

# Memorandum



CITY OF DALLAS

DATE May 11, 2026

Honorable Members of the Public Safety Committee  
TO Cara Mendelsohn (Chair), Jesse Moreno (Vice Chair), Laura Cadena, Maxie Johnson, Jaime Resendez, William Roth, Kathy Stewart

SUBJECT **Dallas Police Department Public Safety Dashboards for April 2026**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. In April 2026 YTD, Violent Crime was -7.0% with -177 crimes year to date, compared to April 2025 YTD.

For your quick reference, you can access DPD's Dashboard using the following link:  
[DPD Dashboard](#).

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Chief of Police, Daniel C. Comeaux, at [daniel.comeaux@dallaspolice.gov](mailto:daniel.comeaux@dallaspolice.gov).

Please contact me if you have any questions or need additional information.

Service First, Now!

A handwritten signature in blue ink, appearing to read 'D. Artis', written over the name 'Dominique Artis'.

Dominique Artis  
Chief of Public Safety  
{Attachment}

c: Kimberly Bizer Tolbert, City Manager  
Bertram Vandenberg, City Attorney (I)  
Mamatha Sparks, City Auditor (I)  
Billerae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Baron Eliason, Inspector General (I)

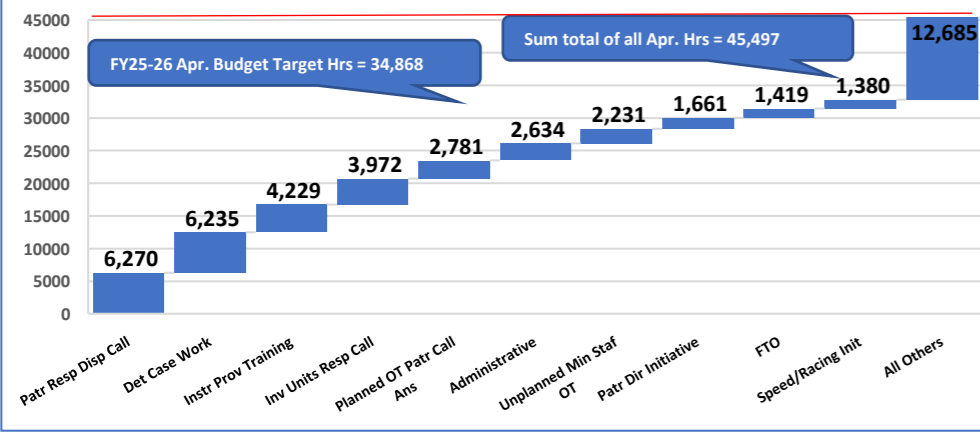
Dev Rastogi, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Alina Ciocan, Assistant City Manager  
Robin Bentley, Assistant City Manager  
Jack Ireland, Chief Financial Officer  
Ahmad Goree, Chief of Staff to the City Manager  
John Johnson, Chief of Real Estate  
Directors and Assistant Directors

