

August 28, 2024

WHEREAS, on October 28, 2020, the City Council authorized a three-year service price agreement for spoken language interpretation and associated equipment rental, American Sign Language interpretations, and translation services with MasterWord Services, Inc. in the estimated amount of \$540,683.25, Language Line Services, Inc. in the estimated amount of \$69,170.00, and Worldwide Languages & Communication, LLC in the estimated amount of \$32,350.40, by Resolution No. 20-1711.

Now, Therefore,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

SECTION 1. That the City Manager is hereby authorized to execute a service price agreement with Translation & Interpretation Network, LLC (VC30193) in the estimated amount of \$550,668.50, WorldWide Interpreters, Inc. (VC32989) in the estimated amount of \$393,030.00, Effectiif, LLC (VC30199) in the estimated amount of \$35,366.40, and Homeland Language Services, LLC (VC30197) in the estimated amount of \$31,075.10, approved as to form by the City Attorney, for spoken language interpretation and associated equipment rental, American Sign Language interpretation, and translation services for Municipal Court Judiciary and Office of Communications and Customer Experience for a term of three years, in the total estimated amount of \$1,010,140.00. The amount payable pursuant to this service price agreement may exceed the estimated amount, but may not exceed the amount of budgetary appropriations for this service price agreement during its term. Payments made to Translation & Interpretation Network, LLC, WorldWide Interpreters, Inc., Effectiif, LLC, and Homeland Language Services, LLC shall be based only on the amount of the services directed to be performed by the City and properly performed by Translation & Interpretation Network, LLC, WorldWide Interpreters, Inc., Effectiif, LLC, and Homeland Language Services, LLC under the service price agreement. The City Manager is further authorized, in the City Manager's sole discretion, to exercise an option to extend the agreement for six months by filing a notice of extension with the City Secretary's Office.

SECTION 2. That the Chief Financial Officer is hereby authorized to disburse funds in an estimated amount of at least \$1,010,140.00 (subject to annual appropriations), but not more than the amount of budgetary appropriations for this service price agreement during its term to Translation & Interpretation Network, LLC, WorldWide Interpreters, Inc., Effectiif, LLC, and Homeland Language Services, LLC from Service Price Agreement Contract No. COM-2023-00022632.

SECTION 3. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.