



City of Dallas

Inclement Weather Operational Plan FY 2022 – 2023

**Housing and Homelessness Solutions
Committee**

December 13, 2022

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City of Dallas

Presentation Overview



- Background/History
- Incremental Weather Shelter Phases:
 - Lease Agreement
 - Fair Park Short-Term Use Agreement
- Emergency Transportation Plan
- Communications Structure
- Safety Best Practices and Dallas County Guidance
- Response Metrics
- Budget
- Next Steps



Background/History



City Manager's FY23 Overarching Goal

To make our Inclement Weather Shelter (IWS) response system more efficient through the utilization of increased funding to identify an external provider to manage all IWS activities, with Office of Homeless Solutions (OHS) operating the Central Library as an overflow shelter as needed

City Council Approved FY 22 -23 Budget

OHS utilizing \$1 million to support Temporary Inclement Weather Shelter(TIWS) activities

TIWS as activated by Chapter 45 and TIWS plan

An OHS-activated TIWS event occurs when the weather is:

Set to be below 36 degrees in wet weather (50% or more precipitation predicted)or

32 degrees in dry weather (F), for 3 hours or longer,), between 4 pm – 8 am



Incremental Weather Shelter Phases



Phase One

2929 Hickory St. leased as an enhanced sheltering, training, and storage site for the City

Landlord authorized to return to the building and provide enhanced services for the coordination of TIWS

Phase Two

External provider signals need for more shelter:

Phase One sites and the Central Library open

Phase Three

External provider signals need for larger, congregate shelter space for 3 or more days:

Fair Park shelter opens and all phase one and two sites close



Inclement Weather Shelter – Phase One



2929 Hickory St. as the primary TIWS site, Oak Lawn UMC, and Warren UMC as ancillary TIWS

Lease agreement for 2929 Hickory Street:

- Allows the “Landlord” at 2929 Hickory Street to re-enter the premises as the City’s external provider and provide enhanced services during TIWS, supported by OHS

Other uses throughout the year:

- Office of Emergency Management (OEM) for non-TIWS emergency sheltering needs
- Trainings and Resource needs through the: Small Business Center and other departments



Incremental Weather Shelter – Phase Two



Phase One sites and the Central Library open

1. The external provider will alert OHS when existing sites reach 75% capacity
2. OHS will utilize a separate vendor to open and staff Central Library TIWS



Inclement Weather Shelter – Phase Three



Fair Park TIWS Site opens and all phase one and two sites close

The external provider will alert OHS when existing sites reach 75% capacity

OHS will activate short term lease with Fair Park and all clients will be transported to the Fair Park TIWS location

Fair Park Short-Term Usage Agreement: The Fair Park location has been identified as the Phase Three location due to its capacity and the necessary scale of serving up to 1,200 people at one time



Emergency Transportation Plan



- The Landlord will be responsible for developing plans and coordination throughout the entire system (all locations and at each response level)
- Dallas Connector will pick up and drop off per the locations listed on the OHS IWS website
- DART to send out a mass communication to TIWS system regarding DART closures
- Dallas Fire Rescue (DFR) assistance as needed



Communications Structure – Internal



Step 1: OHS Director
Activates IWS

OHS Director
with provider
input

Step 2: Landlord
operations

Landlord
operates 2929
Hickory St

OHS Outreach
Team operates
Central Library
overflow if
needed

DFR

Step 3:
Fair Park

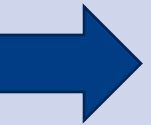
The Landlord
leads
operations at
Fair Park

Local providers
as contracted
by the Landlord

Housing
Forward
supports those
doing HMIS
Intake

OHS Outreach
Team supports
needs as
flagged by
Landlord

DFR



Communications Structure – External



OHS Website	311	Text Alert	Handout Card	Cold Weather Kits	Donation and Volunteer Inquiries
<ul style="list-style-type: none"> The OHS website will function as the information hub for inclement weather and transportation Once TIWS is activated, the alert will be added to the website as a banner, followed by a list of activated shelters 	<ul style="list-style-type: none"> 311 information will guide people to the OHS website to locate the nearest shelter 311 will have a service request connecting those in need who do not wish to go to a shelter to cold weather kits 	<p>Text alerts will be sent out with a link to the OHS website Inclement Weather Hub, to find the nearest shelter</p>	<p>OHS Cards with instructions on what to do during TIWS will be passed out with cold weather kits and by Street Outreach during cold weather</p>	<p>Cold weather kits will be available at a recreation center in each district and via ohsinfo@dallas.gov</p> <ul style="list-style-type: none"> Hat Gloves Mylar blanket Hand and foot warmers 	<ul style="list-style-type: none"> During TIWS season, donation and volunteer inquiries can be emailed to ohsinfo@dallas.gov Donations can also be made to our area partners, shown on the OHS website



Safety Best Practices and Dallas County Guidance



- All TIWS sites will have:
 - A NTBHA Care Coordinator onsite
 - Access to masks and Covid-19 tests as needed, with transportation of symptomatic guests to I&Q facilities
- No current County Health regulations or suggestions to do COVID testing
- County Health advises using standard infection control precautions per the CDC:
 - Hand hygiene
 - Use of personal protective equipment (e.g., gloves, masks, eyewear)
 - Respiratory hygiene/cough etiquette



Response Metrics



Category	Metric
Benchmarks	a) Racial demographics b) Number served c) Services provided d) Number connected to emergency shelter and housing
Weather	a) Temperature 36 degrees in wet conditions with 50% precipitation or greater predicted OR b) Temperature 32 degrees in dry conditions for three or more consecutive hours between the hours of 4 pm and 8 am d) Zip Code is 75215, NOAA weather radar, 48-hour forecast
Time of Year	Annually: Oct. - Apr.



Prior Costs



Funding Source	FY 2020-21 Expenses
General Fund (Winter Storm – Feb)	\$167,876
General Fund (COVID Isolation)	\$181,797
Coronavirus Relief	\$1,367,730
*Total FY21 Expenses	\$1,717,403

*During the Winter season in FY 2020-21, we used two hotels for COVID isolation/quarantine providing: food services, shelter management, DART bus passes, and COVID-19 testing

Funding Source	FY 2021-22 Expenses
General Fund	\$74,817
ESG CARES Act	\$558,160
Treasury ARPA	\$99,391
**Total FY22 Expenses	\$732,368

**Food services, equipment rental, shelter management, custodial services, DART bus passes, decontamination, COVID-19 testing, hotel quarantine, charter bus, security, blankets, cots



Projected Budget: FY 2022 – 23



Site	Days Anticipated	Cost	Funding Source
ASC (including enhanced services)	20	\$744,907.68	General Funds
Central Library	10	\$142,961.43	ESG (CARES) Act
Fair Park	15	\$234,039.92	General Funds
		\$1,121,909.03	



Next Steps



December 14, 2022: City Council Agenda:

- Item 33: Authorizes a lease agreement for 2929 Hickory Street
- Item 37: Authorizes a Fair Park Short Term Lease

Activation of internal and external communications as needed

Per City Code section 51A-4.217.11: 2929 Hickory Street is within the half-mile radius of the Central Business District but can be used to meet the need for enhanced shelter services due to the current emergency declaration per the 13th Amended Regulations, section 3.A





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