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**CITY SECRETARY
DALLAS, TEXAS**

City of Dallas

*1500 Marilla Street,
Council Chambers, 6th Floor
Dallas, Texas 75201*

Public Notice

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POSTED CITY SECRETARY
DALLAS, TX



Quality of Life, Arts, and Culture Committee

May 20, 2024

9:00 AM

2023 CITY COUNCIL APPOINTMENTS

COUNCIL COMMITTEE	
ECONOMIC DEVELOPMENT Atkins (C), Narvaez (VC), Arnold, Bazaldua, Ridley, Stewart, West	GOVERNMENT PERFORMANCE AND FINANCIAL MANAGEMENT West (C), Blackmon (VC), Mendelsohn, Moreno, Resendez
HOUSING AND HOMELESSNESS SOLUTIONS Moreno (C), Mendelsohn (VC), Gracey, West, Willis	PARKS, TRAILS, AND THE ENVIRONMENT Stewart (C), Moreno (VC), Arnold, Bazaldua, Blackmon, Narvaez, West
PUBLIC SAFETY Mendelsohn (C), Stewart (VC), Atkins, Moreno, Willis	QUALITY OF LIFE, ARTS, AND CULTURE Bazaldua (C), Resendez (VC), Blackmon, Gracey, Ridley, Schultz, Willis
TRANSPORTATION AND INFRASTRUCTURE Narvaez (C), Gracey (VC), Atkins, Mendelsohn, Resendez, Schultz, Stewart	WORKFORCE, EDUCATION, AND EQUITY Schultz (C), Arnold (VC), Bazaldua, Blackmon, Resendez, Ridley, Willis
AD HOC COMMITTEE ON ADMINISTRATIVE AFFAIRS Atkins (C), Mendelsohn, Moreno, *Ridley, *Stewart	AD HOC COMMITTEE ON GENERAL INVESTIGATING AND ETHICS Mendelsohn (C), Gracey, Johnson, Schultz, Stewart
AD HOC COMMITTEE ON JUDICIAL NOMINATIONS Ridley (C), Resendez, West	AD HOC COMMITTEE ON LEGISLATIVE AFFAIRS Mendelsohn (C), Atkins, Gracey, Narvaez, Stewart
AD HOC COMMITTEE ON PENSIONS Atkins (C), Blackmon, Mendelsohn, Moreno, Resendez, Stewart, West, Willis	AD HOC COMMITTEE ON PROFESSIONAL SPORTS RECRUITMENT AND RETENTION Gracey (C), Blackmon, Johnson, Moreno, Narvaez, Resendez, Schultz

(C) – Chair, (VC) – Vice Chair

* Updated:2/22/24

Note: A quorum of the Dallas City Council may attend this Council Committee meeting.

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Handgun Prohibition Notice for Meetings of Governmental Entities

"Pursuant to Section 30.06, Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

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"De acuerdo con la sección 30.07 del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola a la vista."

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Call to Order

MINUTES

1. [24-1690](#) Approval of the April 15, 2024, Quality of Life, Arts and Culture Committee Meeting Minutes

Attachments: [Minutes](#)

BRIEFING ITEMS

- A. [24-1671](#) South Dallas Fair Park Area Plan
[Andrea Gilles, Interim Director, Department of Planning and Urban Design; Patrick Blaydes, Chief Planner, Department of Planning and Urban Design; Lindsey Jackson, Senior Planner, Department of Planning and Urban Design]

Attachments: [Presentation](#)

- B. [24-1675](#) Overview of Community Courts
[Matthew Saliba, Section Chief of Community Courts, City Attorney Office; Jill Haning, Section Chief of Community Prosecution, City Attorney Office]

Attachments: [Presentation](#)

- C. [24-1677](#) Department of Code Compliance Budget Review
[Chris Christian, Director, Department of Code Compliance; Brian Morris, Assistant Director, Department of Code Compliance; Jeremy Reed, Assistant Director, Department of Code Compliance; Cedric Secoundiata, Assistant Director, Department of Code Compliance]

Attachments: [Presentation](#)

- D. [24-1674](#) Dallas Public Library Budget Review
[Mary Jo Guidice, Director, Dallas Public Library; Heather Lowe, Assistant Director, Dallas Public Library; Sean McGew, Assistant Director, Dallas Public Library; Kjerstine Nielsen-Pelto, Assistant Director, Dallas Public Library]

Attachments: [Presentation](#)

BRIEFING MEMORANDUM

- E. [24-1686](#) Senate Bill 4 Resolution
[Council Member Adam Bazaldua]

Attachments: [Memorandum](#)

FORECAST

- F. [24-1691](#) Quality of Life, Arts, and Culture Committee Forecast

Attachments: [Presentation](#)

ADJOURNMENT

EXECUTIVE SESSION NOTICE

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1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
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4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
6. discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex Govt. Code §551.087]
7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex Govt. Code §551.089]



City of Dallas

1500 Marilla Street
Council Chambers, 6th Floor
Dallas, Texas 75201

Agenda Information Sheet

File #: 24-1690

Item #: 1.

Approval of the April 15, 2024, Quality of Life, Arts and Culture Committee Meeting Minutes

MINUTES OF THE CITY COUNCIL COMMITTEE
MONDAY, APRIL 15, 2024

24-0010

QUALITY OF LIFE, ARTS, AND CULTURE
CITY COUNCIL CHAMBER, CITY HALL/VIDEO CONFERENCE
COUNCILMEMBER ADAM BAZALDUA, PRESIDING

PRESENT: [7] Bazaldua, *Resendez, Gracey (**9:18 a.m.), Blackmon (**9:08 a.m.),
Schultz, Willis, Ridley

ABSENT: [0]

The meeting was called to order at 9:03 a.m. with a quorum of the committee present.

The meeting agenda, posted in accordance with Chapter 551, "OPEN MEETINGS," of the Texas Government Code, was presented.

The meeting recessed to closed session at 11:00 a.m. and reconvened to open session at 11:28 a.m.

After all business properly brought before the committee had been considered, the meeting adjourned at 11:28 a.m.

Chair

ATTEST:

City Secretary Staff

Date Approved

The agenda is attached to the minutes of this meeting as EXHIBIT A.

The actions taken on each matter considered by the committee are attached to the minutes of this meeting as EXHIBIT B.

The briefing materials for this meeting are filed with the City Secretary's Office as EXHIBIT C.

***Note: Members of the Committee participated in this meeting by video conference.**

**** Note: Indicates arrival time after meeting called to order/reconvened.**

MINUTES OF THE CITY COUNCIL COMMITTEE
MONDAY, APRIL 15, 2024

EXHIBIT A

RECEIVED

2024 APR 11 PM 12:43

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Call to Order

MINUTES

- A. [24-1315](#) Approval of the minutes of the March 26, 2024 meeting of the Quality of Life, Arts and Culture Committee

Attachments: [Minutes](#)

BRIEFING ITEMS

- B. [24-1282](#) Library Strategic + Facilities Plan [Heather Lowe, Assistant Director, Dallas Public Library; Kjerstine Nielsen, Assistant Director, Dallas Public Library]

Attachments: [Presentation](#)

- C. [24-1284](#) Horse-Drawn Carriage Update [Patrick Carreno, Director, Aviation]

Attachments: [Presentation](#)

BRIEFING MEMOS

- D. [24-1300](#) North Texas Municipal Water District Sanitary Sewer Overflow Update [Sarah Standifer, Director, Dallas Water Utilities]

Attachments: [Memorandum](#)

UPCOMING AGENDA ITEMS

- E. [24-1295](#) April 24, 2024 City Council Agenda Item 3; 24-765 Authorize Supplemental Agreement No. 1 to the architectural services contract with Brown Reynolds Watford Architects, Inc. to provide soil testing and to increase the reimbursable expenses for the Dallas Airport System Signage at Dallas Executive Airport - Not to exceed \$17,040.00, from \$98,500.00 to \$115,540.00 - Financing: Aviation Fund

- F. [24-1296](#) April 24, 2024 City Council Agenda Item 4; 24-764 Authorize Supplemental Agreement No. 2 to the engineering services contract with Kimley-Horn and Associates, Inc. to provide construction phase services for the additional trail limits for the Lemmon Avenue Streetscape Enhancements Project at Dallas Love Field - Not to exceed \$250,000.00, from \$2,827,926.00 to \$3,077,926.00 - Financing: Aviation Construction Fund
- G. [24-1297](#) April 24, 2024 City Council Agenda Item 5; 24-766 Authorize Supplemental Agreement No. 7 to the professional services contract with M. Arthur Gensler Jr. & Associates, Inc. to provide assessment, design, construction documents, and construction administration services for major maintenance and repairs to Parking Garages A and B at Dallas Love Field - Not to exceed \$214,453.00, from \$1,333,259.00 to \$1,547,712.00 - Financing: Aviation Construction Fund
- H. [24-1298](#) April 24, 2024 City Council Agenda Item 18; 24-928 Authorize the execution of a three-year service contract for providing multimedia messaging services to communicate with the City of Dallas' Women, Infant, Children Program, existing and potentially eligible clients for the period May 1, 2024 through April 30, 2027 - OnSolve, LLC dba One Call Now, sole source - Not to exceed \$109,877.14 - Financing: Texas Department of State Health Services Grant Funds (subject to appropriations)
- I. [24-1299](#) April 24, 2024 City Council Agenda Item 33; 24-906 Authorize an increase in the construction services contract with BAR Constructors, Inc. for additional work associated with the construction of a new pump station to replace the existing Pump Station No. 1 at the Elm Fork Water Treatment Plant - Not to exceed \$2,726,813.26, from \$51,603,219.94 to \$54,330,033.20 - Financing: Water Capital Improvement G Fund

ADJOURNMENT

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MINUTES OF THE CITY COUNCIL COMMITTEE
MONDAY, APRIL 15, 2024

EXHIBIT B

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 15, 2024

Item A: Approval of the minutes of the March 26, 2024 meeting of the Quality of Life, Arts and Culture Committee

Councilmember Ridley moved to adopt the minutes as presented.

Motion seconded by Councilmember Schultz and unanimously adopted. (Gracey, Blackmon absent when vote taken)

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 15, 2024

BRIEFING ITEMS

Item B: Library Strategic + Facilities Plan

The following individuals briefed the committee on the item:

- Heather Lowe, Assistant Director, Dallas Public Library;
- Jill Eyres, Associate Principal, Group 4 Architecture Research & Planning;
- Benje Feehan, Executive Director, Building Community WORKSHOP; and
- Kjerstine Nielsen, Assistant Director, Dallas Public Library

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 15, 2024

BRIEFING ITEMS

Item C: Horse-Drawn Carriage Update

The following individuals briefed the committee on the item:

- Patrick Carreno, Director, Aviation;
- Kris Sweckard, Assistant Director – Operations, Dallas Love Field;
- Candice Bryant, Manager – Aviation Transportation; Aviation;
- Ghassan Khankarli, Ph.D., P.E., Director, Department of Transportation;

Councilmember Willis moved to forward the item to city council with the following recommendation:

- consider moving to an electric conversion of carriages.

Motion seconded by Councilmember Schultz.

Chair Bazaldua called a vote and declared the motion adopted on a divided vote with Councilmember Ridley voting “No.”

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 15, 2024

BRIEFING MEMOS

Item D: North Texas Municipal Water District Sanitary Sewer Overflow Update

The committee discussed the item.

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 15, 2024

UPCOMING AGENDA ITEMS

- Item E: April 24, 2024 City Council Agenda Item 3; 24-765 Authorize Supplemental Agreement No. 1 to the architectural services contract with Brown Reynolds Watford Architects, Inc. to provide soil testing and to increase the reimbursable expenses for the Dallas Airport System Signage at Dallas Executive Airport - Not to exceed \$17,040.00, from \$98,500.00 to \$115,540.00 - Financing: Aviation Fund
- Item F: April 24, 2024 City Council Agenda Item 4; 24-764 Authorize Supplemental Agreement No. 2 to the engineering services contract with Kimley-Horn and Associates, Inc. to provide construction phase services for the additional trail limits for the Lemmon Avenue Streetscape Enhancements Project at Dallas Love Field - Not to exceed \$250,000.00, from \$2,827,926.00 to \$3,077,926.00 - Financing: Aviation Construction Fund
- Item G: April 24, 2024 City Council Agenda Item 5; 24-766 Authorize Supplemental Agreement No. 7 to the professional services contract with M. Arthur Gensler Jr. & Associates, Inc. to provide assessment, design, construction documents, and construction administration services for major maintenance and repairs to Parking Garages A and B at Dallas Love Field - Not to exceed \$214,453.00, from \$1,333,259.00 to \$1,547,712.00 - Financing: Aviation Construction Fund
- Item H: April 24, 2024 City Council Agenda Item 18; 24-928 Authorize the execution of a three-year service contract for providing multimedia messaging services to communicate with the City of Dallas' Women, Infant, Children Program, existing and potentially eligible clients for the period May 1, 2024 through April 30, 2027 - OnSolve, LLC dba One Call Now, sole source – Not to exceed \$109,877.14 - Financing: Texas Department of State Health Services Grant Funds (subject to appropriations)
- Item I: April 24, 2024 City Council Agenda Item 33; 24-906 Authorize an increase in the construction services contract with BAR Constructors, Inc. for additional work associated with the construction of a new pump station to replace the existing Pump Station No. 1 at the Elm Fork Water Treatment Plant - Not to exceed \$2,726,813.26, from \$51,603,219.94 to \$54,330,033.20 - Financing: Water Capital Improvement G Fund

The committee discussed the items.

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 15, 2024

CLOSED SESSION

- North Texas Municipal Water District Sanitary Sewer Overflow Update

At 11:00 a.m., Councilmember Bazaldua announced the executive session of the city council authorized by Chapter 551, "OPEN MEETINGS," of the (Texas Open Meetings Act) to discuss the following matters:

- North Texas Municipal Water District Sanitary Sewer Overflow Update

The closed session ended and reconvened to open session at 11:28 a.m. No other matters were discussed during the closed session.

MINUTES OF THE CITY COUNCIL COMMITTEE
MONDAY, APRIL 15, 2024

EXHIBIT C



City of Dallas

1500 Marilla Street
Council Chambers, 6th Floor
Dallas, Texas 75201

Agenda Information Sheet

File #: 24-1671

Item #: A

South Dallas Fair Park Area Plan

[Andrea Gilles, Interim Director, Department of Planning and Urban Design; Patrick Blaydes, Chief Planner, Department of Planning and Urban Design; Lindsey Jackson, Senior Planner, Department of Planning and Urban Design]

South Dallas Fair Park Area Plan

Overview of proposed Area
Quality of Life, Arts, and
Culture Committee

May 20, 2024

Andrea Gilles, Director (i)
Patrick Blaydes, Chief Planner
Lindsay Jackson, Senior Planner
Planning & Urban Design Department
City of Dallas 24



City of Dallas

Presentation Overview



- Background/ History of South Dallas Fair Park Implementation Plan
- Overview of the Area Plan and Engagement
- Overview of Recommendations
- Implementation in Real Time
- Next Steps
- Q & A

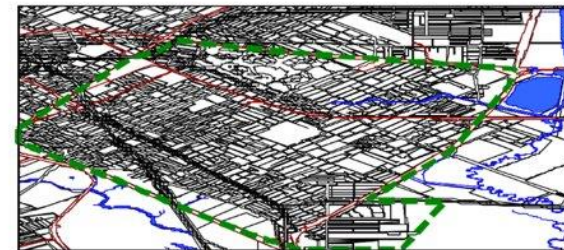


Impetus for Planning



- Many plans including: SDFP Economic Development Corridor Plan (2001); DART Stations Martin Luther King Jr. Station (2013), Hatcher Station Area Plan (2013) and Fair Park Master Plan (2020)
- Vision workshops, SWOT, charrettes, etc.
- Growing demand influenced by adjacent districts
- Highway Projects (SM Wright Freeway, I-45, I-345, I-30)
- In 2020, Council initiated area plan and Authorized Hearing for PD 595

SOUTH DALLAS/FAIR PARK ECONOMIC DEVELOPMENT CORRIDOR PLAN



Submitted June, 2001

J-QUAD AND ASSOCIATES
STANLAND AND ASSOCIATES

Memorandum

DATE January 22, 2020
TO The Honorable Eric Johnson
FROM Adam Bazaldua
SUBJECT Request for Placement of Agenda Item – Council Member(s)

RECEIVED
2020 JAN 29 PM 1:30
CITY SECRETARY
DALLAS, TEXAS



City of Dallas

ITEM/ISSUE PROPOSED FOR COUNCIL CONSIDERATION:

Pursuant to Section 6.2 of the City Council Rules of Procedure, please refer the following item to a city council committee within 15 calendar days after receipt of this request:

Consideration of authorizing a public hearing to determine the proper zoning on property zoned Planned Development District No. 595, the South Dallas/Fair Park Special Purpose District, in an area generally bounded by the Union Pacific (DART) Railroad, the Southern Pacific Railroad, C.F. Hawn Freeway, the D.P. & L. Company easement, Central Expressway (S.M. Wright Freeway), the Southern Pacific Railroad, the Santa Fe Railroad, R.L. Thornton Freeway, Second Avenue, Parry Avenue, Robert B. Cullum Boulevard, Fitzhugh Avenue, Gaisford Street, and the common line between City Blocks 1820 and D/1821. This is a hearing to consider the request to authorize the hearing and not the rezoning of the property at this time.

BRIEF BACKGROUND:

Planned Development District No. 595 encompasses over 3,000 acres in the South Dallas/Fair Park area. PD 595 was established by Ordinance No. 24726 on September 26, 2001. The last comprehensive amendment to PD 595 was in 2012. City Council approved Ordinance No. 28860 on December 12, 2012. Ordinance No. 28860 established new subdistricts and uses within PD 595 among other changes. This request is an authorization to determine proper zoning in the area.

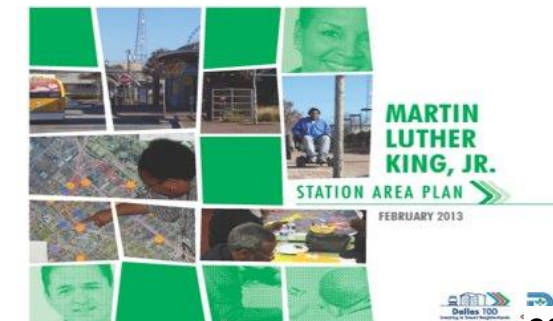
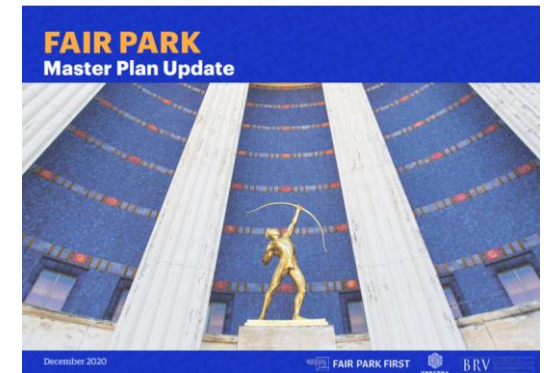
In accordance with Dallas City Code Section 51A-4.701(a) and state law, the city council or the city plan commission may authorize a public hearing on a change in a zoning district classification. If city council authorizes the public hearing for PD 595, the city plan commission shall hold public hearings and provide a recommendation to city council.

Submitted for consideration by:

Adam Bazaldua
Printed Name

Dist. # 7

Adam Bazaldua
Signature



SDFP Area Planning Task Force



23 Members including local developers, local community leaders, neighborhood association presidents, members of the Landmark Commission, members of the City Plan Commission, members of the Dallas Black Chamber, Frazier Revitalization, Bonton Farms, ICDC, TREC, Fair Park First, St. Phillips, South Fair CDC and more.

They meet for 20 regular meetings over three years and numerous other workshops, presentation and events.



