

Memorandum



CITY OF DALLAS

DATE June 10, 2022

Honorable Members of the Public Safety Committee

TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard May 2022**

Dallas Fire-Rescue (DFR) continues to refine its data analysis and statistical reporting. We have had over 114,000 dispatched incidents so far in 2022 (25,678 for the month of May). We were just below our 90% EMS response within 9 minutes metric and our 5:20 Structure Fire Response metric at 85% and 87% respectively. We had 3 significant fires for the month of May which was down from 14 in the month of April. Our inspections, re-inspections, and smoke detector installations are getting back to normal ranges (7,803 inspections/re-inspections and 319 smoke detector installs). Our rescue UHU numbers are beginning to rise, as expected with the rising temperatures, and are now in the 39% range for full-time rescues.

For your quick reference, you can access DFR's Dashboard using the following link:
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSETIMES?.isGuestRedirectFromVizportal=y&:embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Randall (Bret) Stidham at randall.stidham@dallascityhall.com

A handwritten signature in black ink that reads "Jon Fortune".

Jon Fortune
Deputy City Manager
[Attachment]

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



DFR Executive Summary for Month Ending: May 2022



114,689

Total 911 DFR Incidents
Incidentes totales de 911 DFR

85%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

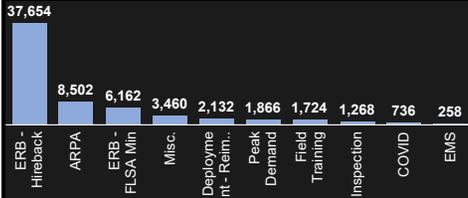
39%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

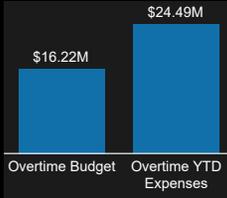
87%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

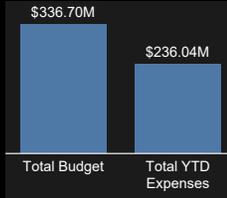
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



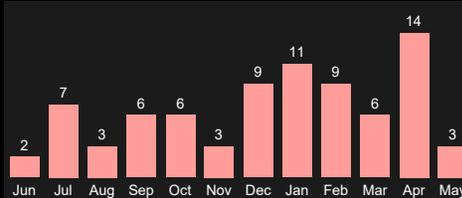
Sworn Overtime Presupuesto de Horas Extras



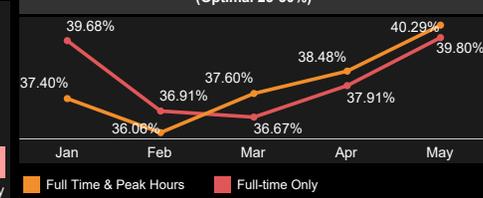
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



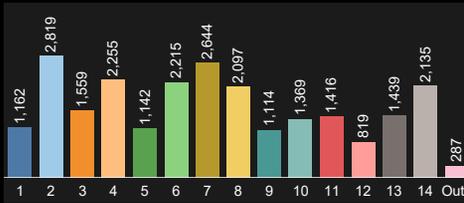
Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)



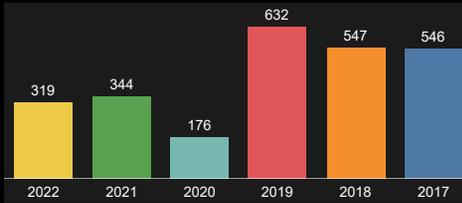
Sworn Staffing & Hiring Categorías de Personal

	2020	2021	2022
EMS & Emergency Respo..	1,685	1,671	1,631
Dispatch Comms & GIS	61	60	61
Fire Prevention & Inspect..	93	90	82
Training & Recruitment	102	112	147
Arson Investigation EOD	21	22	24
Aircraft Rescue Fire Fight..	37	35	35
Total Staff	1,999	1,990	1,980
Number of Frontline Paramedics			772
Total Number of Active Paramedics			1,413

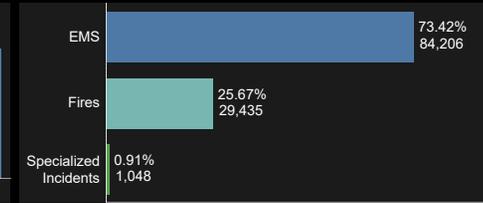
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



Smoke Detector Installs Instalaciones de Alarma de Humo



Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Class:	363	364	365	366	367	368
# of Trainees	14	13	17	18	14	18
Start Date	Jul-2021	Jul-2021	Oct-2021	Oct-2021	Feb-2022	Feb-2022
End Date	Oct-2022	Oct-2022	Feb-2023	Feb-2023	May-2023	May-2023
ERB Assigned	Dec-2022	Dec-2022	Mar-2023	Mar-2023	Jun-2023	Jun-2023

