

Memorandum



CITY OF DALLAS

DATE April 14, 2025

Honorable Members of the Public Safety Committee
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno
Gay Donnell Willis

SUBJECT **Dallas Police Department Public Safety Dashboard for March 2025**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. In March 2025 YTD, Violent Crime was -12.6% with -263 crimes year to date, compared to March 2024 YTD.

For your quick reference, you can access DPD's Dashboard using the following link:
[DPD Dashboard](#).

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Interim Chief of Police, Michael Igo, at michael.igo@dallaspolice.gov.

Please contact me if you have any questions or need additional information.

Service First, Now!

Dominique Artis
Chief of Public Safety
[Attachment]

c: Kimberly Bizzor Tolbert, City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Dev Rastogi, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager

Alina Ciocan, Assistant City Manager
Donzell Gipson, Assistant City Manager
Robin Bentley, Assistant City Manager
Jack Ireland, Chief Financial Officer
Elizabeth Saab, Chief of Strategy, Engagement, and Alignment (I)
Directors and Assistant Directors

Dallas Police Department Dashboard March 2025

March Top 10 OT Activity Codes (By Hrs.)*

FY24-25 Mar. Budget Target Hrs = 38,717

Sum total of all Mar. Hrs. = 41,370

11,334

1,198

1,380

1,547

1,711

2,506

2,652

3,166

3,581

6,052

6,243

Sworn Overtime

\$59.2

\$53.6

\$59.2**

\$719.2

\$722.2

Total Budget

\$719.2

\$722.2

Total Arrests

2024 Arrests

2025 Arrests

Year to Date Crime (NIBRS)

January 1, 2025 - March 31, 2025

Offense	2025	2024	Count DIFF	% Change	Clearance Rate
Assault Offenses	5,375	6,075	-700	-11.5%	63.4%
Agg Assault FV	392	379	13	3.4%	-
Simple Assault FV	2,209	2,465	-256	-10.4%	-
Homicide Offenses	36	61	-25	-41.0%	82.9%
Murder & Nonnegligent Manslaughter	29	52	-23	-44.2%	-
Human Trafficking	1	25	-24	-96.0%	400.0%
Kidnapping / Abduction	40	43	-3	-7.0%	80.0%
Sex Offenses	128	158	-30	-19.0%	74.0%
Sub-Total	5,580	6,362	-782	-12.3%	64.0%
Arson	27	32	-5	-15.6%	11.1%
Bribery	-	-	0	#DIV/0!	0.0%
Burglary / Breaking & Entering	1,176	1,554	-378	-24.3%	8.2%
Counterfeiting / Forgery	16	53	-37	-69.8%	31.3%
Destruction / Vandalism	1,811	2,245	-434	-19.3%	11.2%
Embezzlement	28	49	-21	-42.9%	25.0%
Extortion / Blackmail	9	3	6	-	0.0%
Fraud	577	622	-45	-7.2%	50.4%
Larceny / Theft	5,317	6,498	-1,181	-18.2%	7.1%
Motor Vehicle Theft	3,051	4,091	-1,040	-25.4%	9.7%
Robbery	481	543	-62	-11.4%	28.8%
Stolen Property Offenses	196	213	-17	-8.0%	101.0%
Sub-Total	12,689	15,903	-3,214	-20.2%	12.7%
Animal Cruelty	28	36	-8	-22.2%	10.7%
Drug / Narcotics	2,029	2,687	-658	-24.5%	63.3%
Gambling	19	22	-3	-13.6%	26.3%
Pornography / Obscene Material	22	18	4	22.2%	31.8%
Prostitution Offenses	69	123	-54	-43.9%	98.6%
Weapon Law Violations	453	529	-76	-14.4%	66.5%
Sub-Total	2,620	3,415	-795	-23.3%	63.7%
Total	20,889	25,680	-4,791	-18.7%	32.1%

SWORN STAFFING AND HIRING FISCAL YEAR****

Function	FY 24-25 YTD	FY 23-24 YTD	FY 22-23 YTD
CBD	96	91	89
Central	173	158	168
NE	270	278	274
SE	236	241	256
SW	240	241	241
NW	232	222	228
NC	182	183	193
SC	247	244	238
Nuisance Abatement	7	7	9
Community Affairs (NPO)	98	103	102
Right Care	20	22	23
Patrol Total	1,801	1,790	1,818
Support	131	168	119
Administrative	214	196	182
Investigations	514	513	500
Tactical and Special Ops	306	286	275
Trainees	233	168	164
Total	3,199	3,121	3,058

PATROL PERFORMANCE CALENDAR YEAR TO DATE

Crime Change by Division				Response time	
Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
-15.11%	-20.03%	-19.63%	-19.29%	8.25	50.68
-3.29%	-28.39%	-25.27%	-22.43%	11.45	180.44
-21.61%	-21.81%	-21.71%	-21.05%	14.51	168.24
0.76%	-24.02%	-18.36%	-17.83%	12.31	84.62
-13.04%	-15.41%	-25.00%	-16.64%	9.35	57.11
-18.73%	-14.60%	-19.42%	-16.03%	11.62	65.42
-15.23%	-10.89%	-20.62%	-15.52%	12.89	77.49

INTERNAL AFFAIRS*****

Complaint Type	2025 YTD	2024 YTD	% Change
Investigations Completed	66	72	-8.3%
Use of Force Complaints Received	17	11	54.5%

Investigations Over 180 Days *****

Active Investigations	7	Awaiting Chief of Police Hearing	5
Investigation suspended	8	Awaiting Bureau Chief Hearing	15
Awaiting Corrective Action	12	Total	47

COMMUNICATIONS

911 Call Center Information

911 Calls MTD	Mar Avg Answer	Mar Service Level
149,236	3 seconds	94.09%

911 Operator Staffing

Trainee	Operator	Actual	Authorized
8	99	107	130

FY 24-25 Hiring and Attrition

Hired : 151

Attrition : 74

FY24-25 Hiring Goal : 300

300

151

Top 911 Calls

Type	Calls YTD	March-2025	March-2024
Major Disturbance	22,857	8,401	8,765
Other Incidents	11,864	4,342	4,374
Other Escalated	14,140	5,513	5,111
Suspicious Person	5,641	2,042	2,134
Minor Accident	2,569	1,003	1,151
Business Alarm	4,702	1,612	1,372
Major Accident	4,680	1,790	1,690
Loud Music	4,257	1,937	2,155
Burg Motor Veh	260	81	107
Crisis Intervention	2,923	1,051	1,087
911 Hang-up	804	291	344

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY23’s YTD expenditure trends.

