

Memorandum



CITY OF DALLAS

DATE April 14, 2025

Honorable Members of the Public Safety Committee
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno,
Gay Donnell Willis

SUBJECT **April 23, 2025, City Council DRAFT Agenda Item #7; 25-1126A Agreement for a cloud-based CJIS compliant software solution for managing law enforcement interactions, Case Closed, for the Police Department**

The following agenda item is scheduled to go before Council on April 23, 2025.

DRAFT AGENDA ITEM #7; 25-1126A

Authorize a three-year sole source services agreement for a cloud-based CJIS compliant software solution for managing law enforcement interactions, Case Closed, for the Police Department - Crime Tech Solutions, LLC - Not to exceed \$271,244.50 - Financing: FY21 Bureau of Justice Assistance Grant (\$91,454.50) and General Funds (\$179,790.00) (subject to annual appropriations)

BACKGROUND

This action does not encumber funds; the purpose of a services agreement is to establish firm pricing for services, for a specific term, which are ordered on an as needed basis according to annual budgetary appropriations. The estimated amount is intended as guidance rather than a cap on spending under the agreement, so that actual need combined with the amount budgeted will determine the amount spent under this agreement.

This sole source services agreement will provide a cloud-based CJIS compliant software solution for managing law enforcement interactions, Case Closed, from Crime Tech Solutions, LLC. Crime Tech Solutions, LLC (CTS) in Leander, Texas, is a sole source vendor for Informant & Money Management as the only cloud-based, CJIS-compliant, commercial off-the-shelf (COTS) software designed specifically for managing law enforcement interactions and cases with Confidential Informants.

The adoption of a web-based, cloud-based solution means that the Special Investigations Division can access the system from anywhere, at any time, without the need for specific City of Dallas IT hardware or ITS services. This flexibility is crucial for operations that often require immediate and secure access to sensitive information outside of traditional office environments.

Transitioning to CTS's web-based solution is expected to significantly improve operational efficiency and security. The system's design to manage confidential informants and funds means that it includes features for automated record-keeping, financial tracking, and

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detailed auditing capabilities. These features will reduce the time and effort required to manage informants while enhancing security and integrity of the information being handled. The Case Closed software system provides the digital enhancement necessary for the Dallas Police Department to enhance the confidential informant program to address violent crime.

FISCAL INFORMATION

| Fund | FY 2025 | FY 2026 | Future Years |
|---|-------------|-------------|--------------|
| FY21 Bureau of Justice Assistance Grant | \$85,901.07 | \$0.00 | \$0.00 |
| General Fund | \$5,553.43 | \$89,212.50 | \$90,577.50 |

Service First, Now!



Dominique Artis
Chief of Public Safety

c: Kimberly Bizzor Tolbert, City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Dev Rastogi, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager

Alina Ciocan, Assistant City Manager
Donzell Gipson, Assistant City Manager
Robin Bentley, Assistant City Manager
Jack Ireland, Chief Financial Officer
Elizabeth Saab, Chief of Strategy, Engagement, and Alignment (I)
Directors and Assistant Directors