

# Memorandum



CITY OF DALLAS

DATE October 29, 2024

Honorable Members of the Public Safety Committee  
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno  
Gay Donnell Willis

SUBJECT **Public Safety Dashboards- September 2024**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. In September 2024 YTD, Violent Crime was -9.7% with -750 crimes year to date, compared to September 2023 YTD.

For your quick reference, you can access DPD's Dashboard using the following link:  
[DPD Dashboard](#).

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Executive Assistant Chief Michael Igo at [michael.igo@dallaspolice.gov](mailto:michael.igo@dallaspolice.gov).

Please contact me if you have any questions or need additional information.

Service First, Now!

A handwritten signature in blue ink, appearing to read 'D. Artis'.

Dominique Artis  
Chief of Public Safety (I)  
**[Attachment]**

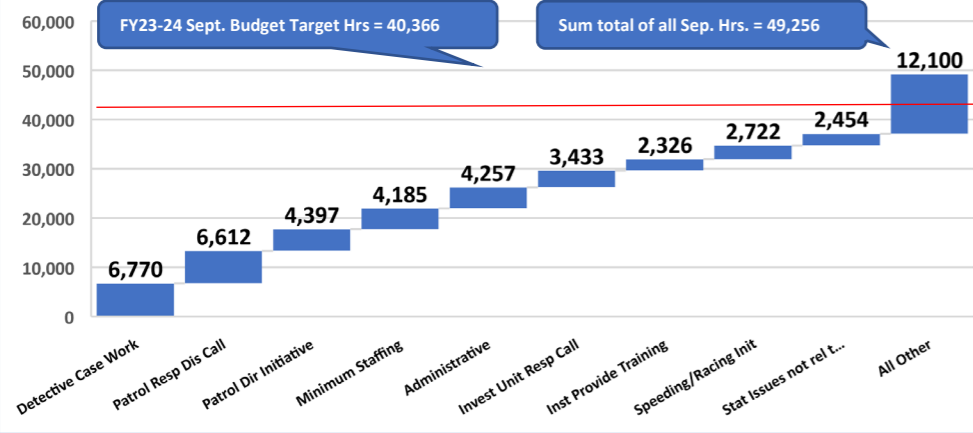
c: Tammy Palomino, City Attorney  
Mark Swann, City Auditor  
Billierae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager

Alina Ciocan, Assistant City Manager  
Donzell Gipson, Assistant City Manager (I)  
Robin Bentley, Assistant City Manager (I)  
Jack Ireland, Chief Financial Officer  
Elizabeth Saab, Chief of Strategy, Engagement, and Alignment (I)  
Directors and Assistant Directors

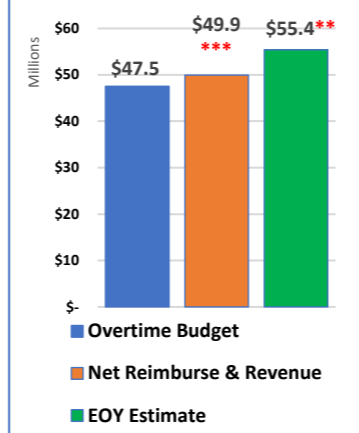
# Dallas Police Department Dashboard Sept 2024

## FY23-24 BUDGET

### September Top 10 OT Activity Codes (By Hrs.)\*



### Sworn Overtime

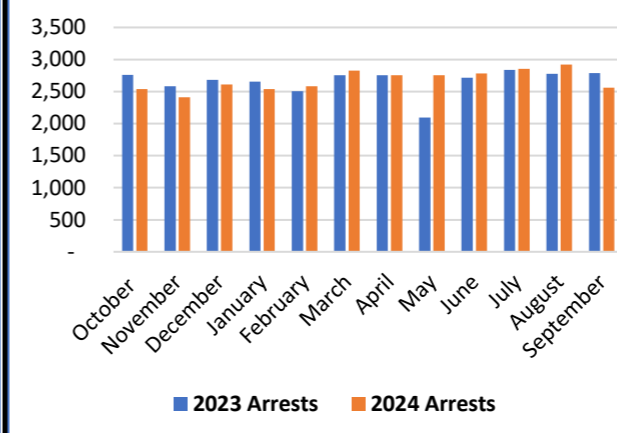


### Total Budget



## CRIME REPORTING \*\*\*\*\*

### Total Arrests



### Year to Date Crime (NIBRS) January 1, 2024 - September 30, 2024

Offense	2024	2023	Count Diff	% Change	Clearance Rate
<b>Person</b>					
Assault Offenses	19,394	20,014	-620	-3.1%	58.7%
Agg Assault FV	1,282	1,293	-11	-0.9%	-
Simple Assault FV	7,510	7,525	-15	-0.2%	-
Homicide Offenses	178	225	-47	-20.9%	73.1%
Murder & Nonnegligent Manslaughter	143	196	-53	-27.0%	-
Human Trafficking	66	52	14	26.9%	48.4%
Kidnapping / Abduction	155	135	20	14.8%	74.0%
Sex Offenses	500	654	-154	-23.5%	56.0%
<b>Sub-Total</b>	<b>20,293</b>	<b>21,080</b>	<b>-787</b>	<b>-3.7%</b>	<b>58.8%</b>
<b>Property</b>					
Arson	113	97	16	16.5%	5.3%
Bribery	2	1	1	100.0%	100%
Burglary / Breaking & Entering	4,323	4,664	-341	-7.3%	7.9%
Counterfeiting / Forgery	132	194	-62	-32.0%	12.9%
Destruction / Vandalism	6,585	7,552	-967	-12.8%	10.5%
Embezzlement	103	219	-116	-53.0%	20.4%
Extortion / Blackmail	6	43	-37	-	33.3%
Fraud	1,865	1,955	-90	-4.6%	50.9%
Larceny / Theft	18,381	21,158	-2,777	-13.1%	5.7%
Motor Vehicle Theft	11,239	13,952	-2,713	-19.4%	6.4%
Robbery	1,687	1,796	-109	-6.1%	25.7%
Stolen Property Offenses	611	674	-63	-9.3%	97.7%
<b>Sub-Total</b>	<b>45,047</b>	<b>52,305</b>	<b>-7,258</b>	<b>-13.9%</b>	<b>10.7%</b>
<b>Society</b>					
Animal Cruelty	113	79	34	43.0%	23.9%
Drug / Narcotics	8,408	7,787	621	8.0%	62.9%
Gambling	68	59	9	15.3%	26.5%
Pornography / Obscene Material	47	47	0	0.0%	53.2%
Prostitution Offenses	299	518	-219	-42.3%	76.9%
Weapon Law Violations	1,617	1,797	-180	-10.0%	69.5%
<b>Sub-Total</b>	<b>10,552</b>	<b>10,287</b>	<b>265</b>	<b>2.6%</b>	<b>63.6%</b>
<b>Total</b>	<b>75,892</b>	<b>83,672</b>	<b>-7,780</b>	<b>-9.3%</b>	<b>30.2%</b>

