

Memorandum



CITY OF DALLAS

DATE October 14, 2025

Honorable Members of the Public Safety Committee
TO Cara Mendelsohn (Chair), Jesse Moreno (Vice Chair), Laura Cadena, Maxie Jhonson, Jaime Resendez, William Roth, Kathy Stewart

SUBJECT **Dallas Police Department Public Safety Dashboards- September 2025**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. In September 2025 YTD, Violent Crime was -13.9% with -974 crimes year to date, compared to September 2024 YTD.

For your quick reference, you can access DPD's Dashboard using the following link:
[DPD Dashboard](#).

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Chief of Police, Daniel C. Comeaux, at daniel.comeaux@dallaspolice.gov.

Please contact me if you have any questions or need additional information.

Service First, Now!

Dominique Artis
Chief of Public Safety
[Attachment]

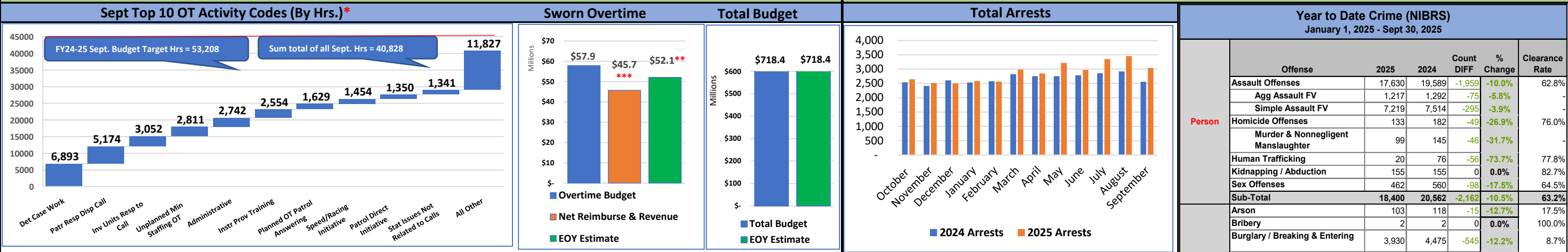
c: Kimberly Bizzor Tolbert, City Manager
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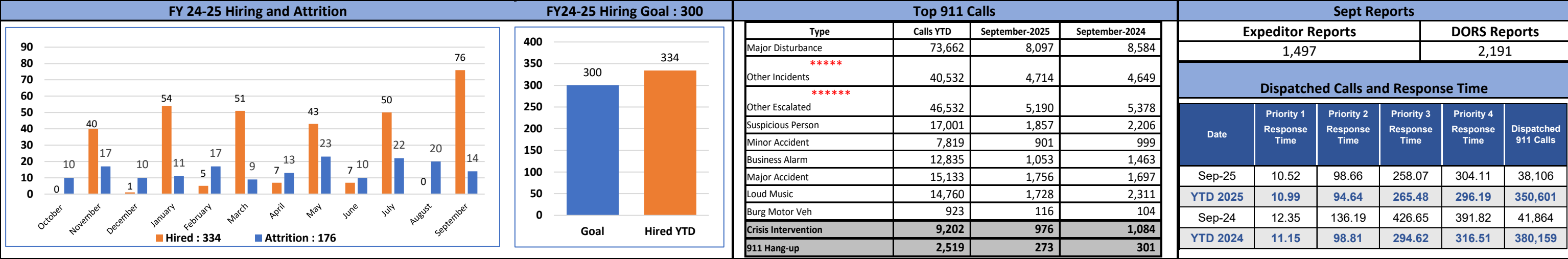
Dallas Police Department Dashboard Sept 2025