# Dallas Police Department Dashboard April 2026

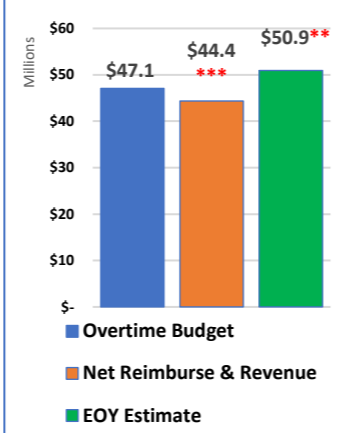
## FY25-26 BUDGET

## CRIME REPORTING \*\*\*\*\*

**April Top 10 OT Activity Codes (By Hrs.)\***



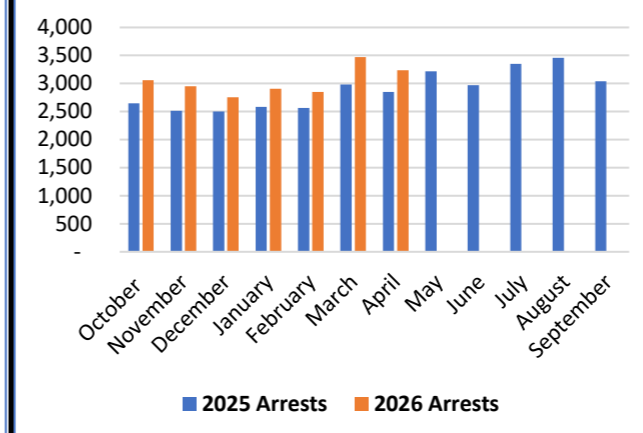
**Sworn Overtime**



**Total Budget**



**Total Arrests**



**Year to Date Crime (NIBRS)**  
January 1, 2026 - April 30, 2026

Offense	2026	2025	Count DIFF	% Change	Clearance Rate
<b>Assault Offenses</b>	7,679	7,469	210	2.8%	63.6%
Agg Assault FV	500	523	-23	-4.4%	-
Simple Assault FV	3,254	2,979	275	9.2%	-
<b>Homicide Offenses</b>	57	61	-4	-6.6%	72.2%
Murder & Nonnegligent Manslaughter	44	51	-7	-13.7%	-
<b>Human Trafficking</b>	14	4	10	250.0%	50.0%
<b>Kidnapping / Abduction</b>	85	59	26	44.1%	70.0%
<b>Sex Offenses</b>	201	212	-11	-5.2%	60.7%
<b>Sub-Total</b>	<b>8,036</b>	<b>7,805</b>	<b>231</b>	<b>3.0%</b>	<b>63.6%</b>
<b>Arson</b>	49	45	4	8.9%	6.1%
<b>Bribery</b>	3	-	3	#DIV/0!	100.0%
<b>Burglary / Breaking &amp; Entering</b>	1,522	1,721	-199	-11.6%	11.4%
<b>Counterfeiting / Forgery</b>	59	42	17	40.5%	25.4%
<b>Destruction / Vandalism</b>	2,398	2,550	-152	-6.0%	12.7%
<b>Embezzlement</b>	43	76	-33	-43.4%	39.5%
<b>Extortion / Blackmail</b>	23	18	5	-	4.4%
<b>Fraud</b>	1,000	980	20	2.0%	50.1%
<b>Larceny / Theft</b>	8,079	7,650	429	5.6%	7.2%
<b>Motor Vehicle Theft</b>	2,937	4,119	-1,182	-28.7%	9.5%
<b>Robbery</b>	523	648	-125	-19.3%	30.4%
<b>Stolen Property Offenses</b>	169	253	-84	-33.2%	102.4%
<b>Sub-Total</b>	<b>16,805</b>	<b>18,102</b>	<b>-1,297</b>	<b>-7.2%</b>	<b>13.2%</b>
<b>Animal Cruelty</b>	40	47	-7	-14.9%	7.5%
<b>Drug / Narcotics</b>	4,420	2,871	1,549	54.0%	67.3%
<b>Gambling</b>	22	23	-1	-4.3%	27.3%
<b>Pornography / Obscene Material</b>	66	39	27	69.2%	39.4%
<b>Prostitution Offenses</b>	79	80	-1	-1.3%	87.3%
<b>Weapon Law Violations</b>	763	623	140	22.5%	61.4%
<b>Sub-Total</b>	<b>5,390</b>	<b>3,683</b>	<b>1,707</b>	<b>46.3%</b>	<b>65.8%</b>
<b>Total</b>	<b>30,231</b>	<b>29,590</b>	<b>641</b>	<b>2.2%</b>	<b>35.3%</b>

