

Memorandum



CITY OF DALLAS

DATE September 10, 2021

TO Honorable Members of the Public Safety Committee

SUBJECT **September 22, 2021, City Council Agenda Item #50; 21-1670 – Interlocal Agreement for Biomedical On-Line Supervision with Dallas County- Dallas Fire- Rescue’s Department**

The following agenda item is scheduled to go before City Council on September 22, 2021.

Agenda Item #50; 21-1670

Authorize an interlocal agreement for Biomedical On-Line Supervision with Dallas County Hospital District d/b/a Parkland Health and Hospital System for a twelve-month period of October 1, 2021 to September 30, 2022 - Not to exceed \$603,652 - Financing: General Fund

Background

The BioTel System is staffed by physicians, paramedics, Registered nurses, and clerical staff who are approved by Parkland, to provide medical control for paramedics in the field via radio and telemetered patient data. Parkland provides on-line medical assistance and advice concerning emergency medical services, and a pre-hospital emergency medical control system known as BioTel to provide the following services:

- Coordinating on-line medical control and rectifying medical problems associated with the operation of the BioTel program by the BioTel Medical Director.
- Supply twenty-four (24) hours a day, seven days a week medical control (i.e., medical advice) when requested by System’s paramedics who are assisting patients.
- Respond to a field paramedic's request for assistance immediately after receipt of a call.
- BioTel staff assist as needed in contacting a hospital to which a critical priority patient is en route and provide that hospital with all pertinent data concerning the patient.
- BioTel staff monitors area hospitals’ capabilities and helps coordinate EMS transports to appropriate facilities as provided in accordance with departmental procedures approved by the BioTel Medical Director.
- Assists other medical personnel in emergency situations. The BioTel staff contacts an Emergency Medicine Physician when a request for assistance is made and records all recommended treatment and maintains all appropriate records.

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SUBJECT **Dallas Fire-Rescue's EMS Quality Assurance Program and Update on State Investigations**

Please contact me if you have any questions.



Jon Fortune
Assistant City Manager

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors