

Memorandum



CITY OF DALLAS

DATE March 25, 2025

Honorable Members of the Public Safety Committee
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno
Gay Donnell Willis

SUBJECT **Dallas Police Department Public Safety Dashboard for February 2025**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. In February 2025 YTD, Violent Crime was -17.4% with -237 crimes year to date, compared to February 2024 YTD.

For your quick reference, you can access DPD's Dashboard using the following link:
[DPD Dashboard](#).

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Interim Chief of Police, Michael Igo, at michael.igo@dallaspolice.gov.

Please contact me if you have any questions or need additional information.

Service First, Now!

A handwritten signature in blue ink, appearing to read 'D. Artis'.

Dominique Artis
Chief of Public Safety
[Attachment]

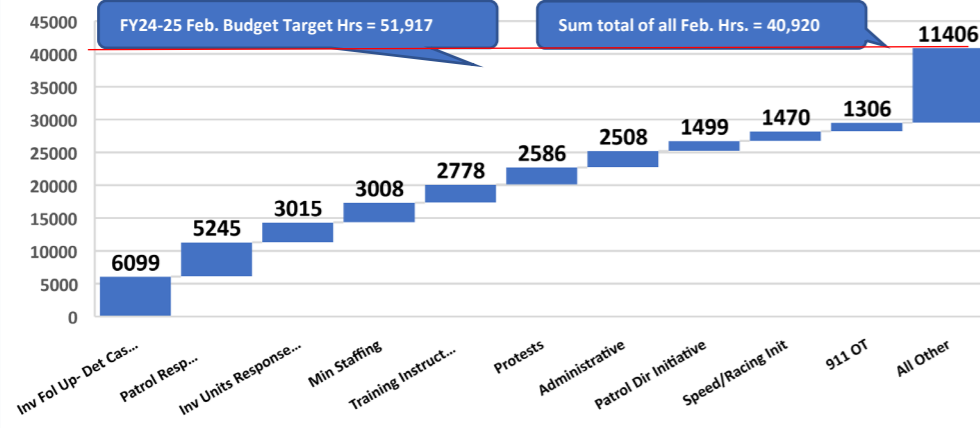
c: Kimberly Bizzor Tolbert, City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Dev Rastogi, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager

Alina Ciocan, Assistant City Manager
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Jack Ireland, Chief Financial Officer
Elizabeth Saab, Chief of Strategy, Engagement, and Alignment (I)
Directors and Assistant Directors

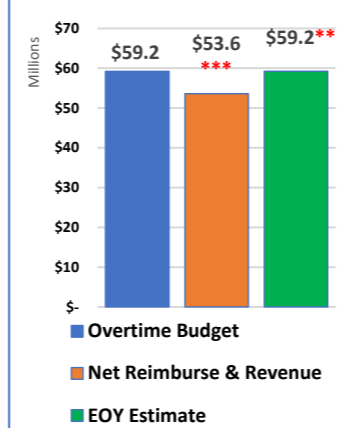
Dallas Police Department Dashboard Feb 2025

FY24-25 BUDGET

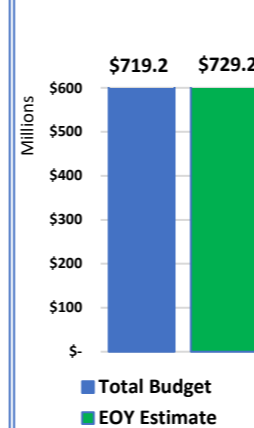
February Top 10 OT Activity Codes (By Hrs.)*



Sworn Overtime

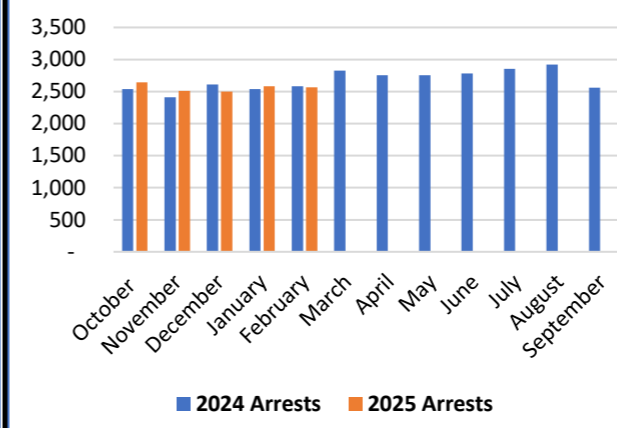


Total Budget



CRIME REPORTING *****

Total Arrests



Year to Date Crime (NIBRS) January 1, 2025 - February 28, 2025

Offense	2025	2024	Count Diff	% Change	Clearance Rate
Person					
Assault Offenses	3,414	3,932	-518	-13.2%	63.4%
Agg Assault FV	233	245	-12	-4.9%	-
Simple Assault FV	1,438	1,570	-132	-8.4%	-
Homicide Offenses	20	39	-19	-48.7%	94.7%
Murder & Nonnegligent Manslaughter	18	36	-18	-50.0%	-
Human Trafficking	1	18	-17	-94.4%	200.0%
Kidnapping / Abduction	26	21	5	23.8%	84.6%
Sex Offenses	82	94	-12	-12.8%	70.4%
Sub-Total	3,543	4,104	-561	-13.7%	63.9%
Property					
Arson	19	20	-1	-5.0%	10.5%
Bribery	-	-	0	#DIV/0!	0.0%
Burglary / Breaking & Entering	791	1,061	-270	-25.4%	7.8%
Counterfeiting / Forgery	10	45	-35	-77.8%	50.0%
Destruction / Vandalism	1,166	1,436	-270	-18.8%	9.6%
Embezzlement	22	32	-10	-31.3%	13.6%
Extortion / Blackmail	6	2	4	-	0.0%
Fraud	325	417	-92	-22.1%	54.2%
Larceny / Theft	3,364	4,299	-935	-21.7%	6.7%
Motor Vehicle Theft	2,048	2,660	-612	-23.0%	9.5%
Robbery	314	360	-46	-12.8%	20.3%
Stolen Property Offenses	130	130	0	0.0%	104.6%
Sub-Total	8,195	10,462	-2,267	-21.7%	11.9%
Society					
Animal Cruelty	13	24	-11	-45.8%	7.7%
Drug / Narcotics	1,267	1,755	-488	-27.8%	64.5%
Gambling	16	17	-1	-5.9%	31.3%
Pornography / Obscene Material	11	13	-2	-15.4%	45.5%
Prostitution Offenses	47	57	-10	-17.5%	89.4%
Weapon Law Violations	284	354	-70	-19.8%	68.8%
Sub-Total	1,638	2,220	-582	-26.2%	65.1%
Total	13,376	16,786	-3,410	-20.3%	31.5%

SWORN STAFFING AND HIRING FISCAL YEAR****

Function	FY 24-25 YTD	FY 23-24 YTD	FY 22-23 YTD
CBD	95	91	89
Central	163	158	168
NE	267	278	274
SE	233	241	256
SW	235	241	241
NW	225	222	228
NC	179	183	193
SC	243	244	238
Nuisance Abatement	7	7	9
Community Affairs (NPO)	98	103	102
Right Care	20	22	23
Patrol Total	1,765	1,790	1,818
Support	132	168	119
Administrative	211	196	182
Investigations	516	513	500
Tactical and Special Ops	307	286	275
Trainees	226	168	164
Total	3,157	3,121	3,058

PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	Crime Change by Division			Response time		
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
CBD						
Central	-20.04%	-22.79%	-27.03%	-22.14%	7.87	48.98
NE	-6.40%	-29.65%	-27.36%	-24.45%	11.38	163.11
SE	-25.51%	-24.96%	-21.98%	-23.59%	13.34	148.46
SW	1.88%	-25.64%	-25.55%	-20.64%	12.43	83.68
NW	-13.68%	-15.63%	-20.19%	-16.23%	9.41	52.04
NC	-17.38%	-18.09%	-16.52%	-18.46%	11.78	64.69
SC	-12.48%	-6.20%	-14.14%	-14.03%	12.05	68.32

*CBD crime and response time data included in Central

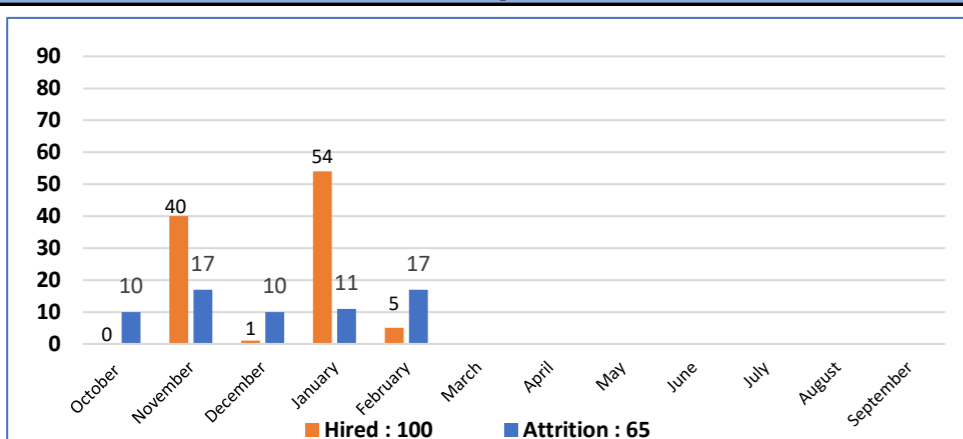
INTERNAL AFFAIRS*****

Complaint Type	2025 YTD	2024 YTD	% Change
Investigations Completed	41	53	-22.6%
Use of Force Complaints Received	12	7	71.4%
Investigations Over 200 Days *****			
Active Investigations	4	Awaiting Chief of Police Hearing	2
Investigation suspended	6	Awaiting Bureau Chief Hearing	9
Awaiting Corrective Action	21	Total	42

COMMUNICATIONS

911 Call Center Information			
911 Calls MTD	Feb Avg Answer	Feb Service Level	
122,754	2 seconds	97.02%	
911 Operator Staffing			
Trainee	Operator	Actual	Authorized
9	98	107	130

FY 24-25 Hiring and Attrition



FY24-25 Hiring Goal : 250



Top 911 Calls

Type	Calls YTD	February-2025	February-2024
Major Disturbance	14,425	6,984	7,797
Other Incidents *****	7,490	3,551	4,092
Other Escalated *****	8,621	4,225	4,626
Suspicious Person	3,599	1,671	2,014
Minor Accident	1,561	774	1,819
Business Alarm	3,086	1,390	1,321
Major Accident	2,889	1,465	1,583
Loud Music	2,295	1,124	1,459
Burg Motor Veh	178	83	101
Crisis Intervention	1,867	913	1,045
911 Hang-up	513	259	308

February Reports

Expeditor Reports	DORS Reports				
1,493	1,896				
Dispatched Calls and Response Time					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Feb-25	11.30	92.53	245.58	286.64	33,240
YTD 2025	11.29	91.62	234.56	275.09	69,103
Feb-24	9.18	62.03	193.36	226.87	37,279
YTD 2024	9.74	68.38	196.10	219.36	75,389

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY23's YTD expenditure trends.

