

# Memorandum



CITY OF DALLAS

DATE February 12, 2024

Honorable Mayor and Members of the City Council  
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno  
Gay Donnell Willis

SUBJECT **Dallas Police Department (DPD) Dashboard**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. In January 2024, Violent Crime was -29.02% with -269 crimes compared to January 2023.

For your quick reference, you can access DPD's Dashboard using the following link:  
[DPD Dashboard](#).

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at [lonzo.anderson@dallaspolice.gov](mailto:lonzo.anderson@dallaspolice.gov).

Please contact me if you have any questions or need additional information.



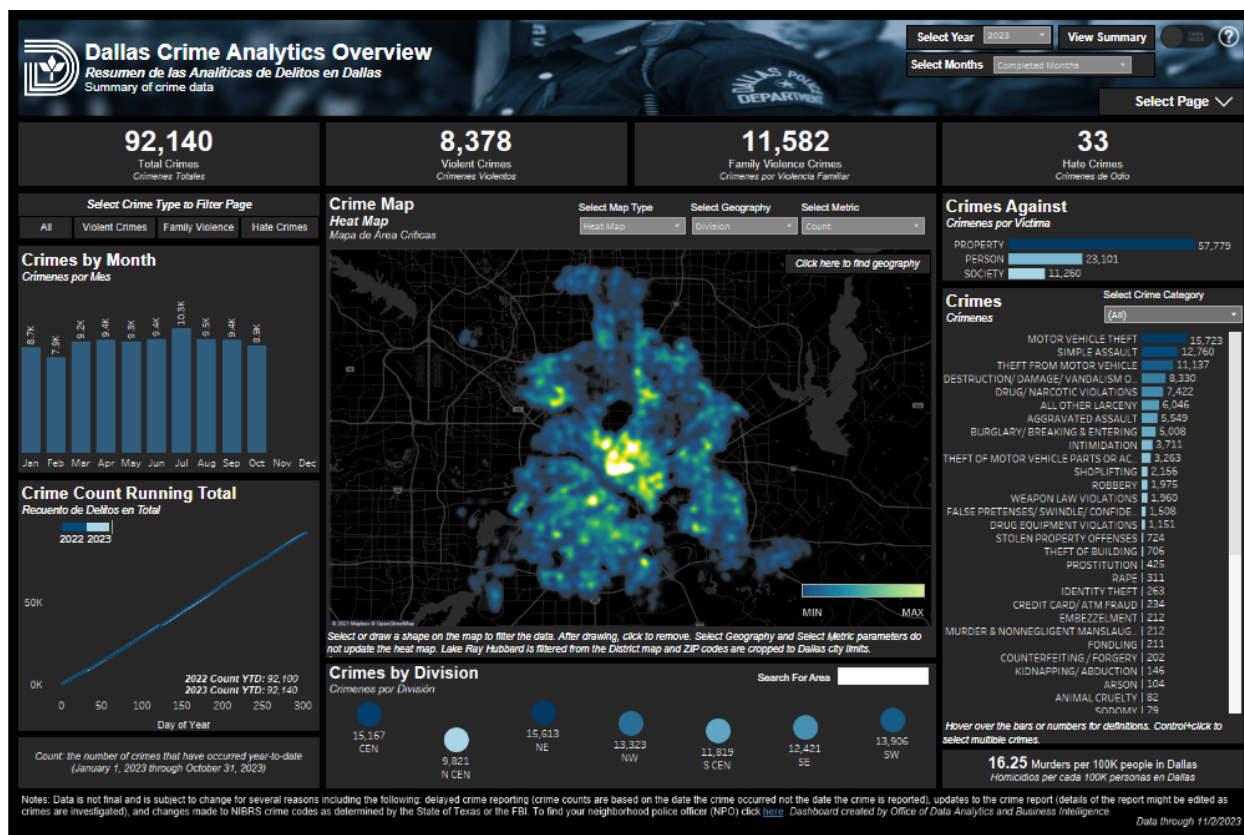
Jon Fortune  
Deputy City Manager  
[Attachment]

c: T.C. Broadnax, City Manager  
Tammy Palomino, Interim City Attorney  
Mark Swann, City Auditor  
Billieae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Deputy City Manager

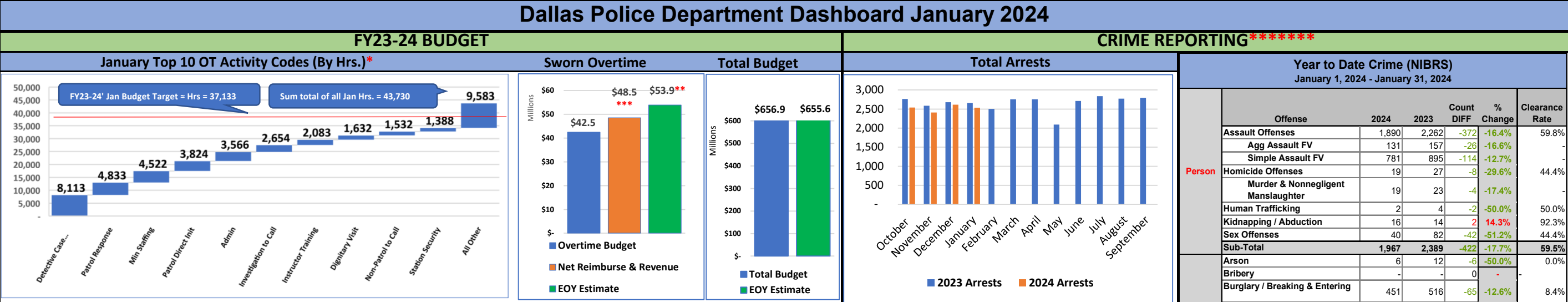
Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Dr. Robert Perez, Assistant City Manager  
Jack Ireland, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors

CITY WIDE SUMMARY OF CRIME STATISTICS				
2023				
Total Crimes				
Total crimes counted according to NIBRS rules				
92,140 crimes in 2023 YTD				
92,100 crimes in 2022 YTD				
40 (0.0%) change year-over-year				
Violent Crimes				
Violent crimes are Aggravated Assault, Murder & Non-negligent Manslaughter, Robbery, Rape, Sodomy, Sexual Assault with an Object, Fondling, Incest, and Statutory Rape.				
8,378 crimes in 2023 YTD				
9,484 crimes in 2022 YTD				
-1,106 (-11.7%) change year-over-year				
Violent Crime Breakdown				
	YTD	YTD Previous	YTD Y/Y %	YTD Y/Y Count
AGGRAVATED ASSAULT	5,549	6,544	-15.2%	-995
ROBBERY	1,975	2,098	-5.9%	-123
RAPE	311	318	-2.2%	-7
MURDER & NONNEGLIGENT MANSLAUGHTER	212	187	13.4%	25
FONDLING	211	208	1.4%	3
SODOMY	79	90	-12.2%	-11
SEXUAL ASSAULT WITH AN OBJECT	39	37	5.4%	2
INCEST	1	2	-50.0%	-1
STATUTORY RAPE	1	0		1
Family Violence				
Family Violence is an act by a member of a family or household against another member that is intended to result in physical harm, bodily injury, assault, or a threat that reasonably places the member in fear of imminent physical harm. The law excludes the reasonable discipline of a child.				
11,582 crimes in 2023 YTD				
12,988 crimes in 2022 YTD				
-1,406 (-10.8%) change year-over-year				
Hate Crimes				
33 crimes in 2023 YTD				
40 crimes in 2022 YTD				
-7 (-17.5%) change year-over-year				
Definitions				
Crimes YTD: the number of crimes that have occurred year-to-date (January 1, 2023 to October 31, 2023)				
Crimes YTD last year: the number of crimes that occurred year-to-date last year (January 1, 2022 to October 31, 2022)				
Change year-over-year: count change and percent change in the Crimes YTD compared to Crimes YTD last year				

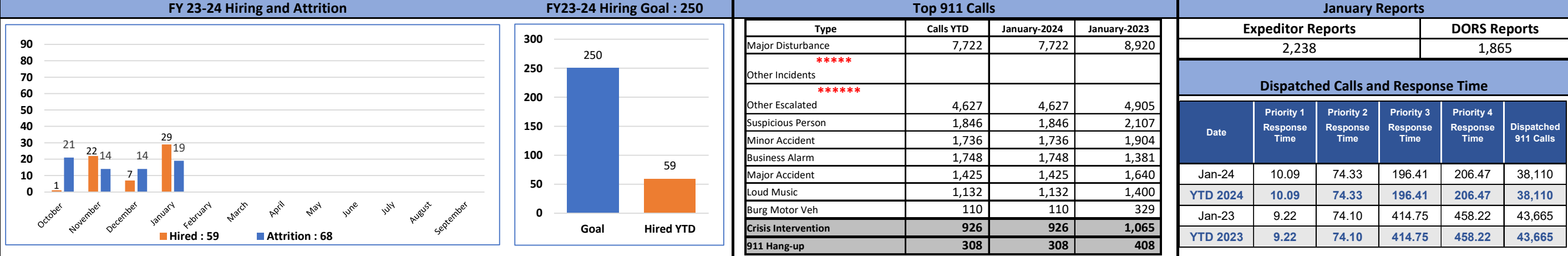
PAGE 3 of 3



“Our Product is Service”  
Empathy | Ethics | Excellence | Engagement | Equity



SWORN STAFFING AND HIRING FISCAL YEAR****				PATROL PERFORMANCE CALENDAR YEAR TO DATE					
Function	FY 23-24 YTD	FY 22-23 YTD	FY 21-22	Crime Change by Division			Response time		
CBD	89	89	80	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
Central	163	168	180	-9.71%	-2.24%	-5.47%	-5.47%	6.74	30.69
NE	259	274	311	-18.43%	0.00%	-7.29%	-7.29%	10.11	112.11
SE	266	256	279	-19.14%	-7.40%	-10.49%	-10.49%	11.08	118.94
SW	239	241	265	-26.93%	9.46%	-4.44%	-4.44%	12.20	69.51
NW	231	228	236	-6.45%	-14.85%	-11.63%	-11.63%	8.56	38.26
NC	205	193	214	-8.53%	-17.67%	-16.21%	-16.21%	9.19	46.78
SC	235	238	264	-23.23%	-16.01%	-11.61%	-11.61%	11.55	87.61
Nuisance Abatement	7	9	10	*CBD crime and response time data included in Central					
Community Affairs (NPO)	105	102	92	INTERNAL AFFAIRS*****					
Right Care	22	23	18						
Patrol Total	1,821	1,818	1,948						
Support	126	119	118	Complaint Type			2024 YTD	2023 YTD	% Change
Administrative	185	182	136	Investigations Completed			28	18	55.6%
Investigations	498	500	462	Use of Force Complaints Received			2	7	-71.4%
Investigations	498	500	462	Investigations Over 200 Days *****					
Tactical and Special Ops	270	275	256	Active Investigations		37	Awaiting Chief of Police Hearing		6
Trainees	149	164	164	Investigation suspended		10	Awaiting Bureau Chief Hearing		7
Total	3,049	3,058	3,084	Awaiting Corrective Action		19	Total		79



Notes:

\*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

\*\*YE estimate based on FY23's YTD expenditure trends.

\*\*\* Reimbursement and Revenue for DPD

\*\*\*\*Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21. Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

\*\*\*\*\*Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

\*\*\*\*\* Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

\*\*\*\*\* Crime reporting now includes NIBRS data. Data is preliminary.

