

Memorandum



CITY OF DALLAS

DATE January 6, 2023

TO Honorable Members of the Public Safety Committee
Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno,
Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard- December 2022**

Dallas Fire-Rescue (DFR) finished the calendar year with 286,186 dispatches (26,284 for the month of December). As you are aware, DFR has a stated goal of 90% achievement of the metrics of EMS response within 9 minutes and Structure Fire Response within 5:20. While the Structure Fire metric was met at 90%, the EMS response remains below the goal at 84%.

We had 10 significant fires for the month of December, up from 9 in November. Our inspections and re-inspections were slightly decreased, but there was a slight increase in smoke detector installations. Our rescue unit hours of utilization (UHU) numbers have remained at just over 38%.

The increased EMS response times are caused by several factors, including heavy call volume and a transport rate that has maintained historically high numbers (over 60%). We will continue to monitor and make Operational adjustments, such as the Single Function Paramedic Program and the Emergency Response Review Project, to ensure we are able to meet our performance goals even with the increase in demand.

For your quick reference, you can access DFR's Dashboard using the following link:
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSETIMES?:isGuestRedirectFromVizportal=y&embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Randall (Bret) Stidham at randall.stidham@dallasfire.gov

Jon Fortune
Deputy City Manager
[Attachment]

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Deputy City Manager
Jon, Fortune, Deputy City Manager

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Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



DFR Executive Summary for Month Ending: December 2022



286,186

Total 911 DFR Incidents
Incidentes totales de 911 DFR

84%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

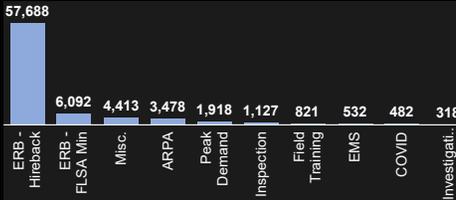
39%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

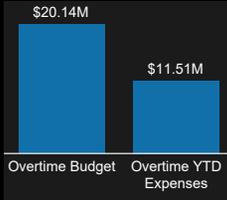
90%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

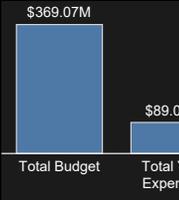
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



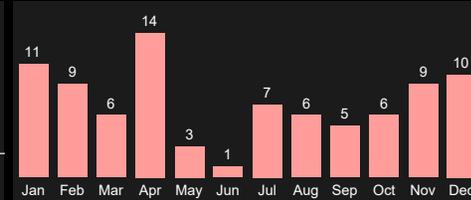
Sworn Overtime Presupuesto de Horas Extras



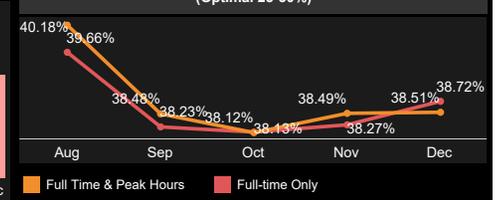
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



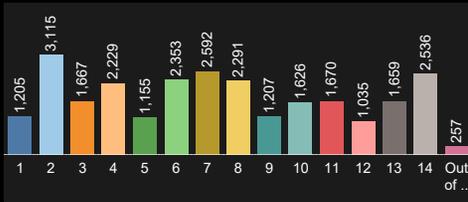
Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)



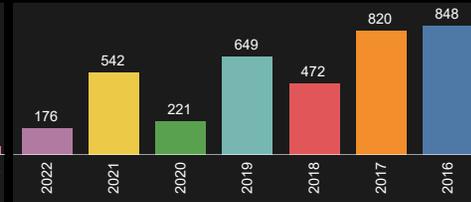
Sworn Staffing & Hiring Categorías de Personal

	2020	2021	2022
EMS & Emergency Respo..	1,670	1,650	1,619
Dispatch Comms & GIS	61	62	60
Fire Prevention & Inspecti..	94	86	85
Training & Recruitment	104	146	178
Arson Investigation EOD	20	21	29
Aircraft Rescue Fire Fight..	37	35	45
Total Staff	1,986	2,000	2,016
Number of Frontline Paramedics			850
Total Number of Active Paramedics			1,493

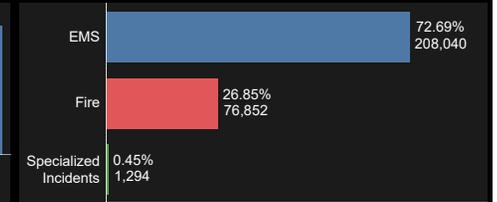
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



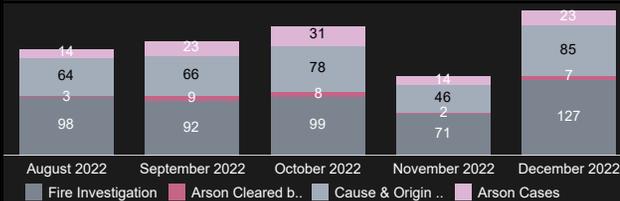
Smoke Detector Installs Instalaciones de Alarma de Humo



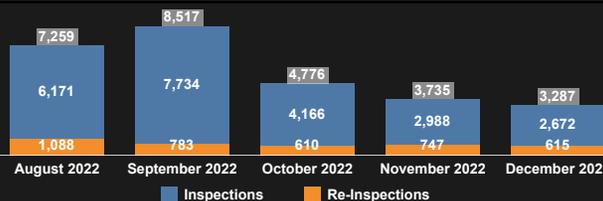
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Class:	365	366	367	368	369	370	371	372
# of Trainees	14	14	15	15	21	23	24	22
Start Date	Oct-21	Oct-21	Feb-22	Feb-22	Jul-22	Jul-22	Oct-22	Oct-22
End Date	Feb-23	Feb-23	May-23	May-23	Oct-23	Oct-23	Jan-24	Jan-24
ERB Assigned	Mar-23	Mar-23	Jun-23	Jun-23	Nov-23	Nov-23	Jan-24	Jan-24

* YTD-Exp - Do Not Include Encumbrances

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SUBJECT **Dallas Police Department Public Safety Dashboard- December 2022**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. Violent Crime is -5.3% Year to Date (YTD). Total Crime is -0.5% YTD by -528 offenses. DPD is seeing an increase in Hate Crimes, 41 offenses YTD, with only 1 Hate Crime in November. DPD has been focusing on increasing awareness for citizens to report hate crimes as well as supplemental training for officers about hate crimes. DPD believes the increased citizen and officer awareness are contributing to the increase in reporting of hate crimes.

For your quick reference, you can access DPD's Dashboard using the following link:
[DPD Dashboard](#)

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at lonzo.anderson@dallaspolice.gov

A handwritten signature in blue ink that reads "Jon Fortune".

