

Memorandum



CITY OF DALLAS

DATE September 9, 2024

Honorable Members of the Public Safety Committee
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno
Gay Donnell Willis

SUBJECT **Dallas Police Department Public Safety Dashboards – August 2024**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. In August 2024, Violent Crime was -11.56% with -798 crimes year to date, compared to August 2023.

For your quick reference, you can access DPD's Dashboard using the following link:
[DPD Dashboard](#).

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Executive Assistant Chief Michael Igo at michael.igo@dallaspolice.gov.

Please contact me if you have any questions or need additional information.

Service First, Now!

A handwritten signature in blue ink, appearing to read 'D. Artis'.

Dominique Artis
Chief of Public Safety (I)
[Attachment]

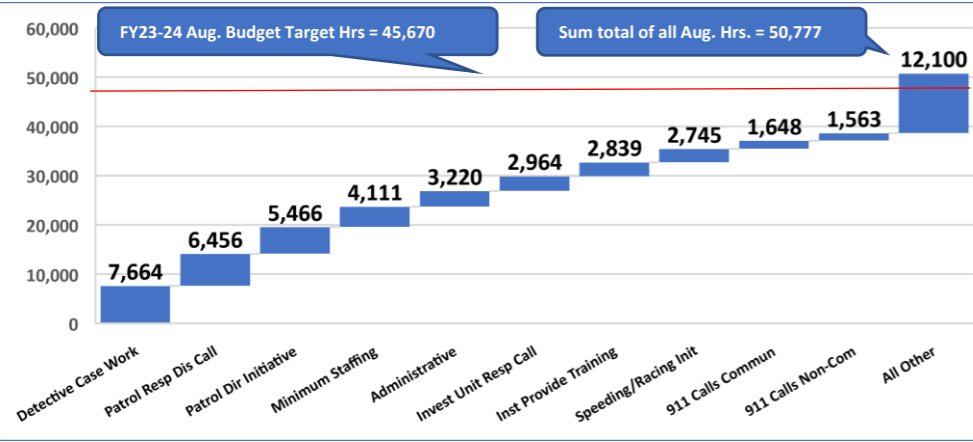
c: Kimberly Bizer Tolbert, City Manager (I)
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Dev Rastogi, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager

Alina Ciocan, Assistant City Manager
Donzell Gipson, Assistant City Manager (I)
Robin Bentley, Assistant City Manager (I)
Jack Ireland, Chief Financial Officer
Elizabeth Saab, Chief of Strategy, Engagement, and Alignment (I)
Directors and Assistant Directors

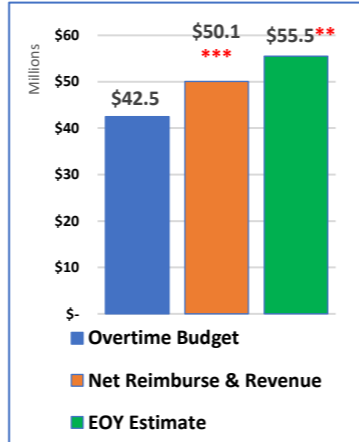
Dallas Police Department Dashboard August 2024