*** Reimbursement and Revenue for DPD

****Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

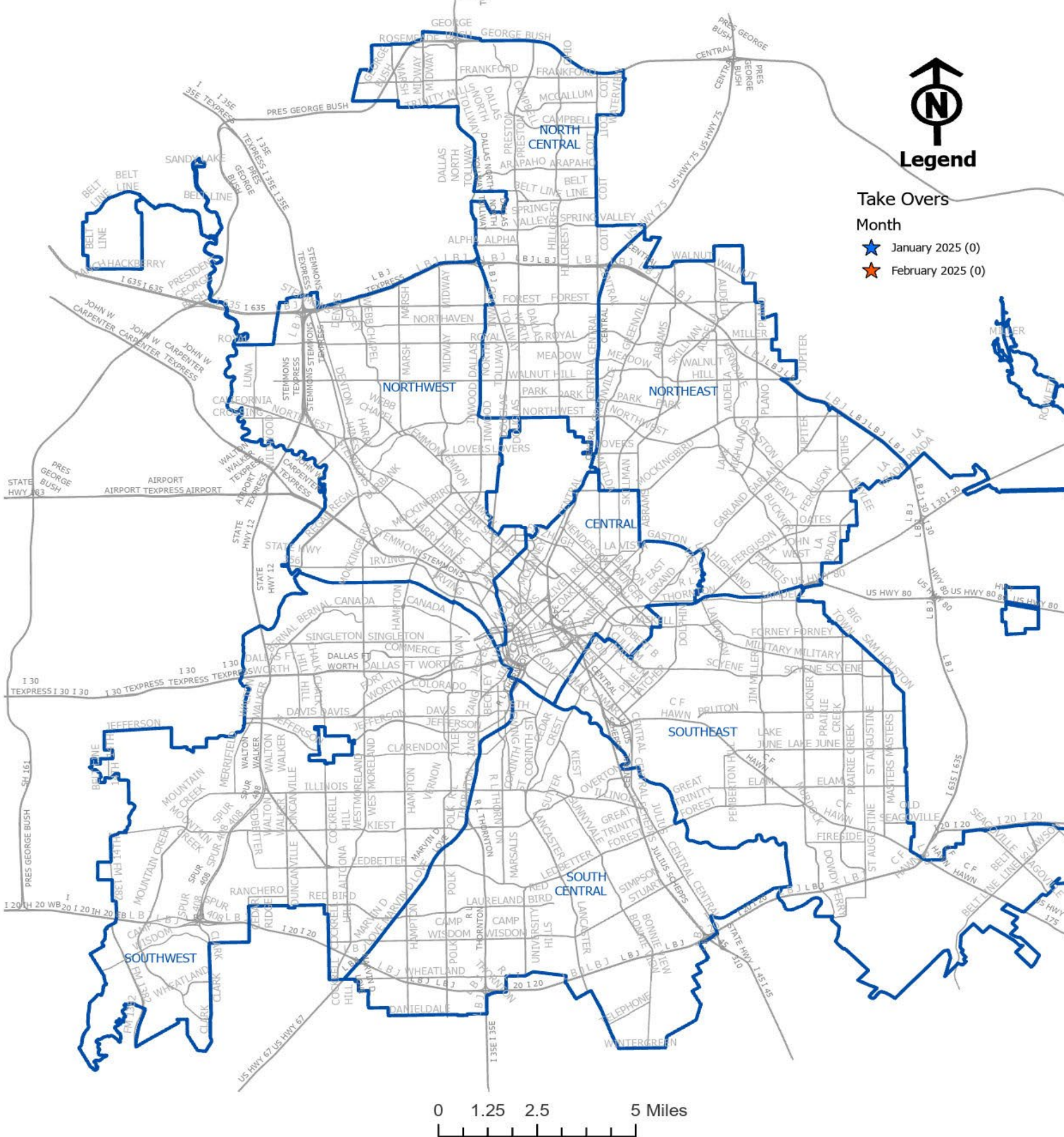
***** Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

***** Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

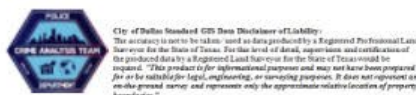
***** Crime reporting now includes NIBRS data. Data is preliminary.

***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

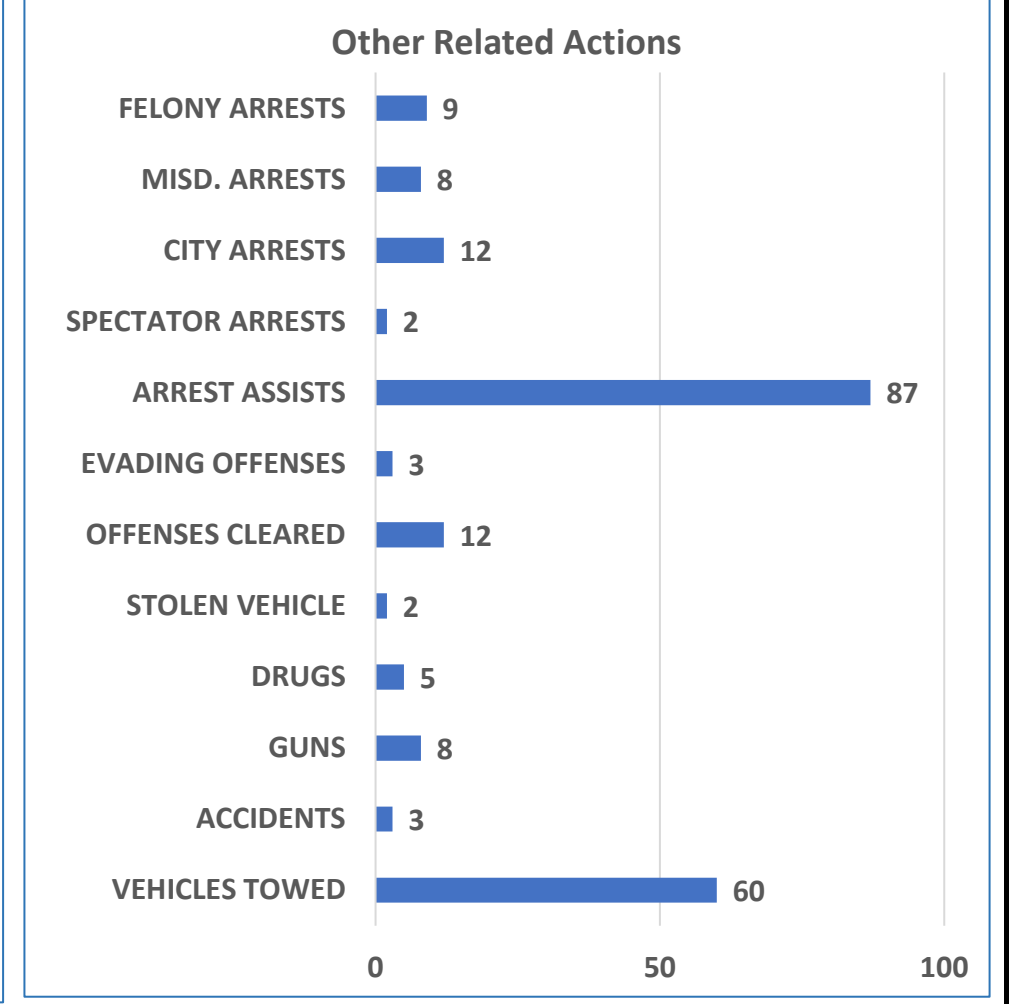
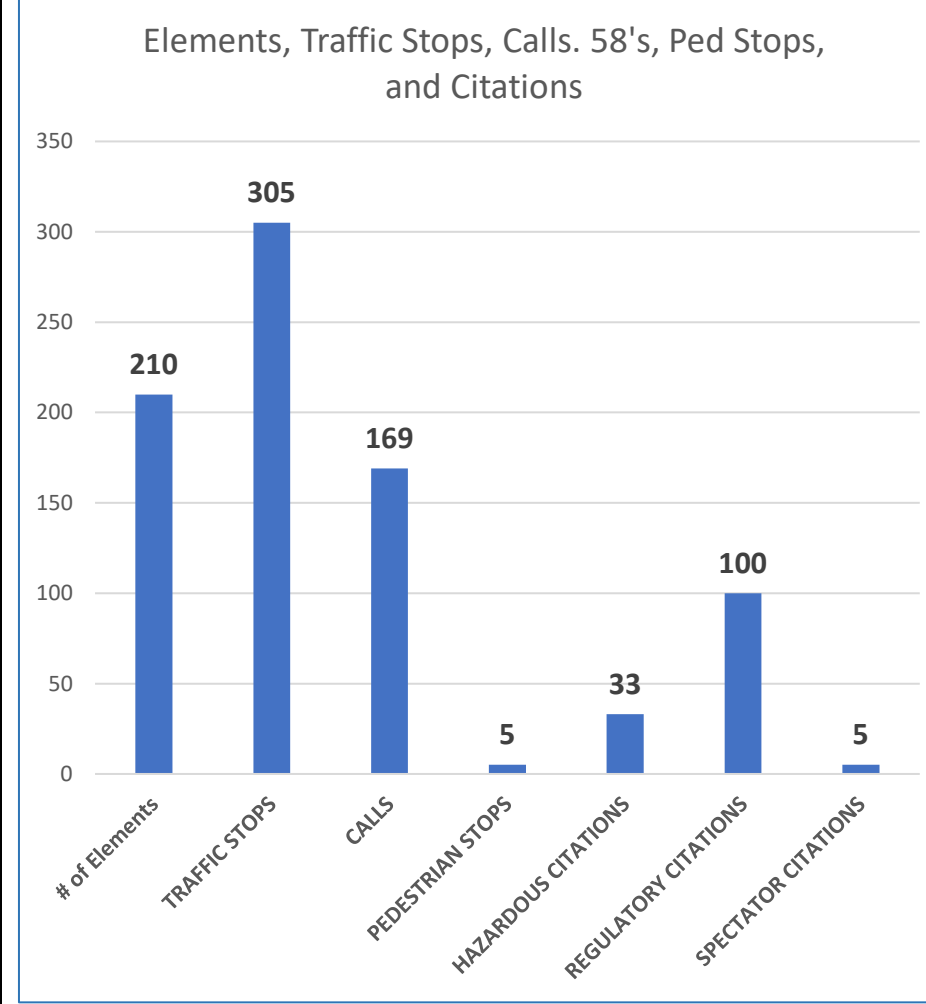
Takeover Locations



