

# Memorandum



CITY OF DALLAS

DATE February 10, 2023

TO Honorable Members of the Public Safety Committee  
Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno,  
Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Dallas Fire Rescue's Public Safety Dashboard- January 2023**

Dallas Fire-Rescue total dispatch numbers for the month of January was 23,105. As you are aware, DFR has a stated goal of 90% achievement of the metrics of EMS response within 9 minutes and Structure Fire Response within 5:20. While the Structure Fire metric was met at 90%, the EMS response remains below the goal at 84%.

The increased EMS response times are caused by several factors, call volume and a transport rate that has maintained historically high numbers (over 60%). We will continue to monitor and make Operational adjustments, such as the Single Function Paramedic Program and the Emergency Response Review Project, to ensure we are able to meet our performance goals even with the increase in demand.

We had 6 significant fires for the month of January, down from 10 in December. We had an increase in inspections, re-inspections and smoke detector installations last month. Our rescue unit hours of utilization (UHU) numbers are still averaging around 38% overall.

For your quick reference, you can access DFR's Dashboard using the following link:  
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSETIMES?:isGuestRedirectFromVizportal=y&:embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Randall (Bret) Stidham at [randall.stidham@dallasfire.gov](mailto:randall.stidham@dallasfire.gov).

A handwritten signature in blue ink that reads "Jon Fortune".

Jon Fortune  
Deputy City Manager  
**[Attachment]**

DATE February 9, 2023

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard- January 2023**

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizer Tolbert, Deputy City Manager  
Jon, Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Dr. Robert Perez, Assistant City Manager  
Carl Simpson, Assistant City Manager  
Jack Ireland, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors



# DFR Executive Summary for Month Ending: January 2023



**23,105**

Total 911 DFR Incidents  
Incidentes totales de 911 DFR

**84%**

Medical Responses within 9 minutes  
Respuestas médicas en 9 minutos o menos

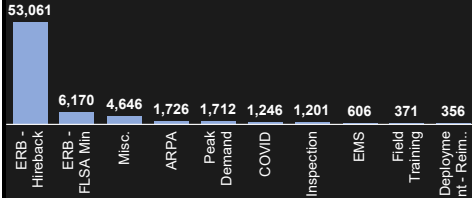
**40%**

Medical Responses within 5 minutes  
Respuestas médicas en 5 minutos o menos

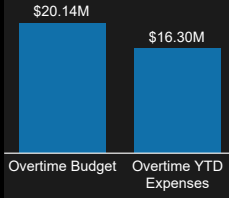
**90%**

Structure Fire Responses within 5 minutes, 20 seconds  
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

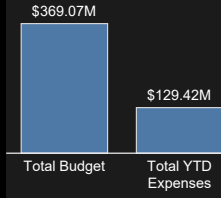
### Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



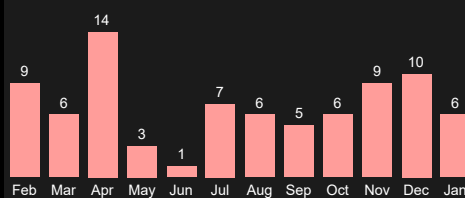
### Sworn Overtime Presupuesto de Horas Extras



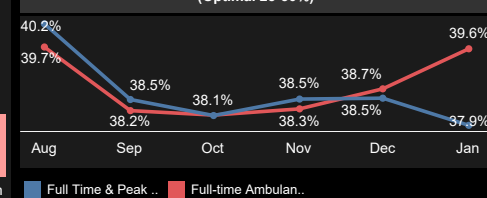
### Total Budget\* Presupuesto



### Significant Fires Incendios Significativos por Mes



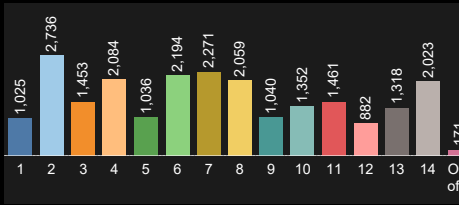
### Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)



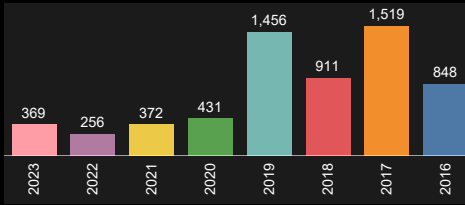
### Sworn Staffing & Hiring Categorías de Personal

	2021	2022	2023
EMS & Emergency Respo..	1,670	1,659	1,606
Dispatch Comms & GIS	61	62	60
Fire Prevention & Inspect..	94	85	93
Training & Recruitment	104	127	176
Arson Investigation EOD	20	21	25
Aircraft Rescue Fire Fight..	37	34	45
Total Staff	1,986	1,988	2,005
Number of Frontline Paramedics			832
Total Number of Active Paramedics			1,500

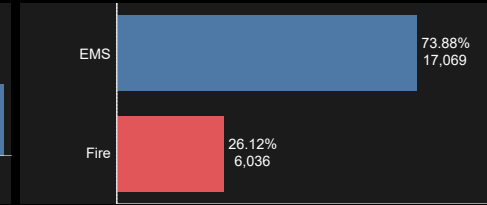
### Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



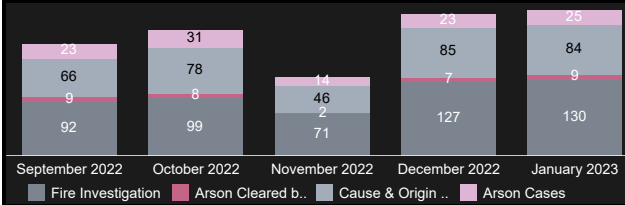
### Smoke Detector Installs Instalaciones de Alarma de Humo



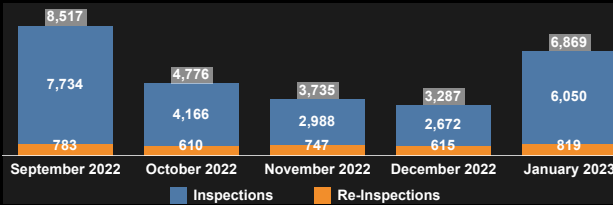
### Fire Communications & Dispatch Despachos por Categorías de Incidente



### Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



### Inspections & Re-Inspections Inspecciones de Estructuras



### Academy Breakdown Información de la Academia

Class:	365	366	367	368	369	370	371	372
# of Trainees	14	14	15	15	21	23	24	22
Start Date	Oct-21	Oct-21	Feb-22	Feb-22	Jul-22	Jul-22	Oct-22	Oct-22
End Date	Feb-23	Feb-23	May-23	May-23	Oct-23	Oct-23	Jan-24	Jan-24
ERB Assigned	Mar-23	Mar-23	Jun-23	Jun-23	Nov-23	Nov-23	Jan-24	Jan-24

\* YTD-Exp - Do Not Include Encumbrances

# Memorandum



CITY OF DALLAS

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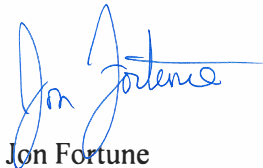
SUBJECT: **Dallas Police Department (DPD) Dashboard- January 2023**

The Dallas Police Department (DPD) continues to focus on violent crime, and it is up throughout the city. Violent Crime is up 7.6% Year to Date (YTD). Total Crime is down 5.6% YTD and down by 500 fewer offenses. There is an increase in Aggravated Assaults. This is due to single incidents having multiple complainants. DPD is using all available resources to help investigate these offenses.

For your quick reference, you can access DPD's Dashboard using the following link:  
[DPD Dashboard](#)

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at [lonzo.anderson@dallaspolice.gov](mailto:lonzo.anderson@dallaspolice.gov)

Please contact me if you have any questions or need additional information.



Jon Fortune  
Deputy City Manager  
[Attachment]

cc:

T.C. Broadnax, City Manager  
Chris Caso, City Attorney Mark  
Swann, City Auditor  
Biliera Johnson, City Secretary Preston  
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# CITY WIDE SUMMARY OF CRIME STATISTICS

## 2023

### Total Crimes

Total crimes counted according to NIBRS rules

**8,488** crimes in 2023 YTD

**8,988** crimes in 2022 YTD

**-500 (-5.6%)** change year-over-year

### Violent Crimes

Violent crimes are Aggravated Assault, Murder & Non-negligent Manslaughter, Robbery, Rape, Sodomy, Sexual Assault with an Object, Fondling, Incest, and Statutory Rape.

**971** crimes in 2023 YTD

**902** crimes in 2022 YTD

**69 (7.6%)** change year-over-year

#### Violent Crime Breakdown

	YTD	YTD Previous	YTD Y/Y %	YTD Y/Y Count
AGGRAVATED ASSAULT	714	617	15.7%	97
ROBBERY	181	223	-18.8%	-42
RAPE	36	21	71.4%	15
MURDER & NONNEGLIGENT MANSLAUGHTER	23	21	9.5%	2
FONDLING	14	10	40.0%	4
SEXUAL ASSAULT WITH AN OBJECT	2	1	100.0%	1
SODOMY	1	9	-88.9%	-8

### Family Violence

Family Violence is an act by a member of a family or household against another member that is intended to result in physical harm, bodily injury, assault, or a threat that reasonably places the member in fear of imminent physical harm. The law excludes the reasonable discipline of a child.

**1,208** crimes in 2023 YTD

**1,333** crimes in 2022 YTD

**-125 (-9.4%)** change year-over-year

### Hate Crimes

**3** crimes in 2023 YTD

**2** crimes in 2022 YTD

**1 (50.0%)** change year-over-year

#### Definitions

*Crimes YTD:* the number of crimes that have occurred year-to-date (January 1, 2023 to January 31, 2023)

*Crimes YTD last year:* the number of crimes that occurred year-to-date last year (January 1, 2022 to January 31, 2022)

*Change year-over-year:* count change and percent change in the Crimes YTD compared to Crimes YTD last year



# Dallas Crime Analytics Overview

Resumen de las Analíticas de Delitos en Dallas  
Summary of crime data

Select Year **2023** View Summary

Select Months **Completed Months**

Select Page **1**

## 8,488

Total Crimes  
Crímenes Totales

## 971

Violent Crimes  
Crímenes Violentos

## 1,208

Family Violence Crimes  
Crímenes por Violencia Familiar

## 3

Hate Crimes  
Crímenes de Odio

Select Crime Type to Filter Page

- All
- Violent Crimes
- Family Violence
- Hate Crimes

### Crime Map

#### Heat Map

Mapa de Área Crítica

Select Map Type

Heat Map

Select Geography

Division

Select Metric

Count

[Click here to find geography](#)

### Crimes by Month

Crímenes por Mes



### Crime Count Running Total

Recuento de Delitos en Total



Count: the number of crimes that have occurred year-to-date (January 1, 2023 through January 31, 2023)

### Crimes by Division

Crímenes por División



### Crimes Against

Crímenes por Víctima



### Crimes

Crímenes

Select Crime Category

(All)



Hover over the bars or numbers for definitions. Control-click to select multiple crimes

**1.76** Murders per 100K people in Dallas  
Homicidios por cada 100K personas en Dallas

Notes: Data is not final and is subject to change for several reasons including the following: delayed crime reporting (crime counts are based on the date the crime occurred not the date the crime is reported), updates to the crime report (details of the report might be edited as crimes are investigated), and changes made to NIBRS crime codes as determined by the State of Texas or the FBI. To find your neighborhood police officer (NPO) click [here](#). Dashboard created by Office of Data Analytics and Business Intelligence.

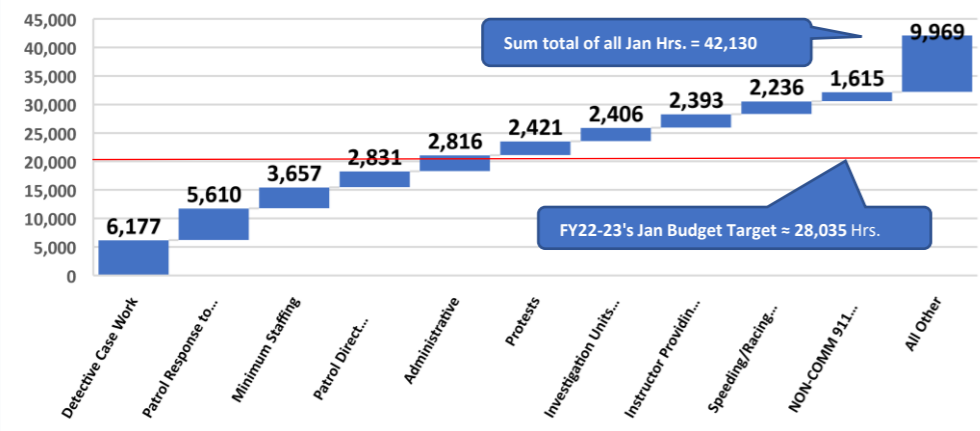
Data through 2/9/2023



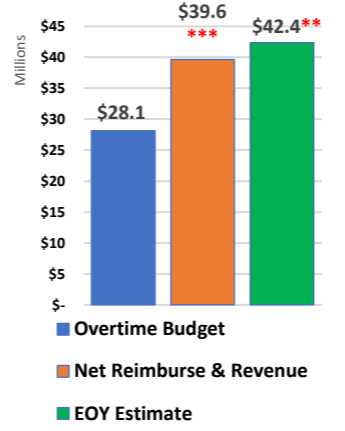
# Dallas Police Department Dashboard January 2023

## FY22-23 BUDGET

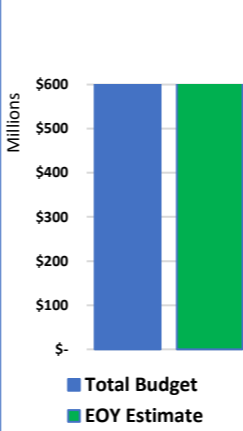
### January Top 10 OT Activity Codes (By Hrs.)\*



