

Memorandum



CITY OF DALLAS

DATE April 5, 2024

Honorable Mayor and Members of the City Council
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno
Gay Donnell Willis

SUBJECT **Dallas Police Department (DPD) Dashboard**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. In March 2024, Violent Crime was -21.35% with -552 crimes year to date compared to March 2023.

For your quick reference, you can access DPD's Dashboard using the following link:
[DPD Dashboard](#).

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at lonzo.anderson@dallaspolice.gov.

Please contact me if you have any questions or need additional information.

Jon Fortune
Deputy City Manager

c: T.C. Broadnax, City Manager
Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager

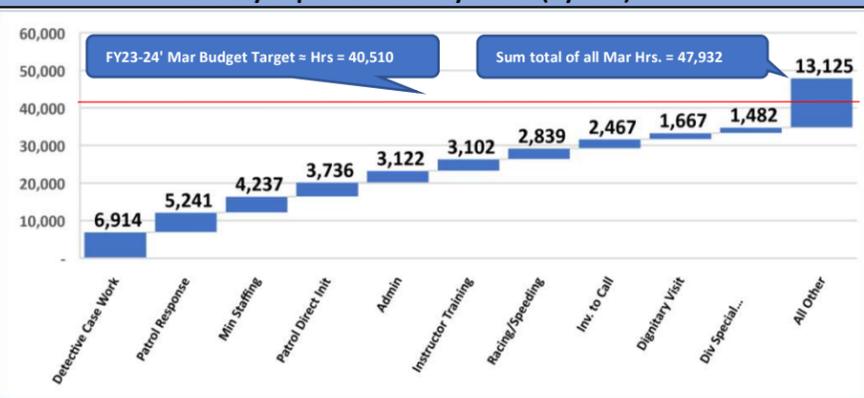
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Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors

Dallas Police Department Dashboard March 2024

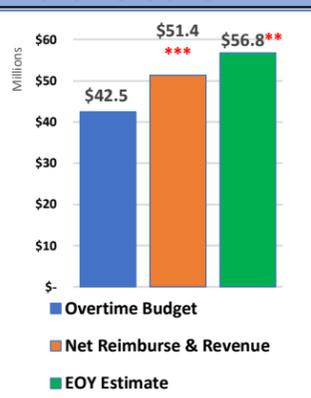
FY23-24 BUDGET

CRIME REPORTING*****

February Top 10 OT Activity Codes (By Hrs.)*



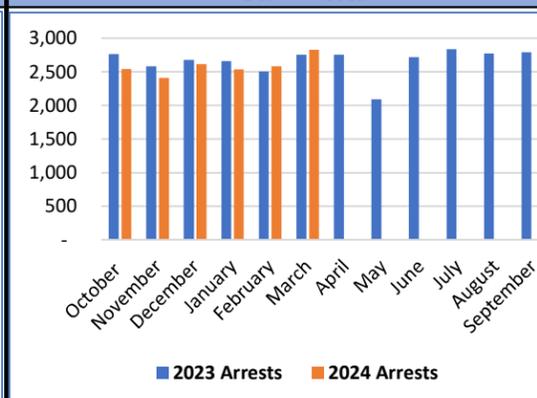
Sworn Overtime



Total Budget



Total Arrests



Year to Date Crime (NIBRS)

January 1, 2024 - March 31, 2024

Offense	2024	2023	Count DIFF	% Change	Clearance Rate
Assault Offenses	5,911	6,410	-499	-7.8%	61.1%
Agg Assault FV	368	445	-77	-17.3%	-
Simple Assault FV	2,461	2,431	30	1.2%	-
Homicide Offenses	59	84	-25	-29.8%	61.8%
Murder & Nonnegligent Manslaughter	52	73	-21	-28.8%	-
Human Trafficking	17	10	7	70.0%	60.0%
Kidnapping / Abduction	40	44	-4	-9.1%	82.1%
Sex Offenses	123	216	-93	-43.1%	74.0%
Sub-Total	6,150	6,764	-614	-9.1%	61.6%
Arson	29	35	-6	-17.1%	6.9%
Bribery	-	1	-1	-100.0%	-
Burglary / Breaking & Entering	1,436	1,485	-49	-3.3%	8.3%
Counterfeiting / Forgery	43	72	-29	-40.3%	9.3%
Destruction / Vandalism	2,182	2,370	-188	-7.9%	8.8%
Embezzlement	28	66	-38	-57.6%	14.3%
Extortion / Blackmail	3	2	1	-	-
Fraud	527	605	-78	-12.9%	57.5%
Larceny / Theft	5,991	6,981	-990	-14.2%	4.8%
Motor Vehicle Theft	4,007	3,488	519	14.9%	6.3%
Robbery	529	530	-1	-0.2%	23.6%
Stolen Property Offenses	211	219	-8	-3.7%	105.7%
Sub-Total	14,986	15,854	-868	-5.5%	10.1%
Animal Cruelty	29	26	3	11.5%	20.7%
Drug / Narcotics	2,652	2,564	88	3.4%	62.1%
Gambling	20	17	3	17.6%	15.0%
Pornography / Obscene Material	11	12	-1	-8.3%	81.8%
Prostitution Offenses	88	112	-24	-21.4%	60.2%
Weapon Law Violations	527	629	-102	-16.2%	71.0%
Sub-Total	3,327	3,360	-33	-1.0%	62.9%
Total	24,463	25,978	-1,515	-5.8%	29.5%

