WHEREAS, on June 8, 2005, the City Council authorized the purchase of computer, software, training, managed services, installation, and support for a Computer Aided Dispatch system with Tritech Software Systems, in an amount not to exceed $5,192,370.00, by Resolution No. 05-1795; and

WHEREAS, on February 11, 2009, the City Council authorized Supplemental Agreement No. 1 to increase the original contract to add maintenance and support for mobile application and to fund an additional sixty-months of maintenance for Computer Aided Dispatch system with Tritech Software Systems, in an amount not to exceed $4,864,260.00, from $0 to $4,864,260.00, by Resolution No. 09-0455; and

WHEREAS, on September 22, 2015, the City Council authorized a five-year service contract for maintenance and support of the City's existing computer aided dispatch system with Tritech Software Systems, Inc. in an amount not to exceed $7,251,132.08, by Resolution No. 15-1736; and

WHEREAS, Tritech Software Systems, Inc., is a sole source provider of the maintenance and support of the Computer-Aided Dispatch ("CAD") and the City and extended and renewed the Maintenance and Support Contract for a Trunkey System under Supplemental Agreement No. 2, in an amount not to exceed $7,251,132.08 from $4,864,260.00 to 12,115,392.08; and

WHEREAS, on May 3, 2016, Administrative Action No. 16-5981 authorized Supplemental Agreement No. 3 with Tritech Software Systems for maintenance and support of ArcServe component used in conjunction with the City's CAD system, in an amount not to exceed $9,323.60, from $12,115,392.08 to $12,124,715.68; and

WHEREAS, on February 9, 2017, Administrative Action No. 17-5502 authorized Supplemental Agreement No. 4 with Tritech Software Systems for an upgrade to the City's CAD system, with zero cost, having no effect on the contract amount; and

WHEREAS, on June 2, 2017, Administrative Action No. 17-6136 authorized Supplemental Agreement No. 5 with Tritech Software Systems for change order to the maintenance and support contract to accept a credit for cost savings of $22,925.00 due to a change in the project and install services procured under Supplemental Agreement No. 4, with zero cost, having no effect on the contract amount; and

WHEREAS, on November 3, 2017, Administrative Action No. 17-7072 authorized Supplemental Agreement No. 6 with Tritech Software Systems to add Caller Location Query subscription for use with the CAD system, in an amount not to exceed $12,327.25, from $12,124,715.68 to $12,137,042.93; and

WHEREAS, on February 1, 2018, Administrative Action No. 18-5212 authorized Supplemental Agreement No. 7 with Tritech Software Systems to purchase additional Inform CAD licenses and a year of maintenance for use with the CAD system, in an amount not to exceed $26,840.00, from $12,137,042.93 to $12,163,882.93; and

WHEREAS, on May 13, 2018, Administrative Action No. 18-5804 authorized Supplemental Agreement No. 8 with Tritech Software Systems to add CAD software at the City's designated back-up public safety answering point, with zero cost, having no effect on the contract amount; and

WHEREAS, on October 2, 2018, Administrative Action No. 18-6578 authorized Supplemental Agreement No. 9 with Tritech Software Systems for secondary replication of data within the City's CAD system, in an amount not to exceed $7,369.00, from $12,163,882.93 to $12,171,251.93; and

WHEREAS, on July 31, 2019, Administrative Action No. 19-6286 authorized Supplemental Agreement No. 10 with Tritech Software Systems for a 3-day onsite Inform CAD Post Go-Live System Optimization and Advanced Configuration workshop for up to fifteen Dallas Fire-Rescue staff, in an amount not to exceed $8,609.00, from $12,171,251.93 to $12,179,860.93; and

WHEREAS, on October 9, 2019, Administrative Action No. 19-6629 authorized Supplemental Agreement No. 11 with Tritech Software Systems for a change order to allow to update records check functionality within the CAD system, in an amount not to exceed $1,596.00, from $12,179,860.93 to $12,181,456.93; and

WHEREAS, on March 6, 2020, Administrative Action No. 20-5416 authorized Supplemental Agreement No. 12 with Tritech Software Systems for the extension of the maintenance and support services until April 30, 2020, with zero cost, having no effect on the contract amount; and

WHEREAS, on March 25, 2020, the City Council authorized Supplemental Agreement No. 13 to extend the terms and increase the service contract with Tritech Software Systems, Inc., for maintenance and support of the City's existing computer-aided dispatch system for the Department of Information and Technology services in an amount not to exceed $8,854,672.21, from $12,181,456.93 to $21,036,129.14, by Resolution No. 20-0485; and

WHEREAS, on June 29, 2020, Administrative Action No. 20-5741 authorized Supplemental Agreement No. 14 with Tritech Software Systems for the purchase of additional mobile licenses, in an amount not to exceed $33,306.00, from $21,036,129.14 to $21,069,435.14; and

WHEREAS, on January 11, 2022, Administrative Action No. 22-5094 authorized Supplemental Agreement No. 15 with Tritech Software Systems to allow law enforcement personnel access to the Tritech Message Switch CAD module, with zero cost, having no effect on the contract amount.

Now, Therefore,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

SECTION 1. That the City Manager is hereby authorized to execute Supplemental Agreement No. 16 to increase the service contract with Tritech Software Systems (514648), for continued maintenance and support of the existing computer aided dispatch system, disaster recovery synchronization, and a computer aided dispatch routing server for the Department of Information and Technology Services, in an amount not to exceed $205,382.69, increasing the contract amount from $21,069,435.14 to $21,274,817.83.

SECTION 2. That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed $205,382.69 (subject to annual appropriations) to Tritech Software Systems from Service Contract No. DSV-2016-00000723.

SECTION 3. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.