



City of Dallas

**Housing and Homelessness
Committee, November 9th, 2021**

**Dallas R.E.A.L. Time Rapid
Rehousing MDHA Dashboard
Presentation**



OHS, MDHA



Dallas R.E.A.L. Time Rapid Rehousing

- Collaborative model involving multiple governmental entities and COC service providers
- Funding from American Rescue Plan Act (ARPA) and philanthropy
- Rehousing and wraparound services
- **RESULT:** Responsible. Equitable. Accountable. Legitimate. access to housing for persons experiencing homelessness



Timeline Overview



October 2021

Provide new housing opportunities for sheltered & unsheltered residents

December 2022

Significant reduction in the number of encampments

September 2023

2,762+ residents sustainably housed.

Subsidies continue through 2024





Number served

Demographic data of all participants

Status at entry of program (sheltered or unsheltered)

Number of housing placements

Time from identification to move in

Racial Equity metrics including: identification ratios, match ratios, returns to homelessness, average length of stay in housing

Average length of stay in housing

Returns to homelessness

Permanent housing destinations





How is data being presented?

Dashboard Developed

- External
 - High level overview of progress
 - General public and stakeholders
 - Visible on the MDHA Website

• Two Phases

• Phase One: Data from October 1, 2021 start date live in November 2021

Phase Two: June 2022

- Longer term outcomes will not be available until people have been in the program for 6 months



October 2021 Progress



•Housing Opportunities

- Rapid Rehousing
Application and lease up process established
DHA software built and training scheduled for case managers
Referrals started
- Emergency Housing Vouchers (EHVs)
 - Application and lease up process established

Case Management and Navigation

- MDHA completed first of multiple RFP rounds
 - 11 Agencies funded for 34 Rapid Rehousing case managers
 - 6 Agencies funded for 27 EHV case managers
 - 3 Agencies funded for 14 system wide navigators





External Dashboard Mockup

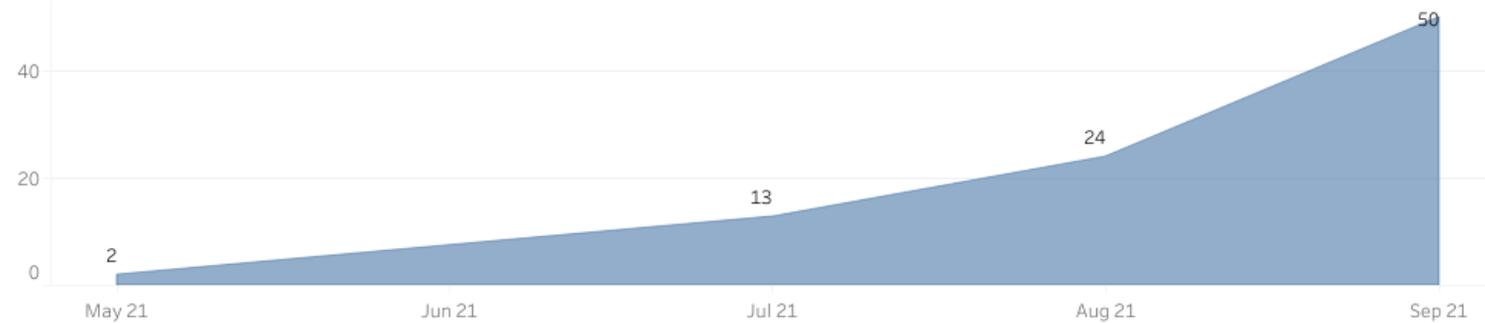
- Data is not live
- Population of the actual dashboard started Oct 1, 2021

Who are we serving?

