

# Memorandum



CITY OF DALLAS

DATE January 14, 2025

TO Honorable Members of the Public Safety Committee  
Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno  
Gay Donnell Willis

SUBJECT **Dallas Police Department Public Safety Dashboard for December 2024**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. In December 2024 YTD, Violent Crime was -8.1% with -800 crimes year to date, compared to December 2023 YTD.

For your quick reference, you can access DPD's Dashboard using the following link:  
[DPD Dashboard](#).

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Interim Chief of Police, Michael Igo at [michael.igo@dallaspolice.gov](mailto:michael.igo@dallaspolice.gov).

Please contact me if you have any questions or need additional information.

Service First, Now!

A handwritten signature in blue ink, appearing to read 'D. Artis'.

Dominique Artis  
Chief of Public Safety (I)  
**{Attachment}**

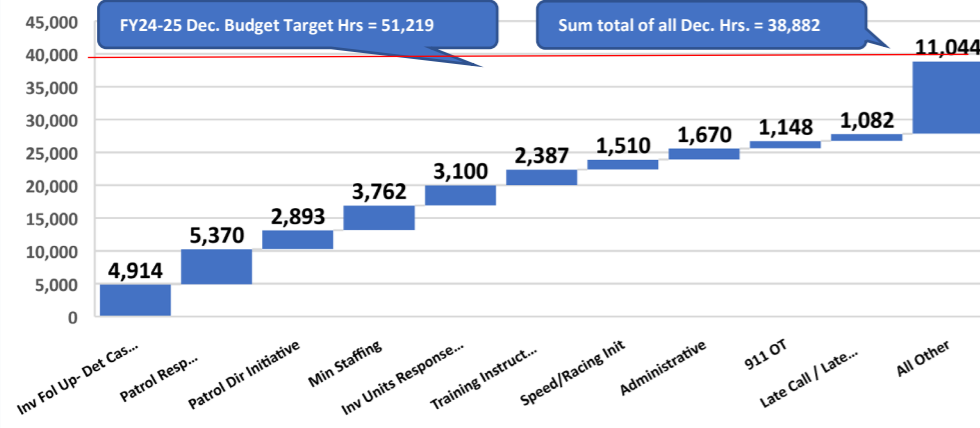
c: Kimberly Bizer Tolbert, City Manager (I)  
Tammy Palomino, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Dev Rastogi, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager

Alina Ciocan, Assistant City Manager  
Donzell Gipson, Assistant City Manager (I)  
Robin Bentley, Assistant City Manager (I)  
Jack Ireland, Chief Financial Officer  
Elizabeth Saab, Chief of Strategy, Engagement, and Alignment (I)  
Directors and Assistant Directors

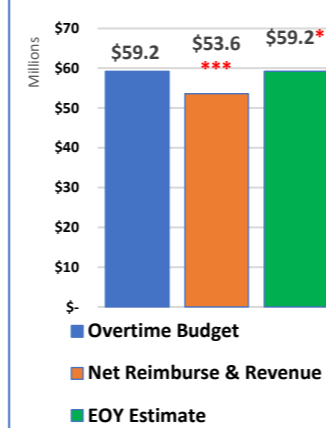
# Dallas Police Department Dashboard Dec 2024

## FY24-25 BUDGET

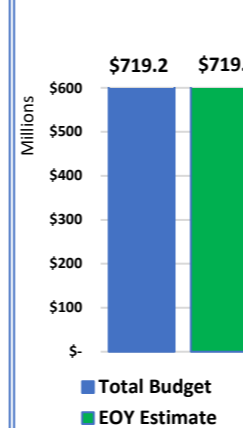
### October Top 10 OT Activity Codes (By Hrs.)\*



### Sworn Overtime

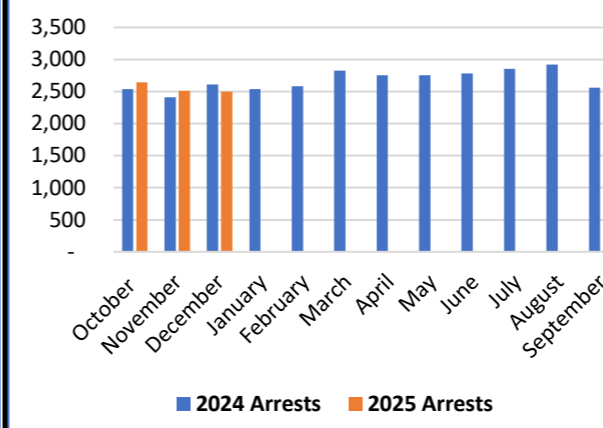


### Total Budget



## CRIME REPORTING \*\*\*\*\*

### Total Arrests



### Year to Date Crime (NIBRS) January 1, 2024 - December 31, 2024

Offense	2024	2023	Count DIFF	% Change	Clearance Rate
<b>Person</b>					
Assault Offenses	25,311	26,064	-753	-2.9%	59.2%
Agg Assault FV	1,675	1,668	7	0.4%	-
Simple Assault FV	9,817	9,871	-54	-0.5%	-
Homicide Offenses	233	294	-61	-20.7%	70.9%
Murder & Nonnegligent Manslaughter	183	248	-65	-26.2%	-
Human Trafficking	83	68	15	22.1%	58.2%
Kidnapping / Abduction	193	179	14	7.8%	72.3%
Sex Offenses	657	834	-177	-21.2%	60.2%
<b>Sub-Total</b>	<b>26,477</b>	<b>27,439</b>	<b>-962</b>	<b>-3.5%</b>	<b>59.5%</b>
<b>Property</b>					
Arson	144	151	-7	-4.6%	9.0%
Bribery	4	2	2	100.0%	75%
Burglary / Breaking & Entering	5,850	6,199	-349	-5.6%	7.6%
Counterfeiting / Forgery	179	250	-71	-28.4%	13.4%
Destruction / Vandalism	8,678	9,981	-1,303	-13.1%	10.7%
Embezzlement	147	293	-146	-49.8%	19.7%
Extortion / Blackmail	19	44	-25	-	15.8%
Fraud	2,560	2,560	0	0.0%	48.2%
Larceny / Theft	24,187	28,738	-4,551	-15.8%	5.7%
Motor Vehicle Theft	14,558	18,697	-4,139	-22.1%	6.6%
Robbery	2,260	2,337	-77	-3.3%	26.1%
Stolen Property Offenses	820	863	-43	-5.0%	97.2%
<b>Sub-Total</b>	<b>59,406</b>	<b>70,115</b>	<b>-10,709</b>	<b>-15.3%</b>	<b>10.8%</b>
<b>Society</b>					
Animal Cruelty	143	95	48	50.5%	25.9%
Drug / Narcotics	10,666	10,270	396	3.9%	63.1%
Gambling	84	81	3	3.7%	26.2%
Pornography / Obscene Material	70	66	4	6.1%	52.9%
Prostitution Offenses	392	584	-192	-32.9%	77.3%
Weapon Law Violations	2,130	2,289	-159	-6.9%	68.8%
<b>Sub-Total</b>	<b>13,485</b>	<b>13,385</b>	<b>100</b>	<b>0.7%</b>	<b>63.7%</b>
<b>Total</b>	<b>99,368</b>	<b>110,939</b>	<b>-11,571</b>	<b>-10.4%</b>	<b>30.2%</b>