### Sworn Overtime

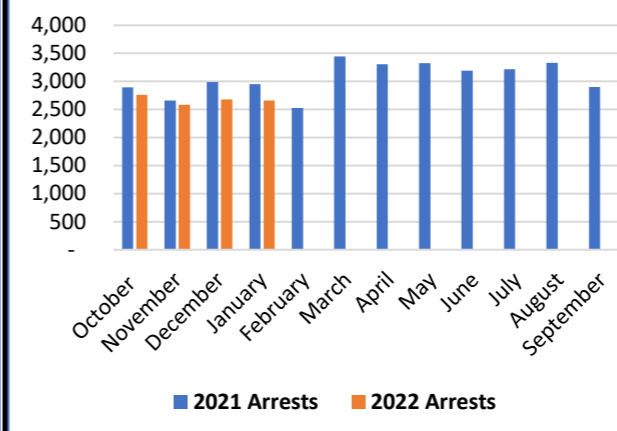


### Total Budget



## CRIME REPORTING \*\*\*\*\*

### Total Arrests



### Year to Date Crime (NIBRS)

January 1, 2023 - January 31, 2023

Offense	2023	2022	Count DIFF	% Change	Clearance Rate
<b>Person</b>					
Assault Offenses	2,247	2,310	-63	-2.7%	60.0%
Agg Assault FV	160	148	12	8.1%	
Simple Assault FV	1,152	1,247	-95	-7.6%	
Homicide Offenses	26	27	-1	-3.7%	82.6%
Murder & Nonnegligent Manslaughter	23	21	2	9.5%	
Human Trafficking	1	3	-2	-66.7%	200.0%
Kidnapping / Abduction	12	10	2	20.0%	75.0%
Sex Offenses, Forcible	47	41	6	14.6%	46.8%
Sex Offenses, Nonforcible	0	0	0	0.0%	0.0
<b>Sub-Total</b>	<b>2,333</b>	<b>2,391</b>	<b>-58</b>	<b>-2.4%</b>	<b>60.1%</b>
<b>Property</b>					
Arson	8	30	-22	-73.3%	25.0%
Bribery	-	-	0	#DIV/0!	0.0%
Burglary / Breaking & Entering	430	610	-180	-29.5%	6.5%
Counterfeiting / Forgery	11	31	-20	-64.5%	9.1%
Destruction / Vandalism	697	878	-181	-20.6%	8.8%
Embezzlement	16	37	-21	-56.8%	43.8%
Extortion / Blackmail	-	-	0	#DIV/0!	0.0%
Fraud	146	191	-45	-23.6%	63.7%
Larceny / Theft	1,945	2,281	-336	-14.7%	5.2%
Motor Vehicle Theft	1,152	1,173	-21	-1.8%	7.8%
Robbery	178	223	-45	-20.2%	18.5%
Stolen Property Offenses	74	73	1	1.4%	112.2%
<b>Sub-Total</b>	<b>4,657</b>	<b>5,527</b>	<b>-870</b>	<b>-15.7%</b>	<b>10.7%</b>
<b>Society</b>					
Animal Cruelty	10	13	-3	-23.1%	0.0%
Drug / Narcotics	843	817	26	3.2%	63.4%
Gambling	4	4	0	0.0%	25.0%
Pornography / Obscene Material	5	3	2	66.7%	40.0%
Prostitution Offenses	28	4	24	600.0%	89.3%
Weapon Law Violations	214	229	-15	-6.6%	74.3%
<b>Sub-Total</b>	<b>1,104</b>	<b>1,070</b>	<b>34</b>	<b>3.2%</b>	<b>65.3%</b>
<b>Total</b>	<b>8,094</b>	<b>8,988</b>	<b>-894</b>	<b>-9.9%</b>	<b>31.2%</b>

## SWORN STAFFING AND HIRING FISCAL YEAR\*\*\*\*

Function	FY 22-23 YTD	FY 21-22	FY 20-21
CBD	79	80	84
Central	186	180	185
NE	296	311	327
SE	268	279	304
SW	257	265	263
NW	228	236	237
NC	210	214	187
SC	259	264	314
Nuisance Abatement	11	10	8
Community Affairs (NPO)	103	92	82
Right Care	22	18	13
<b>Patrol Total</b>	<b>1,920</b>	<b>1,948</b>	<b>2,004</b>
<b>Support</b>	<b>107</b>	<b>118</b>	<b>105</b>
<b>Administrative</b>	<b>139</b>	<b>136</b>	<b>126</b>
<b>Investigations</b>	<b>481</b>	<b>462</b>	<b>479</b>
<b>Tactical and Special Ops</b>	<b>266</b>	<b>256</b>	<b>257</b>
<b>Trainees</b>	<b>164</b>	<b>164</b>	<b>149</b>
<b>Total</b>	<b>3,077</b>	<b>3,084</b>	<b>3,120</b>

## PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	Crime Change by Division				Response time	
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
CBD						
Central	7.38%	-13.79%	-4.69%	-4.69%	7.24	37.56
NE	-17.90%	-17.03%	-16.58%	-16.58%	9.08	100.36
SE	21.57%	-5.83%	4.34%	4.34%	9.60	107.96
SW	3.93%	-24.13%	-14.68%	-14.68%	10.59	77.23
NW	-15.05%	-19.48%	-14.37%	-14.37%	8.07	43.73
NC	-26.12%	-11.84%	-15.50%	-15.50%	8.57	41.77
SC	2.05%	-12.26%	-4.38%	-4.38%	10.71	96.65

\*CBD crime and response time data included in Central

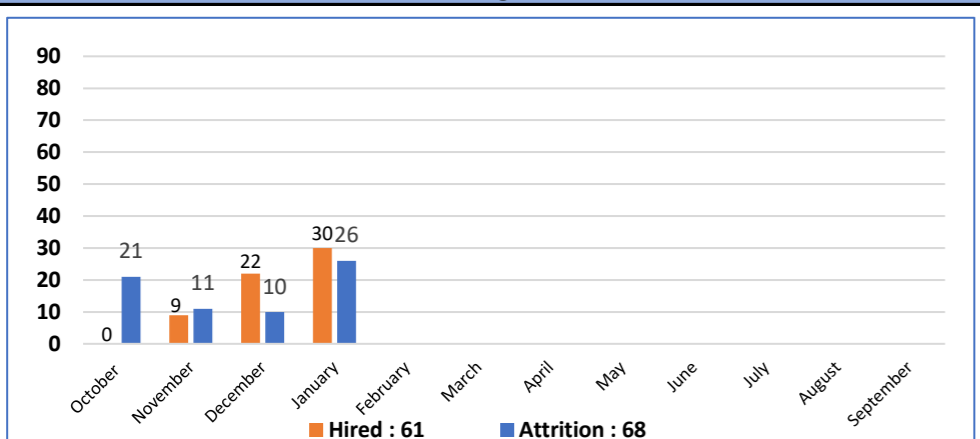
## INTERNAL AFFAIRS\*\*\*\*\*

Complaint Type	2023 YTD	2022 YTD	% Change
Investigations Completed	20	17	17.6%
Use of Force Complaints Received	7	6	16.7%
<b>Investigations Over 200 Days *****</b>			
Active Investigations	43	Awaiting Chief of Police Hearing	0
Investigation suspended	10	Awaiting Bureau Chief Hearing	5
Awaiting Corrective Action	6	Total	64

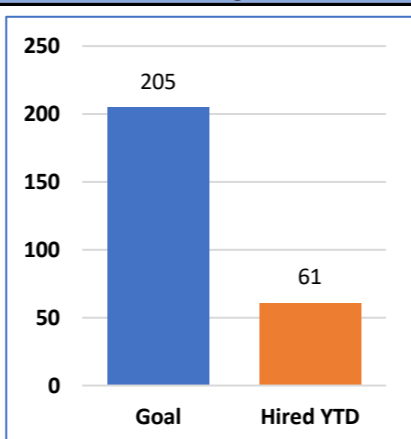
## COMMUNICATIONS

911 Call Center Information			
911 Calls MTD	Jan Avg Answer	Jan Service Level	
146,772	0:02	98.25%	
<b>911 Operator Staffing</b>			
Trainee	Operator	Actual	Authorized
6	106	108	144

