

May 22, 2024

WHEREAS, on May 25, 2016, the City Council authorized a five-year contract, with three one-year renewal options, for desktop support services with ARC Government Solutions, Inc. f/k/a Austin Ribbon & Computer Supplies, Inc., in an amount not to exceed \$13,728,369.00, by Resolution No. 16-0870; and

WHEREAS, on June 6, 2019, Administrative Action No. 19-6073 authorized Supplemental Agreement No. 1 for the purchase of a dedicated desktop support technician for Judiciary Department, with zero cost, having no effect on the contract amount; and

WHEREAS, on May 12, 2021, the City Council authorized Supplemental Agreement No. 2 to exercise the first of three, one-year renewal options, to the service contract with GTS Technology Solutions, Inc. for desktop support services for the Department of information and Technology Services, in an amount not to exceed \$3,324,940.95, by Resolution No. 21-7063; and

WHEREAS, on May 25, 2022, the City Council authorized Supplemental Agreement No. 3 to exercise the second of three, one-year renewal options, to the service contract with GTS Technology Solutions, Inc. for desktop support services for the Department of information and Technology Services, in an amount not to exceed \$3,649,371.48, by Resolution No. 22-0814; and

WHEREAS, on January 13, 2023, Administrative Action No. 23-5297 authorized Supplemental Agreement No. 4 to accept 3 Statement of Works (SOW) for optional support services for 311, Virtual Private Network (VPN), and secure print support; and

WHEREAS, on August 9, 2023, the City Council authorized Supplemental Agreement No. 5 to exercise the third of three, one-year renewal options, to the service contract with GTS Technology Solutions, Inc. for desktop support services for the Department of information and Technology Services, in an amount not to exceed \$4,241,512.20, by Resolution No. 23-1070; and

Now, Therefore,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS

May 22, 2024

SECTION 1. That the City Manager is hereby authorized to execute a cooperative purchasing agreement for continuous help desk and desktop support services for the Department of Information and Technology Services with GTS Technology Solutions, Inc (263234) through the State of Texas Department of Information Resources cooperative agreement, approved as to form by the City Attorney, for a term of one-year, in an amount not to exceed \$2,908,232.40. If the service was bid or proposed on an as needed, unit price basis for performance of specified tasks, payment to GTS Technology Solutions, Inc shall be based only on the amount of the services directed to be performed by the City and properly performed by GTS Technology Solutions, Inc under the cooperative purchasing agreement.

SECTION 2. That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$2,908,232.40 to GTS Technology Solutions, Inc. from Cooperative Purchasing Agreement Contract No. DSV-2024-00024328.

SECTION 3. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.