

Memorandum



CITY OF DALLAS

DATE December 9, 2022

Honorable Members of the Public Safety Committee
TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard- November 2022**

Dallas Fire-Rescue (DFR) experienced a slight decrease in overall call volume in November (22,743 as opposed to 23,835 in October). We have had 259,902 dispatched incidents so far this calendar year. We were below our EMS response within 9 minutes metric and met our 5:20 Structure Fire Response metric at 84% and 90% respectively. We had 9 significant fires for the month, up from 6 in October. In addition, there was one fire fatality during November. Our UHU numbers have stayed relatively flat due to operational adjustments in rescue locations.

There is a total of 164h recruits in various stages of training at this time, the first of which will be assigned to the field in April. We are planning two new recruit classes that will begin in mid-March.

For your quick reference, you can access DFR's Dashboard using the following link:
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSETIMES?isGuestRedirectFromVizportal=y&embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Randall (Bret) Stidham at randall.stidham@dallasfire.gov.

Jon Fortune
Deputy City Manager
[Attachment]

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizar Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



DFR Executive Summary for Month Ending: November 2022



259,902

Total 911 DFR Incidents
Incidentes totales de 911 DFR

84%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

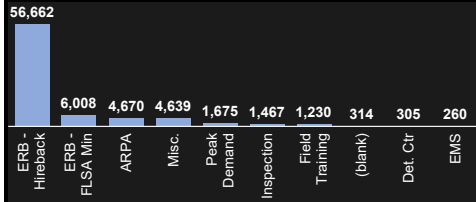
38%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

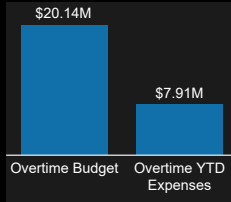
90%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

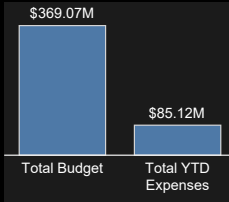
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



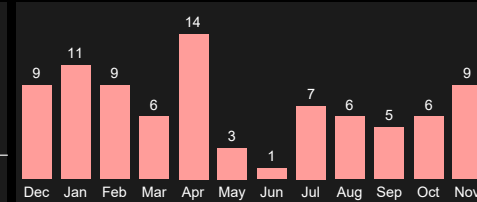
Sworn Overtime Presupuesto de Horas Extras



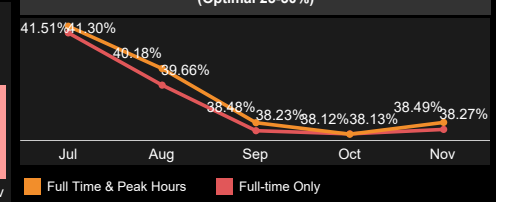
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)

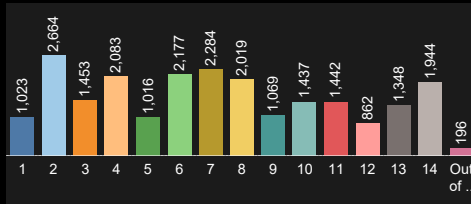


Sworn Staffing & Hiring Categorías de Personal

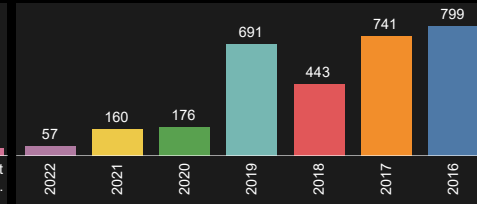
	2020	2021	2022
EMS & Emergency Respo..	1,670	1,650	1,615
Dispatch Comms & GIS	61	63	61
Fire Prevention & Inspecti..	94	85	93
Training & Recruitment	104	147	186
Arson Investigation EOD	20	22	26
Aircraft Rescue Fire Fight..	37	35	45
Total Staff	1,986	2,002	2,026

Number of Frontline Paramedics	795
Total Number of Active Paramedics	1,438

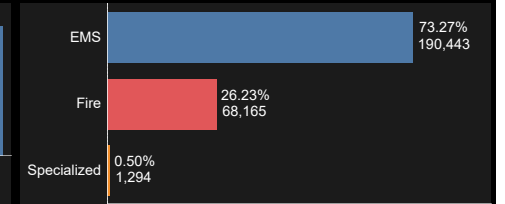
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



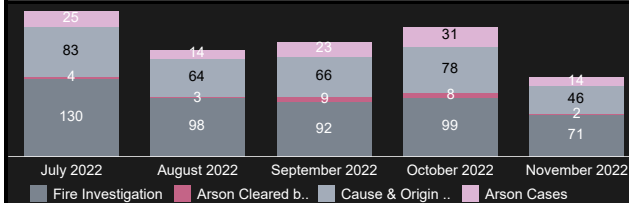
Smoke Detector Installs Instalaciones de Alarma de Humo



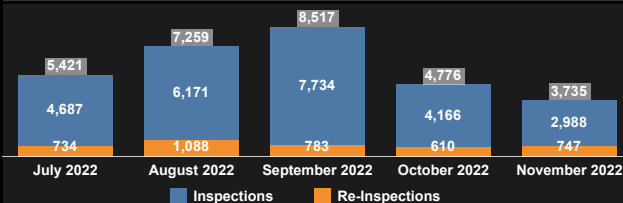
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Class:	365	366	367	368	369	370	371	372
# of Trainees	17	17	14	16	24	25	26	25
Start Date	Oct-21	Oct-21	Feb-22	Feb-22	Jul-22	Jul-22	Oct-22	Oct-22
End Date	Feb-23	Feb-23	May-23	May-23	Oct-23	Oct-23	Jan-24	Jan-24
ERB Assigned	Mar-23	Mar-23	Jun-23	Jun-23	Nov-23	Nov-23	Feb-24	Feb-24

* YTD-Exp - Do Not Include Encumbrances

Memorandum



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TO: Honorable Members of the Public Safety Committee
Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno,
Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT: **Dallas Police Department (DPD) Dashboard**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. Violent Crime is -6.2% Year to Date (YTD). Total Crime is -0.5% YTD by -528 offenses. DPD is seeing an increase in Hate Crimes, 41 offenses YTD, with only 1 Hate Crime in November. DPD has been focusing on increasing awareness for citizens to report hate crimes as well as supplemental training for officers about hate crimes. DPD believes the increased citizen and officer awareness are contributing to the increase in reporting of hate crimes.

For your quick reference, you can access DPD's Dashboard using the following link:
[DPD Dashboard](#)

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at lonzo.anderson@dallaspolice.gov

Please contact me if you have any questions or need additional information.

Jon Fortune
Deputy City Manager
[Attachments]

cc:

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CITY WIDE SUMMARY OF CRIME STATISTICS

2022

Total Crimes

Total crimes counted according to NIBRS rules

100,611 crimes in 2022 YTD

101,139 crimes in 2021 YTD

-528 (-0.5%) change year-over-year

Violent Crimes

Violent crimes are Aggravated Assault, Murder & Non-negligent Manslaughter, Robbery, Rape, Sodomy, Sexual Assault with an Object, Fondling, Incest, and Statutory Rape.