Use the dropdown to the right to select intervention type

Intervention
All

Total Placements

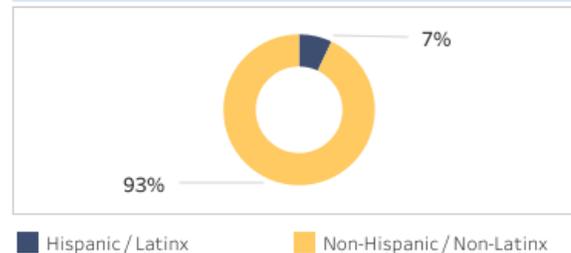


Demographic Breakdown (All)

Race



Ethnicity



Household Type



Rapid Rehousing

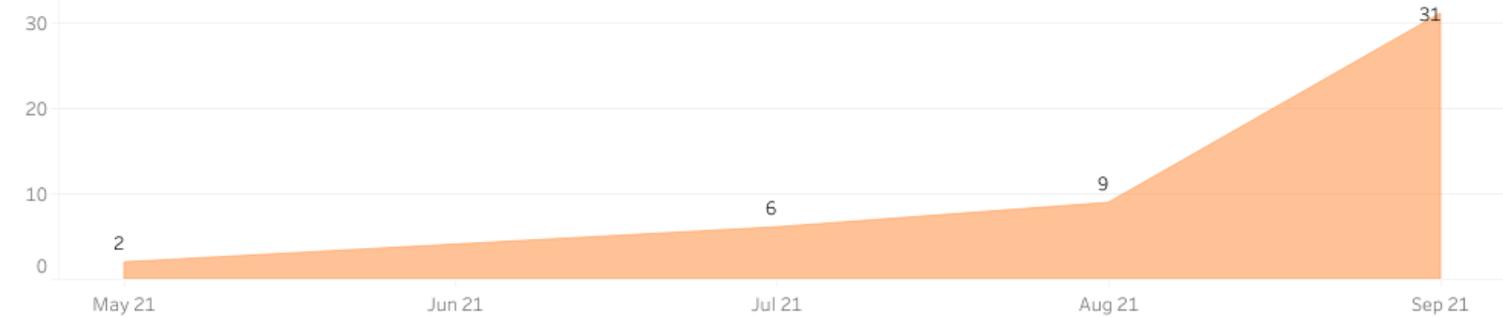


Who are we serving?

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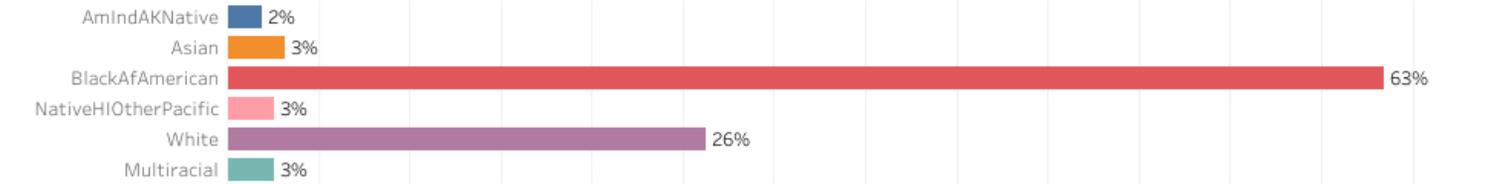
Intervention
Rapid Rehousing

Total Placements

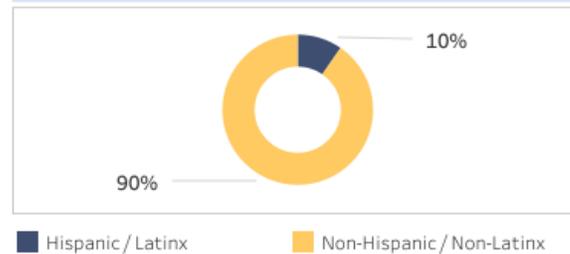


Demographic Breakdown (Rapid Rehousing)