## SWORN STAFFING AND HIRING FISCAL YEAR\*\*\*\*

Function	FY 23-24 YTD	FY 22-23 YTD	FY 21-22
CBD	91	89	80
Central	158	168	180
NE	278	274	311
SE	241	256	279
SW	241	241	265
NW	222	228	236
NC	183	193	214
SC	244	238	264
Nuisance Abatement	7	9	10
Community Affairs (NPO)	103	102	92
Right Care	22	23	18
<b>Patrol Total</b>	<b>1,790</b>	<b>1,818</b>	<b>1,948</b>
<b>Support</b>	<b>168</b>	<b>119</b>	<b>118</b>
<b>Administrative</b>	<b>196</b>	<b>182</b>	<b>136</b>
<b>Investigations</b>	<b>513</b>	<b>500</b>	<b>462</b>
<b>Tactical and Special Ops</b>	<b>286</b>	<b>275</b>	<b>256</b>
<b>Trainees</b>	<b>168</b>	<b>164</b>	<b>164</b>
<b>Total</b>	<b>3,121</b>	<b>3,058</b>	<b>3,084</b>

## PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	Crime Change by Division				Response time	
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
CBD						
Central	7.56%	-16.98%	-25.69%	-8.73%	7.42	40.42
NE	-2.49%	-16.17%	-31.59%	-12.39%	10.29	121.90
SE	-11.07%	-15.18%	-31.51%	-5.94%	14.22	140.25
SW	-5.78%	-3.50%	-17.99%	-4.78%	11.94	71.22
NW	-4.12%	-10.93%	-12.31%	-8.80%	8.96	49.89
NC	5.19%	-22.34%	-27.53%	-15.49%	10.10	58.30
SC	-7.43%	-11.39%	-18.16%	-10.14%	12.39	86.10

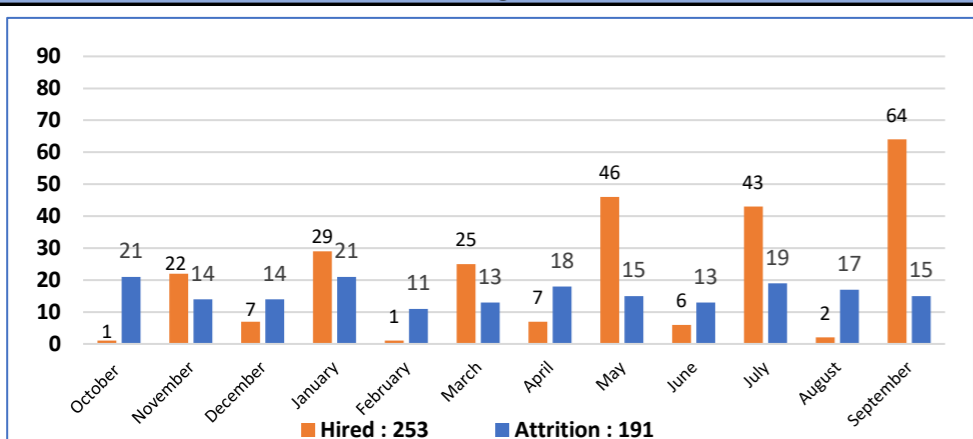
## INTERNAL AFFAIRS\*\*\*\*\*

Complaint Type	2024 YTD	2023 YTD	% Change
Investigations Completed	205	190	7.9%
Use of Force Complaints Received	48	58	-17.2%
<b>Investigations Over 200 Days *****</b>			
Active Investigations	24	Awaiting Chief of Police Hearing	4
Investigation suspended	10	Awaiting Bureau Chief Hearing	14
Awaiting Corrective Action	17	Total	69

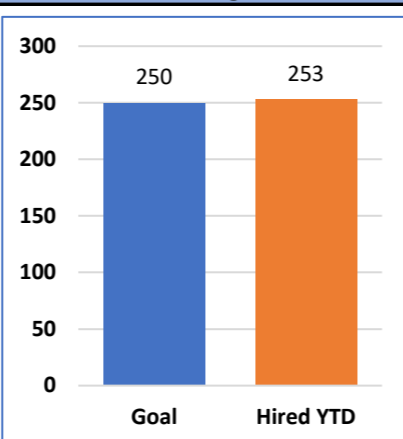
## COMMUNICATIONS

911 Call Center Information			
911 Calls MTD	Sept Avg Answer	Sept Service Level	
152,205	5 Seconds	91.13%	
<b>911 Operator Staffing</b>			
Trainee	Operator	Actual	Authorized
19	87	106	130

### FY 23-24 Hiring and Attrition



### FY23-24 Hiring Goal : 250



### Top 911 Calls

Type	Calls YTD	September-2024	September-2023
Major Disturbance	75,864	7,905	8,979
Other Incidents *****	38,915	3,911	4,555
Other Escalated *****	45,865	5,244	5,191
Suspicious Person	18,540	2,172	2,077
Minor Accident	10,579	912	1,995
Business Alarm	13,442	1,309	1,576
Major Accident	14,623	1,683	1,749
Loud Music	14,349	1,725	1,732
Burg Motor Veh	857	81	137
Crisis Intervention	9,720	1,058	1,067
911 Hang-up	2,996	300	321