SWORN STAFFING AND HIRING FISCAL YEAR****

PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	FY 23-24 YTD	FY 22-23 YTD	FY 21-22
CBD	86	89	80
Central	166	168	180
NE	268	274	311
SE	249	256	279
SW	234	241	265
NW	229	228	236
NC	186	193	214
SC	247	238	264
Nuisance Abatement	7	9	10
Community Affairs (NPO)	110	102	92
Right Care	21	23	18
Patrol Total	1,803	1,818	1,948
Support	125	119	118
Administrative	191	182	136
Investigations	493	500	462
Tactical and Special Ops	281	275	256
Trainees	154	164	164
Total	3,047	3,058	3,084

Crime Change by Division	Response time	
	Priority 1	Priority 2
Person	6.61	31.49
Property	9.78	105.67
MTD Total	11.00	124.67
YTD Total	11.28	66.79
% Change	8.57	42.06
% Change	9.83	50.67
% Change	11.01	79.78

*CBD crime and response time data included in Central

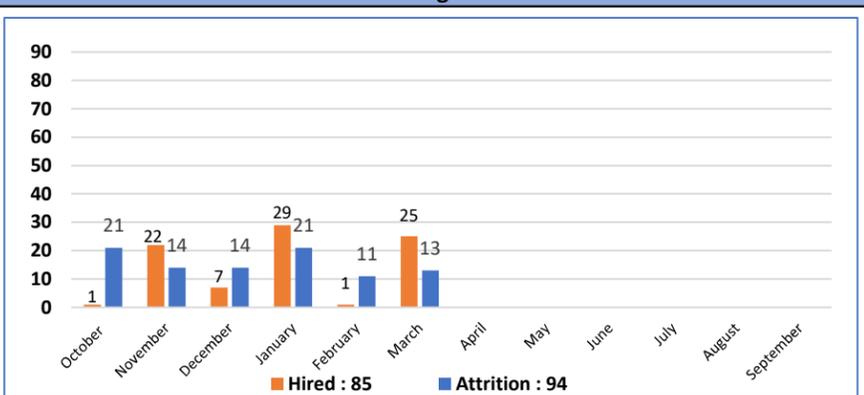
INTERNAL AFFAIRS*****

Complaint Type	2024 YTD	2023 YTD	% Change
Investigations Completed	71	64	10.9%
Use of Force Complaints Received	11	25	-56.0%
Investigations Over 200 Days*****			
Active Investigations	45	8	
Investigation suspended	9	10	
Awaiting Corrective Action	17		
Total	89		

COMMUNICATIONS

911 Call Center Information			
911 Calls MTD	Mar Avg Answer	Mar Service Level	
148,588	3 Seconds	92.94%	
911 Operator Staffing			
Trainee	Operator	Actual	Authorized
6	92	98	130

FY 23-24 Hiring and Attrition



FY23-24 Hiring Goal : 250



Top 911 Calls

Type	Calls YTD	March-2024	March-2023
Major Disturbance	26,359	9,309	9,746
Other Incidents*****	12,468	4,302	4,848
Other Escalated*****	15,277	5,727	4,584
Suspicious Person	6,326	2,259	2,187
Minor Accident	5,909	2,176	2,274
Business Alarm	4,101	1,433	1,437
Major Accident	5,001	1,901	1,647
Loud Music	4,706	1,892	1,872
Burg Motor Veh	1,011	395	367
Crisis Intervention	3,273	1,170	1,044
911 Hang-up	1,279	409	474

March Reports

Expeditor Reports		DORS Reports			
1,769		2,881			
Dispatched Calls and Response Time					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Mar-24	9.78	82.32	229.91	267.74	42,402
YTD 2024	9.86	73.36	207.51	239.89	118,996
Mar-23	9.84	91.99	570.36	583.53	47,638
YTD 2023	9.88	84.90	529.65	552.21	131,973

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY23's YTD expenditure trends.

