



**City of Dallas**

# **ADA Transition Plan Update**

**Workforce, Education, and Equity  
Committee  
May 10, 2021**

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# Presentation Overview



- Background – ADA Transition Plan process
- Discuss types of barriers
- Review project phases
- Discuss progress on the ADA Transition Plan for FY21 and on-going compliance efforts FY21 - FY25 (ADA Five-Year Plan)





## Americans with Disability Act (ADA)

- ADA is a civil rights law that requires equal opportunity for individuals with disabilities
- Prohibits discrimination in access to jobs, public accommodations, government services, public transportation, and telecommunications
- Title II of the ADA requires that all programs, services, and activities (PSAs) of public entities provide equal access for individuals with disabilities



## ADA Transition Plan

- September 25, 2019: City Council authorized staff to conduct Phase I of the ADA Transition Plan
- August 2020: Phase II (Sidewalk Master Plan) began
- November 4, 2020: City Council briefed on ADA Transition Plan
- January 2021: ADA Transition Plan posted online
- September 2021: Phase III anticipated to begin

# Purpose of Transition Plan



- Provides the framework, based on U.S. Department of Justice guidance, to achieve equal access to the City of Dallas programs, services and activities
- Serves as working document until all barriers have been addressed; barriers are obstacles or features in the built environment that impede full access to goods and services being provided
- Provides solutions to barrier removal and improve accessibility

Accessibility applies to all aspects of a program or service, including physical access, provision of auxiliary aids, and transportation



# Access Barriers



Barriers that prevent access to services, programs, and activities:

- Parking
- Path of travel to, throughout, and between buildings and amenities
- Doors
- Service counters
- Restrooms
- Drinking fountains
- Public telephones
- Path of travel along sidewalk corridors within the public rights-of-way
- Access to pedestrian equipment at signalized intersections



# Programmatic Barriers



Programmatic barriers include:

- Building signage
- Customer communication and interaction
- Non-compliant sidewalks or curb ramps
- Emergency notifications, alarms, and visible signals
- Participation opportunities for City-sponsored events



# Phase 1: FY20 and FY21



## FY20 Activities:

- Assessed 23 City facilities
- Reviewed City websites
  - Color contrast
  - Screen readers
  - Keyboard only access
  - Broken links
  - Provided recommended solutions and programming codes



# Phase 1: FY20 and FY21



City of Dallas ADA Transition Plan FY 2020-21 activities:

- Provided ADA training for City staff
  - Maintenance
  - Emergency Management
  - ADA Liaison
  - Senior Executives
- Established internal and external ADA Advisory Committees including disability advocates and city staff
- Posted ADA Transition Plan January 2021  
<https://dallascityhall.com/departments/fairhousing/Pages/ada-transition-plan.aspx>





Sidewalk Master Plan activities ongoing for FY21

- Developed through a partnership effort between Public Works and Equity and Inclusion
- Establishes asset management policies for city sidewalks
  - Incorporates:
    - Equity lens
    - Safe Routes to School
    - ADA Transition Planning
    - Five-Year Infrastructure Management Program





## City of Dallas ADA Transition Plan for FY22-FY23

- Additional building reviews
  - First responder facilities – DFR
  - Libraries
  - Oak Cliff Municipal Center
- Facility report updates
- Programs, procedures, and policies review
- Website training and revisions
- Barrier remediation cost coordination



# Compliance Efforts



Barrier removal selected by:

- US DOJ priority levels:
  - Priority 1 - Accessible approach and entrance
  - Priority 2 - Access to goods and services
  - Priority 3 - Access to public toilet rooms
  - Priority 4 - Access to other items such as water fountains and public telephones
- Ability to incorporate in ongoing projects (Capital, Maintenance, etc.)
- ADA complaints



# Compliance Efforts



## Barrier removal

- Proposed schedule
  - High priority items within one to two years of identification (DOJ priority 1)
  - Medium priority items within three to five years of identification (DOJ priorities 2 and 3)
  - Low priority items within six to ten years of identification (DOJ priority 4)
- Expect increase in list of barriers as additional facilities are assessed
- Completion contingent upon funding availability



# Compliance Efforts



- City determines timeline for barrier removal; working to remove within 10 years, pending funding availability
- Progress updates by project engineers (ongoing)
  - Quarterly project report access – Building Services Department (BSD) database
  - Report to Office of Equity & Inclusion team
  - Final quarterly report feedback by BSD