*** Reimbursement and Revenue for DPD

****Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21. Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

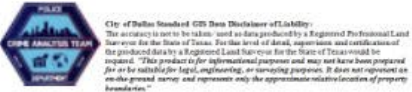
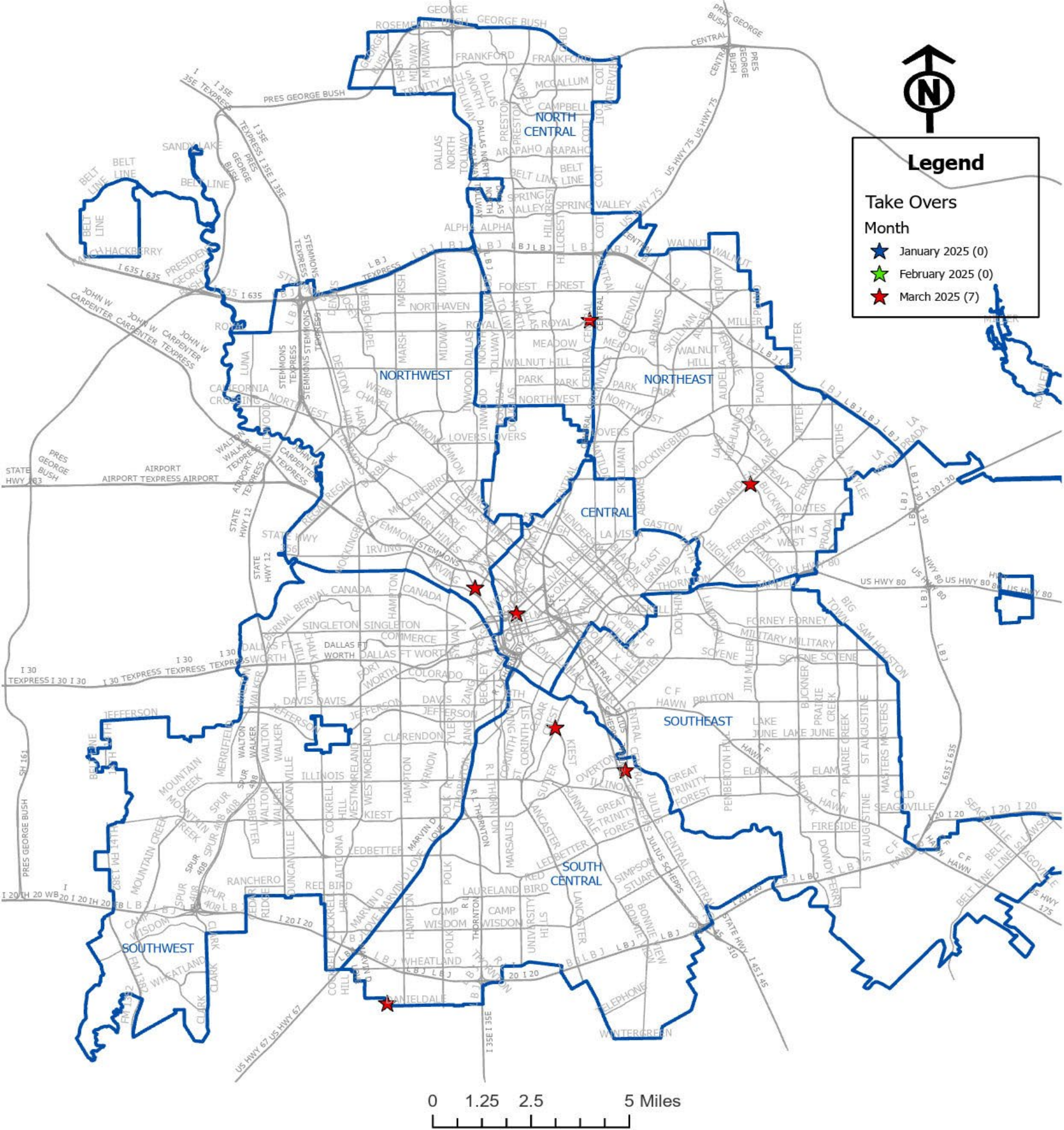
*****Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