*** Reimbursement and Revenue for DPD

****Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

*****Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

*****Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

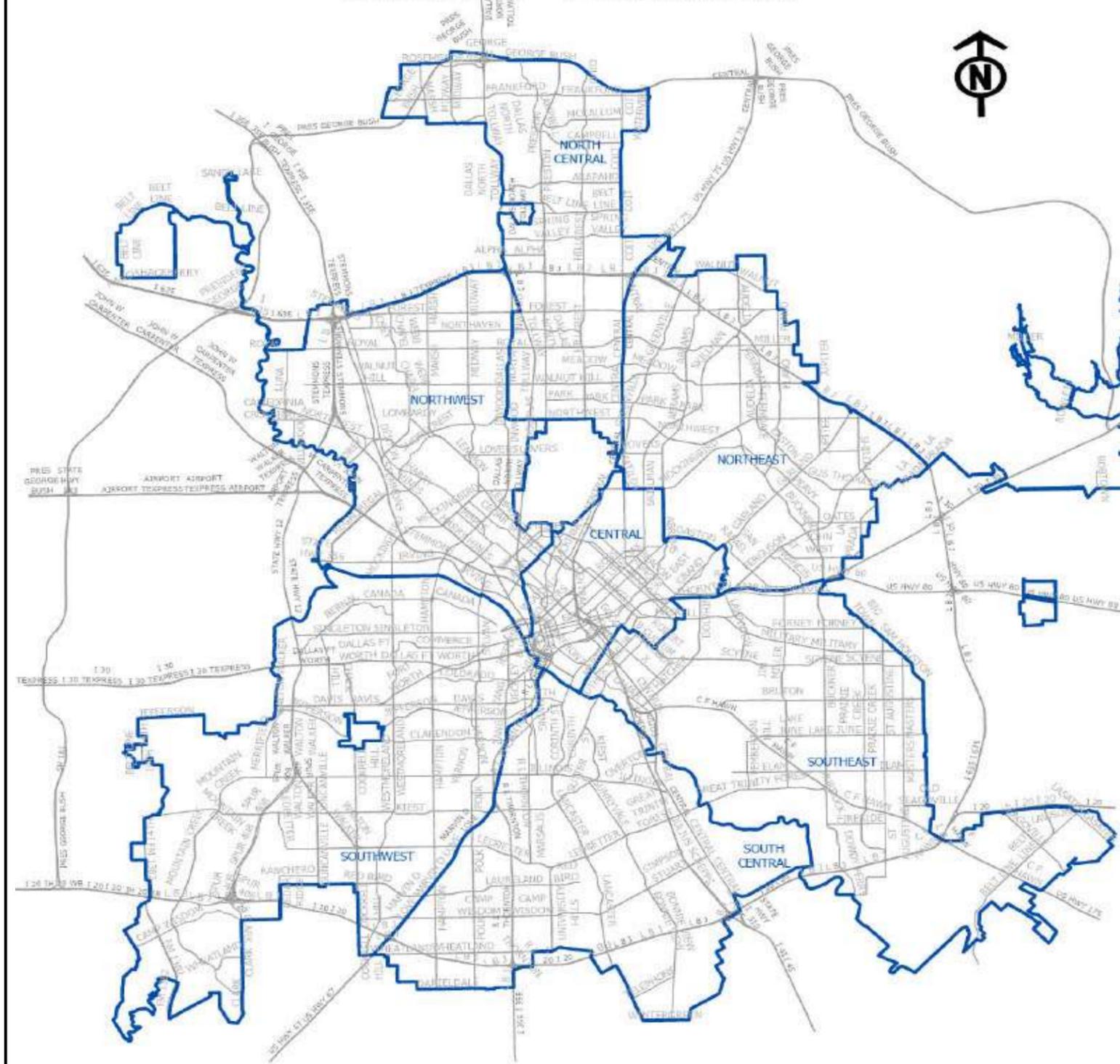
***** Crime reporting now includes NIBRS data. Data is preliminary.

***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

Racing / Speeding Hotspots

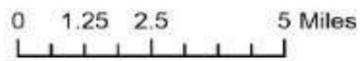
Racing / Speeding Operational Activity

Takeover Locations

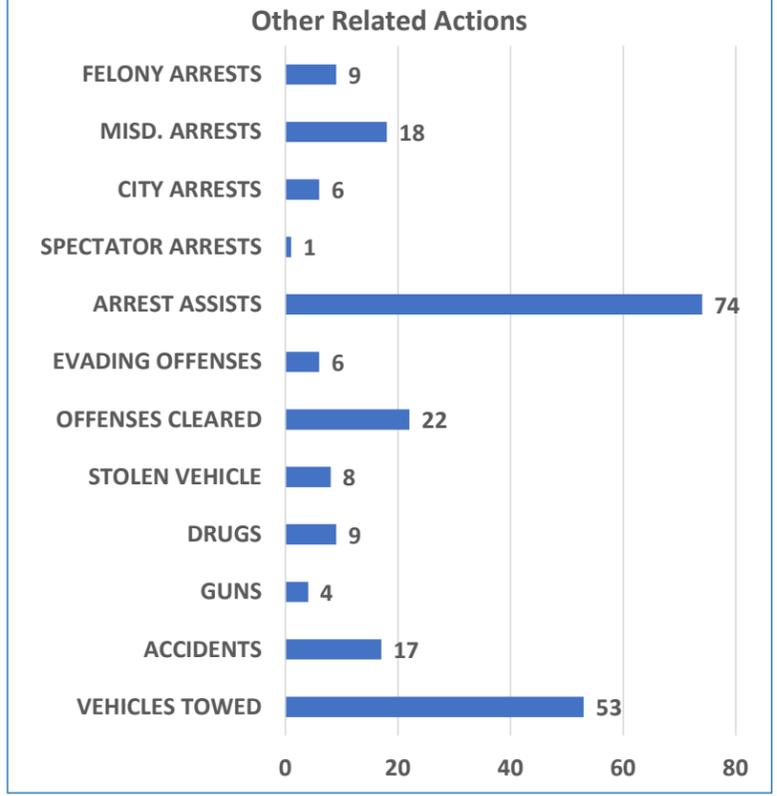
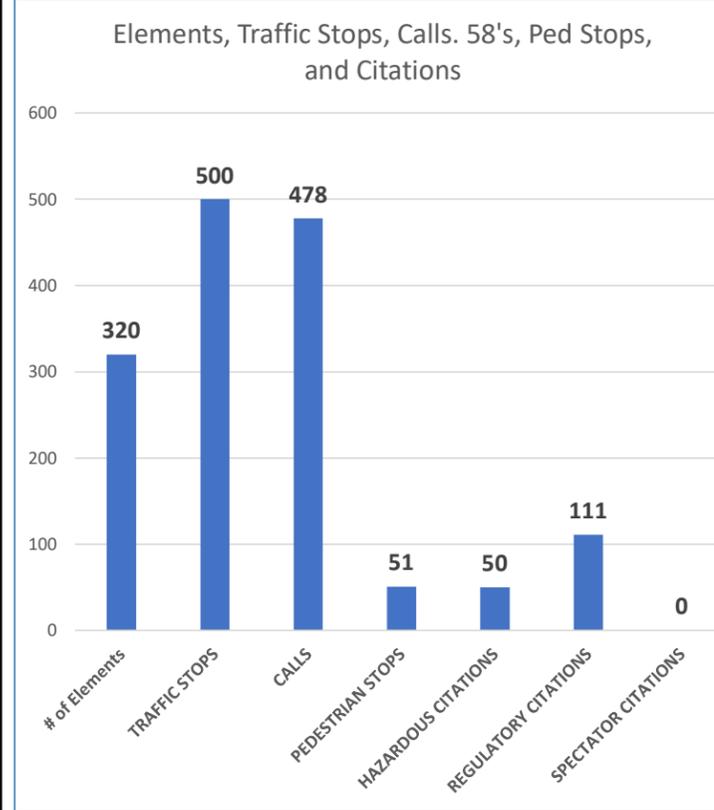