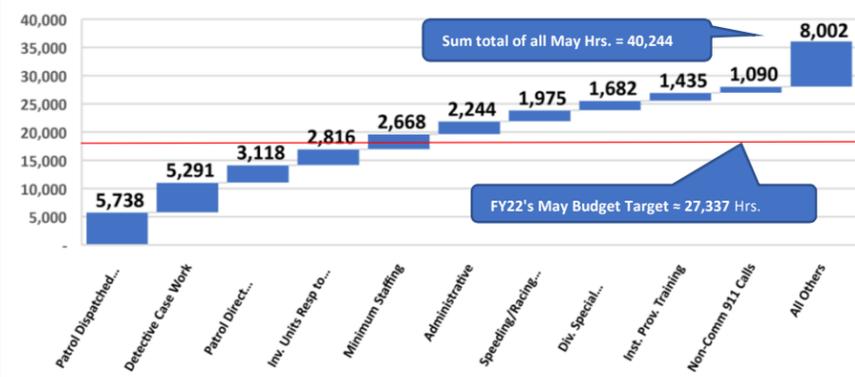
* YTD-Exp - Do Not Include Encumbrances

Dallas Police Department Dashboard May 2022

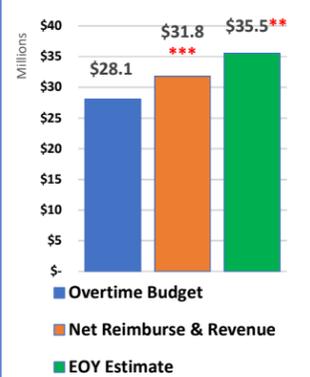
FY21-22 BUDGET

CRIME REPORTING*****

May Top 10 OT Activity Codes (By Hrs.)*



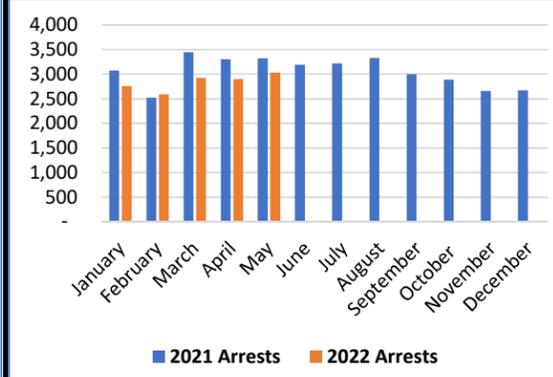
Sworn Overtime



Total Budget



Total Arrests



Year to Date Crime (NIBRS)

January 1, 2022 -May 31, 2022

Offense	2022	2021	Count DIFF	% Change	Clearance Rate
Assault Offenses	11,630	11,804	-174	-1.5%	59.8%
Agg Assault FV	752	821	-69	-8.4%	
Simple Assault FV	5,793	5,985	-192	-3.2%	
Homicide Offenses	114	103	11	10.7%	53.1%
Murder & Nonnegligent Manslaughter	101	86	15	17.4%	
Human Trafficking	8	20	-12	-60.0%	87.5%
Kidnapping / Abduction	59	66	-7	-10.6%	96.6%
Sex Offenses, Forcible	235	347	-112	-32.3%	91.0%
Sex Offenses, Nonforcible	-	-	0	-	-
Sub-Total	12,046	12,340	-294	-2.4%	60.6%
Arson	92	100	-8	-8.0%	4.4%
Bribery	1	1	0	0.0%	0.0%
Burglary / Breaking & Entering	2,679	2,756	-77	-2.8%	5.5%
Counterfeiting / Forgery	143	156	-13	-8.3%	8.4%
Destruction / Vandalism	4,147	4,194	-47	-1.1%	8.5%
Embezzlement	132	120	12	10.0%	18.2%
Extortion / Blackmail	3	8	-5	-62.5%	0.0%
Fraud	845	917	-72	-7.9%	45.5%
Larceny / Theft	11,713	11,615	98	0.8%	3.7%
Motor Vehicle Theft	5,361	4,202	1,159	27.6%	7.0%
Robbery	1,084	1,076	8	0.7%	20.9%
Stolen Property Offenses	273	214	59	27.6%	90.5%
Sub-Total	26,473	25,359	1,114	4.4%	8.3%
Animal Cruelty	48	34	14	41.2%	10.4%
Drug / Narcotics	3,922	4,251	-329	-7.7%	63.6%
Gambling	22	27	-5	-18.5%	13.6%
Pornography / Obscene Material	18	8	10	125.0%	38.9%
Prostitution Offenses	63	150	-87	-58.0%	82.8%
Weapon Law Violations	1,093	1,160	-67	-5.8%	76.6%
Sub-Total	5,166	5,630	-464	-8.2%	65.8%
Total	43,685	43,329	356	0.8%	28.6%

SWORN STAFFING AND HIRING FISCAL YEAR****

Function	FY 21-22 YTD	FY 20-21	FY 19-20
CBD	81	84	104
Central	175	185	176
NE	318	327	353
SE	282	304	314
SW	262	263	288
NW	242	237	248
NC	207	187	182
SC	271	314	322
Nuisance Abatement	9	8	6
Community Affairs (NPO)	89	82	3
Right Care	17	13	
Patrol Total	1,953	2,004	1,996
Support	107	105	146
Administrative	135	126	113
Investigations	469	479	468
Tactical and Special Ops	256	257	249
Trainees	159	149	177
Total	3,079	3,120	3,149

PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	Crime Change by Division				Response time	
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
Central	-3.72%	8.57%	-4.77%	3.72%	6.86	29.71
NE	-3.35%	-2.56%	-17.79%	-3.39%	8.35	61.65
SE	-3.34%	0.68%	0.24%	-5.75%	8.98	71.93
SW	-3.95%	9.01%	6.37%	4.53%	8.97	42.38
NW	6.23%	5.54%	7.64%	4.90%	8.89	36.84
NC	11.40%	0.36%	-7.07%	4.30%	8.65	28.95
SC	-9.77%	10.95%	4.94%	-1.03%	9.78	60.59

*CBD crime and response time data included in Central

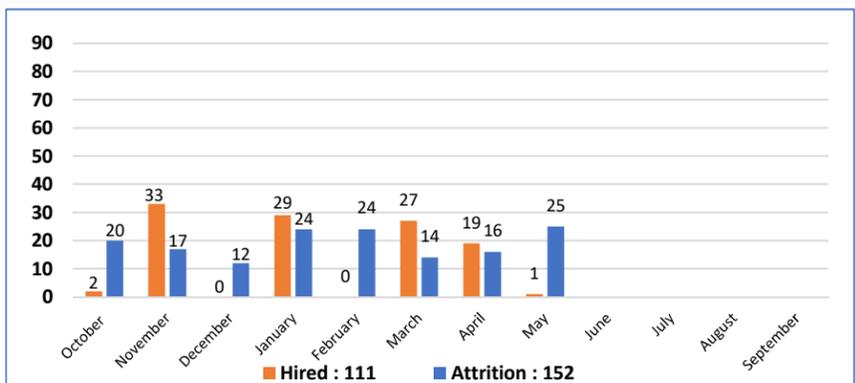
INTERNAL AFFAIRS

Complaint Type	2022 YTD	2021 YTD	% Change
Investigations Completed	122	171	-28.7%
Use of Force Complaints Received	25	11	127.3%