# Ongoing Barrier Removal Efforts



Item	City Hall	Municipal Court	Majestic Theater	MLK Center	Mildred Dunn
Curb Ramp	X			X	
Parking	X			X	
Handrail		X			X
Sidewalk Access				X	
Entry Way		X	X		X
Restroom			X		X



# City Hall 911 Restrooms



Updated the restroom:

- Reconfigured partitions and toilets
- Corrected height for hand sinks and grab bars, fixtures, and accessories to meet ADA requirements



# MLK Complex (Ongoing)



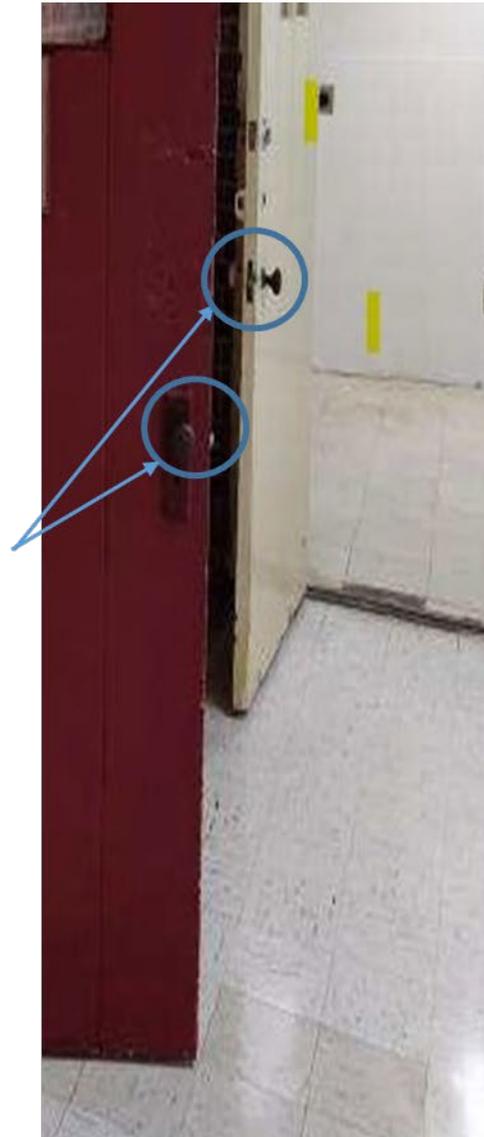
- The ramp behind library completed, slope and handrails added
- Sidewalks between the buildings 50% complete
- Curb ramps access to the parking lot in progress; corrected the slope, sidewalk ramps ready to be poured