No data for January though March 2024

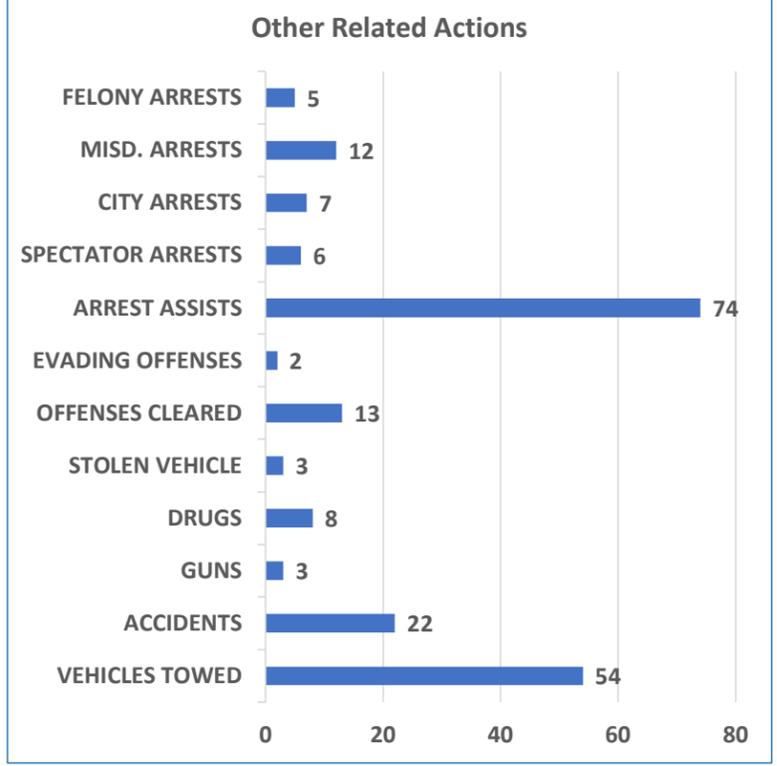
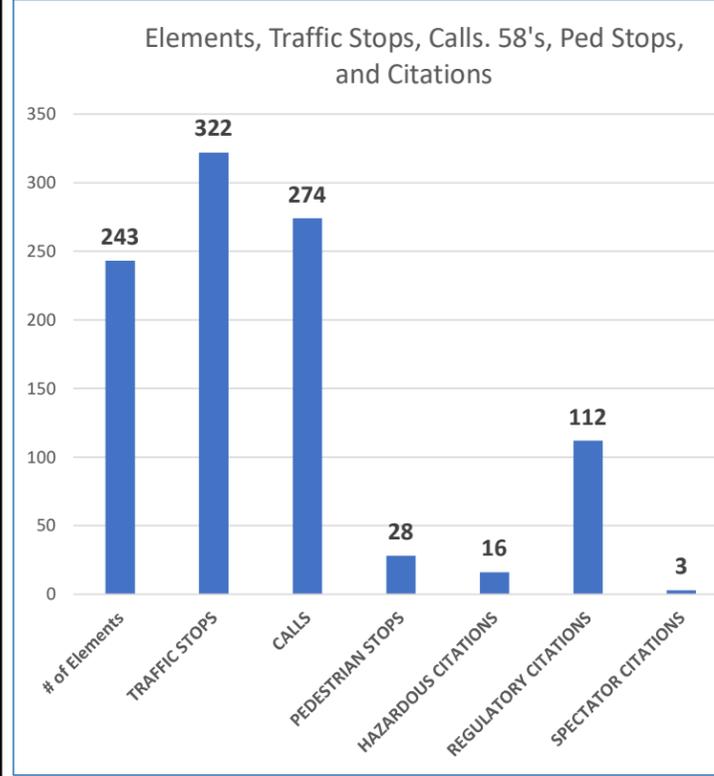
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Mar-24



