

September 11, 2024

**WHEREAS**, on October 24, 2018, the City Council authorized a five-year master agreement for the purchase of various software including perpetual, fixed term, subscription and software as a service, software maintenance, support, and implementation services with SHI Government Solutions, Inc. in the estimated amount of \$5,533,013.50, Mobile Wireless, LLC in the estimated about of \$409,750.00, and Carahsoft Technology Corporation in the estimated amount of \$6,152,763.50, by Resolution No. 18-1518.

**Now, Therefore,**

**BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS**

**SECTION 1.** That the City Manager is hereby authorized to execute a cooperative purchasing agreement with Carahsoft Technology Corp. (VS0000009713) through the Texas Department of Information Resources cooperative purchasing agreement, approved as to form by the City Attorney, for ServiceNow, the cloud-based workflow automation platform which functions as the Department of Information and Technology Services' Service Desk for a term of one year, in an amount not to exceed \$1,974,299.84. If the service was bid or proposed on an as needed, unit price basis for performance of specified tasks, payment to Carahsoft Technology Corp shall be based only on the amount of the services directed to be performed by the City and properly performed by Carahsoft Technology Corp under the cooperative purchasing agreement.

**SECTION 2.** That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$1,974,299.84 to Carahsoft Technology Corp. from Contract No. DSV-2024-00025234.

**SECTION 3.** That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.