Guiding Principles



- **Implementation:** this plan will lead to action and sustainable impact
- **Balanced Development:** between growth and land values for current property owners
- **The Citywide Vision:** SD/FP will be incorporated into the broader ForwardDallas vision
- **Residents and Businesses:** the community will be informed about City initiatives impacting SD/FP
- **Resources:** this plan will help identify and leverage public and private funding



Land Use



Housing



Eco Dev



Infrastructure



History/
Culture



Wellbeing



Public Engagement



Public Meetings



Open Houses – 2
Community Meetings - 6
Presentations – 24
Pop Ups – 58
Tour -4

Education Workshops
How to Form a NA
Navigating City Services
Land Use and Zoning Basics
SDFP Opportunity Fund
How to Do Business w/City



Public Engagement



Pointe South
Revitalization



SOUTHFAIR



The Dallas Weekly



Parkland



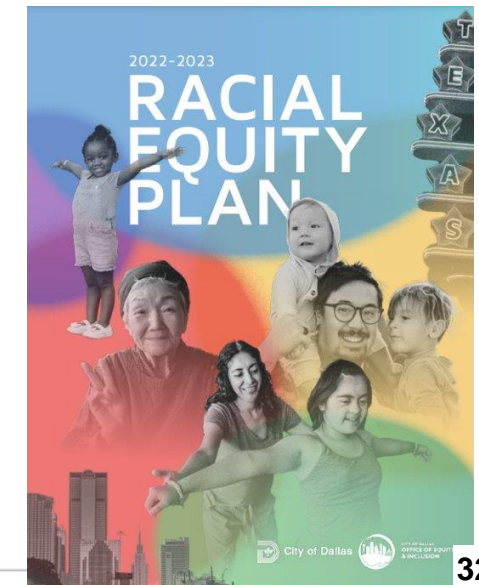
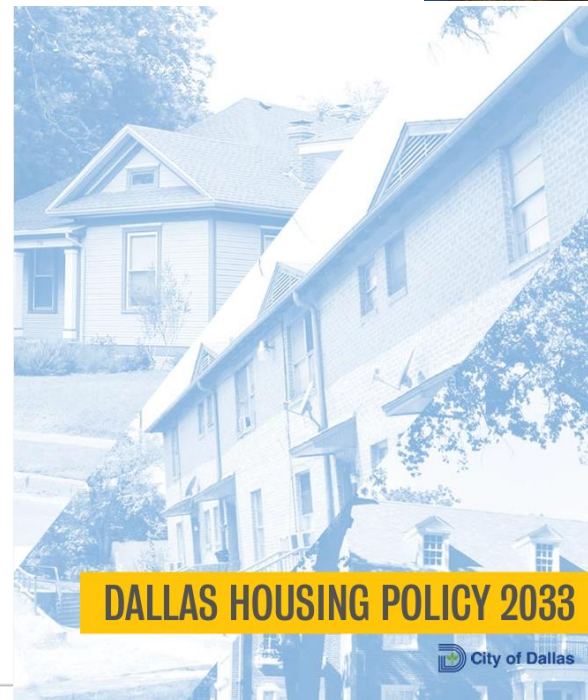
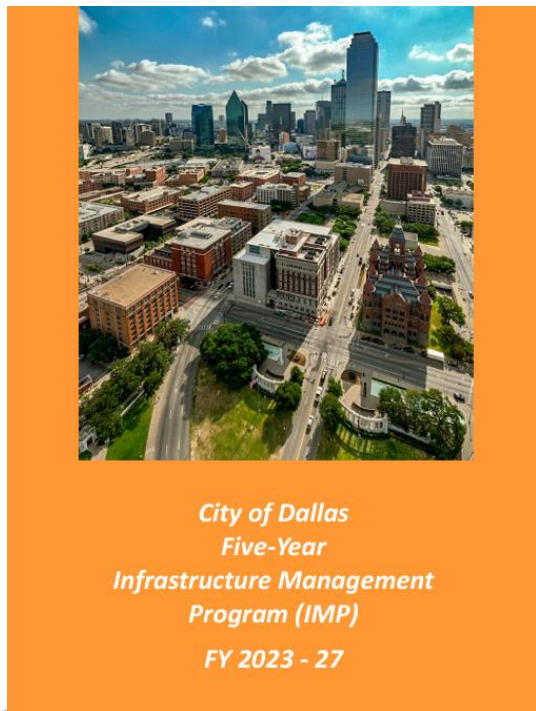
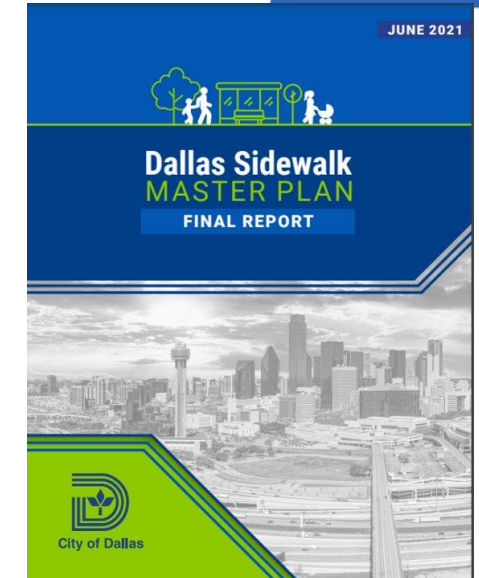
HEALTH





Interdepartmental Collaboration

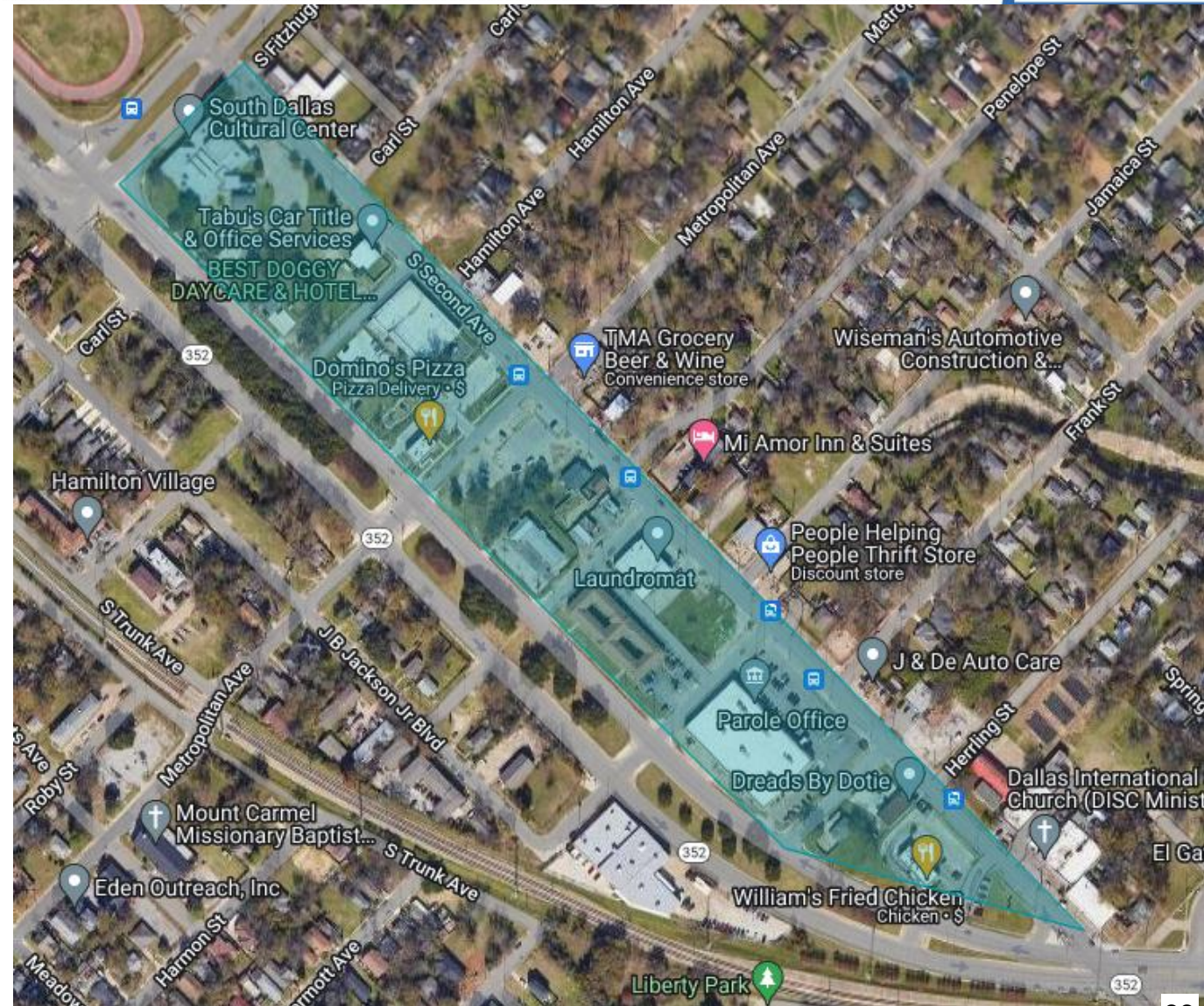
- Implementation focused plan creates the opportunity to collaborate with several departments and establish interdepartmental relations.



Focus Area: 2nd Ave



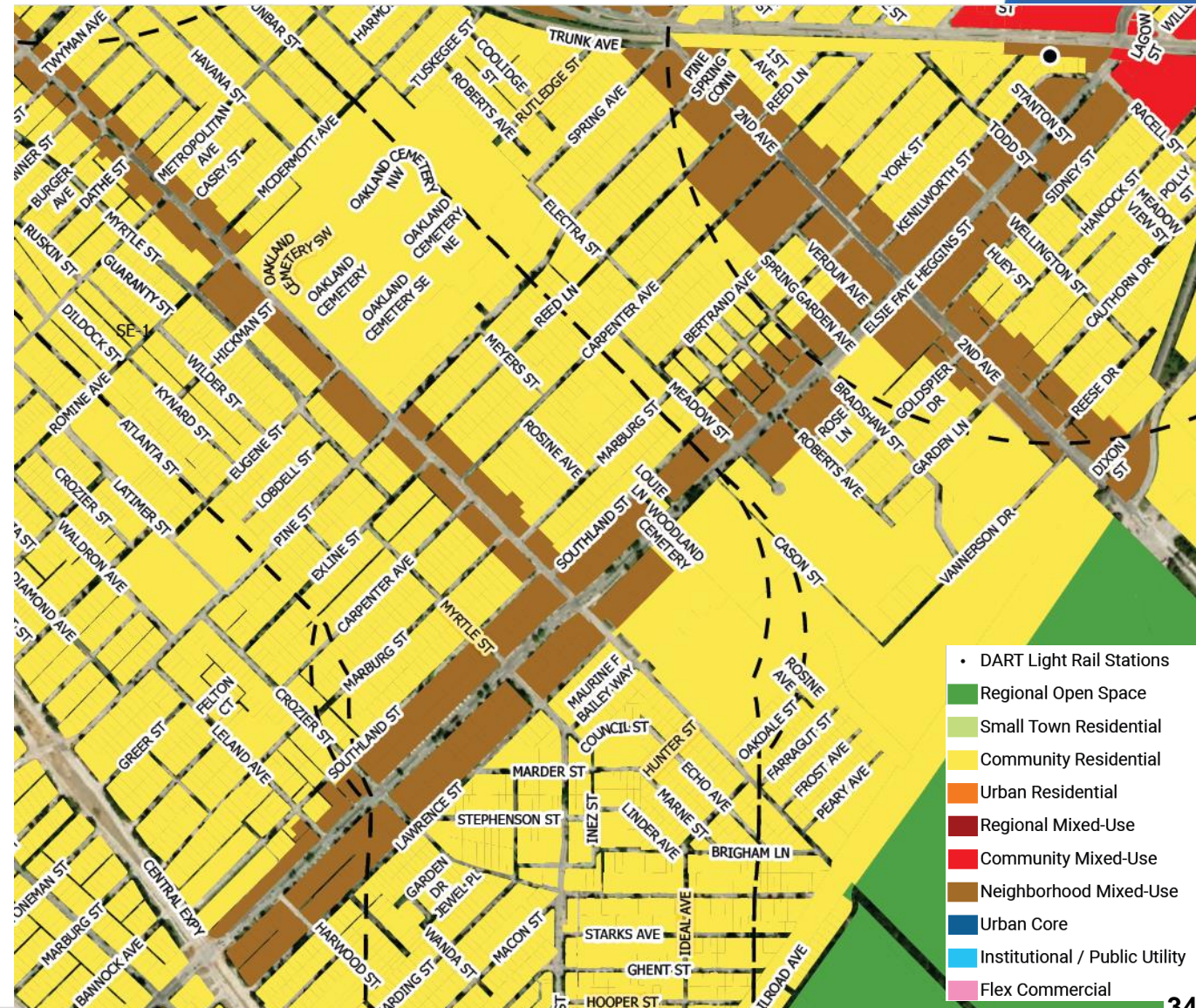
- Intersection of 2nd Ave at South Fitzhugh to Scyene
- Located in the Mill City Neighborhood
- South Dallas Cultural Center
- Opportunity for more small businesses
- Parking requirements have posed challenges
- Currently a mix of Neighborhood and Community Commercial uses
- Community Vision is a mixed use, low rise corridor focusing on retail, restaurant, entertaining and some housing





Focus Area: Elsie Faye Heggins/2nd Ave.

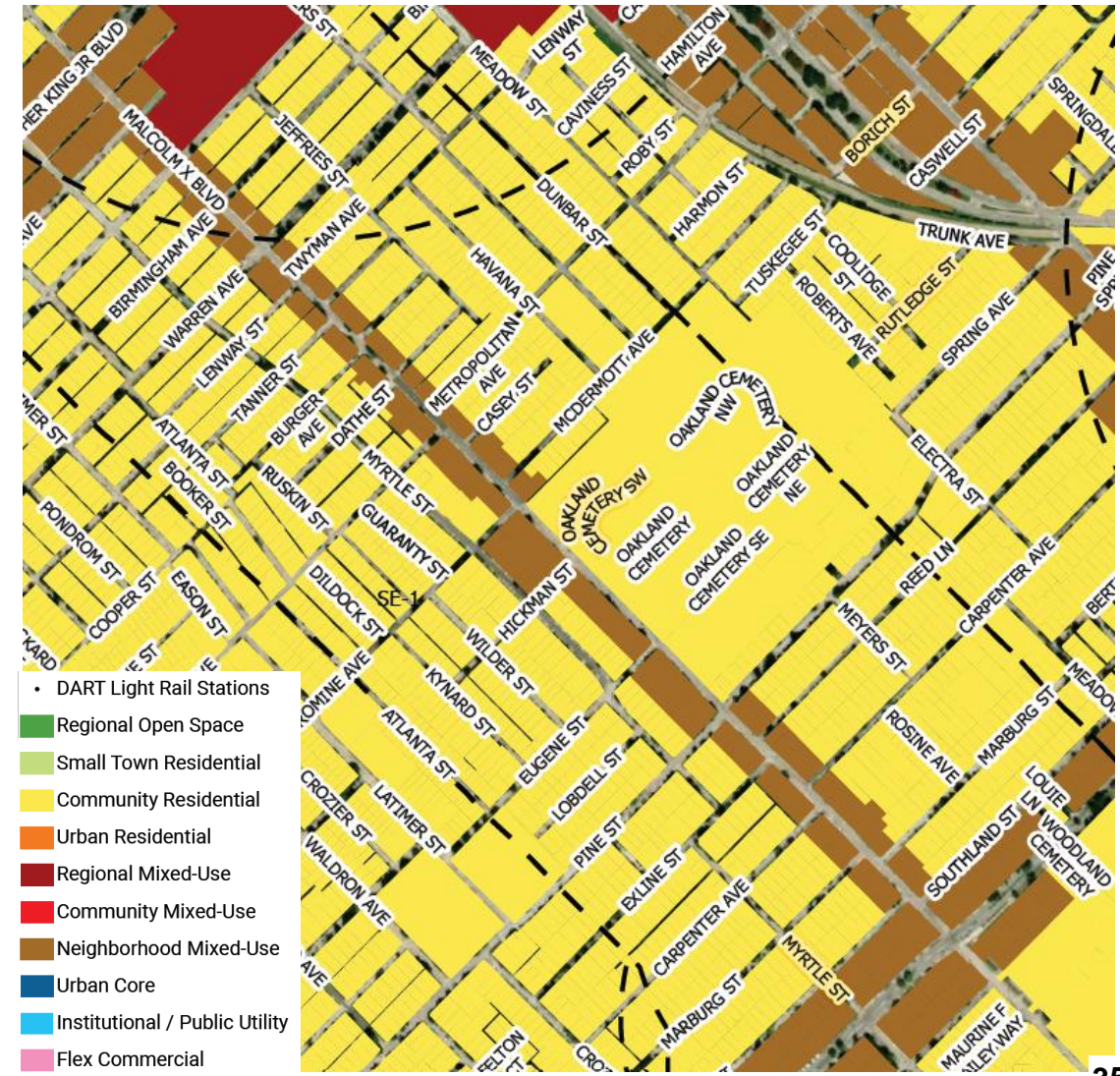
- Elsie Fay Heggins @ 2nd Ave to SM Wright Freeway
- Major retail opportunity at 2nd Ave with the current shopping center.
- Opportunity for more businesses to serve residents especially at SM Wright Freeway.
- Community Vision is for a mixed use, low rise corridor for retail, restaurants and housing.
- Potential for larger scale or mid rise development at major intersections





Focus Area: Malcolm X Blvd. Corridor

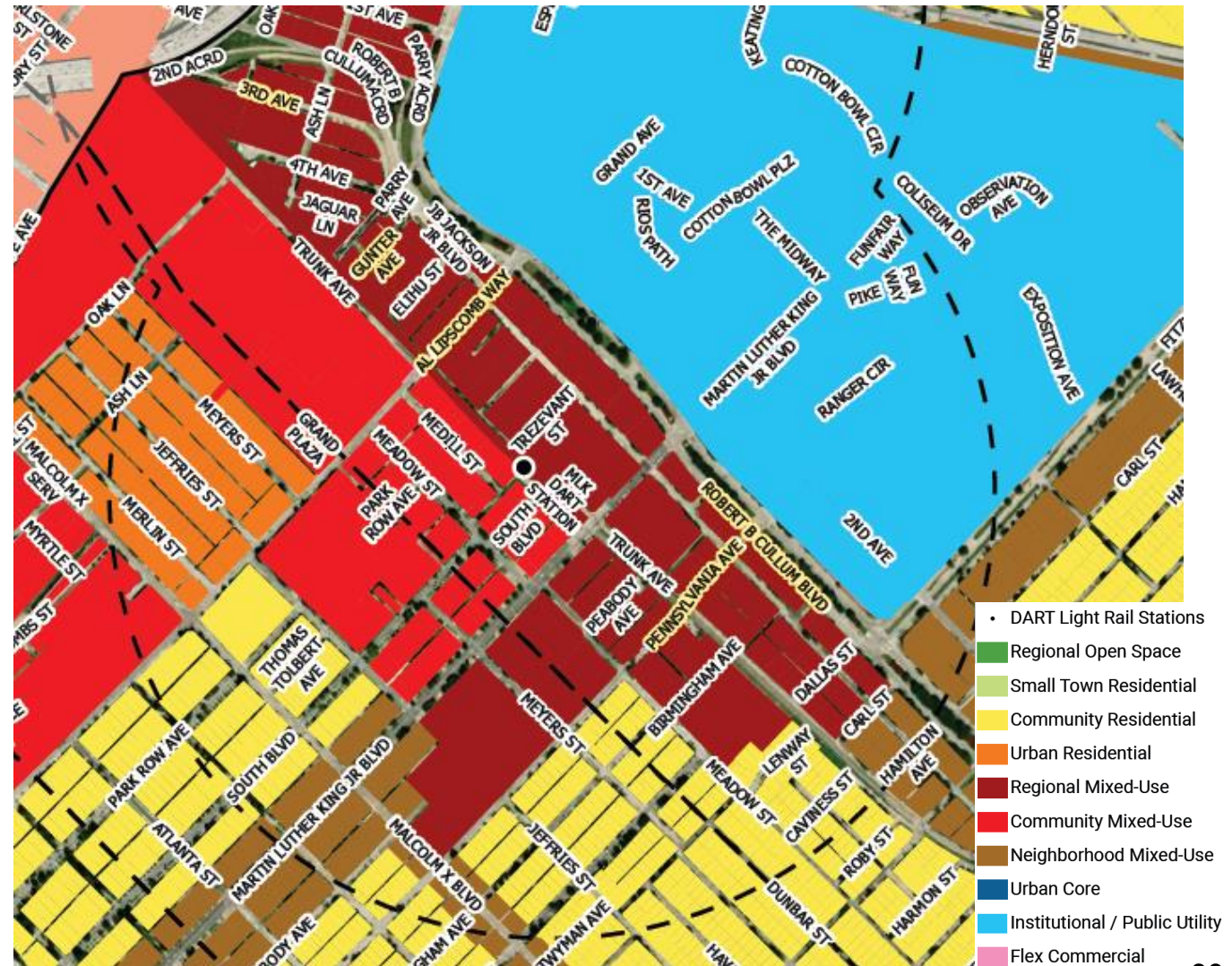
- Malcolm X Blvd at MLK JR. Blvd to the intersection of Elsie Faye Heggins
- Major corridor through Queen City Neighborhood
- Opportunity for more businesses to serve residents
- Community Vision is for a mixed use, low rise development for retail, restaurants but mainly for housing