10,315 crimes in 2022 YTD

10,991 crimes in 2021 YTD

-676 (-6.2%) change year-over-year

Violent Crime Breakdown

	YTD	YTD Previous	YTD Y/Y %	YTD Y/Y Count
AGGRAVATED ASSAULT	7,144	7,579	-5.7%	-435
ROBBERY	2,338	2,331	0.3%	7
RAPE	318	409	-22.2%	-91
MURDER & NONNEGLIGENT MANSLAUGHTER	203	209	-2.9%	-6
FONDLING	193	242	-20.2%	-49
SODOMY	81	156	-48.1%	-75
SEXUAL ASSAULT WITH AN OBJECT	35	65	-46.2%	-30
INCEST	3	0		3

Family Violence

Family Violence is an act by a member of a family or household against another member that is intended to result in physical harm, bodily injury, assault, or a threat that reasonably places the member in fear of imminent physical harm. The law excludes the reasonable discipline of a child.

14,181 crimes in 2022 YTD

14,937 crimes in 2021 YTD

-756 (-5.1%) change year-over-year

Hate Crimes

41 crimes in 2022 YTD

18 crimes in 2021 YTD

23 (127.8%) change year-over-year

Definitions

Crimes YTD: the number of crimes that have occurred year-to-date (January 1, 2022 to December 7, 2022)

Crimes YTD last year: the number of crimes that occurred year-to-date last year (January 1, 2021 to December 7, 2021)

Change year-over-year: count change and percent change in the Crimes YTD compared to Crimes YTD last year



Dallas Crime Analytics Overview

Resumen de las Analíticas de Delitos en Dallas

Summary of crime data

Select Year 2022

View Summary

DARK MODE ?

Select Page

100,611

Total Crimes
Crimenes Totales

10,315

Violent Crimes
Crimenes Violentos

14,181

Family Violence Crimes
Crimenes por Violencia Familiar

41

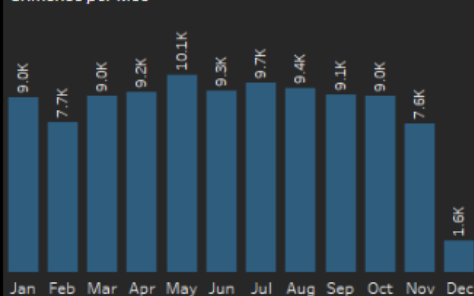
Hate Crimes
Crimenes de Odio

Select Crime Type to Filter Page

All Violent Crimes Family Violence Hate Crimes

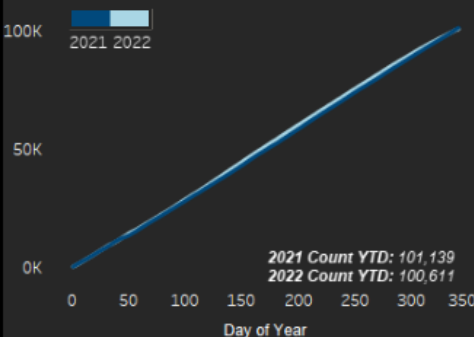
Crimes by Month

Crimenes por Mes



Crime Count Running Total

Recuento de Delitos en Total



Count: the number of crimes that have occurred year-to-date (January 1, 2022 through December 7, 2022)

Crime Map

Heat Map
Mapa de Área Críticas

Select Map Type

Heat Map

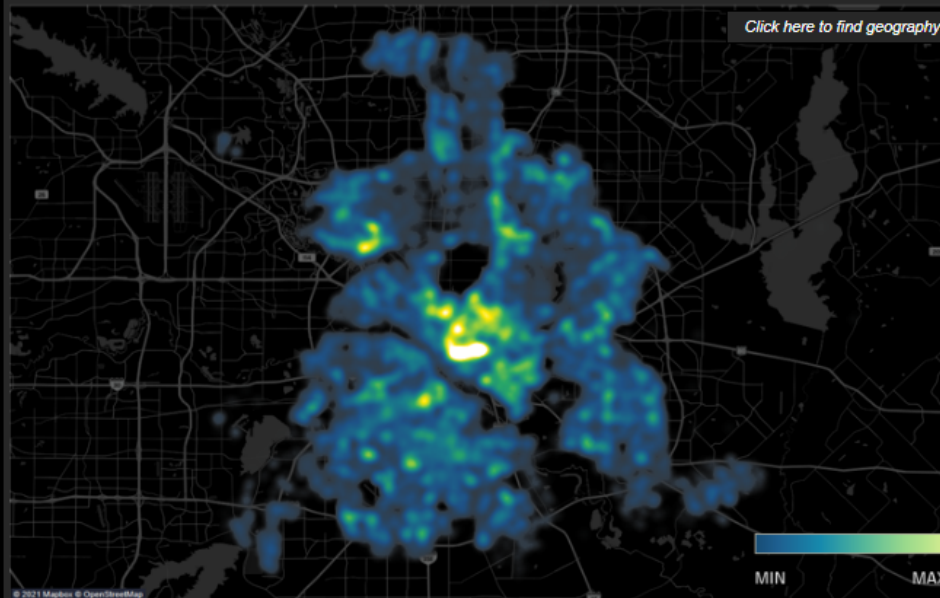
Select Geography

Division

Select Metric

Count

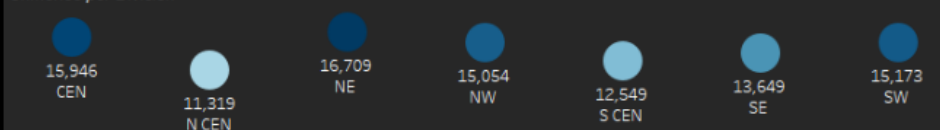
Click here to find geography



Select or draw a shape on the map to filter the data. After drawing, click to remove. Select Geography and Select Metric parameters do not update the heat map. Lake Ray Hubbard is filtered from the District map and ZIP codes are cropped to Dallas city limits.

Crimes by Division

Crimenes por División



Crimes Against

Crimenes por Víctima

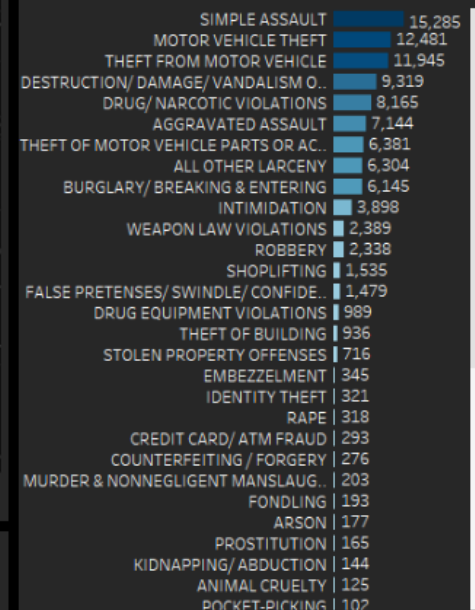


Crimes

Crimenes

Select Crime Category

(All)



Hover over the bars or numbers for definitions. Control+click to select multiple crimes.