### September Reports

Expeditor Reports		DORS Reports			
1,793		1,963			
<b>Dispatched Calls and Response Time</b>					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Sep-24	12.33	106.11	242.80	245.62	38,180
<b>YTD 2024</b>	<b>11.14</b>	<b>84.72</b>	<b>212.84</b>	<b>240.67</b>	<b>364,171</b>
Sep-23	12.16	113.58	378.34	373.87	45,015
<b>YTD 2023</b>	<b>11.37</b>	<b>108.75</b>	<b>632.45</b>	<b>667.08</b>	<b>410,306</b>

## Notes:

\*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

\*\*YE estimate based on FY23's YTD expenditure trends.

\*\*\* Reimbursement and Revenue for DPD

\*\*\*\*Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

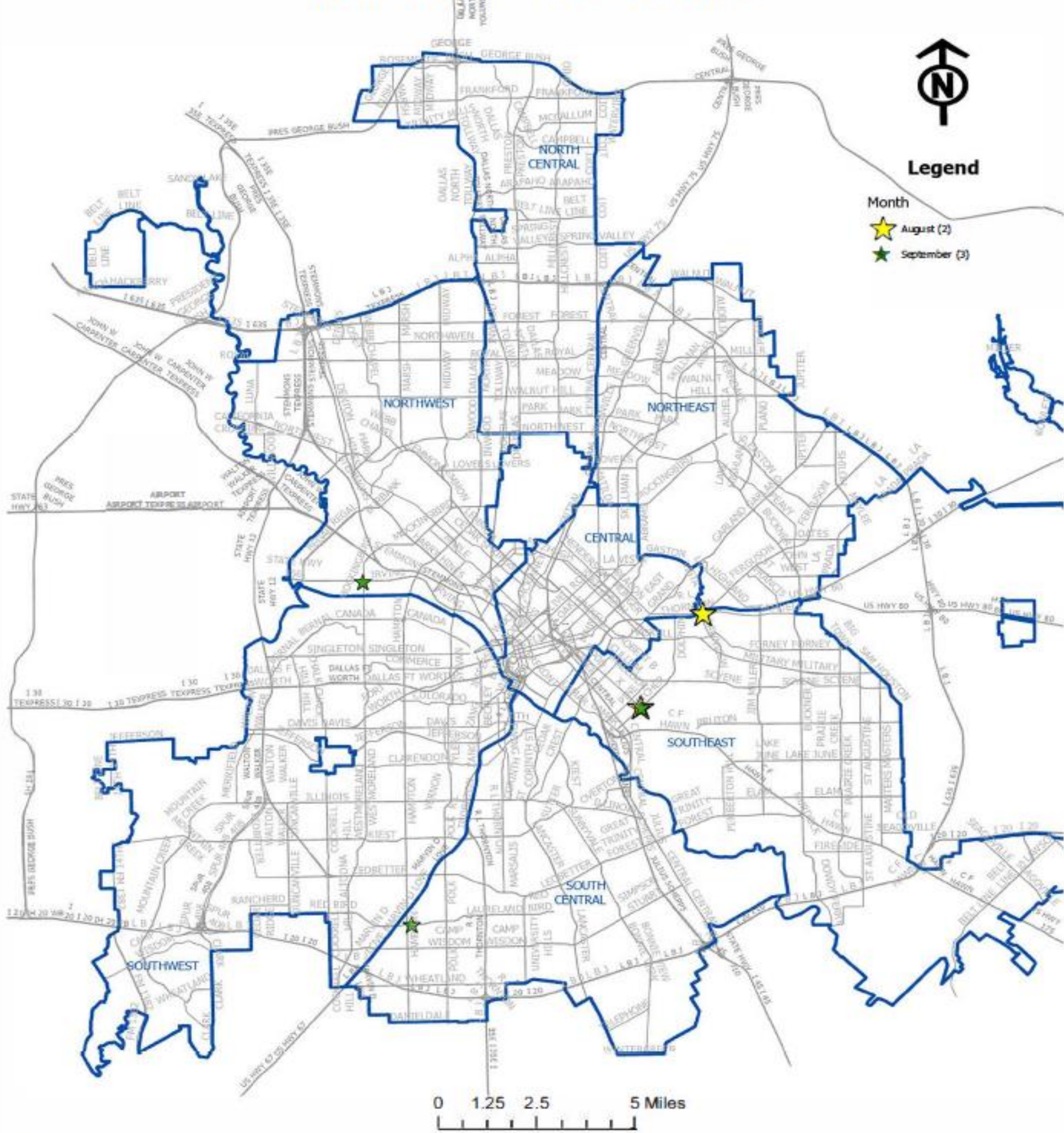
\*\*\*\*\* Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

\*\*\*\*\* Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

\*\*\*\*\* Crime reporting now includes NIBRS data. Data is preliminary.