*****Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

***** Crime reporting now includes NIBRS data. Data is preliminary.

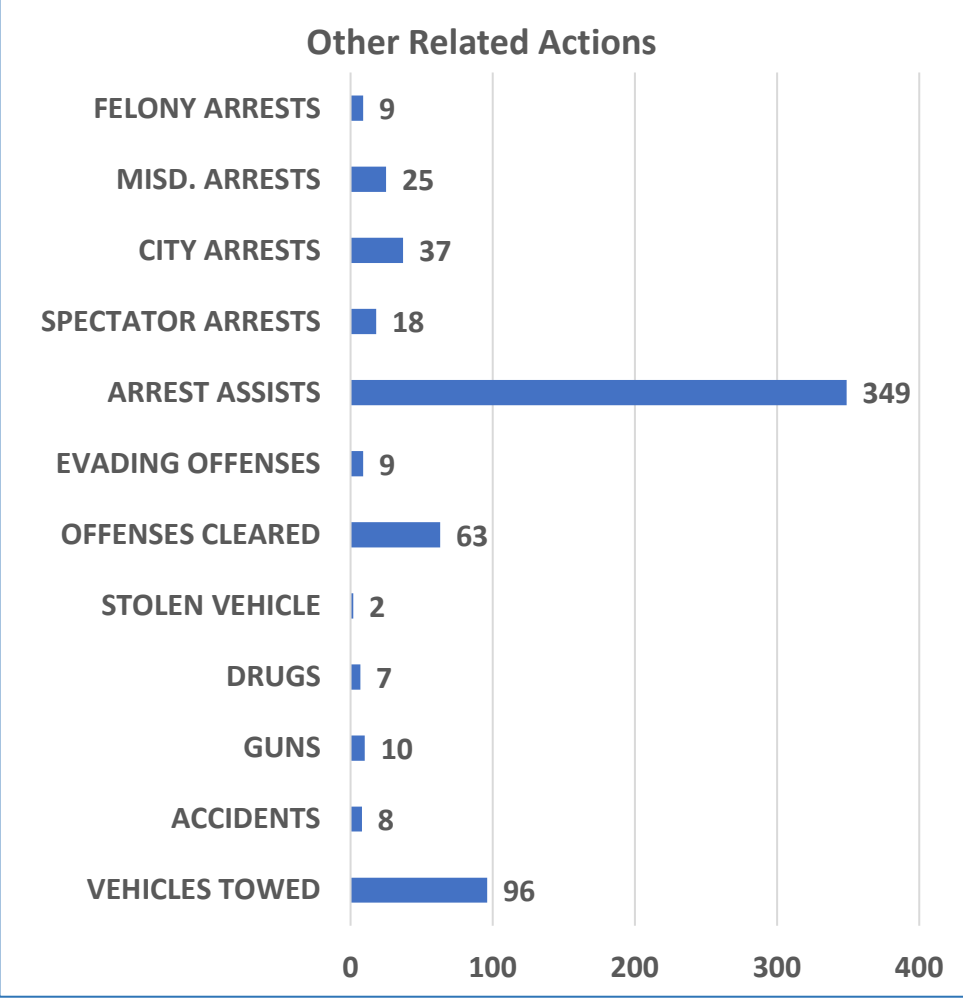
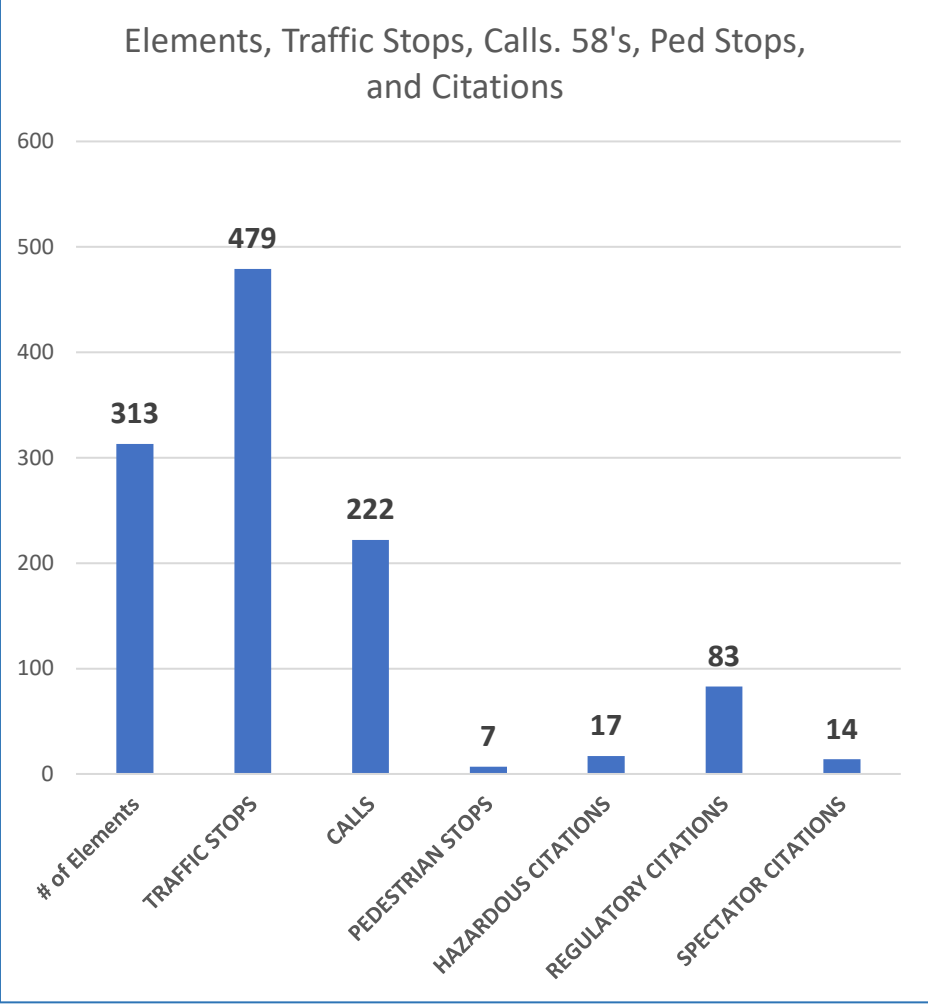
***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension IAD Investigations Over 200 Days updated to 180 Days to match industry standard, beginning March 2025.