Focus Area: MLK Jr. Dart Station



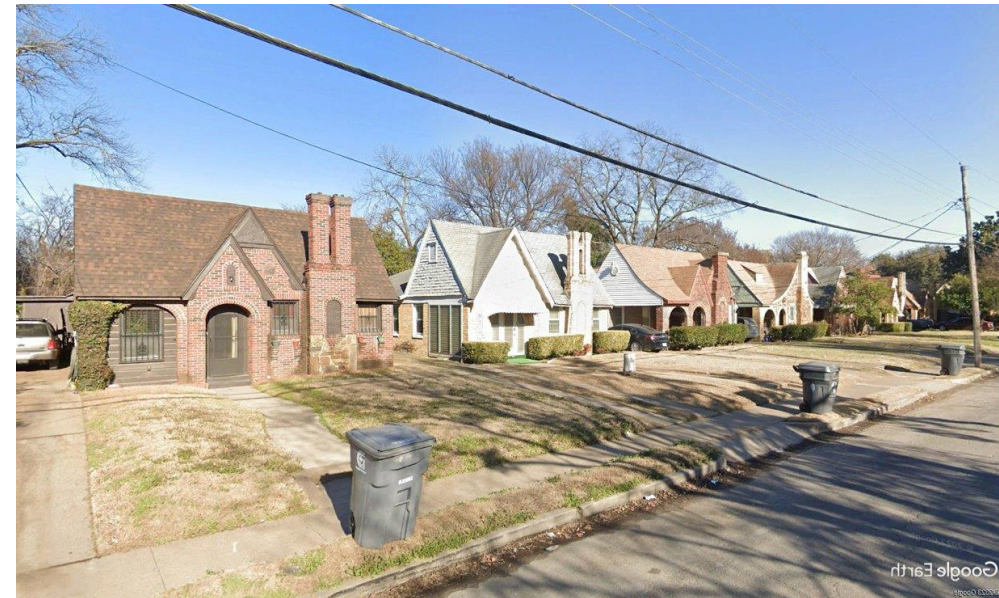
- Half mile radius of the Dart Station
- Proximity to Fair Park
- Regional Destination
- Opportunity for more businesses and housing options. Existing DART Station Area Plan
- South Pointe Revitalization Group
- Community Vision is for a mid to high rise mixed use area for housing, retail, restaurant, office and lodging
- Property owners expressed infrastructure needs in order to spur development



Focus Area: Queen City



- National historic designation
- Primarily residential uses
- Design standards needed to address the incompatibility with new construction homes
- Preservation of existing architecture and structures
- Community vision is for a historic neighborhood that protects its character



Implementation in Real Time



March 2, 2024, first Neighborhood Coalition meeting. PUD Staff was present along with Transportation Department.

- Over 50 neighborhood residents and many neighborhoods represented:
 - Fair Park Estates NA; Dixon Circle; Cornerstone; Cedars; Rose Garden; Pointe South Revitalization Group; Colonial Hill; South Fair; Revitalize South Dallas Coalition; Forest District; St. Phillips; Mill City; Queen City; Bertrand Community Group; Bexar Street; Bonton; Phillis Wheatley Neighbors





Pointe South Revitalization Committee

March 25, 2024, Chair of Pointe South Revitalization Committee hosted the monthly meeting and invited City Staff from various department to attend.

The property owners presented an overview of the Pointe South Developers and their respective projects.

The projects include a mix of proposed new construction, and adaptive reuse of historic buildings in the area and more uses in close proximity to the MLK DART Station.

The committee presented assets & challenges in South Dallas, including mental health and homelessness issues.

Conversations and proposed actions are now occurring with city staff, about infrastructure needs for development and other challenges that hinder development.



Departmental Collaboration-OEQS



April 15, 2024, the Office of Environmental Quality and Sustainability hosted a tour in South Dallas for property owners to introduce themselves, explain their projects, and engage with City Staff on their infrastructure needs and potential funding opportunities available within OEQS.





Departmental Collaboration-Housing

- SDFP Area Plan recommended South Dallas as a housing target strategy area.
- May 1, 2024, a community meeting was held for the consideration of South Dallas Fair Park Area to become a Neighborhood Revitalization Strategy Area (NRSA).
- PUD Staff was in attendance and is collaborating with the Housing Department on achieving SDFP Area Plan Housing goals and implementation of recommended design standards/elements.



The flyer features a colorful city skyline illustration at the top. The City of Dallas logo and 'Housing & Neighborhood Revitalization' text are in the top right. The main title 'COMMUNITY MEETINGS' is in large yellow letters on a blue background. Below it, the date and time 'WEDNESDAY MAY 1 2024 1 TO 2 P.M. AND 6 TO 7 P.M.' are prominently displayed. The location 'Fourth Avenue Church of Christ Family Life Center' and address '3220 Park Row Ave. Dallas, TX 75210' are listed. A map of the Fair Park area is shown on the right, with a red star marking the meeting location. Text on the right explains that the community is being considered for an NRSA and lists benefits like affordable housing and economic development. A QR code and 'Can't attend? Scan the QR code to take the survey!' are at the bottom right. A blue banner at the bottom left emphasizes that feedback matters and invites residents to share concerns.

COMMUNITY MEETINGS

**WEDNESDAY
MAY 1
2024**

**1 TO 2 P.M.
AND
6 TO 7 P.M.**

**Fourth Avenue Church
of Christ Family Life
Center**
3220 Park Row Ave.
Dallas, TX 75210

Your community is being considered for a Neighborhood Revitalization Strategy Area (NRSA).

If approved by the Department of Housing and Urban Development (HUD), NRSA designation allows the City of Dallas to:

- invest heavily in affordable housing
- coordinate investments between City departments to promote economic development

Your feedback matters.
We invite all residents, business owners, financial institutions, nonprofits and community groups that live or do work in the area to share your concerns about housing and community development.

Can't attend?
Scan the QR code
to take the survey!

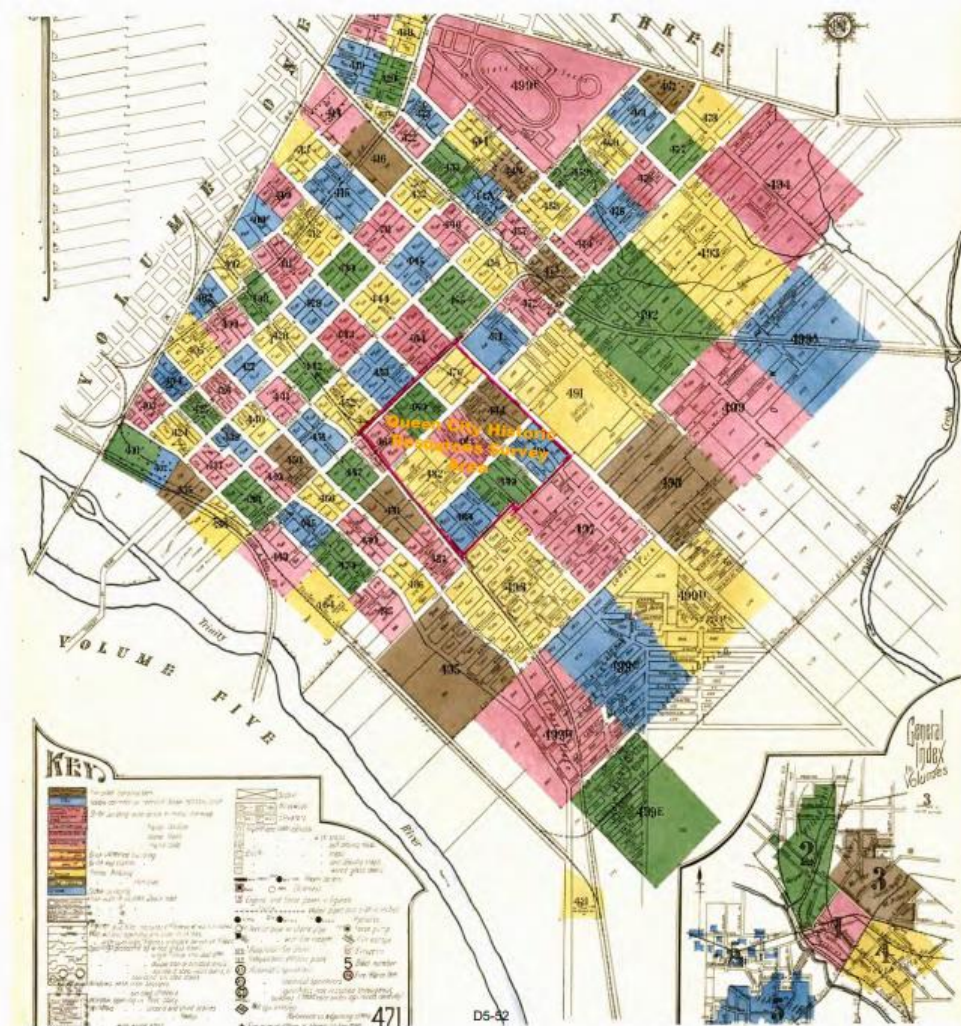




Queen City Historic District

Queen City Neighborhood bounded by State Highway 310 (aka S.M. Wright Freeway), Warren Avenue, Malcolm X Boulevard, and Eugene Street was approved by the Landmark Commission on Monday, May 6, 2024, for consideration of initiating the historic designation procedure to establish a historic overlay district, on property constituting a subdistrict within Planned Development District No. 595.

- June 3, 2024 Landmark Commission Meeting – If approved 2-year pre-designating moratorium will be put in place allowing the architectural control they desire. Certificate of Appropriateness, and demolition will have to be submitted before permitting is granted.



Queen City Neighborhood



Summary of Recommendations



- Community Capacity Recommendations
 - Establish Neighborhood Coalition Group to address community wide issues
 - West Dallas One, Ferguson Road Initiative
 - Establish Property Owners Groups and Corridor Business Owners Groups
 - Farmers Market Stakeholders, Deep Ellum Foundation, Greenville Business Owners
 - Dedicated Staff to continue to Implement the plan



Summary of Recommendations



- Econ Dev Recommendations
 - TIF
 - Complete Authorized Hearing for PD-595
 - Recruit TIF Board Members with a vest interest in South Dallas
 - Provide training and onboarding to board members
 - South Dallas Fair Park Opportunity Fund
 - Recruit members citywide with experience and a passion for South Dallas
 - Market Funding Sources to Community
 - Reallocate a portion of funding for a micro lending and bridge financing
 - Small Business Center
 - Support new and emerging creative and tech businesses to supplant existing logistic jobs in South Dallas.



Summary of Recommendations



- Housing Recommendations
 - Select South Dallas as a Focus Area for the City Housing Department
 - Target Home repair programs in South Dallas
 - Require new Land Bank of NOFA housing in South Dallas to utilize a South Specific Design Guidebook
 - Develop Design Guidelines for the private sector new housing
 - Host property heirships workshops annually
 - Complete the revitalized of Jefferies Myers



Summary of Recommendations



- Infrastructure Recommendations
 - Bond Projects
 - Monitor existing and future approved bond project to ensure timely completion
 - Street Project
 - Elsie Faye Higgins to Second and to Scyene
 - Malcom X Elm to Warren
 - Al Lipscomb and Malcom X
 - MLK Jr and Malcolm X
 - 1200 S Trunk
 - 2500-2600 Myers
 - Monitor Racial Equity Plan to ensure historic disinvestment in infrastructure is addressed and prioritize connecting underserved populations to jobs, education, and housing



Summary of Recommendations



- Land Use Recommendations
 - Planned Development 595
 - Twenty Years Old
 - Created to address certain issues
 - New trends and development pressure
 - Preserve character of existing neighborhoods while allowing for additional housing and growth in particular along corridors



Summary of Recommendations



- Land Use Recommendations - Preserve Neighborhoods

Yes	No	Maybe
<p>Existing Older Single Family Homes</p> <p>New Single Family homes that are similar to older homes</p>	<p>New single family homes that are grossly incompatible with existing homes</p> <p>Large Multi Family interior to the neighborhoods</p>	<p>Duplexes if they look like older existing single family homes</p> <p>Accessory dwelling units if they fit in with existing neighborhood fabric</p>



Summary of Recommendations



- Land Use Recommendations – Design Standards for Single Family
 - Single family zoning districts in PD-595 would have design standards that new housing would have to follow
 - Porches in the Front
 - Garages in the Back
 - Two Story Maximum Height
 - Roof with a pitch
 - Smaller driveways
 - ADUs would be allowed subject to the above design requirements and the design requirements in Chapter 51(A)



Summary of Recommendations



- Land Use Recommendations – Design Standards for Duplexes
 - The duplexes zoning district in the PD would have the same design standards that single family housing would have for new structures
 - Porches in the Front
 - Garages in the Back
 - Two Story Maximum Height
 - Roof with a pitch
 - Smaller driveways
 - No Single family zoned property would be rezoned to allow for duplexes through the authorized hearing
 - If in the future a property owner wishes to rezone property to the PD-595 D(A) district they would have to comply with the same design standards for single family



Summary of Recommendations



- Land Use Recommendations – Community Growth – Mixed Use Corridors
 - Commercial Corridor become Mixed Use Corridors – Allow Residential
 - Med to High Rise Corridors
 - DART MLK Station
 - Robert B Cullem Corridor
 - Low to Mid Rise Corridors
 - JB Jackson Corridor
 - Areas Adjacent to Med-High Rise
 - Hatcher Street Station
 - Low Rise Corridors
 - Second Ave
 - Malcolm X
 - Elsie Faye Higgins
 - Fitzhugh



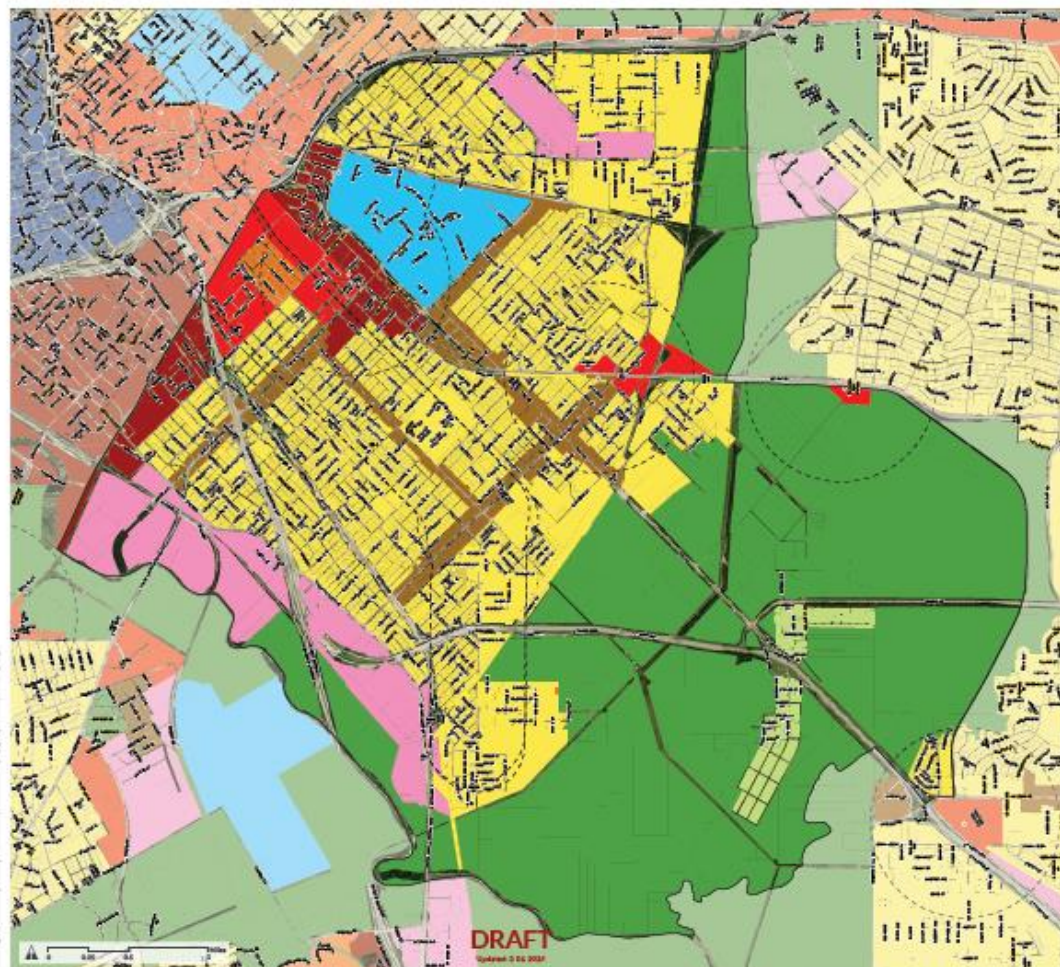
Summary of Recommendations



SE-1: "SOUTH DALLAS / FAIR PARK"

FORWARD DALLAS

- DART Light Rail Stations
- Regional Open Space
- Small Town Residential
- Community Residential
- Urban Residential
- Regional Mixed-Use
- Community Mixed-Use
- Neighborhood Mixed-Use
- Urban Core
- Institutional / Public Utility
- Flex Commercial



Summary of Recommendations



- Land Use Recommendations – Community Growth – Uses and Parking
 - Land Uses
 - Catering Services – Allow by Right
 - Restaurants with all service to go – Allow By Right
 - Massages – Allow as accessory to Personal Service (Nail or Hair Salons)
 - Moving Vape Shops to Tobacco Store (Not allowed)
 - Keep Convenience Stores allowed subject to SUPs
 - Parking
 - Parking Mandate (Location and Required Amount)
 - Does match historic development pattern in South Dallas
 - Has been repeatedly sited as a barrier for redevelopment
 - Remove the mandate



Questions



Contact Information:

Andrea Gilles, Assistant Director

Andrea.gilles@dallas.gov

Patrick Blaydes, Chief Planner

Patrick.blaydes@dallas.gov

Lindsay Jackson, Senior Planner

Lindsay.jackson@dallas.gov





City of Dallas

1500 Marilla Street
Council Chambers, 6th Floor
Dallas, Texas 75201

Agenda Information Sheet

File #: 24-1675

Item #: B.