FY24-25 BUDGET

CRIME REPORTING*****



SWORN STAFFING AND HIRING FISCAL YEAR****				PATROL PERFORMANCE CALENDAR YEAR TO DATE					
Function	FY 24-25 YTD	FY 23-24 YTD	FY 22-23 YTD	Crime Change by Division			Response time		
CBD	119	91	89	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
Central	192	158	168	-7.53%	-3.84%	6.20%	-3.18%	7.45	47.27
NE	295	278	274	-7.14%	-16.16%	-12.70%	-12.45%	10.42	138.29
SE	258	241	256	-9.03%	-15.10%	7.52%	-10.81%	13.77	165.72
SW	252	241	241	-6.32%	-15.48%	-14.55%	-13.96%	12.04	92.85
NW	247	222	228	-17.59%	-10.07%	-22.77%	-13.23%	8.95	55.41
NC	206	183	193	-18.95%	-5.59%	-21.03%	-9.32%	10.32	57.35
SC	254	244	238	-11.53%	-6.90%	-10.18%	-9.25%	12.82	95.05
Nuisance Abatement	7	7	9	*CBD crime and response time data included in Central					
Community Affairs (NPO)	17	103	102	INTERNAL AFFAIRS*****					
Right Care	20	22	23						
Patrol Total	1,867	1,790	1,818	Complaint Type			2025 YTD	2024 YTD	% Change
Support	127	168	119	Investigations Completed			211	209	1.0%
Administrative	189	196	182	Use of Force Complaints Received			53	48	10.4%
Investigations	543	513	500	Investigations Over 180 Days *****					
Tactical and Special Ops	296	286	275	Active Investigations		3	Awaiting Chief of Police Hearing		2
Trainees	258	168	164	Investigation suspended		3	Awaiting Bureau Chief Hearing		2
Total	3,280	3,121	3,058	Awaiting Corrective Action		8	Total		18



Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY23’s YTD expenditure trends.

*** Reimbursement and Revenue for DPD

****Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21. Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

*****Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

*****Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

***** Crime reporting now includes NIBRS data. Data is preliminary.

***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension IAD Investigations Over 200 Days updated to 180 Days to match industry standard, beginning March 2025.