FY23-24 BUDGET

August Top 10 OT Activity Codes (By Hrs.)*



Sworn Overtime

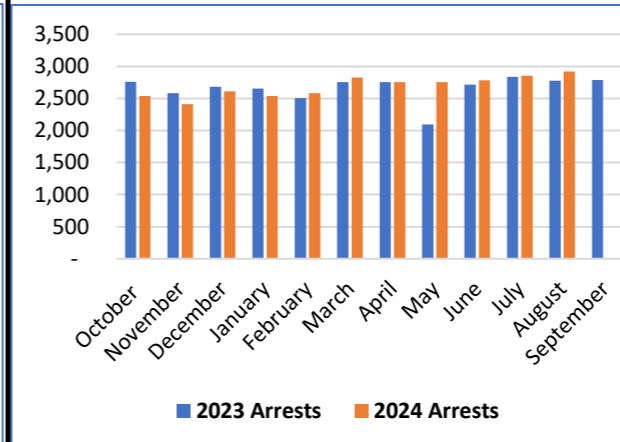


Total Budget



CRIME REPORTING *****

Total Arrests



Year to Date Crime (NIBRS) January 1, 2024 - August 31, 2024

Offense	2024	2023	Count DIFF	% Change	Clearance Rate
Person					
Assault Offenses	17,198	17,762	-564	-3.2%	59.0%
Agg Assault FV	1,120	1,145	-25	-2.2%	-
Simple Assault FV	6,728	6,663	65	1.0%	-
Homicide Offenses	164	193	-29	-15.0%	75.0%
Murder & Nonnegligent Manslaughter	131	170	-39	-22.9%	-
Human Trafficking	60	46	14	30.4%	48.2%
Kidnapping / Abduction	137	118	19	16.1%	73.5%
Sex Offenses	436	574	-138	-24.0%	55.2%
Sub-Total	17,995	18,693	-698	-3.7%	59.2%
Property					
Arson	101	84	17	20.2%	5.9%
Bribery	2	1	1	100.0%	100%
Burglary / Breaking & Entering	3,881	4,143	-262	-6.3%	8.0%
Counterfeiting / Forgery	115	177	-62	-35.0%	12.2%
Destruction / Vandalism	5,947	6,735	-788	-11.7%	10.3%
Embezzlement	93	198	-105	-53.0%	18.3%
Extortion / Blackmail	5	37	-32	-	40.0%
Fraud	1,651	1,758	-107	-6.1%	51.9%
Larceny / Theft	16,452	18,843	-2,391	-12.7%	5.5%
Motor Vehicle Theft	10,161	12,012	-1,851	-15.4%	6.3%
Robbery	1,500	1,606	-106	-6.6%	26.4%
Stolen Property Offenses	544	606	-62	-10.2%	98.5%
Sub-Total	40,452	46,200	-5,748	-12.4%	10.6%
Society					
Animal Cruelty	103	70	33	47.1%	24.3%
Drug / Narcotics	7,500	6,913	587	8.5%	62.5%
Gambling	63	51	12	23.5%	20.6%
Pornography / Obscene Material	39	39	0	0.0%	51.3%
Prostitution Offenses	274	485	-211	-43.5%	72.3%
Weapon Law Violations	1,461	1,635	-174	-10.6%	69.7%
Sub-Total	9,440	9,193	247	2.7%	63.2%
Total	67,887	74,086	-6,199	-8.4%	30.1%

SWORN STAFFING AND HIRING FISCAL YEAR****

Function	FY 23-24 YTD	FY 22-23 YTD	FY 21-22
CBD	93	89	80
Central	158	168	180
NE	280	274	311
SE	242	256	279
SW	244	241	265
NW	222	228	236
NC	184	193	214
SC	239	238	264
Nuisance Abatement	6	9	10
Community Affairs (NPO)	104	102	92
Right Care	22	23	18
Patrol Total	1,794	1,818	1,948
Support	127	119	118
Administrative	190	182	136
Investigations	507	500	462
Tactical and Special Ops	287	275	256
Trainees	168	164	164
Total	3,073	3,058	3,084

PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	Crime Change by Division				Response time	
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
CBD						
Central	7.06%	-15.40%	-24.51%	-7.60%	7.42	40.42
NE	-0.21%	-14.15%	-26.47%	-10.81%	10.29	121.90
SE	-9.47%	-11.72%	-13.06%	-3.29%	14.22	140.25
SW	-6.88%	-0.86%	-10.85%	-3.86%	11.94	71.22
NW	-5.89%	-11.06%	-17.52%	-9.44%	8.96	49.89
NC	5.93%	-21.93%	-27.34%	-14.98%	10.10	58.30
SC	-9.00%	-11.57%	-19.44%	-9.94%	12.39	86.10