\*\*\*\*\* Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving

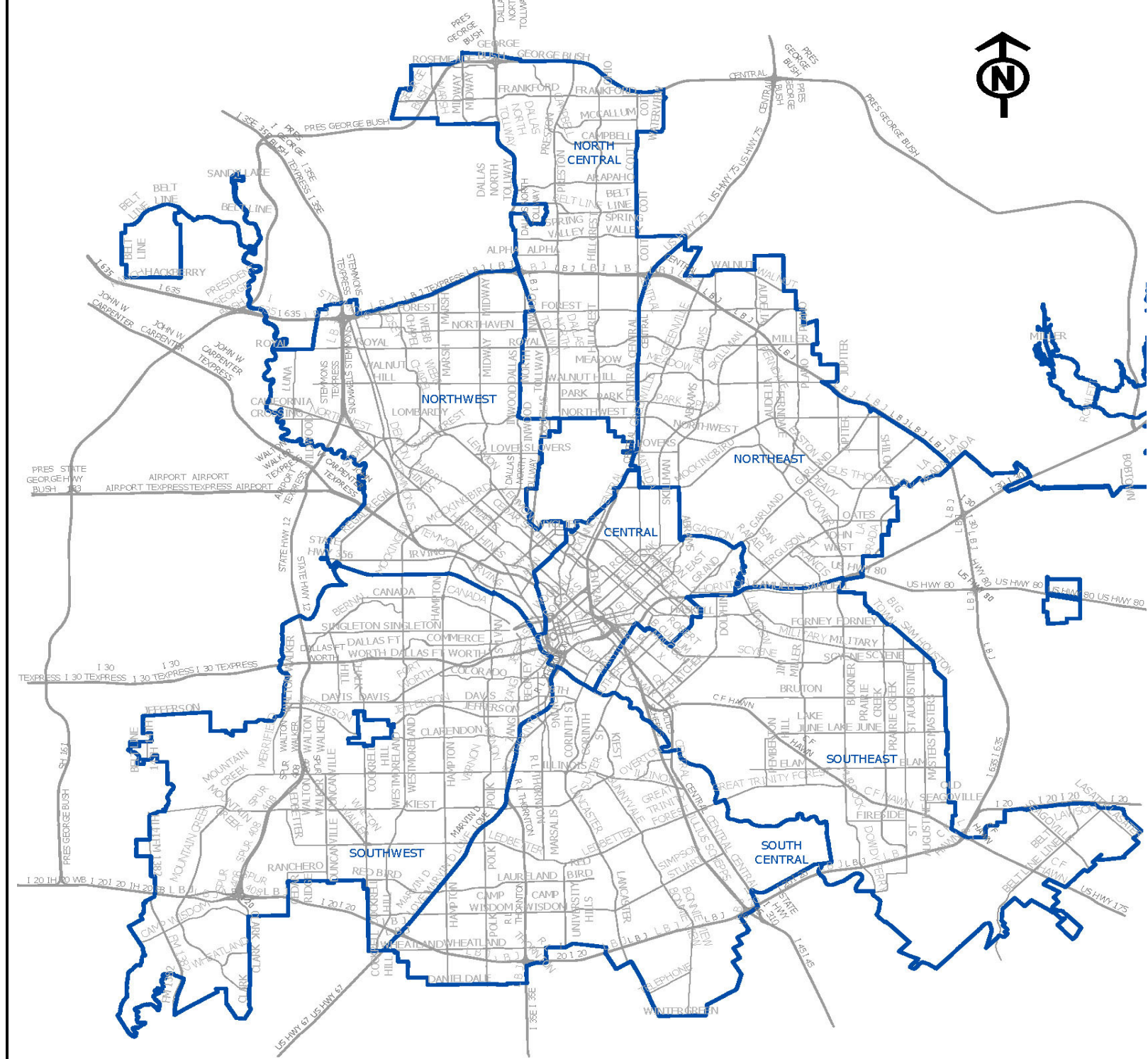


Dallas Police Department Racing / Speeding Dashboard January 2024

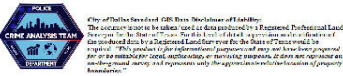
Racing / Speeding Hotspots

Racing / Speeding Operational Activity

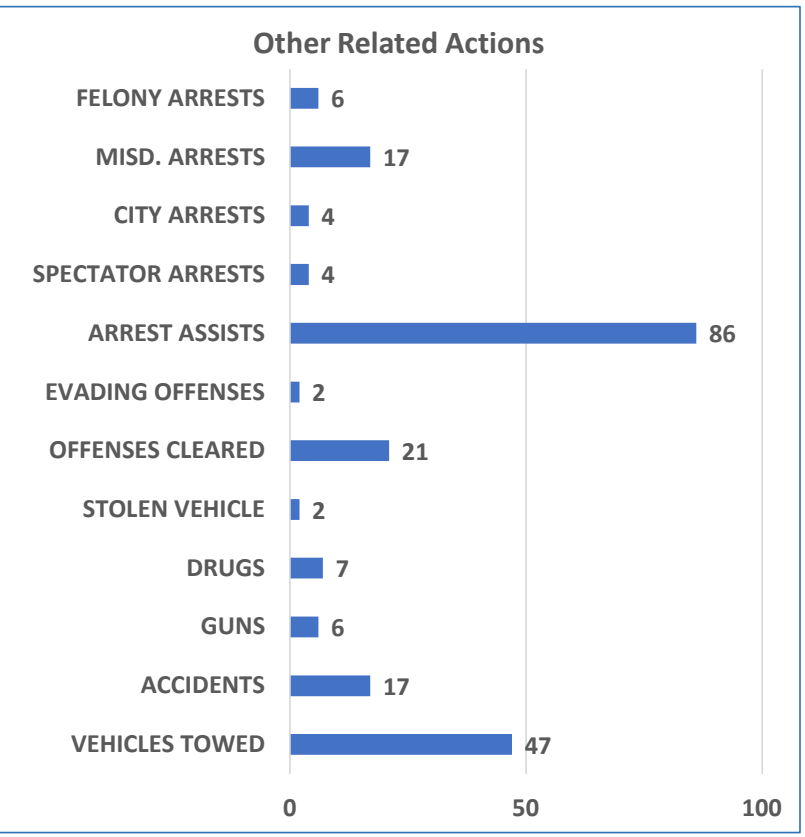
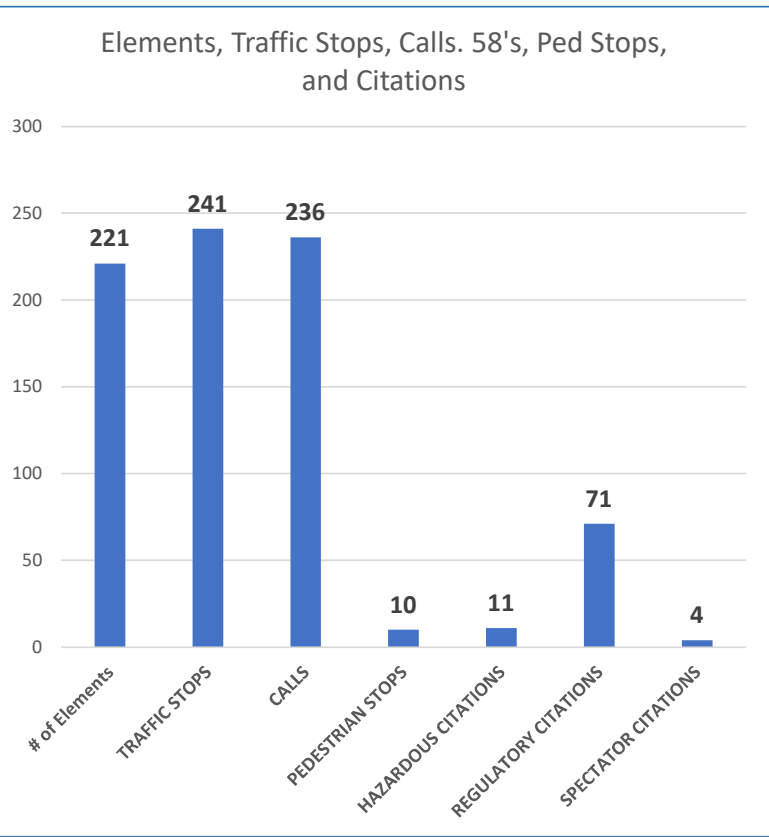
Takeover Locations



