



**City of Dallas**

Update on  
Enhancements and  
Improvements at  
White Rock Lake Park

**Parks, Trails, and the  
Environmental Committee**

**February 3, 2025**

M. Renee Johnson, Assistant Director  
Park and Recreation  
City of Dallas

# Presentation Overview



- White Rock Lake
- Customer Service – First Approach  
A Renewed Philosophy
- White Rock Lake Comprehensive Maintenance Plan and Benefits
- Beautification Agreements
- Capital Improvements and Partnerships
- Maintenance Improvements
- Ongoing Projects and Progress



# Background



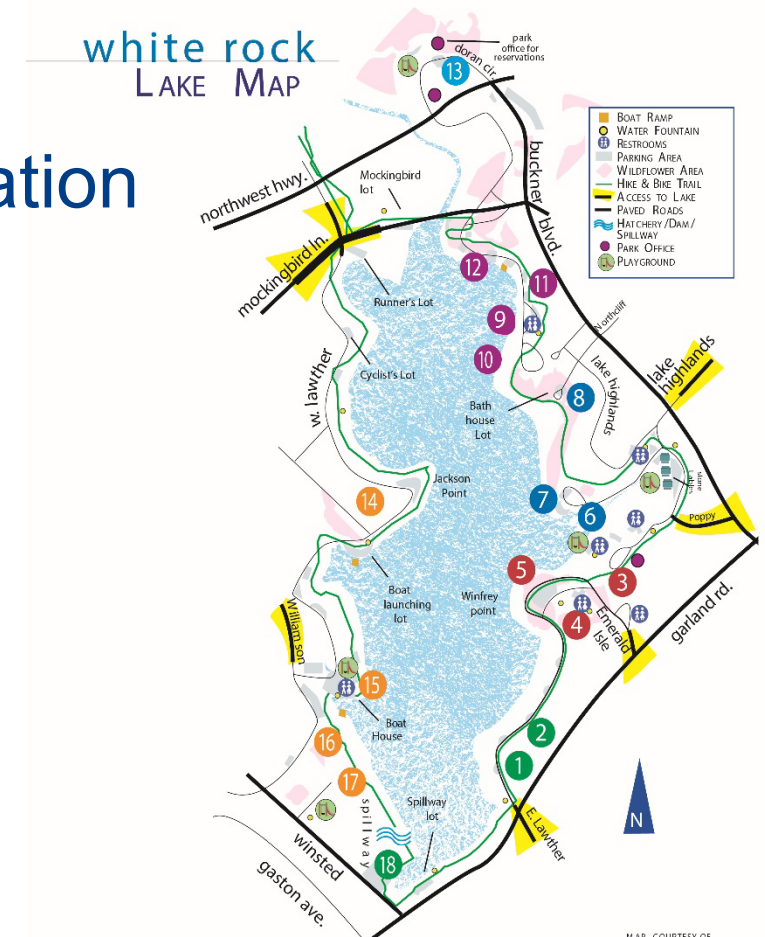
To brief the Parks and Trails Environmental Committee on maintenance and capital investments at White Rock Lake



# White Rock Lake



- Largest urban lake in the United States
- Designated a Legacy Park & Bird Conservation Area
- 1000+ acres of maintained land
- 1200+ acres of water
- 9+ miles of trail
- White Rock Lake sees 2+ million visitors per year



# Customer Service-First Approach



## A Renewed Philosophy

A customer service, first approach is an idea/concept that prioritizes customer service needs over the needs of the internal group. It's a shift in mindset that focuses on understanding and meeting the needs of customers to build long-term relationships when trust has been compromised and needs rebuilding.





# Beautification Agreements



## General Maintenance

- Turf Maintenance
- Schedule of Contractual Services
- Trail Maintenance

## Natural Resource Management

- Prairie Management
- Integrated Pest Management
- Wildlife Conservation

## Communication

- Community Engagement
- Internal Communication
- Training



# Beautification Agreements



## Volunteerism

- Litter Pick-up - For Love of the Lake
- Maintenance Projects - Dallas Classic Baseball
- Environmental - Adopt-A-Prairie Groups

## Investments

- ADA Amenities Packages - For Love of the Lake
- Boulders - White Rock Lake Neighborhood Association
- Fish Hatchery - Friends of the Old Fish Hatchery

## Engagement

- Environmental Education - North Texas Master Naturalists
- Communication - White Rock Lake Task Force
- Lake Runs - White Rock Lake Conservancy