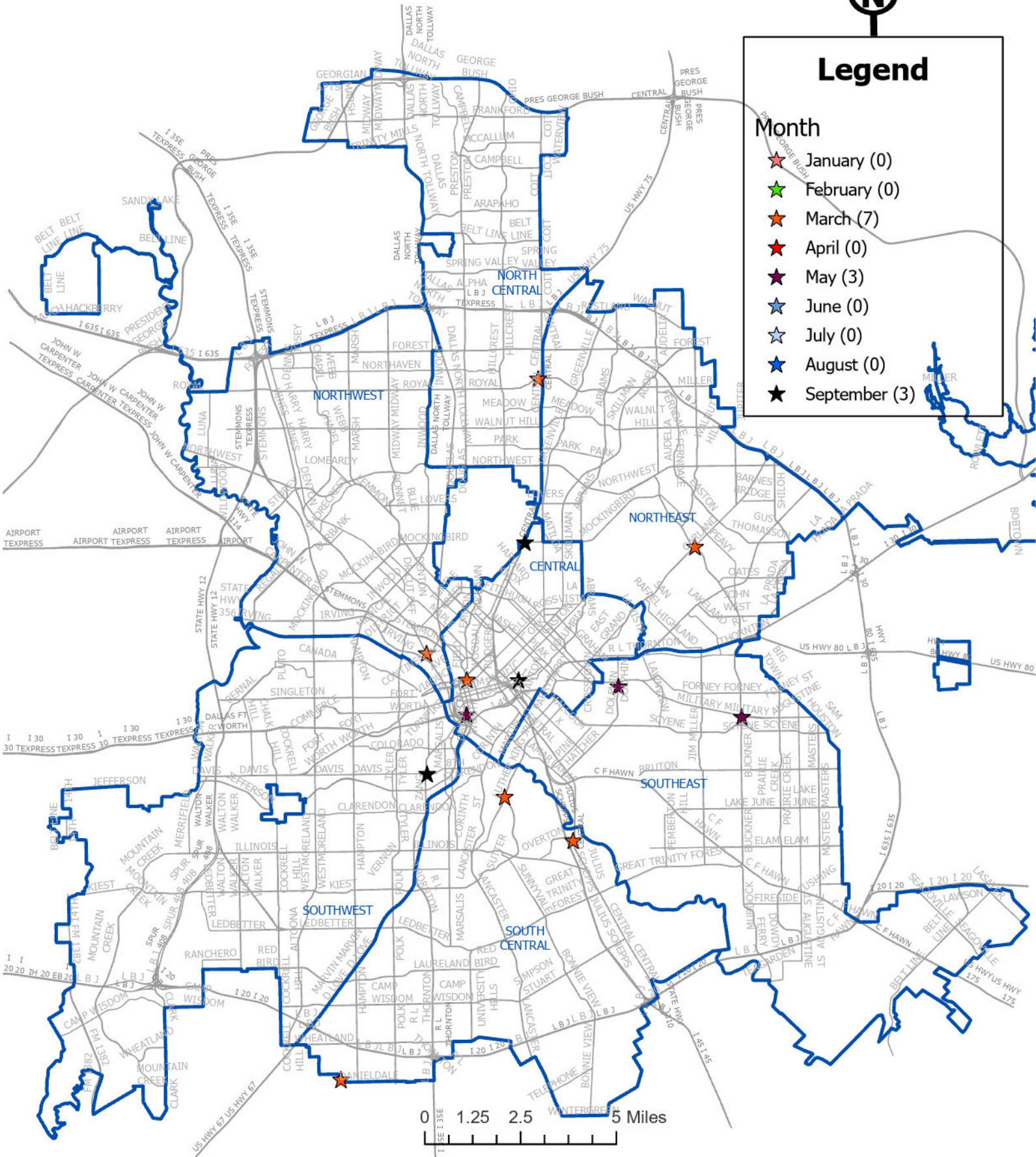
Takeover Locations



Legend

Month

- ★ January (0)
- ★ February (0)
- ★ March (7)
- ★ April (0)
- ★ May (3)
- ★ June (0)
- ★ July (0)
- ★ August (0)
- ★ September (3)

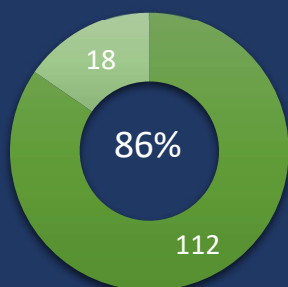


City of Dallas Standard GIS Data Disclosure of Liability:
The accuracy is not to be taken, used as data provided by a Registered Professional Land Surveyor for the State of Texas. For the level of detail, accuracy, and certification of the provided data by a Registered Land Surveyor for the State of Texas would be required. This product is for informational purposes only and may not have been prepared for or be suitable for legal, engineering, or surveying purposes. It does not represent an on-the-ground survey and represents only the approximate relative location of property boundaries.

Date/Time: 10/7/2025 2:51 PM

9-1-1 Communications Dashboard September 2025

911 Call Analyst: 99
 Trainees: 13
 Total: 112
 Total Authorized: 130



Service Level
 September

95.03%

YTD Level
 Jan-Sep, 2025

96.04%

Average Answer Time
 September

:03

Total 9-1-1 Calls
 September

143,561

Call Analyst in Training

13

Call Analyst in
 Background

2

Service Level Comparison

Month	FY'25	FY'24	FY'23
October	92.94%	94.70%	98.40%
November	94.17%	95.10%	98.58%
December	94.51%	92.21%	97.84%
January	97.00%	94.39%	98.25%
February	97.02%	92.23%	98.25%
March	94.09%	92.94%	97.05%
April	96.57%	94.15%	94.23%
May	95.84%	82.61%	75.04%
June	97.14%	88.04%	91.12%
July	94.77%	93.69%	93.10%
August	96.51%	94.86%	95.96%
September	95.03%	91.13%	92.16%
FY' Service Level	95.47%	92.01%	93.62%

Total Emergency Calls

Month	FY'25	FY'24	FY'23
October	147,765	153,609	152,305
November	141,967	138,000	139,556
December	148,109	145,062	153,187
January	132,629	140,401	146,772
February	122,754	135,117	137,468
March	149,236	148,588	162,022
April	140,388	149,403	162,761
May	150,324	173,916	195,513
June	143,169	157,962	183,954
July	146,956	157,965	174,320
August	143,365	155,863	159,472
September	143,561	152,205	154,748

FY' 25 Total 1,710,223 FY' 24 Total 1,808,091 = 5.41% decrease

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SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard - September 2025**

Dallas Fire-Rescue (DFR) had 23,470 dispatched incidents for the month of September, which is an decrease from the 24,297 in August. As you are aware, DFR has a stated goal of 90% achievement for the metrics of EMS response within 9 minutes and Structure Fire Response within 5:20. DFR failed to reach that goal for both EMS (87%) and Fire (84%) response. We will continue to analyze statistical data and resource allocation to determine the most effective course for improvement.