Feb-24



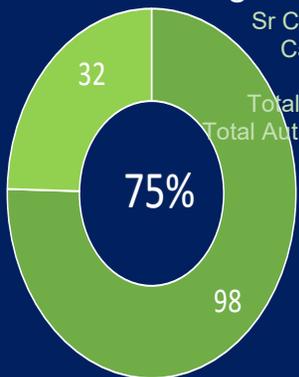
Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard (March) 2024

911 Staffing



Sr Call Takers – 4
Call Takers – 88
Trainees – 6
Total on Staff – 98
Total Authorized – 130

Service Level Comparison

	Service Level Comparison		
Month	FY'24	FY'23	FY'22
October	94.70%	98.40%	88.83%
November	95.10%	98.58%	94.57%
December	92.21%	97.84%	97.60%
January	94.39%	98.25%	98.07%
February	92.23%	98.25%	99.01%
March	92.94%	97.05%	98.16%
April		94.23%	97.87%
May		75.04%	97.82%
June		91.12%	97.48%
July		93.10%	94.39%
August		95.96%	96.92%
September		92.16%	98.26%
FY' Service Level		93.62%	96.47%



March 2024
Service Level

92.94%



YTD Level
Jan 1 – Mar 31, 2024

93.20%



Average Answer Time
Mar 2024

:03



Mar 2024
Total 9-1-1 Calls

148,588



Call Takers in Training

6



Call Takers in Background

2

Total Emergency Calls

Month	FY' 24	FY' 23	FY' 22
October	153,609	152,305	169,217
November	138,000	139,556	146,055
December	145,062	153,187	155,427
January	140,401	146,772	142,329
February	135,117	137,468	126,752
March	148,588	162,022	149,460
April		162,761	154,103
May		195,513	162,569
June		183,954	154,464
July		174,320	167,423
August		159,472	156,616
September		154,748	152,545

FY' 23 Total 1,922,078 FY' 22 Total 1,836,960 = 4.63% (increase)

Memorandum



CITY OF DALLAS

DATE April 5, 2024

Honorable Members of the Public Safety Committee

TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard for March 2024**

Dallas Fire-Rescue (DFR) had 22,536 dispatched incidents for the month of March, slightly up from 21,786 in February. As you are aware, DFR has a stated goal of 90% achievement for the metrics of EMS response within 9 minutes and Structure Fire Response within 5:20. While DFR failed to meet both of these metrics (EMS was 86% and Fire was 87%), there has been a steady improvement in overall response times due to programs such as the Emergency Response Review Project. We will continue to analyze data and adjust resources and strategies as necessary to achieve our target goals.

We had only 1 significant fire for the month of March, which was down from the 4 we had in February. Inspection activity increased dramatically (6,856, up from 4,854). Our rescue unit hours of utilization (UHU) numbers improved, dropping to 34.1% for Frontline units.

We currently have 90 recruits in various stages of Training. These recruits will be assigned to the field in August and October of this year.

For your quick reference, you can access DFR's Dashboard using the following link:
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSETIMES?.isGuestRedirectFromVizportal=y&.embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Justin Ball at justin.ball@dallasfire.gov.

Jon Fortune
Deputy City Manager

c: TC Broadnax, City Manager
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DFR Executive Summary for Month Ending: March 2024



69,810

Total 911 DFR Incidents
Incidentes totales de 911 DFR

86%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

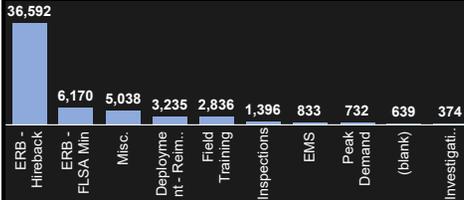
41%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

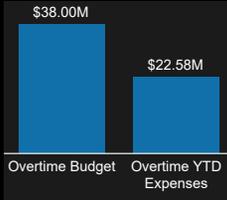
87%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

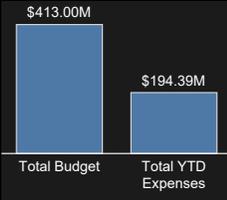
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



Sworn Overtime Presupuesto de Horas Extras



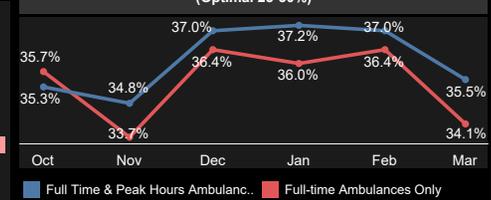
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



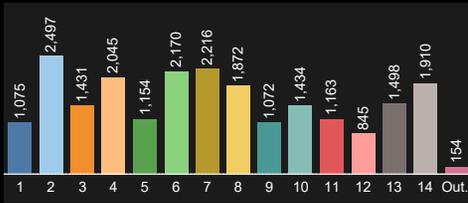
Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)



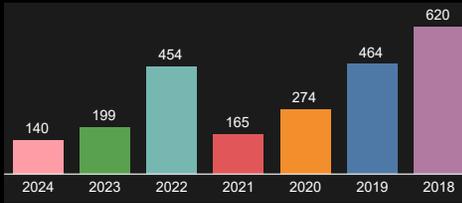
Sworn Staffing & Hiring Categorías de Personal

	2022	2023	2024
EMS & Emergency Resp..	1,645	1,609	1,646
Dispatch Comms & GIS	61	59	68
Fire Prevention & Inspec..	84	93	112
Training & Recruitment	154	206	305
Arson Investigation EOD	21	25	24
Aircraft Rescue Fire Figh..	34	45	45
Total Staff	1,999	2,037	2,200
Number of Frontline Paramedics			872
Total Number of Active Paramedics			1,636