Jon Fortune
Deputy City Manager
[Attachment]

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Dallas Crime Analytics Overview

Resumen de las Analíticas de Delitos en Dallas
Summary of crime data

Select Year 2022

View Summary



Select Page

107,445

Total Crimes
Crimenes Totales

11,081

Violent Crimes
Crimenes Violentos

15,129

Family Violence Crimes
Crimenes por Violencia Familiar

41

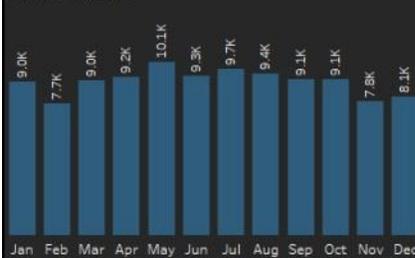
Hate Crimes
Crimenes de Odio

Select Crime Type to Filter Page

All Violent Crimes Family Violence Hate Crimes

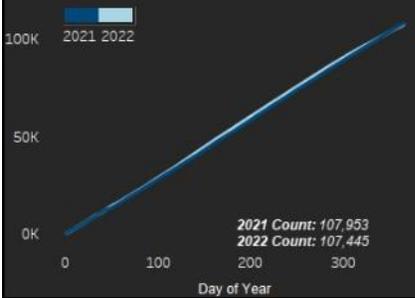
Crimes by Month

Crimenes por Mes



Crime Count Running Total

Recuento de Delitos en Total



Count: the number of crimes that occurred in 2022

Crime Map

Heat Map

Mapa de Área Críticas

Select Map Type

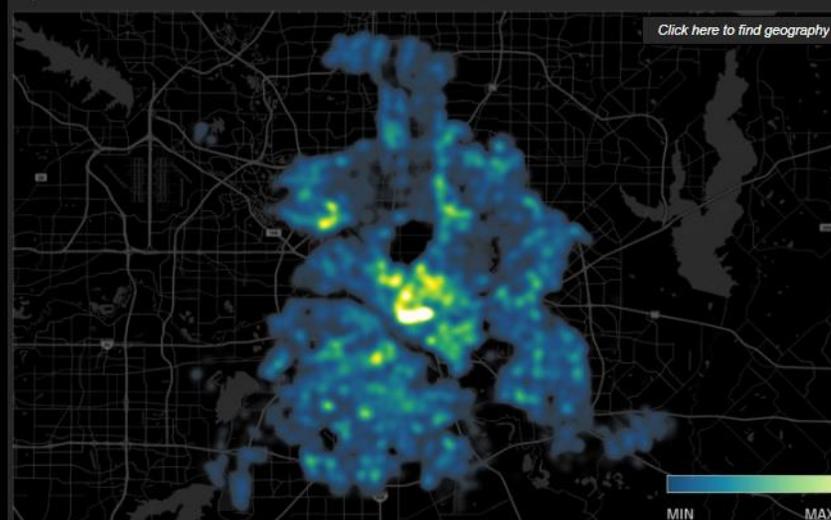
Heat Map

Select Geography

Division

Select Metric

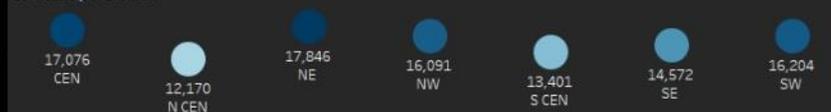
Count



Select or draw a shape on the map to filter the data. After drawing, click to remove. Select Geography and Select Metric parameters do not update the heat map. Lake Ray Hubbard is filtered from the District map and ZIP codes are cropped to Dallas city limits.

Crimes by Division

Crimenes por División



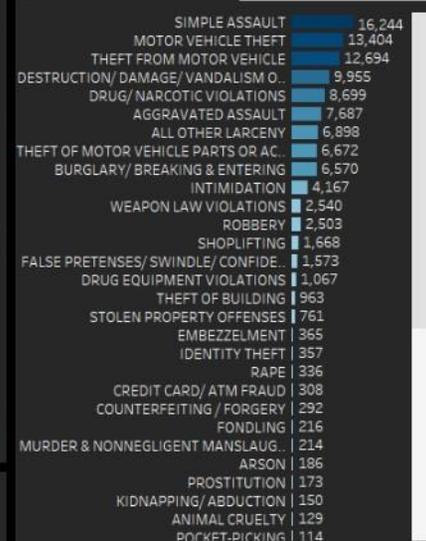
Crimes Against

Crimenes por Víctima



Crimes

Crimenes



Hover over the bars or numbers for definitions. Control+click to select multiple crimes.

16.41 Murders per 100K people in Dallas
Homicidios por cada 100K personas en Dallas

Notes: Data is not final and is subject to change for several reasons including the following: delayed crime reporting (crime counts are based on the date the crime occurred not the date the crime is reported), updates to the crime report (details of the report might be edited as crimes are investigated), and changes made to NIBRS crime codes as determined by the State of Texas or the FBI. To find your neighborhood police officer (NPO) click [here](#). Dashboard created by Office of Data Analytics and Business Intelligence.

Data through 1/4/2023



Dallas Crime Analytics Overview

Resumen de las Analíticas de D...
Summary of crime data

Select Year 2022

Hide Summary

Day Month ?

CITY WIDE SUMMARY OF CRIME STATISTICS 2022

Select Page

107,445

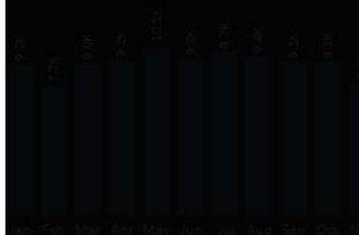
Total Crimes
Crimenes Totales

Select Crime Type to Filter Page

All Violent Crimes Family Violence Hate Crimes

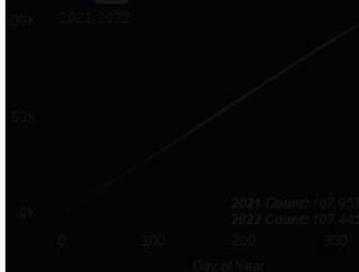
Crimes by Month

Crimenes por Mes



Crime Count Running Total

Recuento de Delitos en Total



Count: the number of crimes that occurred in 2022

Notes: Data is not final and is subject to change for several reasons: crimes are investigated, and changes made to NIBRS coding.

Total Crimes

Total crimes counted according to NIBRS rules

107,445 crimes in 2022
107,953 crimes in 2021
-508 (-0.5%) change year-over-year

Violent Crimes

Violent crimes are Aggravated Assault, Murder & Non-negligent Manslaughter, Robbery, Rape, Sodomy, Sexual Assault with an Object, Fondling, Incest, and Statutory Rape.