15.56 Murders per 100K people in Dallas

Homicidios per cada 100K personas en Dallas

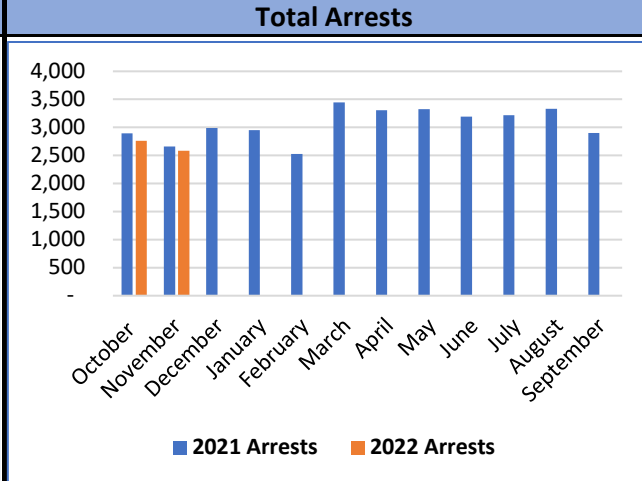
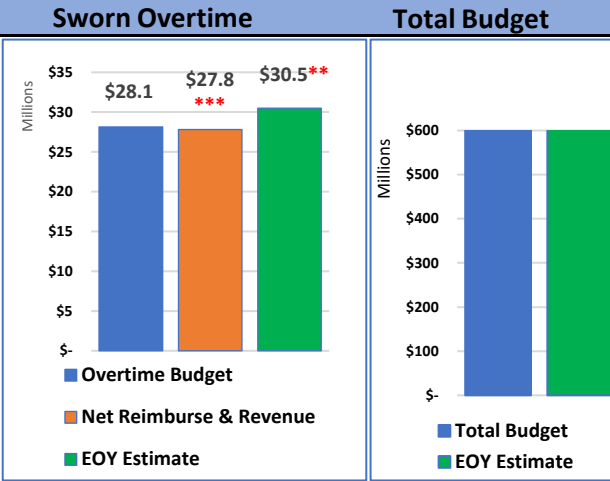
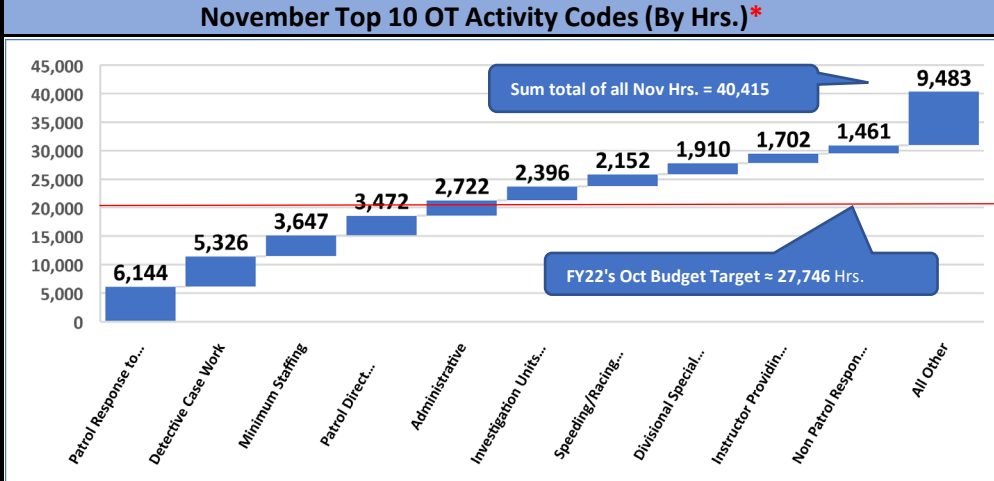
Notes: Data is not final and is subject to change for several reasons including the following: delayed crime reporting (crime counts are based on the date the crime occurred not the date the crime is reported), updates to the crime report (details of the report might be edited as crimes are investigated), and changes made to NIBRS crime codes as determined by the State of Texas or the FBI. To find your neighborhood police officer (NPO) click [here](#). Dashboard created by Office of Data Analytics and Business Intelligence.

Data through 12/7/2022

Dallas Police Department Dashboard November 2022

FY22-23 BUDGET	
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CRIME REPORTING*****

[illegible]

	Offense	2022	2021	Count DIFF	% Change	Clearance Rate
Person	Assault Offenses	25,823	26,852	-1,029	-3.8%	60.5%
	Agg Assault FV	1,722	1,798	-76	-4.2%	
	Simple Assault FV	13,082	13,664	-582	-4.3%	
	Homicide Offenses	230	242	-12	-5.0%	65.9%
	Murder & Nonnegligent Manslaughter	199	203	-4	-2.0%	
	Human Trafficking	26	34	-8	-23.5%	69.2%
	Kidnapping / Abduction	140	162	-22	-13.6%	85.7%
	Sex Offenses, Forcible	610	848	-238	-28.1%	71.3%
	Sex Offenses, Nonforcible	0	0	0	0.0%	0.0
	Sub-Total	26,829	28,138	-1,309	-4.7%	61.0%
Property	Arson	173	215	-42	-19.5%	8.7%
	Bribery	3	2	1	50.0%	66.7%
	Burglary / Breaking & Entering	6,020	6,387	-367	-5.7%	6.8%
	Counterfeiting / Forgery	272	311	-39	-12.5%	14.0%
	Destruction / Vandalism	9,151	9,732	-581	-6.0%	9.3%
	Embezzlement	342	281	61	21.7%	17.5%
	Extortion / Blackmail	8	16	-8	-50.0%	0.0%
	Fraud	2,074	2,104	-30	-1.4%	45.5%
	Larceny / Theft	26,751	25,919	832	3.2%	3.5%
	Motor Vehicle Theft	12,219	10,792	1,427	13.2%	7.4%
	Robbery	2,292	2,272	20	0.9%	25.2%
Stolen Property Offenses	704	490	214	43.7%	92.3%	
	Sub-Total	60,009	58,521	1,488	2.5%	9.0%
Society	Animal Cruelty	124	94	30	31.9%	16.1%
	Drug / Narcotics	8,961	9,145	-184	-2.0%	62.2%
	Gambling	60	57	3	5.3%	16.7%
	Pornography / Obscene Material	62	41	21	51.2%	50.0%
	Prostitution Offenses	249	259	-10	-3.9%	88.4%
	Weapon Law Violations	2,339	2,683	-344	-12.8%	75.4%
	Sub-Total	11,795	12,279	-484	-3.9%	64.6%
	Total	98,633	98,938	-305	-0.3%	28.9%

SWORN STAFFING AND HIRING FISCAL YEAR****

PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	FY 22-23 YTD	FY 21-22	FY 20-21	Crime Change by Division				Response time	
CBD	79	80	84	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
Central	186	180	185	-2.63%	10.87%	-3.81%	7.06%	7.50	31.34
NE	305	311	327	-4.08%	-2.12%	-20.52%	-2.35%	8.81	70.70
SE	272	279	304	-6.49%	1.23%	-20.34%	-5.28%	10.34	100.26
SW	260	265	263	-3.12%	1.54%	-16.65%	0.26%	10.20	66.86
NW	227	236	237	2.74%	4.99%	-13.18%	3.33%	8.98	40.84
NC	214	214	187	-1.65%	0.51%	-27.21%	1.31%	8.59	32.30
SC	261	264	314	-11.62%	-1.96%	-16.98%	-6.50%	10.85	84.30
Nuisance Abatement	9	10	8	*CBD crime and response time data included in Central					
Community Affairs (NPO)	99	92	82	INTERNAL AFFAIRS*****					
Right Care	20	18	13						
Patrol Total	1,932	1,948	2,004	Complaint Type			2022 YTD	2021 YTD	% Change
Support	88	118	105	Investigations Completed			273	338	-19.2%
Administrative	139	136	126	Use of Force Complaints Received			62	37	67.6%
Investigations	472	462	479	Investigations Over 200 Days*****					
Tactical and Special Ops	266	256	257	Active Investigations		24	Awaiting Chief of Police Hearing		0
Trainees	164	164	149	Investigation suspended		11	Awaiting Bureau Chief Hearing		6
Total	3,061	3,084	3,120	Awaiting Corrective Action		4	Total		45