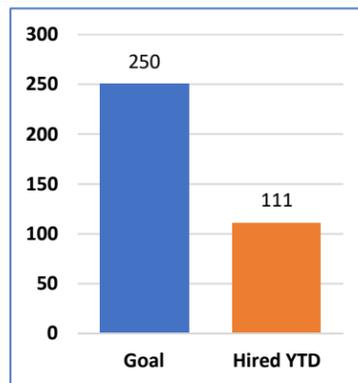
COMMUNICATIONS

911 Call Center Information			
911 Calls MTD	May Avg Answer	May Service Level	
162,569	0:04	97.82%	
911 Operator Staffing			
Trainee	Operator	Actual	Authorized
8	115	123	141

FY 21-22 Hiring and Attrition



FY21-22 Hiring Goal : 250



Top 911 Calls

Type	Calls YTD	May-2022	May-2021
Major Disturbance *****	47,668	10,794	9,710
Other Incidents *****	23,875	5,125	4,849
Other Escalated *****	23,501	5,796	4,952
Suspicious Person	10,715	2,484	2,067
Minor Accident	11,403	2,471	2,716
Business Alarm	7,822	1,740	1,408
Major Accident	8,499	1,905	1,677
Loud Music	9,196	2,067	2,163
Burg Motor Veh	1,858	413	249
Crisis Intervention	5,179	1,136	1,102
911 Hang-up	2,621	539	856

May Reports

Expeditor Reports		DORS Reports			
1,568		1,932			
Dispatched Calls and Response Time					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
May-22	9.37	62.42	342.62	407.64	53,098
YTD 2022	8.68	48.73	242.18	306.28	236,200
May-21	8.81	35.45	174.39	227.54	48,920
YTD 2021	7.83	27.97	109.60	151.45	224,967

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY22's YTD expenditure trends.

***Reimbursement and Revenue for DPD

****Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

*****Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

*****Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

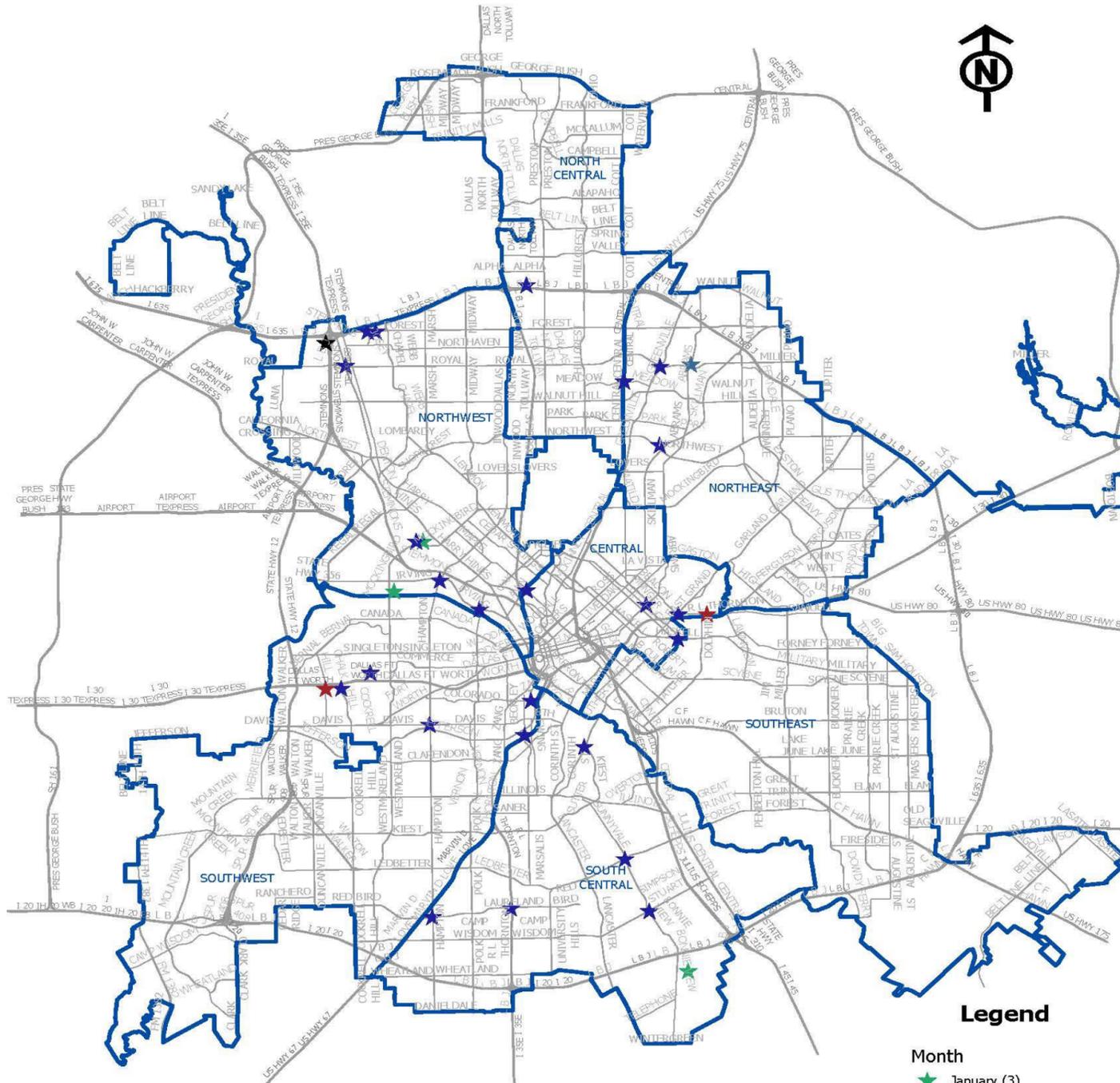
***** Crime reporting now includes NIBRS data. Data is preliminary.