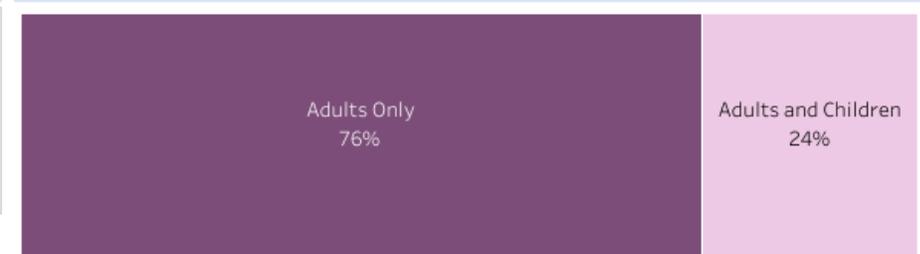
Race



Ethnicity



Household Type



Emergency Housing Vouchers

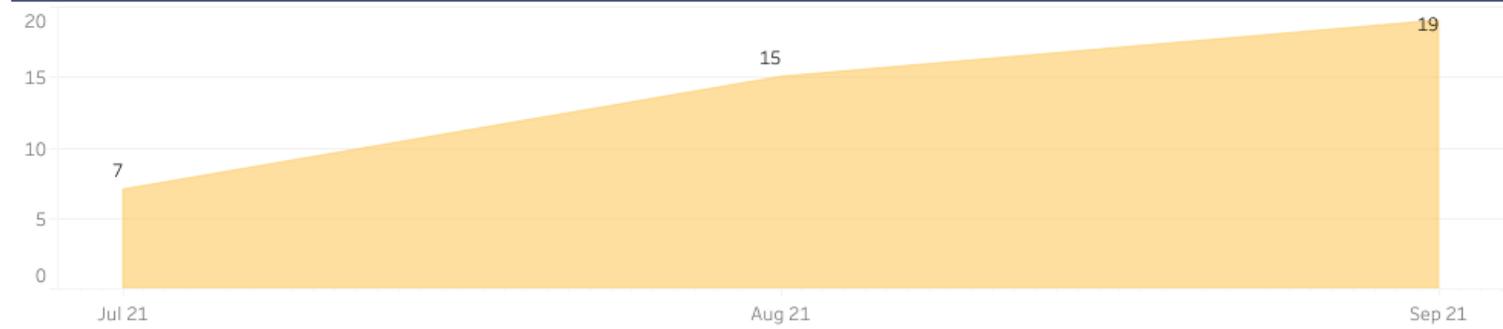


Who are we serving?

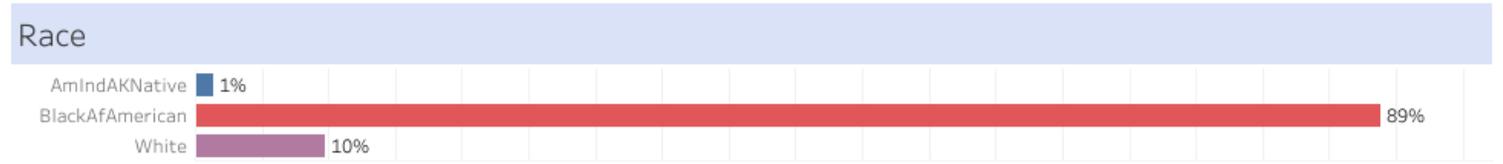
Use the dropdown to the right to select intervention type

