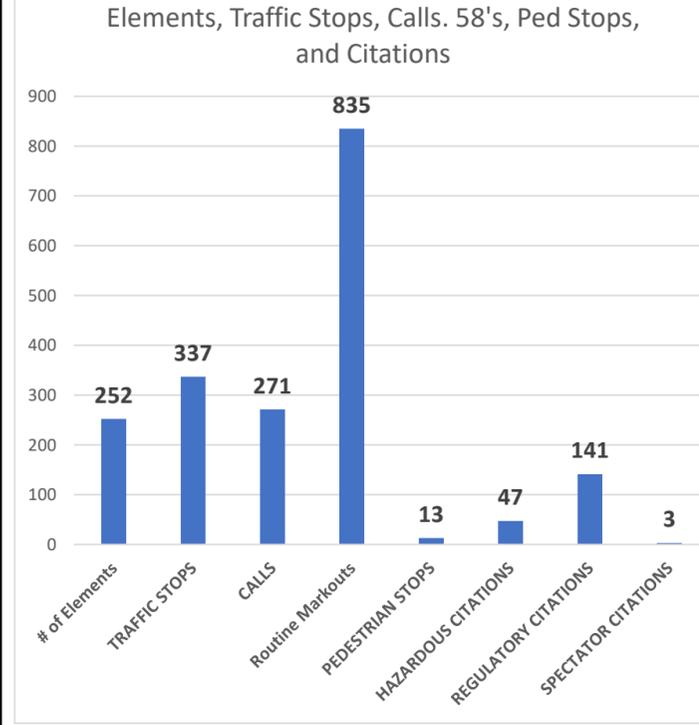
Racing / Speeding Operational Activity

Takeover Locations

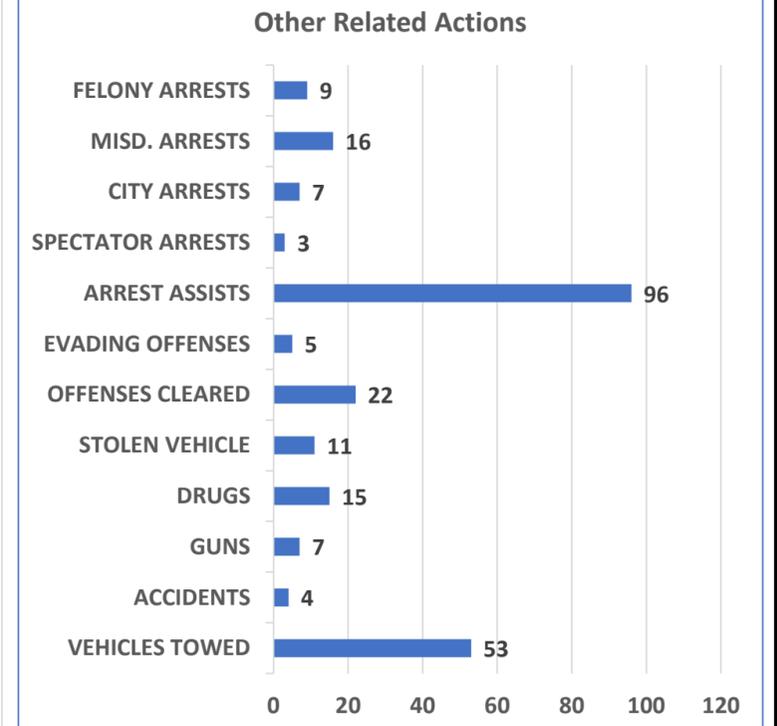
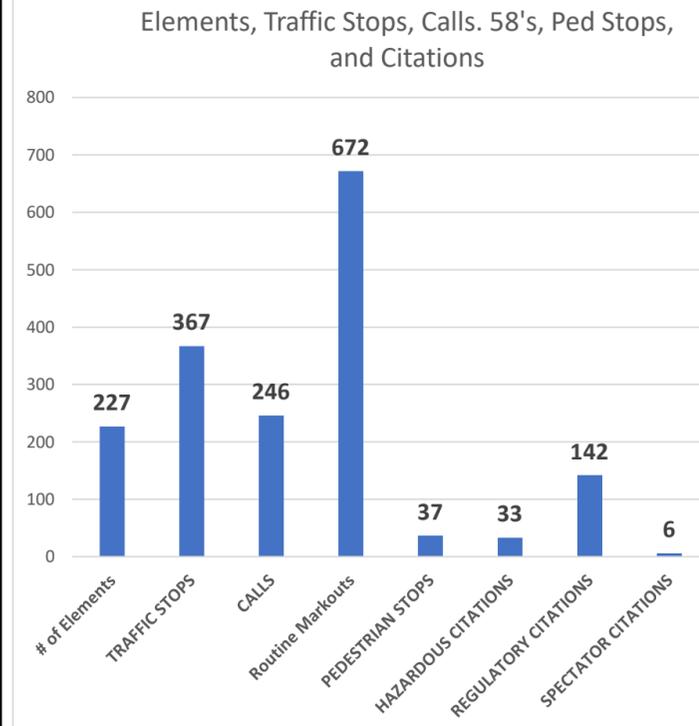


