

Memorandum



CITY OF DALLAS

DATE June 10, 2024

TO Honorable Members of the Public Safety Committee

SUBJECT **Office of Integrated Public Safety Solutions Community Engagement Dashboard**

Data Analytics and Business Intelligence (DBI), in partnership with the Office of Integrated Public Safety Solutions (IPS), has worked to develop a fully automated community engagement dashboard. DBI and IPS will present the dashboard to the Public Safety Committee on Monday, June 10, for feedback.

Historically, dashboard metrics were manually curated by various staff across three different departments (IPS, TRN, DPD), resulting in a time consuming and labor-intensive process. DBI's work has automated the reporting process for IPS, providing monthly updates on IPS strategic priorities which include:

- RIGHT Care response and follow up activity.
- Crime prevention unit activity.
- Crisis intervention and MEDIC1 activity.
- Spatial relationship of activity relative to high-risk areas.
- Year-over-year performance metrics.
- And more.

Please contact Dr. Brita Andercheck, Chief Data Officer or Kevin Oden, Director of IPS if you have any questions.

A handwritten signature in blue ink that reads "Jack Ireland".

Jack Ireland
Chief Financial Officer

[Attachment]

c: Kimberly Bizzor Tolbert, Interim City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Billieae Johnson, City Secretary
Preston Robinson, Administrative Judge
Dominique Artis, Chief of Public Safety
Majed A. Al-Ghafry, Assistant City Manager

M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Alina Ciocan, Assistant City Manager
Donzell Gipson, Assistant City Manager
Robin Bentley, Assistant City Manager (I)
Elizabeth Saab, Chief of Strategy, Engagement and Alignment (I)
Directors and Assistant Directors



Office of Integrated Public Safety Solutions: Community Engagement Dashboard

Oficina de Soluciones Integradas de Seguridad Pública: Panel de Participación de la Comunidad



Integrated Public
Safety Solutions



1,317

RIGHT Care Calls for Service
May 2024
*Llamadas al equipo de atención
RIGHT*

55.5%

RIGHT Care Response to Mental
Health Calls
May 2024
*Respuesta del equipo de atención
RIGHT a las llamadas de salud
mental*

-28.5%

Victims of Gun Crime
May 2024
*Víctimas de delitos con armas de
fuego*

49

Crime Prevention Unit
Interventions
May 2024
*Intervenciones de la Unidad de
Prevención del Delitos*

17.6%

Streetlights Utilizing LED
May 2024
Farolas que utilizan LED

354

Crisis Intervention Calls for
Service
May 2024
Llamadas para intervención de crisis

Month

Year

Area

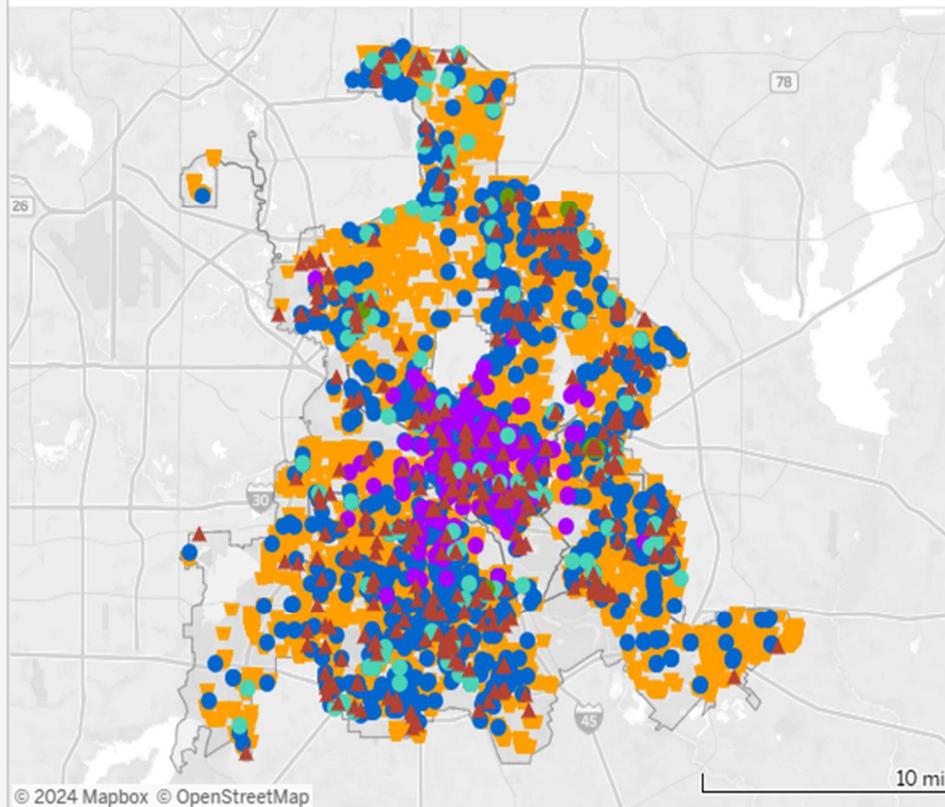
Map Legend *Leyenda de mapa*

- High-Risk Area ■
- High-Risk Catchment ■
- Right Care Team Call for Service ●
- Crisis Intervention Team Call for Service ●
- MEDIC1 Call for Service ●
- Crime Prevention Unit Intervention ●
- Victim of Gun Crime ▲
- LED Streetlight ▮



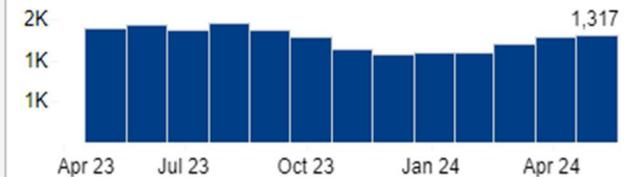
City of Dallas Map

Distritos del Concejo de la Ciudad de Dallas



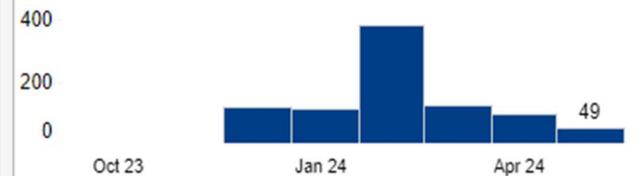
RIGHT Care Calls for Service

Llamadas al equipo de atención RIGHT



Crime Prevention Unit Interventions

Intervenciones de Unidad de Prevención de Delitos



Crisis Intervention Calls for Service

Llamadas para intervención de crisis