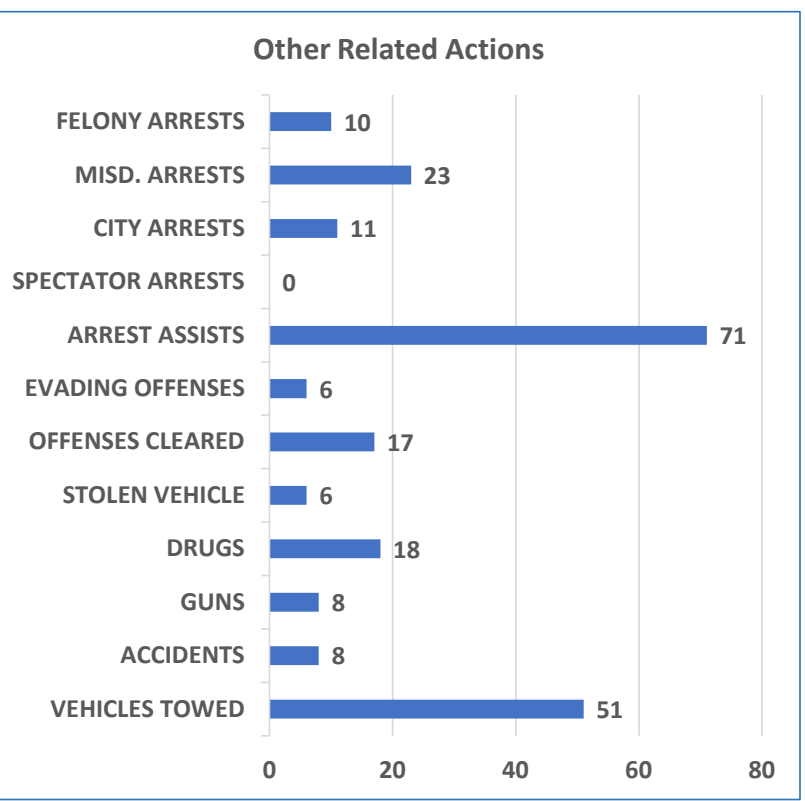
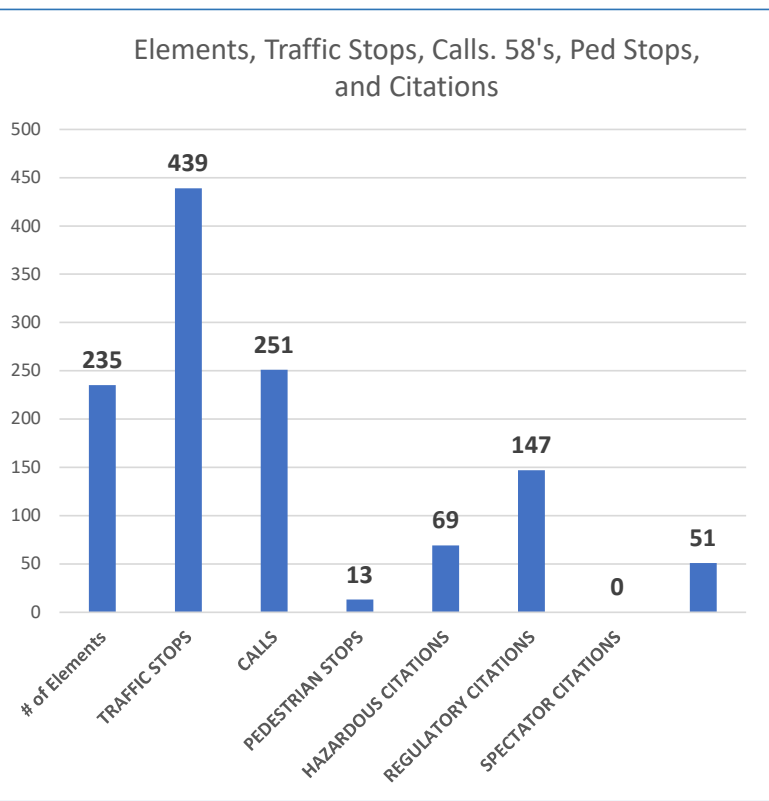
Date/Time: 2/8/2024 4:17 PM