Date/Time: 2/7/2023 9:16 AM

January



February



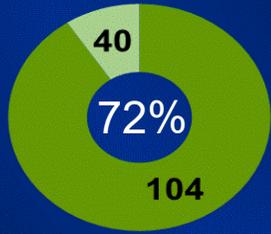
Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard (February) 2023

Call Center Staffing



- Total Call Takers
- Total Vacancies

*911 Operator Staffing
 Senior Call Takers – 5
 *Call Takers -95
 *Trainees – 4
 Total on Staff – 104
 Total Staff Authorized – 144



February 2023
 Service Level

98.25%



YTD Level
 Jan 1 – Feb 28, 2023

98.25%



Average Answer Time
 February 2023

0:02



February 2023
 Total 9-1-1 Calls

137,468



Call Takers in Training

4



Call Takers in Background

5

Service Level Comparison

Month	FY'23	FY'22	FY'21
October	98.40%	88.83%	68.97%
November	98.58%	94.57%	73.94%
December	97.84%	97.60%	71.90%
January	98.25%	98.07%	72.54%
February	98.25%	99.01%	52.91%
March		98.16%	56.59%
April		97.87%	60.24%
May		97.82%	41.51%
June		97.48%	55.04%
July		94.39%	81.88%
August		96.92%	88.27%
September		98.26%	85.85%

The NENA standard recommends 90% of all incoming calls be answered in 10 seconds or less

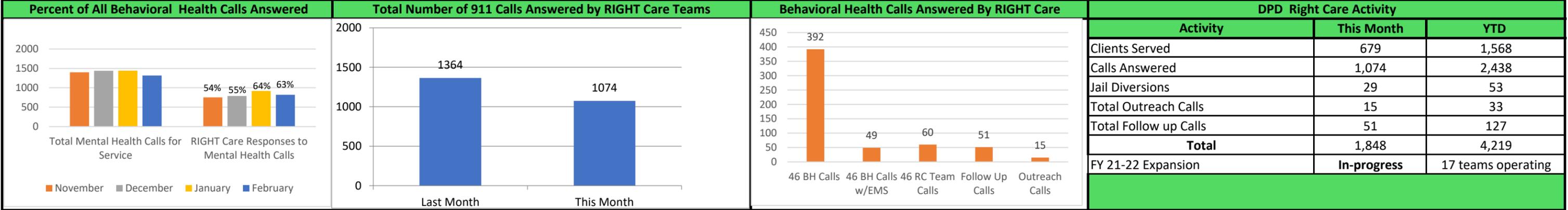
Total Emergency Calls

Month	FY' 23	FY' 22	FY' 21
October	152,305	169,217	165,038
November	139,556	146,055	154,647
December	153,187	155,427	158,259
January	146,772	142,329	152,558
February	137,468	126,752	165,670
March		149,460	170,351
April		154,103	169,187
May		162,569	193,895
June		154,464	187,044
July		167,423	183,655
August		156,616	163,077
September		152,545	160,078