# Mildred Dunn



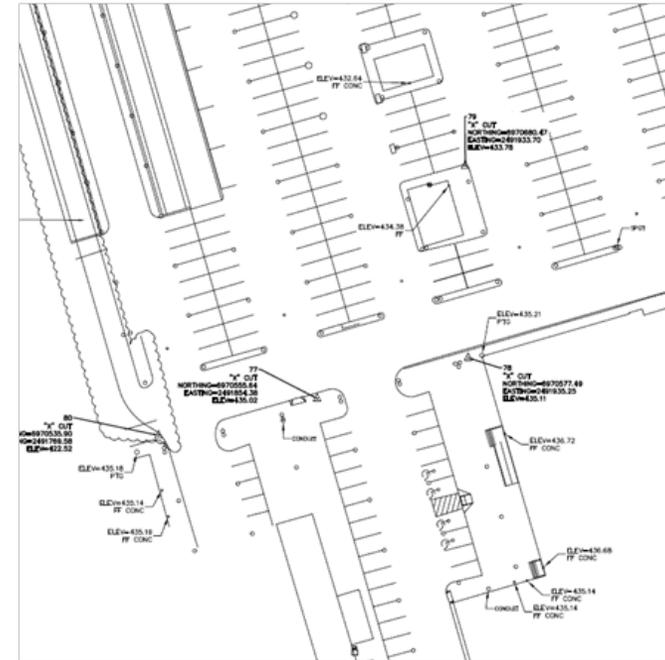
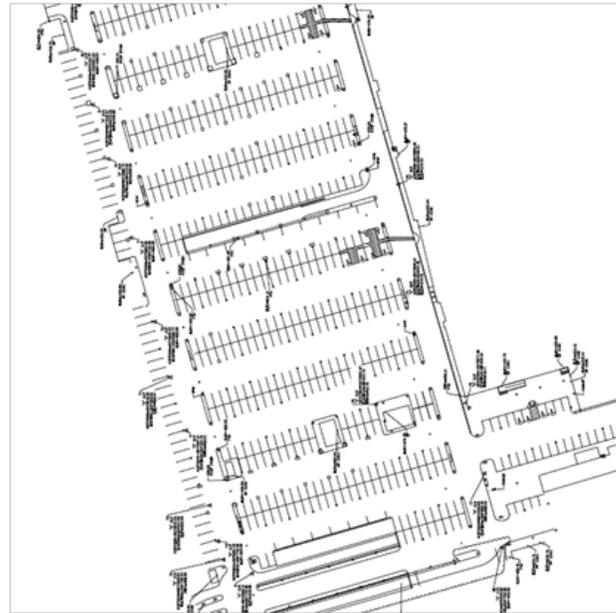
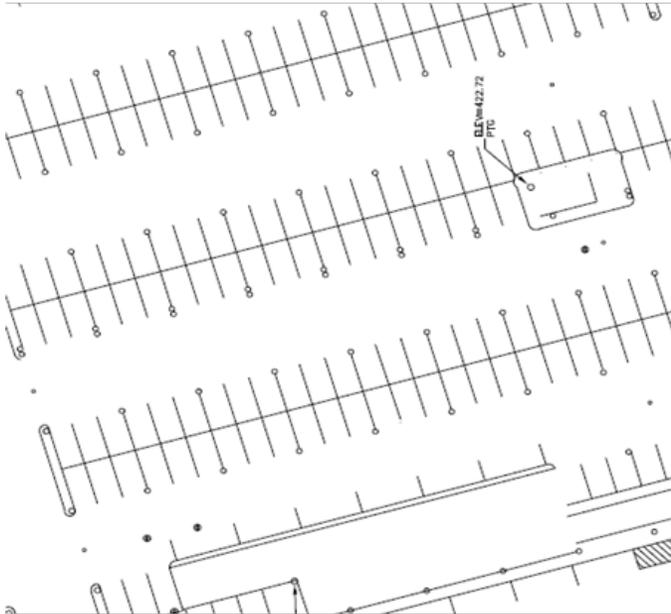
- Correct wheelchair ramp and handrail placement
- Remove/replace threshold at doors and added ADA-compliant door levers
- Add touchless valves in ADA restroom
- Anticipate project completion June 2021



# City Hall L1, L2



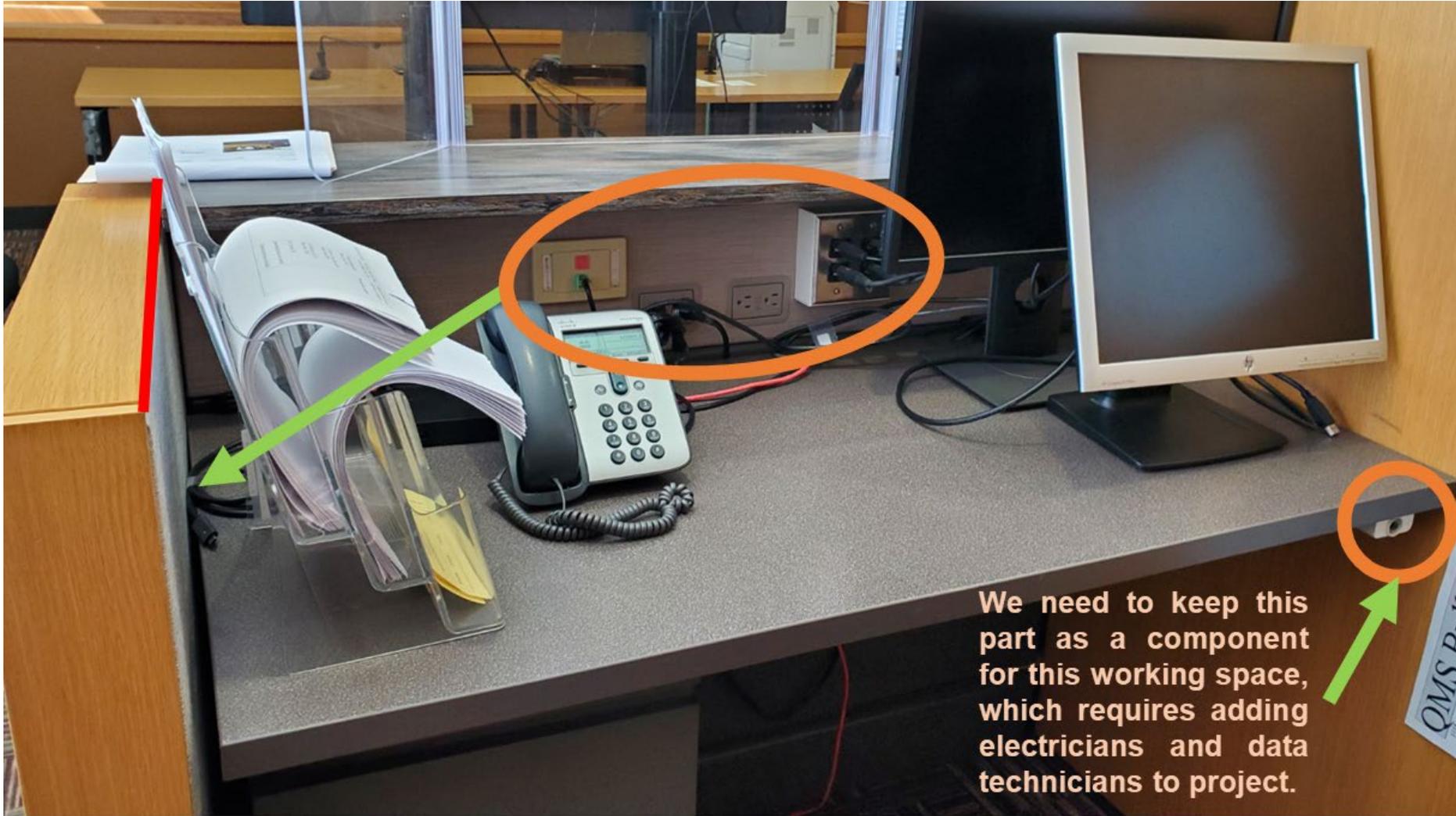
Survey to start restriping parking garage;  
anticipated to begin late May 2021



