

Memorandum



CITY OF DALLAS

DATE June 8, 2026

Honorable Members of the Public Safety Committee

TO Cara Mendelsohn (Chair), Jesse Moreno (Vice Chair), Laura Cadena, Maxie Johnson, Jaime Resendez, William Roth, Kathy Stewart

SUBJECT **Priority 1-4 Calls for Service Update**

The Dallas Police Department (DPD) continues to experience significant improvements in citywide police response times during 2026 compared to 2025. Substantial improvements have occurred in all calls for service.

Our 2026 year-to-date response time performance compared to 2025 year-to-date reflects the following improvements:

Priority	2026 YTD	2025 YTD	Improvement
Priority 1	8.72 min	11.33 min	23.54% Faster
Priority 2	67.37 min	95.54 min	29.49% Faster
Priority 3	115.41 min	266.25 min	56.65% Faster
Priority 4	132.87 min	292.31 min	54.54% Faster

These improvements are the result of several operational changes implemented beginning in late 2025, including:

- Structured callbacks for lower-priority calls.
- Increased patrol and supervisory oversight.
- Expanded use of online and phone reporting.
- Reduction in calls requiring officer dispatch.
- Ongoing deployment and operational process improvements between Patrol and Communications.

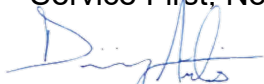
Additionally, DPD began limited deployment of Drone as First Responder (DFR) operations on May 20, 2026. The Department is currently evaluating the operational impact of the initial deployment model. DFR technology is expected to further improve situational awareness, response effectiveness, and overall response times.

DPD will continue monitoring response time performance and implementing operational improvements designed to enhance public safety service delivery to the residents and visitors of Dallas.

DATE June 8, 2026
SUBJECT **Priority 1-4 Calls for Service Update**
PAGE **2 of 2**

Should you have any questions please contact Robert Uribe, Assistant Director – 911 Bureau at robert.uribe@dallaspolice.gov.

Service First, Now!



Dominique Artis

Chief of Public Safety

c: Kimberly Bizzor Tolbert, City Manager
Bertram Vandenberg, City Attorney (I)
Mamatha Sparks, City Auditor (I)
Billieae Johnson, City Secretary
Preston Robinson, Administrative Judge
Baron Eliason, Inspector General (I)
Dominique Artis, Chief of Public Safety

Dev Rastogi, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Alina Ciocan, Assistant City Manager
Robin Bentley, Assistant City Manager
Jack Ireland, Chief Financial Officer
Ahmad Goree, Chief of Staff to the City Manager
John Johnson, Chief of Real Estate
Directors and Assistant Directors