FY' 22 Total **1,836,960** FY' 21 Total **2,023,459** = 9.22% (decrease)

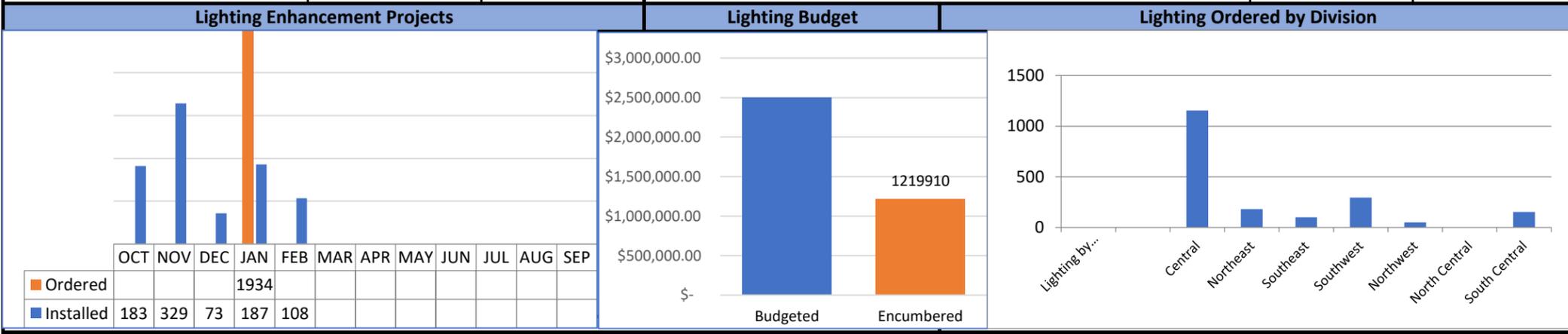
Office of Integrated Public Safety Solutions - February 2023 Dashboard

Rapid Integrated Group Healthcare Team



Nuisance Abatement			Risk Terrain Modeling Area Environmental Interventions		
Activity	This Month	YTD	Interventions	This Month	YTD
Properties Investigated	85	163	Code violations identified and worked	864	6,184
Contacts with property owners	67	202	Code cases complete by owner compliance	41	231
Meetings attended	85	200	Code cases complete through city intervention	32	282
Cases closed	2	3	Commercial business inspections	235	2,830
Active Cases	New Case	YTD	Vacant lots remediated	9	132
Central Open Cases	0	1	Zoning cases worked	185	1,251
Northeast Open Cases	0	0	Substandard structure cases worked	191	1,732
Southeast Open Cases	1	2	Effectiveness Measure: Percentage Increase or Decrease		
Southwest Open Cases	0	1	Calls for police this year vs last year	32%	-17%
Northwest Open Cases	0	0	Criminal offenses this year vs last year	-46%	-37%
North Central Open Cases	1	2			
South Central Open Cases	2	2			
Total Cases	4	8	Multifamily Inspection & Compliance Action Team		
Staffing	Authorized	Current	Activity	This Month	YTD
Sergeant	1	1	Multifamily Property Deficiencies Identified	82	249
Detectives	7	7	Deficiencies Addressed by Property Owner	86	150
Intelligence Officer	1	1	In Progress Deficiencies to be Addressed	17	99

City Funded Violence Interruption Programs		
Activity	This Month	Year to Date
Youth Advocate Programs		
Violence Interruption Contacts	8	11
Mentoring Contacts	204	321
Social Service Referrals	66	110
Employment Opportunity Referral	23	33
Hospital Response	0	0
Community Engagement Events	5	10
Coordination Meetings	2	5
Youth Programs	3	7