### FY 22-23 Hiring and Attrition



### FY22-23 Hiring Goal : 250



### Top 911 Calls

Type	Calls YTD	January-2023	January-2022
Major Disturbance	8,917	8,917	9,053
Other Incidents *****	4,255	4,255	4,575
Other Escalated *****	4,905	4,905	4,162
Suspicious Person	2,107	2,107	1,882
Minor Accident	1,902	1,902	2,065
Business Alarm	1,381	1,381	1,769
Major Accident	1,640	1,640	1,579
Loud Music	1,396	1,396	1,435
Burg Motor Veh	329	329	385
Crisis Intervention	1,065	1,065	981
911 Hang-up	408	408	492

### January Reports

Expeditor Reports		DORS Reports			
1,464		1,192			
<b>Dispatched Calls and Response Time</b>					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Jan-23	9.22	73.98	414.34	456.42	43,642
<b>YTD 2023</b>	<b>9.22</b>	<b>73.98</b>	<b>414.34</b>	<b>456.42</b>	<b>43,642</b>
Dec-22	7.83	37.89	164.70	212.11	44,799
<b>YTD 2022</b>	<b>7.83</b>	<b>37.89</b>	<b>164.70</b>	<b>212.11</b>	<b>44,799</b>

## Notes:

\*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

\*\*YE estimate based on FY23's YTD expenditure trends.

\*\*\* Reimbursement and Revenue for DPD

\*\*\*\* Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

\*\*\*\*\* Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

\*\*\*\*\* Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

\*\*\*\*\* Crime reporting now includes NIBRS data. Data is preliminary.

\*\*\*\*\* Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

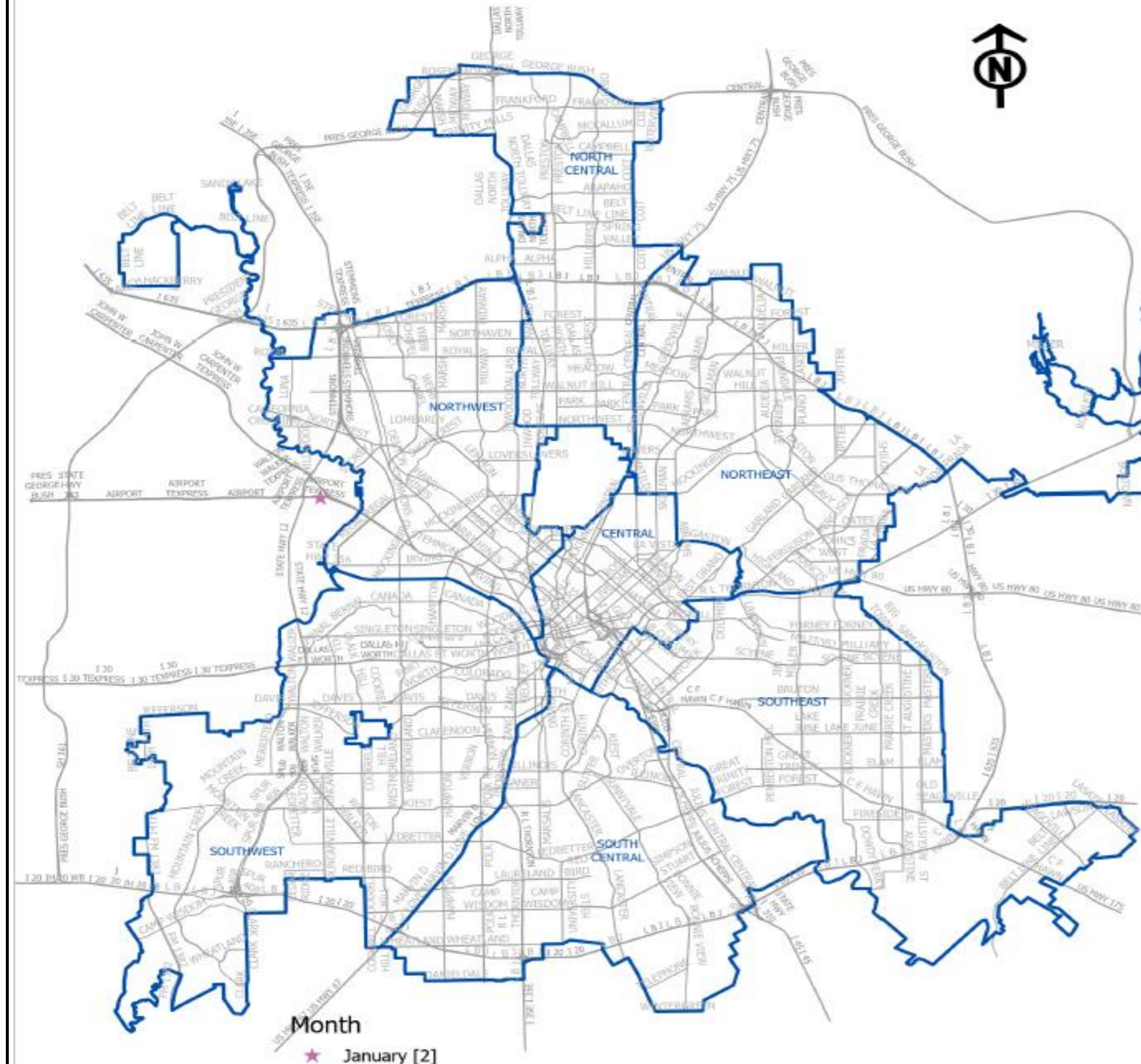
\*\*\*\*\* 53 Use of Force Complaints occurred in 2022. 16 Use of Force complaints occurred between 2018 and 2021.