Takeover Locations

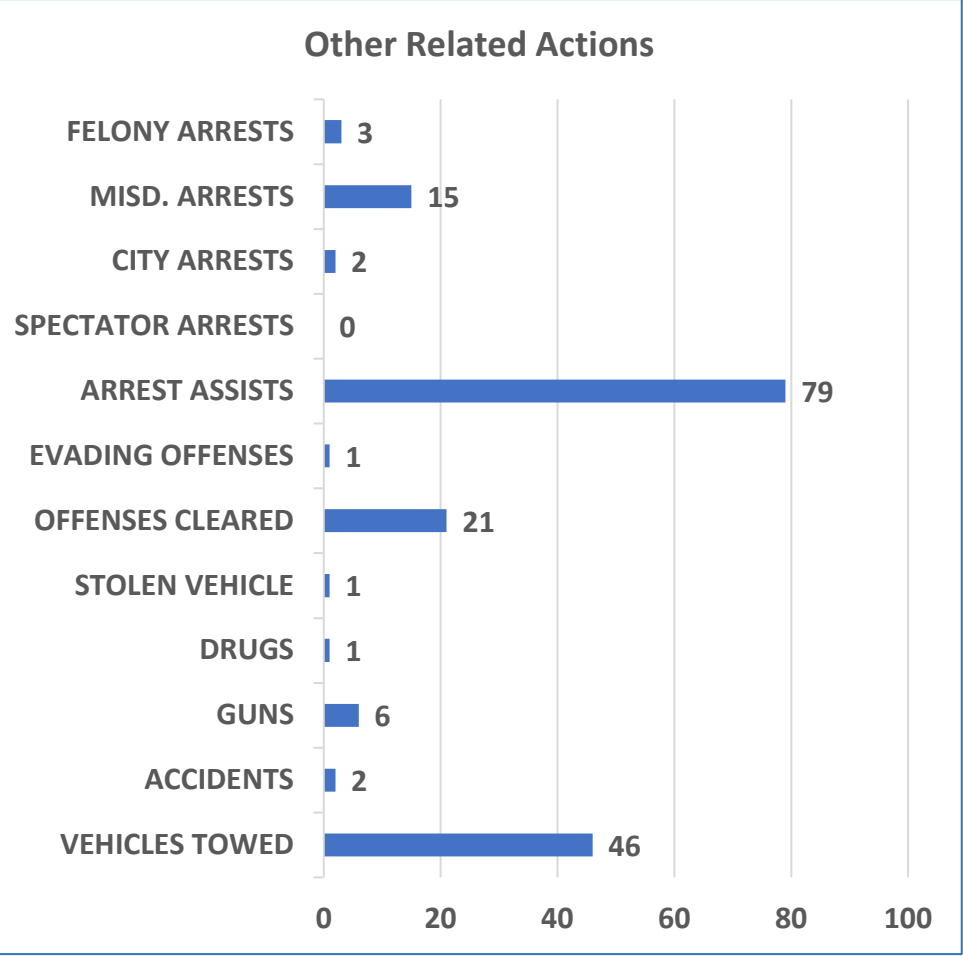
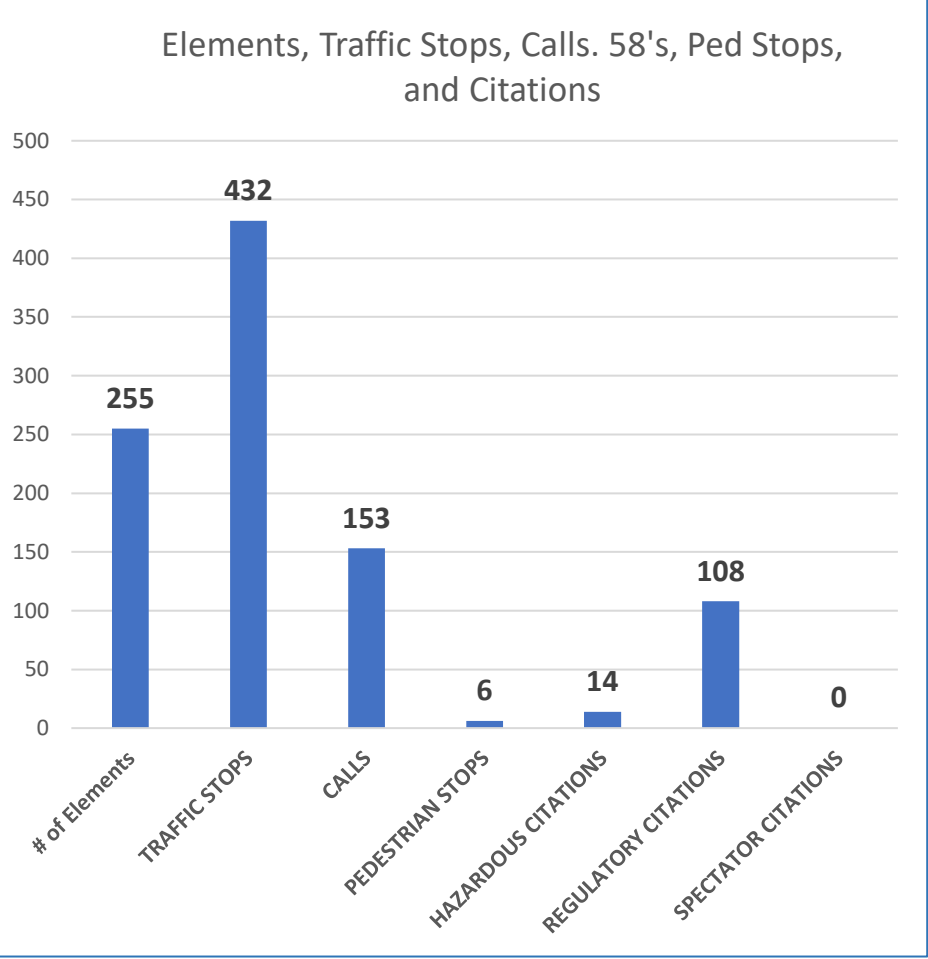


Date/Time: 4/3/2025 9:44 AM

Mar-25



Feb-25



Take Over locations- 2777 W. Danieldale Rd., 7051 S M Wright Fwy, 1100 McKinney Ave., 2727 Cedar Crest, 1850 Market Center, 1200 N. Buckner Rd., 7900 Royal Ln.