## SWORN STAFFING AND HIRING FISCAL YEAR\*\*\*\*

Function	FY 25-26 YTD	FY 24-25 YTD	FY 23-24 YTD
CBD	104	119	91
Central	193	192	158
NE	294	295	278
SE	259	258	241
SW	276	252	241
NW	238	247	222
NC	210	206	183
SC	267	254	244
Nuisance Abatement	7	7	7
Community Affairs (NPO)	7	17	103
Right Care	16	20	22
<b>Patrol Total</b>	<b>1,871</b>	<b>1,867</b>	<b>1,790</b>
<b>Support</b>	<b>128</b>	<b>127</b>	<b>168</b>
<b>Administrative</b>	<b>194</b>	<b>189</b>	<b>196</b>
<b>Investigations</b>	<b>559</b>	<b>543</b>	<b>513</b>
<b>Tactical and Special Ops</b>	<b>323</b>	<b>296</b>	<b>286</b>
<b>Trainees</b>	<b>316</b>	<b>258</b>	<b>168</b>
<b>Total</b>	<b>3,391</b>	<b>3,280</b>	<b>3,121</b>

## PATROL PERFORMANCE CALENDAR YEAR TO DATE

Division	Crime Change by Division			Response time	
	Person	Property	MTD Total	YTD Total	% Change
CBD	-0.78%	-7.32%	-15.44%	5.85%	4.45
CE	-1.39%	-0.63%	-0.10%	4.78%	6.40
NE	-2.74%	-0.56%	5.35%	7.84%	8.27
SE	7.69%	-2.30%	3.35%	7.85%	10.04
SW	4.89%	-10.07%	-10.30%	0.86%	10.03
NW	-0.69%	-8.98%	-13.16%	-8.16%	8.37
NC	-0.13%	-18.86%	-17.47%	-10.20%	8.23
SC	10.54%	-10.77%	4.50%	9.59%	8.94

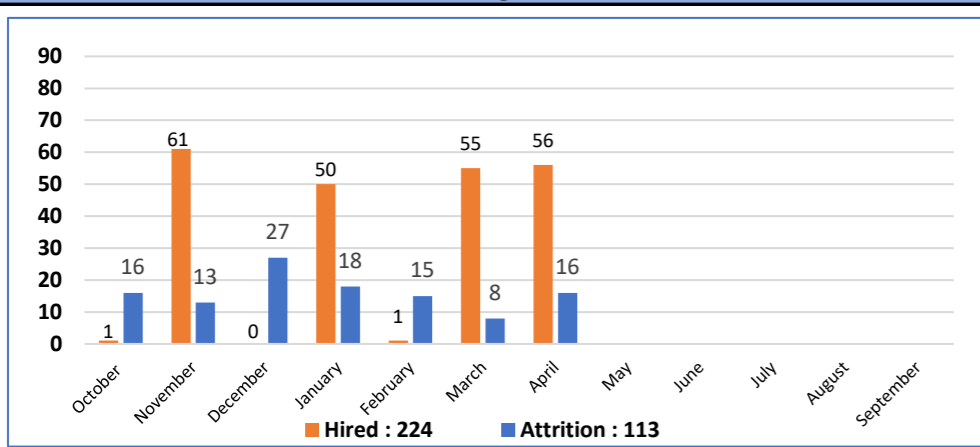
## INTERNAL AFFAIRS\*\*\*\*\*

Complaint Type	2026 YTD	2025 YTD	% Change
Investigations Completed	58	95	-38.9%
Use of Force Complaints Received	37	27	37.0%
<b>Investigations Over 180 Days *****</b>			
Active Investigations	8	Awaiting Chief of Police Hearing	2
Investigation suspended	6	Awaiting Bureau Chief Hearing	2
Awaiting Corrective Action	1	Total	19