# Dallas Police Department Racing / Speeding Dashboard January 2023

## Racing / Speeding Hotspots

### Takeover Locations

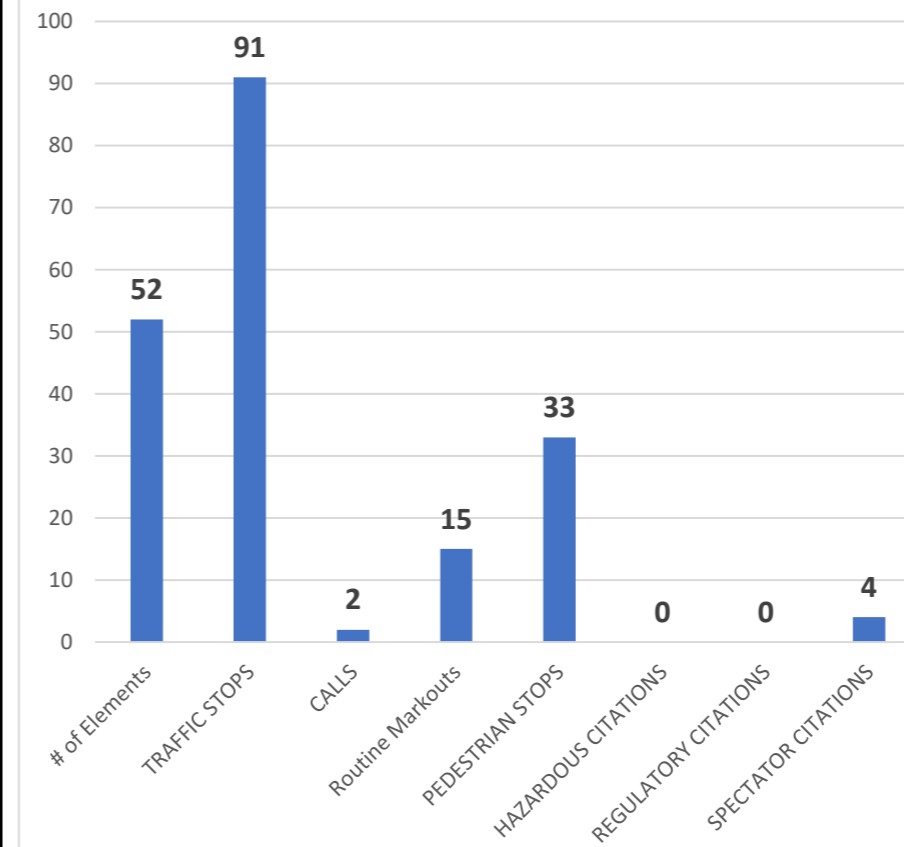


Date/Time: 2/7/2023 9:16 AM

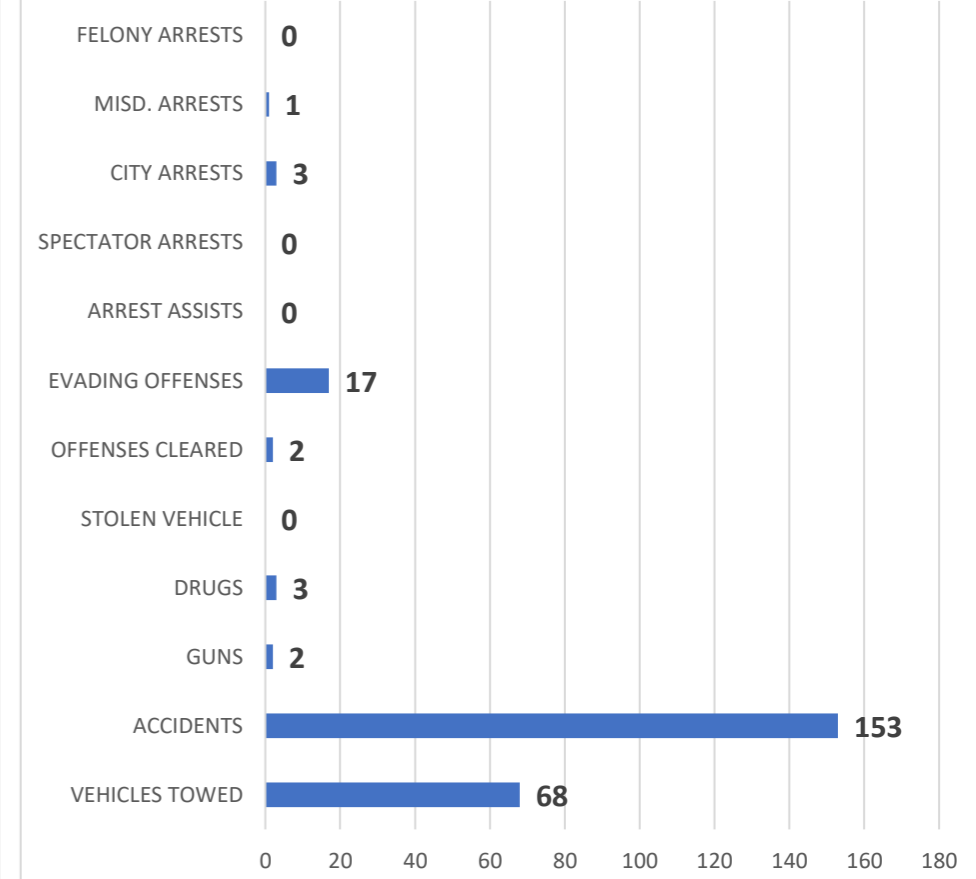
## Racing / Speeding Operational Activity