# Capital Improvements and Partnerships



## Planning and Design

- White Rock Lake Trail (2023)
- Sunset Inn (2024)
- White Rock Lake Dog Park (2022)

## Strategic Partnerships

- Garland Road Trail Protection - Texas Department of Transportation (Under Construction)
- Building, Piers, and Rowing Lanes - Dallas United Crew (2018 – 2023)
- White Rock Boat House - White Rock Rowing (2008 – Present)

## Community Partnerships

- Wayfinding Signs - White Rock Lake Foundation (2024)
- Stone Tables Pavilion, Latrine & Lily Pond - White Rock Lake Conservancy (2021 – 2024)





# Capital Improvements and Partnerships



## Winfrey Point

*White Rock Lake Foundation funding partner*

Project scope includes:

- Exterior painting
- Roof replacement
- Gutter and downspout replacement
- Interior painting
- Light fixture replacement in Main Room
- Kitchen renovation
- Flooring replacement
- Upgrades to Toilet Rooms



*Scheduled completion is end of February 2025*



# Capital Improvements and Partnerships



## White Rock Filter Building

Project scope includes:

- New HVAC system with new ductwork
- Repointing of the exterior brick
- Sealing and caulking the windows
- Roof drain repairs
- Interior painting
- Applied clear sealer to exterior masonry
- Repair coping stones and apply clear sealer finish