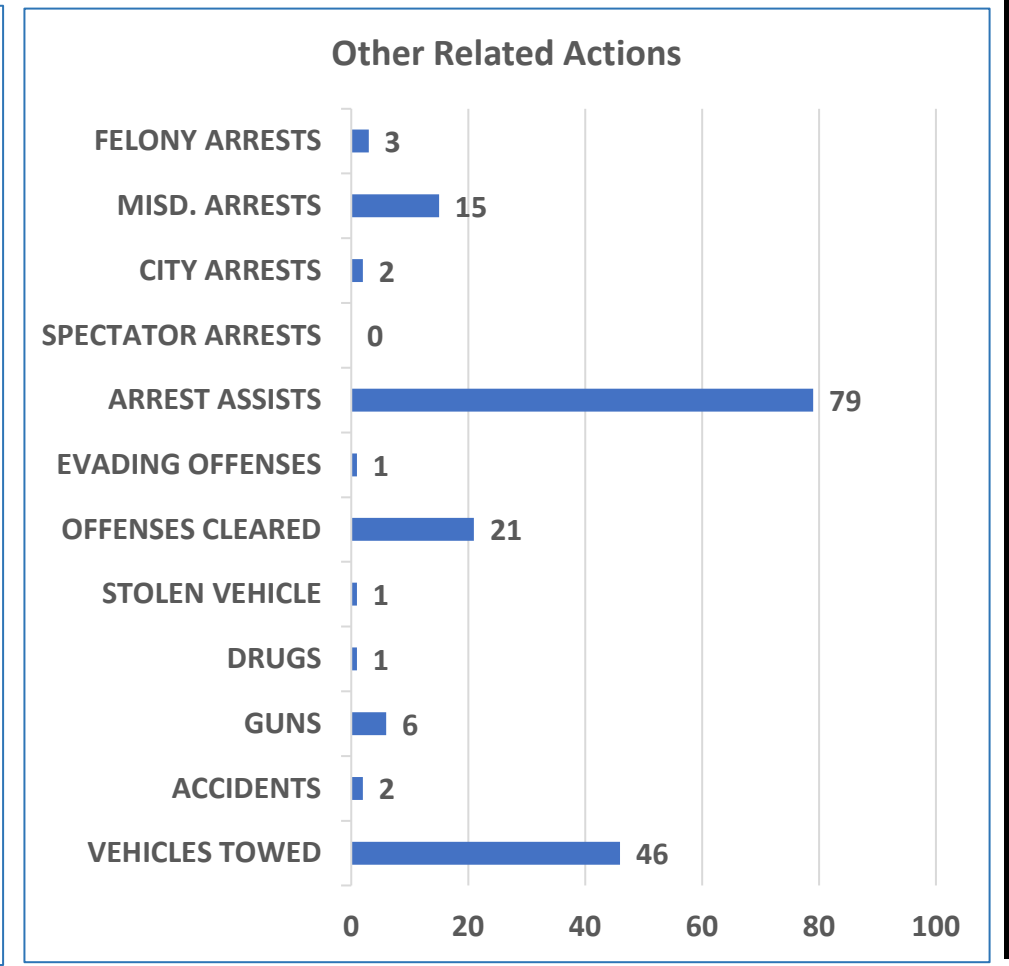
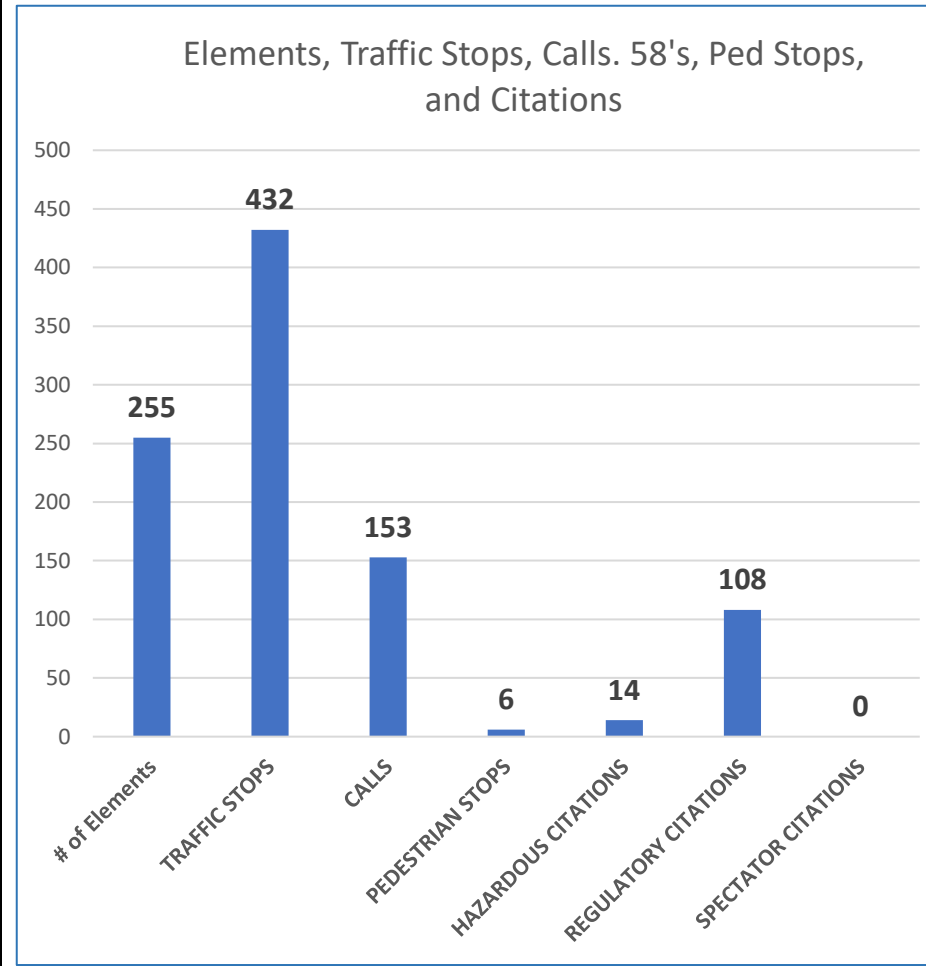
Date/Time: 3/3/2025 9:04 AM