### December

Elements, Traffic Stops, Calls, 58's, Ped Stops, and Citations

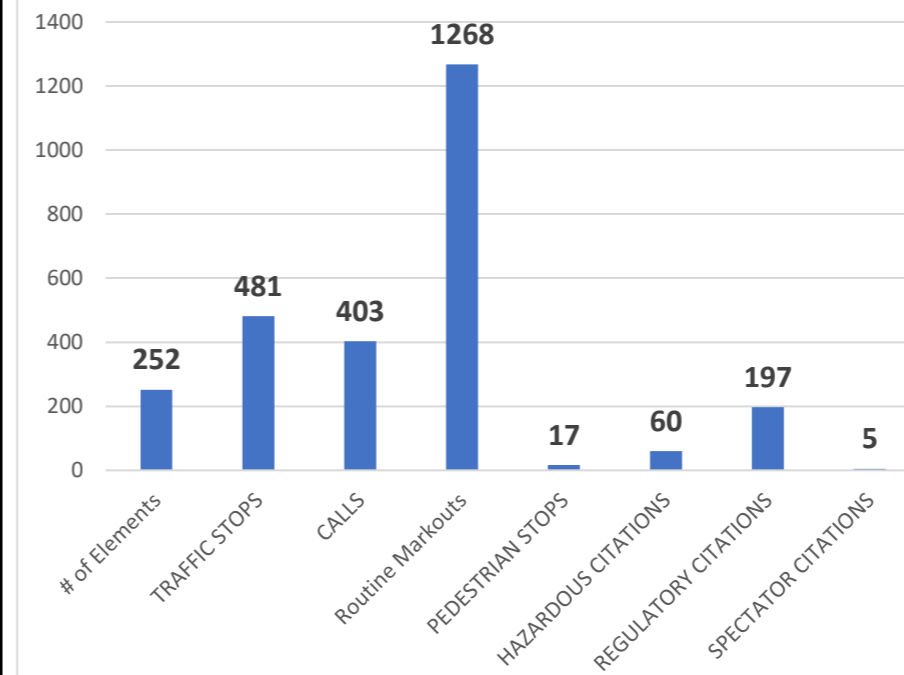


Other Related Actions

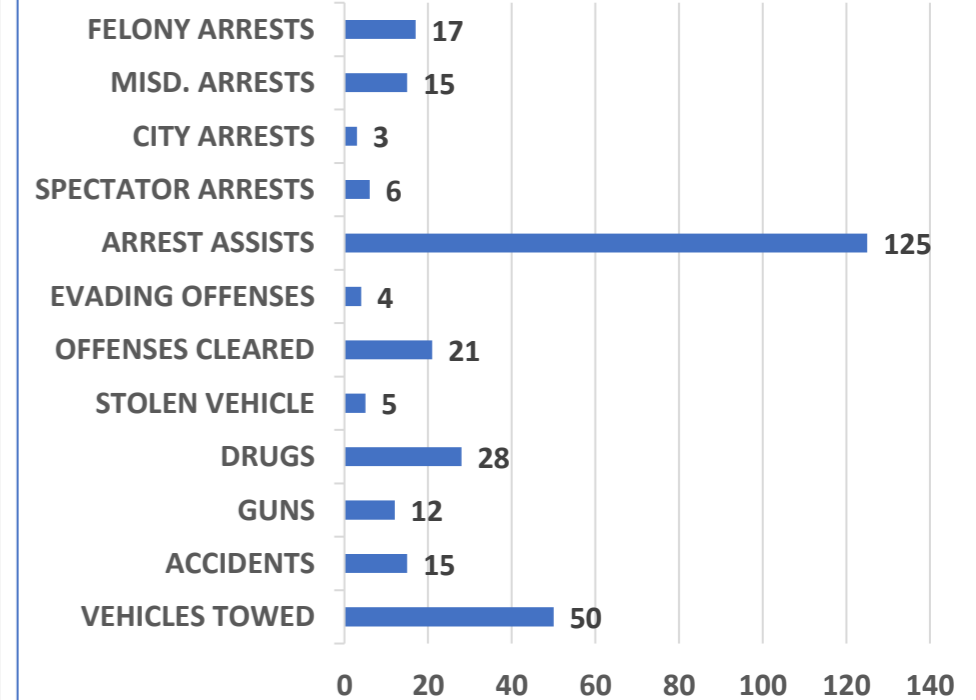


### January

Elements, Traffic Stops, Calls, 58's, Ped Stops, and Citations



Other Related Actions



### Notes:

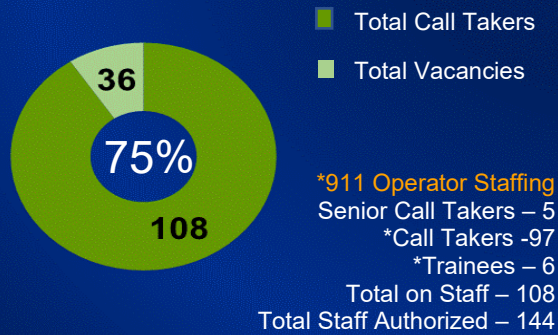
Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.



# 9-1-1 Communications Dashboard (January) 2023

## Call Center Staffing



Service Level Comparison			
Month	FY'23	FY'22	FY'21
October	98.40%	88.83%	68.97%
November	98.58%	94.57%	73.94%
December	97.84%	97.60%	71.90%
January	98.25%	98.07%	72.54%
February		99.01%	52.91%
March		98.16%	56.59%
April		97.87%	60.24%
May		97.82%	41.51%
June		97.48%	55.04%
July		94.39%	81.88%
August		96.92%	88.27%
September		98.26%	85.85%

The NENA standard recommends 90% of all incoming calls be answered in 10 seconds or less



January 2023  
Service Level

**98.25%**



YTD Level  
Jan 1 – Jan 31, 2023

**98.25%**



Average Answer Time  
January 2023

**0:02**



January 2023  
Total 9-1-1 Calls

**146,772**



Call Takers in Training

**6**



Call Takers in Background

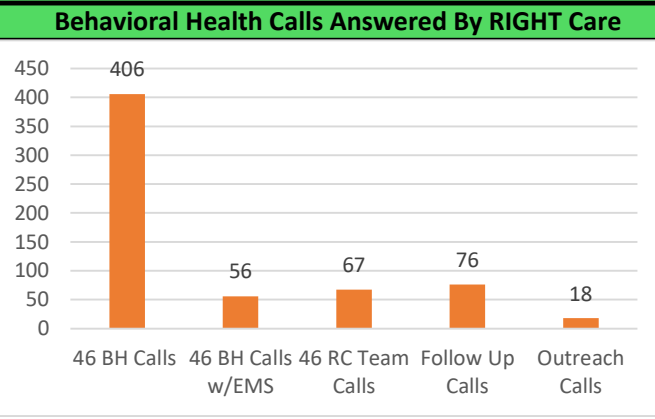
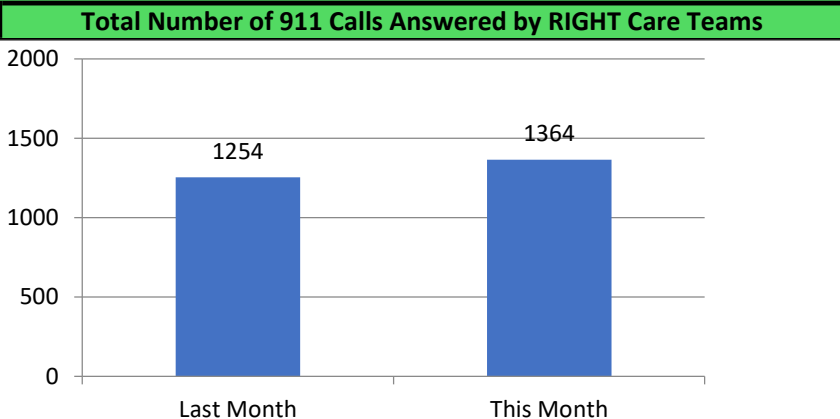
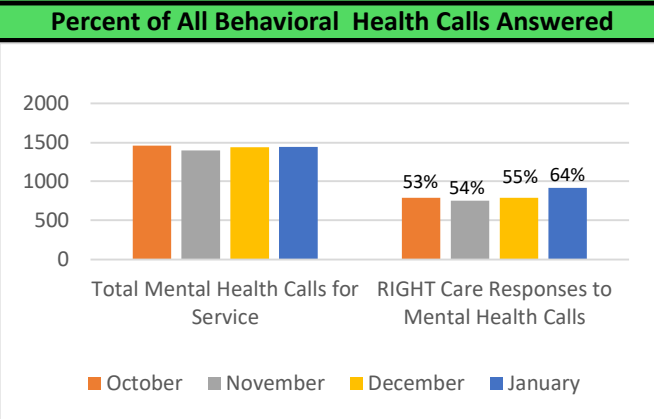
**5**

Total Emergency Calls			
Month	FY' 23	FY' 22	FY' 21
October	152,305	169,217	165,038
November	139,556	146,055	154,647
December	153,187	155,427	158,259
January	146,772	142,329	152,558
February		126,752	165,670
March		149,460	170,351
April		154,103	169,187
May		162,569	193,895
June		154,464	187,044
July		167,423	183,655
August		156,616	163,077
September		152,545	160,078

FY' 22 Total **1,836,960** FY' 21 Total **2,023,459** = ▼ 9.22% (decrease)

# Office of Integrated Public Safety Solutions - January 2023 Dashboard

## Rapid Integrated Group Healthcare Team



### DPD Right Care Activity

Activity	This Month	YTD
Clients Served	889	889
Calls Answered	1,364	1,364
Jail Diversions	24	24
Total Outreach Calls	18	18
Total Follow up Calls	76	76
<b>Total</b>	<b>2,371</b>	<b>2,371</b>
FY 21-22 Expansion	In Progress	17 teams operating

### Nuisance Abatement

Activity	This Month	YTD
Properties Investigated	78	78
Contacts with property owners	135	135
Meetings attended	115	115
Cases closed	1	1
Active Cases	New Case	YTD
Central Open Cases	1	1
Northeast Open Cases	0	0
Southeast Open Cases	0	0
Southwest Open Cases	0	0
Northwest Open Cases	0	0
North Central Open Cases	1	1
South Central Open Cases	0	0
Total Cases	2	2
Staffing	Authorized	Current
Sergeant	1	1
Detectives	8	8
Intelligence Officer	1	0