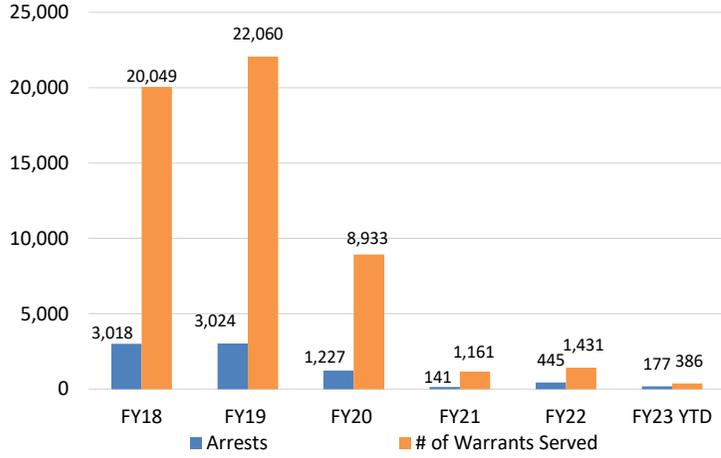
Crisis Intervention Team		
Referrals/911 Calls Answered	Month	Year to Date
DPD Referrals	109	209
Community Referrals	12	18
Metrocare Appointments	13	20
911 Call Response-Southeast	20	34
911 Call Response-North Central	10	22

Outreach & Advocacy Unit	
Category of Service	Year to Date
Client Cases Opened	263
Total Cases Closed	208
Percentage of Clints Served	63%
Social Service Referrals	42