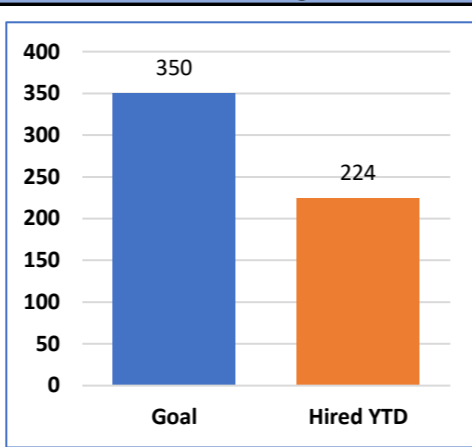
## COMMUNICATIONS

911 Call Center Information			
911 Calls MTD	Apr Avg Answer	Apr Service Level	
134,062	2 seconds	95.67%	
<b>911 Operator Staffing</b>			
Trainee	Operator	Actual	Authorized
7	109	116	128

**FY 25-26 Hiring and Attrition**



**FY25-26 Hiring Goal : 350**



**Top 911 Calls**

Type	Calls YTD	April-2026	April-2025
Major Disturbance	28,235	7,389	8,242
Other Incidents *****	20,413	5,613	4,271
Other Escalated *****	18,335	4,944	5,330
Suspicious Person	6,309	1,656	2,048
Minor Accident	3,192	821	945
Business Alarm	4,390	1,204	1,324
Major Accident	6,529	1,708	1,810
Loud Music	5,827	1,712	1,919
Burg Motor Veh	356	94	97
Crisis Intervention	3,668	918	1,086
911 Hang-up	937	245	319

**April Reports**

Expeditor Reports	DORS Reports
1,414	2,195

## Dispatched Calls and Response Time

Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Apr-26	8.84	64.88	110.48	120.87	37,623
<b>YTD 2026</b>	<b>8.67</b>	<b>65.40</b>	<b>114.66</b>	<b>130.99</b>	<b>141,771</b>
Apr-25	11.04	88.21	265.08	296.77	39,862
<b>YTD 2025</b>	<b>11.54</b>	<b>97.33</b>	<b>269.11</b>	<b>296.75</b>	<b>150,409</b>

### Notes:

\*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

\*\*YE estimate based on FY25's YTD expenditure trends.