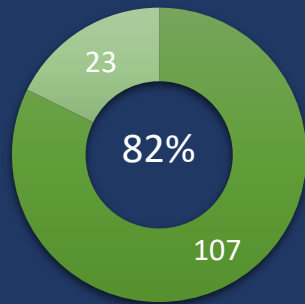
Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

Takeovers YTD - 7

9-1-1 Communications Dashboard March 2025

911 Call Analyst: 99
Trainees: 8
Total: 107
Total Authorized: 130



Service Level
March

94.09%

YTD Level
Jan 1- Mar 31, 2025

96.13%

Average Answer Time
March

:03

Total 9-1-1 Calls
March

149,236

Call Analyst in
Training

8

Call Analyst in
Background

15

Service Level Comparison

Month	FY'25	FY'24	FY'23
October	92.94%	94.70%	98.40%
November	94.17%	95.10%	98.58%
December	94.51%	92.21%	97.84%
January	97.00%	94.39%	98.25%
February	97.02%	92.23%	98.25%
March	94.09%	92.94%	97.05%
April		94.15%	94.23%
May		82.61%	75.04%
June		88.04%	91.12%
July		93.69%	93.10%
August		94.86%	95.96%
September		91.13%	92.16%
FY' Service Level	94.71%	92.01%	93.62%

Total Emergency Calls

Month	FY'25	FY'24	FY'23
October	147,765	153,609	152,305
November	141,967	138,000	139,556
December	148,109	145,062	153,187
January	132,629	140,401	146,772
February	122,754	135,117	137,468
March	149,236	148,588	162,022
April		149,403	162,761
May		173,916	195,513
June		157,962	183,954
July		157,965	174,320
August		155,863	159,472
September		152,205	154,748

FY' 24 Total 1,809,091 FY' 23 Total 1,922,078 = 5.88% decrease



Dallas Public Safety: Community Engagement Dashboard

Seguridad Pública de Dallas: Panel de Participación de la Comunidad



1,212

RIGHT Care Calls for Service
March 2025
Llamadas al equipo de atención RIGHT

57.4%

RIGHT Care Response to Mental Health
Calls
March 2025
*Respuesta del equipo de atención RIGHT a
las llamadas de salud mental*

18.8%

Streetlights Utilizing LED
March 2025
Farolas que utilizan LED

236

Crisis Intervention Calls for Service
March 2025
Llamadas para intervención de crisis

Month

Year

Area

Area

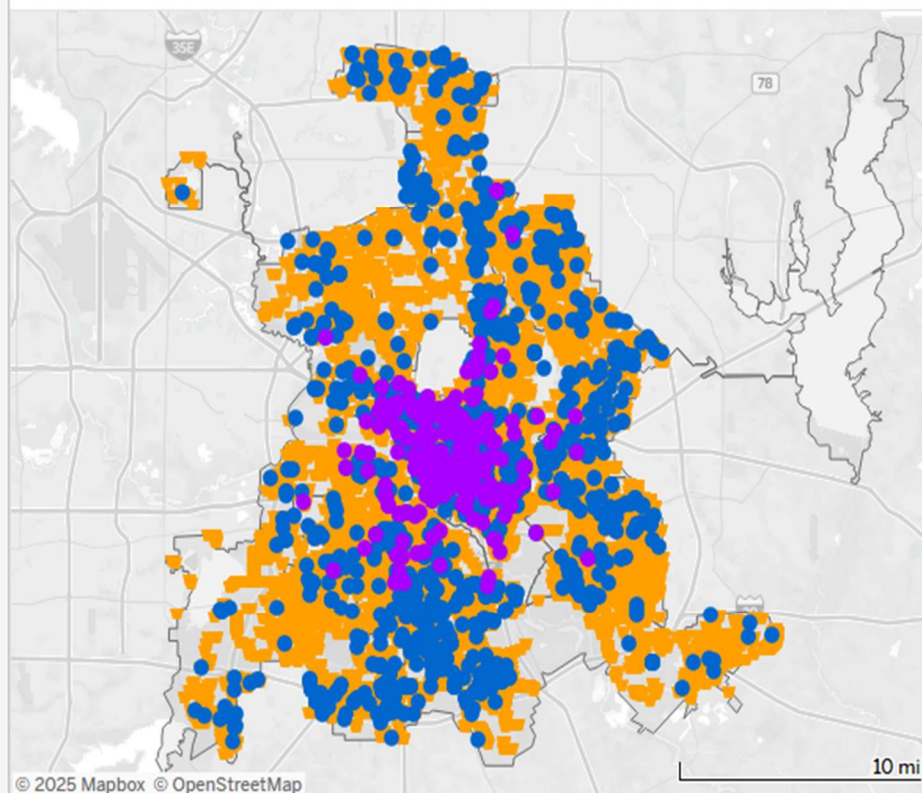
Map Legend

Leyenda de mapa

- High-Risk Area
- High-Risk Catchment
- Right Care Team Call for Service
- Crisis Intervention Team Call for Service
- MEDIC1 Call for Service
- Crime Prevention Unit Intervention
- LED Streetlight

