

# Memorandum



CITY OF DALLAS

DATE September 8, 2023

Honorable Members of the Public Safety Committee

TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno,  
Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard- August 2023**

Dallas Fire-Rescue total dispatch numbers for the month of August were 25,588, down from 26,589 in July. As you are aware, DFR has a stated goal of 90% achievement for the metrics of EMS response within 9 minutes and Structure Fire Response within 5:20. Both the structure fire metric and the EMS metric were below our targets at 76% and 83% respectively. The significant drop in performance (8%) in fire response as compared to July is due to a dramatic increase in grass fires. These incidents, which have increased over 300% since June, tax fire suppression resources and have a negative impact on DFR's response to structure fires. We will continue to analyze the data and adjust resources and strategies as necessary to achieve our target goals.

We had 4 significant fires for the month of August, which was one more than the 3 we had in July. We had a large increase in inspections, re-inspections, and smoke detector installations for the month. Our rescue unit hours of utilization (UHU) numbers are at 41.8% overall, which was up 3.4% from the previous reporting period.

We currently have 144 recruits in various stages of Training. All those recruits will be assigned to the field over the next year.

For your quick reference, you can access DFR's Dashboard using the following link:  
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSETIMES?isGuestRedirectFromVizportal=y&embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Justin Ball at [justin.ball@dallasfire.gov](mailto:justin.ball@dallasfire.gov).

Jon Fortune  
Deputy City Manager  
**[Attachment]**

c: TC Broadnax, City Manager  
Tammy Palomino, Interim City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
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Dr. Robert Perez, Assistant City Manager  
Carl Simpson, Assistant City Manager  
Jack Ireland, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors



# DFR Executive Summary for Month Ending: August 2023



**187,314**

Total 911 DFR Incidents  
Incidentes totales de 911 DFR

**83%**

Medical Responses within 9 minutes  
Respuestas médicas en 9 minutos o menos

**36%**

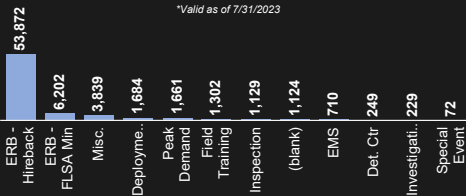
Medical Responses within 5 minutes  
Respuestas médicas en 5 minutos o menos

**76%**

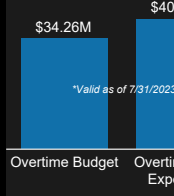
Structure Fire Responses within 5 minutes, 20 seconds  
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

## Overtime Hours Breakdown Categorías de Horas Extras Trabajadas

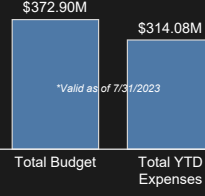
\*Valid as of 7/31/2023



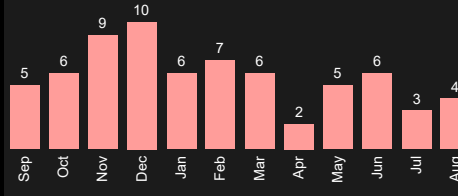
## Sworn Overtime Presupuesto de Horas Extras



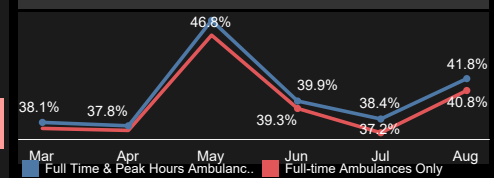
## Total Budget\* Presupuesto



## Significant Fires Incendios Significativos por Mes



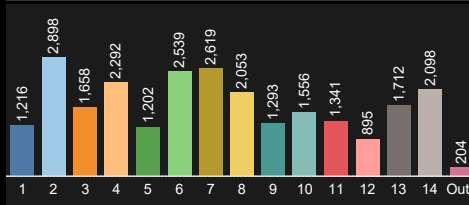
## Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)



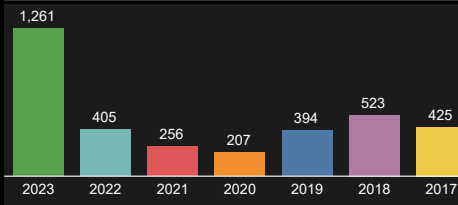
## Sworn Staffing & Hiring Categorías de Personal

	2021	2022	2023
EMS & Emergency Respo..	1,678	1,598	1,625
Dispatch Comms & GIS	61	59	60
Fire Prevention & Inspecti..	87	95	88
Training & Recruitment	113	188	210
Arson Investigation EOD	22	27	26
Aircraft Rescue Fire Fight..	35	44	45
Total Staff	1,997	2,011	2,054
Number of Frontline Paramedics			842
Total Number of Active Paramedics			1,562

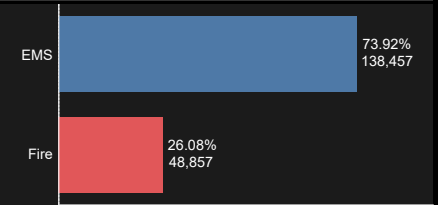
## Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



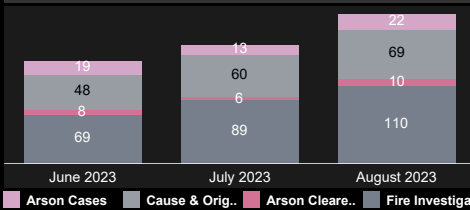
## Smoke Detector Installs Instalaciones de Alarma de Humo