\*\*\*\*\* Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

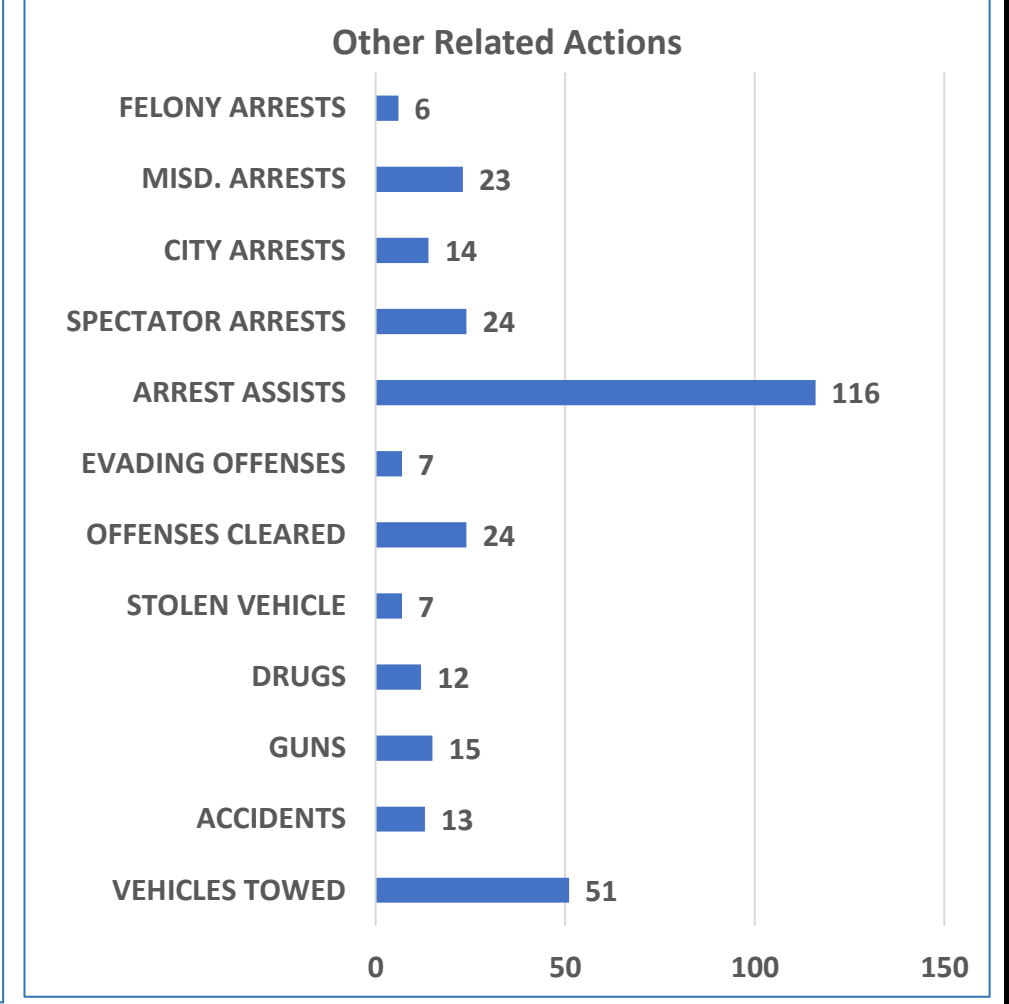
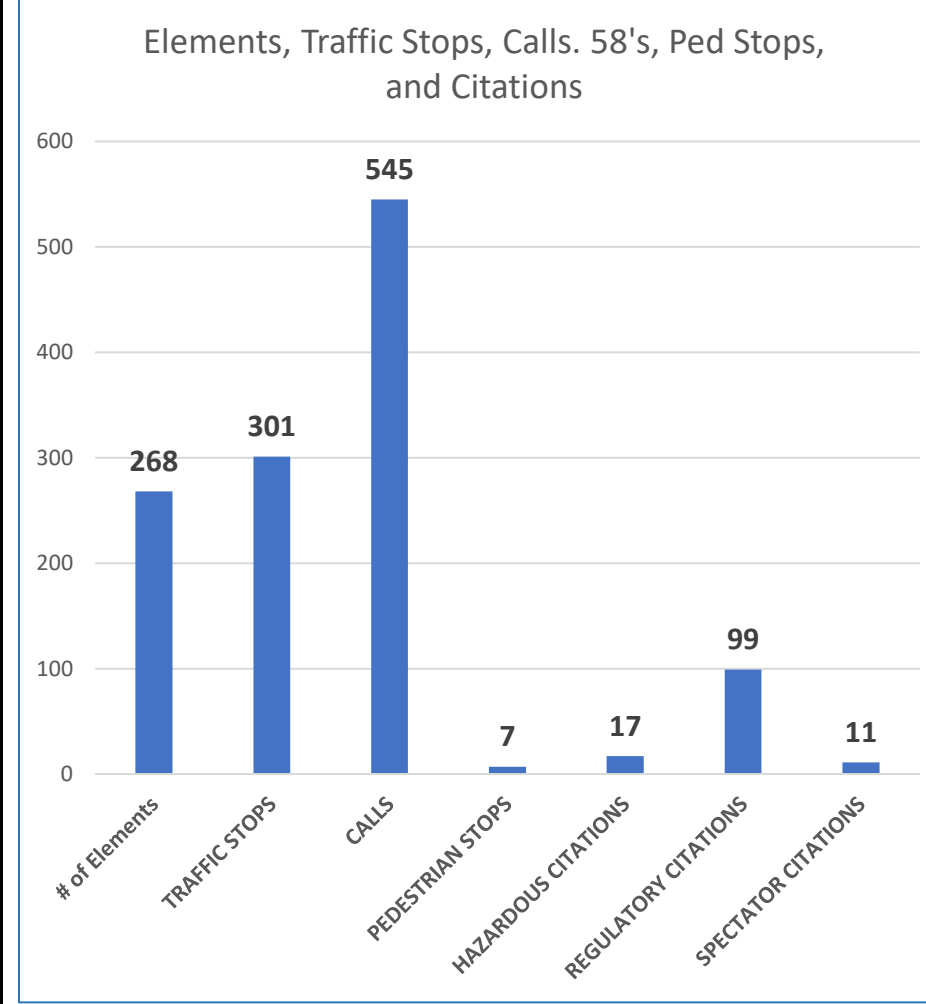
# Takeover Locations