Jan-24



Dec-23



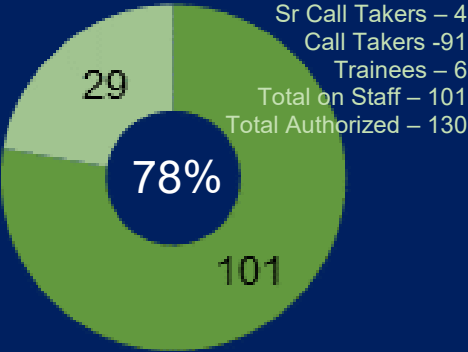
Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard (January) 2024

911 Staffing



	Service Level Comparison		
Month	FY'24	FY'23	FY'22
October	94.70%	98.40%	88.83%
November	95.10%	98.58%	94.57%
December	92.21%	97.84%	97.60%
January	94.39%	98.25%	98.07%
February		98.25%	99.01%
March		97.05%	98.16%
April		94.23%	97.87%
May		75.04%	97.82%
June		91.12%	97.48%
July		93.10%	94.39%
August		95.96%	96.92%
September		92.16%	98.26%
FY' Service Level		93.62%	96.47%



January 2024  
Service Level

94.39%



YTD Level  
Jan 1 – Jan 31, 2024

94.39%



Average Answer Time  
Jan 2024

:03



January 2024  
Total 9-1-1 Calls

140,401



Call Takers in Training

6



Call Takers in Background

2

	Total Emergency Calls		
Month	FY' 24	FY' 23	FY' 22
October	153,609	152,305	169,217
November	138,000	139,556	146,055
December	145,062	153,187	155,427
January	140,401	146,772	142,329
February		137,468	126,752
March		162,022	149,460
April		162,761	154,103
May		195,513	162,569
June		183,954	154,464
July		174,320	167,423
August		159,472	156,616
September		154,748	152,545

FY' 23 Total 1,922,078    FY' 22 Total 1,836,960 = 4.63% (increase)

# Memorandum



CITY OF DALLAS

DATE February 12, 2024

Honorable Members of the Public Safety Committee

TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno,  
Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard for January 2024**

Dallas Fire-Rescue (DFR) had 25,488 dispatched incidents for the month of January, up from 23,766 in December. As you are aware, DFR has a stated goal of 90% achievement for the metrics of EMS response within 9 minutes and Structure Fire Response within 5:20. Both metrics are currently below our goal, with EMS response at 85% and Fire response at 89%. The slight dip in performance is attributed, in part, to the severe weather event from January 15<sup>th</sup> – 18<sup>th</sup>. We will continue to analyze data and adjust resources and strategies as necessary to achieve our target goals.

We had 5 significant fires for the month of January, which is down from the 7 we had in December. As is normal for this time of year, our inspection activity is beginning to pick up after the holiday season. Our rescue unit hours of utilization (UHU) numbers decreased to 36.0% for Frontline units.

We currently have 90 recruits in various stages of Training. These recruits will be assigned to the field in September and May of this year.

For your quick reference, you can access DFR's Dashboard using the following link:  
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSETIMES?isGuestRedirectFromVizportal=y&embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Justin Ball at [justin.ball@dallasfire.gov](mailto:justin.ball@dallasfire.gov).

Jon Fortune  
Deputy City Manager  
**[Attachment]**

c: TC Broadnax, City Manager  
Tammy Palomino, Interim City Attorney  
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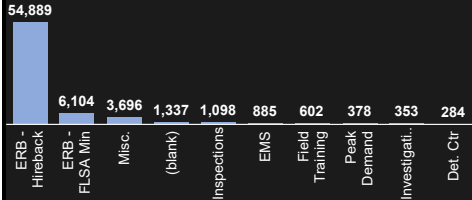
# DFR Executive Summary for Month Ending: January 2024



**25,488**

Total 911 DFR Incidents  
Incidentes totales de 911 DFR

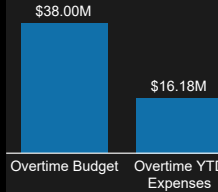
## Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



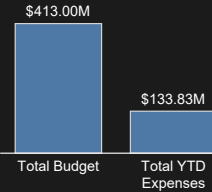
**85%**

Medical Responses within 9 minutes  
Respuestas médicas en 9 minutos o menos

## Sworn Overtime Presupuesto de Horas Extras



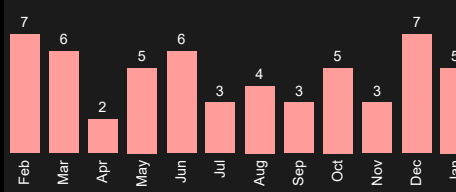
## Total Budget\* Presupuesto



**39%**

Medical Responses within 5 minutes  
Respuestas médicas en 5 minutos o menos

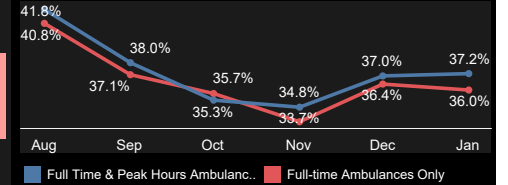
## Significant Fires Incendios Significativos por Mes



**89%**

Structure Fire Responses within 5 minutes, 20 seconds  
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

## Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)

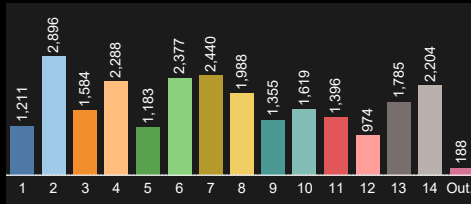


## Sworn Staffing & Hiring Categorías de Personal

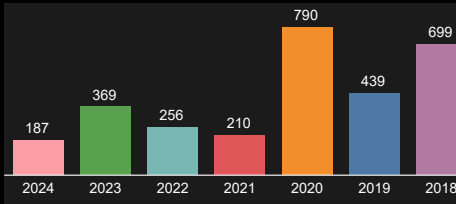
	2022	2023	2024
EMS & Emergency Resp..	1,659	1,606	1,627
Dispatch Comms & GIS	62	60	67
Fire Prevention & Inspec..	85	93	111
Training & Recruitment	127	176	281
Arson Investigation EOD	21	25	25
Aircraft Rescue Fire Figh..	34	45	45
Total Staff	1,988	2,005	2,156

