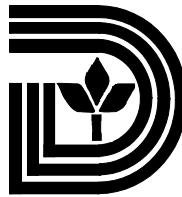


Memorandum



DATE January 12, 2026

CITY OF DALLAS

Honorable Members of the Public Safety Committee

TO Cara Mendelsohn (Chair), Jesse Moreno (Vice Chair), Laura Cadena, Maxie Johnson, Jaime Resendez, William Roth, Kathy Stewart

SUBJECT **January 14, 2026, City Council Agenda Item #26-5A: Authorize a three-year service agreement for the purchase of an intelligence management SaaS software platform, Intelligence Request and Information System for the Dallas Police Department - IRIS Intel, Inc.**

The following agenda item is scheduled to go before Council on January 14, 2026.

AGENDA ITEM #26-5A

Authorize a three-year service agreement for the purchase of an intelligence management SaaS software platform, Intelligence Request and Information System for the Dallas Police Department - IRIS Intel, Inc. dba IRIS, sole source - Not to exceed \$453,294.88 - Financing: DHS 2024 Homeland Security UASI Fund (subject to annual appropriations)

BACKGROUND

This action does not encumber funds; the purpose of a services agreement is to establish firm pricing for services, for a specific term, which are ordered on an as needed basis according to annual budgetary appropriations.

This sole source services agreement will provide for an intelligence management SaaS software platform, Intelligence Request and Information System (IRIS), from IRIS Intel, Inc. dba IRIS for the Dallas Police Department (DPD). IRIS is a secure, cloud-based platform designed to streamline intelligence workflows and interagency communication. The platform replaces email-based requests for information handling with a centralized, encrypted system that supports real-time assignment, tracking, and dissemination of intelligence products. IRIS is hosted in Microsoft Azure's Government Cloud and meets all CJIS compliance standards. The Enterprise Package includes initial training and integration, unlimited user and guest accounts, customizable request types, and full audit capabilities. The system is accessible via any web-enabled device, including mobile, and requires no hardware installation.

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IRIS is currently deployed in multiple jurisdictions, including Amarillo Police Department (PD), Coral Gables PD, and several Florida counties. Agencies report measurable gains in efficiency, improved data security, and enhanced operational coordination. The Fusion Center anticipates significant time savings for analysts and detectives, improved visibility into intelligence priorities, and reduced risk of data breach.

FISCAL INFORMATION

Fund	FY 2026	FY 2027	Future Years
DHS 2024 Homeland Security UASI Fund	\$ 453,294.88	\$0.00	\$0.00

Service First, Now!



Dominique Artis
Chief of Public Safety

c: Kimberly Bizer Tolbert, City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Baron Eliason, Inspector General (I)
Dev Rastogi, Assistant City Manager

M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Alina Ciocan, Assistant City Manager
Donzell Gipson, Assistant City Manager
Robin Bentley, Assistant City Manager
Jack Ireland, Chief Financial Officer
Ahmad Goree, Chief of Staff to the City Manager
Directors and Assistant Directors