Jan-25



Feb-25



Take Over locations-

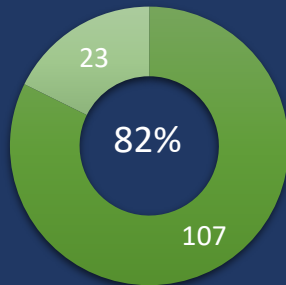
Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

Takeovers YTD - 0

9-1-1 Communications Dashboard February 2025

911 Call Analyst: 98
 Trainees: 9
 Total: 107
 Total Authorized: 130



Service Level February	YTD Level Jan 1- Feb 28, 2025
97.02%	97.32%

Average Answer Time February	Total 9-1-1 Calls February
:02	122,754

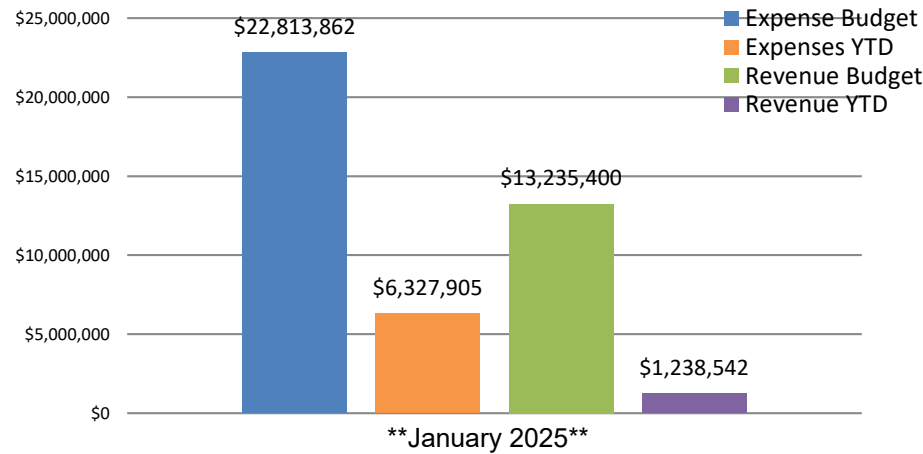
Call Analyst in Training	Call Analyst in Background
9	12

Month	Service Level Comparison		
	FY'25	FY'24	FY'23
October	92.94%	94.70%	98.40%
November	94.17%	95.10%	98.58%
December	94.51%	92.21%	97.84%
January	97.00%	94.39%	98.25%
February	97.02%	92.23%	98.25%
March		92.94%	97.05%
April		94.15%	94.23%
May		82.61%	75.04%
June		88.04%	91.12%
July		93.69%	93.10%
August		94.86%	95.96%
September		91.13%	92.16%
FY' Service Level	94.84%	92.01%	93.62%
Month	Total Emergency Calls		
	FY'25	FY'24	FY'23
October	147,765	153,609	152,305
November	141,967	138,000	139,556
December	148,109	145,062	153,187
January	132,629	140,401	146,772
February	122,754	135,117	137,468
March		148,588	162,022
April		149,403	162,761
May		173,916	195,513
June		157,962	183,954
July		157,965	174,320
August		155,863	159,472
September		152,205	154,748

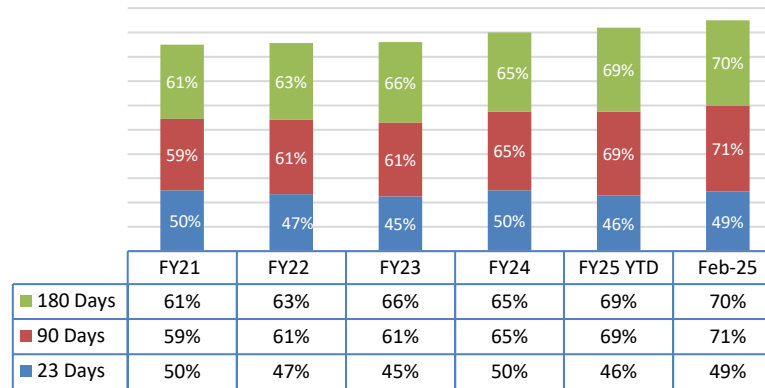
FY' 24 Total 1,809,091 FY' 23 Total 1,922,078 = 5.88% decrease