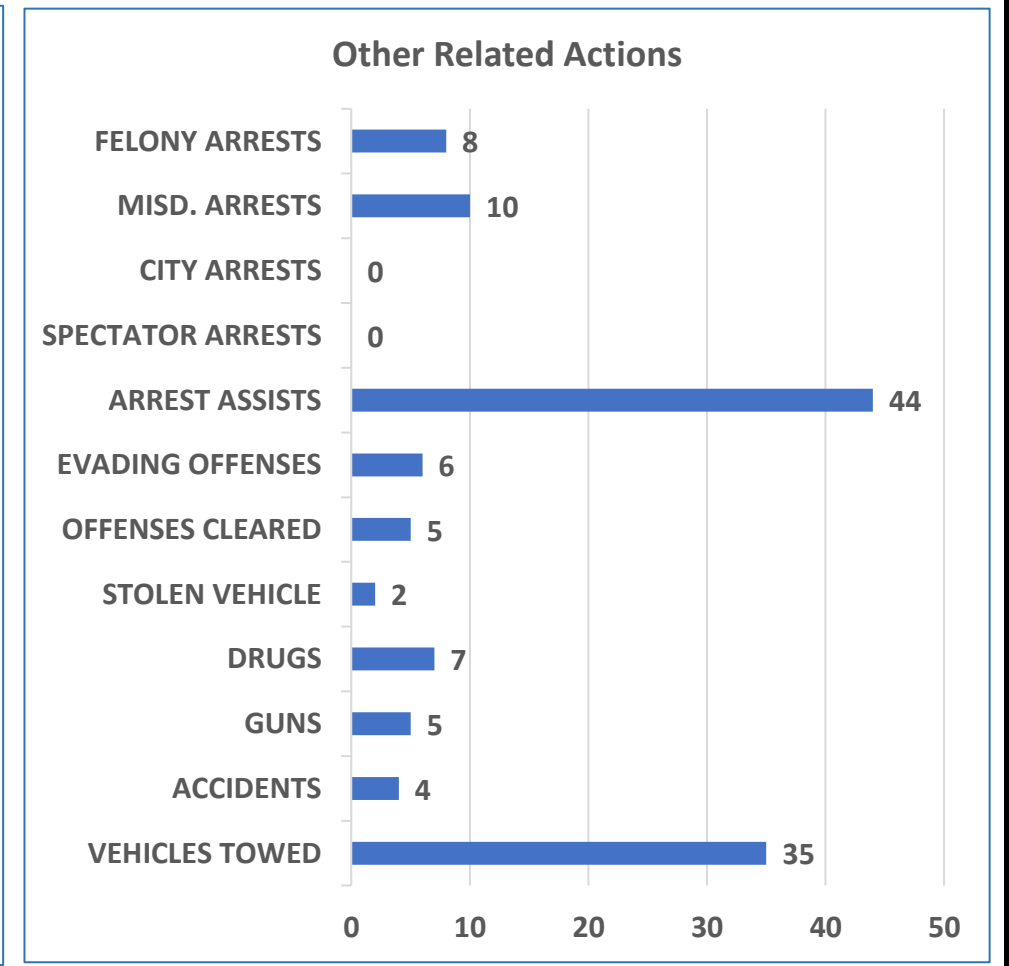
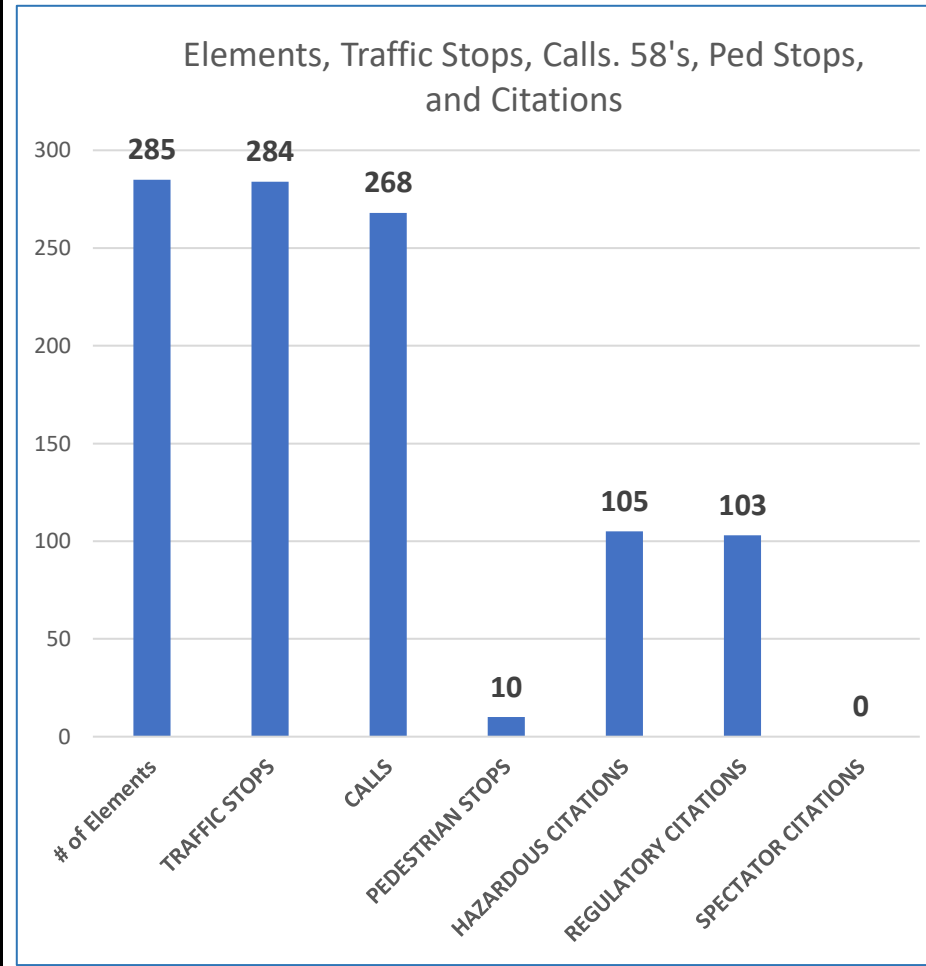
Date/Time: 10/23/2024 12:08 PM



