



**SERVICE
FIRST,
NOW!**

Jose Garcia

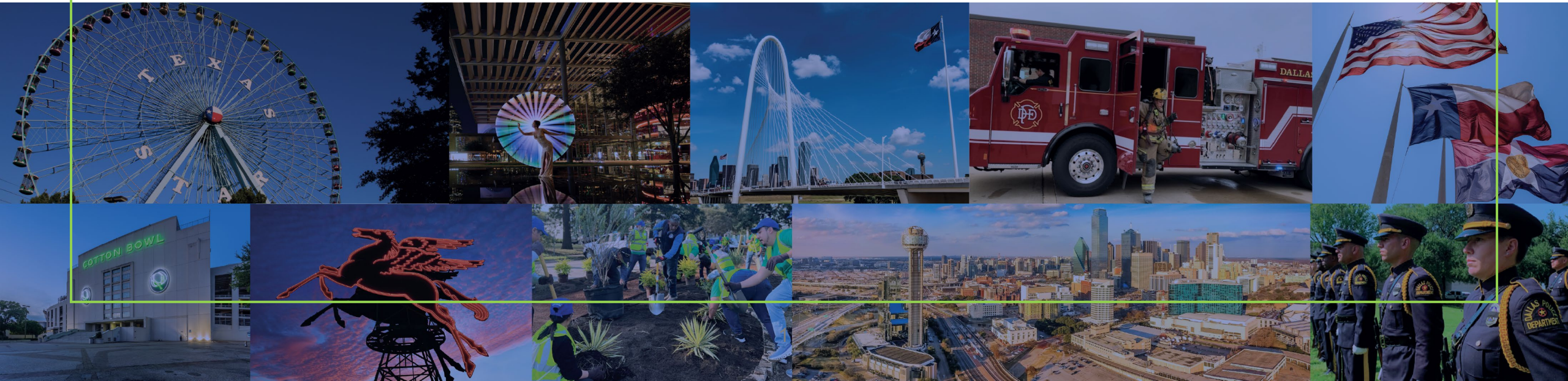
Deputy Chief of Police

Dallas Police Department

Dallas Police Department Neighborhood Police Officer (NPO) Program Update

Public Safety Committee

May 11, 2026



Presentation Overview



- **What is a Neighborhood Police officer**
- **NPO Unit Responsibilities**
- **Staffing Overview**
- **Core Community Engagement Activities**
- **Crime Prevention & Safety Training**
- **Impact of neighborhood Policing**

What is a Neighborhood Police Officer

- Community-focused policing model
- Builds trust between DPD and residents
- Problem-oriented approach to persistent neighborhood issues
- Improves quality of life through city collaboration (Code Compliance, Emergency Management and Crisis Response – EMCR, Community Prosecution)

NPO Unit Responsibilities

- Crime prevention & Education
- Neighborhood engagement & communication
- 311 & City Council Complaint follow-ups
- Extra Patrols in problem areas
- Crime watch & community meetings
- Criminal Trespass Affidavit –CTA and C-Stores Programs
- Response to 911 Police calls

Staffing Overview

- Police Officer/Senior Corporals and a Sergeant assigned to each Patrol Station.
- Police Officers/Senior Corporals and Sergeant also assigned to Storefronts which include:
 - Jubilee Park
 - Lakewest Storefront
 - Bexar Street
 - Redbird Outreach Center

Core Community Engagement Activities

- Crime watch meetings & HOA partnerships
- Coffee with Cops, pop-up events, barbershop talks
- School events: Career days, safety talks, Kids-U programs
- Senior outreach: Breakfast and scam prevention
- Faith-based partnerships and church events
- Participation in citywide events: Mayors Back to School Fair, National Night Out, Holiday Food Events

Crime Prevention & Safety Training

- Situational awareness & de-escalation training
- Crime Prevention Through environmental Design –CPTED assessments for business and residential
- Gun safety education and gun lock distribution
- Convenience store compliance training
- Follow-up support for businesses

Impact of Neighborhood Police Officer

- Stronger Community Trust and Relationships
- Long-Term Solutions to Neighborhood Problems
- Increased Community Safety Through Prevention
- Better Collaboration with City Services
- Reduced Burden on Patrol by Handling Non-Emergent Issues

Next Steps

- Continue to strengthen police-community relationships
- Further reduce crime through proactive strategies
- Address nuisance properties & quality-of-life issues

Questions?