## SWORN STAFFING AND HIRING FISCAL YEAR\*\*\*\*

Function	FY 24-25 YTD	FY 23-24 YTD	FY 22-23 YTD
CBD	94	91	89
Central	155	158	168
NE	267	278	274
SE	234	241	256
SW	242	241	241
NW	220	222	228
NC	181	183	193
SC	241	244	238
Nuisance Abatement	7	7	9
Community Affairs (NPO)	93	103	102
Right Care	20	22	23
<b>Patrol Total</b>	<b>1,734</b>	<b>1,790</b>	<b>1,818</b>
<b>Support</b>	<b>148</b>	<b>168</b>	<b>119</b>
<b>Administrative</b>	<b>205</b>	<b>196</b>	<b>182</b>
<b>Investigations</b>	<b>533</b>	<b>513</b>	<b>500</b>
<b>Tactical and Special Ops</b>	<b>306</b>	<b>286</b>	<b>275</b>
<b>Trainees</b>	<b>201</b>	<b>168</b>	<b>164</b>
<b>Total</b>	<b>3,127</b>	<b>3,121</b>	<b>3,058</b>

## PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	Crime Change by Division			Response time		
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
Central	6.63%	-18.95%	-24.23%	-10.84%	7.81	45.62
NE	-2.74%	-18.20%	-34.43%	-13.65%	10.95	165.10
SE	-10.30%	-17.37%	-22.17%	-8.15%	15.29	195.70
SW	-5.14%	-6.77%	-24.53%	-6.69%	12.26	81.74
NW	-2.03%	-11.23%	-25.00%	-8.36%	9.33	56.15
NC	2.20%	-21.83%	-29.82%	-15.73%	10.70	71.77
SC	-6.69%	-11.12%	-14.03%	-10.38%	13.01	104.82

## INTERNAL AFFAIRS\*\*\*\*\*

Complaint Type	2024 YTD	2023 YTD	% Change
Investigations Completed	276	225	22.7%
Use of Force Complaints Received	69	73	-5.5%

Investigations Over 200 Days *****	2024 YTD	2023 YTD	% Change
Active Investigations	19	1	
Investigation suspended	9	4	
Awaiting Corrective Action	15	48	

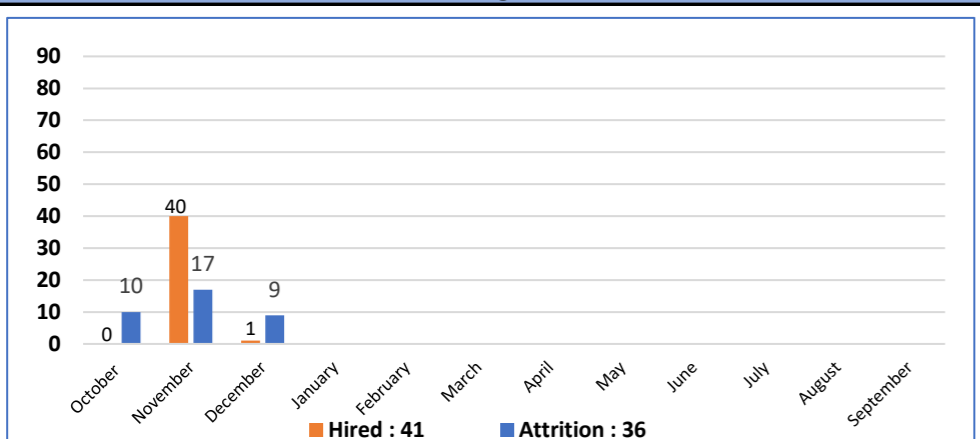
## COMMUNICATIONS

911 Call Center Information		
911 Calls MTD	Dec Avg Answer	Dec Service Level
148,109	4 seconds	94.51%

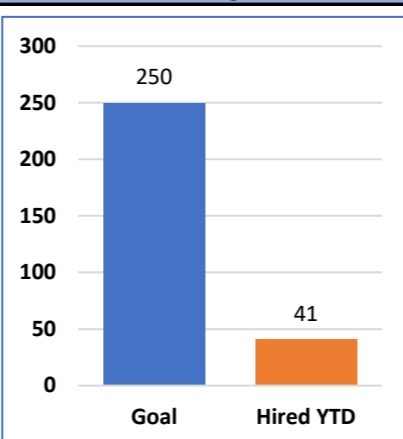
  

911 Operator Staffing			
Trainee	Operator	Actual	Authorized
19	90	109	130

### FY 24-25 Hiring and Attrition



### FY24-25 Hiring Goal : 250



### Top 911 Calls

Type	Calls YTD	November-2024	November-2023
Major Disturbance	103,856	8,106	8,587
Other Incidents *****	55,429	4,152	4,057
Other Escalated *****	61,375	4,850	4,923
Suspicious Person	25,011	2,122	1,899
Minor Accident	14,079	1,034	2,057
Business Alarm	18,584	1,541	1,455
Major Accident	20,066	1,816	1,774
Loud Music	23,481	2,154	1,808
Burg Motor Veh	1,249	115	129
Crisis Intervention	13,052	1,014	926
911 Hang-up	3,860	261	360

### December Reports

Expeditor Reports	DORS Reports
1,783	2,007

### Dispatched Calls and Response Time

Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Dec-24	13.21	121.84	368.98	399.79	40,837
<b>YTD 2024</b>	<b>11.58</b>	<b>105.18</b>	<b>317.02</b>	<b>350.91</b>	<b>504,054</b>
Dec-23	10.66	97.93	288.30	316.83	42,512
<b>YTD 2023</b>	<b>11.37</b>	<b>107.58</b>	<b>553.74</b>	<b>592.04</b>	<b>539,518</b>

## Notes:

\*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

\*\*YE estimate based on FY23's YTD expenditure trends.