COMMUNICATIONS

911 Call Center Information

911 Calls MTD	Nov Avg Answer	Nov Service Level
139,556	0:04	98.58%

911 Operator Staffing

Trainee	Operator	Actual	Authorized
5	106	111	144

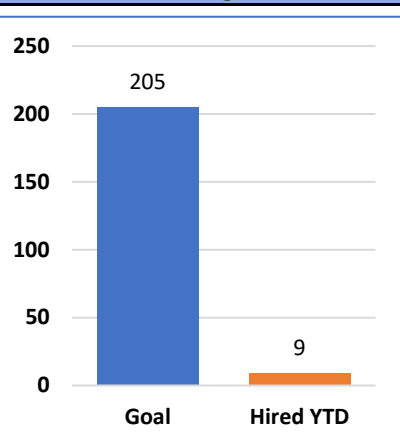
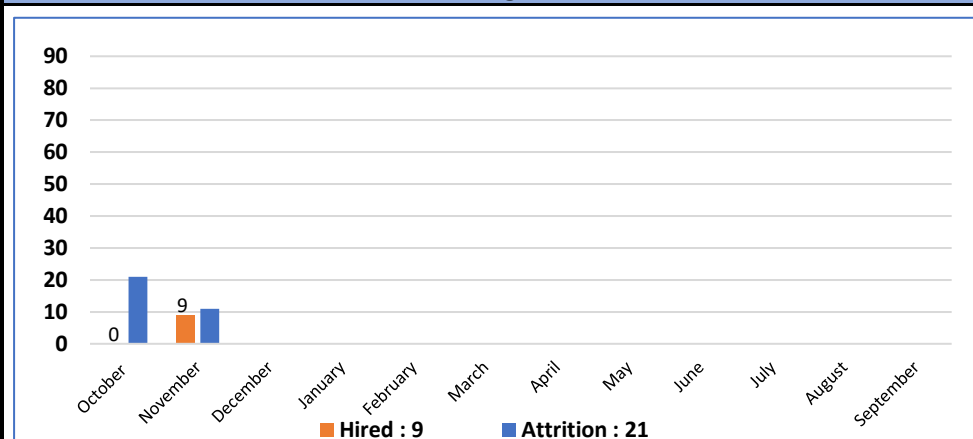
November Reports

Expeditor Reports	DORS Reports
1,288	1,104

Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Nov-22	10.42	85.40	635.35	687.20	42,378
YTD 2022	9.43	62.46	356.61	426.28	524,474
Nov-21	8.78	44.83	284.49	377.67	46,687
YTD 2021	8.22	36.19	191.24	259.69	527,776

FY 22-23 Hiring and Attrition	
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FY22-23 Hiring Goal : 250



Top 911 Calls

Type	Calls YTD	November-2022	November-2021
Major Disturbance	106,714	8,568	9,171

Other Incidents	51,202	3,801	4,663

Other Escalated	56,195	4,847	4,267
Suspicious Person	24,163	1,942	2,081
Minor Accident	24,410	2,029	2,334
Business Alarm	16,934	1,418	1,365
Major Accident	18,732	1,686	1,703
Loud Music	17,560	1,428	1,780
Burg Motor Veh	4,004	329	393
Crisis Intervention	11,429	993	958
911 Hang-up	5,184	392	528

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

****YE estimate based on FY23's YTD expenditure trends.**

*** Reimbursement and Revenue for DPD

***Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

*****Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

***** Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

***** Crime reporting now includes NIBRS data. Data is preliminary.

***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

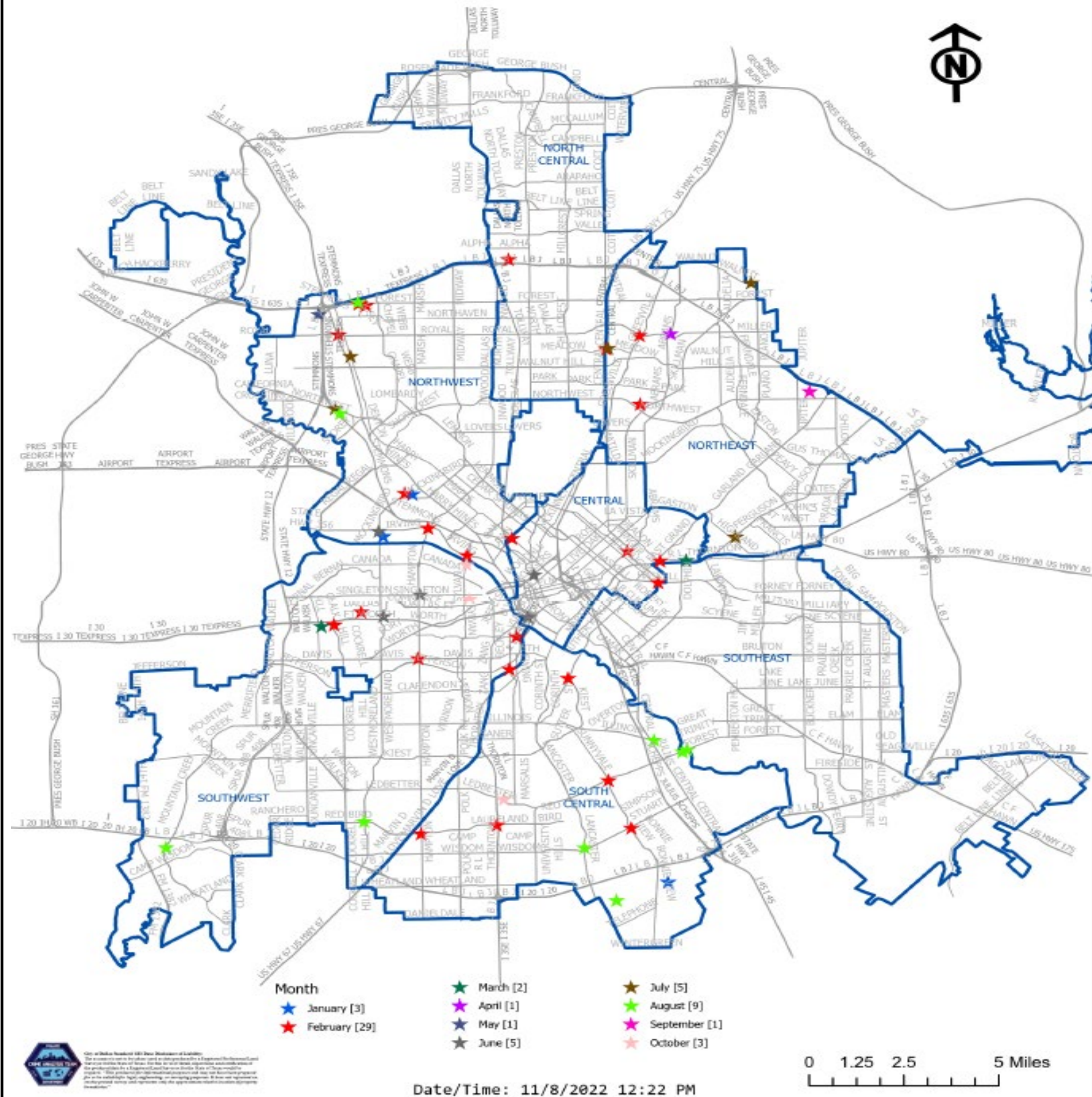
***** 46 Use of Force Complaints occurred in 2022. 16 Use of Force complaints occurred between 2018 and 2021.