We had 3 significant fires for the month of September, up from the 2 we had in August. Inspection activity decreased from August (3,962 from 6,282). Our rescue unit hours of utilization (UHU) numbers decreased slightly to 33.8% for Frontline units.

We currently have 180 recruits in various stages of Training that are scheduled to be assigned to the field between November 2025 and June 2026.

For your quick reference, you can access DFR's Dashboard using the following link:
[DFR Executive Summary for September 2025](#).

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Fire Chief Justin Ball at justin.ball@dallasfire.gov.

Dominique Artis
Chief of Public Safety
[Attachment]

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DFR Executive Summary for Month Ending: September 2025

216,684

Total 911 DFR Incidents
Incidentes totales de 911 DFR

87%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

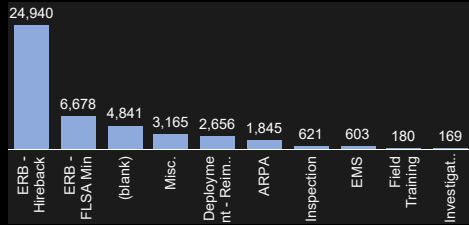
42%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

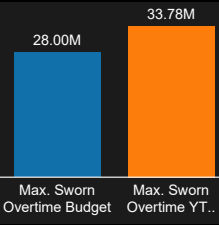
84%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

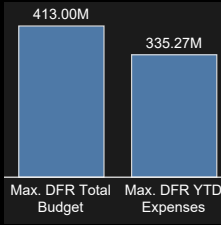
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



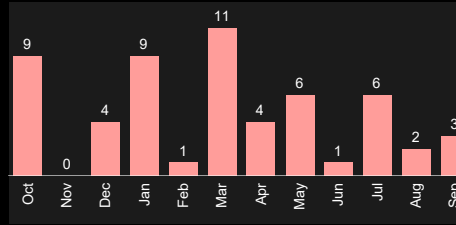
Sworn Overtime Porpuesto de Horas Extras



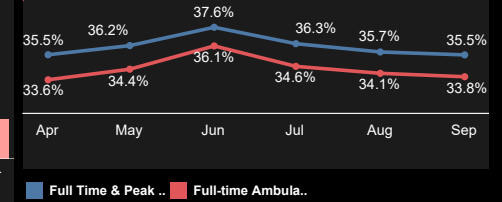
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)

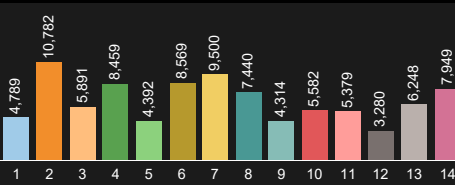


Sworn Staffing & Hiring Categorías de Personal

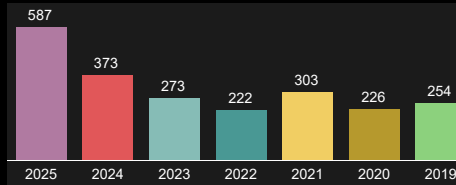
	2023	2024	2025
EMS & Emergency Respo..	1,625	1,675	1,790
Dispatch Comms & GIS	60	65	67
Fire Prevention & Inspecti..	88	112	121
Training & Recruitment	210	293	261
Arson Investigation EOD	26	24	23
Aircraft Rescue Fire Fight..	45	45	45
Total Staff	2,054	2,214	2,307

Number of Frontline Paramedics	1,820
Total Number of Active Paramedics	3,648

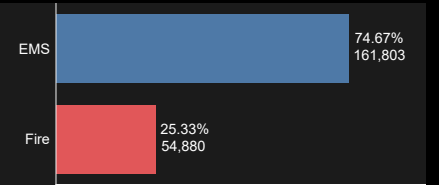
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



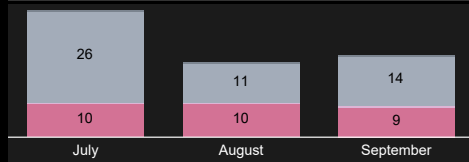
Smoke Detector Installs Instalaciones de Alarma de Humo