***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving

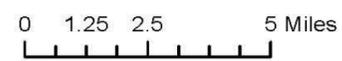
Dallas Police Department Racing / Speeding Dashboard May 2022

Racing / Speeding Hotspots

Takeover Locations



- Legend**
- ★ January (3)
 - ★ February (29)
 - ★ March (2)
 - ★ April (1)
 - ★ May (1)

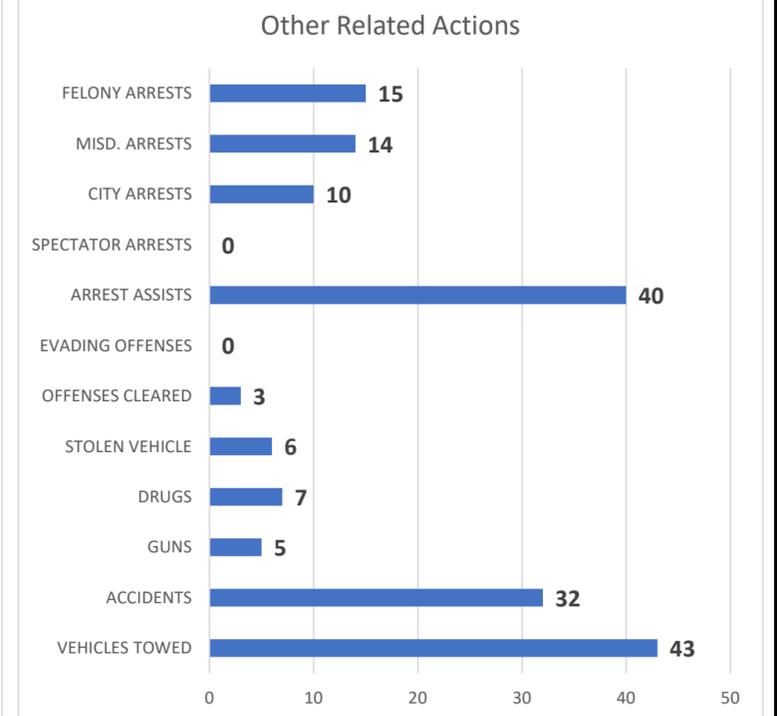
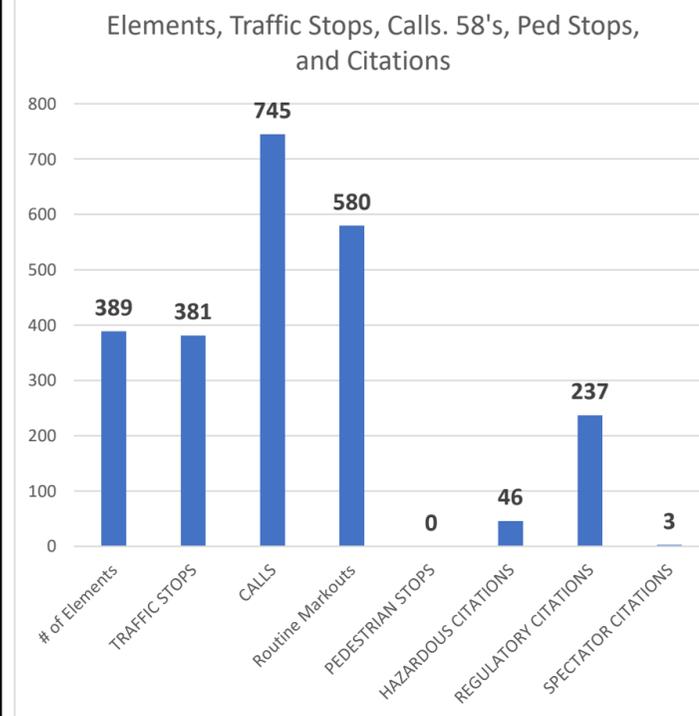


Date/Time: 6/10/2022 4:09 PM

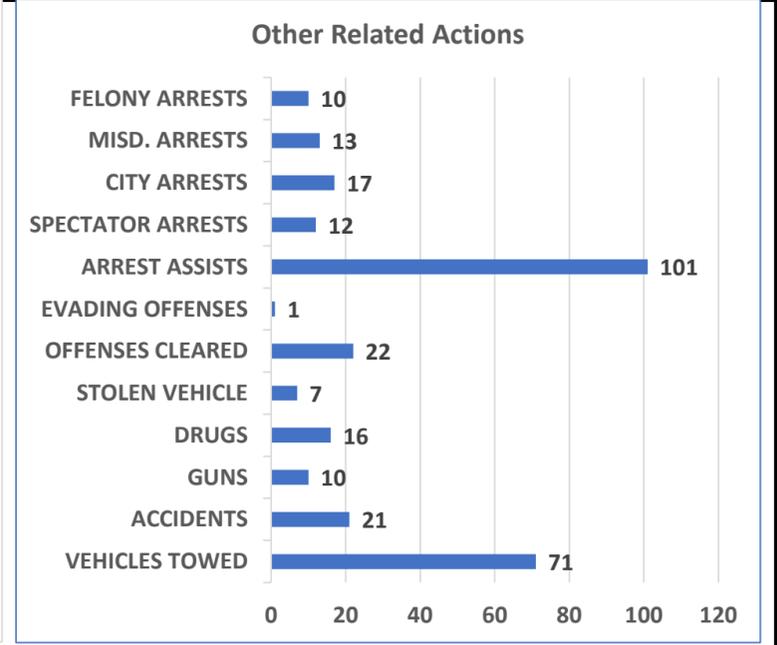
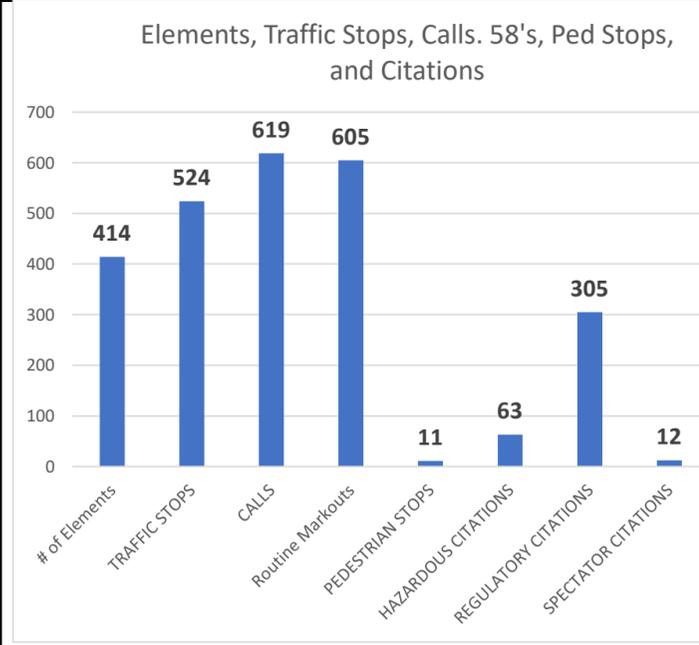
#7192