Project in design phase



# Municipal Court



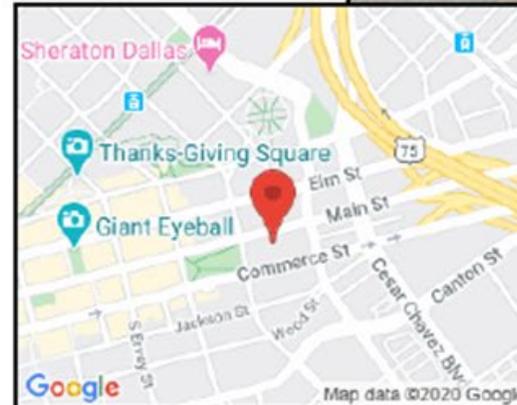
We need to keep this part as a component for this working space, which requires adding electricians and data technicians to project.



# Municipal Court



- Furniture manufacturer contacted for ADA upgrades
- Sidewalk repair and ADA handrail correction being scheduled with contractor
- Entry door ADA access correction included in project
- Project anticipated start date May 2021



## Municipal Court

2014 Main St  
Dallas Downtown Historic  
District, TX 75201

Accessibility Evaluation

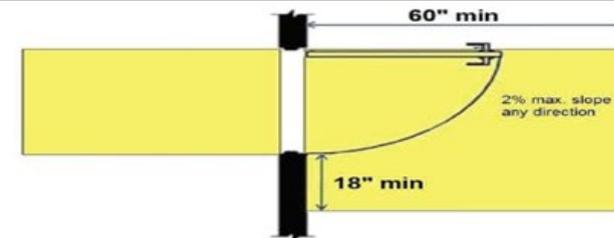
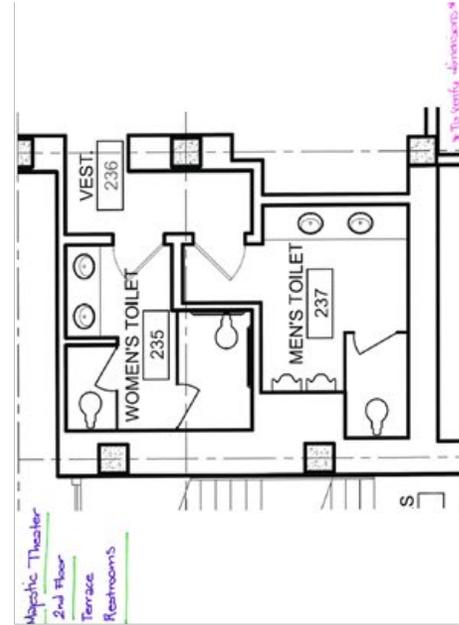
Inspection Date: 05/04/2020  
Inspector: Paul Tamasi