Overview of Community Courts

[Matthew Saliba, Section Chief of Community Courts, City Attorney Office; Jill Haning, Section Chief of Community Prosecution, City Attorney Office]



City of Dallas

May 20, 2024

Overview of Community Courts

Quality of Life Committee Briefing

**Matthew Saliba, Section Chief
Community Courts**

**Jill Haning, Section Chief
Community Prosecution**

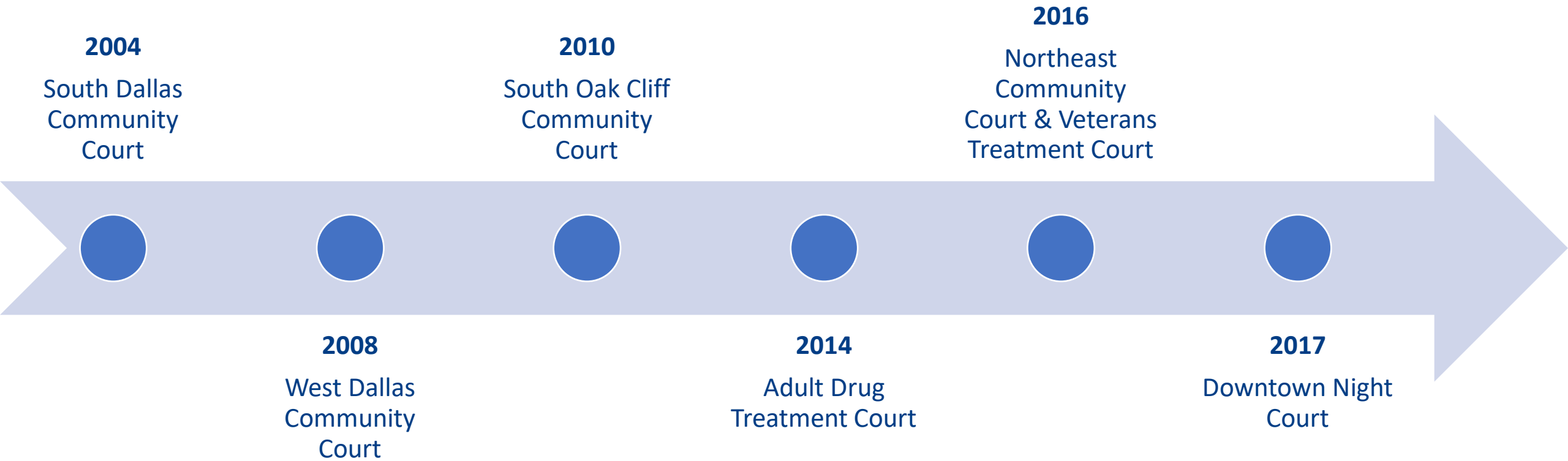
Agenda



- Timeline
- Overview
- Success stories
- Enhancements



Community Courts Timeline



Purpose of Community Courts



- The purpose is to rehabilitate individuals and restore the community where offense(s) occurred.
- Individuals with eligible citations are directed to appear at a community court for timely and efficient adjudication.
- Social service coordinators provide individual needs assessments.
- Community service coordinators provide individuals with the opportunity to perform community service, in lieu of fines and court costs.



Community Courts Locations



South Dallas Community Court

2922 MLK Blvd, Building A Dallas, Texas 75215



Serves Southeast Police and Code Divisions

South Dallas Court Docket: Every Thursday at 9:00 am and 1:00 pm

South Dallas Court Docket: Every Wednesday at 4:00 pm

Northeast Community Courts

6742 Greenville Ave Dallas, Texas 75231



Serves Northwest, North Central, and Northeast Police and Code Divisions

Northeast Court: Every Monday at 9:00 am and 1:00 pm

West Dallas Community Court

2828 Fish Trap Road, Dallas Texas 75212



Serves Southwest Police and Code Divisions

West Dallas Court Docket: Every Tuesday at 9:00 am and 1:00 pm

South Oak Cliff Community Court

2111 S. Corinth Street Road, Dallas Texas 75215



Serves South Central Police and Code Divisions

South Oak Cliff Court Docket: Every Monday at 9:00 am and 1:00 pm

Downtown Night Court

2014 Main Street, Dallas Texas 75201



Serves Central Police and Code Divisions

Downtown Night Court Docket: Every Thursday at 4:00 pm to 7:00 pm



Mentor Court Recognition



- In 2008, the South Dallas Community Court was one of three sites to be selected by the U.S. Department of Justice's Bureau of Justice Assistance to serve as a National Mentor Court.
- In 2018 and 2023, the South Dallas Community Court was again designated as a National Mentor Court after a competitive selection process.
- As a mentor court, the South Dallas Community Court supports the Center for Justice Innovation in advancing the community court model and hosts site visits from jurisdictions that are seeking to start or enhance a community court.



Community Courts Collaboration



The community courts are a collaboration between:

- Judiciary: 4 judges
- Court and Detention Services: 3 court clerks
- City Attorney's Office:
 - 2 municipal prosecutors
 - 6 social service coordinators and supervisor (non-treatment courts)
 - 3 social service coordinators and outreach coordinator (treatment courts)
 - 5 community service coordinators and supervisor
 - 1 assistant manager
 - 1 section chief



Community Courts Focus on Rehabilitation



- Individuals, who choose to participate in the community courts program, plead “guilty” or “no contest” and are assessed by social services staff.
- The assessment identifies underlying issues or barriers in the individual’s life.
- The individual receives comprehensive case management and wrap-around service referrals, focused on resolving underlying issues or barriers in the individual’s life.



Community Courts Focus on Restoration



- Individuals who participate in the community courts program are assessed for community service hours in lieu of court fines and costs.
- Community service restores the community where the offense occurred while rehabilitative/educational programs restore the individual.



Quality-of-Life Offenses Include



- No driver's license
- Suspended license
- No vehicle insurance
- Disorderly conduct
- Loud noise
- Noise from idling of commercial motor vehicles
- Public intoxication
- Consumption of alcohol within 18ft of a public street
- Pedestrian in the roadway
- Possession of drug paraphernalia
- Possession of alcoholic beverage in motor vehicle
- Urinating/defecating in public



Quality-of-Life Offenses Include



- Graffiti
- Possession of graffiti implements
- Possession of shopping cart
- Manifesting the purpose of engaging in prostitution
- Manifesting the purpose of selling illegal drugs
- Sleeping in a public place
- Solicitation of prohibited substance
- Solicitation to occupants of vehicles on public roadways
- Park curfew
- Smoking prohibited in certain areas
- Unattended motor vehicle



The Community Courts Difference



- **Relationship building:** The community courts have established rapport with the community and individuals using a unique approach to swift and restorative justice.
- **Reducing barriers to services:** Participants receive comprehensive case management and wrap-around services from social service coordinators who are on-site in each of the community courts.
- **Offering treatment:** High risk/high need individuals have access to substance use disorder and mental health treatment through the South Dallas Drug Court and Veterans Treatment Court.



Examples of Wrap-Around Services



- Short-term case management
- Drug treatment
- Mental health treatment
- Housing referrals
- Financial education referrals
- Digital literacy referrals
- Health and wellness referrals
- Life skills class referrals
- Education referrals
- Transportation assistance
- Job training/placement referrals
- Resource referrals (identification, clothing, food, school supplies)
- In-court interpretation services



The Community Courts Difference



- **Eliminating financial hardship:** Instead of court costs and fines, individuals perform supervised community service in the community where the crime was committed.
- **Offering resources:** For residents who cannot afford to make necessary changes to comply with city code requirements, the community courts team assists through community service projects.



Examples of Community Service



- Yard care
- Hedge trimming
- Litter pickup
- Minor painting
- Food pantry assistance
- Neighborhood community projects
- Rehabilitative classes
- Collaboration with city departments



Community Courts Success Stories



An individual entered the South Dallas Drug Court with multiple citations. This individual had a substance use disorder and a co-occurring mental health disorder. The South Dallas Drug Court worked with this individual through many episodes of relapse to provide treatment and wrap-around services. In 2024, this individual completed all phases of the South Dallas Drug Court to graduate and had all citations dismissed.



Community Courts Success Stories



In 2023, an individual entered the South Dallas Community Court with a citation for failure to protect the exterior surface of this individual's home. The community court assisted this individual with finding home repair resources, so that this individual could successfully repair this individual's home. Additionally, the community court assisted this individual with obtaining an a/c unit from a local non-profit organization. After this individual completed a code class, performed community service hours, and abated the violation, this individual completed the community courts program, resulting in dismissal of the code enforcement citation.



Community Courts Enhancements



1. Translating informational flyers into the top five languages spoken in Dallas: Spanish, Vietnamese, Korean, Amharic, and Chinese.
2. Placing new signage in high foot-traffic locations around the community courts to increase public awareness.
3. Updating community courts' electronic footprint across media platforms.
4. Organizing outreach events at strategic locations.



Community Courts Enhancements



5. Providing law enforcement partners training on how to access the community court.
6. Establishing a transfer program to ensure that eligible individuals can access the services provided by the community court.
7. Collaborating with Dallas Animal Services to assist pet owners comply with specific violations.
8. Re-establishing the Prostitution Diversion Initiative (PDI).



Questions





City of Dallas

May 20, 2024

Overview of Community Courts

Quality of Life Committee Briefing

**Matthew Saliba, Section Chief
Community Courts**

**Jill Haning, Section Chief
Community Prosecution**



City of Dallas

1500 Marilla Street
Council Chambers, 6th Floor
Dallas, Texas 75201

Agenda Information Sheet

File #: 24-1677

Item #: C.

Department of Code Compliance Budget Review

[Chris Christian, Director, Department of Code Compliance; Brian Morris, Assistant Director, Department of Code Compliance; Jeremy Reed, Assistant Director, Department of Code Compliance; Cedric Secoundiata, Assistant Director, Department of Code Compliance]

Code Compliance

Quality of Life, Arts & Culture
May 20, 2024

The logo of the City of Dallas, featuring a stylized white 'D' with a three-leaf plant inside, set against a dark blue background with a fine white grid pattern.

City of Dallas

Chris Christian, Director
Brian Morris, Assistant Director
Jeremy Reed, Assistant Director
Cedric Secoundiata, Assistant Director (I)
Department of Code Compliance



Department Overview

Neighborhood Nuisance Abatement: The Neighborhood Nuisance Abatement Division is responsible for the timely abatement of blight and public nuisances located on private property. The division abates approximately 23,133 of workorders and removes 18 million pounds of litter and illegal dumping debris annually, abates graffiti violations within the Department Service Level agreement 90% of the time, abates high weeds and litter within the established Department Service Level agreement 90% of the time, removes 21,000 illegally dumped tires, and secures open and vacant structures within 48 hours 90% of the time.

Neighborhood Code Compliance Services: Neighborhood Code Compliance (NCC) fosters safe, healthy, and clean neighborhoods through public education, community outreach programs, and enforcement of City Code. The division is divided into two service centers, Neighborhood Code Districts West and Neighborhood Code Districts East, and Specialty Groups. The Neighborhood Code Districts West has five Code Districts and Neighborhood Code Districts East has six Code Districts with the City. NCC responds to over approximately 125,000 Code Concern 311 Service Requests and attends over 1,200 community meetings each year. Additionally, the Specialty Groups are responsible for overseeing the Demolition, Multi-Tenant Inspection, Single-family Rental Inspection, Consumer Protection, Short-Term Rental, Night Entertainment Team, and Boarding Home Inspection Programs. These teams perform or respond to over 20,000 service requests annually, demolish substandard structures, and proactively inspect 23,886 multi-family dwelling units, and 8,000 single family rental properties annually.

Consumer Health: Consumer Health is committed to enhancing the health and safety of the residents of Dallas. The Consumer Health Division contains two specialized programs that work to ensure all residents and visitors have access to food that is safe through the efforts of the Food Protection/Education Unit and protection from mosquito-borne diseases through the efforts of the Mosquito Abatement Unit. The Consumer Health Division inspects approximately 7,085 fixed food establishments and 564 mobile units according to the risk assessment. The Division also responds to approximately 11,280 general food complaints and 30,000 mosquito control activities in conjunction with Neighborhood Code.

Department Support: These teams provide a wide range of support functions department wide such as administrative, financial, training, talent acquisition, quality management system, community engagement, and marketing & outreach services.



Role of the Department / Fact Sheet

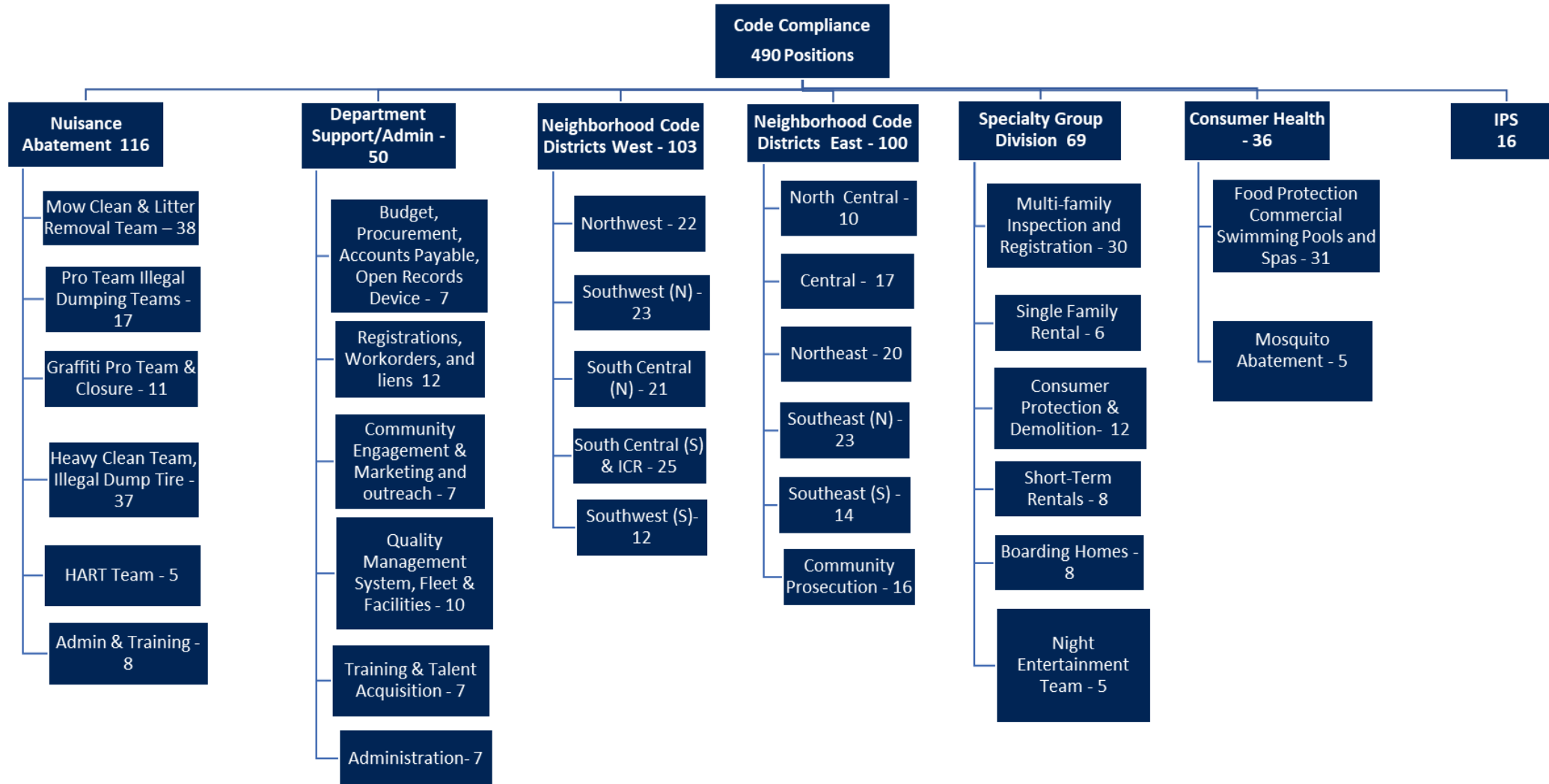


The mission of the Code Compliance Services (CCS) Department is safeguarding and supporting a strong, healthy community.

- Inspect for quality of life, health, and safety code violations, proactively and in response to 311 concerns, at residential, commercial, industrial, vacant, and lodging properties.
- Protect public health by conducting restaurant, pool, and mosquito inspections.
- Enhance quality of life by proactively patrolling areas to abate illegal dumping violations.
- Engage with the community by offering education, volunteer opportunities, and Community Trash-off events to discard bulk trash, oils, paints, and antifreeze.
- Partner with departments within the HART team to combat blight related to the unsheltered population.
- Provide excellent customer service by responding promptly to all resident requests and abate violations within designated SLA.
- Engage with stakeholders and foster community partnerships and volunteerism through Keep Dallas Beautiful.



Service Organizational Chart



Total Budget – All Funds



Service	FY 2023-24 Budget	FY 2024-25 Planned
General Fund	\$45,562,455	\$47,593,260
Total	\$45,562,455	\$47,593,260

- The increase of \$2 M from FY2023-24 adopted to FY 2024-25 Planned budget is due to addition of \$1M in funding enhancements which Code will receive for Proactive Graffiti Abatement Team \$537K and Night Entertainment Team \$515K.
- The remaining \$1M is due to costs adjustments such as employee health benefits, merit pay, fleet maintenance, fuel, workers compensation, liability, property insurance, information technology, and adjustment to one time funding for vehicles and IT software.



Position Overview



Positions	FY 2023-24 Budget	FY 2024-25 Planned	Change
General Fund	490	501	11

- The addition of 11 position to Code FY 2024-25 planned budget is due to following two funding enhancements. Graffiti Abatement team will get 6 positions and Night Entertainment Team will receive 5 positions.



Budget Summary by Service



Service	FY 2022-23 Actual	FY 2023-24 Adopted Budget	FY 2023-24 Forecast*	FY 2024-25 Planned Budget
Neighborhood Code Compliance Services	\$27,644,695	\$31,898,020	\$31,074,151	\$32,568,635
Neighborhood Nuisance Abatement	\$10,141,117	\$10,050,431	\$10,681,161	\$11,130,032
Consumer Health	\$2,865,525	\$3,614,004	\$3,526,132	\$3,894,594
Expense Total	\$40,651,337	\$45,562,455	\$45,281,443	\$47,593,260

*January 2024 Forecast



Operating Expense and Revenue



Service/Division	FY 2022-23 Actual	FY 2023-24 Adopted Budget	FY 2023-24 Forecast*	FY 2024-25 Planned Budget
Personnel Services	\$30,151,783	\$35,348,942	\$35,046,367	\$37,565,568
Supplies - Materials	\$2,030,820	\$1,891,089	\$1,893,404	\$2,000,702
Contractual – Other Services	\$8,289,420	\$9,709,428	\$9,728,678	\$9,619,224
Capital Outlay	\$2,098,640	\$801,010	\$801,010	\$595,780
Reimbursements	-\$1,919,326	-\$2,188,014	-\$2,188,014	-\$2,188,014
Department Expense Total	\$40,651,337	\$45,562,455	\$45,281,445	\$47,593,260
Department Revenue Total	\$11,702,356	\$14,614,784	\$14,302,624	\$14,684,317

*January 2024 Forecast



Revenue Overview



Service	FY 2022-23 Actual	FY 2023-24 Adopted Budget	FY 2023-24 Forecast*	FY 2024-25 Planned Budget
Neighborhood Code • Major revenue Items: Multi-tenant registration, Single Family Rental Registration, Demolition liens, CO- CCS inspections, Consumer Protection permits, vacant lots registration and Boarding Homes	\$3,582,268	\$6,817,347	\$6,296,704	\$6,886,880
Nuisance Abatement • Major revenue Items: Payments of liens for mowing, heavy clean, and secure closures	\$4,179,410	\$3,124,825	\$3,576,474	\$3,124,825
Consumer Health • Major revenue Items: Annual food inspection permit fee for fixed, temporary and mobiles food establishments	\$3,940,678	\$4,672,612	\$4,429,445	\$4,672,612
Department Revenue Total	\$11,702,356	\$14,614,784	\$14,302,623	\$14,684,317

- A fee study for Code Compliance was conducted in July 2023 and as a result most fees charged in Neighborhood Code division were increased to recover 100% of the cost.
- The FY 2023-24 Consumer Health budget had some changes due to implementation of state Legislative HB 2878 & SB 577. Under SB 577 we lost revenue from Food Service Manager Registration Fee and HB 2878 effected revenue from Mobile Food unit permit fees.



Performance Measures



Measure	FY 2022-23 Actual	FY 2023-24 Target	FY 2023-24 Forecast*	FY 2024-25 Target
• Percentage of food establishments inspected timely	84%	95%	78%	95%
• Percentage of mosquito activities completed within 48 hours	93%	95%	100%	95%
• Number of food establishment inspections conducted per FTE	858	575	575	575
• Average number of days to demolish a substandard structure after receiving a court order	65	60	60	60
• Percentage of 311 service requests completed within estimated response time	96%	96%	99%	96%
• Percentage of service requests brought into compliance within 180 days by the Intensive Case Resolution Team	63%	85%	79%	85%
• Percentage of litter and high weeds service requests closed within SLA	88%	85%	94%	85%
• Percentage of graffiti violations abated within 2 days	95%	90%	97%	90%
• Percentage of illegal dumping sites abated within 2 days	98%	90%	97%	90%
• Percentage of open and vacant structures abated within 48 hours	85%	90%	98%	90%

*FY 2023-24 – 1Qtr Report





Summary of Services, Programs and Activities

Neighborhood Code Compliance Services



The Division is divided into two service centers: Neighborhood Code Districts West and Neighborhood Code Districts East. The Neighborhood Code Districts West have five Code Districts, a budget of \$9.5M, and 103 positions. The Neighborhood Code Districts East has six Code Districts, a budget of \$9.8M, and 100 positions. Following provides an overview of violations registered and addressed under Code Districts.

