

Memorandum



CITY OF DALLAS

DATE February 25, 2025

TO Honorable Chair and Members of the Parks, Trails, and Environment Committee

SUBJECT **City of Dallas Water Conservation Minor Plumbing Repair (MPR) Program**

The Office of Environmental Quality & Sustainability (OEQS) is seeking continuation of the Water Conservation Minor Plumbing Repair (MPR) program, through a five-year service price agreement for minor plumbing repair services with A-Star Heat and Air, Inc., in the estimated amount of \$4,236,018 – Financing: General Fund - fully reimbursed by Dallas Water Utilities (DWU). This item will be placed on the April 2025 Council Agenda.

Background

To ensure that the City of Dallas is a good steward of its resources and remains compliant with regulatory water conservation and planning requirements, DWU initiated a multi-faceted water conservation program in 2001. The water conservation program is currently guided by the Water Conservation Five-Year Work Plan, adopted by the Dallas City Council on April 10, 2024 (Resolution No. 24-0526). The plan includes a range of efforts classed as water system improvements, ordinance changes, or continued customer engagement. When successfully implemented, these water conservation efforts benefit the City and its residents in several ways: (1) reducing overall water consumption, thereby delaying the need to develop expensive new water supplies; (2) extending the life of existing water supplies and infrastructure; (3) reducing peak water demands and base capacity of the water system; and (4) lowering capital and operating costs of the existing water system. In short, being a good steward of water resources saves money and provides a wealth of other co-benefits for Dallas residents.

In 2005, the MPR program began to assist low-income DWU customers in reducing indoor water waste and increasing water efficiency. To that end, the MPR program offers the replacement of inefficient water use fixtures, including toilets (up to 2 per household), faucet aerators, and shower heads with water-efficient fixtures for qualified customers. The program includes minor repairs to leaking faucets, hose bib leaks, and easily accessible pipe joint leaks; and is limited to minor freshwater leaks.

To qualify for the MPR Program, applicants must be DWU customers, low-income homeowners (as defined by the U.S. Department of Housing and Urban Development income guidelines); and the homeowners must reside on the property. For information regarding the program and how to apply, residents can visit www.savedallaswater.com and/or call 214-670-3155.

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From FY2022 through FY2024, 1,098 households were served, exceeding the target of 350 households per year. Measures implemented through the MPR program are projected to save over 41 MG of water annually.

The Environmental Commission was briefed by memorandum regarding this matter on February 12, 2025.

If you have any questions, please contact Paul White II, Interim Director of the Office of Environmental Quality & Sustainability at paul.white@dallas.gov or Sheila Delgado, Assistant Director at sheila.delgado@dallas.gov.

Sincerely,



M. Elizabeth (Liz) Cedillo-Pereira, J.D.
Assistant City Manager

c: Kimberly Bizer Tolbert, City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Dominique Artis, Chief of Public Safety
Dev Rastogi, Assistant City Manager

Alina Ciocan, Assistant City Manager
Donzell Gipson, Assistant City Manager
Robin Bentley, Assistant City Manager
Jack Ireland, Chief Financial Officer
Elizabeth Saab, Chief of Strategy, Engagement, and Alignment (I)
Directors and Assistant Directors