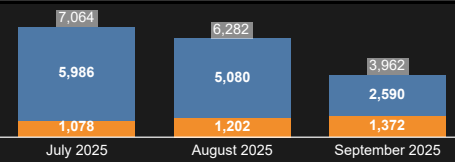
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigations Case Breakdown Investigaciones de Indendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Status	Date Available	Current Head Count
In Progress	November 2025	49
	April 2026	25
	December 2026	19
	February 2026	26
	January 2026	29
	June 2026	32
Expected Total Head Count		180

Fleet Status Estatus de la Flota

Apparatus	Capaci..	Current	Repair	Order	Reserv..
Engine	58	58	11	16	4
Rescue	47	47	13	10	5
Squad	6	6	0	0	0
Truck	23	23	9	2	4

*Orders are deliveries expected by end of CY23

*Squads make up apparatus deficits

* YTD-Exp - Do Not Include Encumbrances. The dashboard was created by the Office of Data Analytics and Business Intelligence.



Dallas Public Safety: Community Engagement Dashboard

Seguridad Pública de Dallas: Panel de Participación de la Comunidad

POLICE

1,089

RIGHT Care Calls for Service
September 2025
Llamadas al equipo de atención RIGHT

55.0%

RIGHT Care Response to Mental Health
Calls
September 2025
*Respuesta del equipo de atención RIGHT a
las llamadas de salud mental*

475

City Action Strike Team Interventions
September 2025
Intervenciones de "City Action Strike Team"

30.5%

Streetlights Utilizing LED
September 2025
Farolas que utilizan LED

383

Crisis Intervention Calls for Service
September 2025
Llamadas para intervención de crisis