Dallas Municipal Court and Dallas Marshals Office: Month Ending February 2025

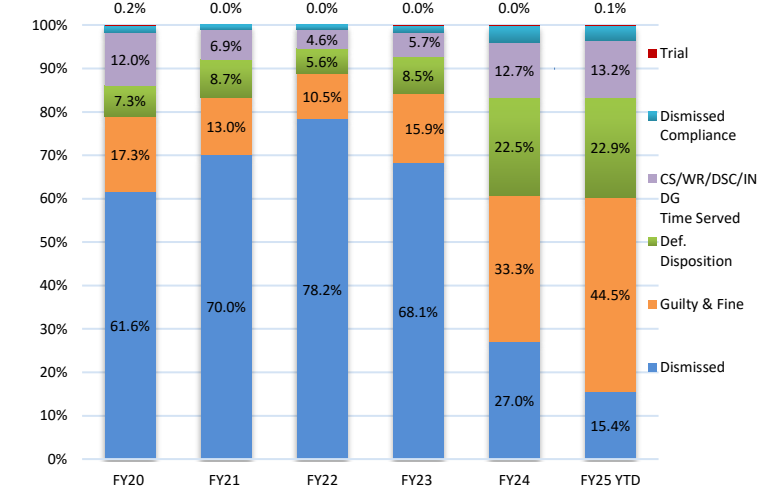
Municipal Court Budget



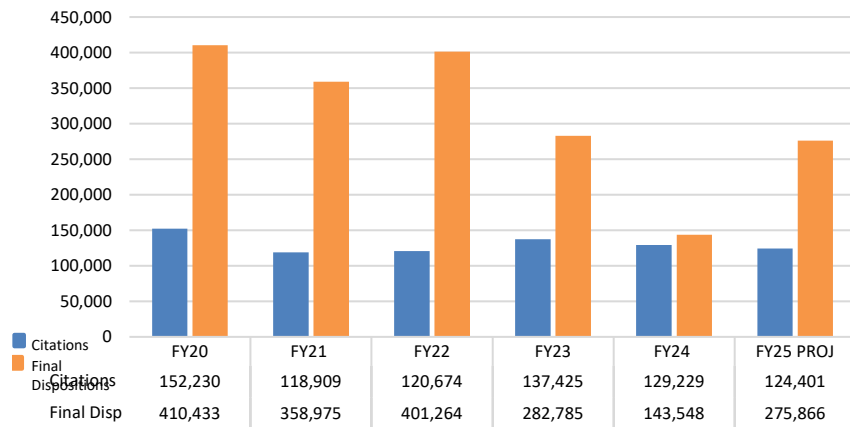
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