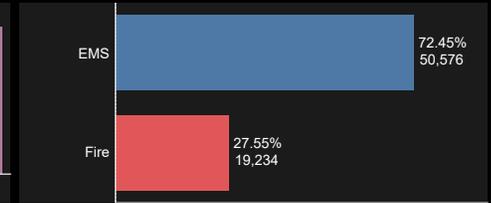
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



Smoke Detector Installs Instalaciones de Alarma de Humo



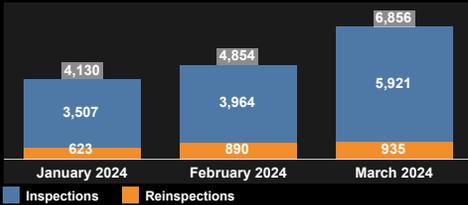
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Class:	371	372	373	374
# of Trainees	23	18	24	25
Start Date	Oct-22	Oct-22	Mar-23	Mar-23
End Date	Mar-24	Mar-24	May-24	May-24
ERB Assigned	Aug-24	Aug-24	Oct-24	Oct-24

Fleet Status (Spanish Placeholder)

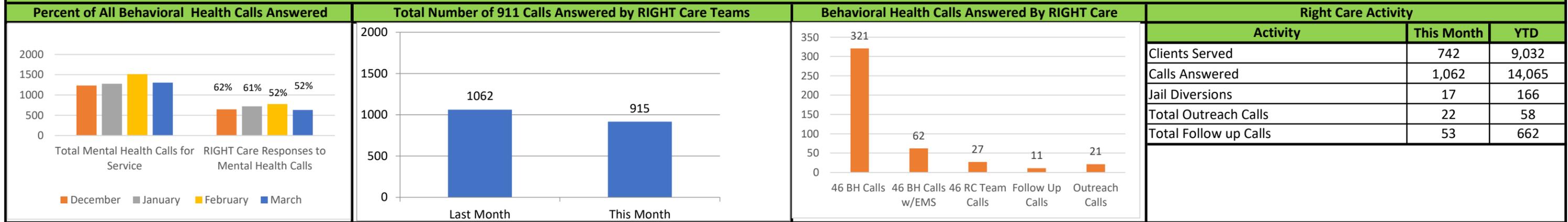
Apparatus	Capacity	Current	Order	Repair	Reserv..
Engine	58	58	4	21	1
Rescue	47	47	29	22	0
Squad	6	6	0	0	0
Truck	23	23	2	11	4

*Orders are deliveries expected by end of CY23
*Squads make up apparatus deficits

* YTD-Exp - Do Not Include Encumbrances

Office of Integrated Public Safety Solutions - March 2024 Dashboard

Behavioral & Mental Illness Response Metrics



Crisis Intervention Team			IPS DFR Welfare Response Unit - Crisis Coordinator Activity			Summer Enrichment Program	
Referrals/911 Calls Answered	Month	Year to Date	Activity	This Month	Year to Date	Activity	July
DPD Referrals	27	572	Calls Answered	145	707	Sites Hosted	4
Community Referrals	2	47	Social Service Referrals	109	344	Mentoring Contacts	60
311 Service Requests	3	12	H.A.R.T Team Engagements			Field Trips	3
Social Service Connections	3	245	Activity	This Month	Year to Date	Meals Provided	1320
911 Call Response	188	559	Persons Engaged	67	827	College Tours	2
			Social Service Referrals	15	108		

Place Based Environmental Risk Interventions

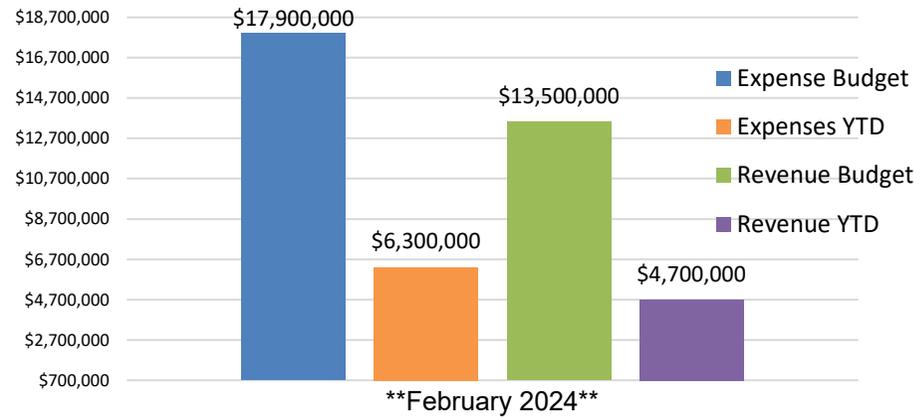
Risk Terrain Modeling Area Environmental Interventions	Street Light Conversions in High Risk Areas	Night Time Violent Crime																																																										
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IPS Annual Performance Metrics