\*\*\* Reimbursement and Revenue for DPD

\*\*\*\*Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

\*\*\*\*\* Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

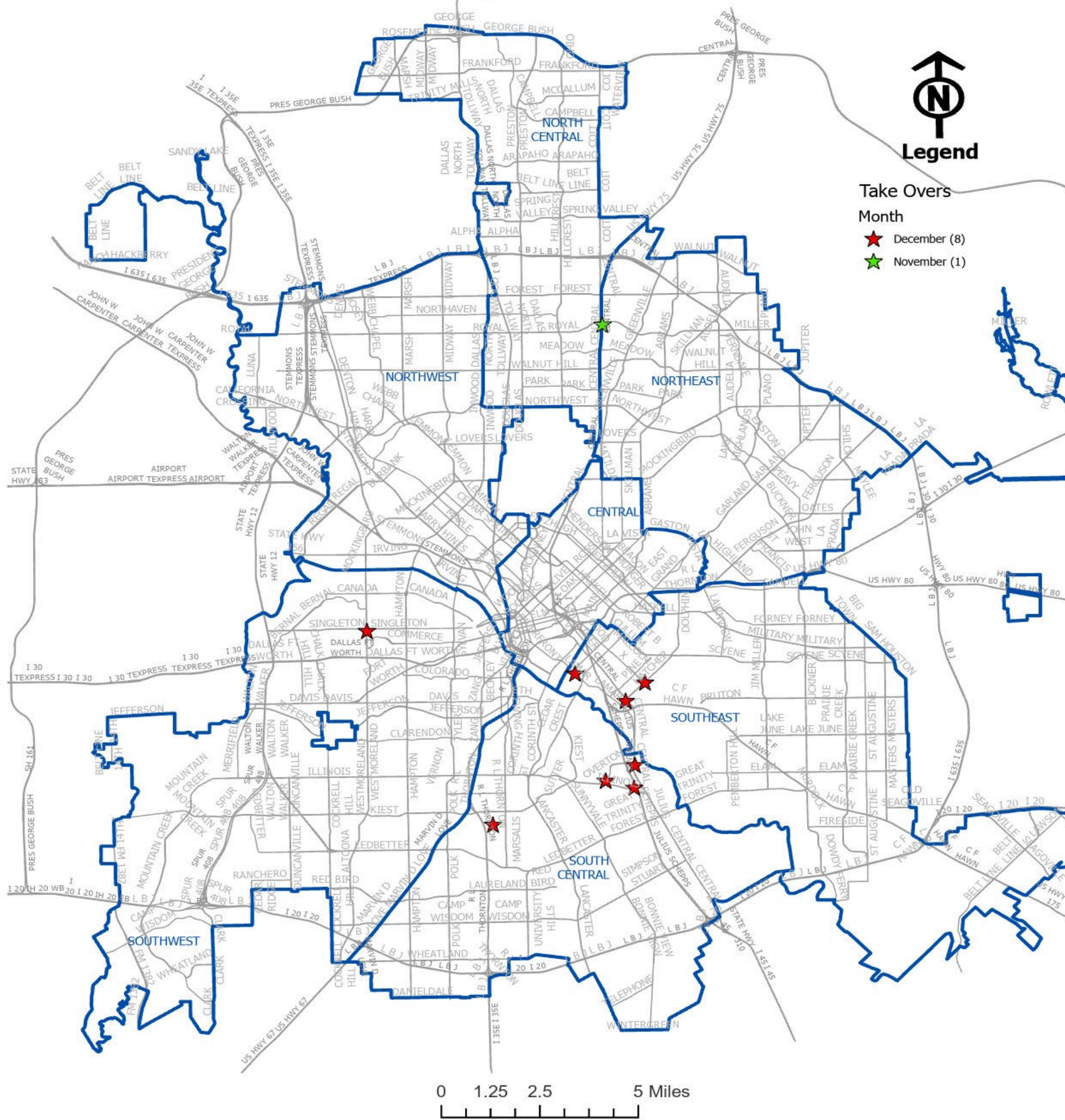
\*\*\*\*\* Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

\*\*\*\*\* Crime reporting now includes NIBRS data. Data is preliminary.

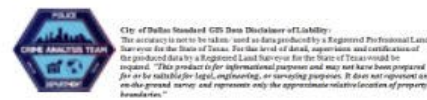
\*\*\*\*\* Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