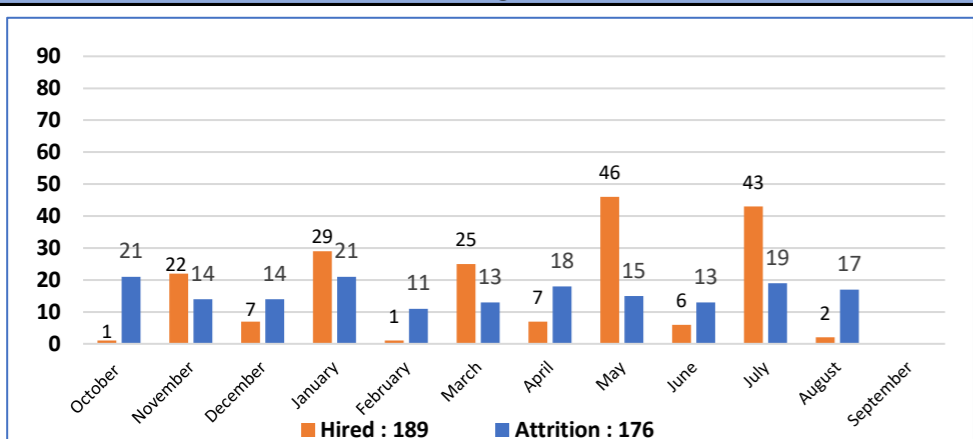
INTERNAL AFFAIRS*****

Complaint Type	2024 YTD	2023 YTD	% Change
Investigations Completed	174	177	-1.7%
Use of Force Complaints Received	39	54	-27.8%
Investigations Over 200 Days *****			
Active Investigations	29	Awaiting Chief of Police Hearing	4
Investigation suspended	11	Awaiting Bureau Chief Hearing	9
Awaiting Corrective Action	28	Total	81

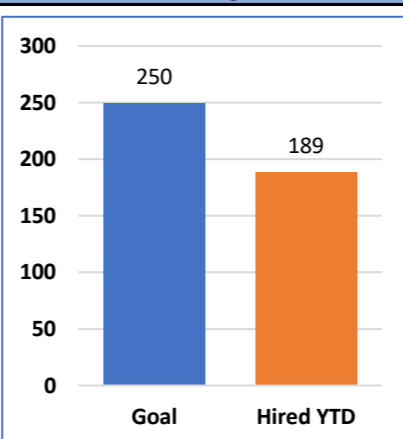
COMMUNICATIONS

911 Call Center Information			
911 Calls MTD	Aug Avg Answer	Aug Service Level	
155,863	3 Seconds	94.86%	
911 Operator Staffing			
Trainee	Operator	Actual	Authorized
13	88	101	130

FY 23-24 Hiring and Attrition



FY23-24 Hiring Goal : 250



Top 911 Calls

Type	Calls YTD	August-2024	August-2023
Major Disturbance	67,958	8,582	9,122
Other Incidents *****	35,005	4,520	4,653
Other Escalated *****	40,621	5,028	5,320
Suspicious Person	16,368	2,091	1,922
Minor Accident	9,667	1,081	2,094
Business Alarm	12,133	1,481	1,631
Major Accident	12,940	1,709	1,693
Loud Music	12,623	1,323	1,161
Burg Motor Veh	776	78	118
Crisis Intervention	8,662	1,084	1,137
911 Hang-up	2,696	350	385

August Reports

Expeditor Reports	DORS Reports
1,814	1,835

Dispatched Calls and Response Time

Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Aug-24	11.39	93.29	214.04	244.38	39,795
YTD 2024	10.98	82.09	209.76	240.08	325,989
Aug-23	11.18	95.63	360.45	336.91	44,427
YTD 2023	11.25	108.15	664.54	702.75	365,292

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY23's YTD expenditure trends.