Number of Frontline Paramedics	887
Total Number of Active Paramedics	1,613

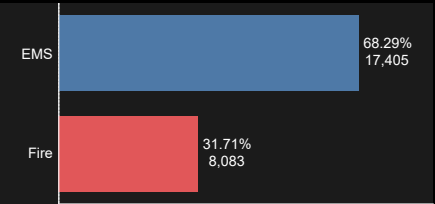
## Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



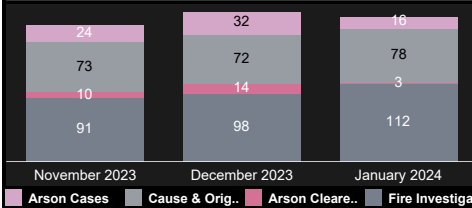
## Smoke Detector Installs Instalaciones de Alarma de Humo



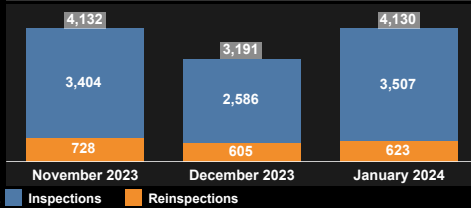
## Fire Communications & Dispatch Despachos por Categorías de Incidente



## Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



## Inspections & Re-Inspections Inspecciones de Estructuras



## Academy Breakdown Información de la Academia

Class:	371	372	373	374
# of Trainees	23	18	24	25
Start Date	Oct-22	Oct-22	Mar-23	Mar-23
End Date	Mar-24	Mar-24	May-24	May-24
ERB Assigned	Sep-24	Sep-24	Nov-24	Nov-24

## Fleet Status (Spanish Place holder)

Apparatus	Capacity	Current	Repair	Order	Reserv..
Engine	58	58	22	4	1
Rescue	47	46	28	29	0
Squad	6	6	0	0	0
Truck	23	23	14	2	1

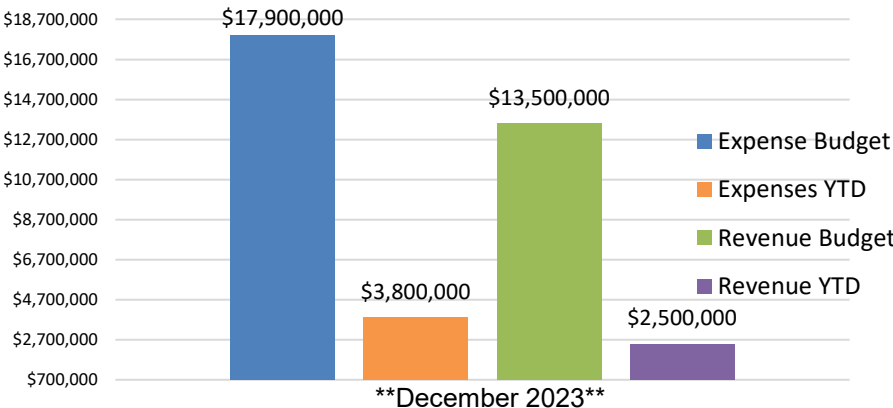
\*Orders are deliveries expected by end of CY23  
\*Squads make up apparatus deficits