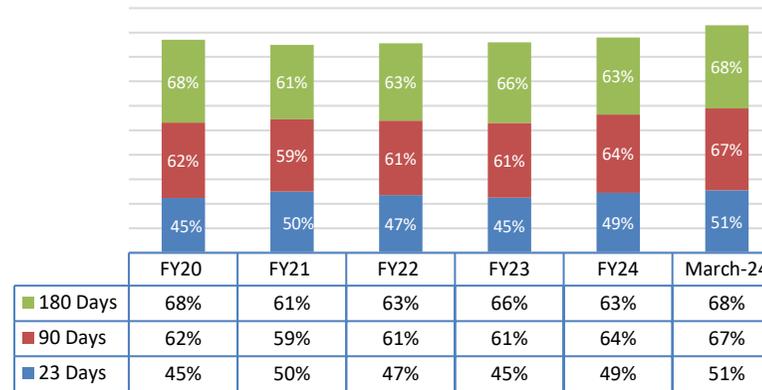
GOAL	YTD	Last YTD	% Change																												
Reduce incidents of gun violence in high-risk areas by 5%	19	34	-44%	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="3" style="background-color: #cccccc;">Increase RIGHT Care response rate to behavioral health calls by 5%</th> </tr> <tr> <th>Calls Answered</th> <th>Behavioral Health Calls Answered</th> <th>Rate of Calls Answered</th> </tr> </thead> <tbody> <tr> <td>3789</td> <td>1913</td> <td style="color: red;">51%</td> </tr> <tr> <td colspan="3" style="background-color: #cccccc;">Expand the Number of properties served by the Apartment Communities Initiative</td> </tr> <tr> <td>Current</td> <td>Upcoming</td> <td>Goal</td> </tr> <tr> <td>28</td> <td>7</td> <td style="color: green;">6 Simultaneous</td> </tr> <tr> <td colspan="3" style="background-color: #cccccc;">Decrease PD Calls for Service and Criminal Offenses at Public Safety Nuisance Properties by 10%</td> </tr> <tr> <td>YTD Calls for Service</td> <td>YTD Offenses</td> <td></td> </tr> <tr> <td style="color: green;">-14%</td> <td style="color: green;">-29%</td> <td></td> </tr> </tbody> </table>	Increase RIGHT Care response rate to behavioral health calls by 5%			Calls Answered	Behavioral Health Calls Answered	Rate of Calls Answered	3789	1913	51%	Expand the Number of properties served by the Apartment Communities Initiative			Current	Upcoming	Goal	28	7	6 Simultaneous	Decrease PD Calls for Service and Criminal Offenses at Public Safety Nuisance Properties by 10%			YTD Calls for Service	YTD Offenses		-14%	-29%	
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Increase number of social services provided by Violence Intervention programs by 10%	1160	829	140%																												
Decrease rate of night crimes in lighted areas by 10%	501	788	-36%																												
Increase Social Service Referrals by 10%	502	327	153%																												

Dallas Municipal Court and Dallas Marshals Office: Month Ending March 2024

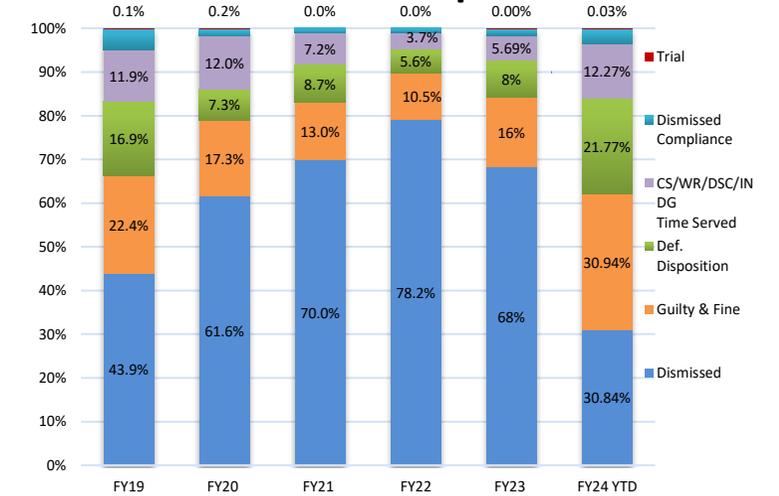
Municipal Court Budget



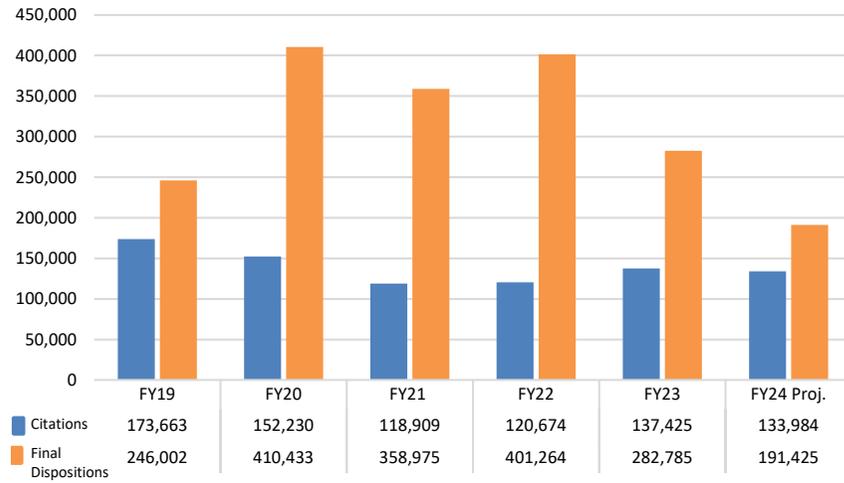
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