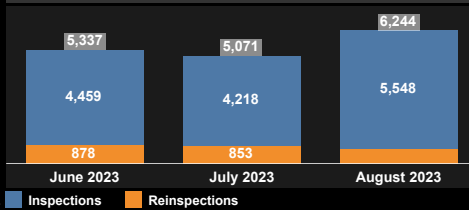
## Fire Communications & Dispatch Despachos por Categorías de Incidente



## Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



## Inspections & Re-Inspections Inspecciones de Estructuras



## Academy Breakdown Información de la Academia

Class:	369	370	371	372	373	374
# of Trainees	21	23	24	22	27	27
Start Date	Jul-22	Jul-22	Oct-22	Oct-22	Mar-23	Mar-23
End Date	Oct-23	Oct-23	Jan-24	Jan-24	Jun-23	Jun-23
ERB Assigned	Nov-23	Nov-23	Jan-24	Jan-24	Jul-24	Jul-24

## Fleet Status (Spanish Place holder)

Apparatus	Capacity	Current	Repair	Order	Reserv..
Engine	58	53	25	8	0
Rescue	47	47	18	8	2
Squad	6	5	1	0	0
Truck	23	23	12	2	1

\*Orders are deliveries expected by end of CY23

\*Squads make up apparatus deficits

\* YTD-Exp - Do Not Include Encumbrances

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CITY OF DALLAS

DATE September 8, 2023

Honorable Mayor and Members of the City Council  
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno  
Gay Donnell Willis

SUBJECT **Dallas Police Department (DPD) Dashboard- August 2023**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. Violent Crime is -12.0% Year to Date (YTD) with -929 crimes over the last YTD. Total Crime is -0.6% YTD by -471 offenses.

For your quick reference, you can access DPD's Dashboard using the following link:  
[DPD Dashboard](#).

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at [lonzo.anderson@dallaspolice.gov](mailto:lonzo.anderson@dallaspolice.gov).

Please contact me if you have any questions or need additional information.

Jon Fortune  
Deputy City Manager  
**[Attachment]**

c: T.C. Broadnax, City Manager  
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## CITY WIDE SUMMARY OF CRIME STATISTICS 2023

### Total Crimes

Total crimes counted according to NIBRS rules

**73,195** crimes in 2023 YTD

**73,666** crimes in 2022 YTD

**-471 (-0.6%)** change year-over-year

### Violent Crimes

Violent crimes are Aggravated Assault, Murder & Non-negligent Manslaughter, Robbery, Rape, Sodomy, Sexual Assault with an Object, Fondling, Incest, and Statutory Rape.

**6,818** crimes in 2023 YTD

**7,747** crimes in 2022 YTD

**-929 (-12.0%)** change year-over-year

#### Violent Crime Breakdown

	YTD	YTD Previous	YTD Y/Y %	YTD Y/Y Count
AGGRAVATED ASSAULT	4,549	5,347	-14.9%	-798
ROBBERY	1,594	1,745	-8.7%	-151
RAPE	251	246	2.0%	5
MURDER & NONNEGLIGENT MANSLAUGHTER	167	156	7.1%	11
FONDLING	166	138	20.3%	28
SODOMY	63	79	-20.3%	-16
SEXUAL ASSAULT WITH AN OBJECT	26	35	-25.7%	-9
INCEST	1	1	0.0%	0
STATUTORY RAPE	1	0		1

### Family Violence

Family Violence is an act by a member of a family or household against another member that is intended to result in physical harm, bodily injury, assault, or a threat that reasonably places the member in fear of imminent physical harm. The law excludes the reasonable discipline of a child.