Month September

Year 2025

Service Divisions

Area

All Areas

Map Legend

Leyenda de mapa

High-Risk Area



High-Risk Catchment



Right Care Team Call
for Service



Crisis Intervention
Team Call for Service



MEDIC1 Teams Call
for Service



City Action Strike
Team Intervention

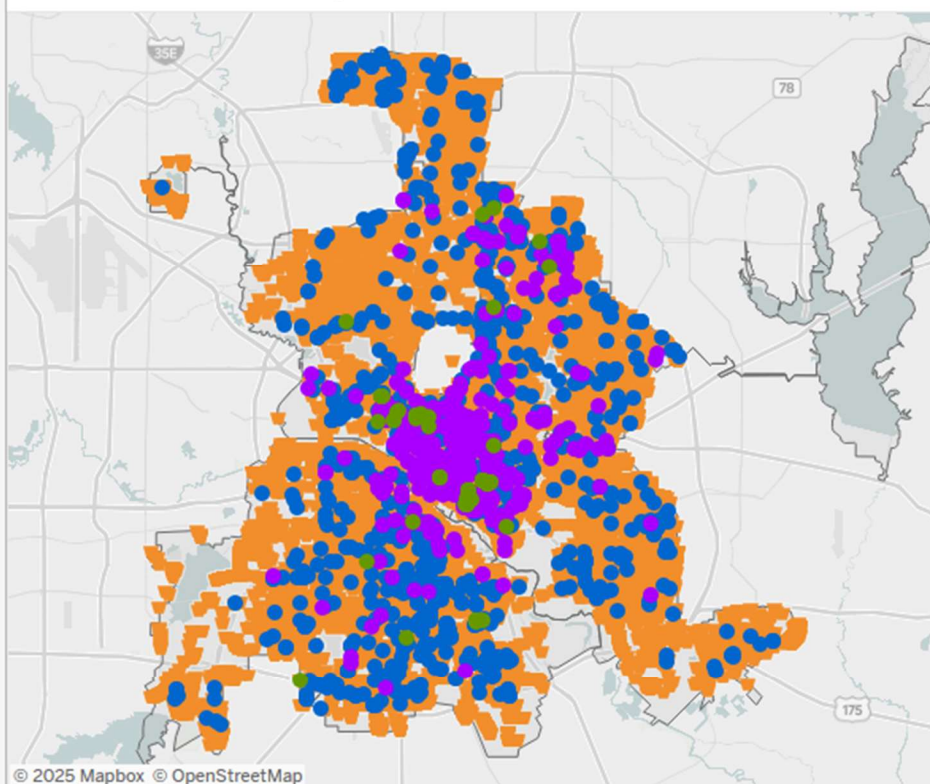


LED Streetlight



Service Divisions Map

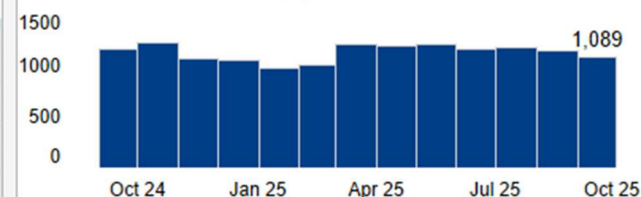
Mapa de las Divisiones de Servicios



© 2025 Mapbox © OpenStreetMap

RIGHT Care Calls for Service

Llamadas al equipo de atención RIGHT



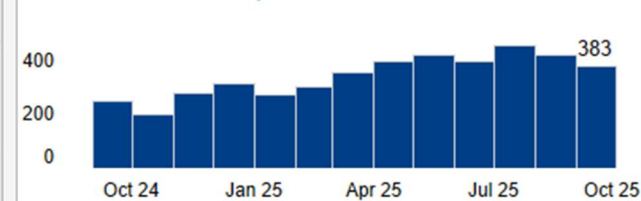
City Action Strike Team Interventions

Intervenciones de "City Action Strike Team"



Crisis Intervention Calls for Service

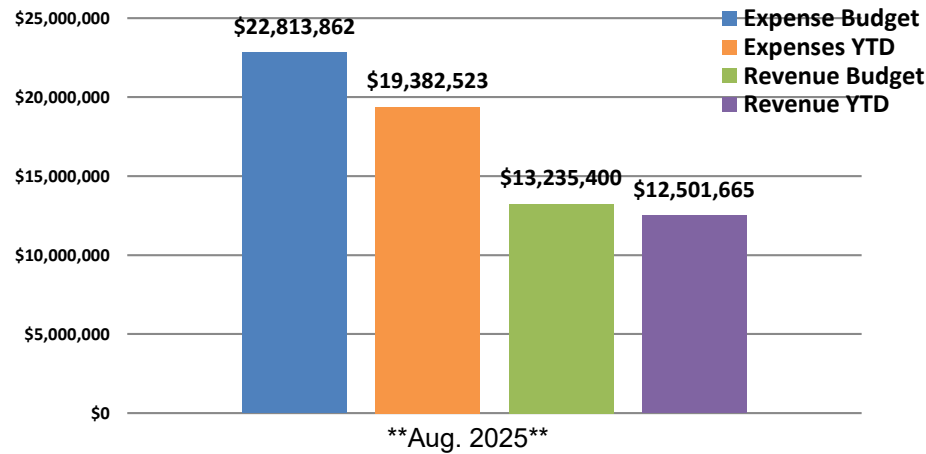
Llamadas para intervención de crisis



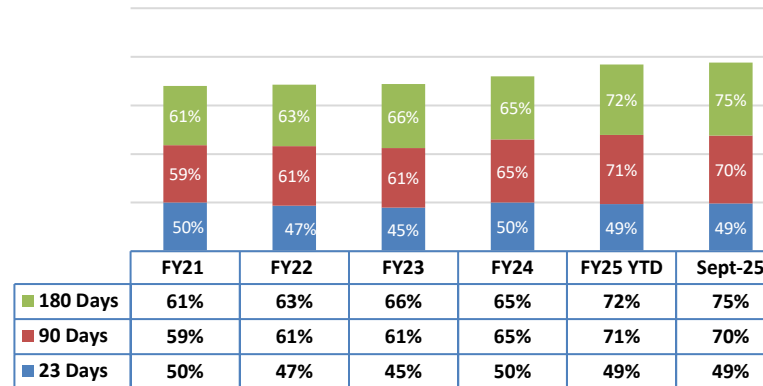
Calls for service are collected from the Computer Aided Dispatch (CAD) system and was updated on October 6, 2025. CAST interventions are collected from internal logs, and was updated on October 4, 2025. Streetlight LED utilization data is collected from ONCOR and was updated on October 2, 2025. Dashboard was created by the Office of Data Analytics and Business Intelligence.