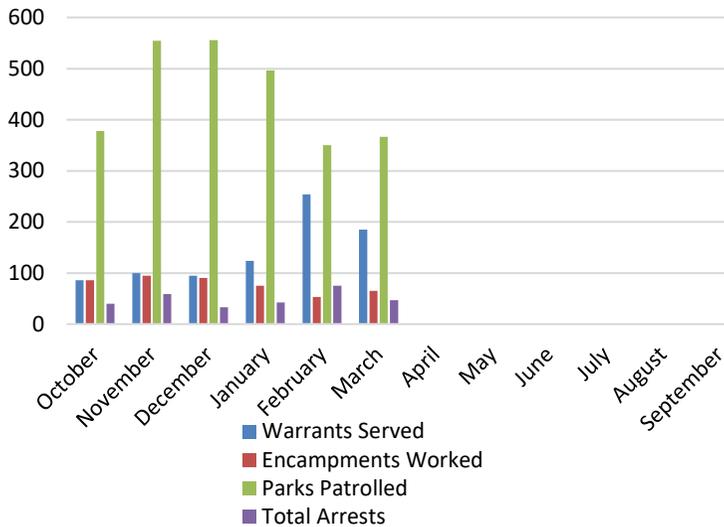
Courthouse Dispositions



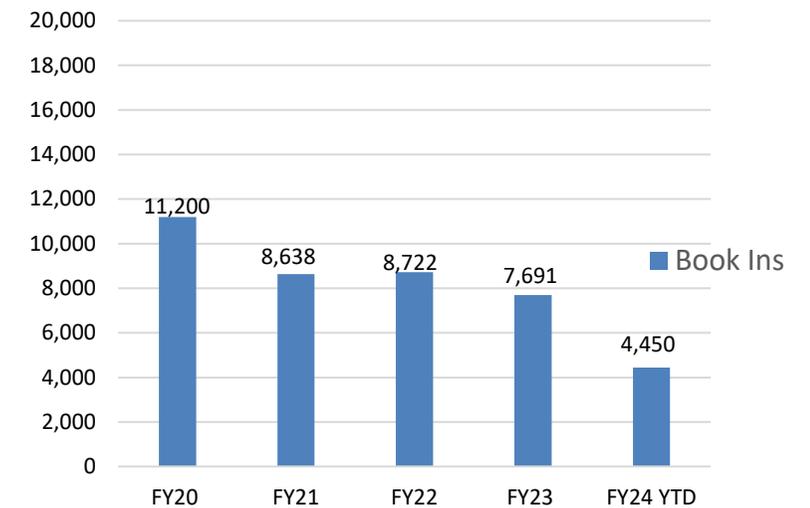
Citation Count & Final Dispositions



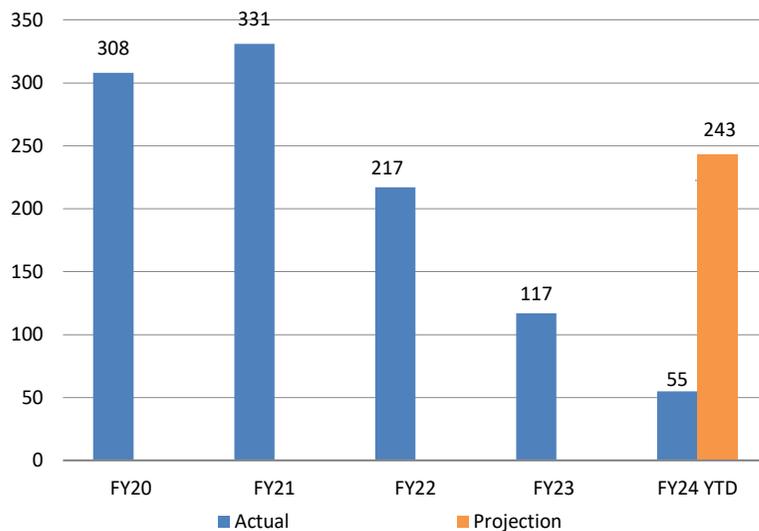
Marshal's Enforcement Activity



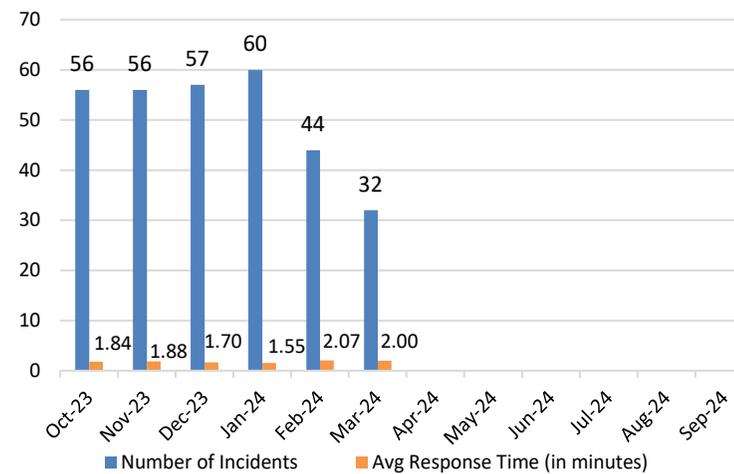
City Detention Center Book-Ins



Environmental Cases Filed



Security Incidents and Response Time



Sobering Center Performance