### Risk Terrain Modeling Area Environmental Interventions

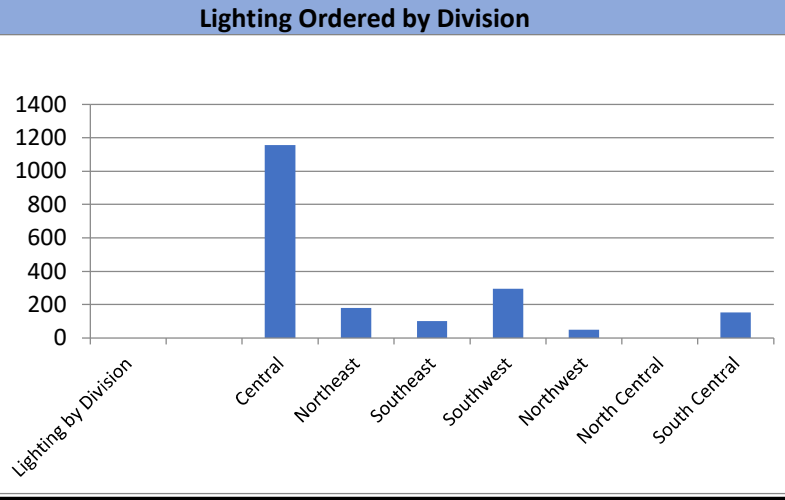
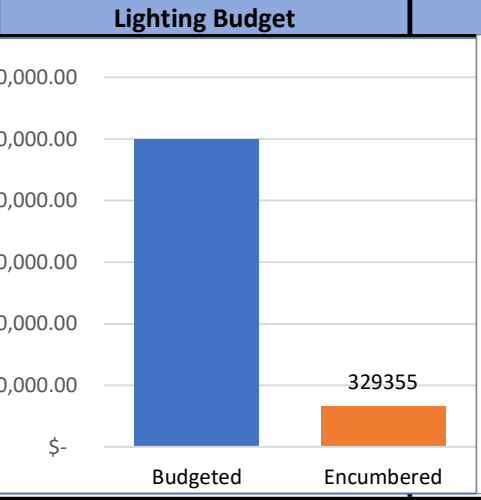
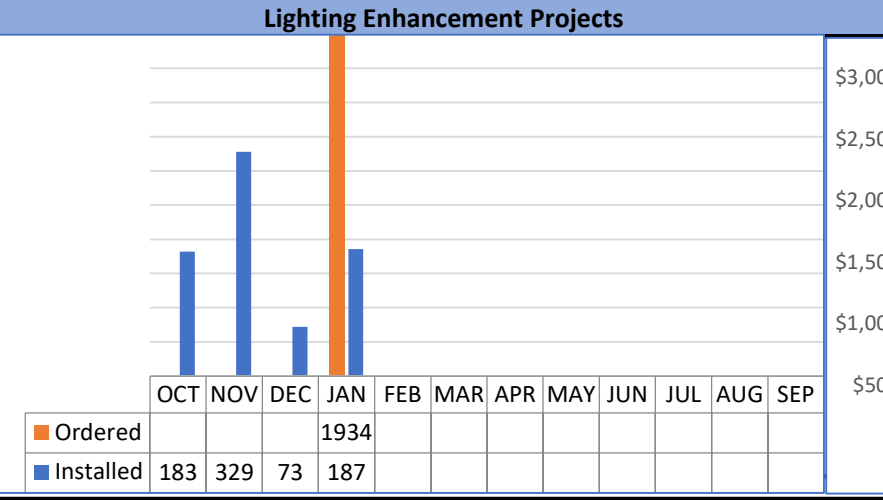
Interventions	This Month	YTD
Code violations identified and worked	1,594	1,594
Code cases complete by owner compliance	18	18
Code cases complete through city intervention	16	16
Commercial business inspections	1,041	1,041
Vacant lots remediated	0	0
Zoning cases worked	156	156
Substandard structure cases worked	227	227
Effectiveness Measure: Percentage Increase or Decrease		
Calls for police this year vs last year	40%	-14%
Criminal offenses this year vs last year	-67%	-33%

### Multifamily Inspection & Compliance Action Team

Activity	This Month	YTD
Multifamily Property Deficiencies Identified	167	167
Deficiencies Addressed by Property Owner	64	64
In Progress Deficiencies to be Addressed	103	103

### City Funded Violence Interruption Programs

Activity	This Month	Year to Date
Violence Interruption Contacts	3	3
Mentoring Contacts	117	117
Social Service Referrals	44	44
Employment Opportunity Referral	10	10
Hospital Response	0	0
Community Engagement Events	5	5
Coordination Meetings	3	3
Youth Programs	4	4

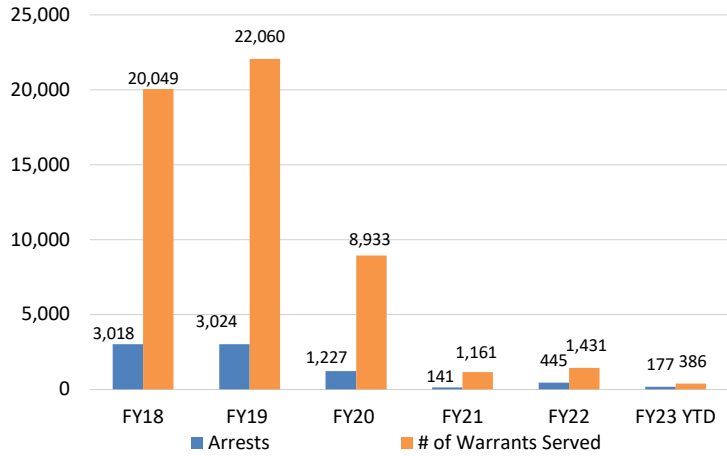


### Crisis Intervention Team

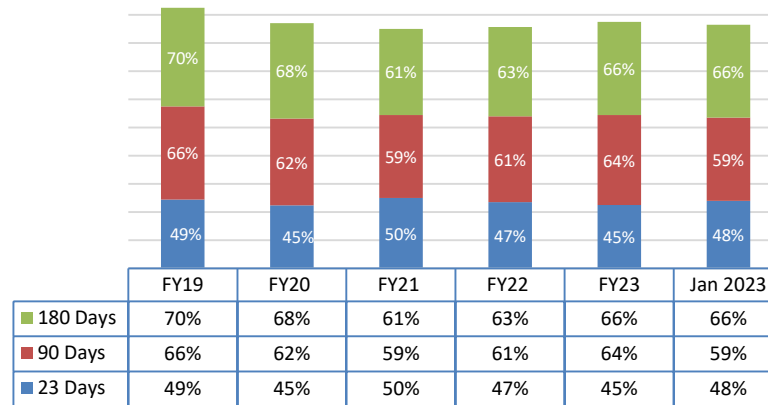
Referrals Received	This Month	Year to Date
DFR Referral	3	3
DPD Referral	100	100
Community Referral	3	3
Clients Served	This Month	Year to Date
Verified Social Service Referrals	68	68