Dallas Municipal Court and Dallas Marshals Office: Month Ending September 2025

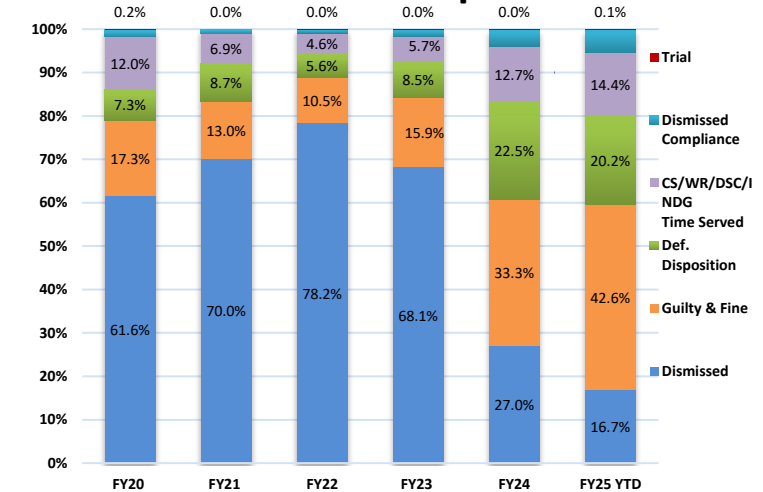
Municipal Court Budget



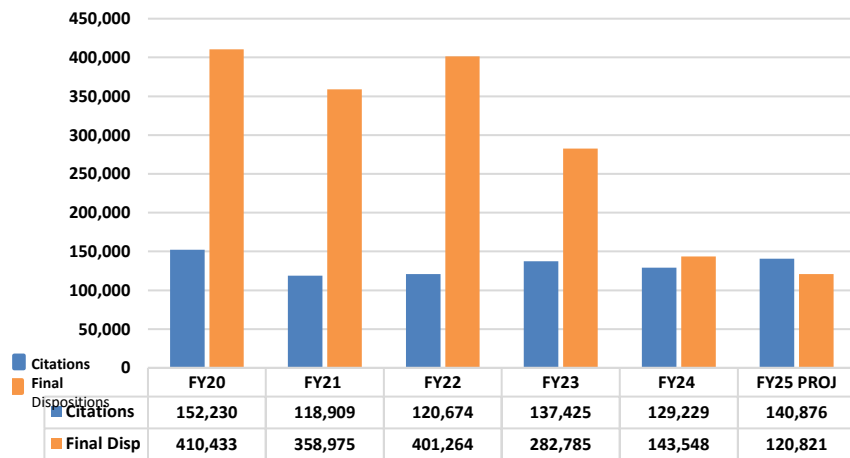
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