City of Dallas Map

Distritos del Concejo de la Ciudad de Dallas



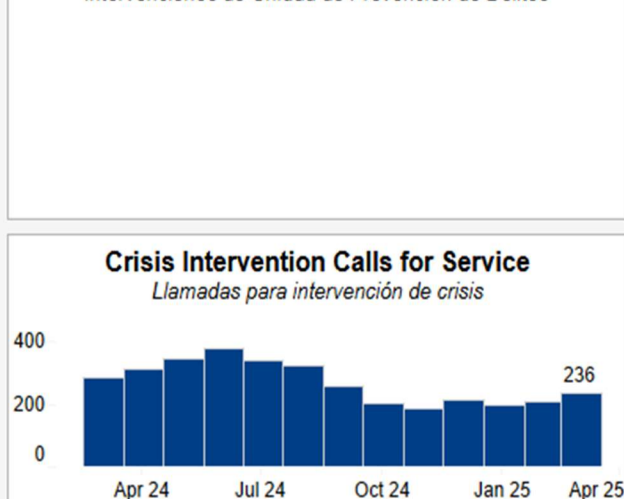
RIGHT Care Calls for Service

Llamadas al equipo de atención RIGHT



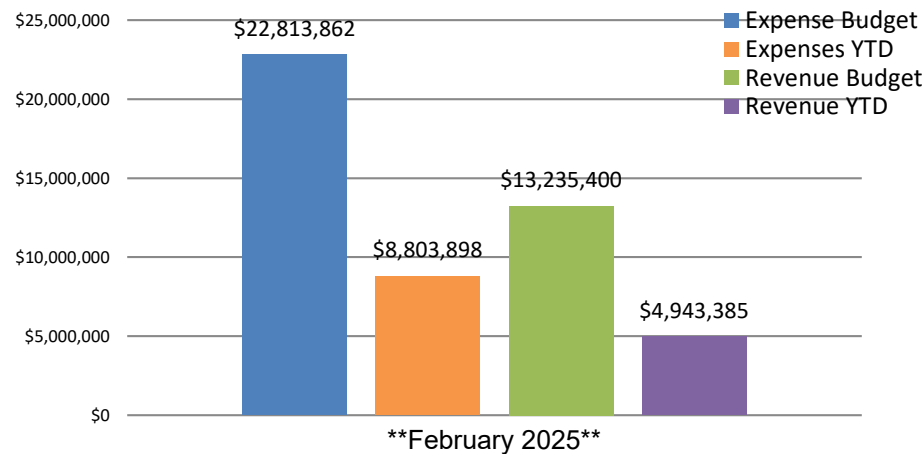
Crime Prevention Unit Interventions

Intervenciones de Unidad de Prevención de Delitos

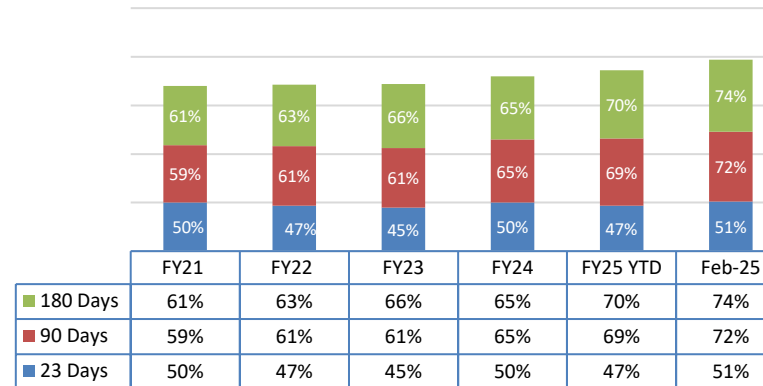


Dallas Municipal Court and Dallas Marshals Office: Month Ending March 2025

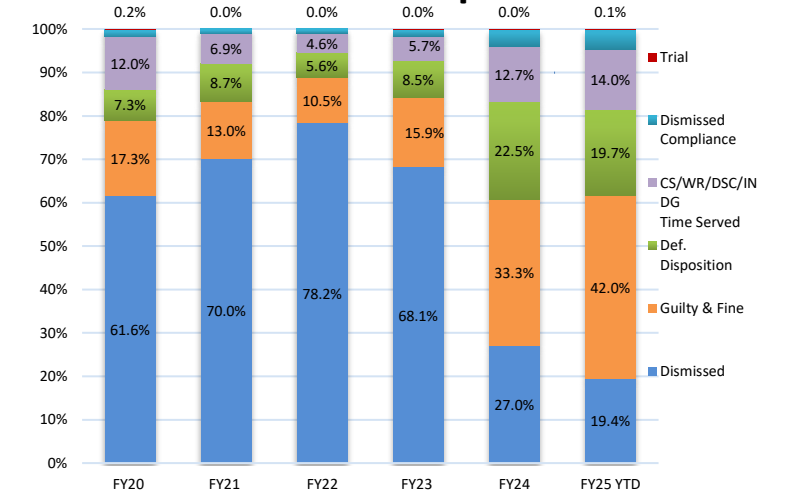
Municipal Court Budget



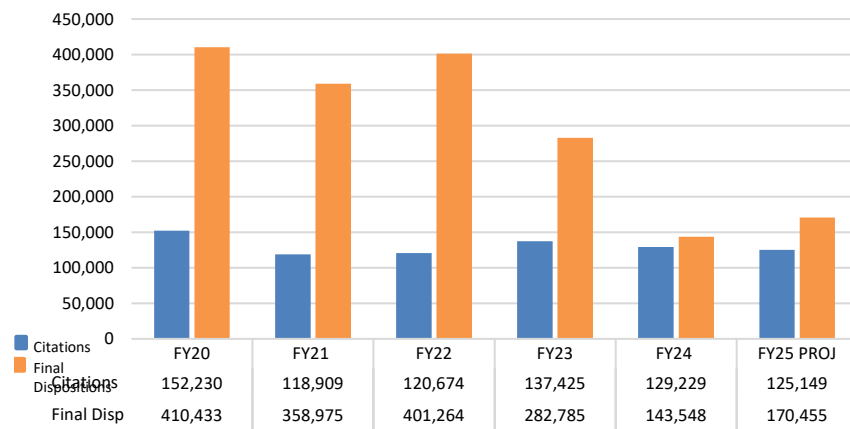
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