Racing / Speeding Operational Activity

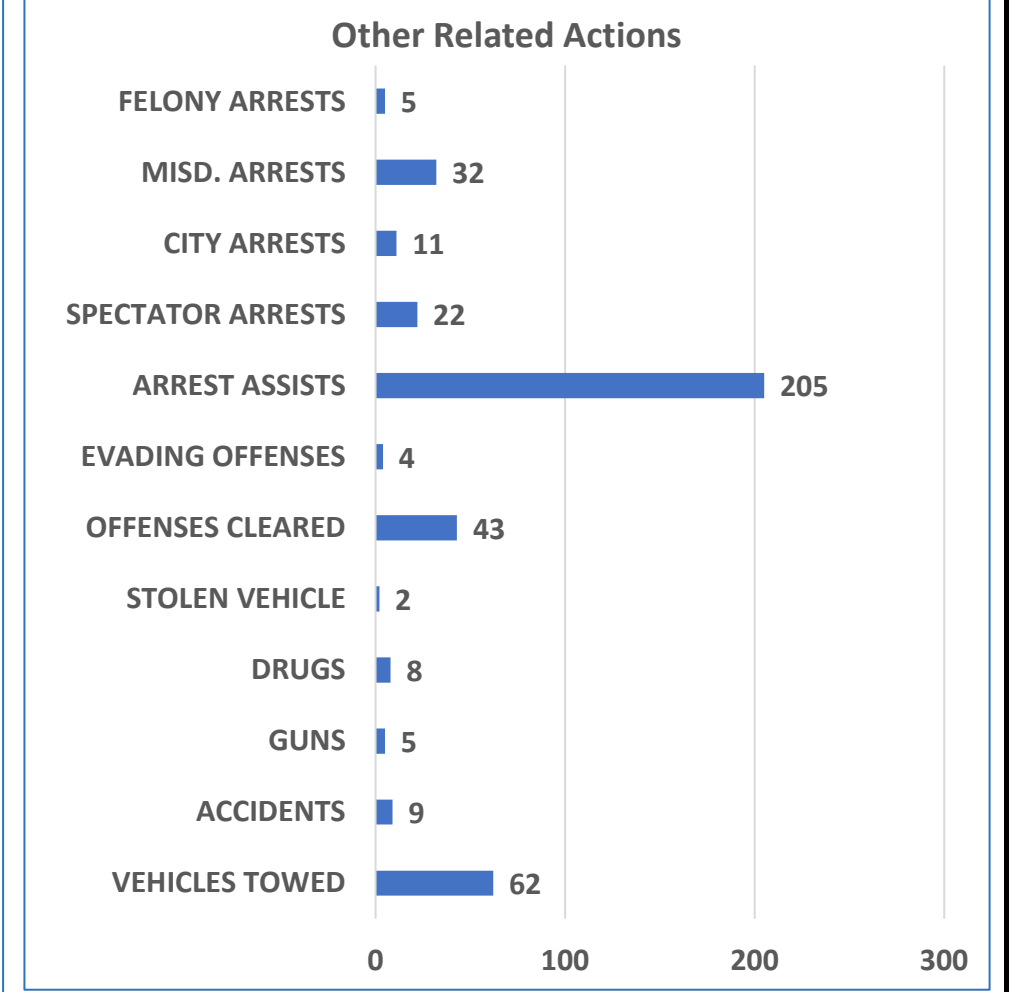
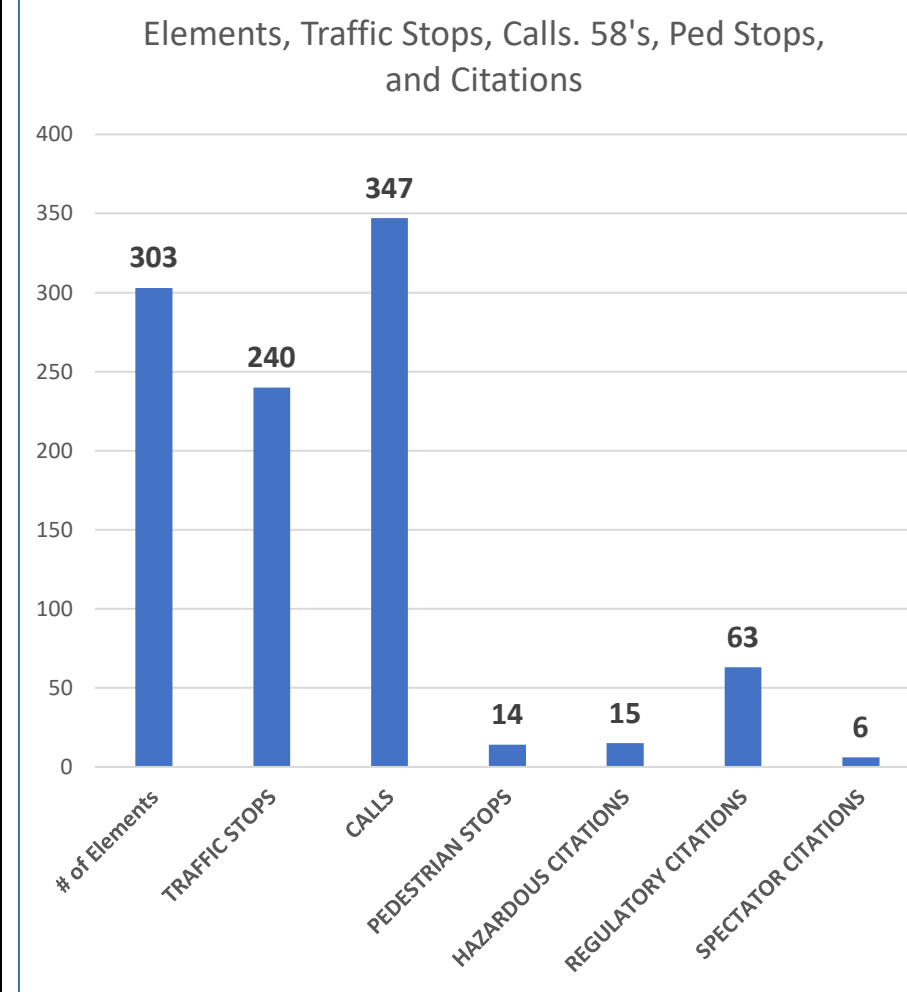
# Takeover Locations