Municipal Court : Month Ending February 28, 2023

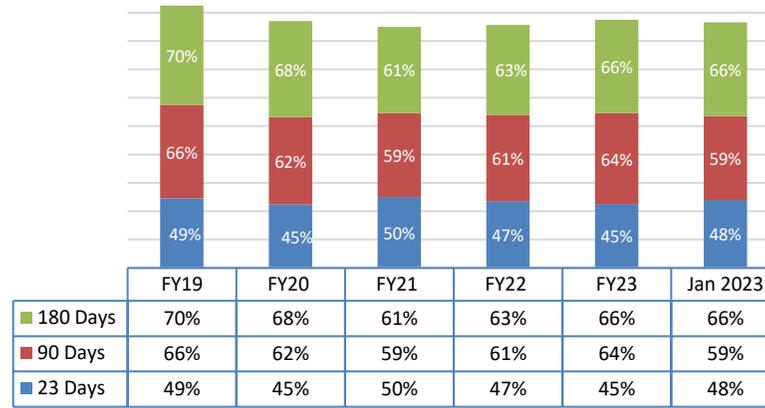
*** January 31, 2023, Data

Warrant Enforcement



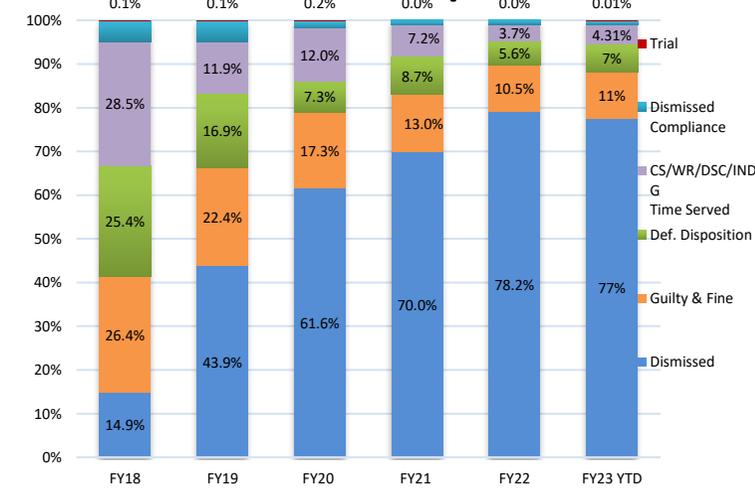
*** January 31, 2023, Data

Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



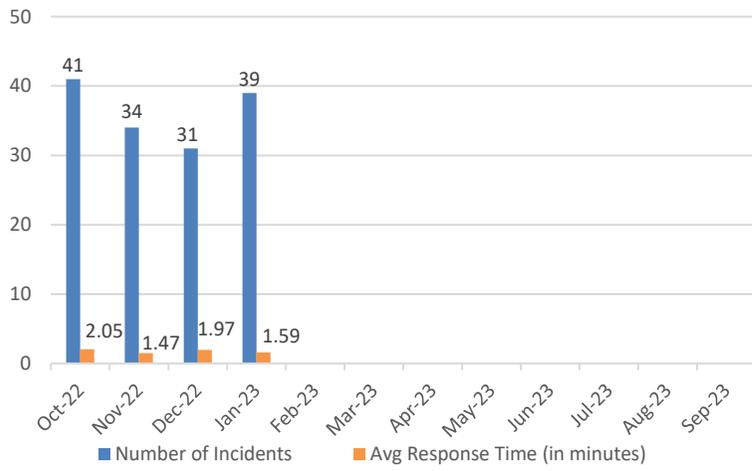
*** January 31, 2023, Data

Courthouse Dispositions



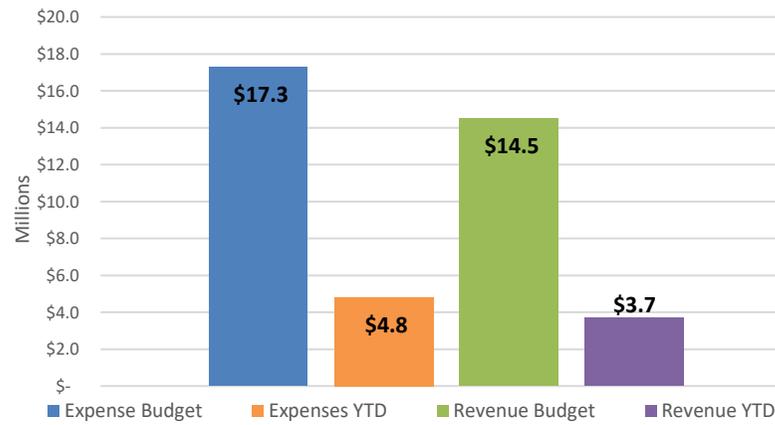
*** January 31, 2023, Data

Security Incidents and Response Time



*** January 31, 2023, Data

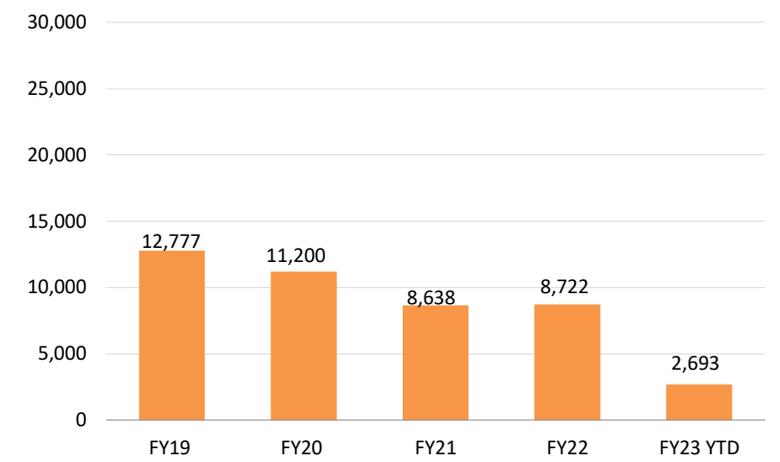
*Municipal Court Budget



*YTD numbers are based on estimates since final data is not available at this time