*** Reimbursement and Revenue for DPD

****Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

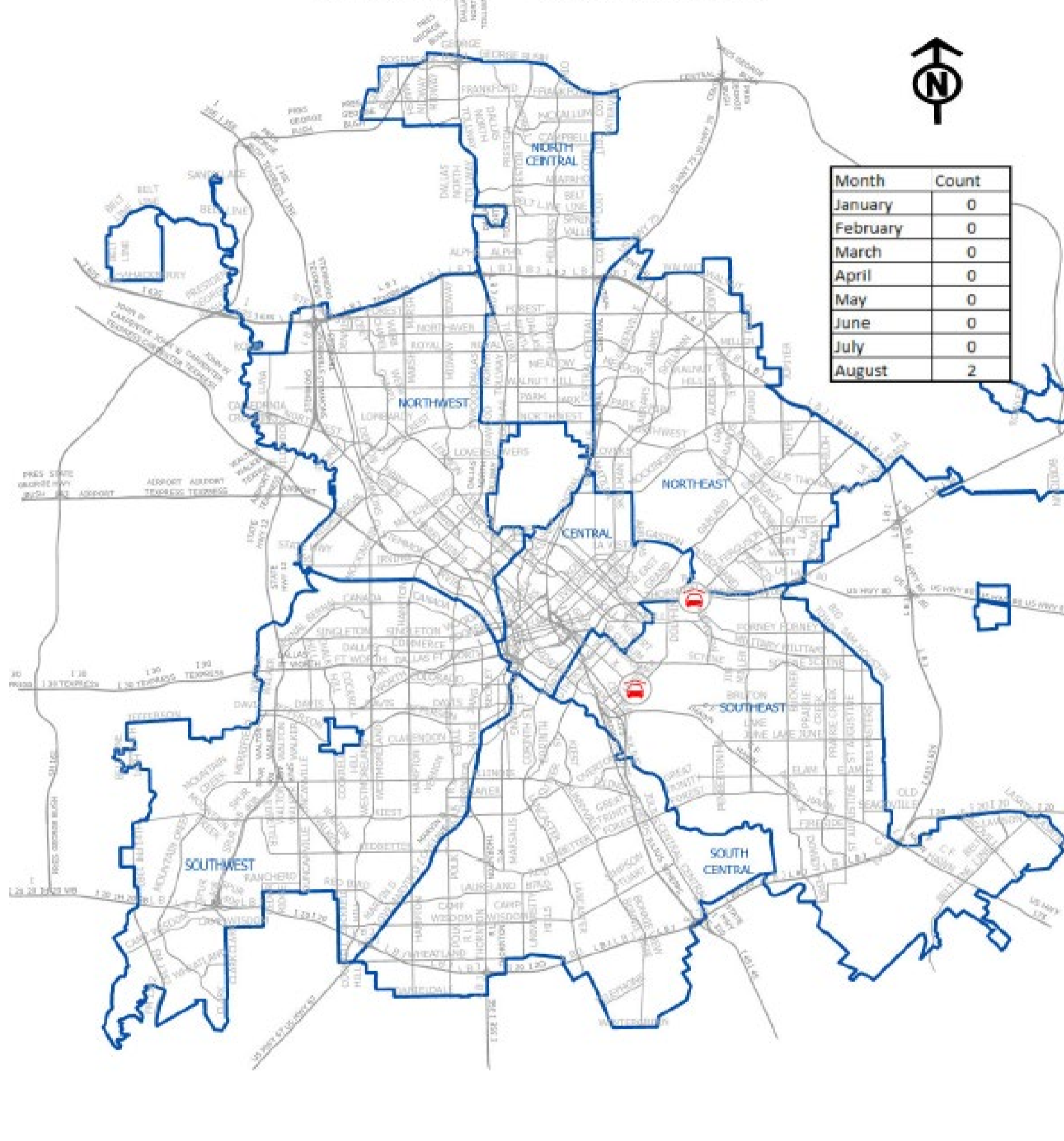
***** Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

***** Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

***** Crime reporting now includes NIBRS data. Data is preliminary.

***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

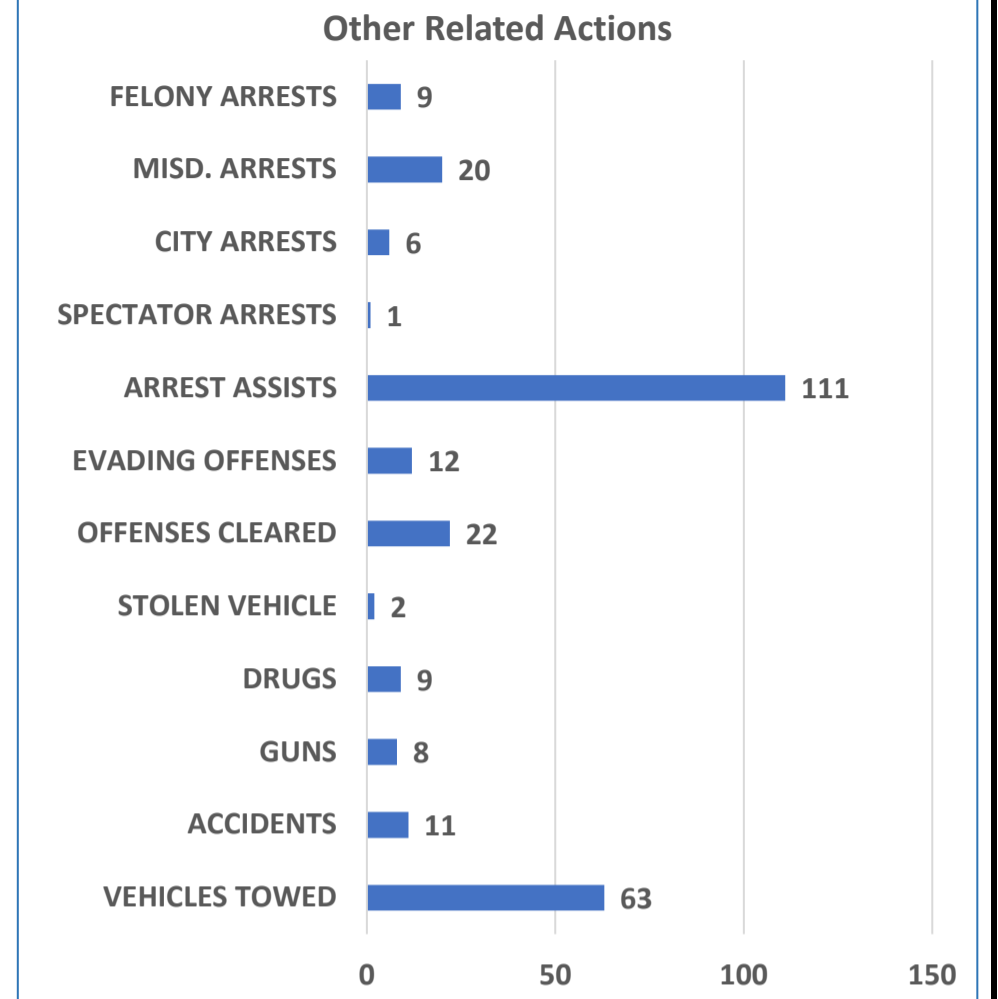
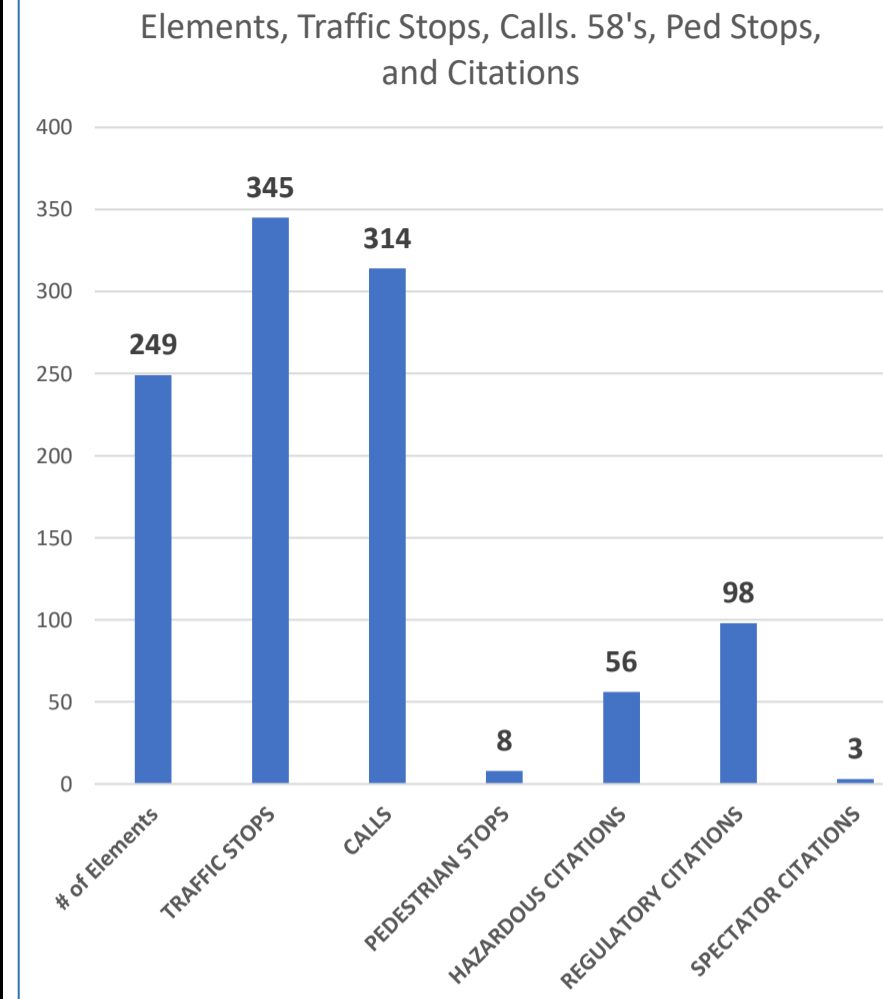
Takeover Locations