\*\*\* Reimbursement and Revenue for DPD

\*\*\*\* Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

\*\*\*\*\* Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

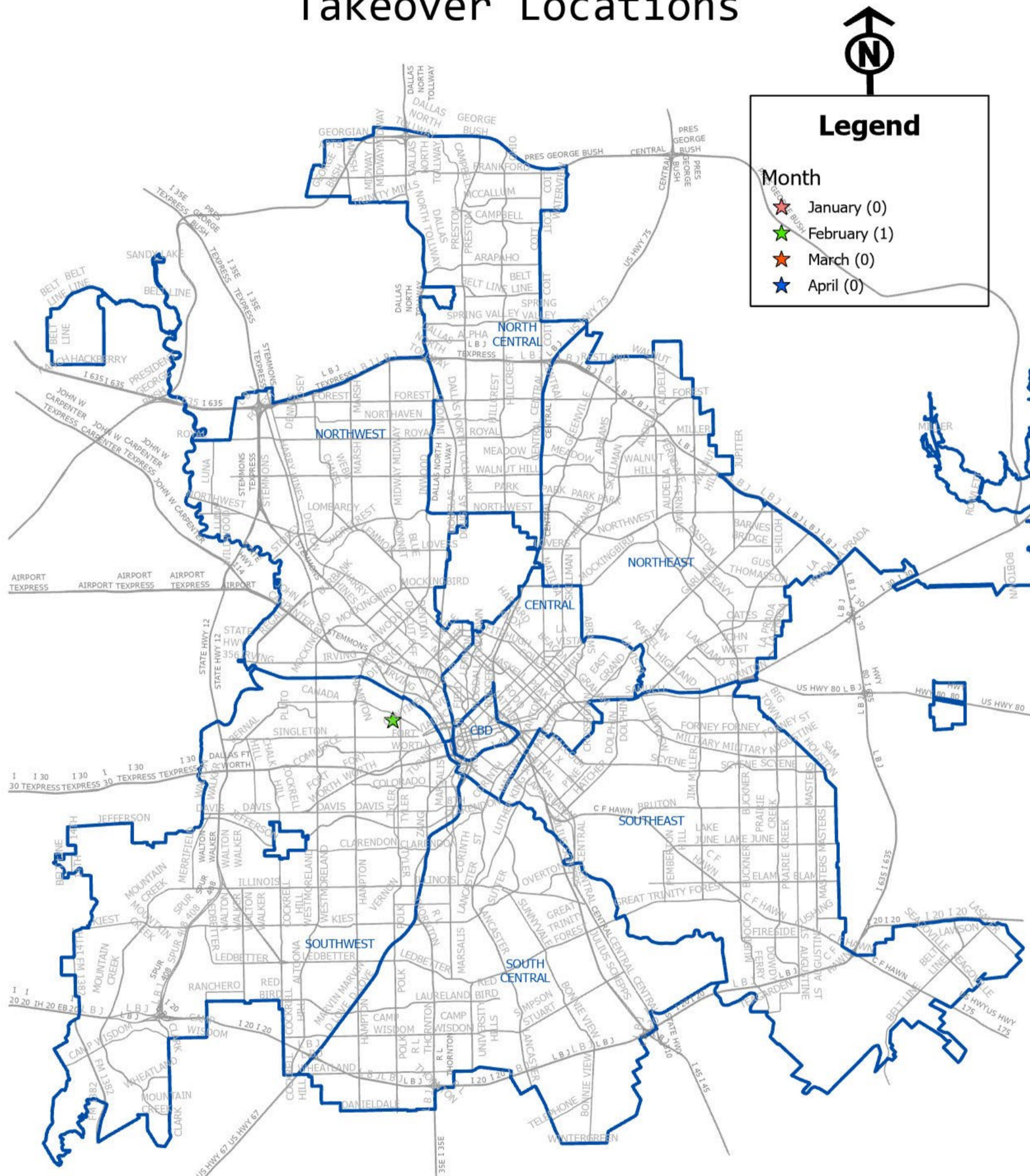
\*\*\*\*\* Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

\*\*\*\*\* Crime reporting now includes NIBRS data. Data is preliminary.

\*\*\*\*\* Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension IAD Investigations Over 200 Days updated to 180 Days to match industry standard, beginning March 2025.

