

Memorandum



CITY OF DALLAS

DATE December 9, 2024

Honorable Members of the Public Safety Committee
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno
Gay Donnell Willis

SUBJECT **December 11, 2024, City Council Agenda Item #24-3630 Software for a new Fire Station Alerting System for Dallas Fire-Rescue Department**

The following agenda item is scheduled to go before Council on December 11, 2024.

AGENDA ITEM #24-3630

Authorize **(1)** an acquisition contract for the purchase of the implementation of hardware and software for a new Fire Station Alerting System for Dallas Fire-Rescue Department managed by the Department of Information and Technology Services in an amount not to exceed \$3,638,102.80; and **(2)** a five-year service contract for maintenance and support for the new Fire Station Alerting System for Dallas Fire-Rescue Department managed by the Department of Information and Technology Services in an amount not to exceed \$914,063.04 - Honeywell International, most advantageous proposer of two - Total not to exceed \$4,552,165.84 - Financing: ARPA Redevelopment Fund (\$4,437,908.00) and Data Services Fund (\$114,257.84) (subject to annual appropriations)

BACKGROUND

This action does not encumber funds; the purpose of a service contract is to establish firm pricing for services, for a specific term, which are ordered on an as needed basis.

These contracts will allow for the implementation of hardware and software for a new Fire Station Alerting System and maintenance and support for Dallas Fire-Rescue Department managed by the Department of Information and Technology Services.

The Fire Station Alerting System plays a pivotal role in the operational efficiency and effectiveness of Dallas Fire-Rescue Department personnel, ensuring they are always prepared to respond to the needs of the community they serve. By promptly alerting personnel to incoming calls, the alerting system helps minimize response times, which is crucial for saving lives, protecting property, and mitigating the effects of emergencies. It ensures that firefighters can transition swiftly from their routine activities to a state of readiness, enabling them to deploy their skills, equipment, and resources effectively in emergency situations.

Key Benefits

- Alleviates stress to dispatchers by providing automated dispatching
- Uses heart friendly alert tones and light emitting diodes lighting to help eliminate/minimize responder's health issues
- Offers a mobile alerting application used on SMART phones, televisions, monitors, and other video devices
- In station zoned alerting
- Modular configurations for implementation based on personnel and current location

A six-member committee from the following departments reviewed and evaluated the qualifications:

- Business Enterprise Hub (1)
- Dallas Fire-Rescue Department (2)
- Department of Information and Technology Services (2)
- Office of Procurement Services (1)*

*The Office of Procurement Services evaluated cost and local preference, if applicable.

The committee selected the successful respondent on the basis of demonstrated competence and qualifications under the following criteria:

- Experience 30 points
- Approach 30 points
- Cost and Timeframe 20 points
- Business Inclusion and Development Plan 15 points
- Local Preference Program 5 points

As part of the solicitation process and in an effort to increase competition, the Office of Procurement Services used its procurement system to send out email notifications to vendors registered under relevant commodity codes. To further increase competition, the Office of Procurement Services uses historical solicitation information, the Internet, and vendor contact information obtained from user departments to contact additional vendors.

On November 10, 2015, the City Council authorized a living wage policy that requires contractors to pay their employees a "living wage" rate as established annually by the

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Massachusetts Institute of Technology Living Wage Calculator for Dallas County by Resolution No. 15-2141. The calculated living wage during the solicitation process of this contract is \$18.24; the selected vendor meets this requirement.

FISCAL INFORMATION

Fund	FY 2024	FY2025	Future Years
ARP Redevelopment Fund	\$3,638,102.80	\$228,515.76	\$571,289.44
Data Service Fund	\$ 0.00	\$ 0.00	\$114,257.84
Total	\$3,638,102.80	\$228,515.76	\$685,547.28

Should you have any questions or concerns please contact me at (214) 670-5299.

Service First, Now!



Dominique Artis
 Chief of Public Safety (I)

- c: Kimberly Bizer Tolbert, City Manager (I)
- Tammy Palomino, City Attorney
- Mark Swann, City Auditor
- Biliera Johnson, City Secretary
- Preston Robinson, Administrative Judge
- Dev Rastogi, Assistant City Manager
- M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
- Alina Ciocan, Assistant City Manager
- Donzell Gipson, Assistant City Manager (I)
- Robin Bentley, Assistant City Manager (I)
- Jack Ireland, Chief Financial Officer
- Elizabeth Saab, Chief of Strategy, Engagement, and Alignment (I)
- Directors and Assistant Directors