11,081 crimes in 2022
11,698 crimes in 2021
-617 (-5.3%) change year-over-year

Violent Crime Breakdown

	YTD	YTD Previous	YTD Y/Y %	YTD Y/Y Count
AGGRAVATED ASSAULT	7,687	8,042	-4.4%	-355
ROBBERY	2,503	2,506	-0.1%	-3
RAPE	336	430	-21.9%	-94
FONDLING	216	262	-17.6%	-46
MURDER & NONNEGLIGENT MANSLAUGHTER	214	222	-3.6%	-8
SODOMY	87	164	-47.0%	-77
SEXUAL ASSAULT WITH AN OBJECT	35	72	-51.4%	-37
INCEST	3	0		3

Family Violence

Family Violence is an act by a member of a family or household against another member that is intended to result in physical harm, bodily injury, assault, or a threat that reasonably places the member in fear of imminent physical harm. The law excludes the reasonable discipline of a child.

15,129 crimes in 2022
15,946 crimes in 2021
-817 (-5.1%) change year-over-year

Hate Crimes

41 crimes in 2022
19 crimes in 2021
22 (115.8%) change year-over-year

Definitions

Crimes YTD: the number of crimes that have occurred year-to-date (January 1, 2023 to January 4, 2023)

Crimes YTD last year: the number of crimes that occurred year-to-date last year (January 1, 2022 to January 4, 2022)

Change year-over-year: count change and percent change in the Crimes YTD compared to Crimes YTD last year

41

Hate Crimes
Crimenes de Odio

Crimes Against

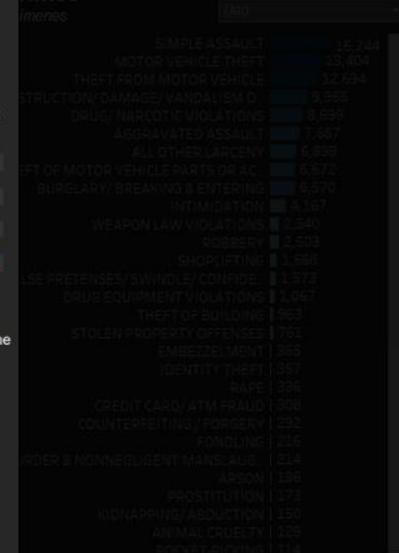
Crimenes por Víctima



Crimes

Crimenes

Select Crime Category



Click over the bars or numbers for definitions. Control-click to select multiple crimes.

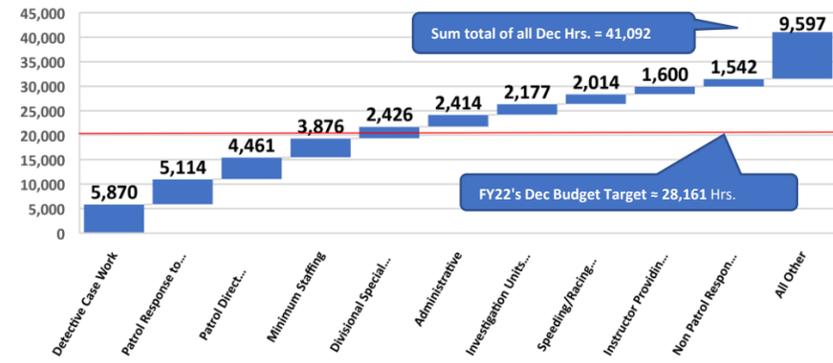
16.41 Murders per 100K people in Dallas
Asesinatos por cada 100K personas en Dallas

As to the crime report (details of the report) might be added as Analytics and Business Intelligence.

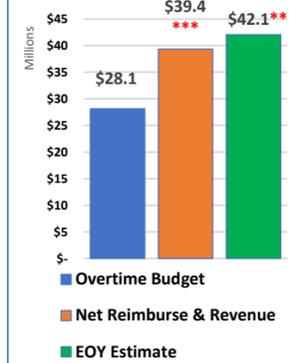
Dallas Police Department Dashboard December 2022

FY22-23 BUDGET

December Top 10 OT Activity Codes (By Hrs.)*



Sworn Overtime

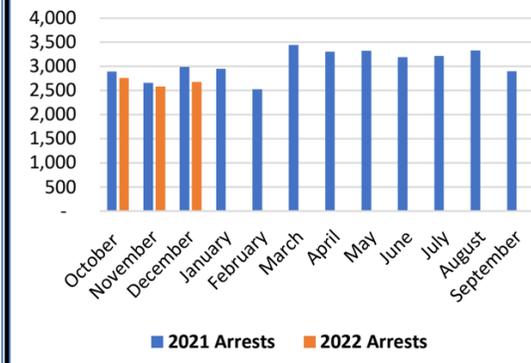


Total Budget



CRIME REPORTING *****

Total Arrests



Year to Date Crime (NIBRS)

January 1, 2022 -December 31, 2022

Offense	2022	2021	Count DIFF	% Change	Clearance Rate
Person					
Assault Offenses	28,032	29,197	-1,165	-4.0%	60.5%
Agg Assault FV	1,906	1,975	-69	-3.5%	
Simple Assault FV	14,204	14,878	-674	-4.5%	
Homicide Offenses	248	269	-21	-7.8%	65.9%
Murder & Nonnegligent Manslaughter	214	222	-8	-3.6%	
Human Trafficking	33	36	-3	-8.3%	69.2%
Kidnapping / Abduction	150	177	-27	-15.3%	85.7%
Sex Offenses, Forcible	678	929	-251	-27.0%	71.3%
Sex Offenses, Nonforcible	0	0	0	0.0%	0.0%
Sub-Total	29,141	30,608	-1,467	-4.8%	61.0%
Property					
Arson	186	233	-47	-20.2%	8.7%
Bribery	3	2	1	50.0%	66.7%
Burglary / Breaking & Entering	6,539	7,003	-464	-6.6%	6.8%
Counterfeiting / Forgery	288	336	-48	-14.3%	14.0%
Destruction / Vandalism	9,906	10,596	-690	-6.5%	9.3%
Embezzlement	363	322	41	12.7%	17.5%
Extortion / Blackmail	11	16	-5	-31.3%	0.0%
Fraud	2,269	2,273	-4	-0.2%	45.5%
Larceny / Theft	28,921	28,326	595	2.1%	3.5%
Motor Vehicle Theft	13,356	11,939	1,417	11.9%	7.4%
Robbery	2,500	2,506	-6	-0.2%	25.2%
Stolen Property Offenses	760	529	231	43.7%	92.3%
Sub-Total	65,102	64,081	1,021	1.6%	9.0%
Society					
Animal Cruelty	129	99	30	30.3%	16.1%
Drug / Narcotics	9,758	9,858	-100	-1.0%	62.2%
Gambling	64	60	4	6.7%	16.7%
Pornography / Obscene Material	64	45	19	42.2%	50.0%
Prostitution Offenses	274	271	3	1.1%	88.4%
Weapon Law Violations	2,542	2,929	-387	-13.2%	75.4%
Sub-Total	12,831	13,262	-431	-3.2%	64.6%
Total	107,074	107,951	-877	-0.8%	28.9%