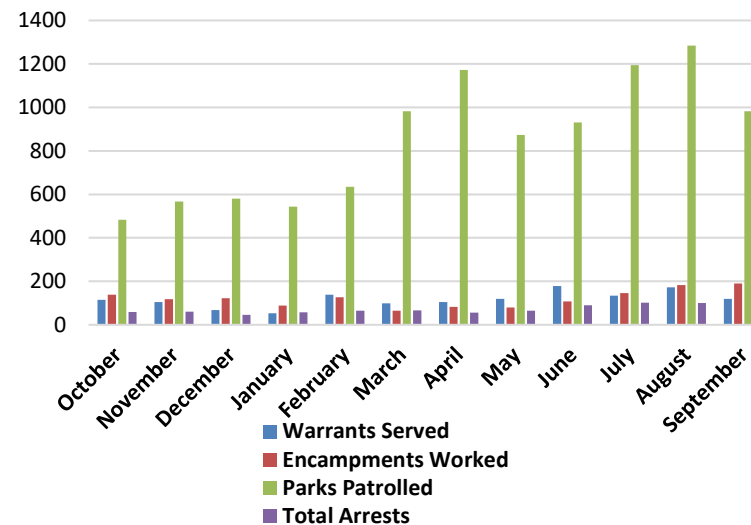
Courthouse Dispositions



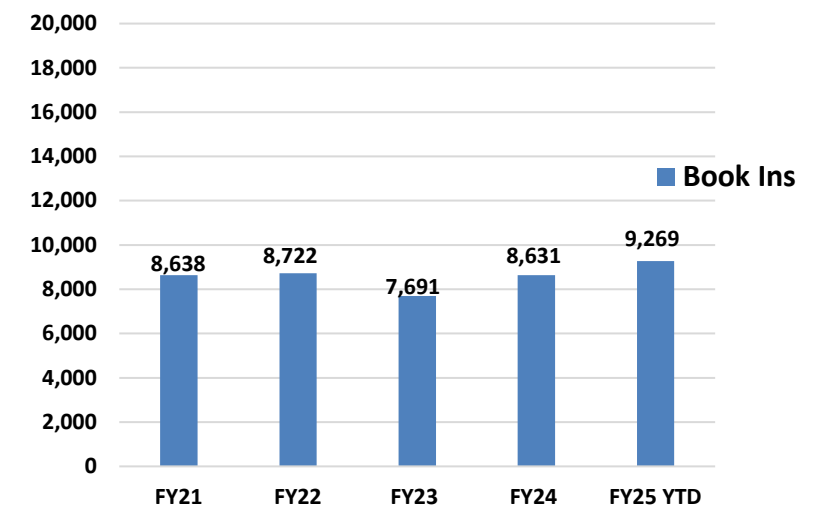
Citation Count & Final Dispositions



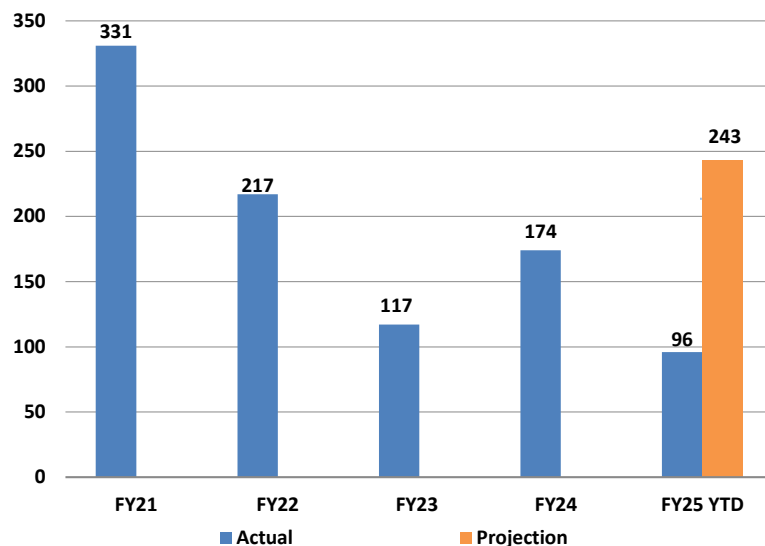
Marshal's Enforcement Activity



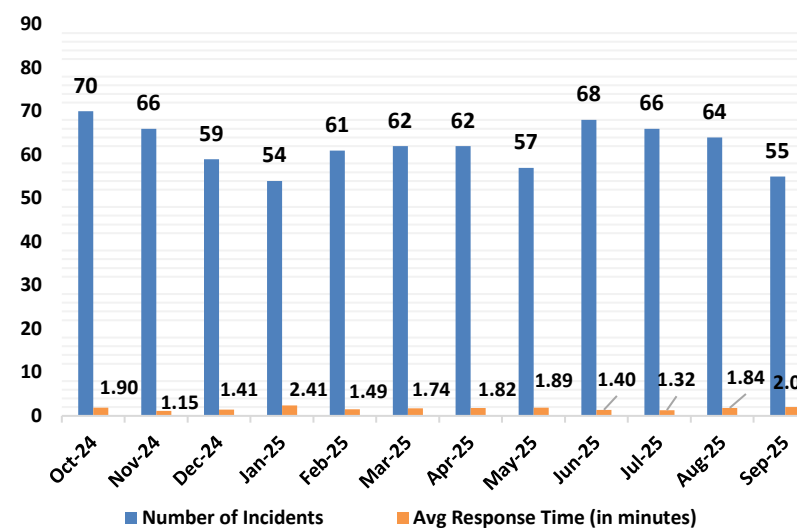
City Detention Center Book-Ins



Environmental Cases Filed



Security Incidents and Response Time



Sobering Center Performance