Neighborhood Code Districts West

- *Northwest* has four (4) critical redeployment areas that require 1:1 engagement and services three (3) council areas and addressed 12,176 code violations.
- *Southwest (S & N)* has nine (9) critical redeployment areas that require 1:1 engagement and services five (5) council areas and addressed 31,004 code violations.
- *South Central (S & N)* has six (6) critical redeployment areas that require 1:1 engagement and services four (4) council areas and addressed 43,172 code violations.
- *Intensive Case Resolution Team (ICR)* is designed to assist with Neighborhood Code cases where compliance efforts have hit a roadblock, and all enforcement efforts have been exhausted. This team exists to address complex violations needing additional time or resources in all districts of Dallas.

Neighborhood Code Districts East

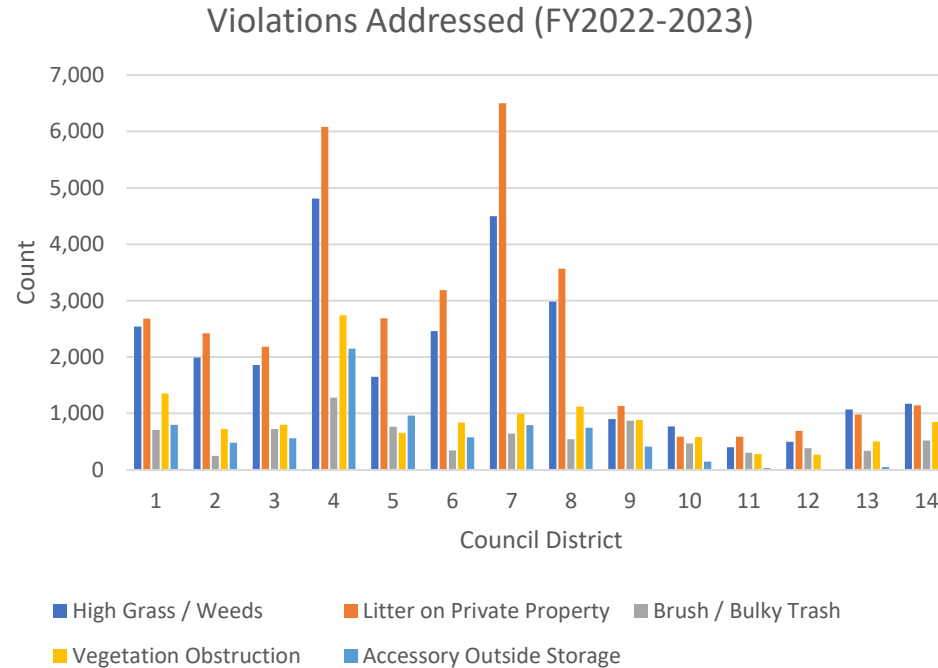
- *North Central* services 3 council areas and addressed 8,211 code violations.
- *Central* has one (1) critical redeployment areas that requires 1:1 engagement and services five (5) council areas and addressed 15,004 code violations.
- *Northeast* has 2 critical redeployment areas that require 1:1 engagement and services 5 council areas and addressed 17,051 code violations.
- *Southeast (S & N)* has 9 critical redeployment areas that require 1:1 engagement and services 4 council areas and addressed 33,924 code violations.
- *Community Prosecution (CP)* team is a highly specialized team that works closely with Dallas Fire, Dallas Police, and the City Attorney's Office for building cases against egregious properties that includes and present safety hazards and concerns to the public. The CP team addresses cases citywide.



Neighborhood Code Compliance Services



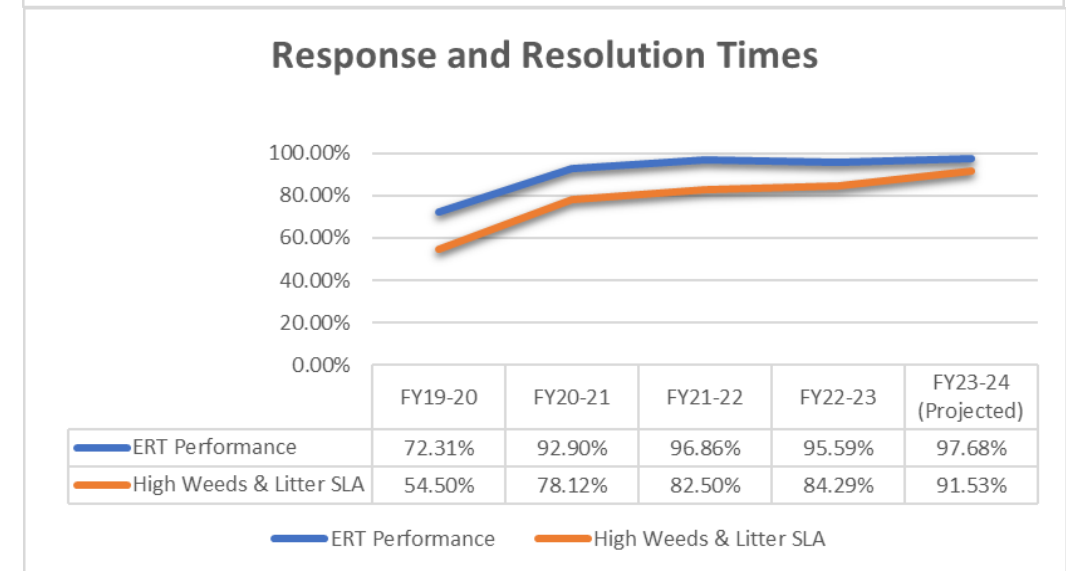
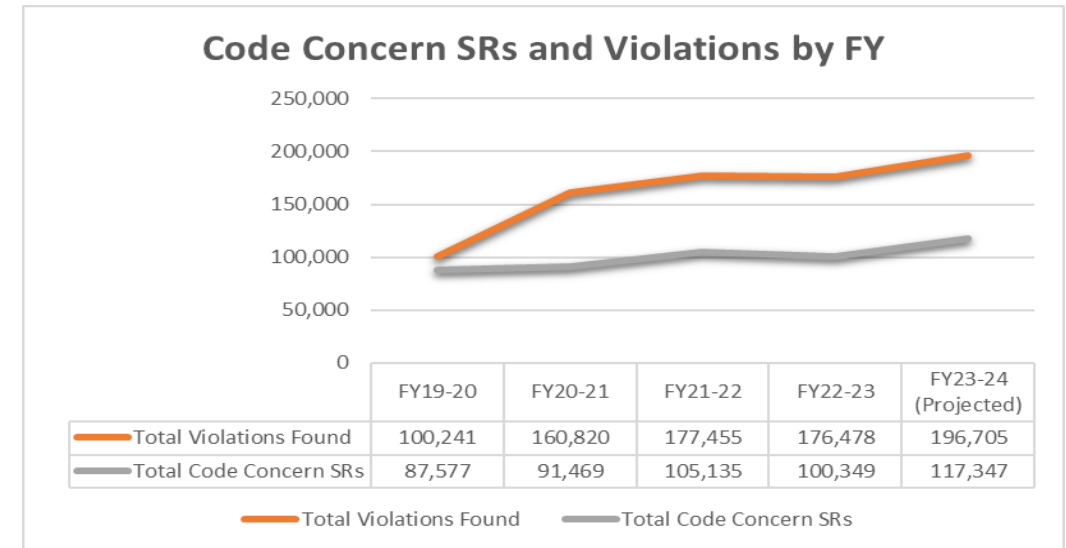
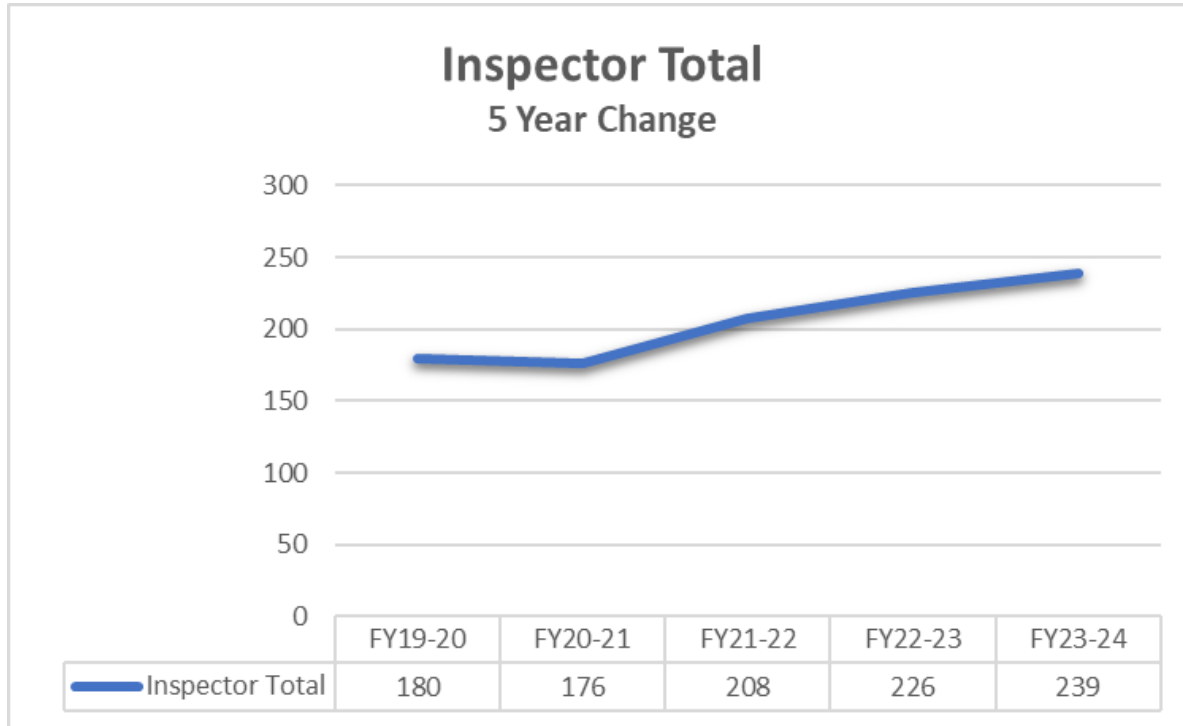
Performance Metrics	FY2022-23 Actuals	YTD (4/1/24)
Respond to 96 Percent of 311 service requests within the stated ERT	96%	98.48%
Address 85 Percent of litter and high weeds service requests within the SLA	87%	93.66%
Address 85 percent of service requests within the SLA (Not including litter and high weeds)	82%	90%



Violations Addressed (FY2022-2023)						
Council District	High Grass / Weeds	Litter on Private Property	Brush / Bulky Trash	Vegetation Obstruction	Accessory Outside Storage	Total (All Violations)
1	2,538	2,682	707	1,354	797	12,611
2	1,992	2,422	246	723	478	10,631
3	1,861	2,181	723	795	562	9,245
4	4,810	6,083	1,282	2,738	2,146	25,940
5	1,651	2,686	766	657	961	11,638
6	2,462	3,189	346	836	578	12,250
7	4,499	6,503	645	990	791	19,282
8	2,981	3,568	542	1,119	744	15,843
9	899	1,134	872	881	409	6,618
10	767	588	470	581	147	4,189
11	402	589	305	279	33	2,785
12	499	688	384	271	17	2,837
13	1,069	977	336	500	47	5,568
14	1,172	1,142	518	851	81	7,157
Total	27,859	34,601	8,187	12,686	7,815	147,622



Neighborhood Code Compliance Services



Specialty Groups



The division is responsible for overseeing the Demolition, Multi-Tenant Inspection, Single-family Rental Inspection, Consumer Protection, Short Term Rentals, Night Entertainment Team, and Boarding Home Inspection Programs. It has a budget of \$6.7M and have 69 positions. Major Services provided under this division are as follows:

Multi-family Inspection and Registration

- This unit responds to calls for service and provides graded comprehensive inspections of structures with three (3) or more dwelling units in all districts of Dallas. The division addressed 14,610 calls for service and completed 1,421 comprehensive graded inspections.

Single Family Rental

- This unit responds to calls for service and provides comprehensive inspections of structures with two (2) or fewer rental dwelling units in all districts of Dallas. The division addressed 5,916 calls for service and completed 5,871 proactive comprehensive inspections.

Night Entertainment

- The purpose of the Night Entertainment Team is to work closely with our Entertainment businesses within the City of Dallas to provide a better environment for our citizens. It is common knowledge that night activities bring noise pollution, light pollution, and illegal vending. We aim to reduce or eliminate these violations to improve the quality of life for our citizens and tourists.

Consumer Protection

- The Consumer Protection Division of Code Compliance exists to monitor registration, structural conditions, and ethical practices of convenience stores, scrap-tire disposal/storage, electronic repair businesses/ workers, home repair businesses/ workers, motor vehicle repair businesses/ workers, and other miscellaneous practices. This division serves to protect customers, communities, ethical businesses, and other stake holders by monitoring registrations and conducting inspections.

Demolition

- Demolition is a wing of the Consumer Protection Division of Code Compliance. This team receives and executes court orders for demolition of residential and commercial structures by way of contracted service in all districts of Dallas.

Boarding Home Facilities

- This team responds to complaints of illegal boarding home operations by conducting inspections, performing investigations, and compiling evidence for the Dallas Police Boarding Home Team. There are approximately 174 licensed boarding home facilities in the City of Dallas.

Short-term Rentals

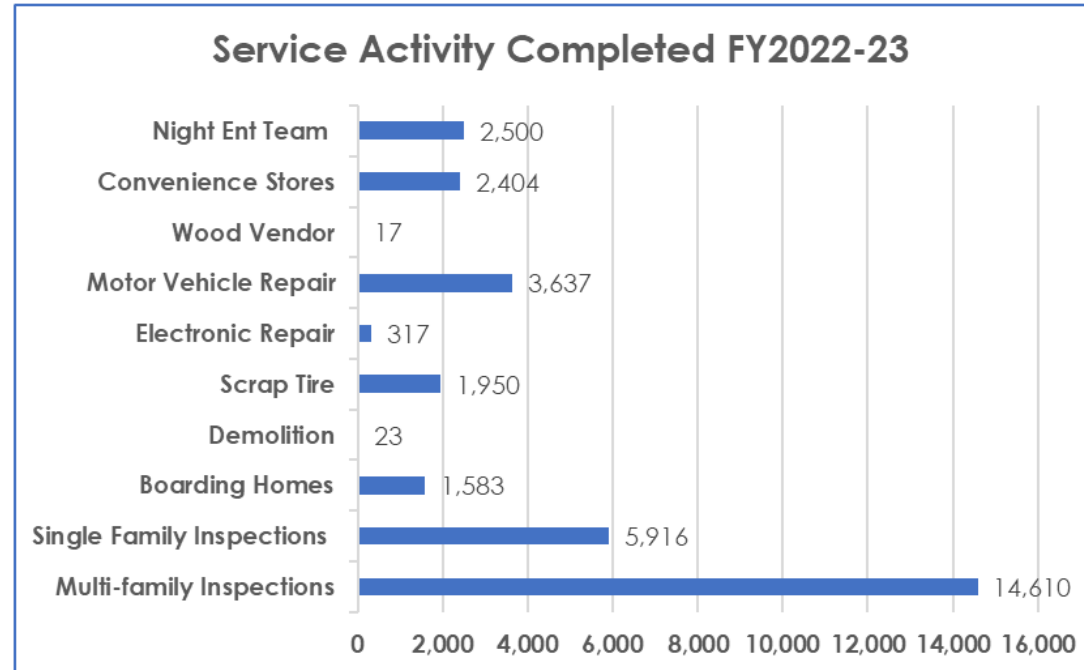
- Short-term rentals (STR) division will be responsible for inspection and registrations of all short-term rental properties (30 days or less) in the city as well as addressing illegal land use of STRs in unapproved zoning areas. Currently, there are close to 5,000k short-term rental properties operating in the city. Currently this program is on hold due to pending litigation



Specialty Groups



Performance Metrics	FY2022-23 Actuals	YTD
Respond 96 percentage of 311 boarding home service requests to within the stated ERT (Homes)	97%	96%
Deliver 90 percent of Consumer Protection licenses (Motor Vehicle, STEP, Electronic, Credit Access Business, CBD Vacant Building) within 30 calendar days from the date of receipt.	98%	98%
Inspect 6,000 single-family rental properties annually	5,875	2,815
Conduct 1,500 graded inspections of multi family rental properties	1,421	722



Service Type	Service Activity Completed
Multi-family Inspections	14,610
Single Family Inspections	4,276
Boarding Homes	1,583
Demolition	23
Scrap Tire	1,950
Electronic Repair	317
Motor Vehicle Repair	3,637
Wood Vendor	17
Convenience Stores	2,404
Night Ent Team	2,500



Neighborhood Nuisance Abatement



The Neighborhood Nuisance Abatement Division is responsible for the timely abatement of blight and public nuisances located on private property. It has a budget of \$10M and has 106 positions. Major Services provided under this division are as follows.

Mow & Clean Team

- Team mows private property not complied by owner during voluntary compliance time frame, following the issuance of a notice of violation. They abate light litter, via hand team, from private property not complied by owner, during voluntary compliance time frame, following the issuance of a notice of violation.

Heavy Clean Team

- Team removes debris from private property not complied by owner, via heavy equipment, following voluntary compliance time frame, and after the issuance of a notice of violation. Both property owner and community benefits from this activity, as the possible safety hazard that may have presented itself would be mitigated.

Illegal Dumping Team

- Concerns generated for illegal dumping are addressed via the Illegal Dumping Team. Heavy equipment may be utilized during abatement, depending on the items dumped. Community benefits from the abatement by reduction of visible blight and health/safety concerns associated with dumping..

Pro Illegal Dumping Team

- Proactive illegal dumping teams operate in four distinct city quadrants. These teams actively locate and remove illegally dumped bulk trash items. Their efforts primarily target infield vacant lots where such dumping is prevalent, but they also assist with curbside abatements in public rights-of-way as needed.

Graffiti, Tire & Closure Teams

- Graffiti Team is responsible for addressing concerns received for graffiti placed on surfaces, following the receipt of a consent form, if located on private property. They proactively abate graffiti on public property and advise TXDOT of graffiti concerns. Closure Team secures properties/structures from unauthorized entry by covering openings with plywood and/or chain link fencing. The closure team also uses steel board up option as necessary and when funding permits. The Tire Team is responsible for removing dumped tires on the public right of way and/or private property, throughout the city of Dallas.

HART Team

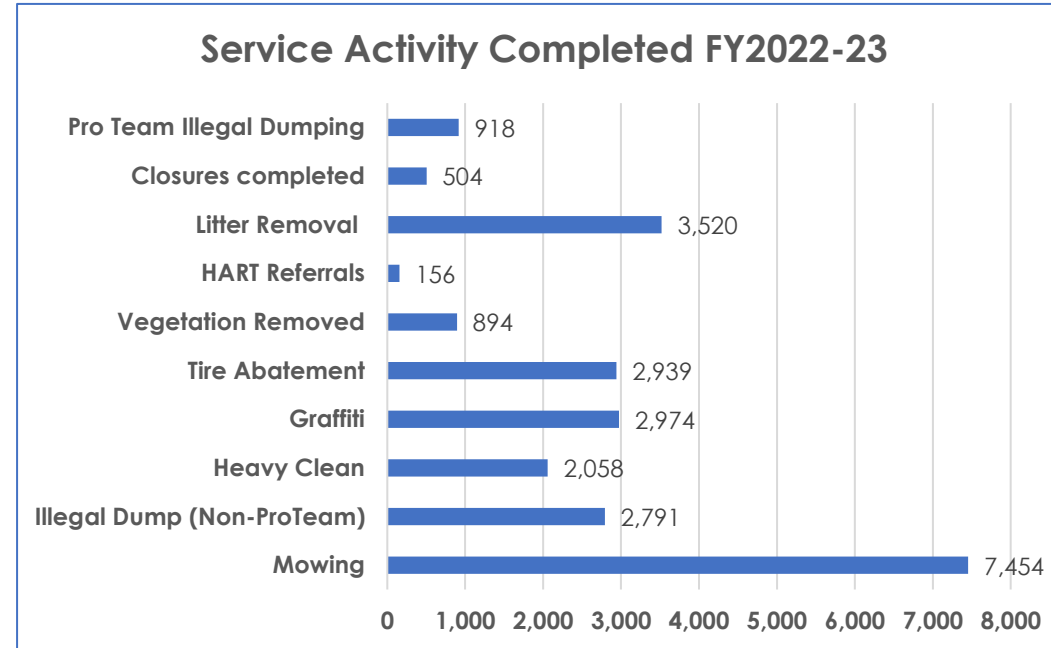
- The Nuisance Abatement Division has strategically deployed the Homeless Action Response Team (HART) to address the pervasive issue of litter and debris, often stemming from homelessness and referrals from OHS' HART team, on both private and public properties throughout the city. HART focuses on the abatement of such debris, recognizing its impact on community aesthetics and safety.