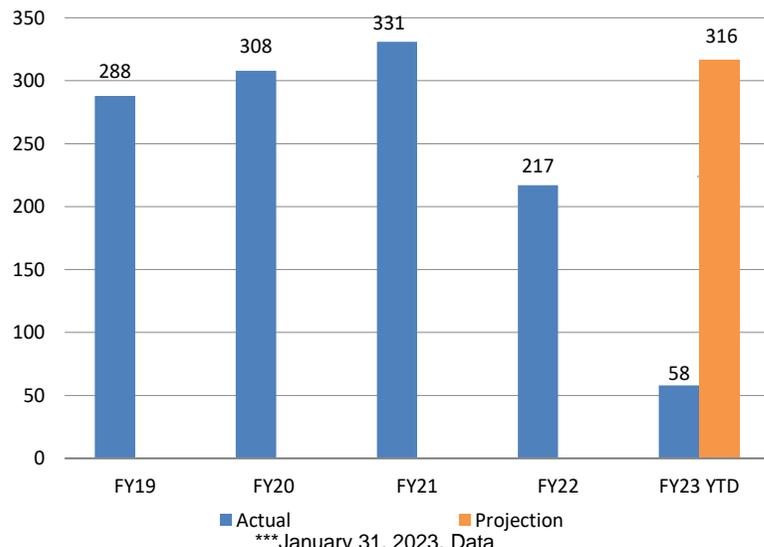
*** January 31, 2023, Data

City Detention Center Book-Ins



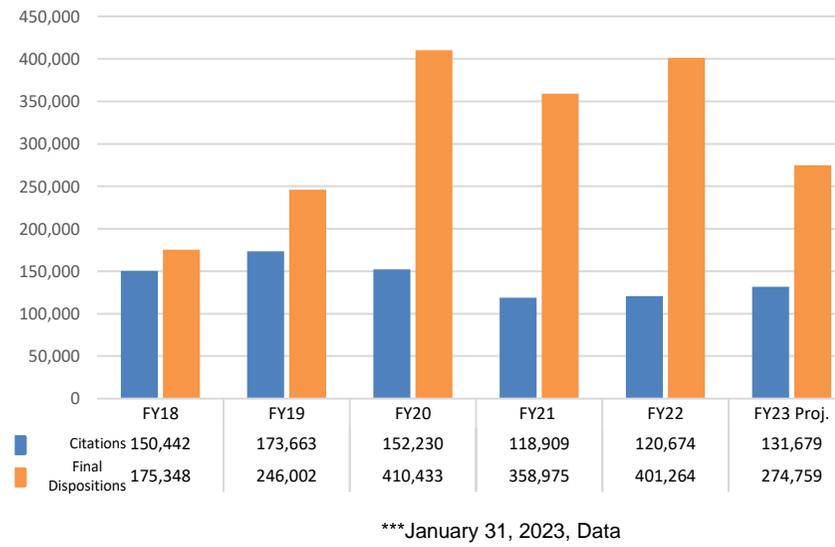
*** January 31, 2023, Data

Environmental Cases Filed



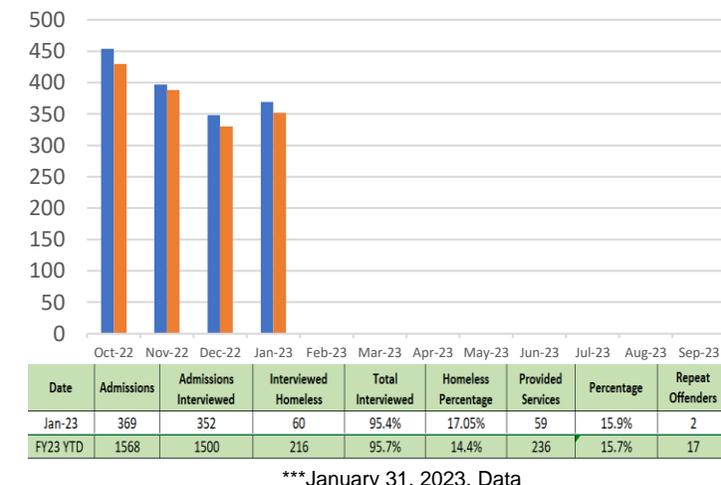
*** January 31, 2023, Data

Citation Count & Final Dispositions



*** January 31, 2023, Data

Sobering Center Performance



*** January 31, 2023, Data