Dallas Police Department Racing / Speeding Dashboard November 2022

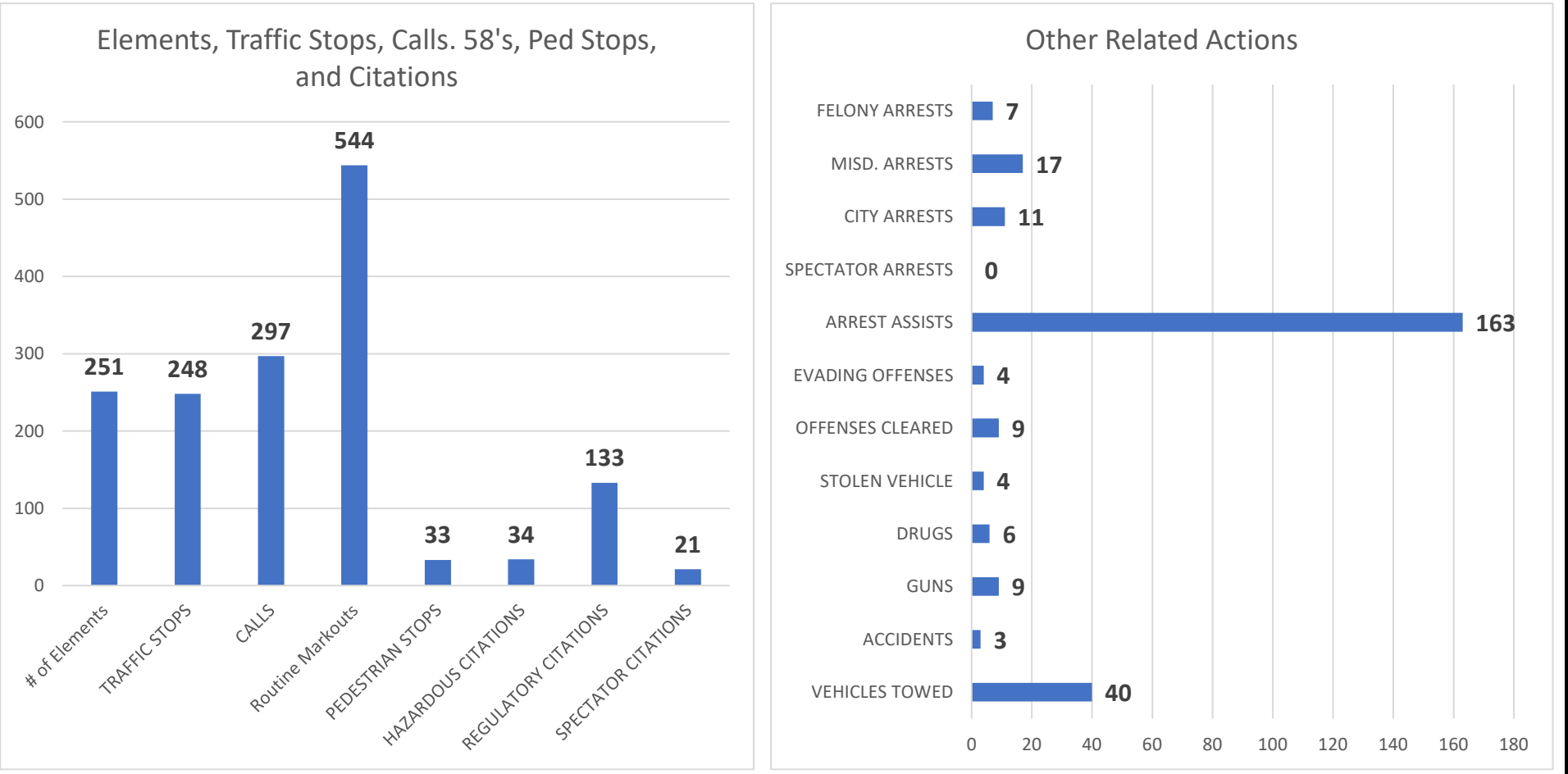
Racing / Speeding Hotspots

Racing / Speeding Operational Activity

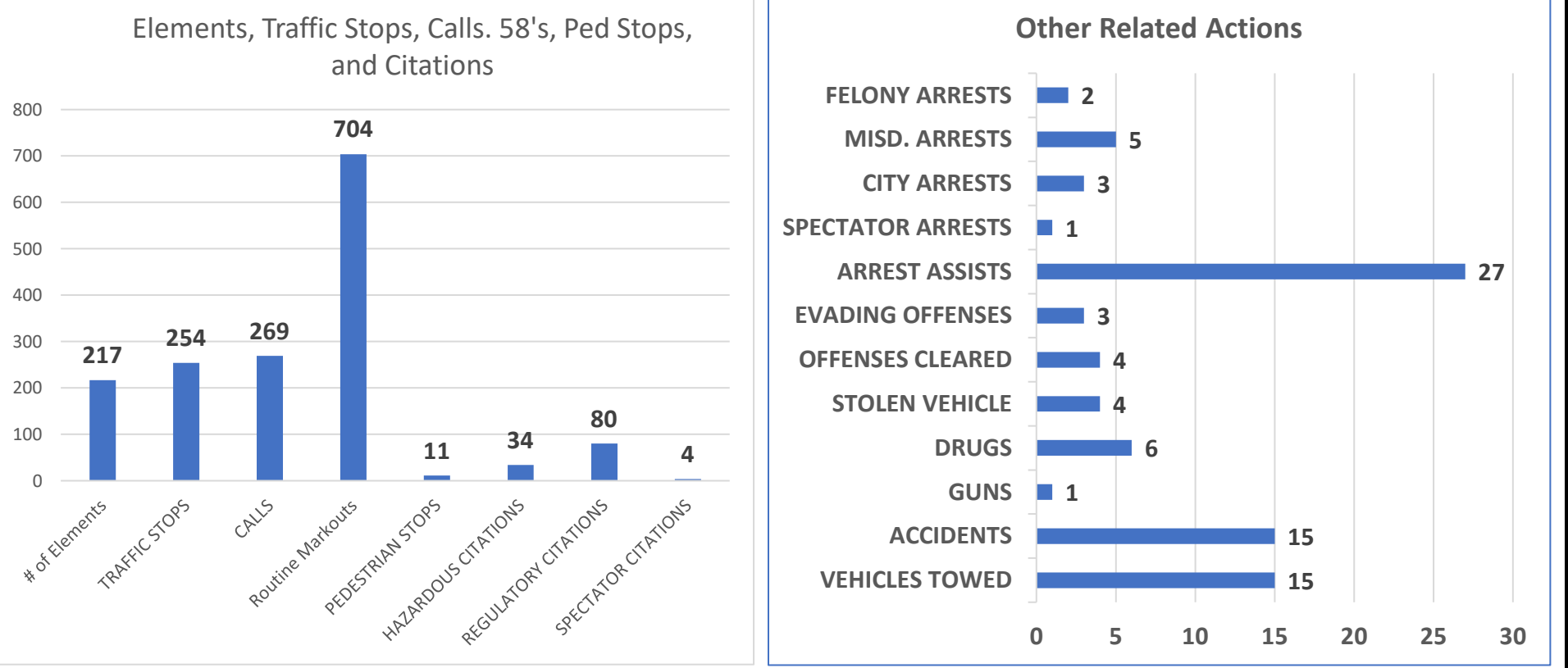
Takeover Locations



October



November



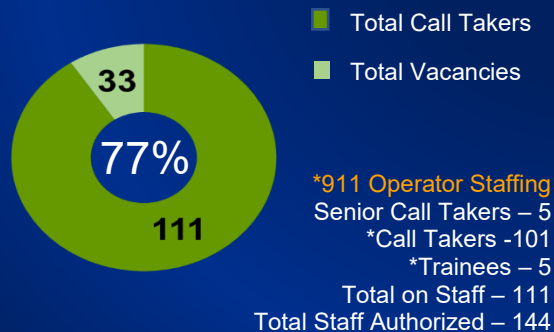
Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard (November) 2022