Neighborhood Nuisance Abatement



Performance Metrics	FY2022-23 Actuals	YTD
Perform mow clean abatements within 20 calendar days 90% of the time	95%	94%
Abate illegal dumping sites within 5 calendar days 90% of the time	98%	98%
Abate graffiti violations within 5 calendar days 90% of the time	95%	99%
Abate dumped tire violations within 7 calendar days	94%	100%



Service Type	Service Activity Completed
Mowing	7,454
Illegal Dump (Non-ProTeam)	2,791
Heavy Clean	2,058
Graffiti	2,974
Tire Abatement	2,939
Vegetation Removed	894
HART Referrals	156
Litter Removal	3,520
Closures completed	504
Pro Team Illegal Dumping	918

Abated total of 9,171 tons (18,342,000 lbs.) and removed 16,074 tires



Consumer Health



The Consumer Health Division operates two specialized programs designed to ensure that all residents and visitors have access to safe food through the Food Protection/Education Unit, and protection from mosquito-borne diseases via the Mosquito Abatement Unit. The division operates with a budget of \$6M and has 36 positions. Key services provided by this division are as follows.

Food Protection/Education, Commercial Swimming Pools and Spas

- Consumer Health inspects and permits fixed food establishments, temporary food events, commercial swimming pools and spas, and mobile units. Furthermore, unsheltered feeding site inspections, and responds to general food and foodborne illness complaints. Consumer Health also conducts annual billing and manages approximately 7,000 customer accounts.

Mosquito Abatement

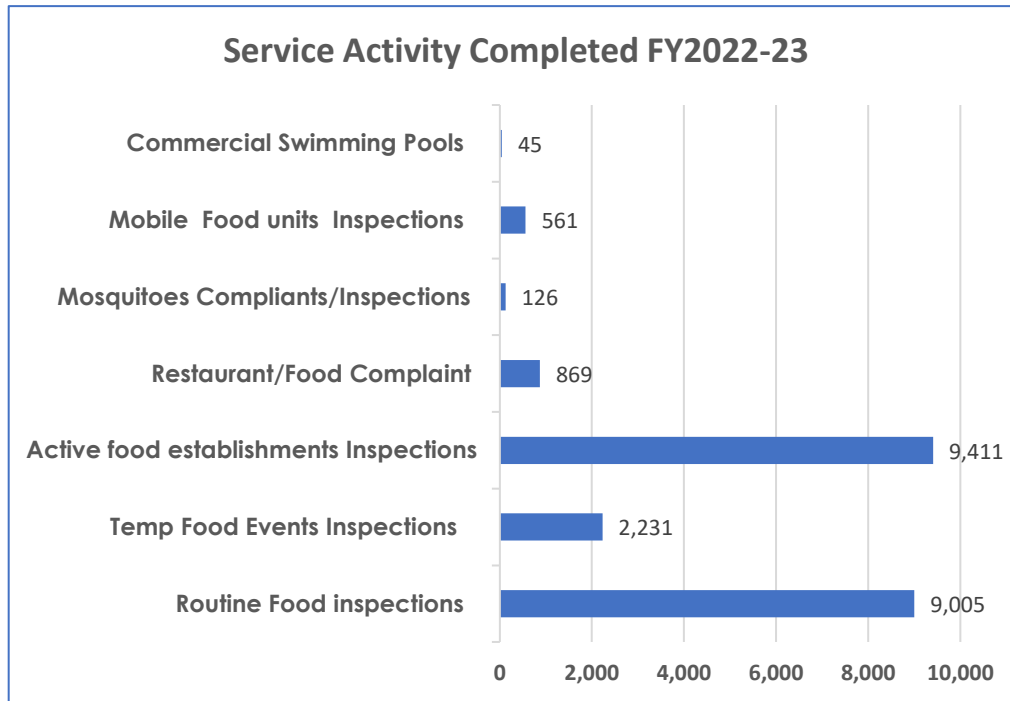
- Conducts mosquito control activities which includes surveillance, investigations, responding to citizen service request, and spraying for adult mosquitos with West Nile Virus (WNV) in the population. Staff monitors 75+ sites weekly through mosquito trapping and collection activities to detect (WNV) and other mosquito borne diseases in the mosquito populations. Staff conducts proactive surveillance activities at over 150 sites through-out the year to prevent mosquito breeding sites from developing in the off season (Nov- April). Staff attends and conducts educational sessions for the public on preventing mosquito breeding and staying safe from mosquito borne diseases.



Consumer Health



Performance Metrics	FY2022-23 Actuals	YTD
Complete 95 percent of mosquito activities within 48 hours of notification	93%	100%
Inspect 95 percent of food establishments timely	84%	88%
Conduct 575 Food Establishments inspection per FTE annually	858	427



Service Type	Service Activity Completed
Routine Food inspections	9,005
Temp Food Events Inspections	2,231
Active food establishments Inspections	9,411
Restaurant/Food Complaint	869
Mosquitoes Compliants/Inspections	126
Mobile Food units Inspections	561
Commercial Swimming Pools	45



Department Support

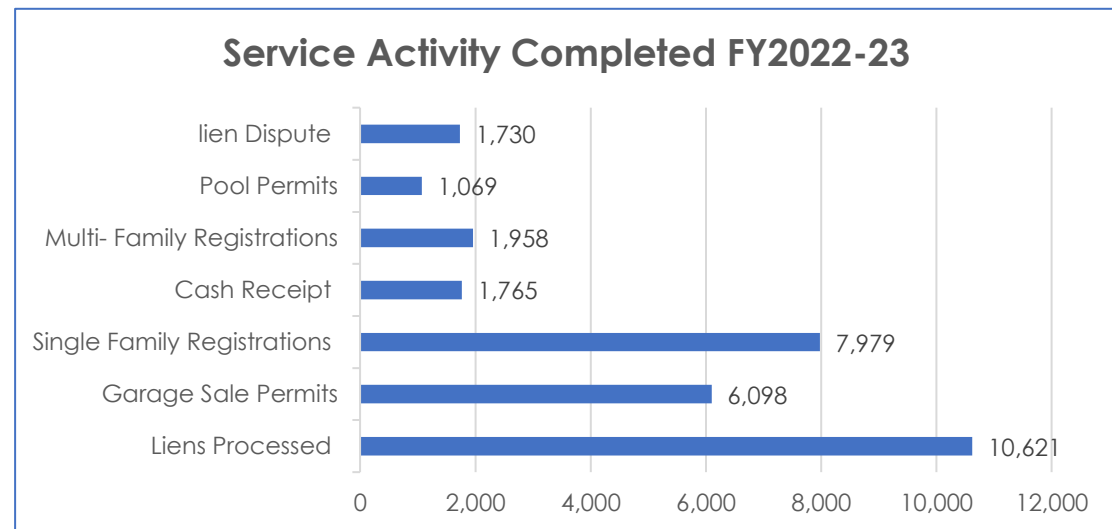


This division provides a wide range of support functions department wide such as administrative, financial, training, talent acquisition, quality management system (ISO 9001:2015), environmental management system (ISO 14001:2015), occupational health and safety management system (ISO 45001:2018), community engagement, and marketing & outreach services. It has a budget of \$4.3M and has 50 positions. Major Services provided under this division are as follows.

Financial Management

- Develop & manage department expenditure (\$45.5M) and revenue (\$14.6M) budgets, complete monthly FTA, create requisitions and pay invoices in a timely manner. Issue, support, and manage 723 electronic devices. Manage open records/record retention request and create agenda items. Process and approve registrations, permits, and liens.

Service Type FY22-23	Service Activity Completed
Liens Processed	10,621
Garage Sale Permits	6,098
Single Family Registrations	7,979
Cash Receipt	1,765
Multi- Family Registrations	1,958
Pool Permits	1,069
Lien Dispute	1,730



Department Support



Training & Talent Acquisition

- Ensure total number of CEU trainings and Code Academy courses are completed for Code Officers. Provide public education via community outreach programs, workshops/trainings. Certified Code Enforcement Officers are required to complete 24 CEUs per renewal period. Additionally, the training team hosts Resident Code Academies to educate the community on code-related topics. These educational sessions are designed to empower residents to participate in beautifying their neighborhoods. The Resident Academy is an outreach effort designed to bridge the gap between Code and the Community.
- Implement employee retention programs/training and participate in Community Events and Job Fairs to expand Code Compliance visibility as an employer. Additionally, the team offers supervisor training and Informational sessions for continuous learning, mentorship, and communication, fostering a supportive work environment that enhances employee satisfaction and loyalty.

Environmental, Health & Safety, Quality Management System, Fleet & Facilities

- Is responsible for the leadership and oversight of the Quality Management System (ISO 9001:2015), Occupational Health and Safety (ISO 45001:2018), and Environmental Management Systems (ISO 14001:2015). This team maintains eleven Code facilities, and purchases/tracks uniforms and equipment.
- The Fleet Management division is responsible for managing 424 vehicles assigned to the department. They ensure preventative maintenance and state inspections are conducted timely and each vehicle is equipped with the required safety equipment (fire extinguishers, spill kit, first aid kit and car detail kit). They oversee the assignment of vehicles to new and existing code employees.



Department Support

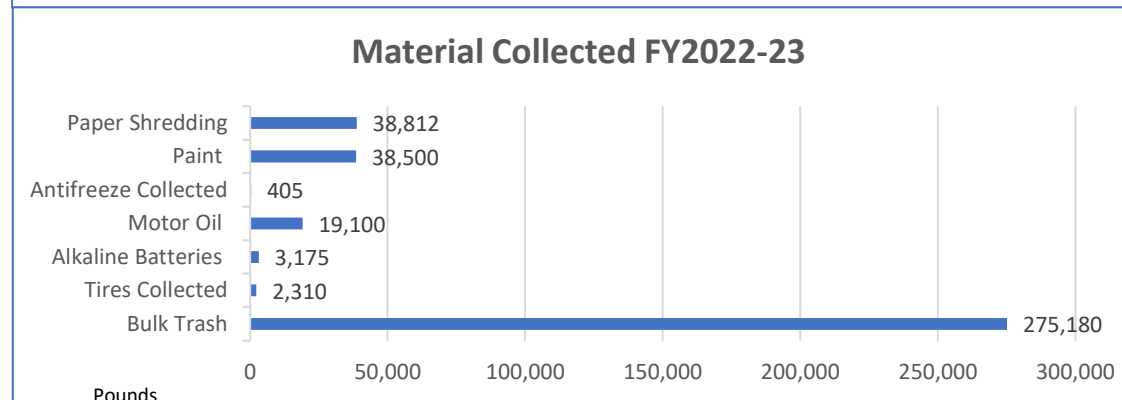
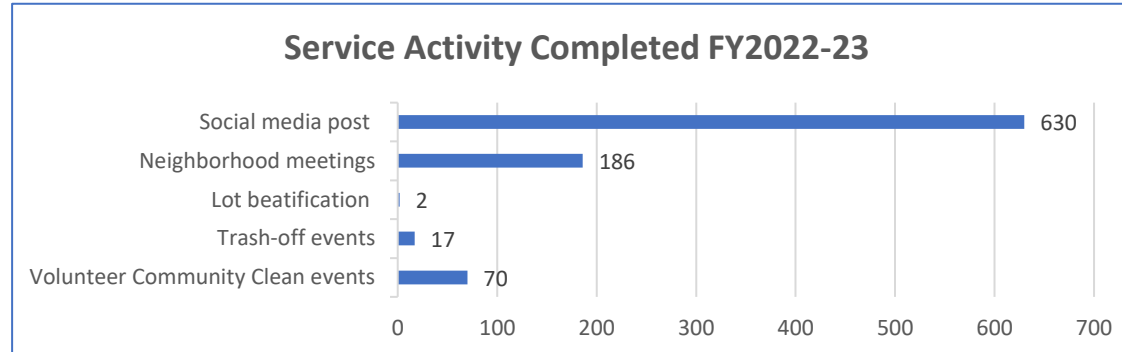


Community Engagement & Marketing and Outreach

- Organize and conduct Volunteer Community Clean and Trash-off events. Develop and deliver educational materials (printed guides, online resources, workshops) to raise awareness about relevant codes and regulations. Participate in community events, neighborhood meetings, and other forums to answer questions and connect with residents. Manage media inquiries and develop press releases to keep the public informed about the Department's activities. Utilize social media platforms to share information, updates, and resources with the community. Maintain Adopt a Spot, Love your Block, and Gold Star status with Keep Dallas Beautiful program by developing/managing relationships with stakeholders such as FC Dallas, Bloomberg Foundation, & UNT Dallas.

Service Type	Service Activity Completed
Volunteer Community Clean events	70
Trash-off events	17
Lot beatification	2
Neighborhood meetings	186
Social media post	630

Service Type	Material Collected In Pounds
Bulk Trash	275,180
Tires Collected	2,310
Alkaline Batteries	3,175
Motor Oil	19,100
Antifreeze Collected	405
Paint	38,500
Paper Shredding	38,812





Update on Budget Initiatives

Update on Budget Initiatives



BIT - Initiative Description	Status	Department Update
<p>Initiative 1</p> <ul style="list-style-type: none"> • Create a short-term rental registration program and inspection team to ensure compliance and oversight of rental properties. 	At Risk	<ul style="list-style-type: none"> • A court injunction continues to halt CCS enforcement and registration for the Short-term Rental program. Court hearings are anticipated to begin in June 2024. All positions have been filled and the staff members are conducting Inspector/administrative work temporarily within other divisions of the Department. The Department and staff are prepared for immediate action in the event the injunction is lifted.
<p>Initiative 2</p> <ul style="list-style-type: none"> • Continue investments to remove dangerous properties and improve the quality of life in neighborhoods. In FY 2023-24, CCS will demolish 19 properties with increased investment of \$250,000. 	On Track	<ul style="list-style-type: none"> • As of April 12, 2024, 11 demolitions have occurred for the current fiscal year. There are currently 11 properties in queue with more court orders to be received in the coming weeks/ months.
<p>Initiative 3</p> <ul style="list-style-type: none"> • Continue investments to reduce blight and foster clean, healthy, and safe communities. In FY 2023-24, CCS will add three positions to expand Keep Dallas Beautiful Program to perform 75 Community Clean ups, two vacant lot beautification, and perform three decorative board-up projects on blighted properties. 	On Track	<ul style="list-style-type: none"> • As of March 08, 2024, Keep Dallas Beautiful program has filled two out of the three positions. The remaining position has been posted. • Completed 55 clean and projected to do 20 more in FY24 under Volunteer Community Clean Up which provides hand tools and supplies to neighborhoods and volunteers to help perform cleanup. Additionally, under Trash-Off program (allows citizens to dispose of unwanted items such as tires, shredded documents, and BOPA) completed 9 trash-off events and anticipate to do 7 more. Gold Star Status achieved through KDB. \$100,000 grant received from Bloomberg Foundation.
<p>Initiative 4</p> <ul style="list-style-type: none"> • Address nuisances created by after-hours entertainment venues. In FY 2023-24, CCS will hire staff (5 positions) and ensure entertainment venues are operating within their approved scope and ensure better adherence with promoters and vending ordinances. 	On Track	<ul style="list-style-type: none"> • A total of 3/5 allotted positions have been filled with the remaining positions actively being advertised with interviews planned for late April 2024. The CCS Department will continue to use volunteer staff serving overtime to supplement onboarded staff until all positions are filled.



Code Compliance

Quality of Life, Arts & Culture
May 20, 2024

The logo of the City of Dallas, featuring a stylized 'D' with a three-lobed leaf inside, set against a dark blue background with a fine grid pattern.

City of Dallas

Chris Christian, Director
Brian Morris, Assistant Director
Jeremy Reed, Assistant Director
Cedric Secoundiata, Assistant Director (I)
Department of Code Compliance

Appendix A



[Community Engagment and Special Programs.pptx](#)

Appendix B



METRICS			FY2022				FY2023												
Division	Goal	FY2022	Oct	Nov	Dec	1Q	Jan	Feb	Mar	2Q	Apr	May	June	3Q	July	Aug	Sept	4Q	FY Total
Neighborhood Code																			
Percent of 311 service requests responded to within the stated Estimated Response Time (Department Rollup)	96%	97%	97%	81%	98%	92%	97%	99%	98%	98%	97%	97%	95%	96%	96%	97%	98%	97%	96%
Percentage of litter and high weed service requests closed within Service Level Agreement (Department Rollup)	85%	85%	85%	86%	88%	86%	86%	86%	88%	87%	90%	87%	86%	88%	88%	92%	91%	90%	88%
Central																			
Percent of 311 service requests responded to within the stated Estimated Response Time	96%	99%	100%	75%	99%	91%	98%	100%	100%	99%	98%	98%	96%	97%	98%	99%	99%	99%	97%
Percentage of litter and high weed service requests closed within Service Level Agreement	85%	92%	95%	92%	98%	95%	93%	89%	96%	93%	94%	96%	97%	96%	94%	97%	99%	97%	95%
North Central																			
Percent of 311 service requests responded to within the stated Estimated Response Time	96%	96%	98%	61%	99%	86%	93%	99%	99%	97%	99%	100%	96%	98%	95%	98%	94%	96%	94%
Percentage of litter and high weed service requests closed within Service Level Agreement	85%	85%	82%	87%	90%	86%	87%	93%	89%	90%	90%	89%	73%	84%	76%	94%	95%	88%	87%
North East																			
Percent of 311 service requests responded to within the stated Estimated Response Time	96%	99%	98%	85%	98%	94%	94%	98%	98%	97%	99%	95%	92%	95%	95%	93%	99%	96%	95%
Percentage of litter and high weed service requests closed within Service Level Agreement	85%	80%	86%	88%	84%	86%	82%	82%	82%	82%	88%	90%	77%	85%	79%	79%	79%	79%	83%
North West																			
Percent of 311 service requests responded to within the stated Estimated Response Time	96%	97%	97%	99%	99%	98%	96%	100%	98%	98%	98%	99%	99%	99%	99%	97%	98%	98%	98%
Percentage of litter and high weed service requests closed within Service Level Agreement	85%	90%	95%	89%	98%	94%	92%	95%	99%	95%	98%	97%	97%	97%	98%	97%	98%	98%	96%
South Central																			
Percent of 311 service requests responded to within the stated Estimated Response Time	96%	94%	94%	71%	97%	87%	95%	96%	95%	95%	91%	96%	94%	94%	92%	90%	95%	92%	92%
Percentage of litter and high weed service requests closed within Service Level Agreement	85%	74%	82%	79%	83%	81%	80%	71%	79%	77%	79%	77%	81%	79%	80%	91%	81%	84%	80%
South East																			
Percent of 311 service requests responded to within the stated Estimated Response Time	96%	97%	93%	73%	98%	88%	98%	100%	98%	99%	96%	95%	91%	94%	96%	99%	99%	98%	95%
Percentage of litter and high weed service requests closed within Service Level Agreement	85%	83%	71%	84%	81%	79%	82%	89%	80%	84%	85%	77%	83%	82%	91%	91%	89%	90%	84%