Racing / Speeding Operational Activity

April



May



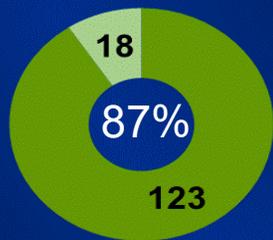
Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard (May) 2022

Call Center Staffing



- Total Call Takers
- Total Vacancies

*911 Operator Staffing
 Senior Call Takers – 6
 *Call Takers - 109
 *Trainees – 8
 Total on Staff – 123
 Total Staff Authorized – 141



May 2022
Service Level

97.82%



YTD Service Level
Jan 1 – May 31, 2022

98.15%



Average Answer Time
May 2022

0:04



May 2022
Total 911 Calls

162,569



Call Takers in Training

8



Call Takers in Background

10

Service Level Comparison

Month	FY'22	FY'21	FY'20
October	88.83%	68.97%	86.31%
November	94.57%	73.94%	87.48%
December	97.60%	71.90%	81.07%
January	98.07%	72.54%	87.95%
February	99.01%	52.91%	87.88%
March	98.16%	56.59%	86.66%
April	97.87%	60.24%	93.70%
May	97.82%	41.51%	85.97%
June		55.04%	74.44%
July		81.88%	65.95%
August		88.27%	59.02%
September		85.85%	59.96%

The NENA standard recommends 90% of all incoming calls be answered in 10 seconds or less

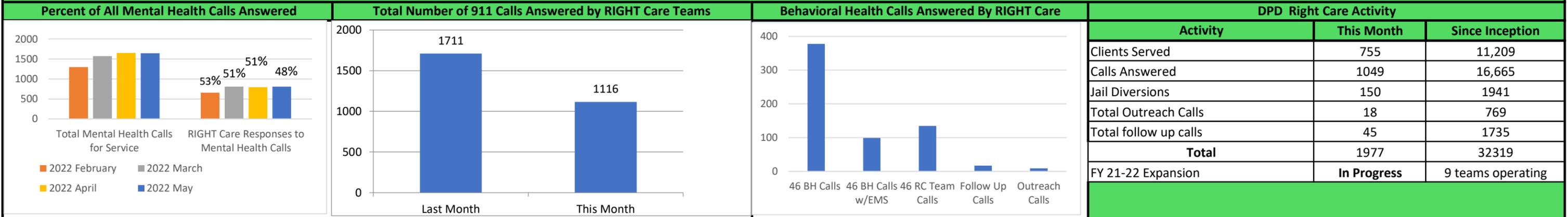
Total Emergency Calls

Month	FY'22	FY'21	FY'20
October	169,217	165,038	173,659
November	146,055	154,647	159,210
December	155,427	158,259	166,926
January	142,329	152,558	159,697
February	126,752	165,670	151,362
March	149,460	170,351	156,845
April	154,103	169,187	130,603
May	162,569	193,895	159,843
June		187,044	166,962
July		183,655	175,203
August		163,077	179,692
September		160,078	165,929

FY' 21 Total **2,023,459** FY' 20 Total **1,945,931** = 3.98% (increase)

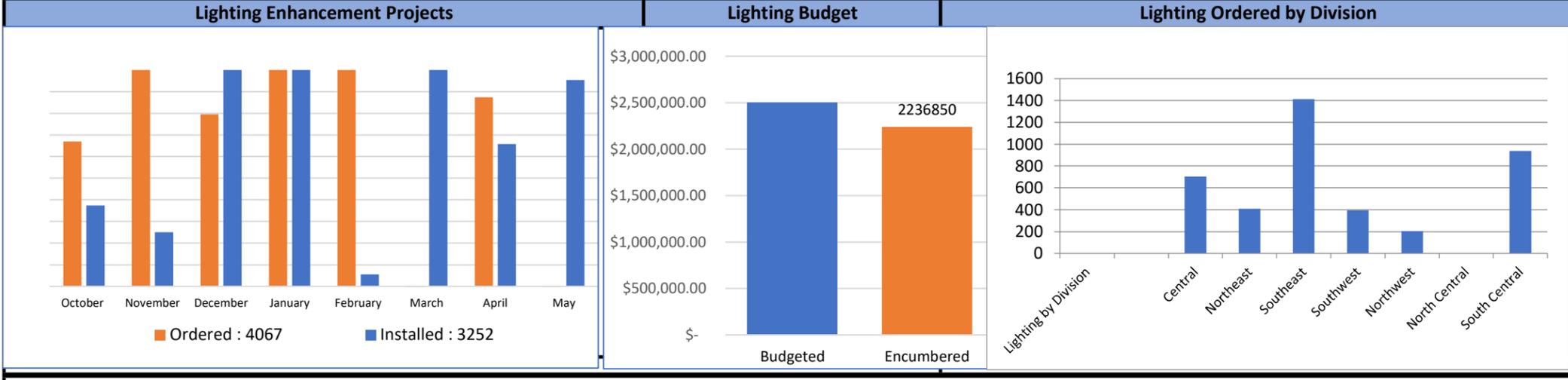
Office of Integrated Public Safety Solutions - May 2022 Dashboard