SWORN STAFFING AND HIRING FISCAL YEAR****

Function	FY 22-23 YTD	FY 21-22	FY 20-21
CBD	78	80	84
Central	190	180	185
NE	300	311	327
SE	267	279	304
SW	255	265	263
NW	228	236	237
NC	214	214	187
SC	254	264	314
Nuisance Abatement	11	10	8
Community Affairs (NPO)	103	92	82
Right Care	22	18	13
Patrol Total	1,922	1,948	2,004
Support	96	118	105
Administrative	141	136	126
Investigations	481	462	479
Tactical and Special Ops	269	256	257
Trainees	164	164	149
Total	3,073	3,084	3,120

PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	Crime Change by Division			Response time		
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
CBD						
Central	-2.02%	9.93%	-5.67%	6.74%	7.52	31.91
NE	-4.47%	-2.66%	-18.44%	-2.93%	8.88	75.23
SE	-5.70%	0.82%	-8.12%	-5.05%	10.54	104.13
SW	-3.59%	-0.69%	-15.89%	-0.90%	10.27	67.84
NW	1.77%	3.55%	-19.00%	2.17%	9.02	41.90
NC	-2.99%	1.07%	-6.41%	1.44%	8.55	32.98
SC	-11.59%	-3.47%	-18.05%	-7.00%	10.95	86.16

*CBD crime and response time data included in Central

INTERNAL AFFAIRS*****

Complaint Type	2022 YTD	2021 YTD	% Change
Investigations Completed	296	349	-15.2%
Use of Force Complaints Received	69	43	60.5%

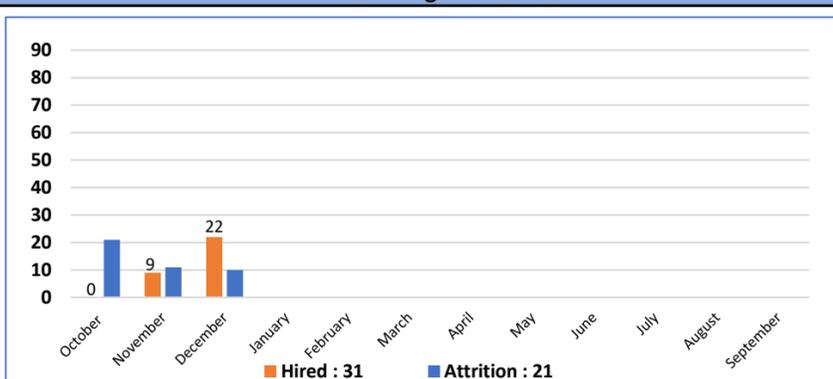
Investigations Over 200 Days *****	2022 YTD	2021 YTD	% Change
Active Investigations	38	0	
Investigation suspended	10	3	
Awaiting Corrective Action	7	58	

COMMUNICATIONS

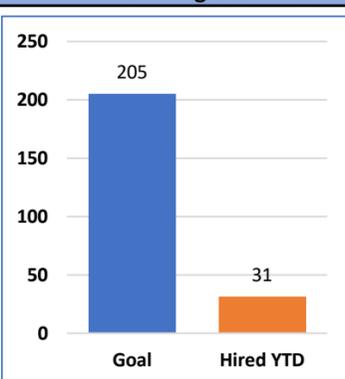
911 Call Center Information		
911 Calls MTD	Dec Avg Answer	Dec Service Level
153,187	0:02	97.84%

911 Operator Staffing			
Trainee	Operator	Actual	Authorized
7	106	113	144

FY 22-23 Hiring and Attrition



FY22-23 Hiring Goal : 250



Top 911 Calls

Type	Calls YTD	December-2022	December-2021
Major Disturbance	115,698	8,982	9,853
Other Incidents *****	55,218	3,983	4,904
Other Escalated *****	54,603	5,072	4,559
Suspicious Person	26,143	1,979	2,255
Minor Accident	26,517	2,085	2,259
Business Alarm	18,447	1,500	1,575
Major Accident	20,508	1,776	1,767
Loud Music	18,971	1,408	1,856
Burg Motor Veh	4,303	297	351
Crisis Intervention	12,511	1,081	1,088
911 Hang-up	5,599	415	475

December Reports

Expeditor Reports		DORS Reports	
1,248		1,306	

Dispatched Calls and Response Time					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Dec-22	10.31	87.80	629.60	575.43	44,314
YTD 2022	9.50	64.51	381.14	441.02	568,952
Dec-21	8.71	49.80	333.88	401.94	49,465
YTD 2021	8.27	37.36	203.83	272.28	577,241

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY23's YTD expenditure trends.

*** Reimbursement and Revenue for DPD

**** Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

***** Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

***** Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

***** Crime reporting now includes NIBRS data. Data is preliminary.

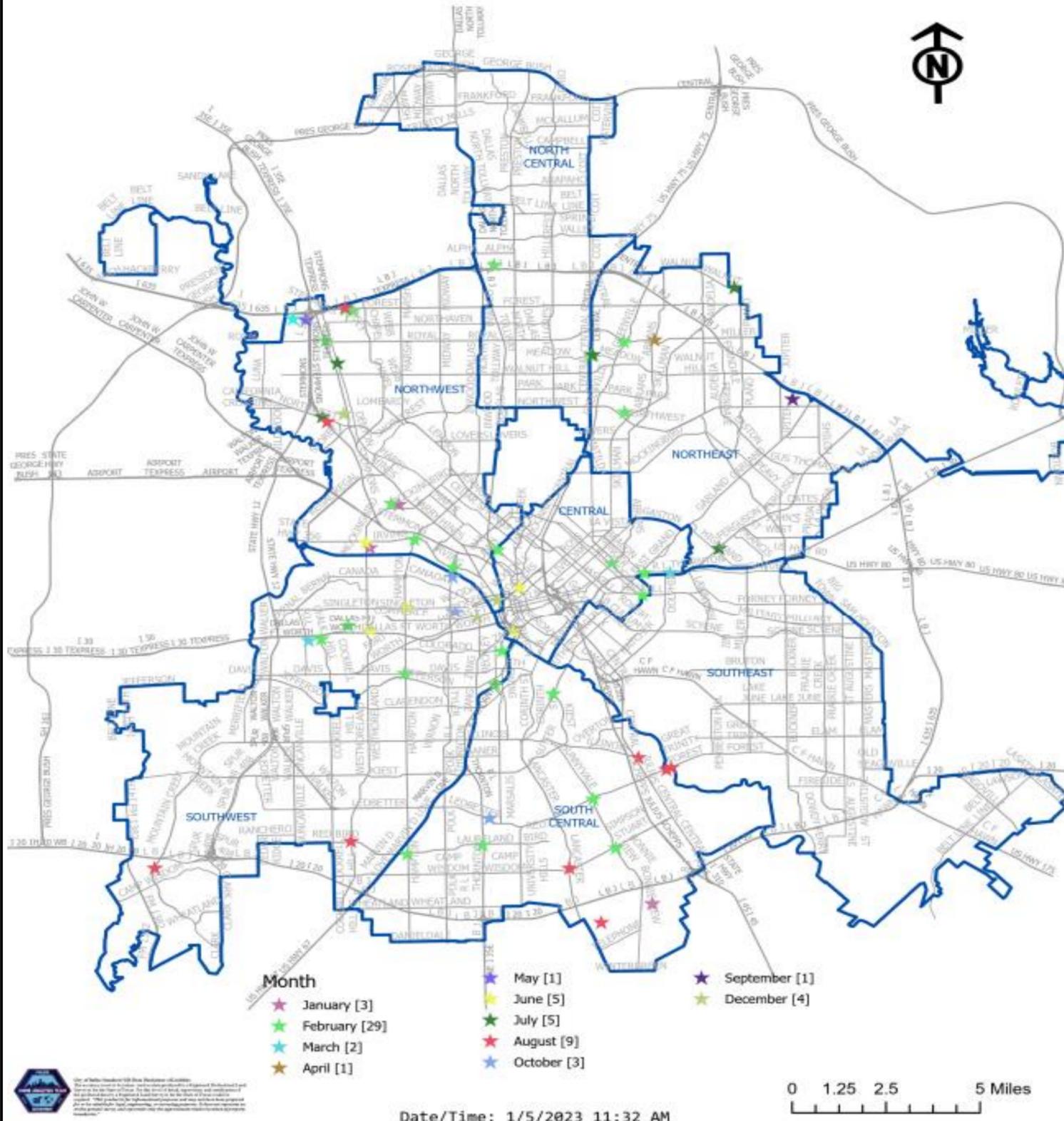
***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