Racing / Speeding Operational Activity

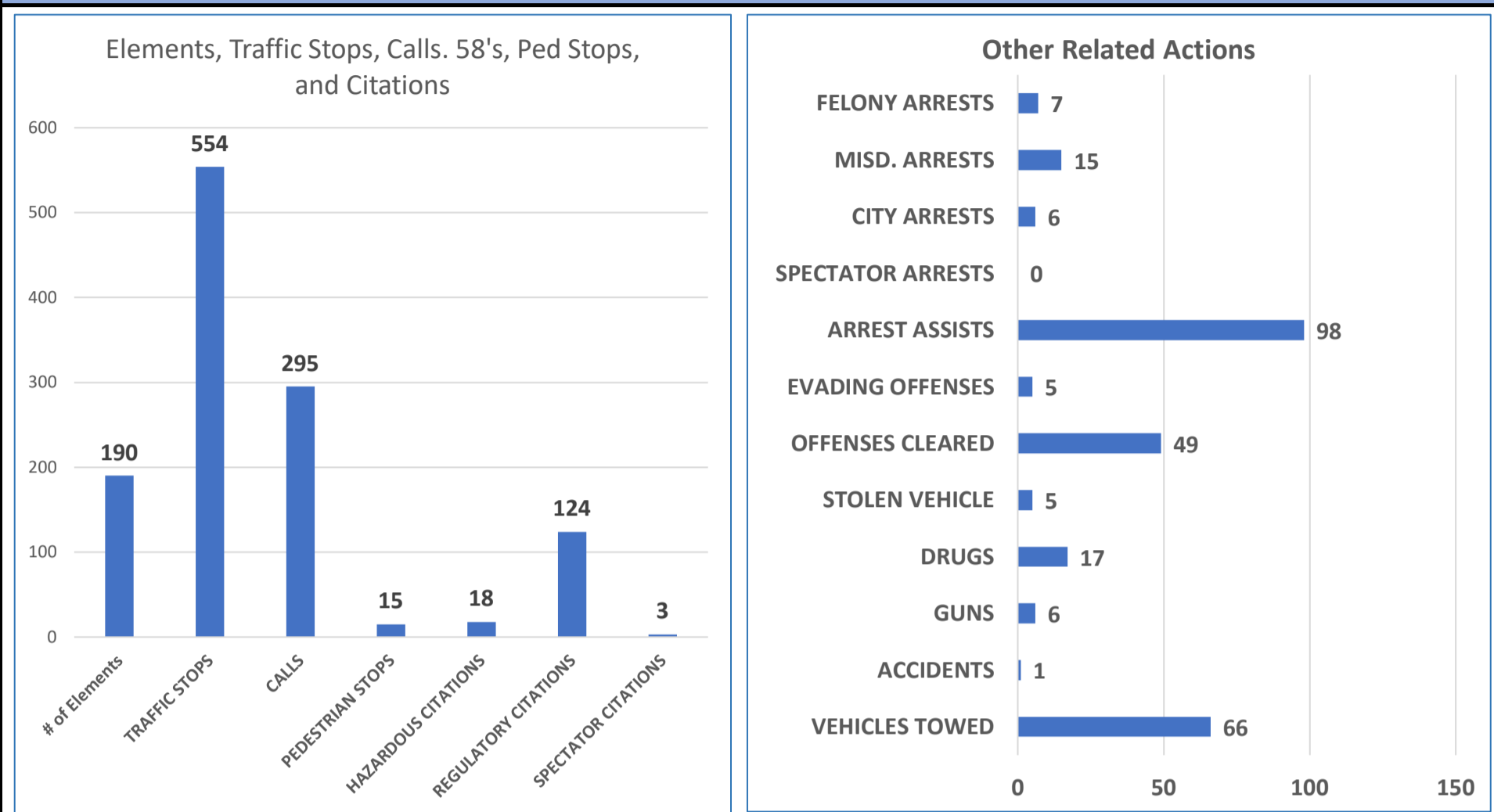
Takeover Locations



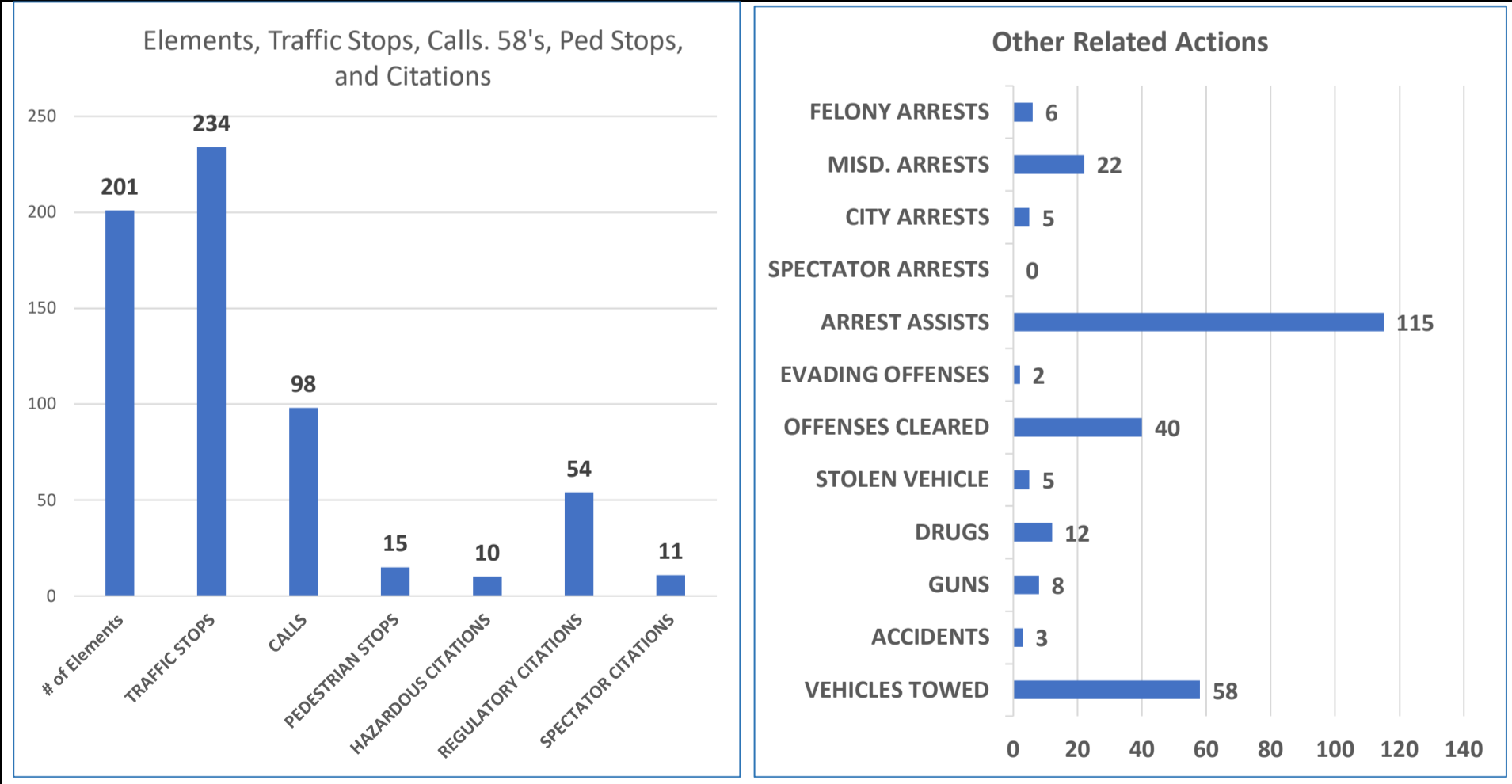
0 1.25 2.5 5 Miles  
Date/Time: 5/5/2026 9:17 AM

City of Dallas Number of 58's Overwritten on 5/5/2026  
The information on this page is for informational purposes only. It is not intended to be used as a legal document. The City of Dallas is not responsible for any errors or omissions in this information. The City of Dallas is not responsible for any damages, including consequential damages, arising from the use of this information. The City of Dallas is not responsible for any actions taken based on this information. The City of Dallas is not responsible for any actions taken based on this information.

Mar-26



Apr-26



Take Over locations- April - No Takeovers

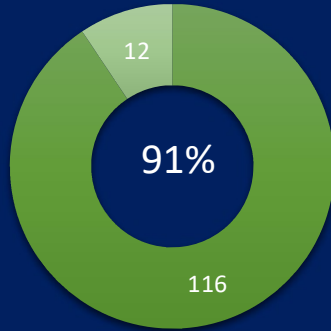
Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

Takeovers YTD - 1

## 9-1-1 Communications Dashboard April 2026

911 Call Analyst:109  
 Trainees: 7  
 Total - 116  
 Total Authorized - 128



Service Level April  <span style="font-size: 24pt; font-weight: bold;">95.67%</span>	YTD Level April  <span style="font-size: 24pt; font-weight: bold;">96.54%</span>
Average Answer Time April  <span style="font-size: 24pt; font-weight: bold;">:02</span>	Total 9-1-1 Calls April  <span style="font-size: 24pt; font-weight: bold;">134,062</span>
Call Analyst in Training  <span style="font-size: 24pt; font-weight: bold;">7</span>	Call Analyst in Background  <span style="font-size: 24pt; font-weight: bold;">8</span>