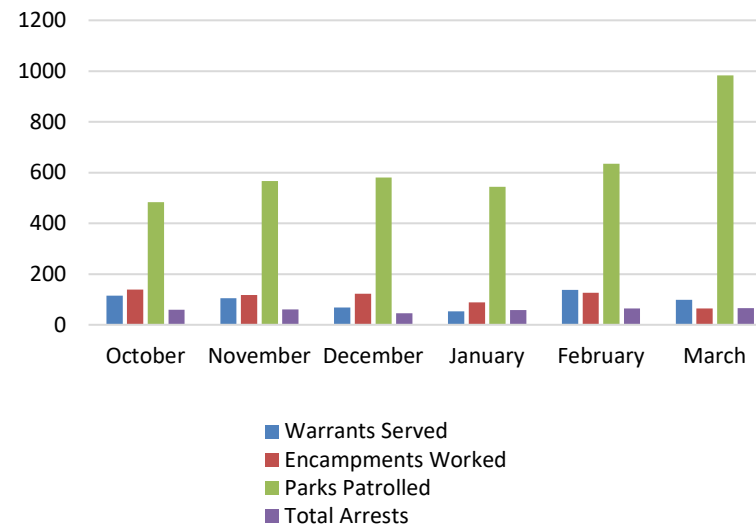
Courthouse Dispositions



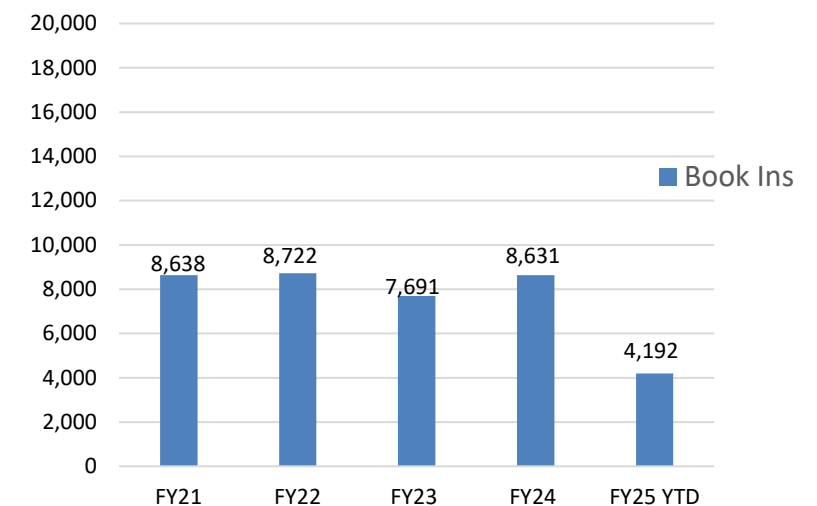
Citation Count & Final Dispositions



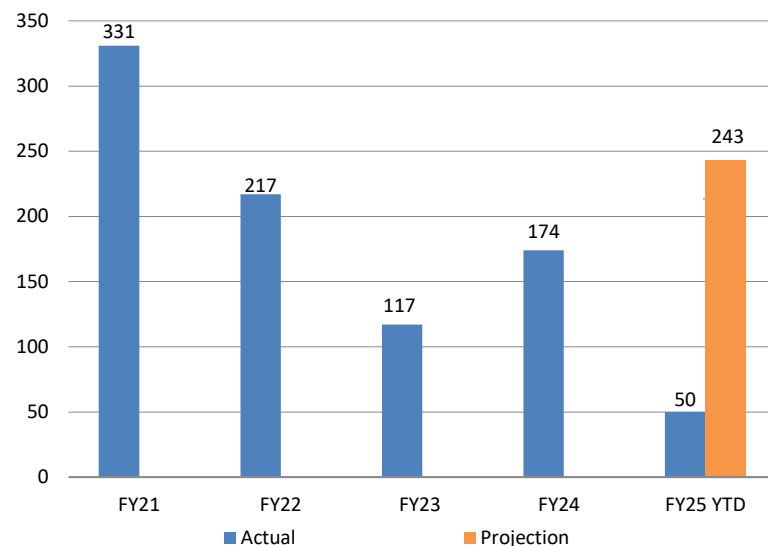
Marshal's Enforcement Activity



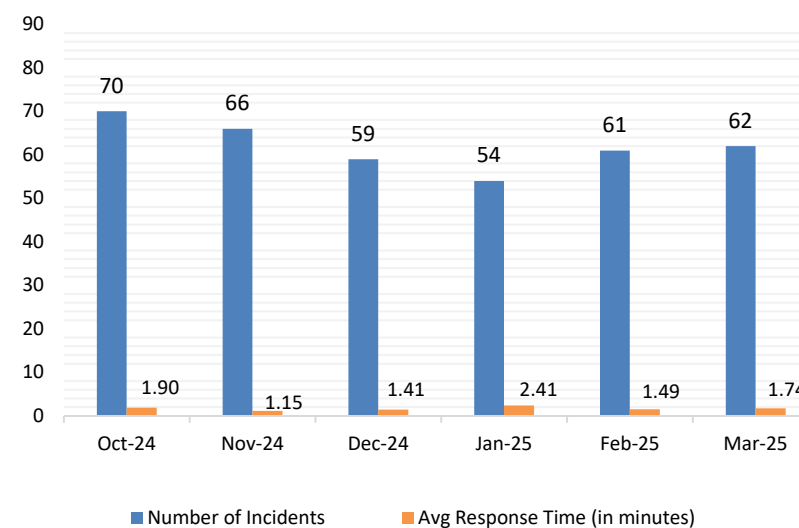
City Detention Center Book-Ins



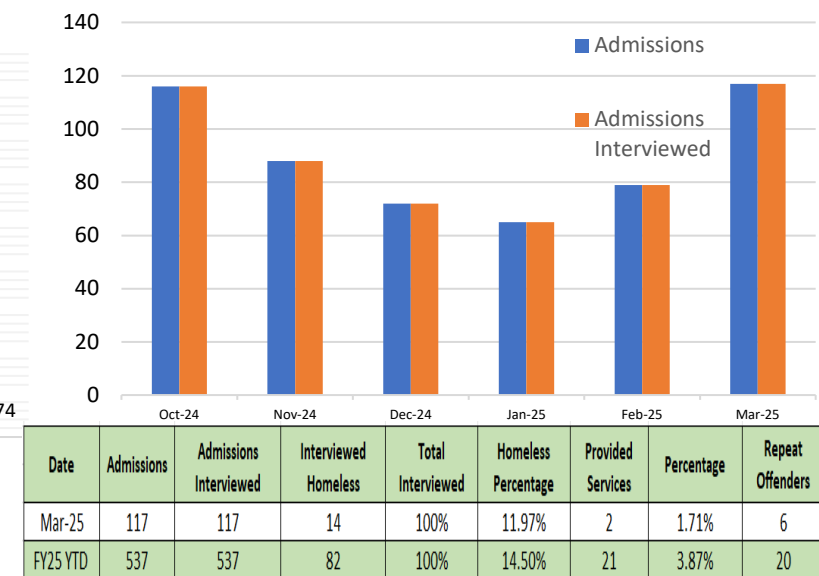
Environmental Cases Filed



Security Incidents and Response Time



Sobering Center Performance



Memorandum



CITY OF DALLAS

DATE April 14, 2025

Honorable Members of the Public Safety Committee

TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard for March 2024**

Dallas Fire-Rescue (DFR) had 25,005 dispatched incidents for the month of March, which is an increase from the 22,605 in February. As you are aware, DFR has a stated goal of 90% achievement for the metrics of EMS response within 9 minutes and Structure Fire Response within 5:20. While DFR failed to reach that goal for EMS (86%), we exceeded it for Fire response (100%).