***** 53 Use of Force Complaints occurred in 2022. 16 Use of Force complaints occurred between 2018 and 2021.

Dallas Police Department Racing / Speeding Dashboard December 2022

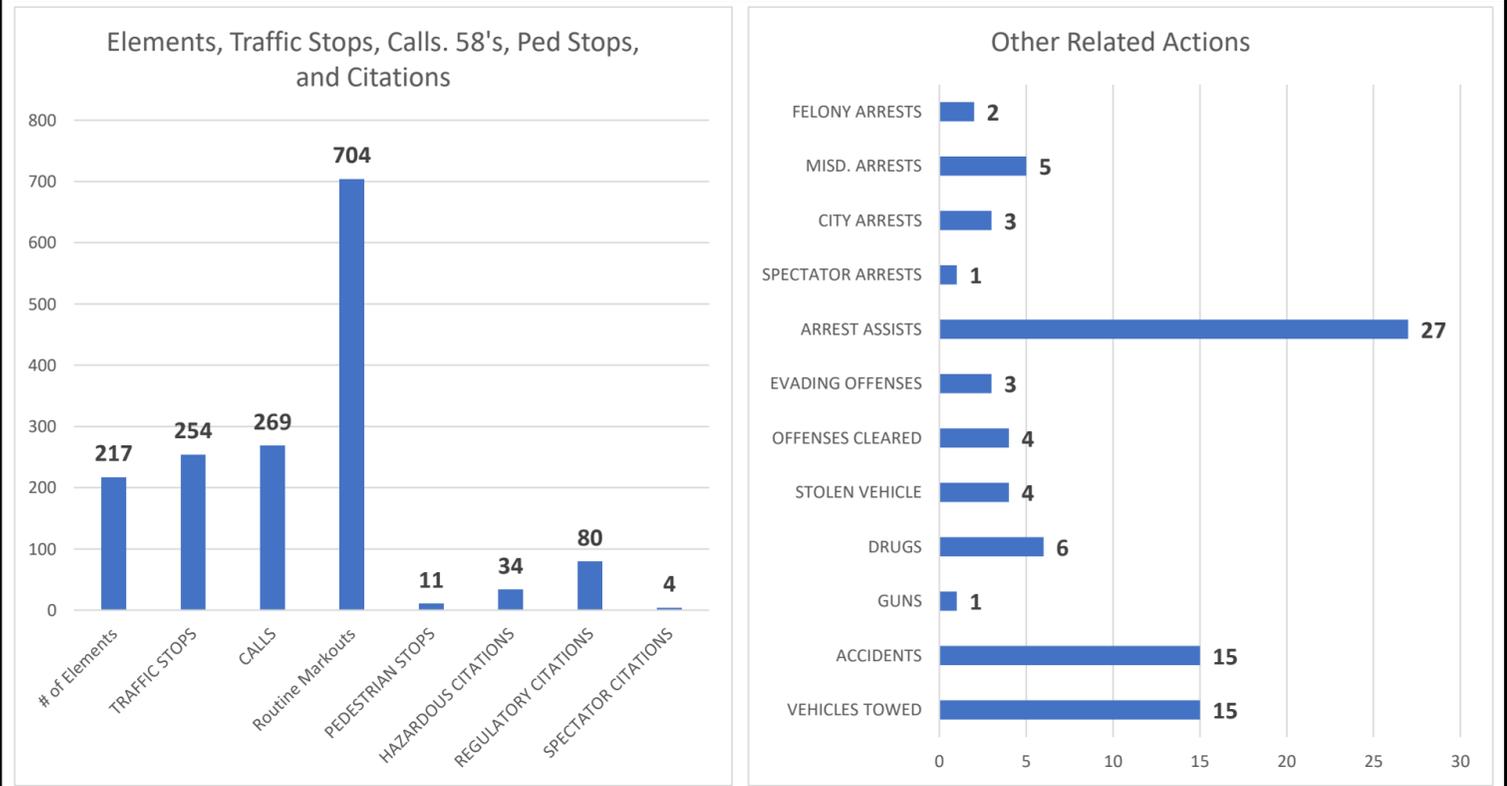
Racing / Speeding Hotspots

Takeover Locations

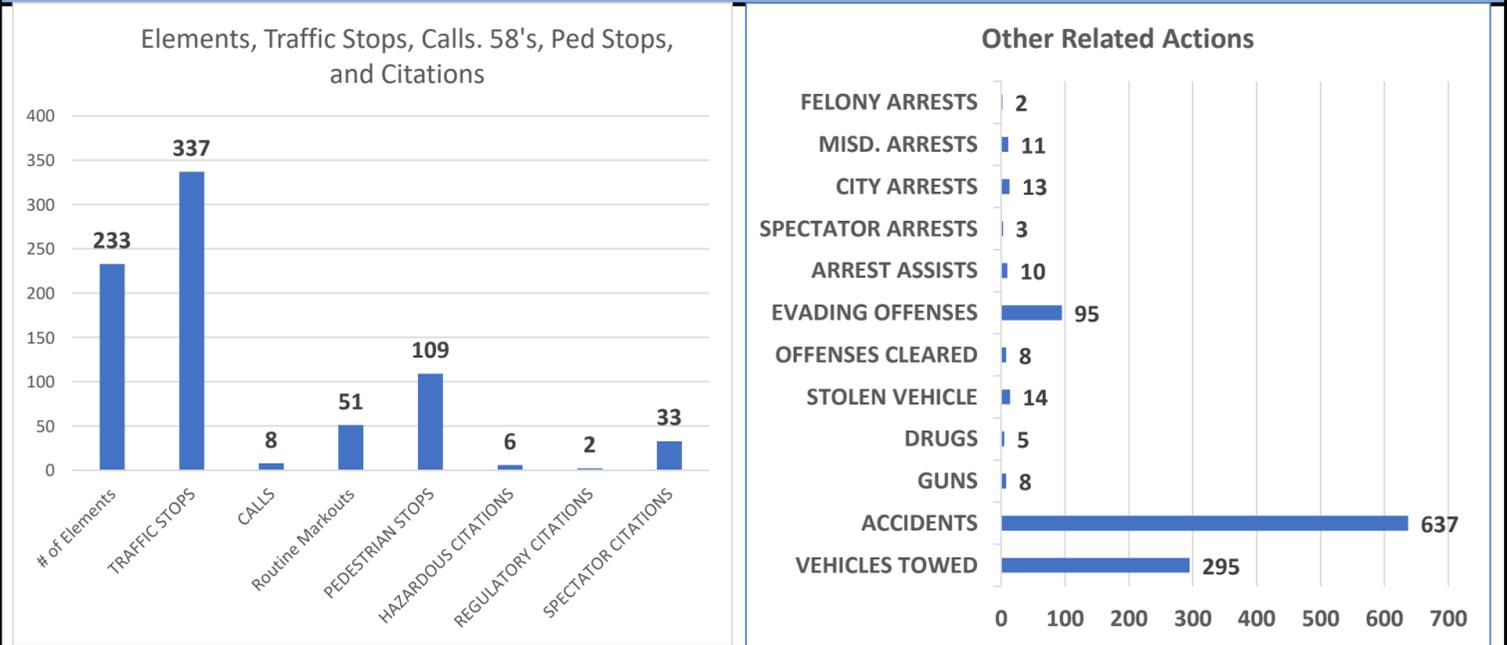


Racing / Speeding Operational Activity

November



December



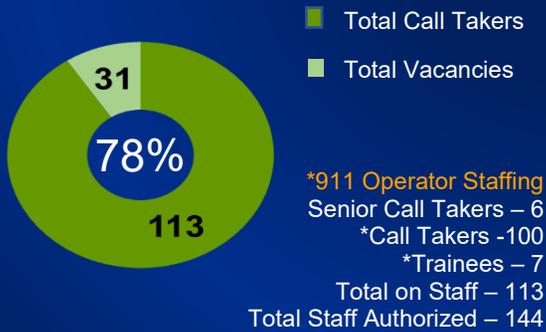
Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard (December) 2022

Call Center Staffing



Service Level Comparison			
Month	FY'23	FY'22	FY'21
October	98.40%	88.83%	68.97%
November	98.58%	94.57%	73.94%
December	97.84%	97.60%	71.90%
January		98.07%	72.54%
February		99.01%	52.91%
March		98.16%	56.59%
April		97.87%	60.24%
May		97.82%	41.51%
June		97.48%	55.04%
July		94.39%	81.88%
August		96.92%	88.27%