**9,248** crimes in 2023 YTD

**10,448** crimes in 2022 YTD

**-1,200 (-11.5%)** change year-over-year

### Hate Crimes

**27** crimes in 2023 YTD

**39** crimes in 2022 YTD

**-12 (-30.8%)** change year-over-year

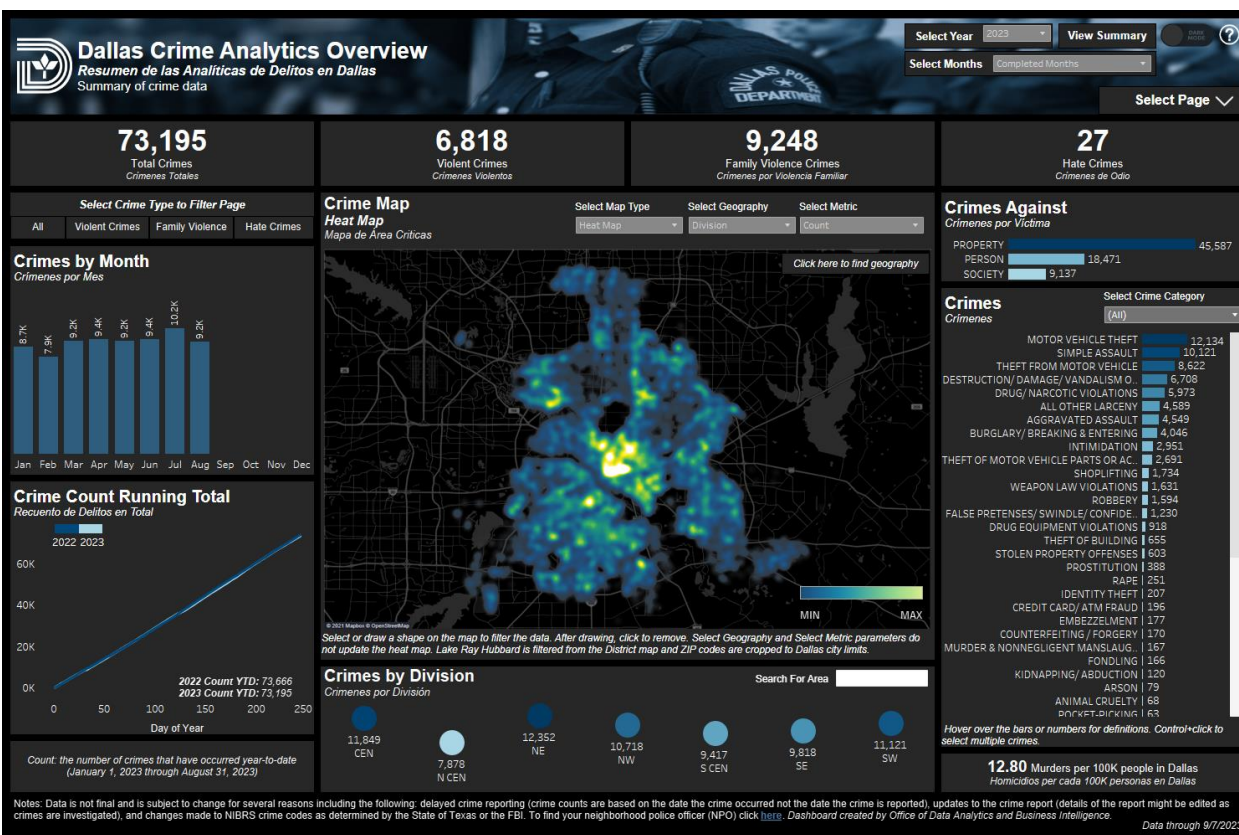
#### Definitions

**Crimes YTD:** the number of crimes that have occurred year-to-date (January 1, 2023 to August 31, 2023)

**Crimes YTD last year:** the number of crimes that occurred year-to-date last year (January 1, 2022 to August 31, 2022)

**Change year-over-year:** count change and percent change in the Crimes YTD compared to Crimes YTD last year

**3 of 3**





Dallas Police Department Dashboard August 2023

FY22-23 BUDGET				CRIME REPORTING*****																					
February Top 10 OT Activity Codes (By Hrs.)*				Sworn Overtime		Total Budget		Total Arrests				Year to Date Crime (NIBRS) January 1, 2023 - August 31, 2023													
												Person	Offense		2023	2022	Count DIFF	% Change	Clearance Rate						
													Assault Offenses		17,591	19,418	-1,827	-9.4%	59.1%						
													Agg Assault FV		1,139	1,285	-146	-11.4%	-						
													Simple Assault FV		8,758	9,744	-986	-10.1%	-						
													Homicide Offenses		188	191	-3	-1.6%	69.6%						
													Murder & Nonnegligent Manslaughter		166	156	10	6.4%	-						
													Human Trafficking		32	29	3	10.3%	51.6%						
													Kidnapping / Abduction		120	101	19	18.8%	69.8%						
													Sex Offenses		502	497	5	1.0%	54.2%						
													Sub-Total		18,433	20,236	-1,803	-8.9%	59.1%						
												Property	Arson		79	137	-58	-42.3%	8.9%						
													Bribery		1	3	-2	-66.7%	100.00						
													Burglary / Breaking & Entering		4,008	4,575	-567	-12.4%	6.8%						
													Counterfeiting / Forgery		169	229	-60	-26.2%	9.9%						
													Destruction / Vandalism		6,666	6,962	-296	-4.3%	8.8%						
													Embezzlement		169	214	-45	-21.0%	20.0%						
													Extortion / Blackmail		32	5	27	540.0%	-						
													Fraud		1,622	1,593	29	1.8%	46.0%						
													Larceny / Theft		18,205	20,058	-1,853	-9.2%	4.2%						
													Motor Vehicle Theft		12,099	8,902	3,197	35.9%	5.0%						
													Robbery		1,595	1,745	-150	-8.6%	22.4%						
													Stolen Property Offenses		603	502	101	20.1%	94.8%						
													Sub-Total		45,248	44,925	323	0.7%	8.8%						
												Society	Animal Cruelty		67	93	-26	-28.0%	13.4%						
													Drug / Narcotics		6,885	6,444	441	6.8%	61.5%						
													Gambling		51	43	8	18.6%	15.7%						
													Pornography / Obscene Material		32	52	-20	-38.5%	64.7%						
													Prostitution Offenses		462	167	295	176.6%	80.9%						
													Weapon Law Violations		1,631	1,707	-76	-4.5%	70.6%						
													Sub-Total		9,128	8,506	622	7.3%	63.5%						
													Total		72,809	73,667	-858	-1.2%	27.6%						
												COMMUNICATIONS													
												911 Call Center Information													
														911 Calls MTD		Aug Avg Answer		Aug Service Level							
														134,866		0:04		95.99%							
														911 Operator Staffing											
														Trainee		Operator		Actual		Authorized					
														7		93		100		144					
												August Reports													
												Expeditor Reports						DORS Reports							
												1,584						2,125							
												Dispatched Calls and Response Time													
														Date		Priority 1 Response Time		Priority 2 Response Time		Priority 3 Response Time		Priority 4 Response Time		Dispatched 911 Calls	
														Aug-23		11.18		95.56		359.33		335.11		44,385	
														YTD 2023		11.25		108.16		664.50		702.84		365,248	
														Aug-22		10.46		67.81		414.30		498.50		49,498	
														YTD 2022		9.11		56.21		294.44		362.80		385,869	

Notes:

\*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

\*\*YE estimate based on FY23’s YTD expenditure trends.

\*\*\* Reimbursement and Revenue for DPD

\*\*\*\*Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

\*\*\*\*\*Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

\*\*\*\*\*Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

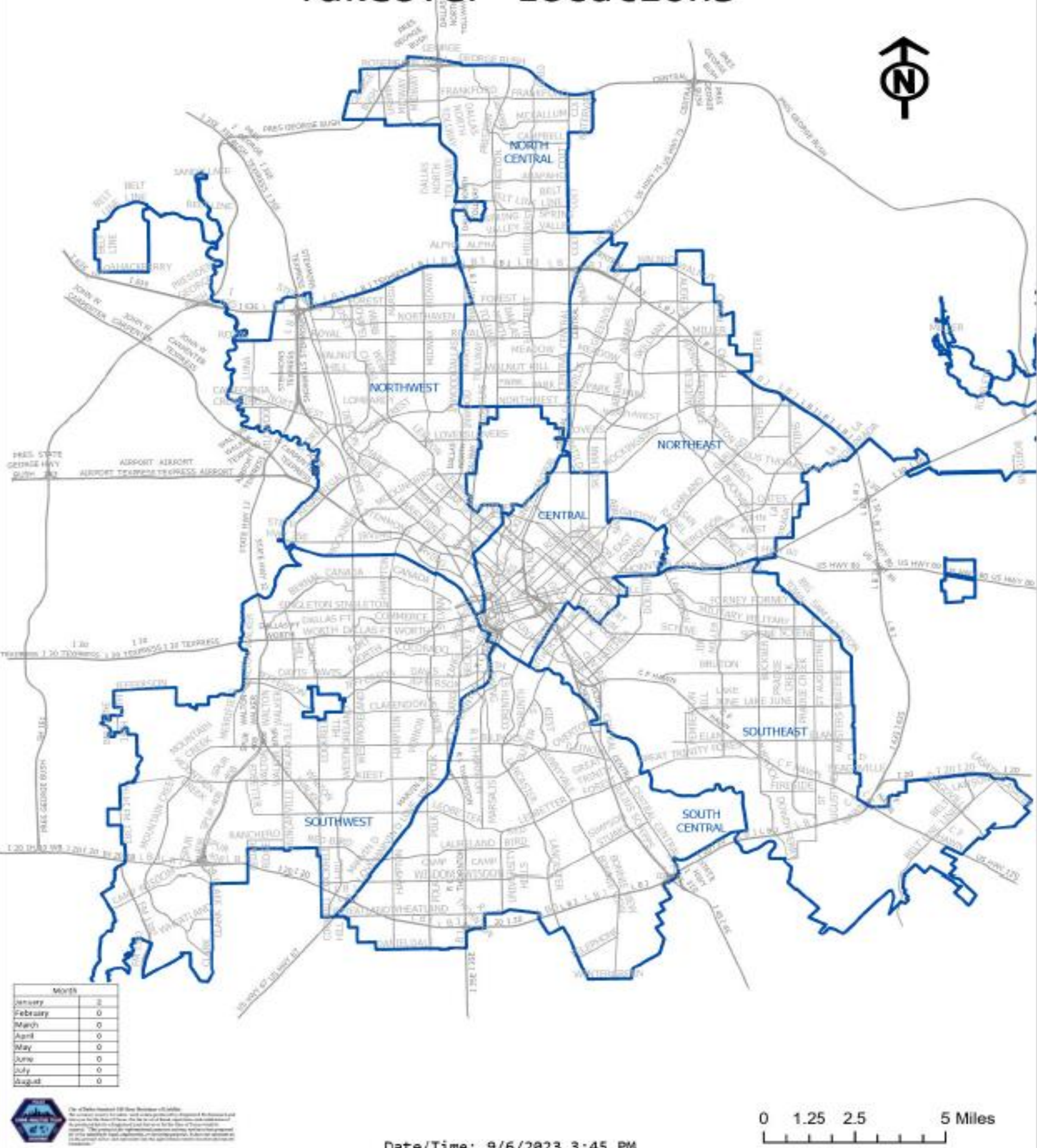
\*\*\*\*\* Crime reporting now includes NIBRS data. Data is preliminary.