# Municipal Court : Month Ending January 31, 2023

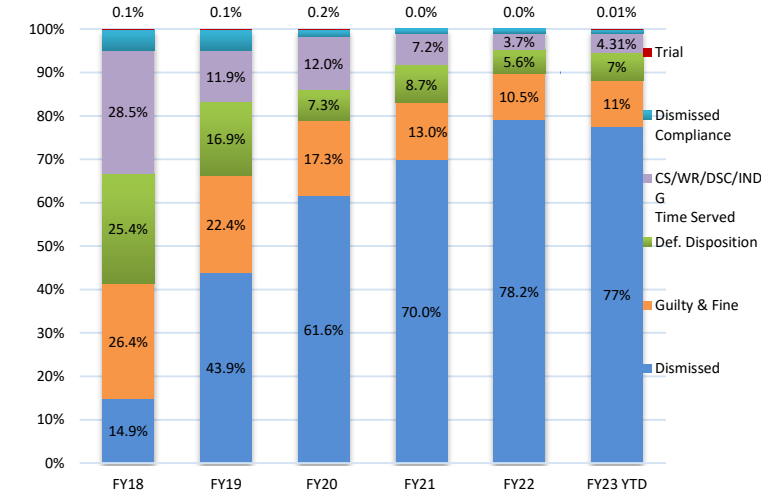
## Warrant Enforcement



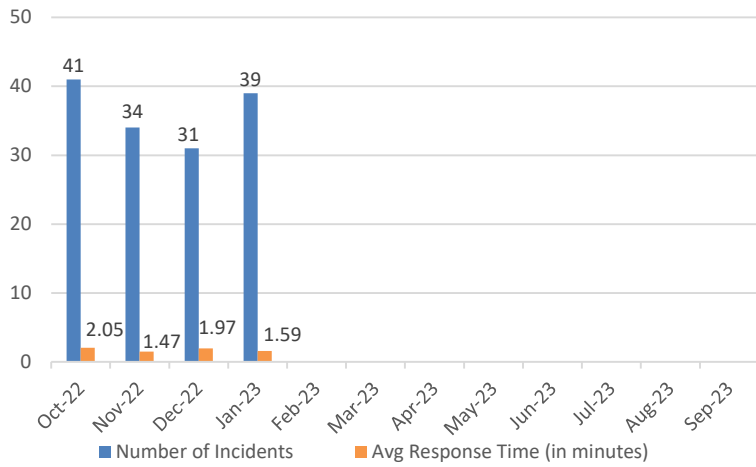
## Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



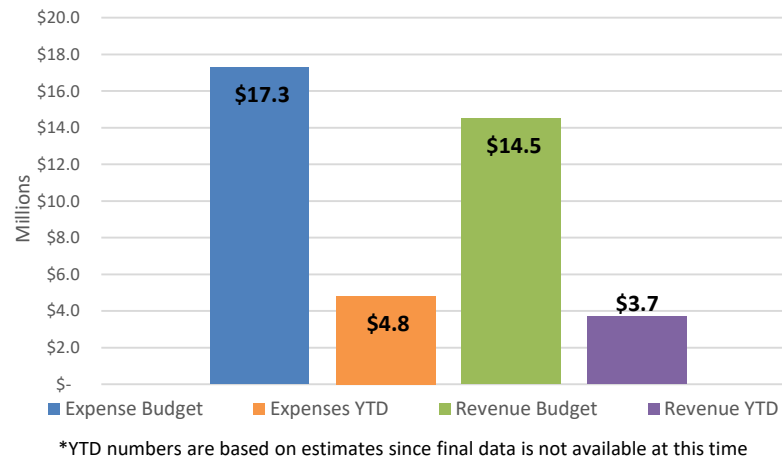
## Courthouse Dispositions



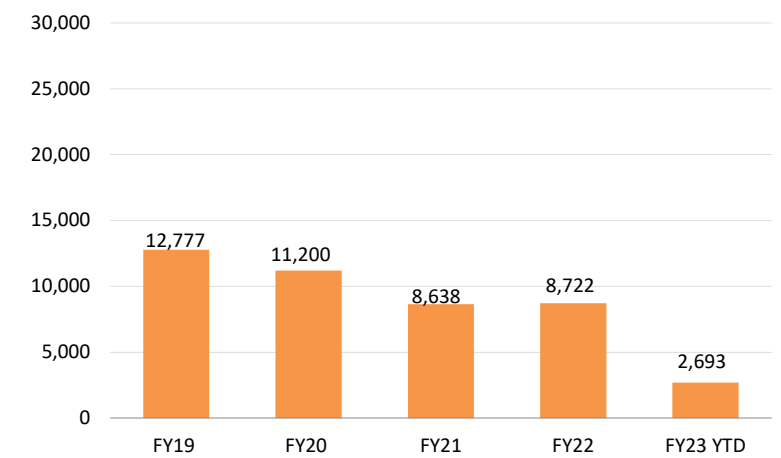
## Security Incidents and Response Time



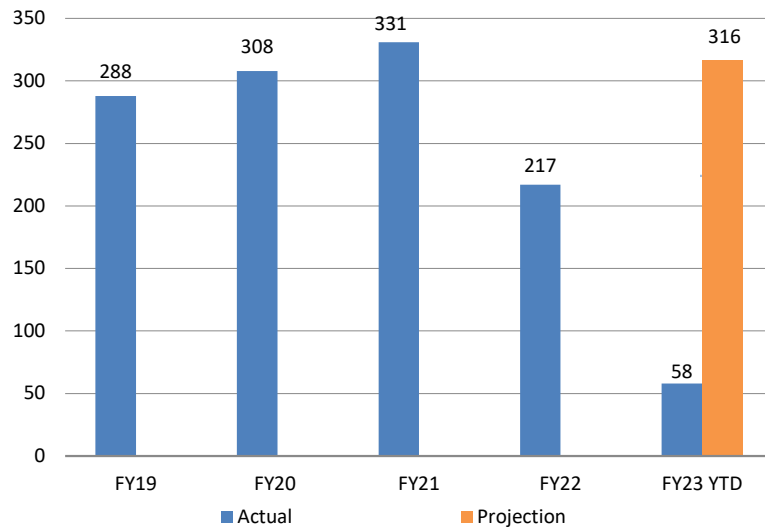
## \*Municipal Court Budget



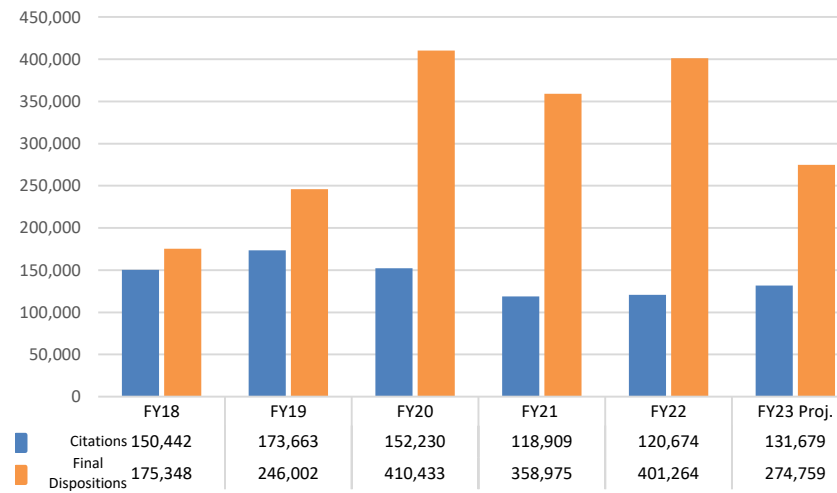
## City Detention Center Book-Ins



## Environmental Cases Filed



## Citation Count & Final Dispositions



## Sobering Center Performance