Call Center Staffing



November 2022
Service Level

98.58%



YTD Level
Jan 1 – Nov 30, 2022

97.66%



Average Answer Time
November 2022

0:04



November 2022
Total 9-1-1 Calls

139,556



Call Takers in Training

5



Call Takers in Background

6

Service Level Comparison

Month	FY'23	FY'22	FY'21
October	98.40%	88.83%	68.97%
November	98.58%	94.57%	73.94%
December		97.60%	71.90%
January		98.07%	72.54%
February		99.01%	52.91%
March		98.16%	56.59%
April		97.87%	60.24%
May		97.82%	41.51%
June		97.48%	55.04%
July		94.39%	81.88%
August		96.92%	88.27%
September		98.26%	85.85%

The NENA standard recommends 90% of all incoming calls be answered in 10 seconds or less

Total Emergency Calls

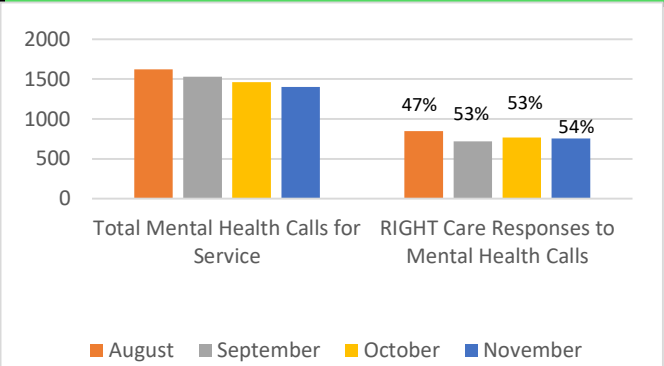
Month	FY' 23	FY' 22	FY' 21
October	152,305	169,217	165,038
November	139,556	146,055	154,647
December		155,427	158,259
January		142,329	152,558
February		126,752	165,670
March		149,460	170,351
April		154,103	169,187
May		162,569	193,895
June		154,464	187,044
July		167,423	183,655
August		156,616	163,077
September		152,545	160,078

FY' 22 Total **1,836,960** FY' 21 Total **2,023,459** = **9.22%** (decrease)

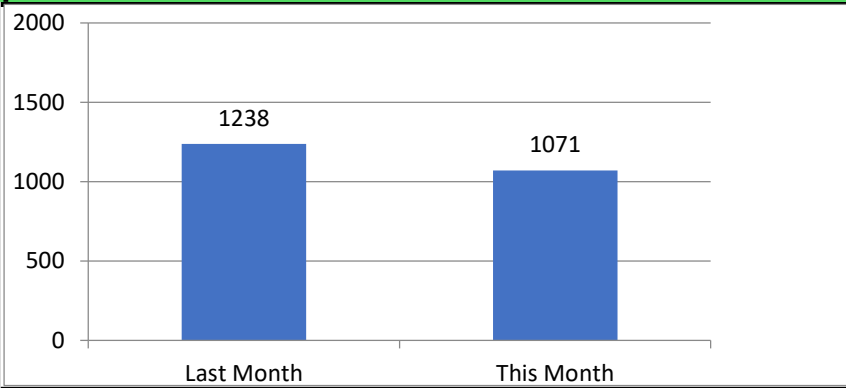
Office of Integrated Public Safety Solutions - November 2022 Dashboard

Rapid Integrated Group Healthcare Team

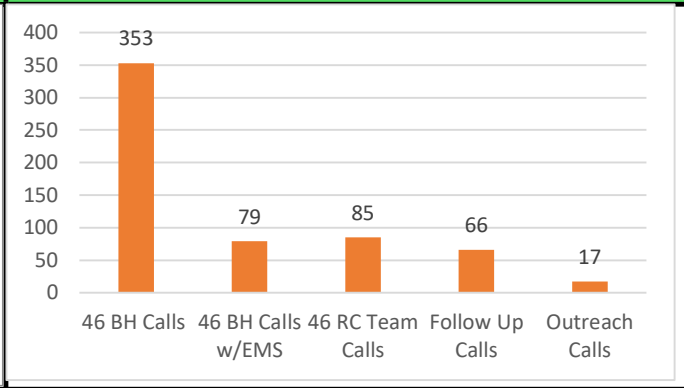
Percent of All Behavioral Health Calls Answered



Total Number of 911 Calls Answered by RIGHT Care Teams



Behavioral Health Calls Answered By RIGHT Care



DPD Right Care Activity

Activity	This Month	YTD
Clients Served	646	7,419
Calls Answered	1,071	11,567
Jail Diversions	24	722
Total Outreach Calls	17	271
Total Follow up Calls	66	805
Total	1824	20,784
FY 21-22 Expansion	In Progress	17 teams operating

Nuisance Abatement

Activity	This Month	YTD
Properties Investigated	19	252
Contacts with property owners	23	370
Meetings attended	26	523
Cases closed	1	43
Active Cases	New Case	YTD
Central Open Cases	0	3
Northeast Open Cases	0	7
Southeast Open Cases	0	9
Southwest Open Cases	0	5
Northwest Open Cases	0	7
North Central Open Cases	0	4
South Central Open Cases	0	14
Total Cases	0	49
Staffing	Authorized	Current
Sergeant	1	1
Detectives	9	8
Intelligence Officer	1	1

Risk Terrain Modeling Area Environmental Interventions

Interventions	This Month	FYTD
Code violations identified and worked	1,362	2,641
Code cases complete by owner compliance	40	135
Code cases complete through city intervention	74	169
Commercial business inspections	656	1,019
Vacant lots remediated	36	102
Zoning cases worked	327	560
Substandard structure cases worked	549	999
Effectiveness Measure: Percentage Increase or Decrease	Malcolm X/Marburg	Illinois Ave
Calls for police this year vs last year	2%	-32%
Criminal offenses this year vs last year	-4%	34%

Multifamily Inspection & Compliance Action Team	

Activity	This Month	YTD
Multifamily Property Deficiencies Identified	236	1181
Deficiencies Addressed by Property Owner	46	358
In Progress Deficiencies to be Addressed	190	783