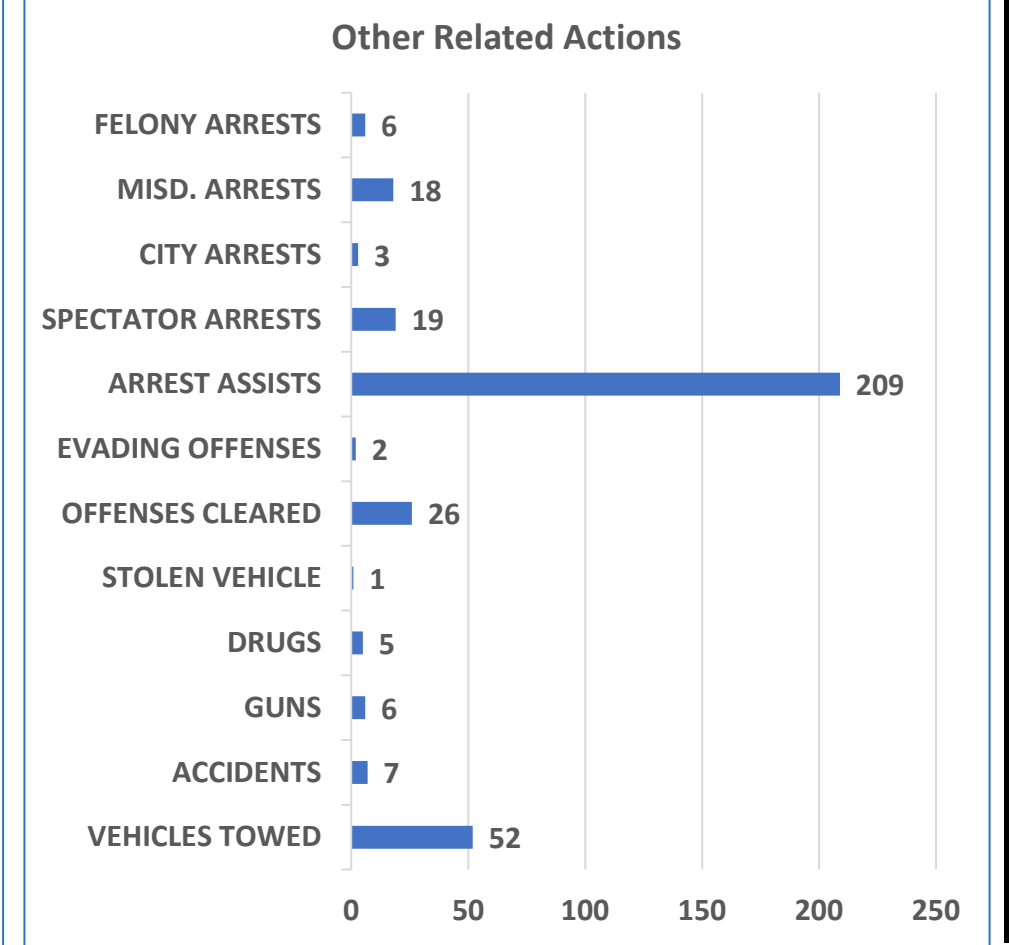
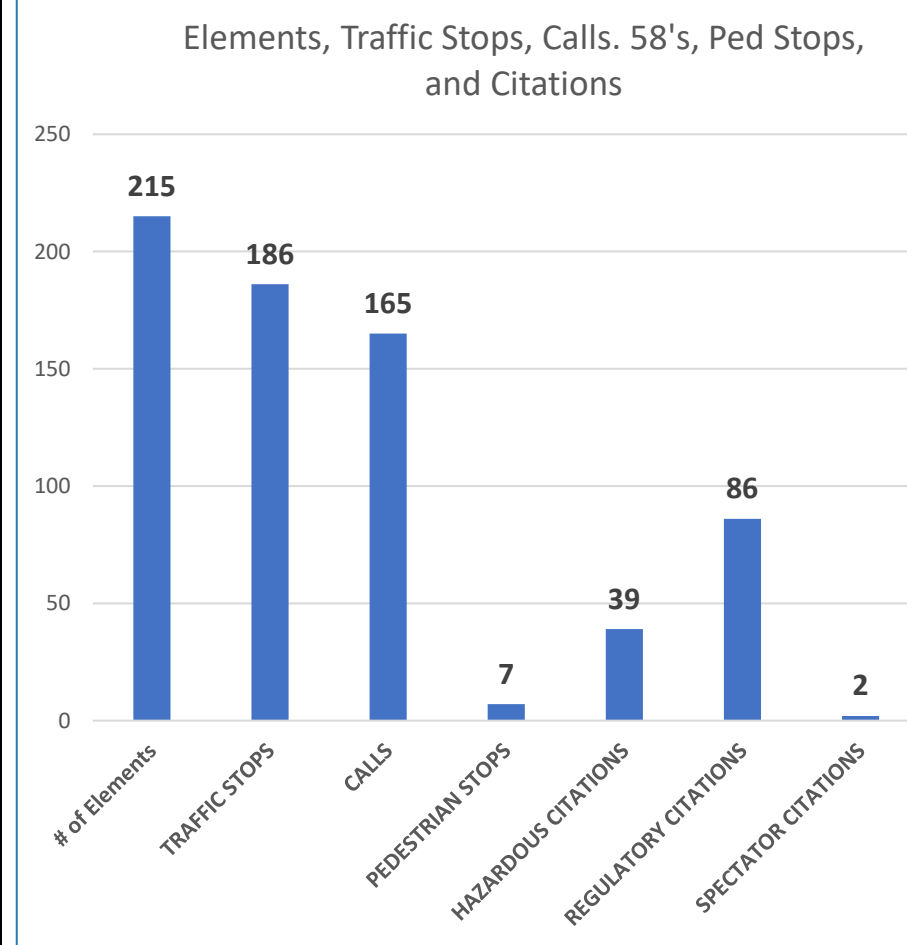
Date/Time: 1/3/2025 12:34 PM



Nov-24



Dec-24



Take Over locations-

1 intersection takeover on 11/10/24 that occurred at US-75 Service Rd NB and Royal Ln.  
 12/7/24 - Westmoreland & Singleton; 12/14/24- 310/Overton, MalcolmX & Elsie Faye,Botham Jean & South;  
 12/15/24- 4707 S.M Wright, 310/Overton, 3915 Linfield Rd.; 12/22/24-7038 S.M Wright

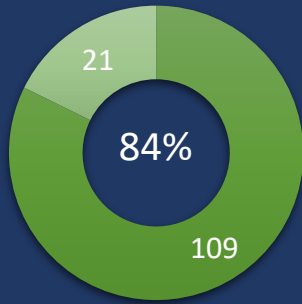
Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