September		98.26%	85.85%

The NENA standard recommends 90% of all incoming calls be answered in 10 seconds or less



December 2022
Service Level

97.84%



YTD Level
Jan 1 – Dec 31, 2022

97.68%



Average Answer Time
December 2022

0:02



December 2022
Total 9-1-1 Calls

153,187



Call Takers in Training

7



Call Takers in Background

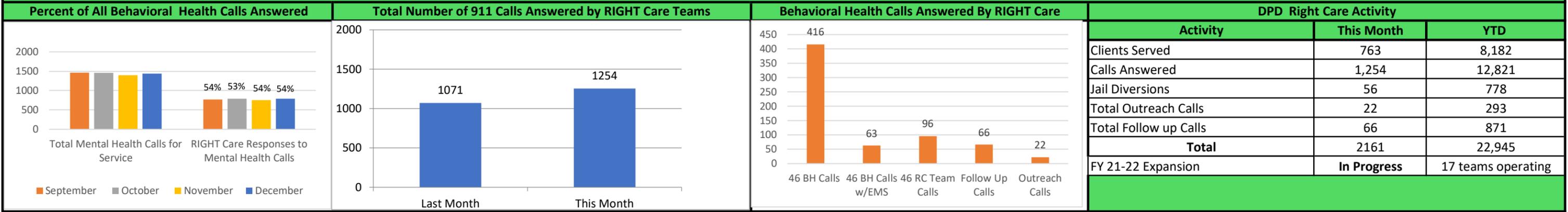
2

Total Emergency Calls			
Month	FY' 23	FY' 22	FY' 21
October	152,305	169,217	165,038
November	139,556	146,055	154,647
December	153,187	155,427	158,259
January		142,329	152,558
February		126,752	165,670
March		149,460	170,351
April		154,103	169,187
May		162,569	193,895
June		154,464	187,044
July		167,423	183,655
August		156,616	163,077
September		152,545	160,078

FY' 22 Total **1,836,960** FY' 21 Total **2,023,459** = ▼ 9.22% (decrease)