\* YTD-Exp - Do Not Include Encumbrances

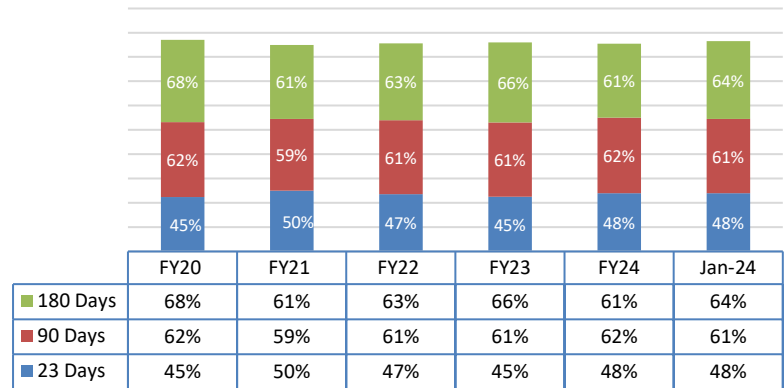


# Dallas Municipal Court and Dallas Marshals Office: Month Ending January 2024

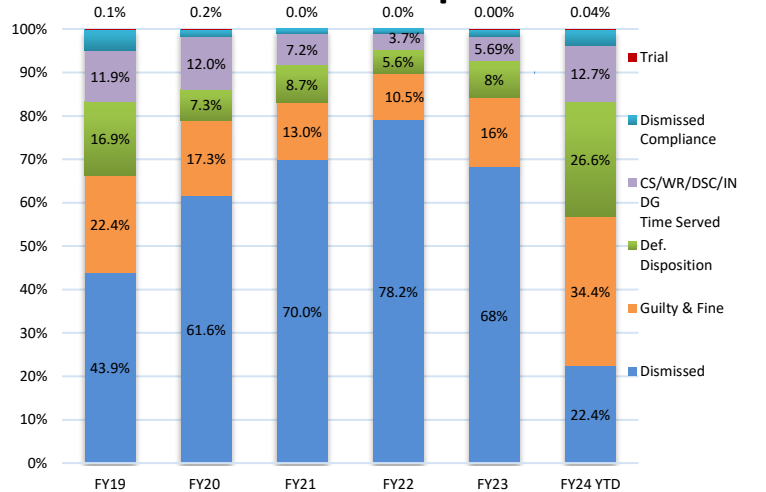
## Municipal Court Budget



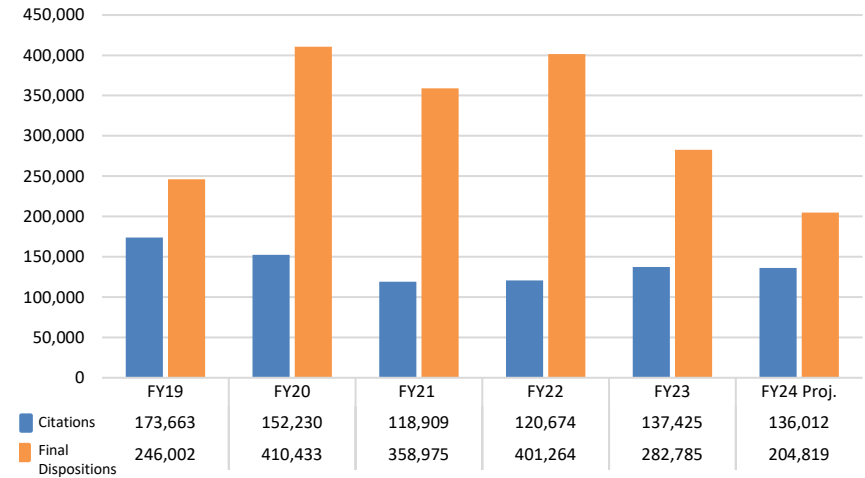
## Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