Intervention
Emergency Housing Voucher

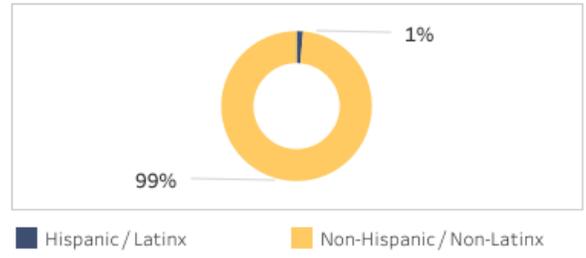
Total Placements



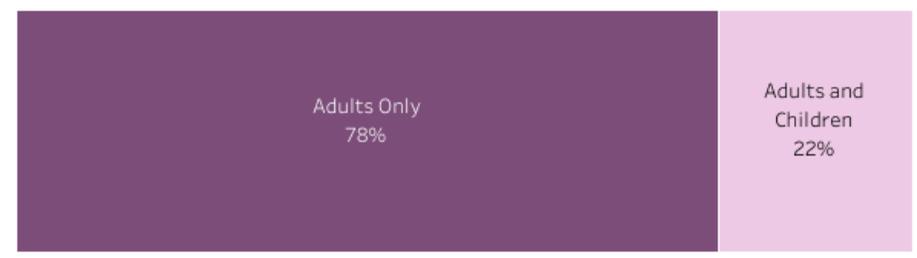
Demographic Breakdown (Emergency Housing Voucher)