Rapid Integrated Group Healthcare Team



Nuisance Abatement			Risk Terrain Modeling Area Environmental Interventions		
Activity	This Month	YTD	Interventions	This Month	YTD
Properties Investigated	18	154	Code violations identified and worked	1455	7626
Contacts with property owners	22	259	Code cases complete by owner compliance	87	322
Meetings attended	43	361	Code cases complete through city intervention	134	849
Cases closed	11	27	Commercial business inspections	87	1317
Active Cases	New Case	Open Cases	Vacant lots remediated	79	430
Central Open Cases	1	1	Zoning cases worked	259	1466
Northeast Open Cases	0	7	Substandard structure cases worked	265	2224
Southeast Open Cases	0	11	Effectiveness Measure: Percentage Increase or Decrease Malcolm X/Marburg Illinois Ave		
Southwest Open Cases	0	5	Calls for police this year vs last year	6%	-33%
Northwest Open Cases	0	6	Criminal offenses this year vs last year	3%	39%
North Central Open Cases	1	3			
South Central Open Cases	0	12	Multifamily Inspection & Compliance Action Team		
Total Cases	2	45	Activity	This Month	YTD
Staffing	Authorized	Current	Multifamily Property Deficiencies Identified	111	202
Sergeant	1	1	Deficiencies Addressed by Property Owner	63	110
Detectives	7	7	In Progress Deficiencies to be Addressed	48	92
Intelligence Officer	1	1			

City Funded Violence Interruption Programs		
Youth Advocate Programs		
Activity	This Month	Year to Date
Violence Interruption Contacts	2	616
Mentoring Contacts	12	397
Social Service Referrals	13	289
Employment Opportunity Referral	8	370
Hospital Response	0	1
Community Engagement Events	4	88
Coordination Meetings	5	117
Youth Programs	3	52

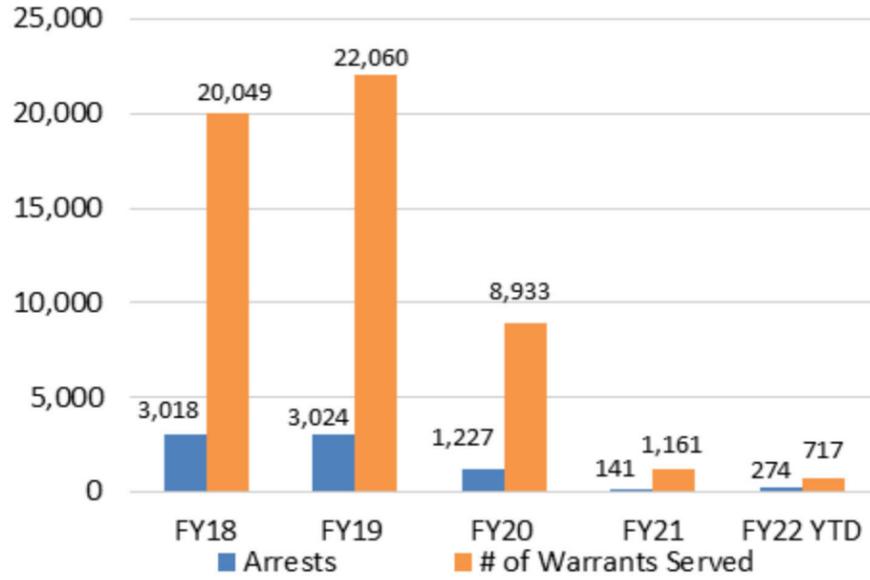


Crisis Intervention Team		
Referrals Received	This Month	Year to Date
DFR Referral	5	31
DPD Referral	93	256
Community Referral	4	18
Clients Served	This Month	Year to Date
Verified Social Service Referrals	42	125

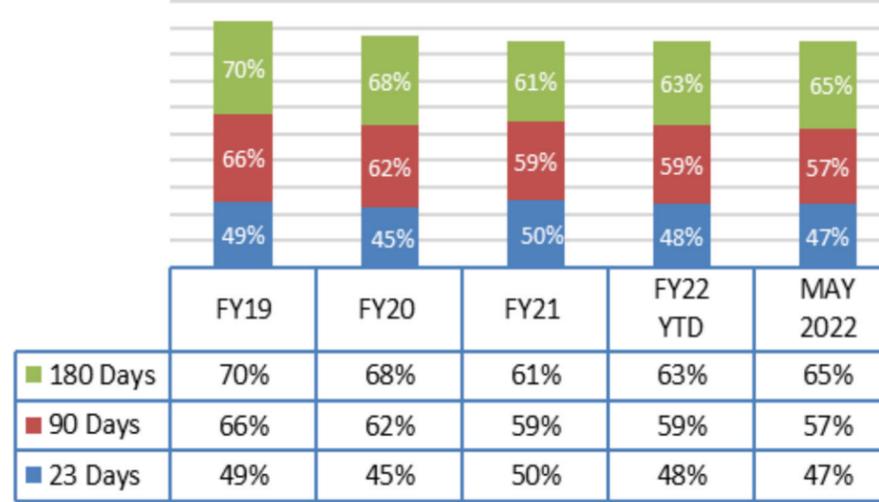
CIT Field Operations launched in February 2022. Teams continue to add capacity and capability to respond to residents in crisis. Expected monthly response volume is projected to rise to 120 field responses monthly by June 2022.