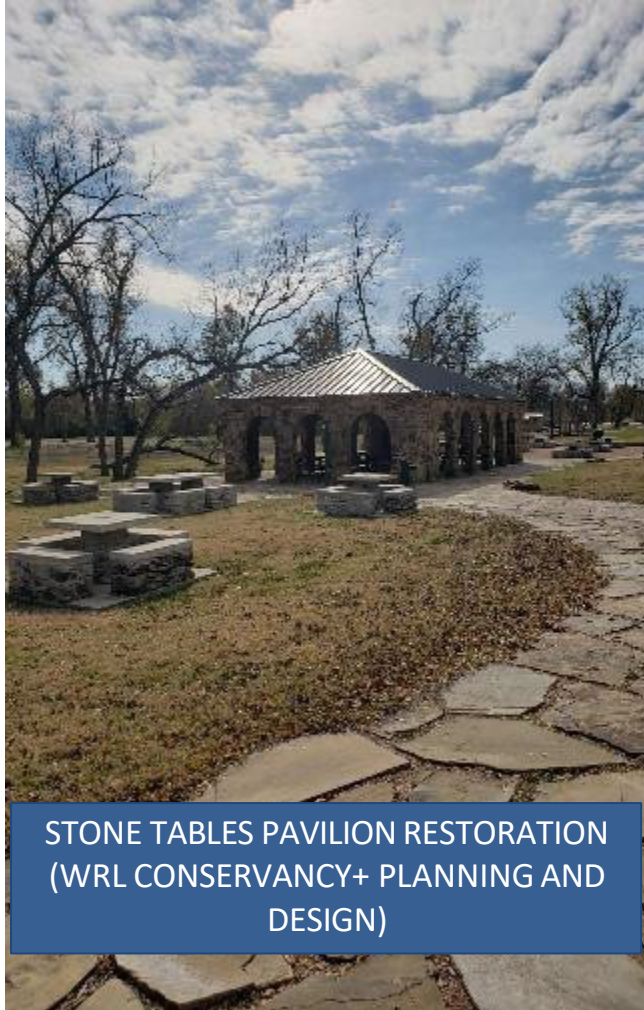


*Completed September 2024*





# Maintenance and Capital Improvement

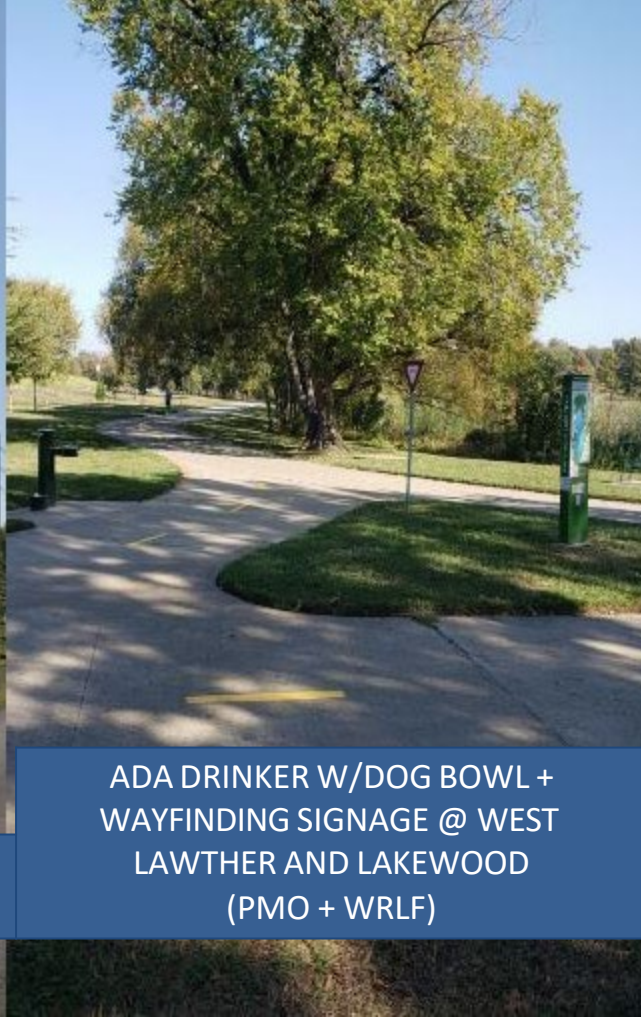




# Maintenance and Capital Improvement



TREE PLANTINGS @ WEST LAWTHER AND LAKEWOOD (PMO + WRLF)



ADA DRINKER W/DOG BOWL + WAYFINDING SIGNAGE @ WEST LAWTHER AND LAKEWOOD (PMO + WRLF)



WHITE ROCK LAKE DOG PARK RENOVATIONS (PMO + PLANNING AND DESIGN)





# Maintenance and Capital Improvement



LITTER BOOM @ 4550 WEST LAWATHER  
(PMO)



TREE PLANTING @ 4527 WEST  
LAWATHER (WRLF)

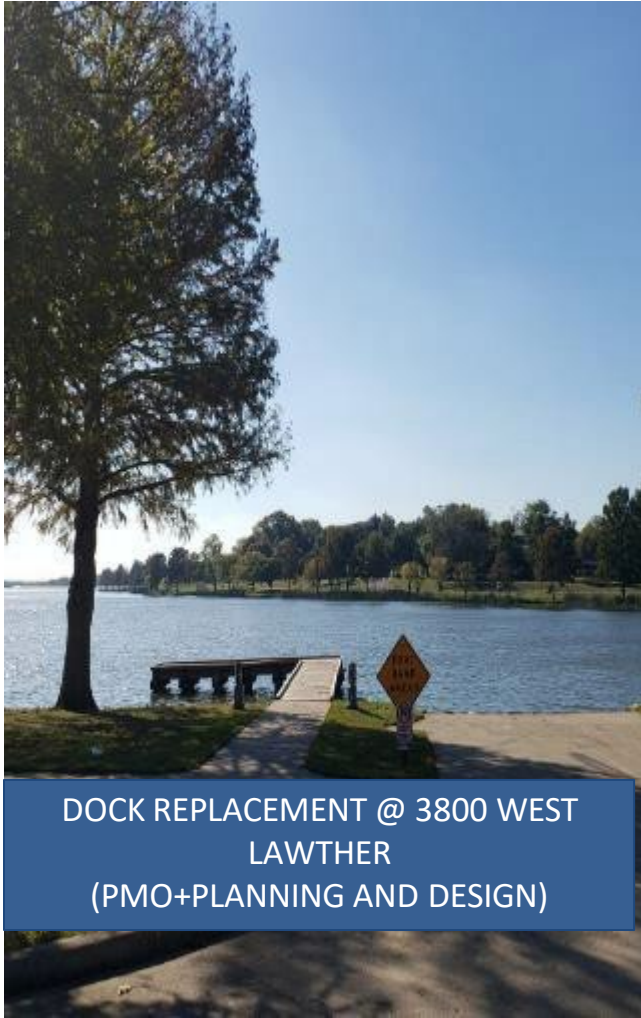


DOCK REPLACEMENT @ 4700 WEST  
LAWATHER (PMO)