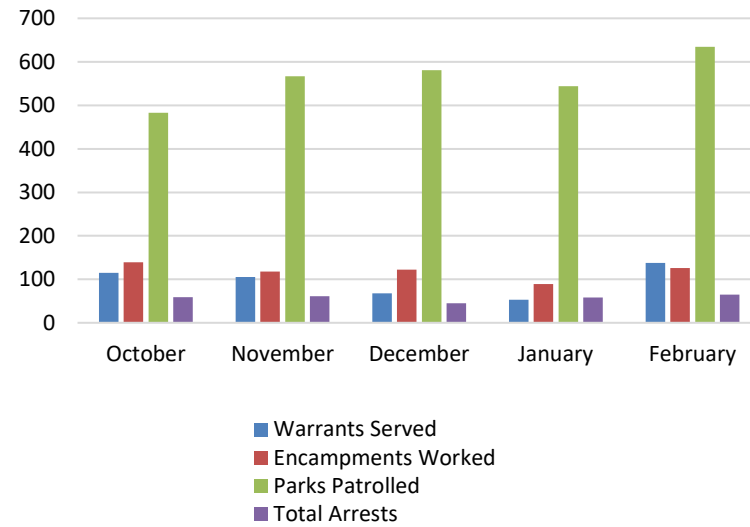
Courthouse Dispositions



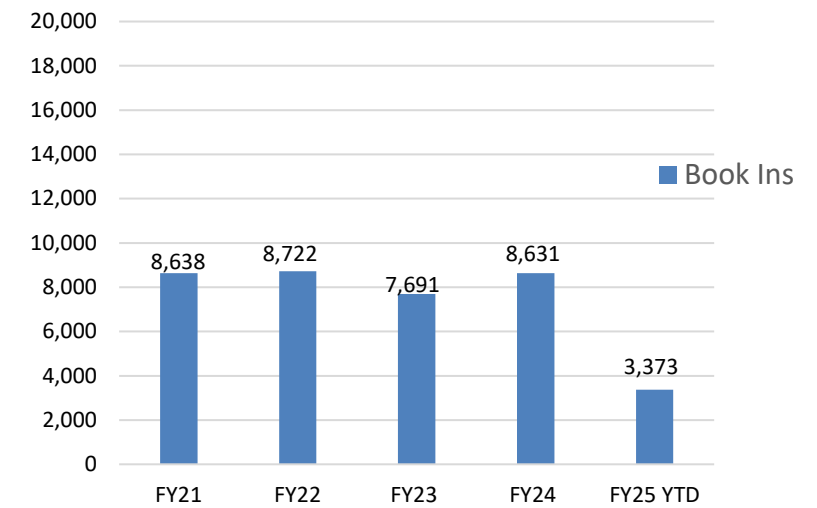
Citation Count & Final Dispositions



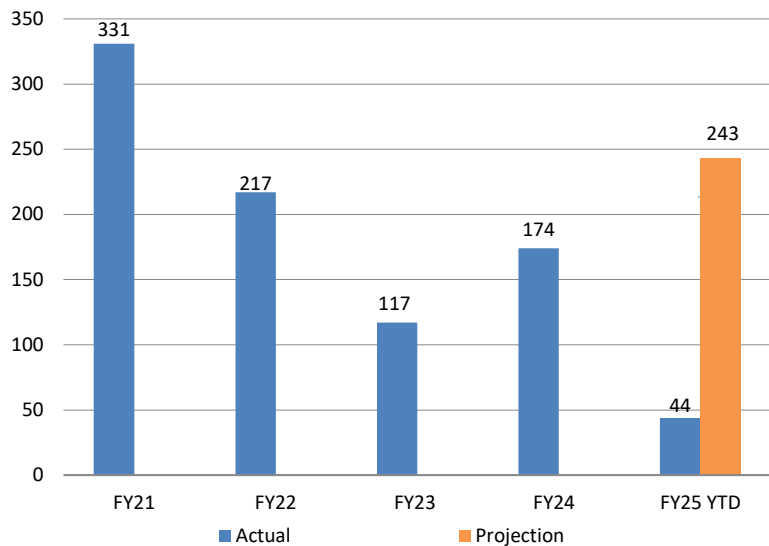
Marshal's Enforcement Activity



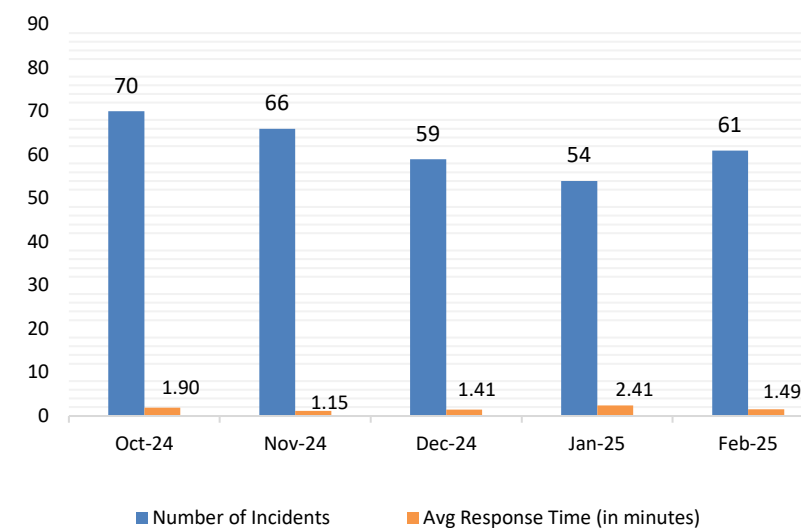
City Detention Center Book-Ins



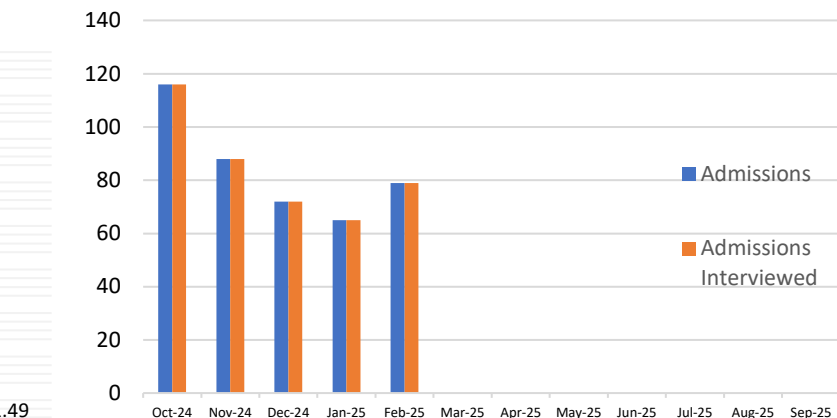
Environmental Cases Filed



Security Incidents and Response Time



Sobering Center Performance



Date	Admissions	Admissions Interviewed	Interviewed Homeless	Total Interviewed	Homeless Percentage	Provided Services	Percentage	Repeat Offenders
Feb-25	79	79	14	100%	17.72%	4	5.06%	0
FY25 YTD	420	420	68	100%	15.00%	19	4.30%	14



Dallas Public Safety: Community Engagement Dashboard

Seguridad Pública de Dallas: *Panel de Participación de la Comunidad*



1,008

RIGHT Care Calls for Service
February 2025
Llamadas al equipo de atención RIGHT

55.8%

RIGHT Care Response to Mental Health
Calls
February 2025
Respuesta del equipo de atención RIGHT a las llamadas de salud mental

0.0%

Streetlights Utilizing LED
February 2025
Farolas que utilizan LED

207

Crisis Intervention Calls for Service
February 2025
Llamadas para intervención de crisis

Month February

Year 2025

Area City of Dallas

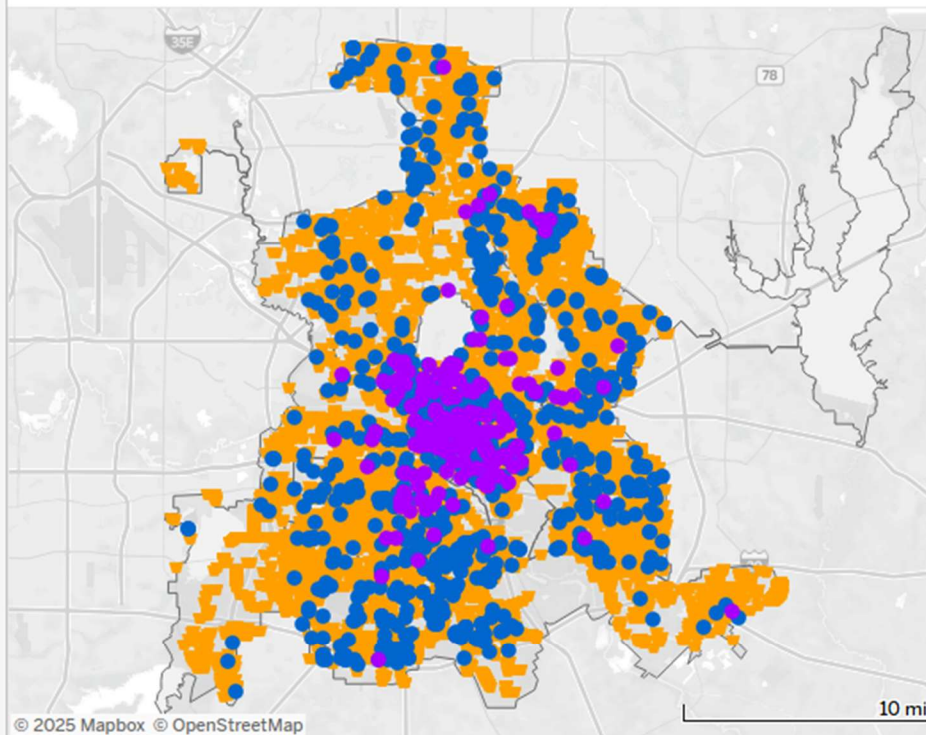
Area All Areas

Map Legend *Leyenda de mapa*

- High-Risk Area ■
- High-Risk Catchment ■
- Right Care Team Call for Service ●
- Crisis Intervention Team Call for Service ●
- MEDIC1 Call for Service ●
- Crime Prevention Unit Intervention ●
- LED Streetlight ▮

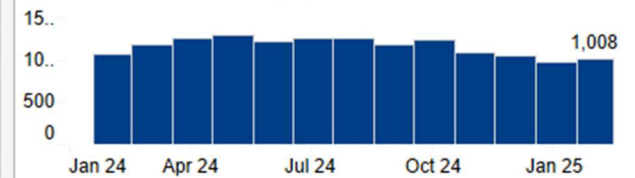
City of Dallas Map

Distritos del Concejo de la Ciudad de Dallas



RIGHT Care Calls for Service

Llamadas al equipo de atención RIGHT



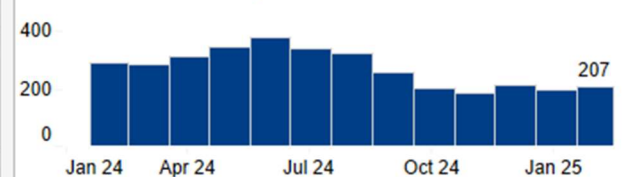
Crime Prevention Unit Interventions

Intervenciones de Unidad de Prevención de Delitos



Crisis Intervention Calls for Service

Llamadas para intervención de crisis



Calls for service are collected from the Computer Aided Dispatch (CAD) system and was updated on March 18, 2025. CPU interventions are collected from internal logs, and was updated on March 17, 2025. CIT social service provided is collected from internal logs, and was updated on March 18, 2025. Streetlight LED utilization data is collected from ONCOR and was updated on February 10, 2025. Dashboard was created by the Office of Data Analytics and Business Intelligence.

