

# Memorandum



CITY OF DALLAS

DATE June 10, 2024

Honorable Members of the Public Safety Committee

TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard for May 2024**

Dallas Fire-Rescue (DFR) had 26,540 dispatched incidents for the month of May, which represents a significant increase from the 22,850 in April. As you are aware, DFR has a stated goal of 90% achievement for the metrics of EMS response within 9 minutes and Structure Fire Response within 5:20. DFR failed to reach each of these goals in the month of May, with the performances of 84% in both metrics. We will continue to analyze data and adjust resources and strategies as necessary to achieve our target goals.

We had 3 significant fires for the month of May, up from the 1 we had in April. Inspection activity increased from April (5,373 from 4,878). Our rescue unit hours of utilization (UHU) numbers rose slightly (up to 37.9% from 35.0%) for Frontline units.

We currently have 104 recruits in various stages of Training. These recruits will be assigned to the field in October of this year and February of 2025.

For your quick reference, you can access DFR's Dashboard using the following link:  
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSETIMES?isGuestRedirectFromVizportal=y&:embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact interim Fire Chief Justin Ball at [justin.ball@dallasfire.gov](mailto:justin.ball@dallasfire.gov).

A handwritten signature in blue ink, appearing to read 'D. Artis'.

Dominique Artis  
Chief of Public Safety (I)

## **[Attachment]**

c: Kimberly Bizzor Tolbert, City Manager (I)  
Tammy Palomino, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager

Alina Ciocan, Assistant City Manager  
Donzell Gipson, Assistant City Manager (I)  
Robin Bentley, Assistant City Manager (I)  
Jack Ireland, Chief Financial Officer  
Elizabeth Saab, Chief of Strategy, Engagement and Alignment (I)  
Directors and Assistant Directors



# DFR Executive Summary for Month Ending: May 2024



**119,200**

Total 911 DFR Incidents  
Incidentes totales de 911 DFR

**84%**

Medical Responses within 9 minutes  
Respuestas médicas en 9 minutos o menos

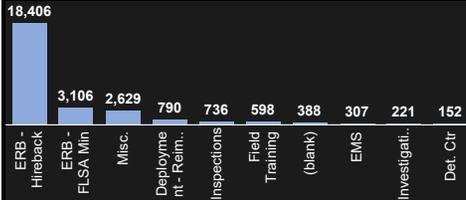
**40%**

Medical Responses within 5 minutes  
Respuestas médicas en 5 minutos o menos

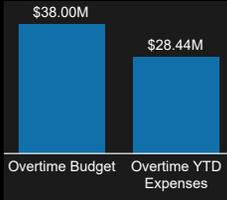
**84%**

Structure Fire Responses within 5 minutes, 20 seconds  
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

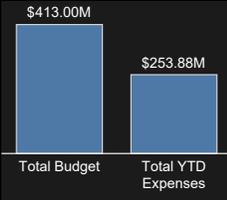
### Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



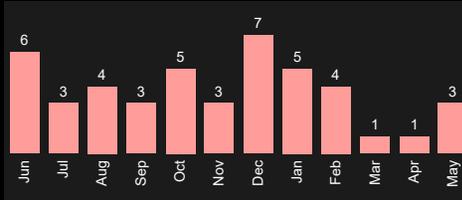
### Sworn Overtime Presupuesto de Horas Extras



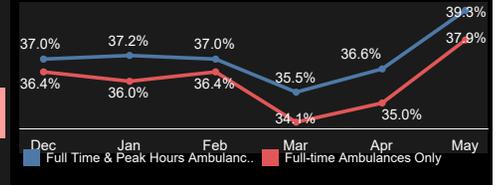
### Total Budget\* Presupuesto



### Significant Fires Incendios Significativos por Mes



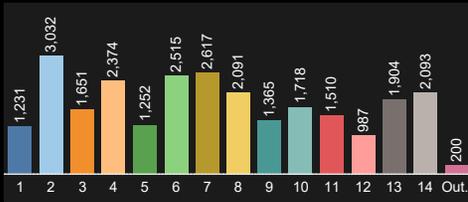
### Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)



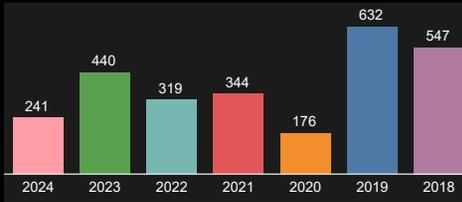
### Sworn Staffing & Hiring Categorías de Personal

	2022	2023	2024
EMS & Emergency Resp..	1,631	1,605	1,678
Dispatch Comms & GIS	61	60	67
Fire Prevention & Inspec..	82	92	112
Training & Recruitment	147	199	267
Arson Investigation EOD	24	25	24
Aircraft Rescue Fire Figh..	35	45	45
Total Staff	1,980	2,026	2,193
Number of Frontline Paramedics			900
Total Number of Active Paramedics			1,665

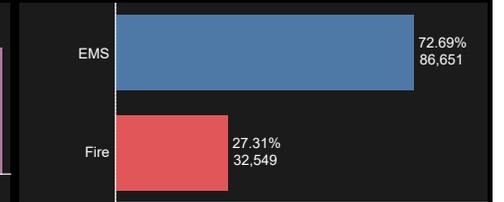
### Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



### Smoke Detector Installs Instalaciones de Alarma de Humo



### Fire Communications & Dispatch Despachos por Categorías de Incidente



### Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



### Inspections & Re-Inspections Inspecciones de Estructuras



### Academy Breakdown Información de la Academia

Class:	373	374	375	376
# of Trainees	24	25	27	28
Start Date	Mar-23	Mar-23	Jul-23	Jul-23
End Date	Apr-24	Apr-24	Sep-24	Sep-24
ERB Assigned	Oct-24	Oct-24	Feb-25	Feb-25

### Fleet Status (Spanish Placeholder)

Apparatus	Capacity	Current	Order	Repair	Reserv..
Engine	58	56	4	23	0
Rescue	47	47	25	21	1
Squad	6	6	0	0	0
Truck	23	23	1	11	2

\*Orders are deliveries expected by end of CY24  
\*Squads make up apparatus deficits

\* YTD-Exp - Do Not Include Encumbrances