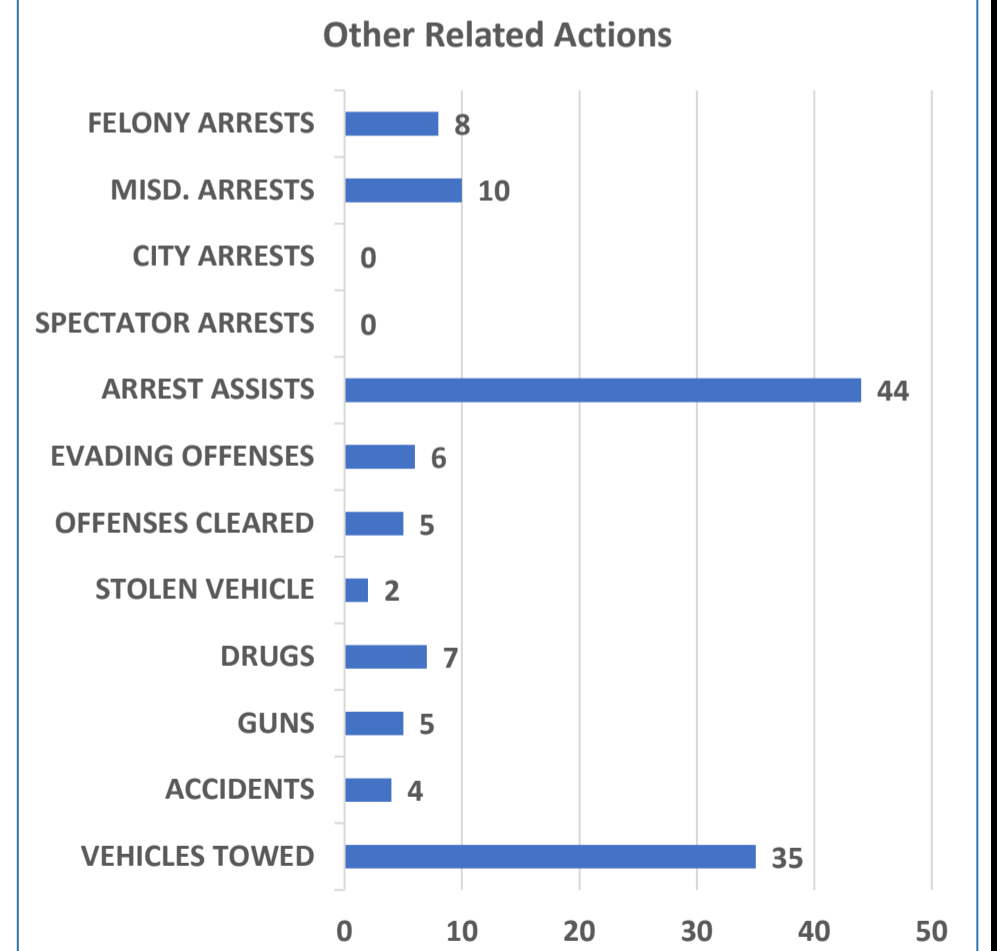
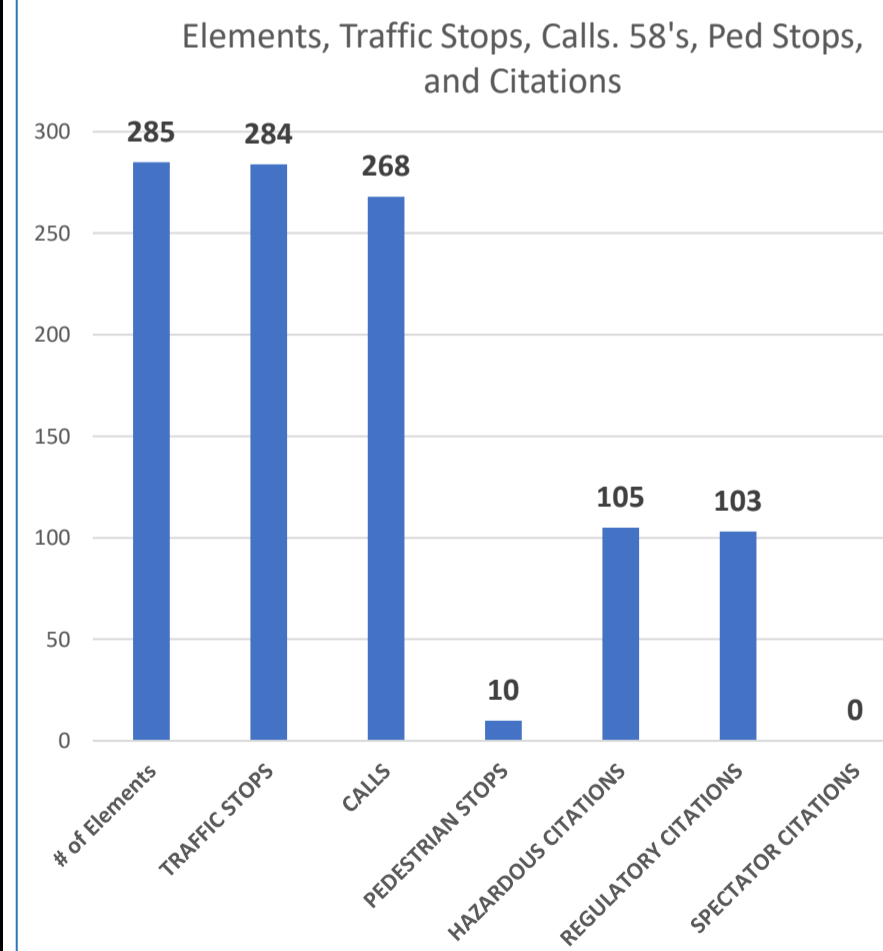
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Jul-24



