

May 8, 2024

WHEREAS, on December 9, 2020, the City Council authorized a five-year service price agreement for software maintenance and support for the integrated billing system for the Water Utilities Department with SAP Public Services, Inc. in the estimated amount of \$3,609,417.80, by Resolution No. 20-1912.

Now, Therefore,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

SECTION 1. That the City Manager is hereby authorized to execute a service contract with Itineris NA, Inc. (VC28210), approved as to form by the City Attorney, for a citywide integrated customer information and billing software system for the Water Utilities Department for a term of ten years, in an amount not to exceed \$34,224,209. If the service was bid or proposed on an as needed basis, unit price basis for performance of specified tasks, payments made to Itineris NA, Inc. shall be based only on the amount of the services directed to be performed by the City and properly performed by Itineris NA, Inc. under the contract.

SECTION 2. That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$34,224,209 (subject to annual appropriations) to Itineris NA, Inc. from Service Contract No. DWU-2023-00020688.

SECTION 3. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.