\*\*\*\*\* Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension



Racing / Speeding Hotspots

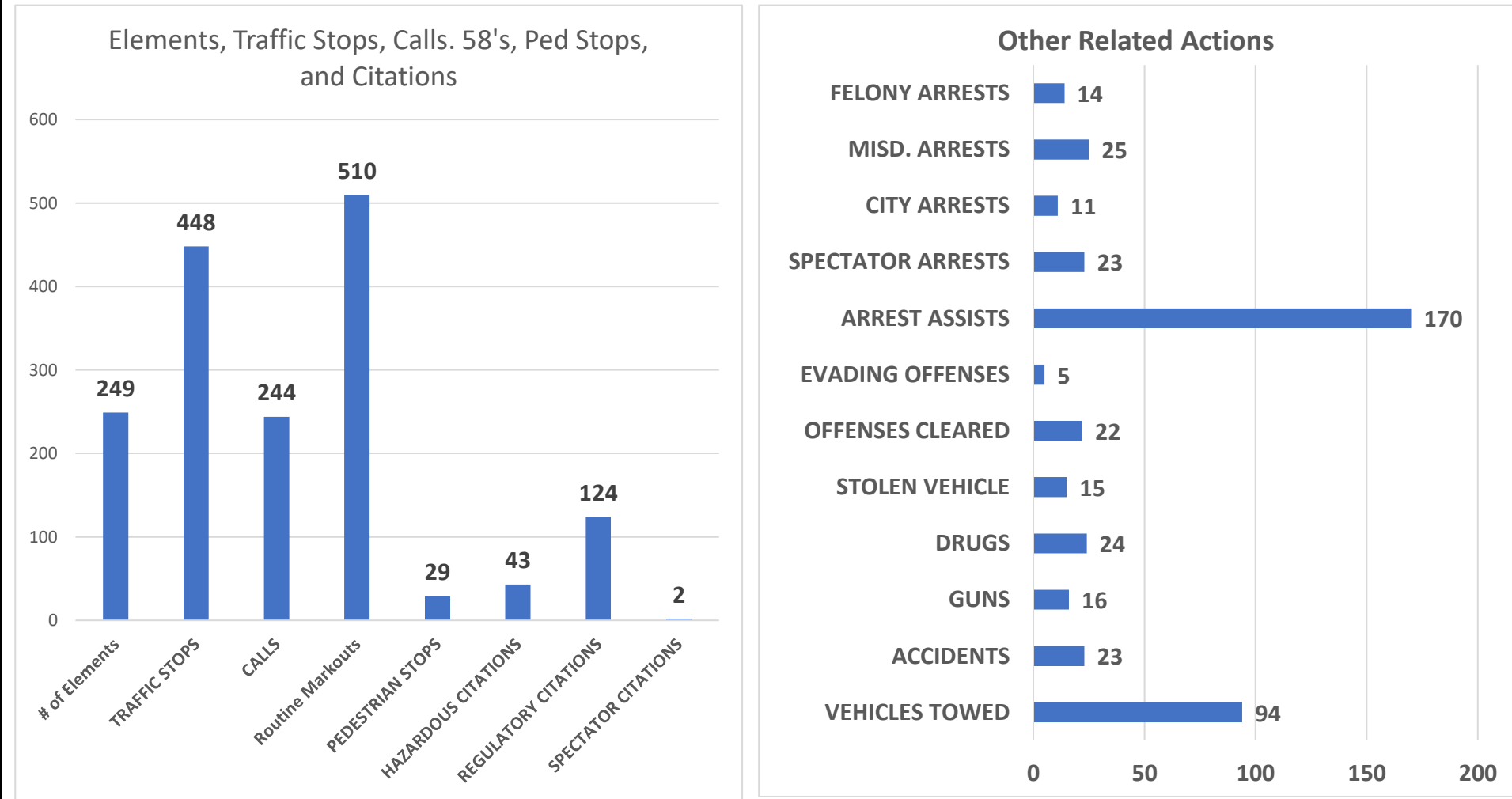
Takeover Locations



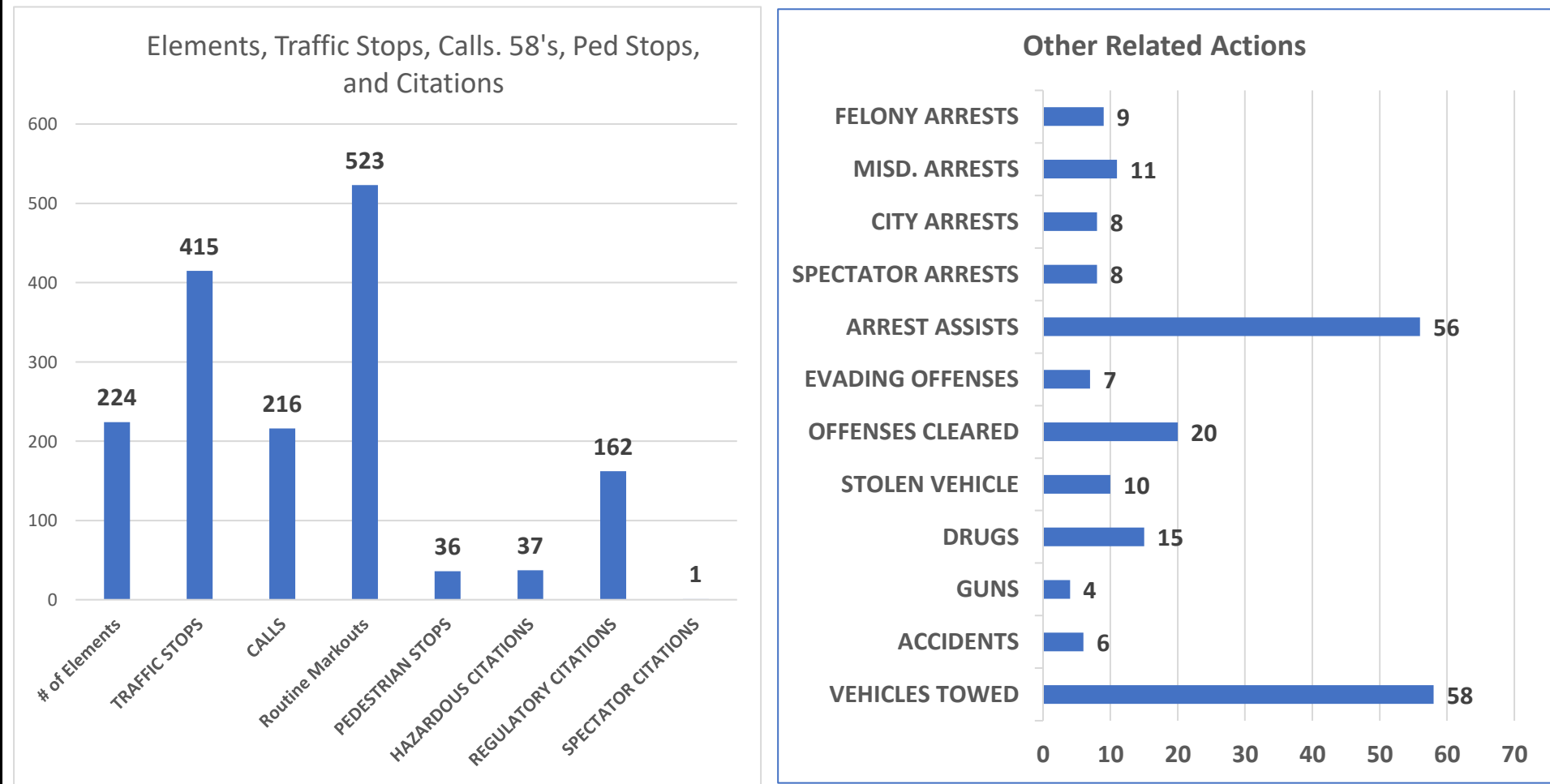
Date/Time: 9/6/2023 3:45 PM

Racing / Speeding Operational Activity

July



August



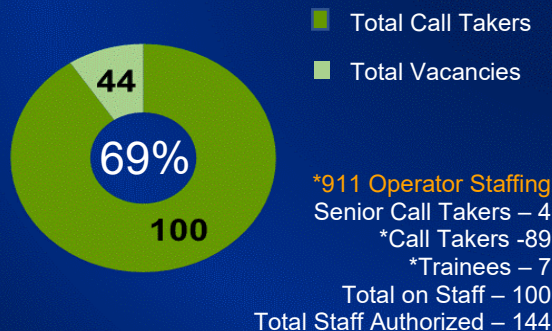
Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

# 9-1-1 Communications Dashboard (August) 2023

## Call Center Staffing



August 2023  
Service Level

95.99%\*



YTD Level  
Jan 1 – Aug 31, 2023

92.16%\*



Average Answer Time  
August 2023

:04



August 2023  
Total 9-1-1 Calls

134,866\*



Call Takers in Training

7



Call Takers in Background

8

## Service Level Comparison

Month	FY'23	FY'22	FY'21
October	98.40%	88.83%	68.97%
November	98.58%	94.57%	73.94%
December	97.84%	97.60%	71.90%
January	98.25%	98.07%	72.54%
February	98.25%	99.01%	52.91%
March	97.05%	98.16%	56.59%
April	94.23%	97.87%	60.24%
May	75.04%*	97.82%	41.51%
June	91.12%	97.48%	55.04%
July	93.10%	94.39%	81.88%
August	95.99%*	96.92%	88.27%
September		98.26%	85.85%