Takeovers YTD - 14

## 9-1-1 Communications Dashboard December 2024

911 Call Analyst: 90  
 Trainees: 19  
 Total: 109  
 Total Authorized: 130



Service Level December	YTD Level Jan 1- Dec 31, 2024
<b>94.51%</b>	<b>91.93%</b>
Average Answer Time December	Total 9-1-1 Calls December
<b>:04</b>	<b>148,109</b>
Call Analyst in Training	Call Analyst in Background
<b>18</b>	<b>3</b>

Service Level Comparison			
Month	FY'25	FY'24	FY'23
October	92.94%	94.70%	98.40%
November	94.17%	95.10%	98.58%
December	94.51%	92.21%	97.84%
January		94.39%	98.25%
February		92.23%	98.25%
March		92.94%	97.05%
April		94.15%	94.23%
May		82.61%	75.04%
June		88.04%	91.12%
July		93.69%	93.10%
August		94.86%	95.96%
September		91.13%	92.16%
<b>FY' Service Level</b>	<b>93.66%</b>	<b>92.01%</b>	<b>93.62%</b>
Total Emergency Calls			
Month	FY'25	FY'24	FY'23
October	147,765	153,609	152,305
November	141,967	138,000	139,556
December	148,109	145,062	153,187
January		140,401	146,772
February		135,117	137,468
March		148,588	162,022
April		149,403	162,761
May		173,916	195,513
June		157,962	183,954
July		157,965	174,320
August		155,863	159,472
September		152,205	154,748

FY' 24 Total 1,809,091 FY' 23 Total 1,922,078 = 5.88% decrease



# Dallas Public Safety: Community Engagement Dashboard

Seguridad Pública de Dallas: Panel de Participación de la Comunidad



## 1,057

RIGHT Care Calls for Service  
December 2024  
*Llamadas al equipo de atención RIGHT*

## 53.7%

RIGHT Care Response to Mental Health  
Calls  
December 2024  
*Respuesta del equipo de atención RIGHT a las llamadas de salud mental*

## 8

Crime Prevention Unit Interventions  
December 2024  
*Intervenciones de la Unidad de Prevención del Delitos*

## 0.0%

Streetlights Utilizing LED  
December 2024  
*Farolas que utilizan LED*

## 213

Crisis Intervention Calls for Service  
December 2024  
*Llamadas para intervención de crisis*

Month

Year

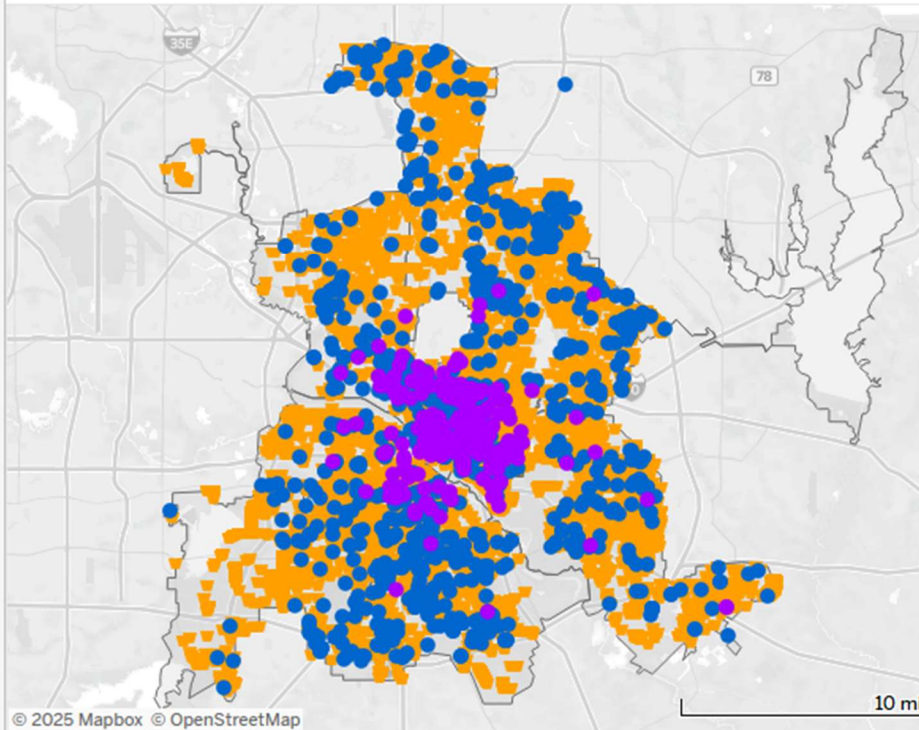
Area

Area

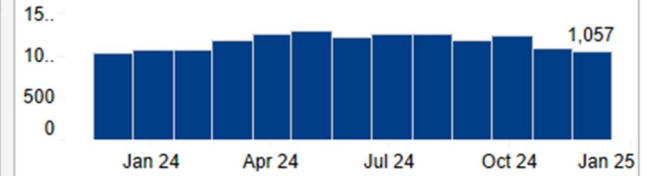
### Map Legend *Leyenda de mapa*

- High-Risk Area
- High-Risk Catchment
- Right Care Team Call for Service
- Crisis Intervention Team Call for Service
- MEDIC1 Call for Service
- Crime Prevention Unit Intervention
- LED Streetlight

