

June 11, 2025

WHEREAS, on February 28, 2024, the City Council authorized the rejection of proposals received for interactive digital kiosks for the Department of Public Works by Resolution No. 24-0367.

Now, Therefore,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

SECTION 1. That the City Manager is hereby authorized to execute service contract with IKE Smart City, LLC (VC29798), approved as to form by the City Attorney, for implementation and maintenance of interactive digital kiosks for the Office of Communications & Customer Experience/311 for a term of ten years in the estimated amount of \$29,270,833.00, with two five-year renewal options in the total estimated amount of \$38,115,000.00, for an estimated total net revenue amount of \$67,385,833.00.

SECTION 2. That the Chief Financial Officer is hereby authorized to receive and deposit revenue funds to General Fund, Fund 0001, Department BMS, Unit 1991, Revenue Code 8218 from Service Contract No. MGT-2025-00027063.

Initial Term: \$29,270,833.00

Renewal Option 1: \$18,150,000.00

Renewal Option 2: \$19,965,000.00

Total Revenue: \$67,385,833.00

SECTION 3. That this resolution shall take effect immediately from and after its passage in accordance with the