Memorandum



CITY OF DALLAS

DATE March 25, 2025

Honorable Members of the Public Safety Committee

TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard for February 2024**

Dallas Fire-Rescue (DFR) had 22,605 dispatched incidents for the month of February, which is a decrease from the 24,334 in January. As you are aware, DFR has a stated goal of 90% achievement for the metrics of EMS response within 9 minutes and Structure Fire Response within 5:20. DFR failed to reach those goals in either metric (87% and 77%, respectively). The sharp decrease in performance for Structure Fire Response was primarily due to the smaller number of incidents and the winter weather event.

We had 1 significant fire for the month of February, down from the 9 we had in January. Inspection activity increased from January (3,549 from 3,174). Our rescue unit hours of utilization (UHU) numbers increased slightly to 34.5% for Frontline units.

We currently have 213 recruits in various stages of Training that are scheduled to be assigned to the field between February and November 2025.

For your quick reference, you can access DFR's Dashboard using the following link:
https://dallascitydata.dallascityhall.com/#/views/DFRDashboardwithExecutiveSummary_DRAFT/DFREXECUTIVESUMMARYFORMONTHENDING?:iid=1&:refresh=yes

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact interim Fire Chief Justin Ball at justin.ball@dallasfire.gov.

A handwritten signature in blue ink that reads "D. Artis".

Dominique Artis
Chief of Public Safety
[Attachment]

c: Kimberly Bizar Tolbert, City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
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Elizabeth Saab, Chief of Strategy, Engagement, and Alignment (I)
Directors and Assistant Directors



DFR Executive Summary for Month Ending: February 2025

46,939

Total 911 DFR Incidents
Incidentes totales de 911 DFR

87%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

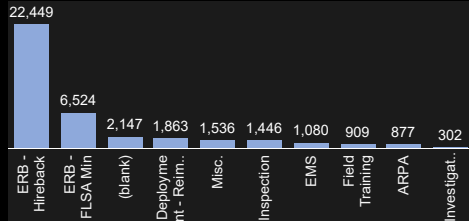
41%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

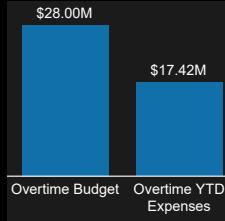
77%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

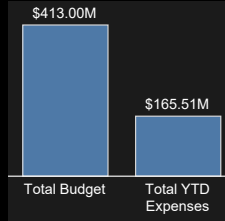
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



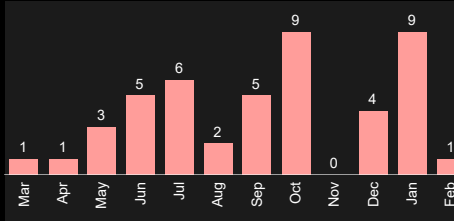
Sworn Overtime Porpuesto de Horas Extras



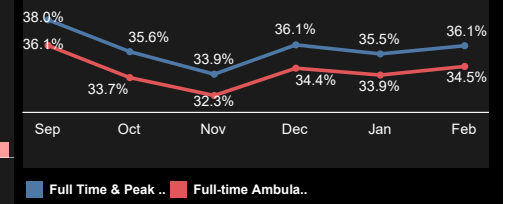
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)

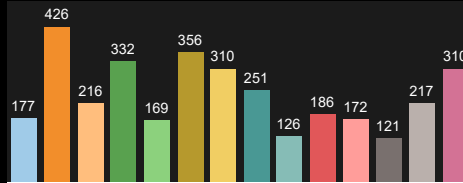


Sworn Staffing & Hiring Categorías de Personal

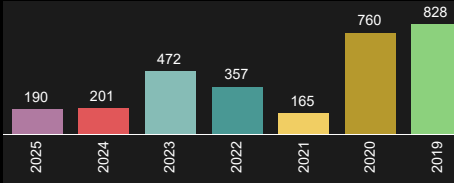
	2023	2024	2025
EMS & Emergency Respo..	1,597	1,623	1,758
Dispatch Comms & GIS	58	64	67
Fire Prevention & Inspecti..	93	112	111
Training & Recruitment	181	280	278
Arson Investigation EOD	25	24	23
Aircraft Rescue Fire Fight..	45	45	42
Total Staff	1,999	2,148	2,279

Number of Frontline Paramedics: 901
Total Number of Active Paramedics: 1,764

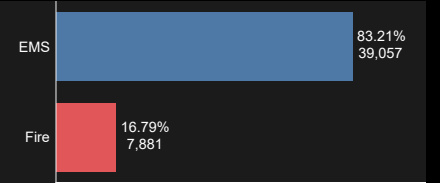
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



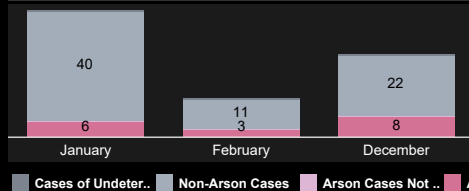
Smoke Detector Installs Instalaciones de Alarma de Humo



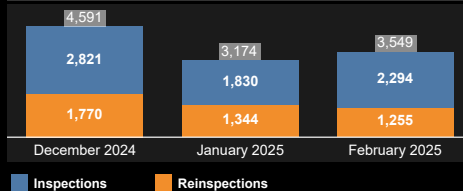
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigations Case Breakdown Investigaciones de Indendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Status	Date Available	Current Head Count
In Progress	February 2025	55
	April 2025	49
	August 2025	56
	November 2025	53
Expected Total Head Count		213

Fleet Status Estatus de la Flota

Apparatus	Capaci..	Current	Repair	Order	Reserv..
Engine	58	58	17	4	1
Rescue	47	46	16	9	6
Squad	6	5	0	0	0
Truck	23	23	8	2	4

*Orders are deliveries expected by end of CY23

*Squads make up apparatus deficits

* YTD-Exp - Do Not Include Encumbrances. The dashboard was created by the Office of Data Analytics and Business Intelligence.