### Service Divisions Map *Mapa de las Divisiones de Servicios*



### RIGHT Care Calls for Service *Llamadas al equipo de atención RIGHT*



### Crime Prevention Unit Interventions *Intervenciones de Unidad de Prevención de Delitos*



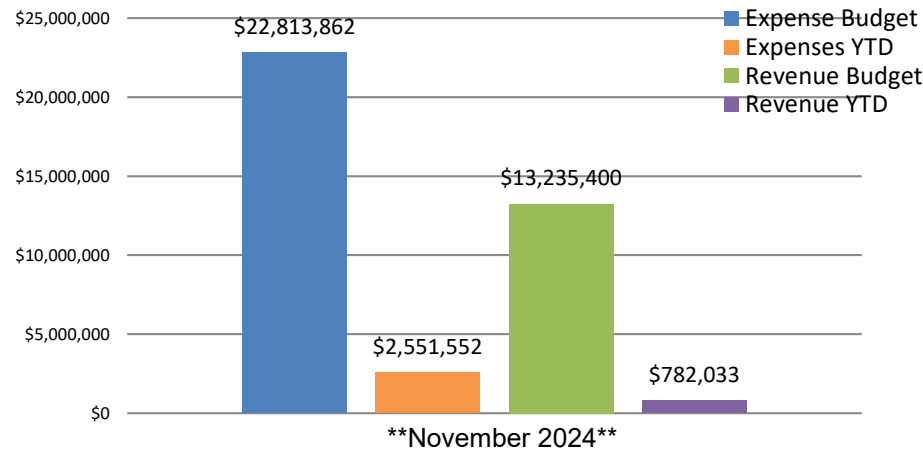
### Crisis Intervention Calls for Service *Llamadas para intervención de crisis*



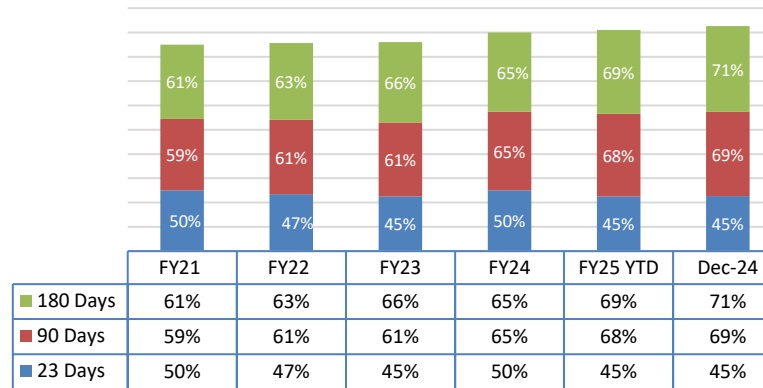
Calls for service are collected from the Computer Aided Dispatch (CAD) system and was updated on January 8, 2025. CPU interventions are collected from internal logs, and was updated on January 07, 2025. CIT social service provided is collected from internal logs, and was updated on January 8, 2025. Streetlight LED utilization data is collected from ONCOR and was updated on October 8, 2024. Dashboard was created by the Office of Data Analytics and Business Intelligence.

# Dallas Municipal Court and Dallas Marshals Office: Month Ending December 2024

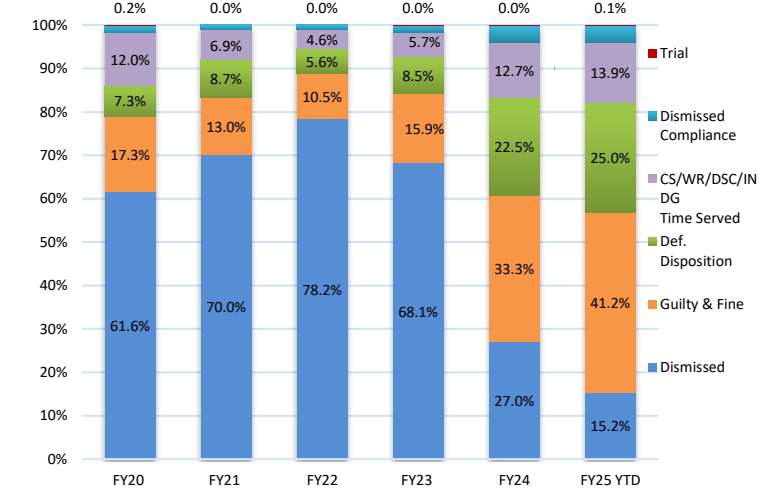
## Municipal Court Budget



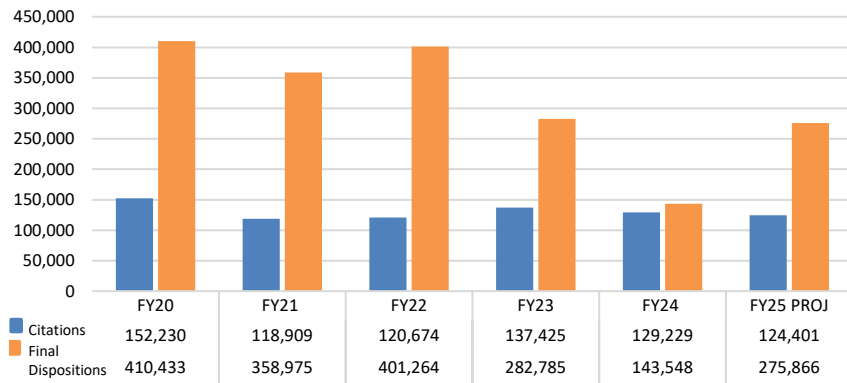
## Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