Office of Integrated Public Safety Solutions - December 2022 Dashboard

Rapid Integrated Group Healthcare Team

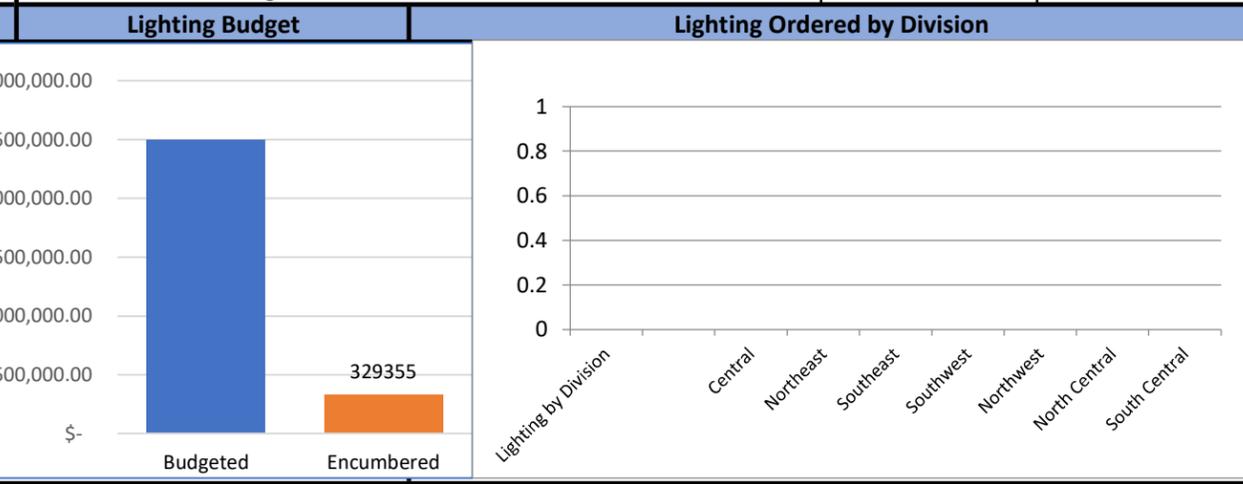
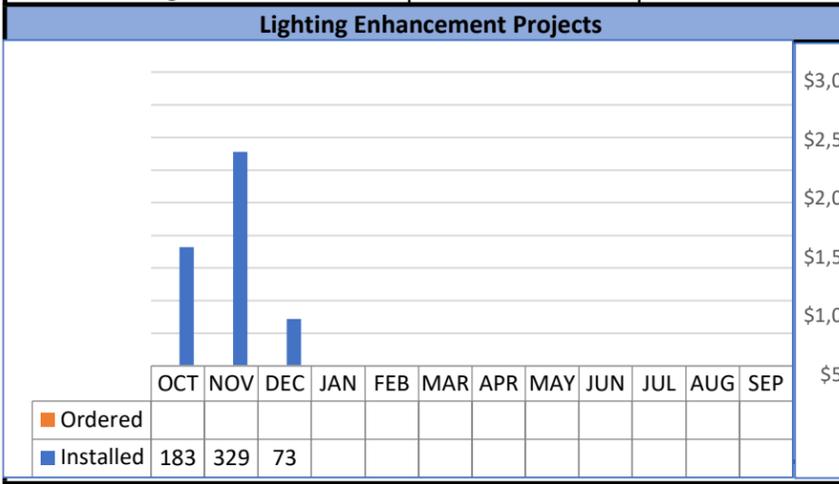


Nuisance Abatement		
Activity	This Month	FYTD
Properties Investigated	36	288
Contacts with property owners	72	442
Meetings attended	59	582
Cases closed	0	43
Active Cases	New Case	FYTD
Central Open Cases	3	6
Northeast Open Cases	6	13
Southeast Open Cases	5	14
Southwest Open Cases	5	10
Northwest Open Cases	7	14
North Central Open Cases	3	7
South Central Open Cases	11	25
Total Cases	40	89
Staffing	Authorized	Current
Sergeant	1	1
Detectives	9	8
Intelligence Officer	1	1

Risk Terrain Modeling Area Environmental Interventions		
Interventions	This Month	FYTD
Code violations identified and worked	1,085	3,726
Code cases complete by owner compliance	37	172
Code cases complete through city intervention	65	234
Commercial business inspections	535	1,554
Vacant lots remediated	21	123
Zoning cases worked	350	910
Substandard structure cases worked	315	1,314
Effectiveness Measure: Percentage Increase or Decrease		
Malcolm X/Marburg	40%	-40%
Illinois Ave	0%	0%

Multifamily Inspection & Compliance Action Team		
Activity	This Month	YTD
Multifamily Property Deficiencies Identified	30	1303
Deficiencies Addressed by Property Owner	145	503
In Progress Deficiencies to be Addressed	17	800

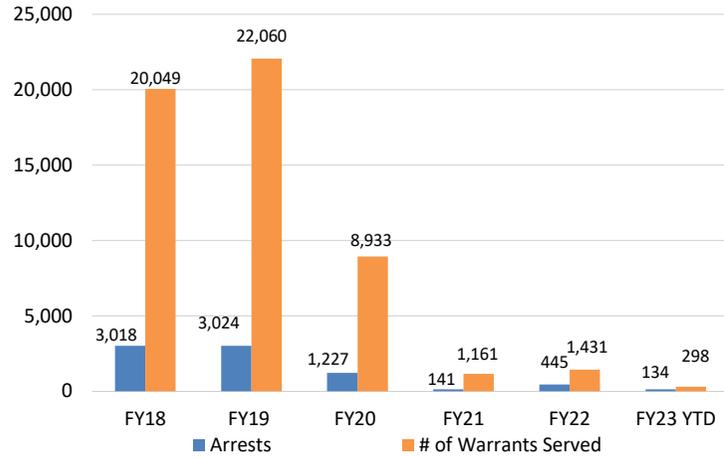
City Funded Violence Interruption Programs		
Youth Advocate Programs		
Activity	This Month	Year to Date
Violence Interruption Contacts	5	13
Mentoring Contacts	149	631
Social Service Referrals	60	107
Employment Opportunity Referral	33	62
Hospital Response	1	1
Community Engagement Events	7	20
Coordination Meetings	8	20
Youth Programs	3	8



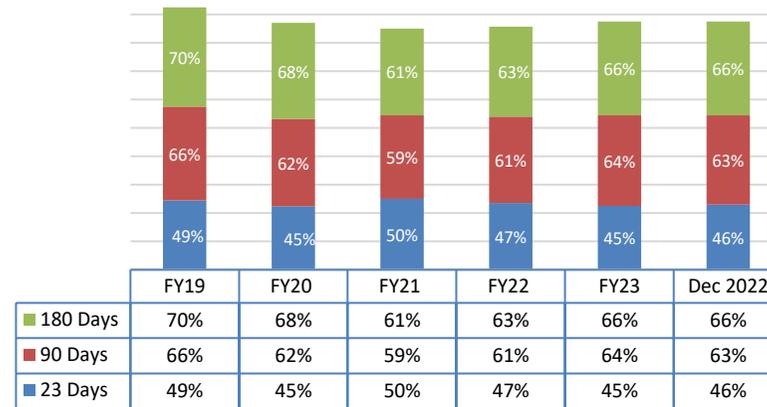
Crisis Intervention Team		
Referrals Received	This Month	Year to Date
DFR Referral	2	66
DPD Referral	82	1,097
Community Referral	2	51
Clients Served	This Month	Year to Date
Verified Social Service Referrals	21	435