City Funded Violence Interruption Programs

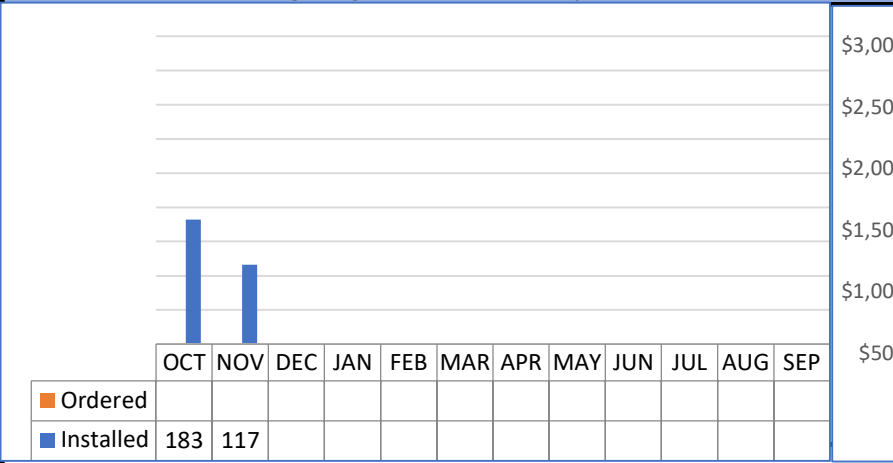
<p>Youth Advocate Programs</p>

Activity	This Month	Year to Date
Violence Interruption Contacts	4	8
Mentoring Contacts	193	482
Social Service Referrals	33	47
Employment Opportunity Referral	7	29
Hospital Response	0	0
Community Engagement Events	7	13
Coordination Meetings	3	12
Youth Programs	2	5

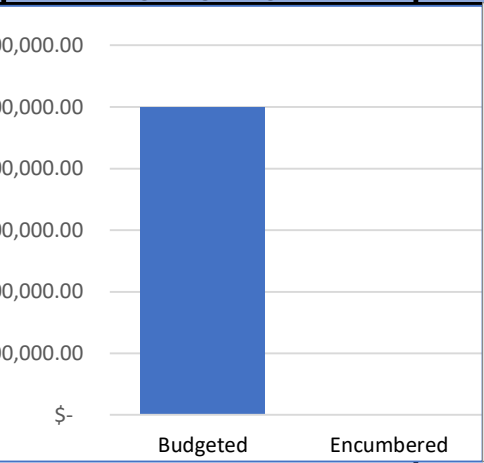
Crisis Intervention Team

Referrals Received	This Month	Year to Date
DFR Referral	2	64
DPD Referral	74	1,015
Community Referral	4	49
Clients Served	This Month	Year to Date
Verified Social Service Referrals	18	414

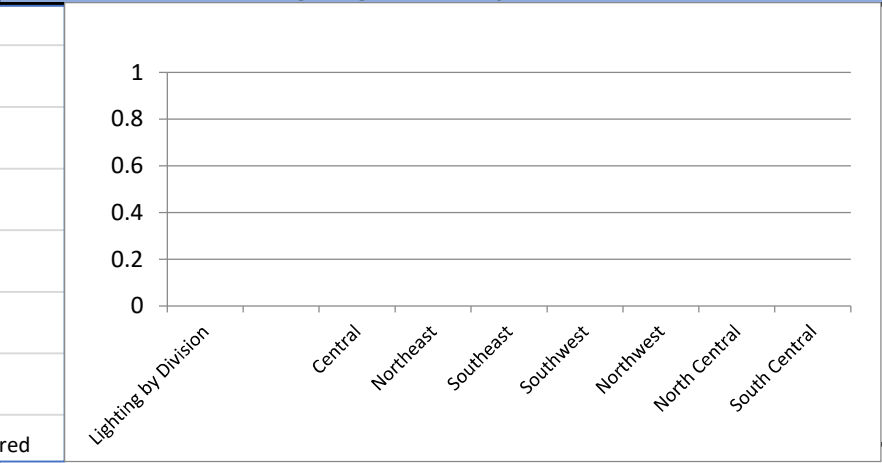
Lighting Enhancement Projects



Lighting Budget

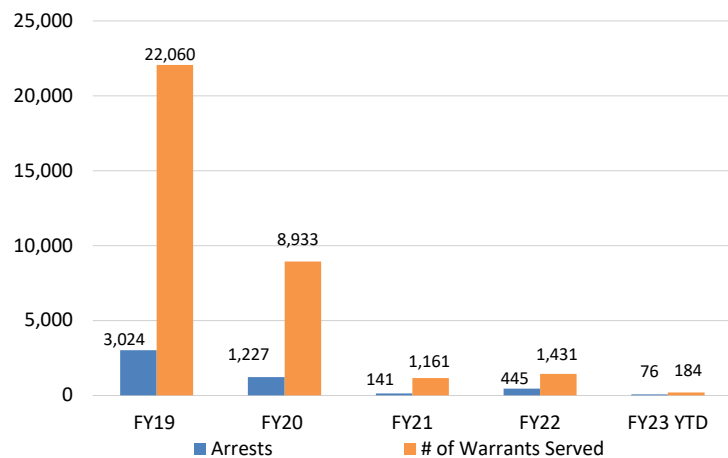


Lighting Ordered by Division	
Division	Lighting
1	100
2	200
3	300
4	400
5	500
6	600
7	700
8	800
9	900
10	1000
11	1100
12	1200
13	1300
14	1400
15	1500
16	1600
17	1700
18	1800
19	1900
20	2000
21	2100
22	2200
23	2300
24	2400
25	2500
26	2600
27	2700
28	2800
29	2900
30	3000
31	3100
32	3200
33	3300
34	3400
35	3500
36	3600
37	3700
38	3800
39	3900
40	4000
41	4100
42	4200
43	4300
44	4400
45	4500
46	4600
47	4700
48	4800
49	4900
50	5000
51	5100
52	5200
53	5300
54	5400
55	5500
56	5600
57	5700
58	5800
59	5900
60	6000
61	6100
62	6200
63	6300
64	6400
65	6500
66	6600
67	6700
68	6800
69	6900
70	7000
71	7100
72	7200
73	7300
74	7400
75	7500
76	7600
77	7700
78	7800
79	7900
80	8000
81	8100
82	8200
83	8300
84	8400
85	8500
86	8600
87	8700
88	8800
89	8900
90	9000
91	9100
92	9200
93	9300
94	9400
95	9500
96	9600
97	9700
98	9800
99	9900
100	10000