Municipal Court Dashboard: Month Ending May 31, 2022

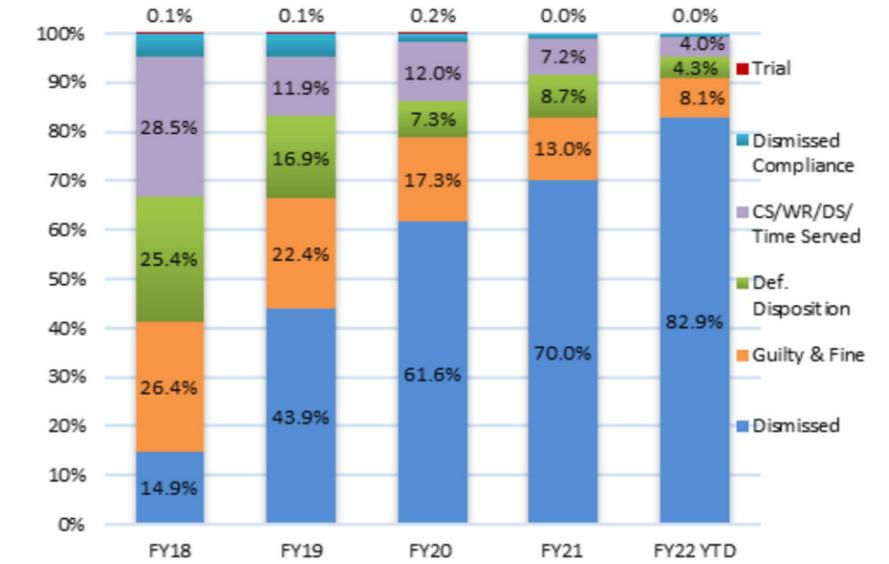
Warrant Enforcement



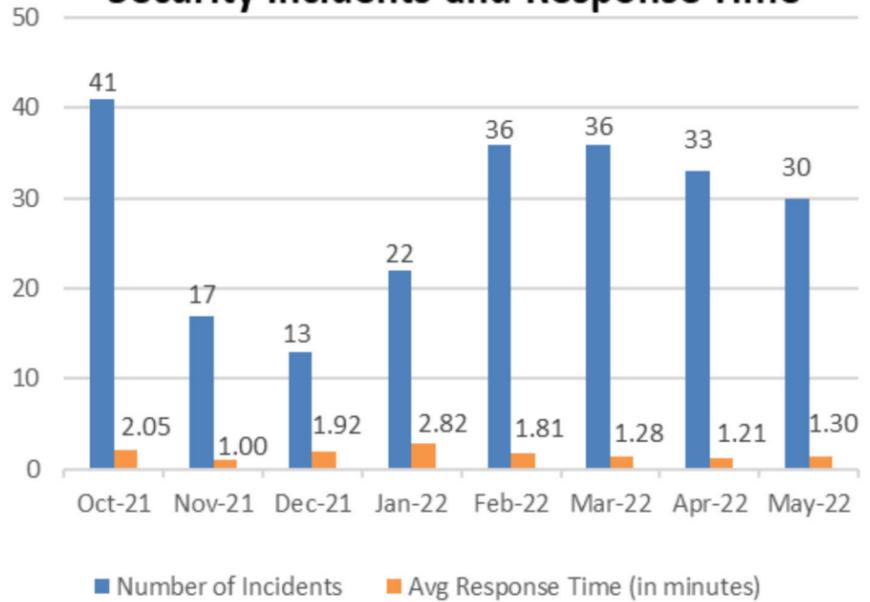
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