## Sep-24



## Aug-24



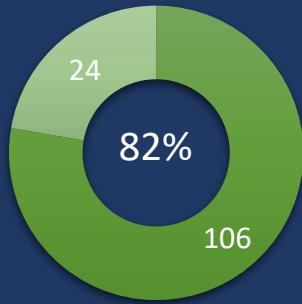
Take Over locations- Malcolm X/Elsie Faye (dual loc for Aug/Sep)

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

## 9-1-1 Communications Dashboard September 2024

911 Call Analyst: 87  
 Trainees: 19  
 Total: 106  
 Total Authorized: 130



Service Level September	YTD Level Jan 1- Sep 30, 2024
<b>91.13%</b>	<b>91.41%</b>
Average Answer Time September	Total 9-1-1 Calls September
<b>:05</b>	<b>152,205</b>
Call Takers in Training	Call Takers in Background
<b>19</b>	<b>8</b>

Service Level Comparison			
Month	FY'24	FY'23	FY'22
October	94.70%	98.40%	88.83%
November	95.10%	98.58%	94.57%
December	92.21%	97.84%	97.60%
January	94.39%	98.25%	98.07%
February	92.23%	98.25%	99.01%
March	92.94%	97.05%	98.16%
April	94.15%	94.23%	97.87%
May	82.61%	75.04%	97.82%
June	88.04%	91.12%	97.48%
July	93.69%	93.10%	94.39%
August	94.86%	95.96%	96.92%
September	91.13%	92.16%	96.47%
<b>FY' Service Level</b>	<b>92.01%</b>	<b>93.62%</b>	<b>96.47%</b>
Total Emergency Calls			
Month	FY'24	FY'23	FY'22
October	153,609	152,305	169,217
November	138,000	139,556	146,055
December	145,062	153,187	155,427
January	140,401	146,772	142,329
February	135,117	137,468	126,752
March	148,588	162,022	149,460
April	149,403	162,761	154,103
May	173,916	195,513	162,569
June	157,962	183,954	154,464
July	157,965	174,320	167,423
August	155,863	159,472	156,616
September	152,205	154,748	152,545

FY' 24 Total 1,809,091 FY' 23 Total 1,922,078 = 5.88% decrease



# Dallas Public Safety: Community Engagement Dashboard

Seguridad Pública de Dallas: Panel de Participación de la Comunidad



## 1,177

RIGHT Care Calls for Service  
September 2024  
*Llamadas al equipo de atención RIGHT*

## 56.2%

RIGHT Care Response to Mental Health  
Calls  
September 2024  
*Respuesta del equipo de atención RIGHT a las llamadas de salud mental*

## 199

Crime Prevention Unit Interventions  
September 2024  
*Intervenciones de la Unidad de Prevención del Delitos*

## 21.9%

Streetlights Utilizing LED  
September 2024  
*Farolas que utilizan LED*

## 257

Crisis Intervention Calls for Service  
September 2024  
*Llamadas para intervención de crisis*

Month

Year

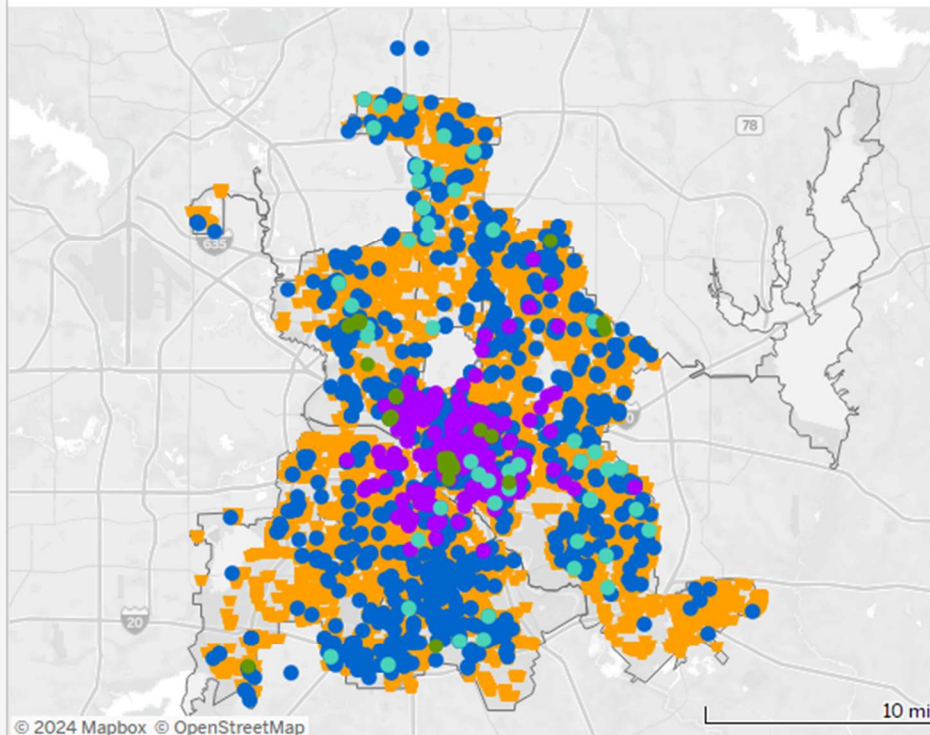
Area

### Map Legend *Legenda de mapa*

- High-Risk Area
- High-Risk Catchment
- Right Care Team Call for Service
- Crisis Intervention Team Call for Service
- MEDIC1 Call for Service
- Crime Prevention Unit Intervention
- LED Streetlight