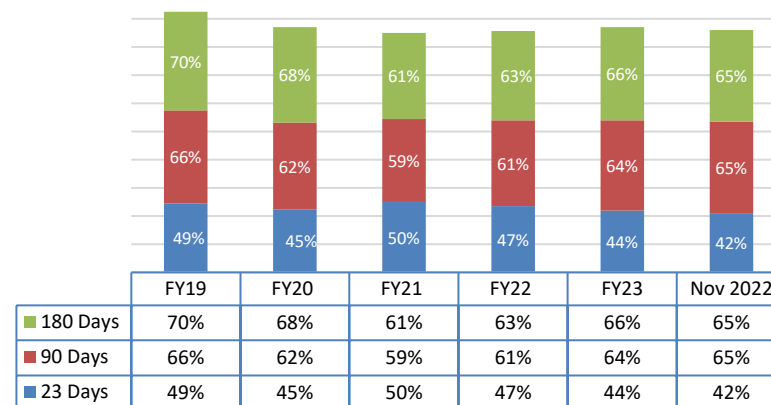


Municipal Court Dashboard: Month Ending November 30, 2022

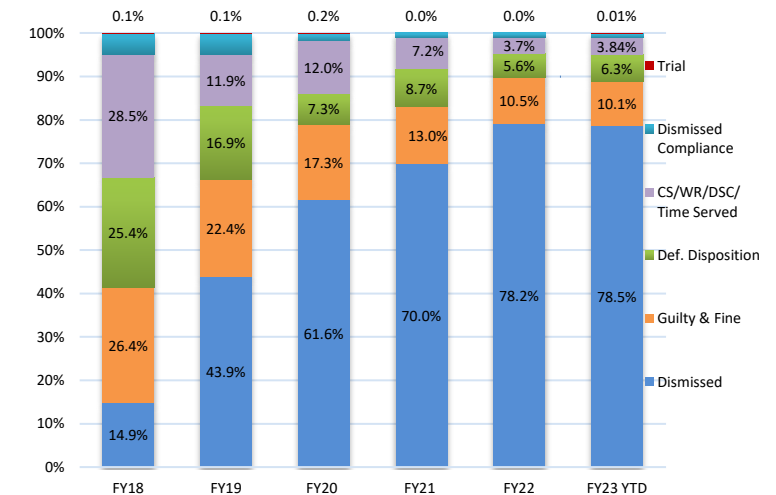
Warrant Enforcement



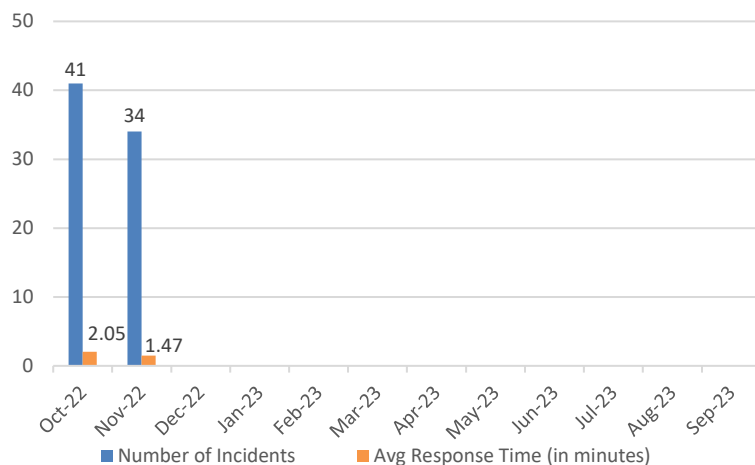
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



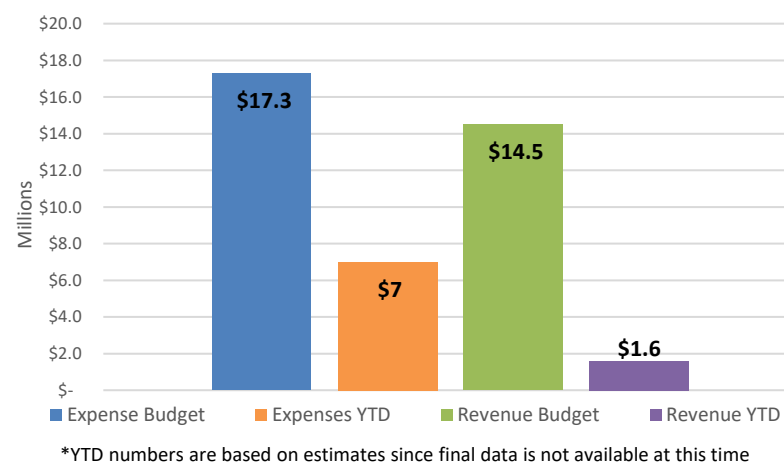
Courthouse Dispositions



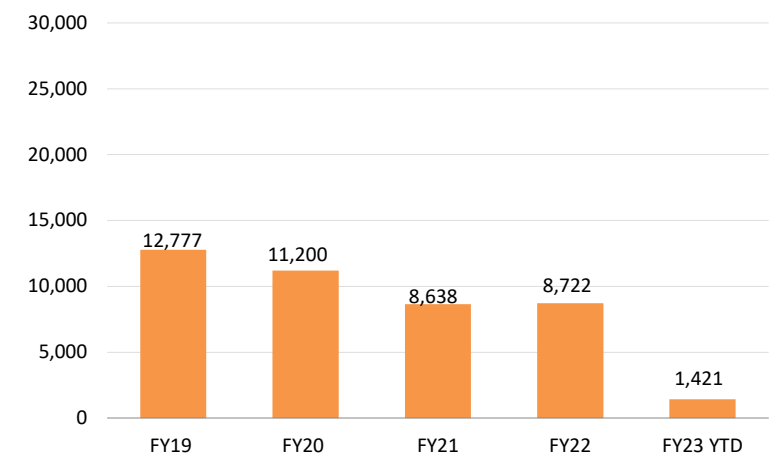
Security Incidents and Response Time



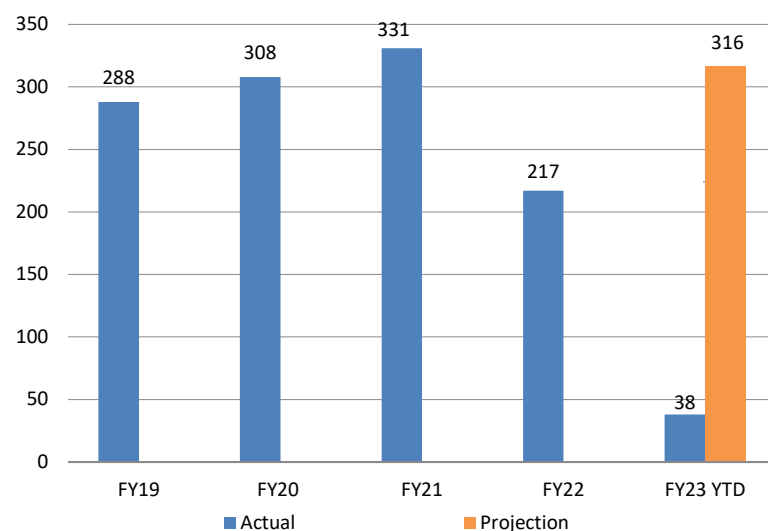
*Municipal Court Budget



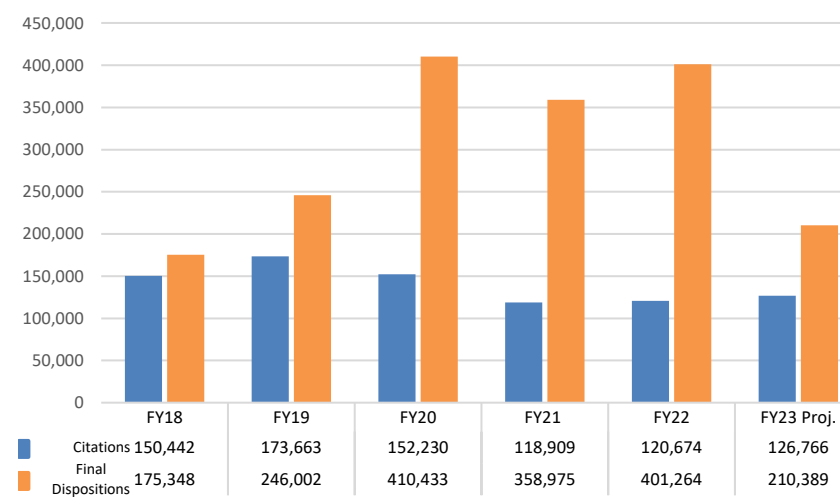
City Detention Center Book-Ins



Environmental Cases Filed



Citation Count & Final Dispositions



Sobering Center Performance