Aug-24



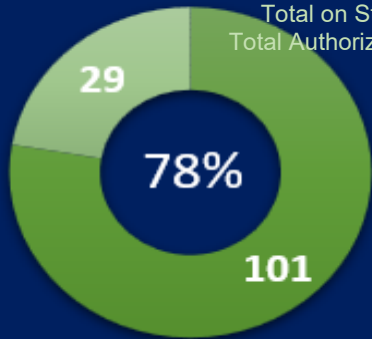
Notes: Take Over Locations- S. Malcolm X Blvd / Elsie Faye Higgins and Samuel Blvd / Ferguson

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard (August) 2024

Sr Call Takers – 09
 Call Takers -79
 Trainees – 13
 Total on Staff – 101
 Total Authorized – 130



Month	Service Level Comparison		
	FY'24	FY'23	FY'22
October	94.70%	98.40%	88.83%
November	95.10%	98.58%	94.57%
December	92.21%	97.84%	97.60%
January	94.39%	98.25%	98.07%
February	92.23%	98.25%	99.01%
March	92.94%	97.05%	98.16%
April	94.15%	94.23%	97.87%
May	82.61%	75.04%	97.82%
June	88.04%	91.12%	97.48%
July	93.69%	93.10%	94.39%
August	94.86%	95.96%	96.92%
September		92.16%	98.26%
FY' Service Level	92.09%	93.62%	96.47%

Month	Total Emergency Calls		
	FY' 24	FY' 23	FY' 22
October	153,609	152,305	169,217
November	138,000	139,556	146,055
December	145,062	153,187	155,427
January	140,401	146,772	142,329
February	135,117	137,468	126,752
March	148,588	162,022	149,460
April	149,403	162,761	154,103
May	173,916	195,513	162,569
June	157,962	183,954	154,464
July	157,965	174,320	167,423
August	155,863	159,472	156,616
September		154,748	152,545

FY' 23 Total 1,922,078 FY' 22 Total 1,836,960 = 4.63% (increase)



August 2024
Service Level

94.86%



YTD Level
Jan 1 – August 31, 2024

91.41%



Average Answer Time
August 2024

:03



August 2024
Total 9-1-1 Calls

155,863



Call Takers in Training

13



Call Takers in Background

24