Municipal Court Dashboard: Month Ending December 31, 2022

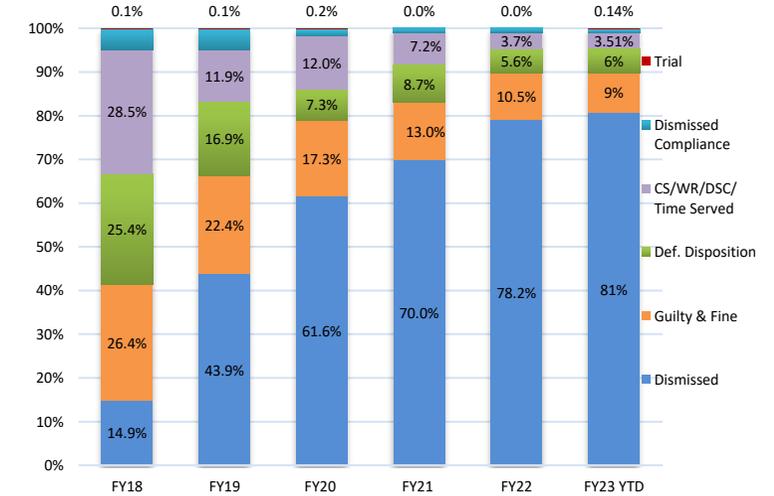
Warrant Enforcement



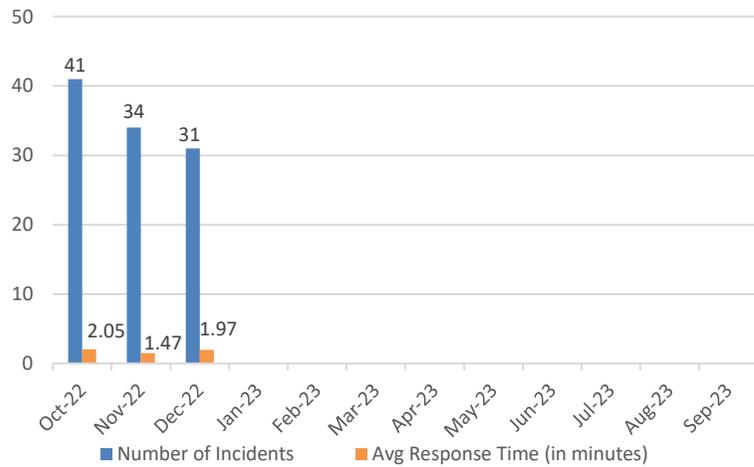
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



Courthouse Dispositions



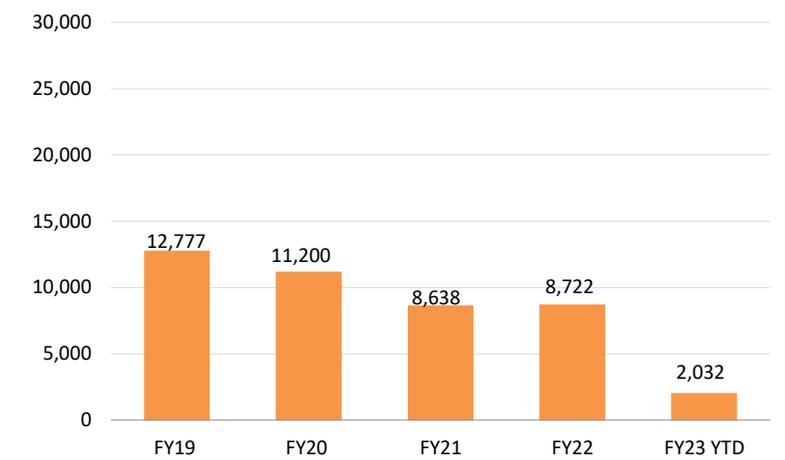
Security Incidents and Response Time



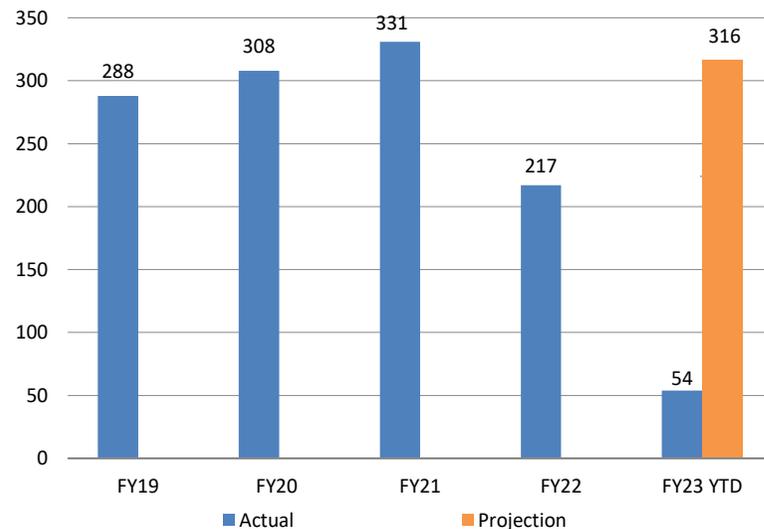
*Municipal Court Budget



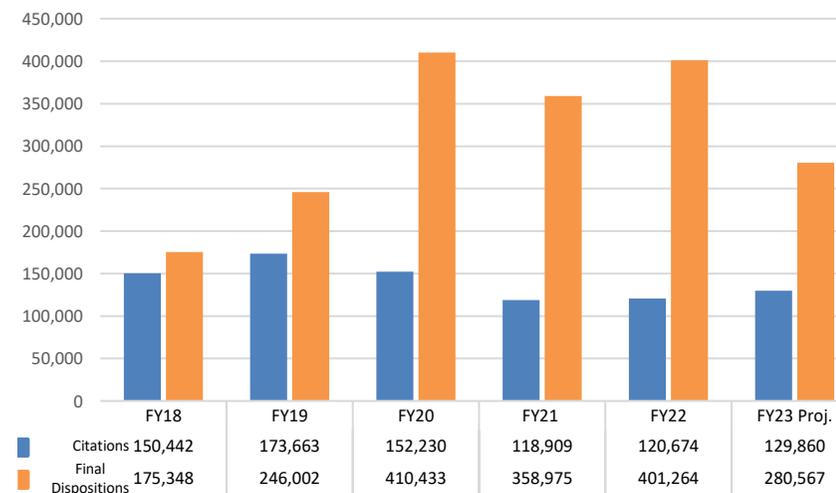
City Detention Center Book-Ins



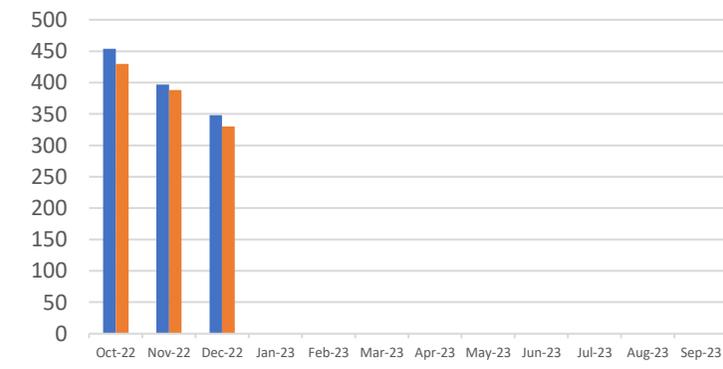
Environmental Cases Filed



Citation Count & Final Dispositions



Sobering Center Performance



Date	Admissions	Admissions Interviewed	Interviewed Homeless	Total Interviewed	Homeless Percentage	Provided Services	Percentage	Repeat Offenders
Dec-22	348	330	44	94.8%	13.3%	48	14.5%	11
FY23 YTD	1199	1148	156	95.7%	13.6%	177	15.4%	15