Appendix B



METRICS			FY2022					FY2023											
Division	Goal	FY2022	Oct	Nov	Dec	1Q	Jan	Feb	Mar	2Q	Apr	May	June	3Q	July	Aug	Sept	4Q	FY Total
South West																			
Percent of 311 service requests responded to within the stated Estimated Response Time	96%	99%	100%	98%	100%	99%	98%	100%	100%	99%	100%	99%	98%	99%	99%	100%	100%	100%	99%
Percentage of litter and high weed service requests closed within Service Level Agreement	85%	96%	100%	99%	99%	99%	98%	97%	99%	98%	99%	99%	98%	99%	97%	98%	99%	98%	99%
Multi-Tenant																			
Number of graded inspections conducted	1,500	1,274	93	79	94	266	87	107	122	316	129	126	136	391	150	142	156	448	1421
Percent of Graded Inspections within compliance (once every three years)	97%	81%	85%	92%	93%	90%	92%	95%	99%	95%	100%	100%	100%	100%	100%	100%	100%	100%	96%
Percent of 311 Service Request responded to within the stated Estimated Response Time	90%	95%	96%	69%	100%	88%	100%	100%	100%	100%	100%	99%	100%	100%	100%	100%	100%	100%	97%
Single Family Rental																			
Number of single-family rental properties inspected	7,000	7,326	311	236	255	802	371	366	742	1479	602	548	709	1859	534	728	473	1735	5875
Percent of 311 service requests responded to within the stated Estimated Response Time	90%	91%	89%	92%	96%	92%	97%	97%	98%	97%	94%	99%	100%	98%	100%	96%	100%	99%	97%
Consumer Protection																			
90% of Tire Business license inspection complete within 30 calendar days from date of receipt	90%	100%	98%	96%	96%	97%	96%	97%	96%	96%	100%	100%	100%	100%	96%	97%	99%	97%	98%
Perform a minimum of 1,500 proactive inspections yearly (Tire/Auto)	1,500	1,469	76	101	8	185	2	1	8	11	4	1	1	6	5	4	33	42	244
Percent of Consumer Protection Complaints responded to within 5 days	90%	100%	100%	100%	97%	99%	99%	84%	100%	94%	99%	100%	98%	99%	100%	100%	100%	100%	98%
Boarding Home Facilities																			
Number of approved licenses	72	73	11	10	13	34	12	5	8	25	6	5	9	20	6	8	10	24	103
Percent of 311 Boaring Homes requests responded to within the stated Estimated Response Time	95%	96%	100%	100%	100%	100%	77%	100%	100%	92%	93%	100%	97%	97%	100%	98%	100%	99%	97%
Nuisance Abatement																			
Perform mow clean abatements within 20 calendar days	90%	92%	99%	97%	95%	97%	99%	98%	98%	98%	97%	92%	95%	95%	92%	84%	97%	91%	95%
Abate illegal dumping sites within 10 calendars days 90% of the time	90%	99%	98%	97%	99%	98%	98%	85%	98%	94%	100%	100%	99%	100%	100%	100%	100%	100%	98%
Abate open and vacant structures within 48 hours 90% of the time	90%	99%	72%	49%	61%	61%	88%	96%	94%	93%	100%	80%	98%	93%	99%	94%	84%	92%	85%

Appendix B



METRICS			FY2022					FY2023											
Division	Goal	FY2022	Oct	Nov	Dec	1Q	Jan	Feb	Mar	2Q	Apr	May	June	3Q	July	Aug	Sept	4Q	FY Total
<i>Nuisance Abatement</i>																			
Abate graffiti violations within 10 calendar days 90% of the time	90%	95%	99%	97%	99%	98%	100%	100%	100%	100%	99%	100%	91%	97%	96%	68%	87%	84%	95%
Abate dumped tire violations within 7 calendar days	95%	90%	99%	94%	95%	96%	99%	77%	94%	90%	100%	75%	99%	91%	100%	100%	100%	100%	94%
Proactively perform 7,500 vacant properties monitoring assessments	7,500	7,308	994	618	314	1926	840	779	925	2544	710	673	659	2042	794	1487	1283	3564	10076
<i>Consumer Health</i>																			
Number of Food Establishments inspected per Full Time Equivalent	575	671	109	61	63	233	61	74	84	219	63	63	59	185	66	57	98	221	858
Percent of food establishments inspected on time	95%	73%	52%	71%	92%	72%	95%	93%	99%	96%	88%	94%	69%	84%	86%	88%	75%	83%	84%
Percent of foodborne illness complaints investigated within 10 days	90%	91%	90%	94%	100%	95%	100%	100%	100%	100%	94%	100%	100%	98%	86%	92%	92%	90%	96%
<i>Mosquito Control</i>																			
Complete Mosquito control activities within 48 hours of notification	95%	95%	100%	100%	100%	100%	100%	100%	56%	85%	75%	100%	90%	88%	100%	100%	100%	100%	93%
<i>Quality Management</i>																			
Percent of citizens that rate Code Compliance customer service as fair or better	85%	76%	85%	83%	75%	81%	70%	91%	71%	77%	77%	77%	86%	80%	75%	73%	97%	82%	80%
<i>Community Outreach</i>																			
Conduct 12 community clean initiatives in FY 22-23 and track the amount of recyclable and non hazardous materials collected	12	14	3	2	2	7	1	0	1	2	2	1	3	6	0	1	1	2	17
Bulk Trash/Litter Collected			40,940	26,600	26,800	94340	9,880	0	18,280	28160	18,160	28,820	61,000	107980	0	23,740	17,960	41700	272180
Tires Collected			472	80	251	803	17	0	194	211	106	43	902	1051	0	152	93	245	2310

Appendix C



Service	FY 2019-20 Budget	FY 2020-21 Budget	FY 2021-22 Budget	FY 2022-23 Budget	FY 2023-24 Budget
Total	\$30,476,546	\$33,858,725	\$35,314,022	\$41,545,021	\$45,562,455

- FY20-21
 - Added 3 mow/clean teams \$500K, illegal dumping \$920K, and environmental cleanup funding \$250K.
- FY21-22
 - Added 31 Inspector and 3 Supervisor positions \$2M.
- FY22-23
 - Added 10 Integrated Public Safety Inspector positions \$866K, Proactive Illegal Dumping Team \$1.5M, HART Abatement Team \$721K, body camera funding \$440K, Consumer Protection Online Registration \$451K.
- FY23-24
 - Keep Dallas Beautiful \$400K, Short-term Rental Program \$1.3M, Night-time Entertainment Team \$515K, E-Citation System \$300K.



Appendix C



Service	FY 2019-20 Positions	FY 2020-21 Positions	FY 2021-22 Positions	FY 2022-23 Positions	FY 2023-24 Positions
Total	389	394	427	471	490

- FY20-21
 - Added 3 Crew Leaders, 3 Equipment Operators, and 3 Laborers for 3 mow/clean teams.
- FY21-22
 - Added 31 Inspectors, 2 Supervisors, 1 Senior Sanitarian.
- FY22-23
 - Added 10 Integrated Public Safety Inspectors, 4 Multi-Family Inspectors, 16 Proactive Illegal Dumping Team staff, 8 HART staff, 1 Senior Sanitarian, and 4 Administrative Specialists.
- FY23-24
 - Added 5 Night-time Entertainment Team staff, 9 Short-term Rental staff, 3 Keep Dallas Beautiful staff, 2 District Managers, 1 Code Administrator, and 2 Multi-family Inspectors.





City of Dallas

1500 Marilla Street
Council Chambers, 6th Floor
Dallas, Texas 75201

Agenda Information Sheet

File #: 24-1674

Item #: D.

Dallas Public Library Budget Review

[Mary Jo Guidice, Director, Dallas Public Library; Heather Lowe, Assistant Director, Dallas Public Library; Sean McGew, Assistant Director, Dallas Public Library; Kjerstine Nielsen-Pelto, Assistant Director, Dallas Public Library]



City of Dallas

Dallas Public Library

Quality of Life, Arts, & Culture
May 20, 2024

Jo Giudice, Director
Sean McGrew, Assistant Director,
Operations & Facilities
Kjerstine Nielsen, Assistant Director,
Customer Experience
Heather Lowe, Assistant Director,
Technology & Strategic Planning

Purpose



- Provide an overview of the Library Department
- Highlight department program, services, and activities

- *Briefing reflects FY 2024-25 Planned Budget as developed Summer 2023*
- *The starting point of every Budget Development process (February – September) is the Planned Budget from prior year*
- *Revenue and expenditure assumptions will change prior to CMO recommendation on August 13, 2024*



Role of the Department / Fact Sheet



The Dallas Public Library strengthens communities and builds equity by connecting people, inspiring curiosity and advancing lives.

- Department Goals:
 - Create opportunities for learning and discovery
 - Provide customer-responsive technology
 - Cultivate a vibrant materials collection
 - Reduce barriers to access
 - Provide inspiring and welcoming facilities
 - Make community connections
 - Communicate the Library's value
 - Develop future-ready staff



Role of the Department / Fun Facts



MORE than just books!

- **Vinyl LPs** for check out
- **Local art & crafts** on display in most locations
- **Dallas History collection** – archives and photographs
- **Big Read Down** – twice annually – to remove fees from your library account
- **Fairy Tale Closet** – annual event to give away prom attire
- **Heritage Lab** – preserve your heritage, digitize your photos, videos, audio files
- **Fiber Arts Workroom** – learn to quilt, knit, weave or use a sewing machine
- **Story Center** - create a podcast, record a video or use a typewriter
- **Ask a Librarian services** - experts in all topics at your service
- **Atmos Energy GED Testing Center** – scholarships available to help defray test fees
- **Field trip destination** – for schools and youth service organizations
- **Inspired Aging** – programs to combat loneliness in our senior population



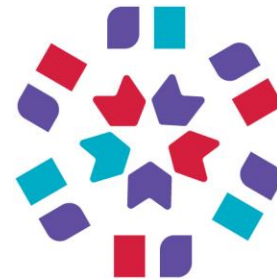
Role of the Department / Fact Sheet



- Dallas Public Library established in 1901
- 30 geographically diverse locations
- 2017, 2022 & 2023 Urban Libraries Council Innovator Award Winner
- 2024 Branding Iron Award Best of Show winner from Texas Library Association
- Designated a top 10 library for genealogy research by Family Search
- 2023 Arts & Homelessness International, Homeless Centre of the Year Award

DPL By the Numbers (FY 2023)

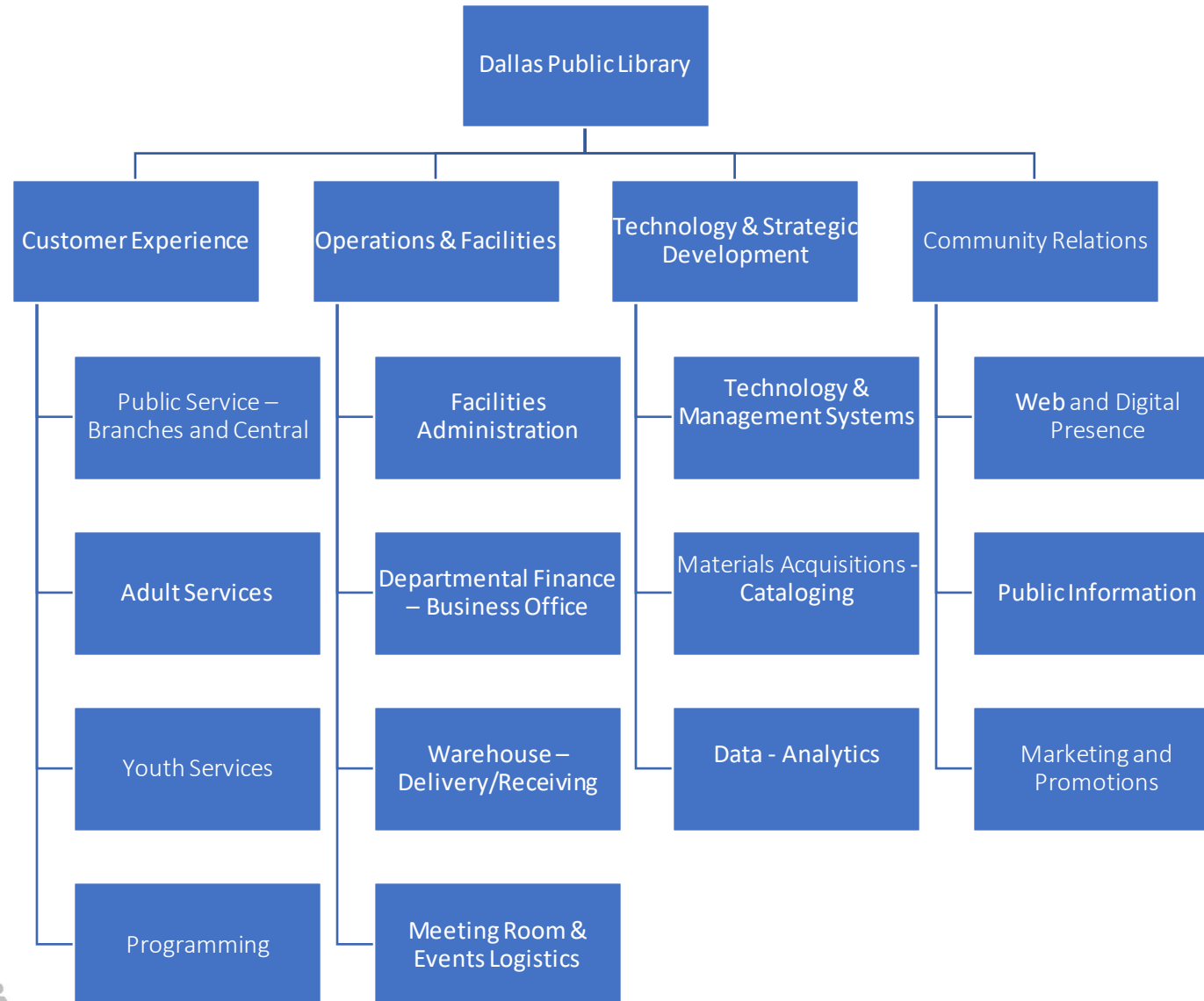
468	Staff
643,892	Library Card Holders
198,667	Program Attendees
13,649	Programs Presented
4,755,440	Web visitors
2,819,218	Physical Items Checked Out
7,796,181	Total Items Checked Out



Dallas Public
LIBRARY



Organizational Chart



Total Budget – All Funds



Service	FY 2023-24 Budget	FY 2024-25 Planned
General Fund	\$43,489,755	\$46,008,302
Grant Funds	\$0	\$0
Trust & Other Funds	\$306,360	\$340,000
Total	\$43,796,115	\$46,348,302

FY 2025 Planned budget increased to fully fund increasing 14 remaining library locations from 5 days of service to 6 days of service that were partially funded in FY 2024



Position Overview



Positions	FY 2023-24 Budget	FY 2024-25 Planned	Change
General Fund	468	468	0
Grant, Trust, and Other Funds	0	0	0
Total	468	468	0

In FY 2024, the department increased its position count by 65 positions to bring Central and 14 branch libraries to 6 days of service



Budget Summary by Service



Service	FY 2022-23 Actual	FY 2023-24 Adopted Budget	FY 2023-24 Forecast*	FY 2024-25 Planned Budget
Library Materials – Collection Management	\$6,313,973	\$6,444,547	\$6,640,827	\$6,454,485
Library Operations and Public Service	\$26,422,164	34,986,953	\$34,614,272	37,487,214
Literacy Initiatives, Education, and Community Engagement	\$3,280,378	2,058,255	\$2,223,790	2,066,603
Expense Total	\$36,016,515	\$43,489,755	\$43,478,888	\$46,008,302

* January 2024 Forecast



Operating Expense and Revenue



Service/Division	FY 2022-23 Actual	FY 2023-24 Adopted Budget	FY 2023-24 Forecast*	FY 2024-25 Planned Budget
Personnel Services	\$23,607,828	\$29,292,481	\$29,129,860	\$31,457,581
Supplies - Materials	\$1,362,266	\$1,678,603	\$1,682,892	\$1,764,795
Contractual – Other Services	\$7,077,258	\$8,486,081	\$8,633,800	\$8,753,336
Capital Outlay	\$4,196,568	\$4,032,590	\$4,032,590	\$4,032,590
Reimbursements	(\$227,405)	\$0	(\$254)	\$0
Department Expense Total	\$36,016,515	\$43,489,755	\$43,478,888	\$46,008,302
Department Revenue Total	\$400,429	\$352,100	\$381,140	\$352,100

* January 2024 Forecast



Revenue Overview



- Last cost of service study: FY 2019 – Currently undergoing fee study review process

Revenue Category	FY 2021 Actual	FY 2022 Actual	FY 2023 Actual	FY 2024 Forecast	FY 2025 Planned
Non-Resident Fee Cards	\$79,085	\$105,100	\$108,475	\$135,000	\$100,000
Meeting Room Charges	\$420	\$10,670	\$17,415	\$24,000	\$24,000
Library Fees	\$12,729	\$10,571	\$11,137	\$14,800	\$14,800
DISD ILA (Arcadia Park and Hampton-Illinois)	*\$0	\$184,436	\$258,268	\$200,000	\$206,000
Misc. Revenue	\$325	\$877	\$5,162	\$7,240	\$7,300
Total	\$92,559	\$311,654	\$400,457	\$381,040	\$352,100
*Note: No in-person library hours for DISD (COVID)					



Performance Measures



Measure	FY 2022-23 Actual	FY 2023-24 Target	FY 2023-24 Forecast*	FY 2024-25 Target
Number of library materials used	7,796,181	7,526,400	7,762,997	7,859,200
Percentage of technology devices checked out monthly (Hotspots and Chromebooks)	87.9%	75%	78%	75%
Satisfaction rate with library programs	98.1%	95%	97.8%	95%
Percentage increase in unique users of e-material platforms (New)	n/a	10%	11.5%	10%
Percentage of users who reported learning a new skill through adult learning or career development programs	94%	92%	93%	92%
Number of S.M.A.R.T. Summer Reading Challenge enrollments in 75216, 75241, 75210, and 75211	1,923	1,102	1,102	1,102

*FY 2023-24 – 1Qtr Report





Summary of Services, Programs and Activities

Customer Experience



Public Service – Branches and Central

- Serving as **information navigators and resource providers**
 - Helping residents find and use library, community and city resources
 - Library staff with subject matter expertise to help with research
- Offering a wide-variety **materials to browse and check-out**
- Connecting residents to **technology and the internet**
 - Public computers and WiFi
- Creating opportunities to **discover and learn**
 - Programming for all ages – reflecting the neighborhood
- **Welcoming and safe spaces** for study, to explore and gather
 - Meeting rooms

Quick facts for FY 2023

30 service locations

Open 1,577 hours per week

7 Sunday locations

Open two evening per week until 8 p.m.

Alignment with City and Library goals

The Library plays a critical role in enhancing the City's quality of life and making Dallas a vibrant place to live, work and play.

The Library also serves as a hub for residents to access information about other city services.



Customer Experience



Adult Services

- **Connecting adults** with community resources through **skills, scaffolding, partnerships and referrals**
 - One-on-one assistance by appointment with resumes and applications
 - Hosting job fairs and Workforce Solutions
 - Tax assistance – over \$7.2 million in refunds generated at 5 locations served by Dallas Community Tax Center
- Creating opportunities **for skill-building and lifelong learning**
 - English language learning, GED, citizenship
 - Self-directed
 - Staff-driven – computer instruction
- Opportunities for **social connection** through cultural programs, clubs, and volunteering

Quick facts for FY 2023

Adult learning class attendance: 17,640

GED test takers: 336

Volunteer hours: 11,801.57

Tax assistance: 7,004

Alignment with City and Library goals

The Library supports the City's goals to have well-equipped and trained workforce as well as supporting economic development and digital equity. Library services also address the drivers of poverty – lack of education attainment and limited English proficiency.

Racial Equity plan goals include increase enrollment in high school equivalency programs and increase workforce development programs offered at libraries.



Customer Experience



Youth Services

- Closes the **opportunity gap before and after school, and during the summer** for educational experiences for all Dallas youth
 - S.M.A.R.T. (Science, Math, Art, Reading, and Technology) Summer
 - STEM programming
- Trained staff that plan and provide programs and services to **meet the social emotional and educational needs** of Dallas youth and children
- **Cultivate a love of learning** that can persist throughout a lifetime
- **Develop trusting relationship** with youth that translate to the library being a lifelong resource
- Provide free foundation for literacy and parent education to **prepare children for school**
 - Reading Ready Kits
 - 1000 Books Before Kindergarten
 - Reading Ready Play Spaces
 - Here Comes Kindergarten

Quick facts for FY 2023

1,113 storytime and early literacy events

39,985 attendees at storytime and early literacy events

1,364 preschoolers completed *1000 Books Before Kindergarten*

10,000 Reading Ready Kits distributed at WIC Clinics – 98.5% of parents said the kits would help with more early literacy practice at home

Alignment with City and Library goals

The Library supports pre-k development for school readiness and reading proficiency for school age children. Both are key for educational attainment.