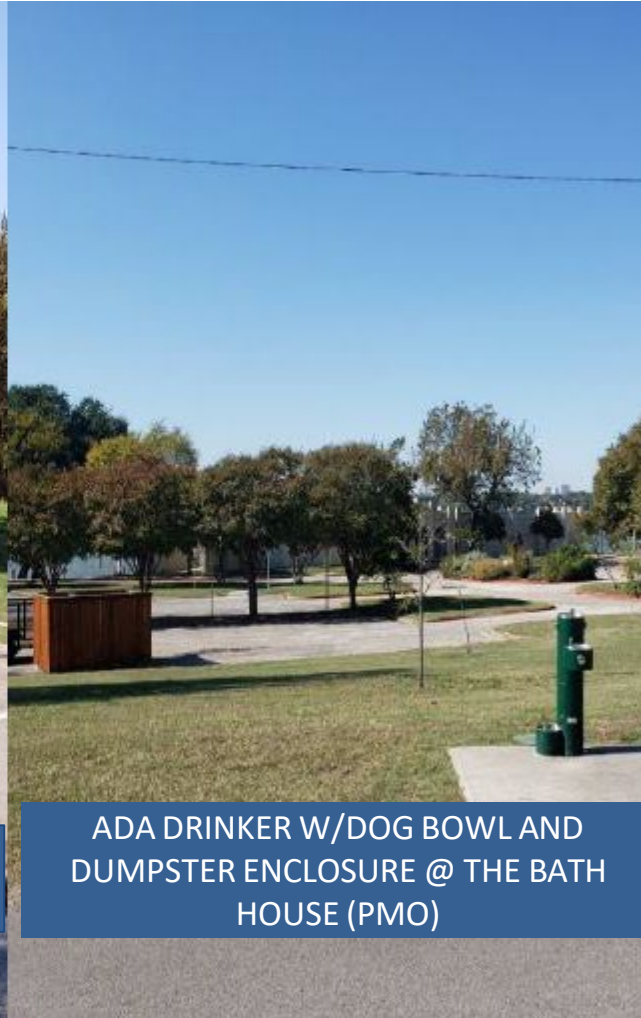
# Maintenance and Capital Improvement



DOCK REPLACEMENT @ 3800 WEST  
LAWTHER  
(PMO+PLANNING AND DESIGN)



NEW BOLLARDS @ SUNSET INN  
(PLANNING AND DESIGN)



ADA DRINKER W/DOG BOWL AND  
DUMPSTER ENCLOSURE @ THE BATH  
HOUSE (PMO)





# Maintenance and Capital Improvement



SUNSET INN RENOVATIONS  
(PMO AND FACILITIES)



TENNIS COURT RESURFACING @  
PENINSULA NEIGHBORHOOD (PMO)



NEW PEDESTRIAN TRAIL @ WINSTEAD  
(PMO+PUBLIC WORKS)





# Maintenance and Capital Improvement



WINFREY POINT RENOVATIONS (WRLF)



NEW ENCLOSURE @ DALLAS ROWING CLUB (PMO)



NEW PEDESTRIAN TRAIL @ SUNSET INN (P&D)





# Maintenance and Capital Improvement



NEW PRAIRIE UNIT @ BUCKNER AND  
MOCKINGBIRD (PMO)



NEW PICNIC AREA @ WINSTEAD (PMO)



NEW ADA DRINKER W/DOG BOWL @  
WINSTEAD (PMO)





# Maintenance and Capital Improvement



NEW PARKING LOT @ WINSTEAD  
(PMO+PUBLIC WORKS)



RENOVATED PARKING LOT @ WINFREY  
POINT BALLFIELD (PMO)



NEW BOULDERS @ WEST LAWATHER AND  
WEST LAWATHER (PMO)





# Maintenance and Capital Improvement



WAYFINDING SIGNAGE @ WEST LAWTHER AND LAKEWOOD (WRLF)



AMENITIES PACKAGE @ 3800 WEST LAWTHER (PMO)



CONCRETE PADDING FOR PORTALETS @ WINSTEAD (PMO)





# Maintenance and Capital Improvement



GARLAND ROAD TRAIL PROTECTION  
(FACILITIES, P&D, TxDOT)



BATH HOUSE CULTURAL CENTER SIGN  
(WRLF)



WAYFINDING SIGNAGE @ BATH HOUSE  
CULTURAL CENTER (WRLF)



# Ongoing Projects and Progress



## Maintenance and Capital Priority Projects

Dredging \* **Garland Road Barrier & Trail Erosion** \* Tree Plantings  
Amenity Installation \* **Pier Replacements**

**Playground Replacements (Bond)** \* East Lawther Renovations (Bond)

Various other Erosion Projects \* **Vegetation Management**

**Continuous Portable Restroom Enclosures** \* Drinking Fountain  
Replacements \* Informational Signage Renovation \* **ADA Projects**

**Community Events/ Projects** \* Building & Landscape Renovations

Boulder Installation \* **New Area Development Athletic**

**Enhancements** \* Aquatic Plant Management Exercise

Equipment Renovations \* **Trail Replacement**







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