Ethnicity



Household Type

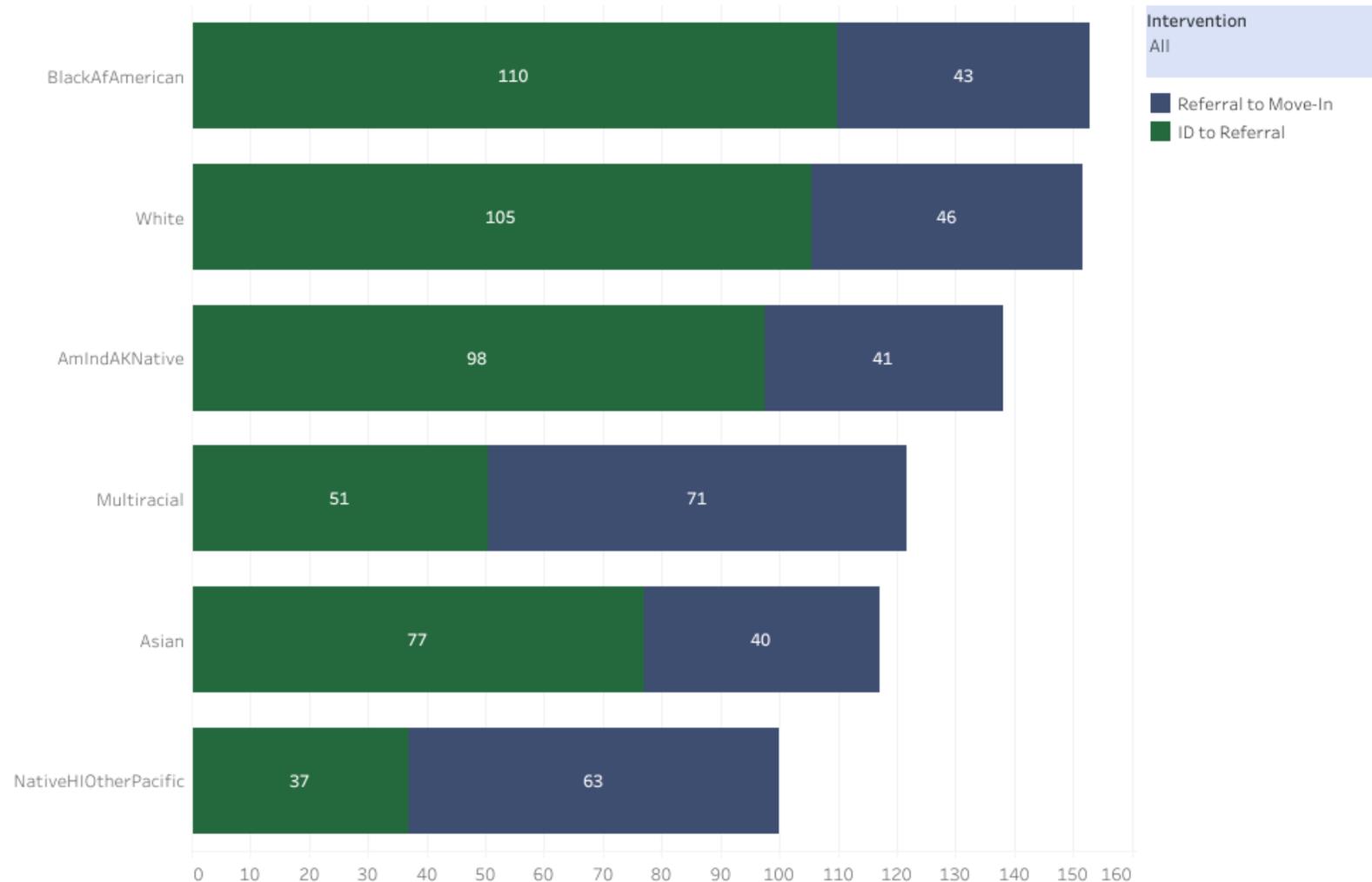


Racial Equity: Housing Assessments & Referrals



Examining Racial Equity in Housing Assessments and Referrals

Average Days from Identification to Housing (All)



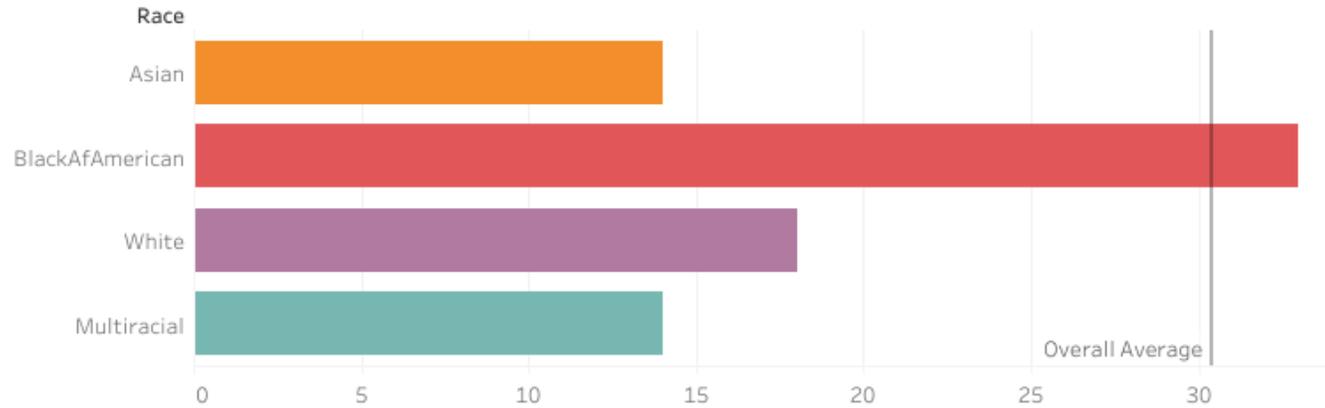
Racial Equity: Housing Retention



Examining Racial Equity in Housing Retention

Intervention
All

Average Days Housed by Program (All)



This graph is based on the length of time persons were served by housing programs following lease up. These values are cumulative and consider all past and present enrollments within the reporting period. It is expected that the values will increase over time as enrollments "age." To avoid this fluidity, the graph could be limited to only consider past enrollments.

Comparing Rates of Return to Homelessness

Returns to Homelessness

(for clients exited from 4/1/2019 to 6/30/2019)

[PSH Goal: <2% within 6 months and 13-24 months](#)

[RRH Goal: <20% within 2 years](#)

Vertical bar charts showing separated out by time period, similar to image at right except multiple graphs broken out by race. Values should reflect the % of exited (housed?) clients in each Race category that have returned to homelessness. There should also be a reference line that shows the overall average. NOTE: This will also satisfy the requirement to have overall return %s.



Next Steps



- November 16, 2021: Presentation of dashboard mockup to Citizen Homelessness Commission
- November 18, 2021: Presentation of dashboard mockup to Dallas Area Partnership
- December 14, 2021: Presentation of live data to Housing and Homelessness Solutions Committee





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