Library activities provide children and youth safe places to be before and afterschool and during the summer.

Racial Equity Plan goals include increasing early childhood literacy initiatives and increasing enrollment in the S.M.A.R.T Summer Reading Program.



Customer Experience



Programming

- Facilitate **programs and experiences** that celebrate and deepen understanding of **Dallas' diversity and interests**
 - Programming at all locations representative of the neighborhood
 - Hands-on programs and presentations with a wide-variety of interests including arts, cultural, local history, life skills, culinary, family history, science, gardening, health, financial literacy, and multilingual
- **Engage with residents** at community and neighborhood events
- **Cultivate and grow** the love of the **literary arts**
 - Poet Laureate and Youth Poet Laureate established
 - Express Yourself! Youth Poetry Competition and Cover Art Contest
 - Book and author events and programs

Quick facts for FY23

198,667 program attendees

13,649 programs presented

Reinvigorated **Inspired Aging**, senior focused programs

Programs funded by City of Dallas, **Friends of the Dallas Public Library** and grants

Alignment with City and Library goals

Free Library programming provides opportunities for all residents to attend cultural and educational programs.

Programming reflects and amplifies the unique character of the Dallas neighborhoods underscoring the vibrancy of our communities.



Technology & Materials



Technology

- Team responsible for **coordinating and planning Library's technology** needs for staff and the public with the Information Technology Services Department.
- Develops and maintains working **relationship with Library technology vendors that support Library operations** like inventory, circulation, and patron records.
- Provide **access to Internet and technology devices** to the public.
 - reliable, secure, fast internet connection to in and around library buildings
 - computers and printing
 - specialized tools like recording equipment, high-resolution scanners, digitization equipment

Quick facts for FY23

611 public computers

171,971 computer sessions

11,092 checkouts of hotspots and bundles

552 uses of Creative Space equipment

Alignment with Digital Equity Initiatives

The Library plays a critical role in providing internet and computing devices at no cost to residents within a supportive environment. This is particularly important for low digital literacy individuals and in times of neighborhood crises or weather emergencies.



Technology & Materials



Library Materials

- Team responsible for ordering **new materials**, managing and making **accessible collection** of physical and digital materials.
- **Assess community needs**, communicate with frontline public service staff, analyze trends and make selections accordingly.
- Creates and fine tunes descriptions of library materials as well the user experience to **make items findable** to residents and the broader world.
- Balances the growing **demands of e-material use** with the need to provide a **robust physical collection** in a digitally divided city.
- Provides **digital resources** that support K-12 learning and homework, job search and certifications, personal research such as Homework Help Now and LinkedIn Learning.

Quick facts for FY23

4,908,286 items in the collection

442,954 new items acquired

7,796,181 circulations (50% physical, 50% digital)

>25% increase in e-material circulation annually for last 4 years.

"Collection of Things" that loans musical instruments, memory care kits, outdoor exploration kits, and other items.

Alignment with Library and City goals

Having a vibrant collection supports individual information needs as well as supports a host of library-driven programming like English language learning.

Racial Equity Plan goal is to improve Black and African American resident's impression of the collection by 10% in the community survey.



Operations & Facilities



Facilities

- Team responsible for planning and coordinating the overall **operation of the Dallas Public Library's 30 physical locations.**
- Fosters a **cooperative working relationship** with the Building Services Department (BSD) to facilitate day-to-day maintenance and custodial activities
- **Collaborates** with BSD and Office of Bond & Construction Management for large scale capital construction projects and renovations
- **Partners** with Marshal's Office to ensure adequate security at DPL branches

Quick facts for FY 2023

\$1.1M spent from Library GF

22 contracts managed specific to maintenance and repair

All DPL branch locations serve as cooling and heating shelters

Central Library is a partner in emergency shelter operations serving the unhoused.

Alignment with Library and City goals

Libraries serve as community meeting spaces, **critical infrastructure during neighborhood emergencies**, and centers of learning and discovery. Inspiring, safe, and well-maintained buildings are critical to Library success.

The Library maintains a priority list to always be ready to address ongoing building needs when funds become available.



Operations & Facilities



Delivery Services

- Team responsible to **receive, sort and deliver** library materials, furniture, and supplies throughout the entire system

Business Office

- Responsible to develop, monitor and report on department's operating, grants and trust funds
- Manages and oversees the departments accounts payable and receivable activities to ensure **prompt and timely payment**
- Executes department's procurement and contracting activities

Quick Facts FY 2023

890,000 Library materials processed

75,000 items handled each month

895,289 hold requests shipped to locations

129,319 new physical materials processed

Alignment with Library and City goals

Delivery is an integral part of creating access to the whole collection. Moving items and supplies for programming supports broader library goals.



Strategic partnerships



- **Community Partners** – over 200 partners providing programs and services
- **Tax Assistance** - 124 hours per week at 15 locations during tax season
 - Dallas Community Tax Centers (4 locations)
 - AARP (11 locations)
- **Skill building and lifelong learning** – classes and office hours at multiple locations
 - CARDboard Project
 - Workforce Solutions
 - Wilkinson Center
 - Richardson Area Literacy Center
 - Light of Hope Immigration Law Center
 - Readers 2 Leaders
 - Hope Literacy, Inc.
- **STEM programming** – programs and information sessions at multiple locations
 - Perot Museum
 - Office of Environmental Quality & Sustainability
 - Dallas County Master Gardeners





Update on Budget Initiatives



Update on Budget Initiatives

- Budget Initiatives for FY 2023 and FY 2024
 - Expanded Library Hours
 - In FY 2023 the Dallas Public Library expanded Library hours from five days per week to six days per week at 15 locations
 - FY 2024 expanded 14 remaining locations to six days a week service as of January 30th, 2024
 - Expanded children's services, workforce development, SMART Summer participation and Adult Learning programming



Dallas Public Library

Quality of Life, Arts, & Culture
May 20, 2024



City of Dallas

Jo Giudice, Director
Sean McGrew, Assistant Director
Kjerstine Nielsen, Assistant Director
Heather Lowe, Assistant Director



Appendix

Customer Experience



Branches and Central we provide:

- Information navigators and resource providers – helping people find and use library, community and city resources
- Library staff with subject matter expertise to help with research
- Materials to browse and check-out
- Public Computers and WiFi
- Local history and genealogy collections
- Programming for all ages – customized by location
- Meeting spaces



Customer Experience



Adult Services – Department Detail

- Adult learning opportunities
 - GED classes – 11 locations and virtual
 - English Language Learning classes – 15 locations and virtual
 - Citizenship classes – 5 locations
 - Atmos Energy GED Testing Center – scholarship assistance for test costs
 - Atmos Energy Adult Learning Centers – Bachman Lake and Dallas West
 - Classes led by staff and volunteers
- Tax Assistance – 15 locations
- Homeless engagement – connecting customers to service providers
- Inspired Aging – senior targeted programming
- Workforce development
 - One-on-one assistance by appointment with resumes and applications
 - Host job fairs and Workforce Solutions
- Digital Literacy
 - Technology classes and instruction
 - One-on-one assistance by appointment
- Volunteer services



Adult Learning Classes



English Language Learning Classes		GED Classes		Citizenship Classes
Arcadia Park	Bachman Lake	Arcadia Park	Forest Green	Dallas West
Dallas West	Forest Green	Dallas West	North Oak Cliff	Kleberg-Rylie
Hampton-Illinois	Kleberg-Rylie	Prairie Creek	Virtual	Pleasant Grove
Pleasant Grove	Prairie Creek	Lancaster Kiest		Skillman Southwestern
Renner Frankford	Timberglen	Highland Hills		Vickery Park
Vickery Park	Central	Martin Luther King, Jr.		
North Oak Cliff	Park Forest	Central		
White Rock	Virtual	White Rock		



Tax Assistance Locations



AARP locations:

- Bachman Lake
- Forest Green
- Lakewood
- Lochwood
- Paul Laurence Dunbar
Lancaster-Kiest
- Pleasant Grove
- Grauwyler Park
- Timberglenn
- Skillman Southwestern
- White Rock Hills
- Vickery Park

DCTC (Dallas Community Tax Centers) locations:

- Dallas West
 - 493 served
 - \$676,591 in returns
- Fretz Park
 - 1,938 served
 - \$2.3 million in returns
- Hampton-Illinois
 - 2,456 served
 - \$3.3 million in returns
- Prairie Creek
 - 663 served
 - \$1 million in returns



Customer Experience



Youth Services – Department Details:

- Early literacy initiatives
 - Storytime
 - Reading Ready Place Spaces
 - 1000 Books Before Kindergarten
 - Reading Ready Kits – distributed at targeted WIC clinics
 - Hear Comes Kindergarten
 - Early Literacy community events
- Youth Discovery Center and Bookmarks at NorthPark Center – dedicated to children
 - Programs at Bookmarks funded by Atmos Energy
- Out-of-school time programming for children and teens
- SMART (science, math, art, reading, technology) Summer
 - Encourages reading and learning during summer



Customer Experience



Youth Services continued

- Afterschool snacks and summer lunches at 15 locations
- Express Yourself! Youth Poetry Competition and Cover Art Contest
 - Funded by Joe M. and Doris R. Dealey Family Foundation
 - Workshops provided to schools
- Field trip destination
 - Atmos Energy Discovery Wall – virtual field trips
 - Girl Scout programming
- Educator resources
 - Classroom sets for teachers
 - School visits
 - Bus scholarships
 - Educator library cards
- Fairy Tale closet – prom attire giveaway



Customer Experience



Programming

- Programming at all locations
 - Representative of service area
 - Hands-on programs
 - Performers and presenters
 - Programs with a wide-variety of interests including arts, cultural, local history, life skills, culinary, family history, science, gardening, health, financial literacy, multilingual
- Program funding provided by City of Dallas and Friends of the Dallas Public Library
- Outreach – presence at community and neighborhood events
- Poet Laureate & Yo
 - In partnership with Office of Arts and Culture and Deep Vellum



Program Support – Friends of Dallas Public Library



FoDPL - Pledged Support & Fundraising Plan*

Effective July 1, 2023 (FY July - June)

Special Programs (Homeless Engagment, Volunteer Services, Poet Laureate)	\$30,000
Early Childhood Literacy (Bookmarks, Reading Ready Kits, Here Comes Kindergarten, 1000 Books Before Kindergarten)	\$77,000
Adult Learning (GED, ELL, Genealogy, Shakespeare programs)	\$95,459
Youth Services (SMART Summer, Express Yourself Youth Poetry, Discovery Wall programs)	\$130,000
Systemwide Programs	\$40,000
Special Branch Support (Forest Green & Vickery Park)	\$35,000
Staff Development (Staff Day, conferences, training)	\$40,000
Capital Projects (Strategic + Facilities Plan, Discovery Wall upgrades)	\$295,000
TOTAL	\$742,450

*All funds raised through donations, grants and membership



Summer Lunch and Afterschool Snack locations



Summer Lunch		Afterschool Snack	
Arcadia Park	Dallas West	Timberglen	Martin Luther King, Jr.
Hampton-Illinois	Highland Hills	Vickery Park	White Rock Hills
Kleberg-Rylie	Martin Luther King, Jr.	Hampton-Illinois	Kleberg-Rylie
Paul Laurence Dunbar Lancaster-Kiest	Pleasant Grove	Highland Hills	Pleasant Grove
Prairie Creek	Skyline	Prairie Creek	Dallas West
Timberglen	Vickery Park	Paul Laurence Dunbar Lancaster-Kiest	Forest Green
White Rock Hills		Skyline	Grauwyler Park
		Polk-Wisdom	



Library digital resources



- Online learning
 - LinkedIn Learning
 - Learning Express
 - Homework Help Now
 - Udemy
 - Adult Learning Center
- Business/Finance
 - Morningstar
 - Value Line
 - Reference Solutions
 - Gale Legal Forms
- Do It Yourself Instruction
 - Chilton Library (auto repair)
 - Gardening and Horticulture (Gale OneFile)
 - Home Improvement (Gale OneFile)



Partnerships – educational institutions



- Dallas ISD
 - Early Learning
 - Library Media Service
 - Reading Language Arts
- Richardson ISD
- Plano ISD
- Uplift, KIPP & other Charters
- Dallas College
- SMU
- University of North Texas – Dallas
- University of Texas – Dallas
- University of Texas – Arlington
- Homeschoolers



Partnerships – City Departments



- Office of Homeless Solutions
- Office of Arts & Culture
- Park & Recreation
- Office of Environmental Quality & Sustainability
- Office of Emergency Management
- Office of Community Care
- Office of Equity and Inclusion
- Dallas Animal Services
- Code Compliance
- 311 Customer Service
- Aviation
- Dallas Fire & Rescue
- Dallas Police Department
- Small Business Center
- Housing & Neighborhood Revitalization
- Office of Vital Statistics



Program Partners



AARP	Dallas County Master Gardener Association	Indian Cultural Heritage Foundation	Preservation Dallas
All Stars Project of Dallas	Dallas Genealogical Society	Isha Foundation Yoga and Meditation	Project Beauty
Atmos Energy	Dallas Historical Society	Islamic Circle of North America (ICNA)	Readers 2 Leaders
Big D Reads	Dallas Holocaust and Human Rights Museum	Japan-America Society of Dallas/Fort Worth	Sahaja Yoga Meditation
Big Thought	Dallas Mavericks	Junior Players	Shakespeare Dallas
Bonton Farms	Dallas Mexican American Historical League	League of Women Voters	SMU
Cara Mía Theatre Company	Dallas Zoo	Legacies Dallas History Conference	Texas Agrilife
Cardboard Project	Deep Ellum Foundation	Light of Hope Immigration Law Center	Texas Children in Nature Network
Care N Care	Deep Vellum Books	Literacy Achieves	The Writers Garret
Children's Health	Equal Heart/Education Potential Verified	MLK Community Center	Trinity River Audubon Center
City Lights Astronomical Society	First 3 Years	Nasher Sculpture Center	UT Dallas Center for Children and Families
Collegewise	Frontiers of Flight Museum	North Texas Master Naturalists	West Dallas Multipurpose Center
Common Threads	Greater Dallas Hispanic Chamber of Commerce	Oak Cliff Cultural Center	Wilkinson Center
Crow Collection of Asian Art	Heart of Texas Therapy Dogs	PEN America	WiNGS
Dallas Asian American Historical Society	Housing Forward	Perot Museum	Workforce Solutions of Greater Dallas



Community Partners



Alpha Kappa Alpha	Dallas Children's Theatre	Genesis Shelter	Shops at Red Bird
Annie's Place	Dallas County HHS	Girl Scouts of North Texas	Texas Discovery Gardens at Fair Park
Area Agency on Aging	Dallas County Tax Centers	H.I.P.P.Y.	Texas Organizing Project
Austin Street Shelter	Dallas Farmer's Market	Hope Literacy, Inc.	The Bridge
Bachman Lake Together	Dallas Greening initiative	Jolt	The Concilio
bcWorkshop	Dallas Innovation Alliance	KERA	The Family Place
Books Beginning at Birth	Dallas Life Shelter	Kids U	The Spin Coffee and Vinyl
Black Power Legacy Project	Dallas Morning News	Men of Nehemiah	Trust for Public Land
ChildCareGroup	Dallas Museum of Art	Metrocare	Union Coffee
City Square	Dallas Pride	Mooreland Family YMCA	Union Gospel Mission Center of Hope
Civil Pour	Deaf Action Center	Mosaic Family Services	United Way
Climate CREW	Deep Ellum Brewery	North Texas Food Bank	Urban Inner-Tribal Council of Dallas
Commit!	Downtown Dallas, Inc.	Oak Cliff Veggie Project	Vector Brewing
Communities Foundation	Equality Texas	Once Upon a Month	Vickery Meadow Youth Development Foundation
Cypress Waters	Ferguson Road Initiative	Our Calling	Wellmed Senior Activity Center
Compudoct	Fox 4	Parkland Health	Wild Detectives
Concilio	Friends of Juanita Craft	Pegasus Media Project	Yoga N Da Hood
Dallas Afterschool	Friends of the Dallas Public Library	Richardson Adult Literacy Center	
Dallas Arboretum	Gateway Foundation	Senior Source	





City of Dallas

1500 Marilla Street
Council Chambers, 6th Floor
Dallas, Texas 75201

Agenda Information Sheet

File #: 24-1686

Item #: E.

Senate Bill 4 Resolution
[Council Member Adam Bazaldua]

June 12, 2024

WHEREAS, On December 18, 2023, Senate Bill 4 was signed into law by the Texas Legislature, and was scheduled to go into effect on March 5, 2024; and

WHEREAS, Senate Bill 4 authorizes local law enforcement agencies to arrest people they suspect crossed into the United States unlawfully and creates a system whereby Texas state and local magistrates have the power to remove individuals from the United States; and

WHEREAS, the U.S. Supreme Court has long held that enforcement of immigration law is the purview of the federal government; and

WHEREAS, the City of Dallas values public safety and quality of life for all residents and visitors, and nearly one quarter of Dallas residents is from a country other than the United States.; and

WHEREAS, the City of Dallas embraces and welcomes individuals from diverse backgrounds, and the City of Dallas has concerns regarding Senate Bill 4, including the strain on local resources and the impact on vulnerable communities; and

WHEREAS, the City of Dallas serves residents on a daily basis to deliver public services, and requesting or investigating immigration status during those interactions is a federal matter outside the city's jurisdiction; and

WHEREAS, the vibrancy and cultural diversity of Dallas are enriched by its immigrant communities, with immigrants present in 39.9 percent of households; and

WHEREAS, immigrants play a key role in advancing Dallas's economy, comprising 28.9 percent of the local workforce and representing 38.9 percent of business owners in the city; and

WHEREAS, immigrants in Dallas pay federal, state, and local taxes, including property, sales, and excise taxes levied by state and local governments, including \$1.6 billion that went to federal taxes and \$900.6 million that went to state and local taxes in 2022; and

WHEREAS, the City of Dallas has a shortage of uniformed police officers and compliance with Senate Bill 4 would strain police resources and negatively impact relationships with our communities; Now, Therefore,

BE IT RESOLVED BY THE COUNCIL OF THE CITY OF DALLAS:

SECTION 1. That the City of Dallas condemns Senate Bill 4 in its current form due to its potential negative impact on public safety and community relations.

SECTION 2. That the City of Dallas emphasizes the importance of maintaining cooperation and trust between city officials, law enforcement, and the community.

SECTION 3. That the City of Dallas urges the state legislature to consider the concerns raised by the city and work collaboratively to find solutions that prioritize public safety and respect the diverse communities within the City of Dallas.

SECTION 4. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.



City of Dallas

1500 Marilla Street
Council Chambers, 6th Floor
Dallas, Texas 75201

Agenda Information Sheet

File #: 24-1691

Item #: F.

Quality of Life, Arts, and Culture Committee Forecast

QUALITY OF LIFE, ARTS, AND CULTURE COMMITTEE 2 MONTH FORECAST

	TITLE	DEPARTMENT
Monday, May 20, 2024, 9:00 A.M.		
BRIEFING ITEMS	Community Courts Update	City Attorney's Office
	South Dallas/Fair Park Area Plan	Planning and Urban Design
	Department Budget Presentation	Code Compliance Library
BRIEFINGS BY MEMORANDUM	QOLAC 2 Month Committee Forecast	
Tuesday, June 25, 2024, 9:00 A.M.		
BRIEFING ITEMS	Senior Citizen Needs Assessment	Office of Community Care - Jessica Galleshaw / Age Friendly Officer (to be hired)
	Update on Sanitation Waste & Recycle Collection Procedures	Sanitation (Clifton Gillespie)
	Kalita Humphreys Theater Update	Office of Arts and Culture
	1 year sunset for boards and commission member resolution	Resolution
	Senate Bill 4 Review	Resolution
	Teens Organized and Prepared for Success (TOPS)	Park and Recreation
	Department Budget Presentation	311 Dallas Animal Services Office of Arts and Culture
BRIEFINGS BY MEMORANDUM	QOLAC 2 Month Committee Forecast	City Manager's Office