# Majestic Theatre



- 2nd floor restroom modification per ADA requirements
- Signage updates will correct entry issues in lobby
- Project delayed; will begin before end of 2021



# Ongoing Compliance Efforts

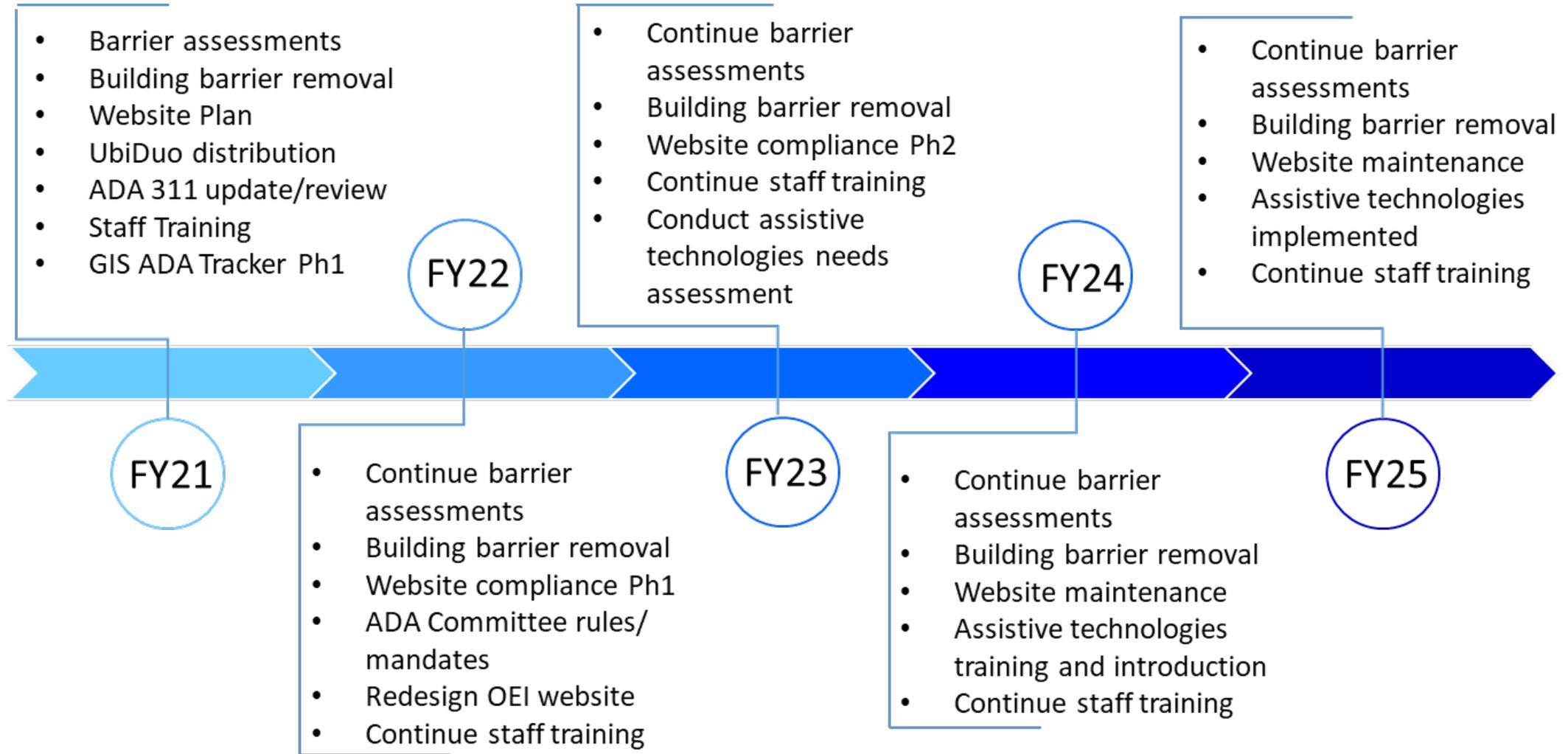


## UbiDuo

- Introduced in FY21 to improve communication with deaf and hard of hearing residents
- Distributed to select departments as pilot
- Review utilization and redistribute, if needed
- Research additional assistive devices to assist other disabled residents



# 5-Year Plan



# Next Steps



- Phase 2 plan will be presented for adoption by Public Works
- Phase 3 contract will be on June 23, 2021 City Council agenda
- Future barrier removal based on funding availability; future fund allocations required





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