\*Call data missing 8/4 – 8/10 due to vendor reporting system outage

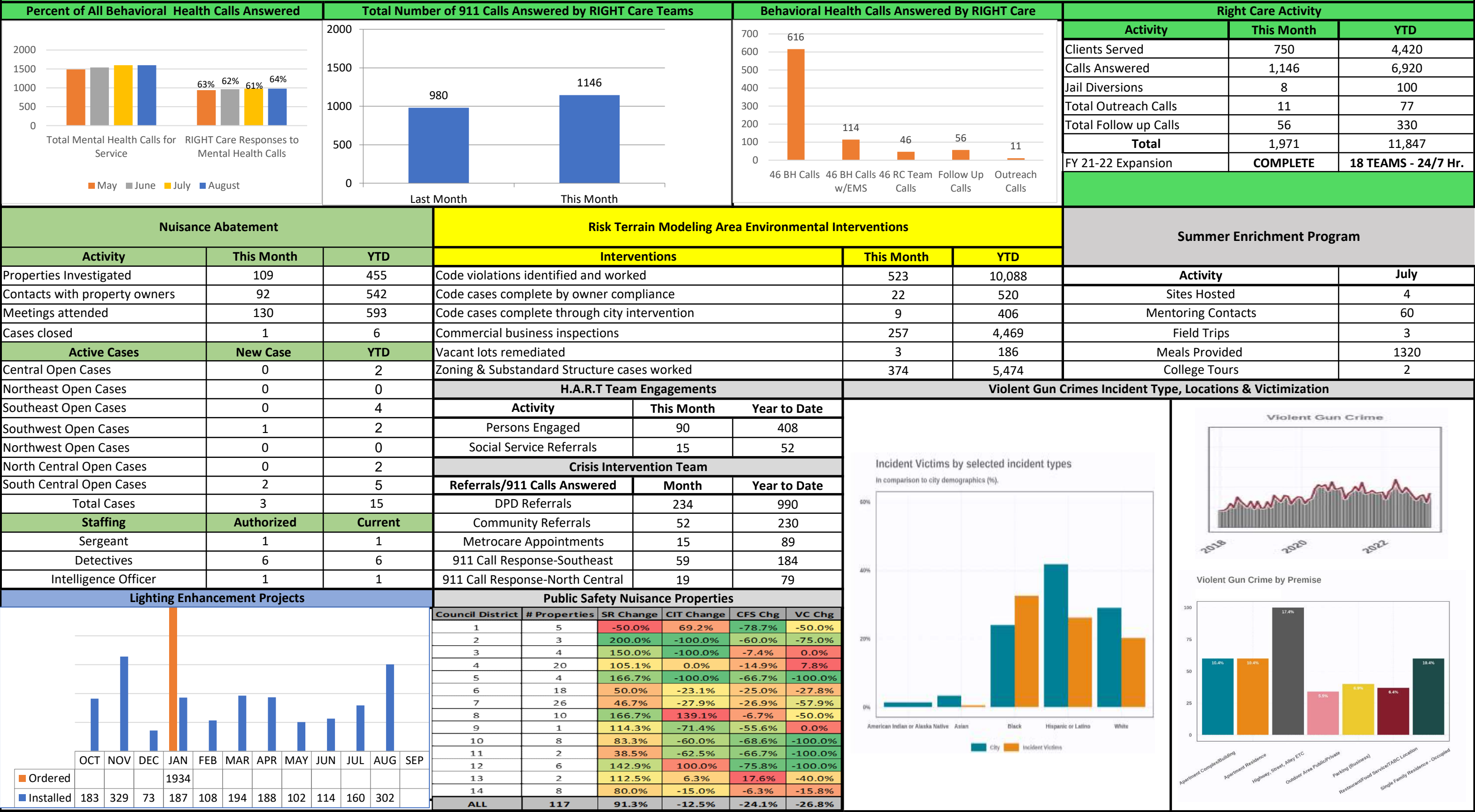
## Total Emergency Calls

Month	FY' 23	FY' 22	FY' 21
October	152,305	169,217	165,038
November	139,556	146,055	154,647
December	153,187	155,427	158,259
January	146,772	142,329	152,558
February	137,468	126,752	165,670
March	162,022	149,460	170,351
April	162,761	154,103	169,187
May	195,513	162,569	193,895
June	183,954	154,464	187,044
July	174,320	167,423	183,655
August	134,866*	156,616	163,077
September		152,545	160,078

FY' 22 Total 1,836,960 FY' 21 Total 2,023,459 = 9.22% (decrease)

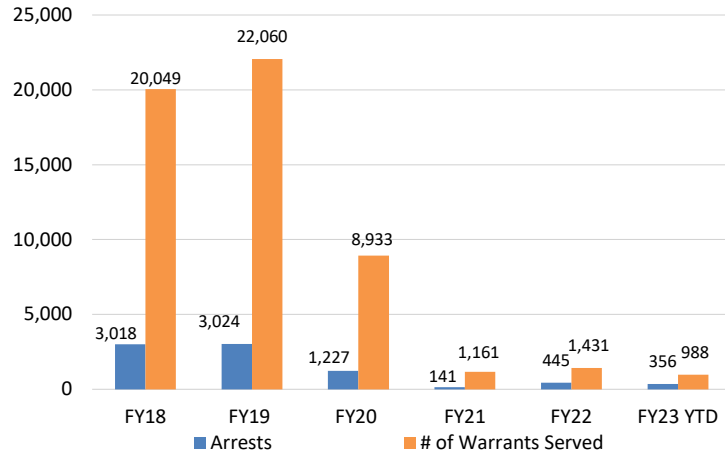


Office of Integrated Public Safety Solutions - August 2023 Dashboard

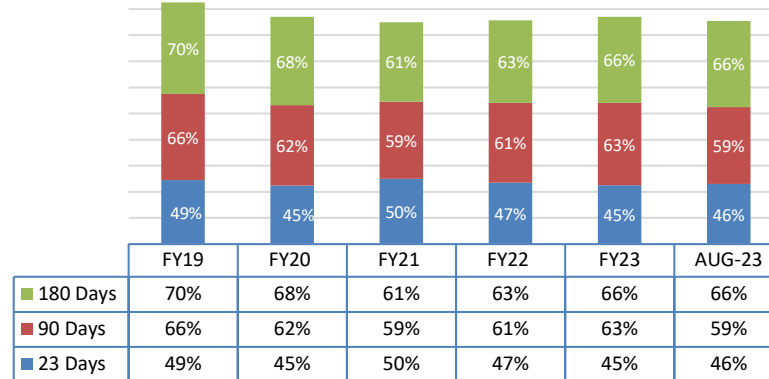


# Municipal Court : Month Ending August 2023

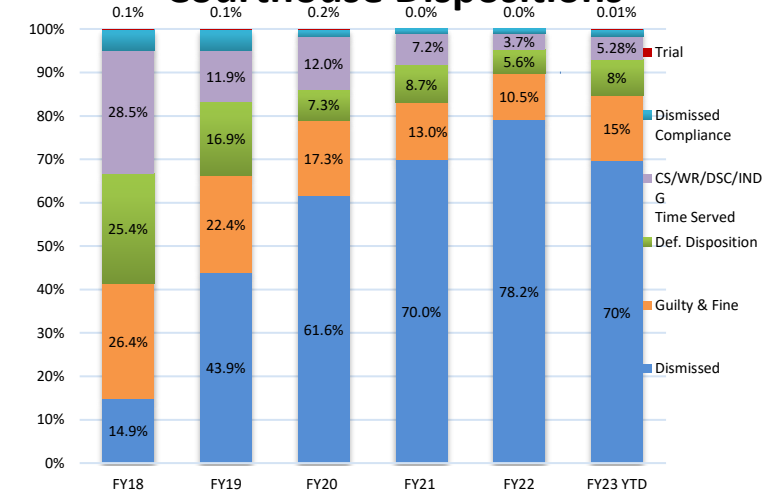
## Warrant Enforcement



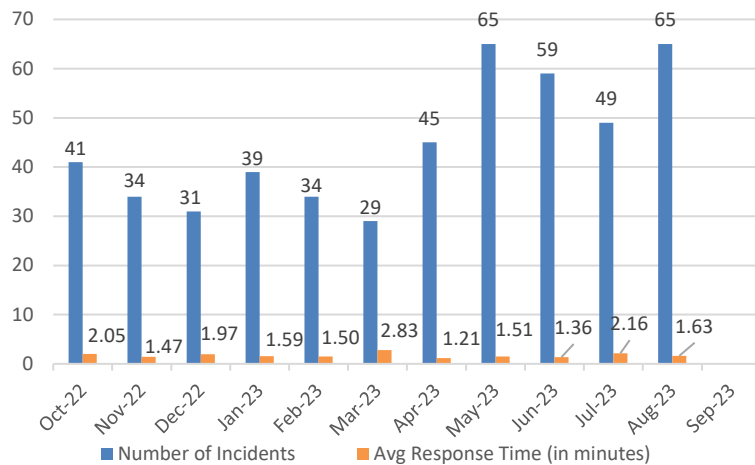
## Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