### Service Divisions Map

*Mapa de las Divisiones de Servicios*



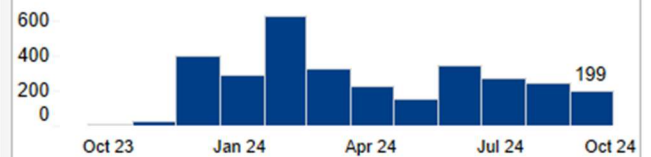
### RIGHT Care Calls for Service

*Llamadas al equipo de atención RIGHT*



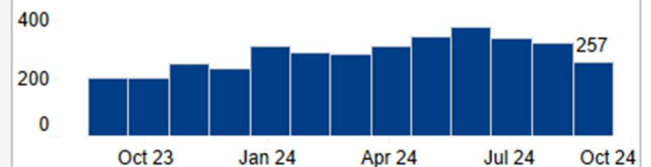
### Crime Prevention Unit Interventions

*Intervenciones de Unidad de Prevención de Delitos*



### Crisis Intervention Calls for Service

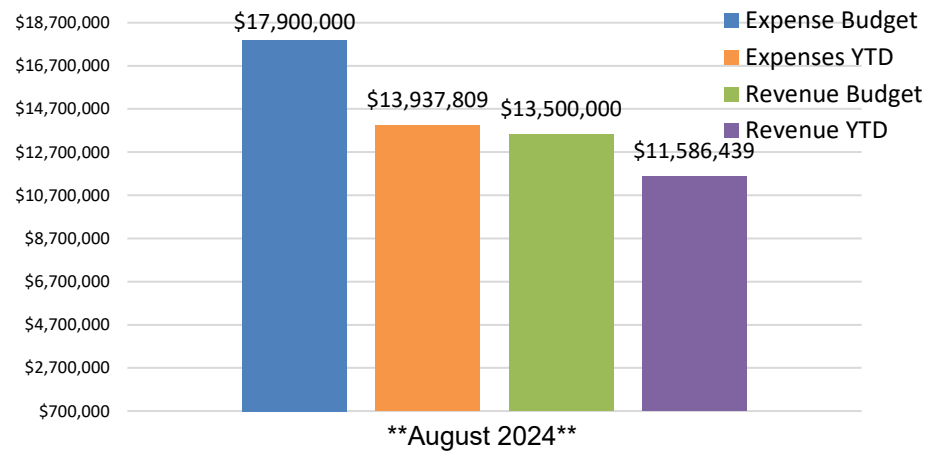
*Llamadas para intervención de crisis*



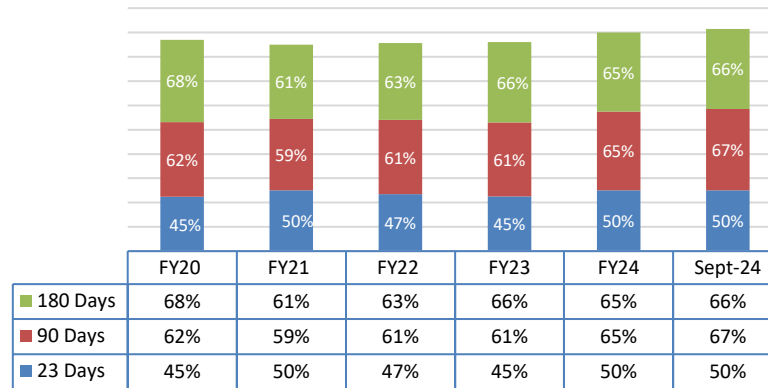
Calls for service are collected from the Computer Aided Dispatch (CAD) system and was updated on October 21, 2024. CPU interventions are collected from internal logs, and was updated on October 20, 2024. CIT social service provided is collected from internal logs, and was updated on October 21, 2024. Streetlight LED utilization data is collected from ONCOR and was updated on October 8, 2024. Dashboard was created by the Office of Data Analytics and Business Intelligence.

# Dallas Municipal Court and Dallas Marshals Office: Month Ending September 2024

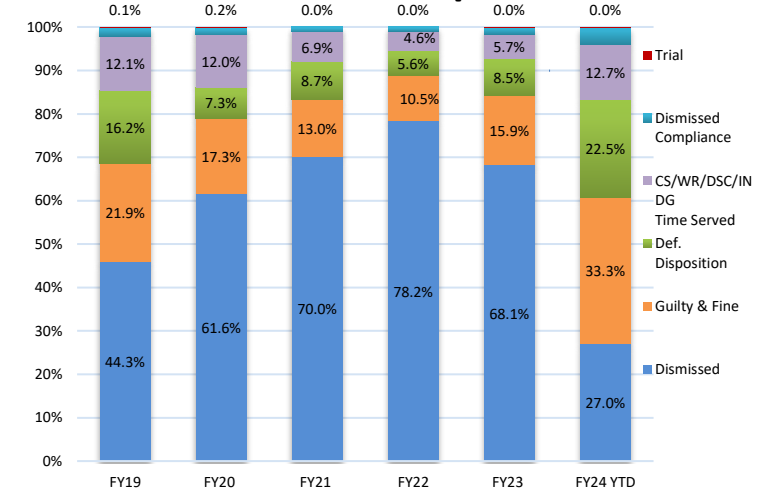
## Municipal Court Budget



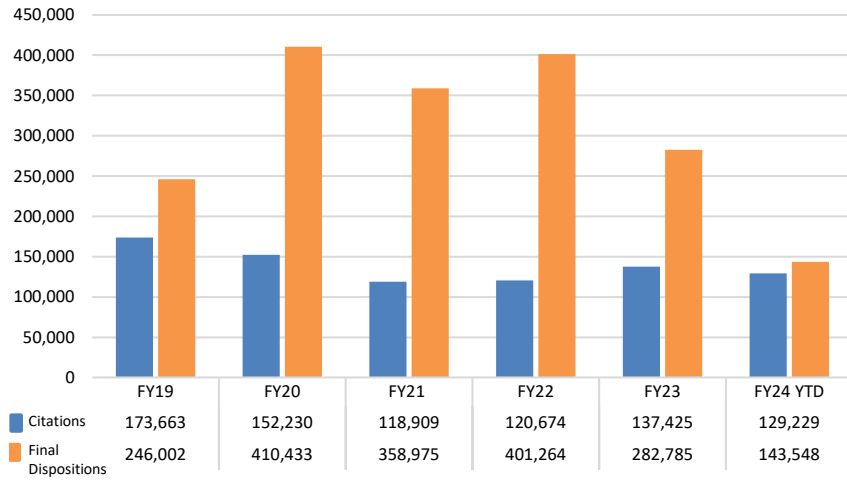
## Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



