

# Memorandum



CITY OF DALLAS

DATE June 10, 2024

TO Honorable Members of the Public Safety Committee

SUBJECT **Office of Integrated Public Safety Solutions Community Engagement Dashboard**

Data Analytics and Business Intelligence (DBI), in partnership with the Office of Integrated Public Safety Solutions (IPS), has worked to develop a fully automated community engagement dashboard. DBI and IPS will present the dashboard to the Public Safety Committee on Monday, June 10, for feedback.

Historically, dashboard metrics were manually curated by various staff across three different departments (IPS, TRN, DPD), resulting in a time consuming and labor-intensive process. DBI's work has automated the reporting process for IPS, providing monthly updates on IPS strategic priorities which include:

- RIGHT Care response and follow up activity.
- Crime prevention unit activity.
- Crisis intervention and MEDIC1 activity.
- Spatial relationship of activity relative to high-risk areas.
- Year-over-year performance metrics.
- And more.

Please contact Dr. Brita Andercheck, Chief Data Officer or Kevin Oden, Director of IPS if you have any questions.

A handwritten signature in blue ink that reads "Jack Ireland".

Jack Ireland  
Chief Financial Officer

## **[Attachment]**

c: Kimberly Bizzor Tolbert, Interim City Manager  
Tammy Palomino, City Attorney  
Mark Swann, City Auditor  
Billieae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Dominique Artis, Chief of Public Safety  
Majed A. Al-Ghafry, Assistant City Manager


M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Alina Ciocan, Assistant City Manager  
Donzell Gipson, Assistant City Manager  
Robin Bentley, Assistant City Manager (I)  
Elizabeth Saab, Chief of Strategy, Engagement and Alignment (I)  
Directors and Assistant Directors



# Office of Integrated Public Safety Solutions: Community Engagement Dashboard

Oficina de Soluciones Integradas de Seguridad Pública: Panel de Participación de la Comunidad



Integrated Public  
Safety Solutions 

1,317

RIGHT Care Calls for Service  
May 2024  
*Llamadas al equipo de atención  
RIGHT*

55.5%

RIGHT Care Response to Mental  
Health Calls  
May 2024  
*Respuesta del equipo de atención  
RIGHT a las llamadas de salud  
mental*

-28.5%

Victims of Gun Crime  
May 2024  
*Víctimas de delitos con armas de  
fuego*

49

Crime Prevention Unit  
Interventions  
May 2024  
*Intervenciones de la Unidad de  
Prevención del Delitos*

17.6%

Streetlights Utilizing LED  
May 2024  
*Farolas que utilizan LED*

354

Crisis Intervention Calls for  
Service  
May 2024  
*Llamadas para intervención de crisis*

Month

Year

Area

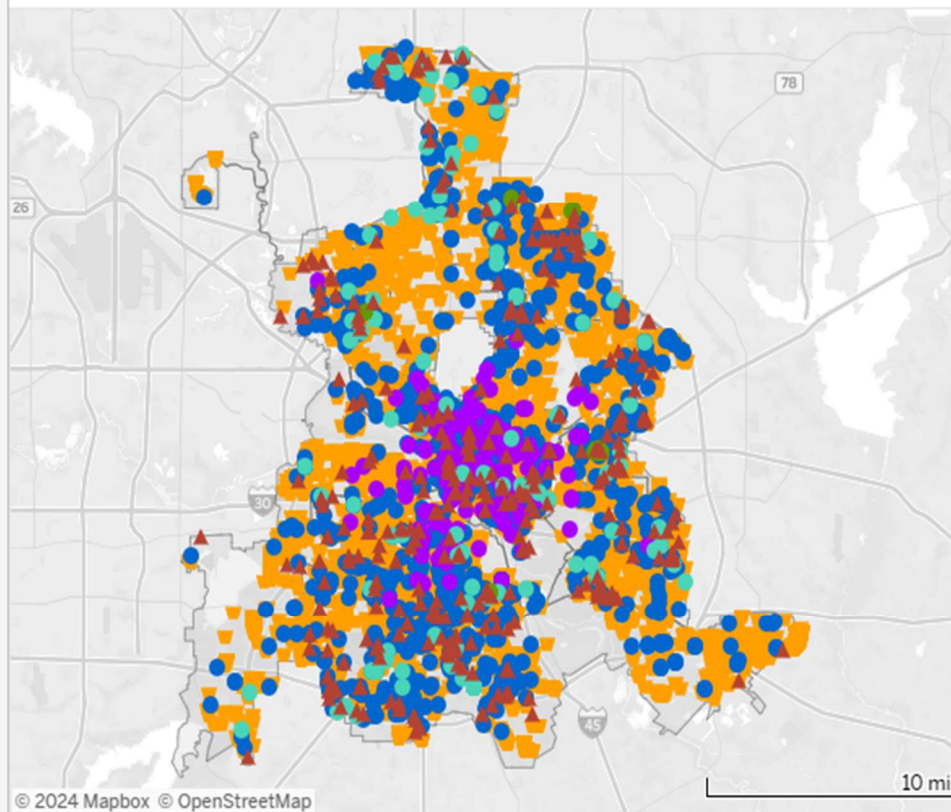
### Map Legend *Leyenda de mapa*

- High-Risk Area 
- High-Risk Catchment 
- Right Care Team Call for Service 
- Crisis Intervention Team Call for Service 
- MEDIC1 Call for Service 
- Crime Prevention Unit Intervention 
- Victim of Gun Crime 
- LED Streetlight 



### City of Dallas Map

*Distritos del Concejo de la Ciudad de Dallas*



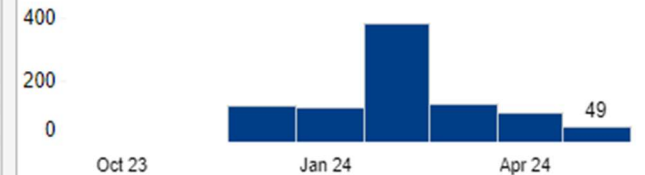
### RIGHT Care Calls for Service

*Llamadas al equipo de atención RIGHT*



### Crime Prevention Unit Interventions

*Intervenciones de Unidad de Prevención de Delitos*



### Crisis Intervention Calls for Service

*Llamadas para intervención de crisis*