We had 11 significant fires for the month of March, up from the 1 we had in February. Inspection activity increased from February (3,962 from 3,549). Our rescue unit hours of utilization (UHU) numbers remained steady at 34.5% for Frontline units.

We currently have 271 recruits in various stages of Training that are scheduled to be assigned to the field between February 2025 and January 2026.

For your quick reference, you can access DFR's Dashboard using the following link:
<https://dallascitydata.dallascityhall.com/#/views/DFRDashboardwithExecutiveSummaryDRAFT/DFREXECUTIVESUMMARYFORMONTHENDING?.iid=1&refresh=yes>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Fire Chief Justin Ball at justin.ball@dallasfire.gov.

Dominique Artis
Chief of Public Safety
[Attachment]

c: Kimberly Bizzor Tolbert, City Manager
Tammy Palomino, City Attorney
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Directors and Assistant Directors



DFR Executive Summary for Month Ending: March 2025

71,944

Total 911 DFR Incidents
Incidentes totales de 911 DFR

86%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

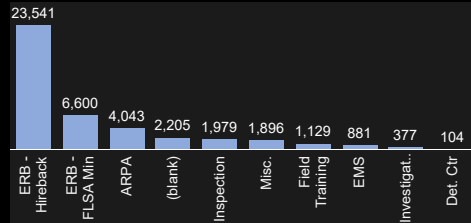
41%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

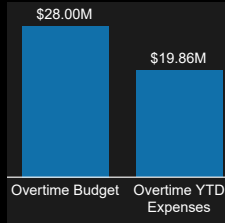
100%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

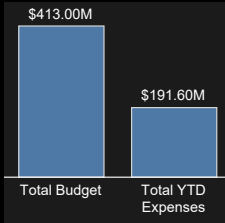
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



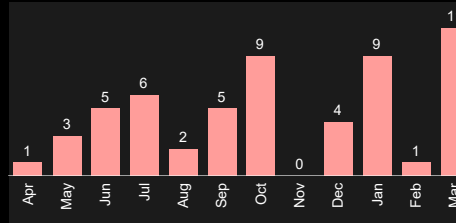
Sworn Overtime Porpuesto de Horas Extras



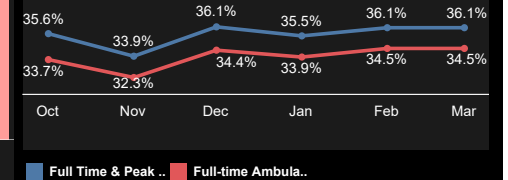
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)

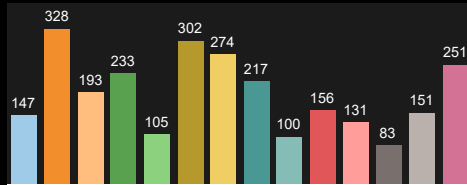


Sworn Staffing & Hiring Categorías de Personal

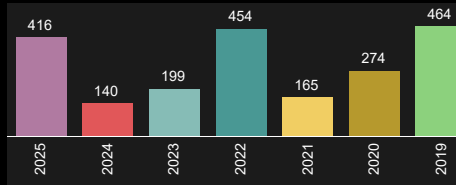
	2023	2024	2025
EMS & Emergency Respo..	1,609	1,646	1,754
Dispatch Comms & GIS	59	68	66
Fire Prevention & Inspecti..	93	112	112
Training & Recruitment	206	305	293
Arson Investigation EOD	25	24	23
Aircraft Rescue Fire Fight..	45	45	43
Total Staff	2,037	2,200	2,291

Number of Frontline Paramedics	886
Total Number of Active Paramedics	1,759

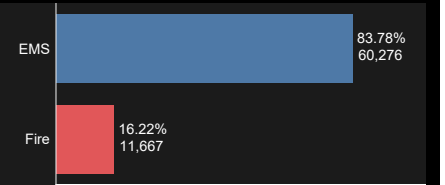
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



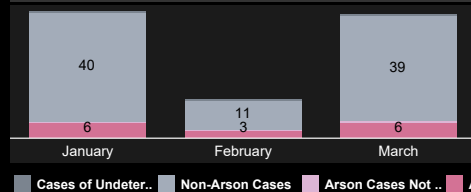
Smoke Detector Installs Instalaciones de Alarma de Humo



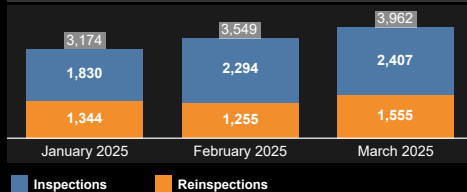
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigations Case Breakdown Investigaciones de Indendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Status	Date Available	Current Head Count
In Progress	February 2025	54
	April 2025	47
	August 2025	56
	November 2025	53
	February 2026	29
	January 2026	32
Expected Total Head Count		271

Fleet Status Estatus de la Flota

Apparatus	Capaci..	Current	Repair	Order	Reserv..
Engine	58	58	17	5	1
Rescue	47	46	16	7	5
Squad	6	4	0	0	0
Truck	23	23	11	2	3

*Orders are deliveries expected by end of CY23

*Squads make up apparatus deficits

* YTD-Exp - Do Not Include Encumbrances. The dashboard was created by the Office of Data Analytics and Business Intelligence.