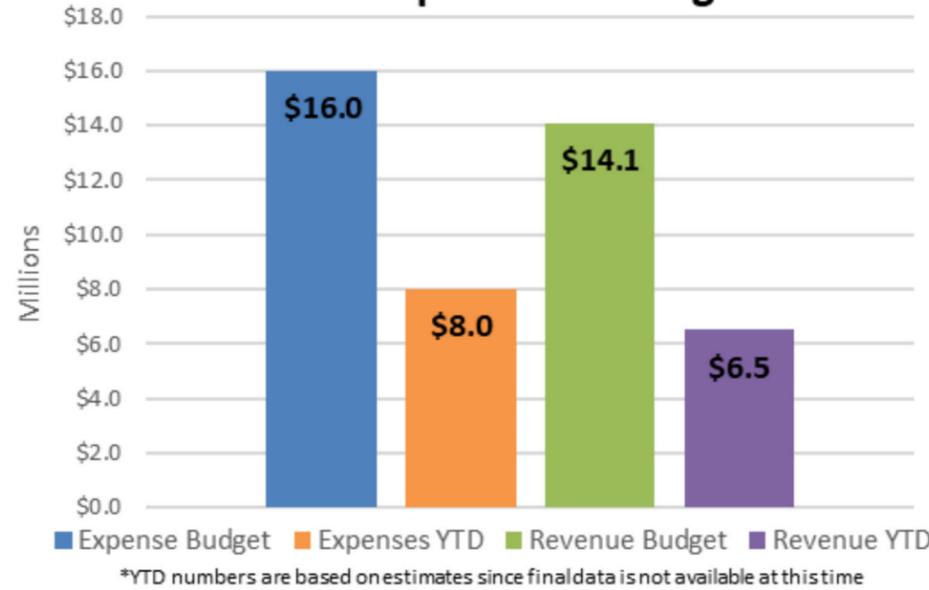
Courthouse Dispositions



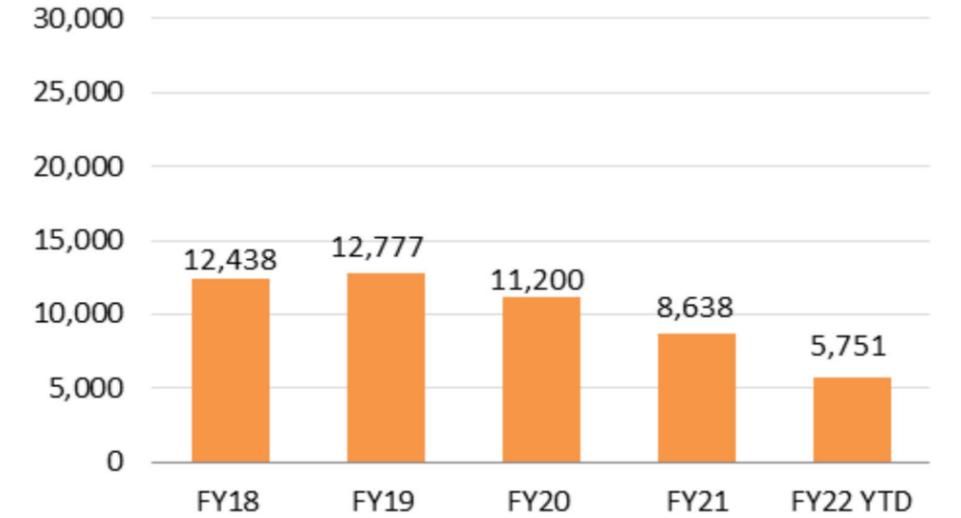
Security Incidents and Response Time



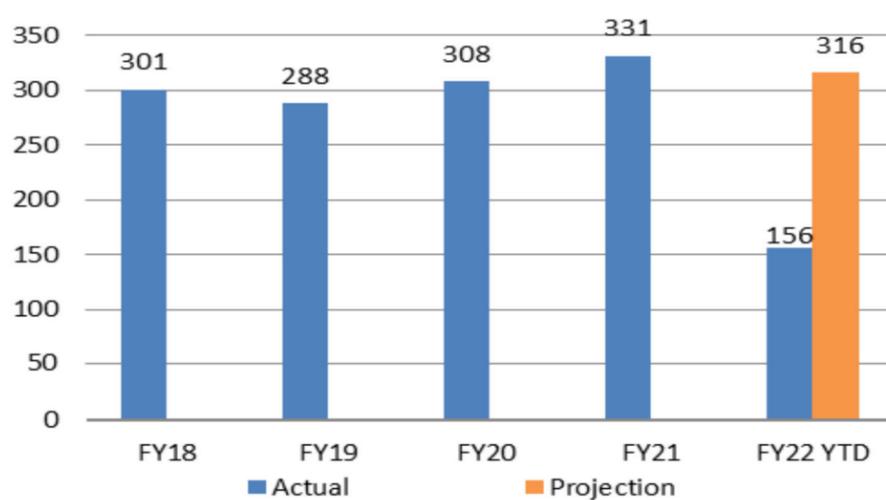
*Municipal Court Budget



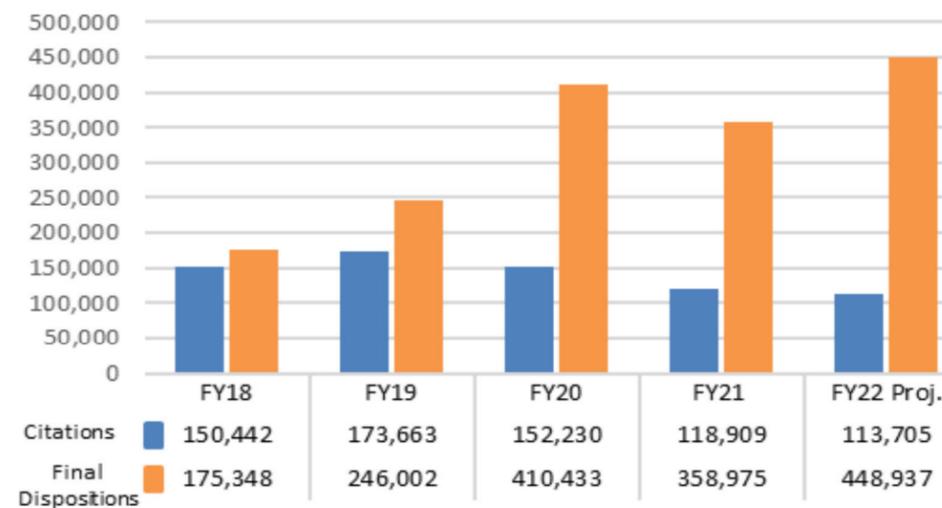
City Detention Center Book-Ins



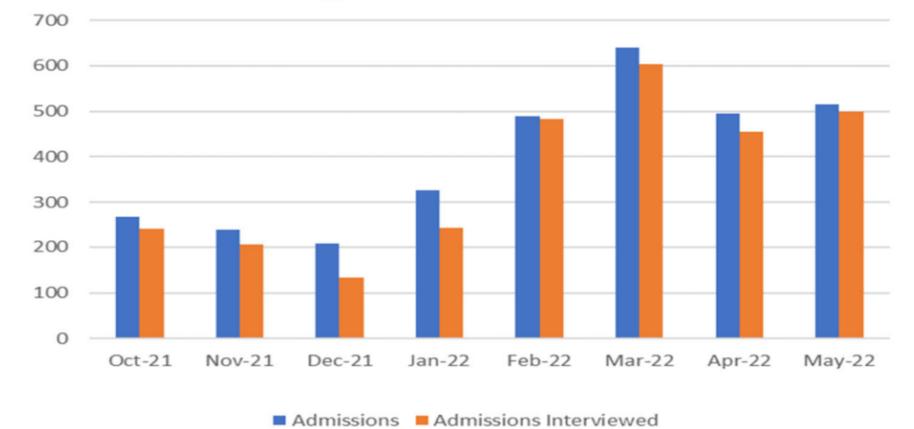
Environmental Cases Filed



Citation Count & Final Dispositions



Sobering Center Performance



Date	Admissions	Admissions Interviewed	Intervieved Homeless	Total Intervieved	Homeless Percentage	Provided Services	Percentage	Repeat Offenders
May-22	515	499	81	96.9%	16.2%	80	16.0%	1
FY22 YTD	3178	2860	409	90.0%	14.3%	498	17.4%	44