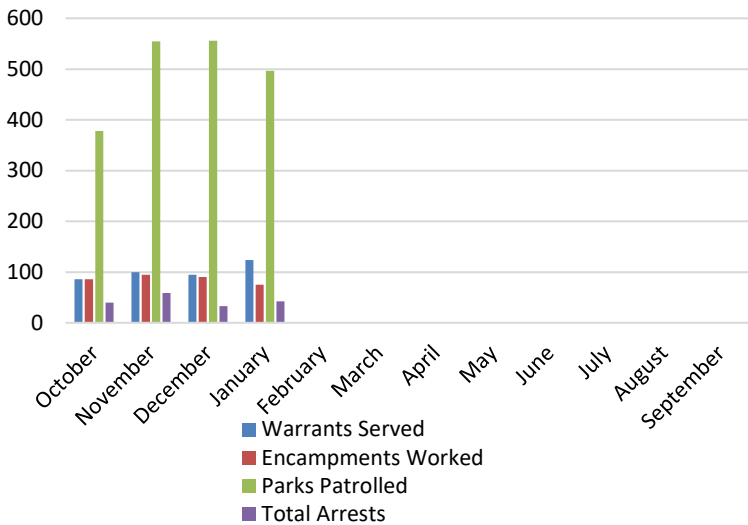
## Courthouse Dispositions



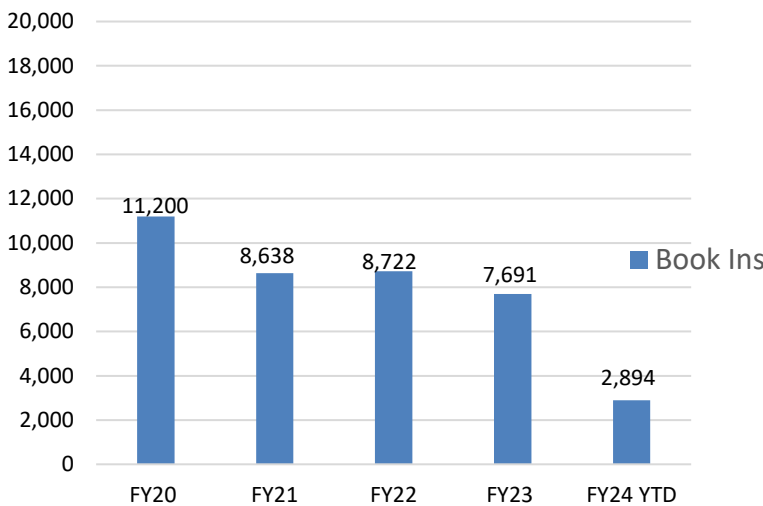
## Citation Count & Final Dispositions



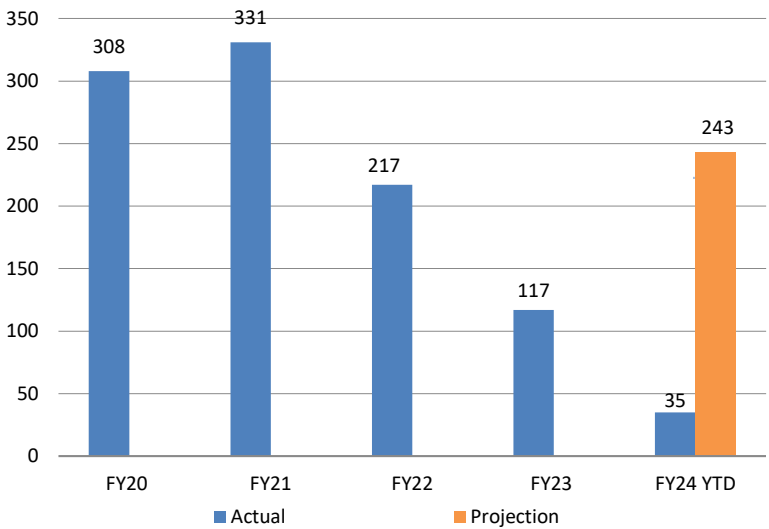
## Marshal's Enforcement Activity



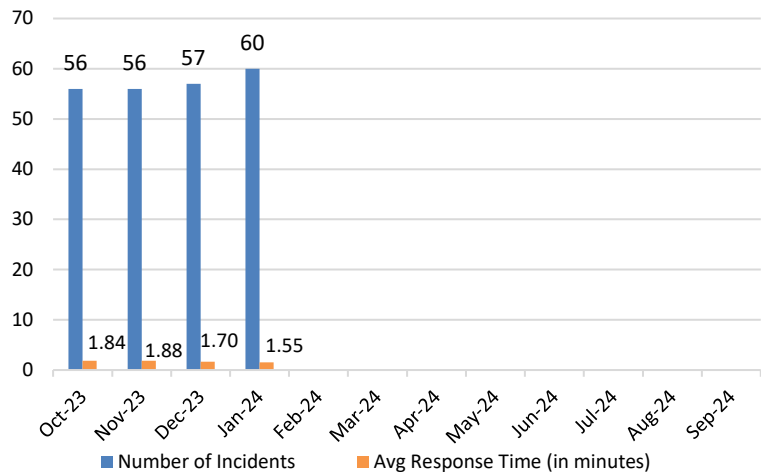
## City Detention Center Book-Ins



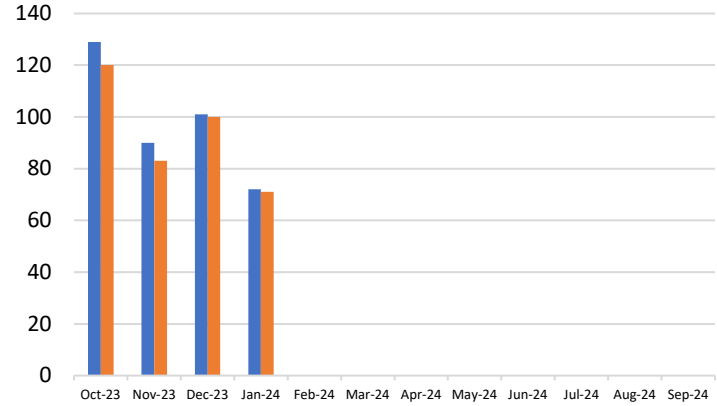
## Environmental Cases Filed



## Security Incidents and Response Time



## Sobering Center Performance



Date	Admissions	Admissions Interviewed	Interviewed Homeless	Total Interviewed	Homeless Percentage	Provided Services	Percentage	Repeat Offenders
Jan-24	72	71	21	98.61%	29.58%	11	15.49%	2
FY24 YTD	392	374	112	95.4%	29.9%	55	14.7%	9

Office of Integrated Public Safety Solutions - January 2024 Dashboard														
Behavioral & Mental Illness Response Metrics														
Percent of All Behavioral Health Calls Answered		Total Number of 911 Calls Answered by RIGHT Care Teams			Behavioral Health Calls Answered By RIGHT Care			Right Care Activity						
<p>Total Mental Health Calls for Service</p> <p>RIGHT Care Responses to Mental Health Calls</p> <p>October November December January</p>		<p>Last Month This Month</p>			<p>46 BH Calls 46 BH Calls w/EMS 46 RC Team Calls Follow Up Calls Outreach Calls</p>			Activity		This Month	YTD			
								Clients Served		709	709			
								Calls Answered		1,041	1,041			
								Jail Diversions		9	9			
								Total Outreach Calls		15	15			
								Total Follow up Calls		60	60			
Crisis Intervention Team			IPS DFR Welfare Response Unit - Crisis Coordinator Activity					Summer Enrichment Program						
Referrals/911 Calls Answered	Month	Year to Date	Activity	This Month		Year to Date		Activity		July				
DPD Referrals	237	237	Calls Answered	139		139		Sites Hosted		4				
Community Referrals	33	33	Social Service Referrals	58		58		Mentoring Contacts		60				
311 Service Requests	10	10	H.A.R.T Team Engagements					Field Trips		3				
Metrocare Appointments	20	20	Activity	This Month		Year to Date		Meals Provided		1320				
911 Call Response	216	216	Persons Engaged	56		56		College Tours		2				
			Social Service Referrals	6		6								
Place Based Environmental Risk Interventions														
Risk Terrain Modeling Area Environmental Interventions			Lighting Enhancement Projects					Public Safety Nuisance Properties						
Interventions		This Month	YTD	<p>Ordered Installed</p> <p>OCT NOV DEC JAN FEB MAR APR MAY JUN JUL AUG</p>					Council District	# Properties	SR Change	CIT Change	CFS Chg	VC Chg
Crime Prevention Assessment & Reports		5	5						1	5	50.0%	0.0%	-50.0%	0.0%
Inspections		63	63						2	3	0.0%	0.0%	0.0%	0.0%
Property Owner Coordination Efforts Provided		48	48						3	4	25.0%	0.0%	-23.5%	-100.0%
Community Engagements		43	43						4	20	50.0%	0.0%	-13.4%	-52.2%
Community Lighting Requests Received		1	1						5	4	0.0%	0.0%	0.0%	0.0%
After Hours Assessments		43	43						6	18	0.0%	0.0%	26.5%	50.0%
									7	26	22.2%	100.0%	38.5%	-50.0%
				8	10	33.3%	-50.0%	-12.5%	-50.0%					
				9	0	0.0%	0.0%	0.0%	0.0%					
				10	0	0.0%	0.0%	0.0%	0.0%					
				11	2	50.0%	0.0%	0.0%	0.0%					
				12	0	0.0%	0.0%	0.0%	0.0%					
				13	2	-100.0%	0.0%	-60.0%	0.0%					
				14	8	0.0%	0.0%	-50.0%	-100.0%					
				ALL	102	24.4%	20.0%	-12.1%	-52.8%					
IPS Annual Performance Metrics														
GOAL	YTD	Last YTD	% Change	Increase RIGHT Care response rate to behavioral health calls by 5%										
Reduce incidents of gun violence in high-risk areas by 5%	17	36	-52%	Calls Answered				Behavioral Health Calls Answered		Rate of Calls Answered				
				1275				721		52%				
Increase number of social services provided by Violence Intervention programs by 10%	54	40	135%	Expand the Number of properties served by the Apartment Communities Initiative										
				Current				Upcoming		Goal				
Decrease rate of night crimes in lighted areas by 10%	8	24	-33%	4				2		6 Simultaneous				
				Decrease PD Calls for Service and Criminal Offenses at Public Safety Nuisance Properties by 10%										
Increase Social Service Referrals by 10%	775	174	445%	YTD Calls for Service				YTD Offenses						
				-12%				-52%						