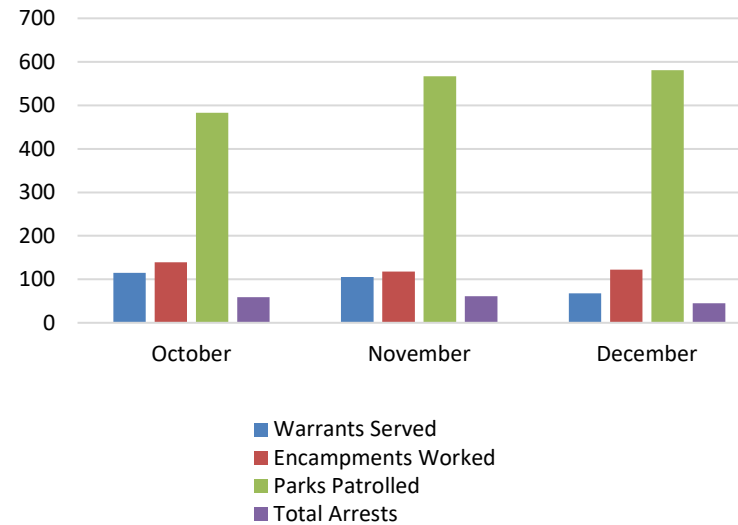
## Courthouse Dispositions



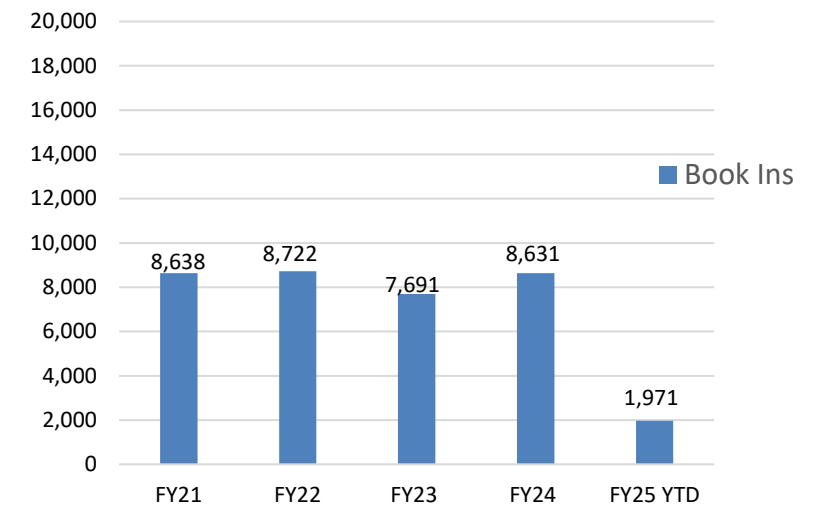
## Citation Count & Final Dispositions



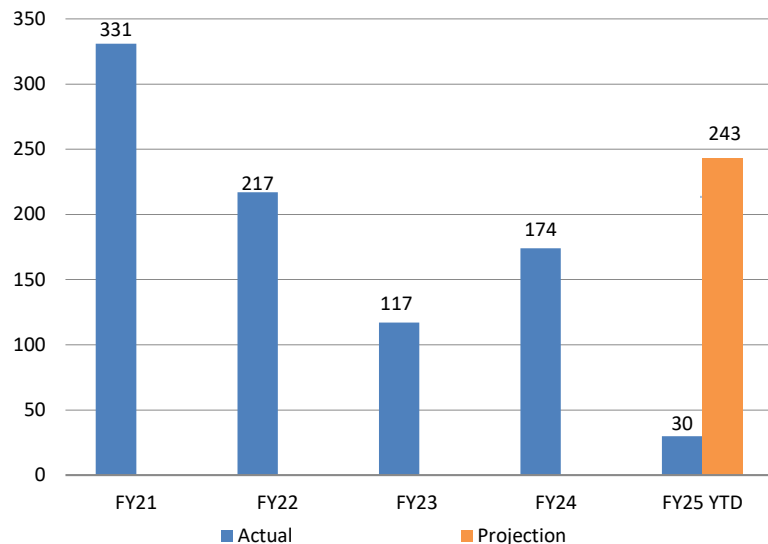
## Marshal's Enforcement Activity



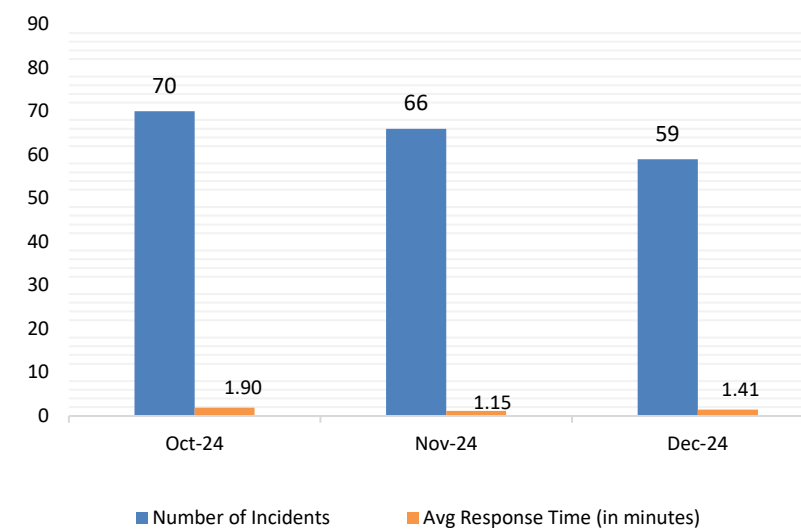
## City Detention Center Book-Ins



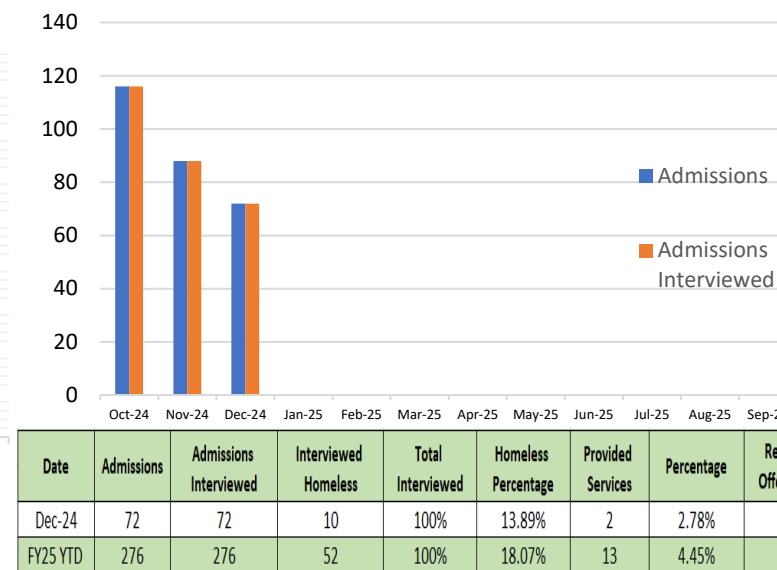
## Environmental Cases Filed



## Security Incidents and Response Time



## Sobering Center Performance



Date	Admissions	Admissions Interviewed	Interviewed Homeless	Total Interviewed	Homeless Percentage	Provided Services	Percentage	Repeat Offenders
Dec-24	72	72	10	100%	13.89%	2	2.78%	3
FY25 YTD	276	276	52	100%	18.07%	13	4.45%	12