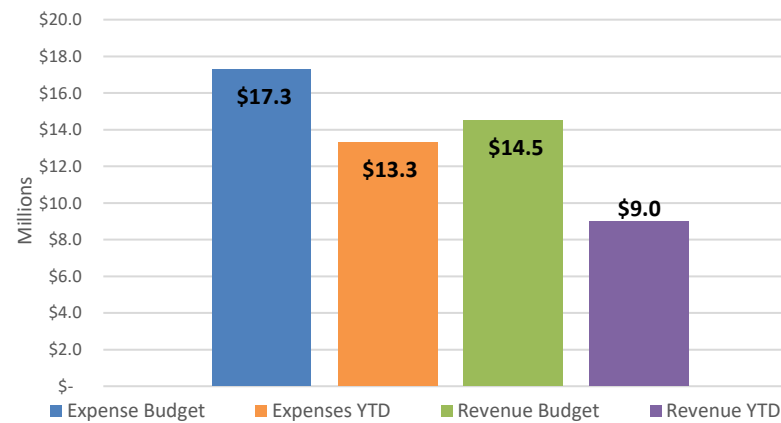
## Courthouse Dispositions



## Security Incidents and Response Time

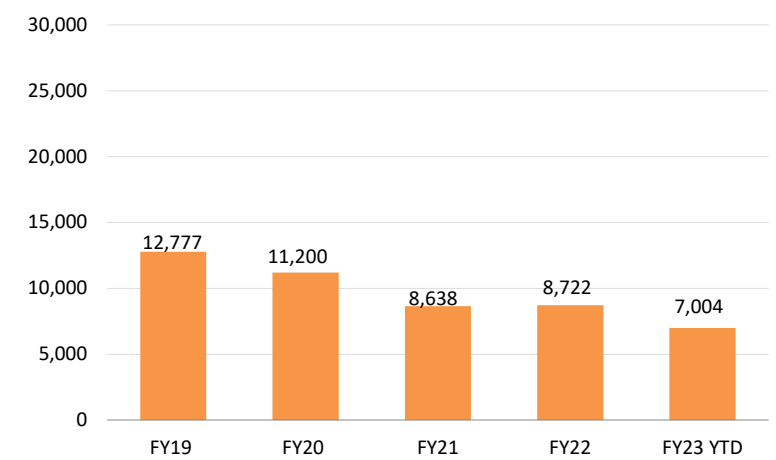


## Municipal Court Budget

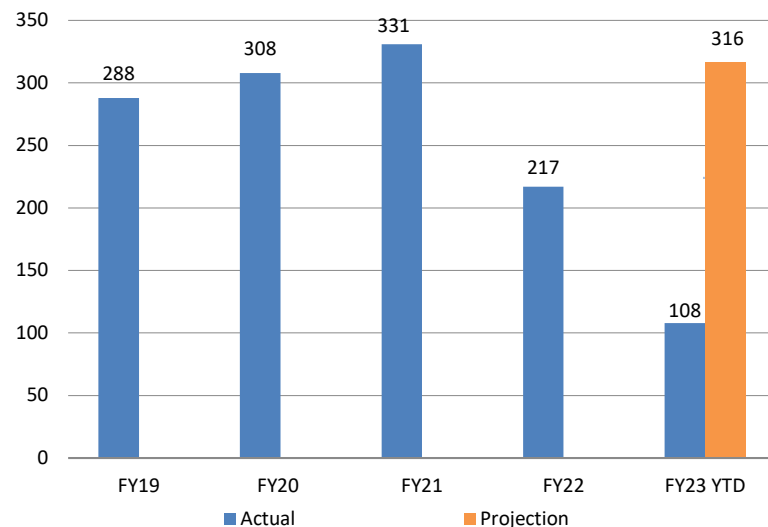


**\*\* JULY DATA \*\***

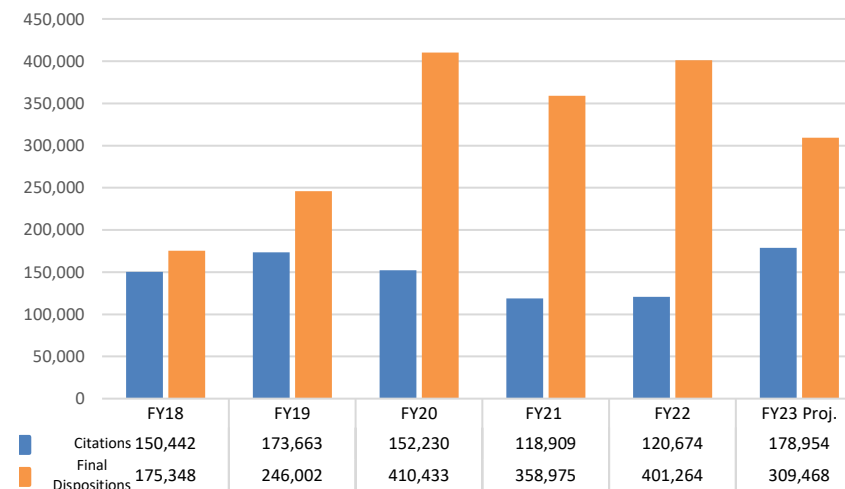
## City Detention Center Book-Ins



## Environmental Cases Filed



## Citation Count & Final Dispositions



## Sobering Center Performance