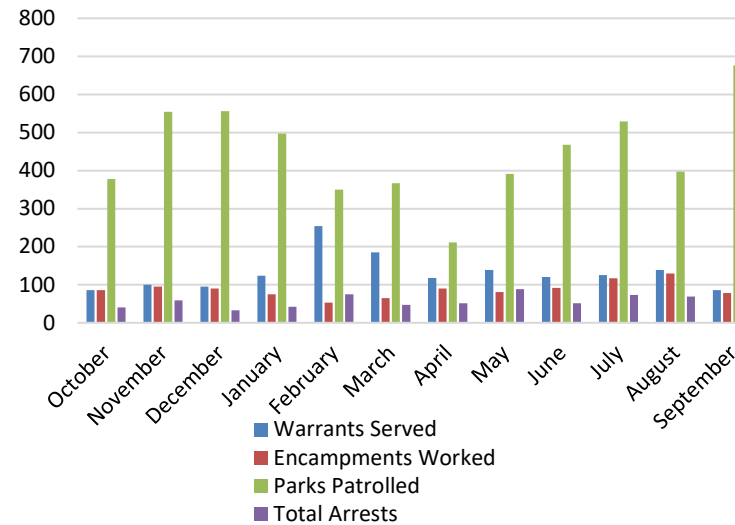
## Courthouse Dispositions



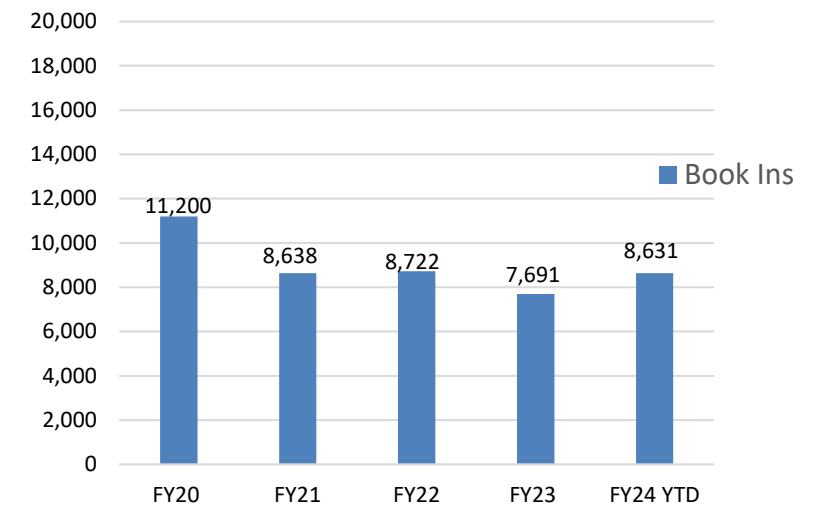
## Citation Count & Final Dispositions



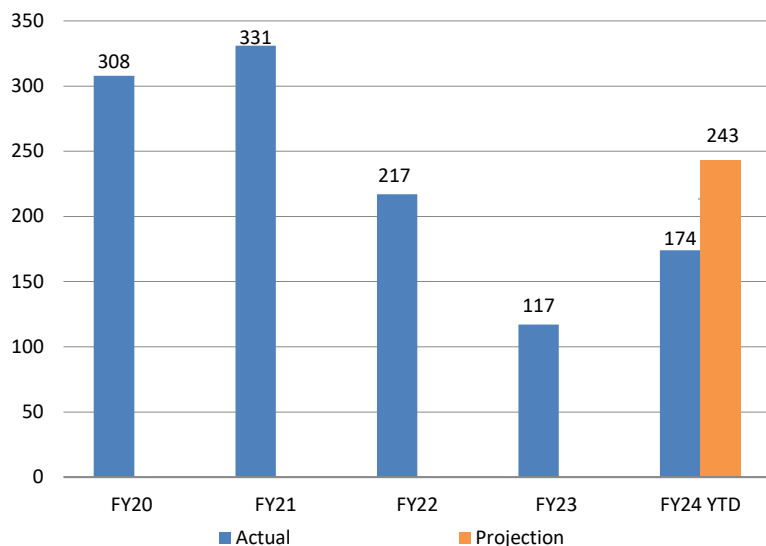
## Marshal's Enforcement Activity



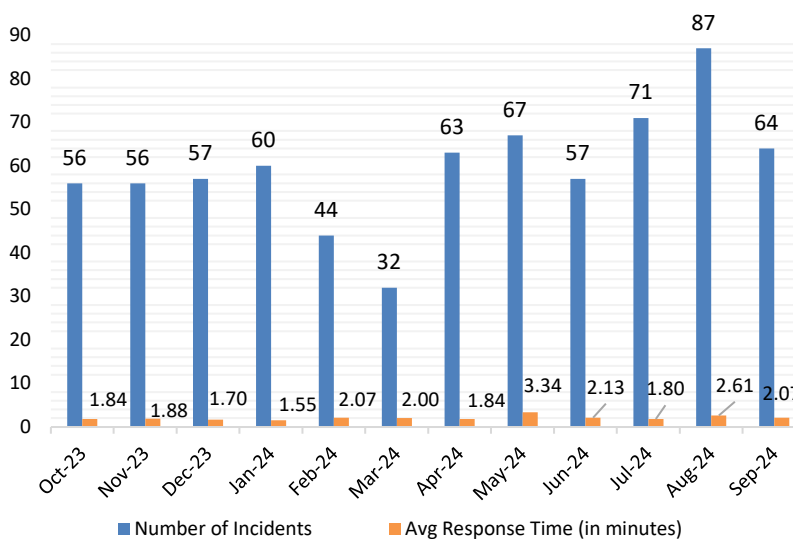
## City Detention Center Book-Ins



## Environmental Cases Filed



## Security Incidents and Response Time



## Sobering Center Performance