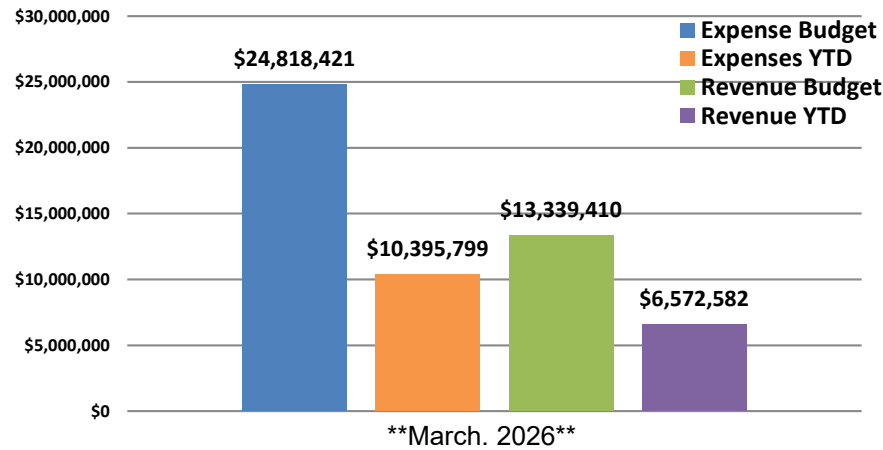
Service Level Comparison			
Month	FY'26	FY'25	FY'24
October	96.88%	92.94%	94.70%
November	97.14%	94.17%	95.10%
December	96.95%	94.51%	92.21%
January	98.02%	97.00%	94.39%
February	98.19%	97.02%	92.23%
March	94.64%	94.09%	92.94%
April	95.67%	96.57%	94.15%
May		95.84%	82.61%
June		97.14%	88.04%
July		94.77%	93.69%
August		96.51%	94.86%
September		95.03%	91.13%
FY' Service Level	96.78%	95.47%	92.01%
Total Emergency Calls			
Month	FY'26	FY'25	FY'24
October	140,058	147,765	153,609
November	131,895	141,967	138,000
December	130,538	148,109	145,062
January	125,354	132,629	140,401
February	117,145	122,754	135,117
March	138,267	149,236	148,588
April	134,062	140,388	149,403
May		150,324	173,916
June		143,169	157,962
July		146,956	157,965
August		143,365	155,863
September		143,561	152,205

FY'25 Total 1,710,223 vs. FY'24 Total 1,808,091 = 5.41% decrease

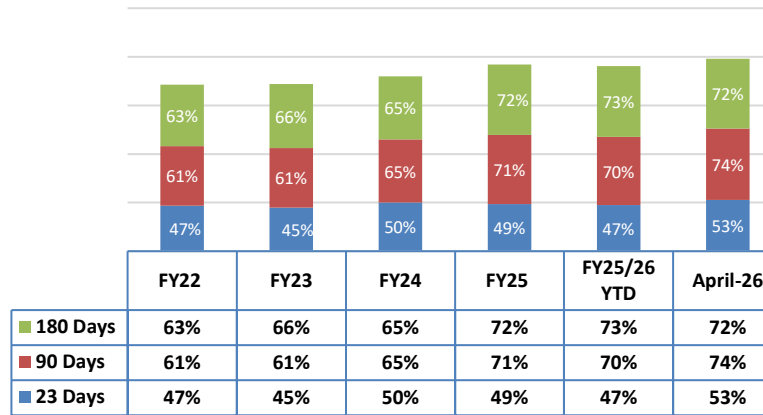
DORs Reports: 2,195 Expediter Reports: 1,414 TOTAL: 3,609

# Dallas Municipal Court and Dallas Marshals Office: Month Ending April 2026

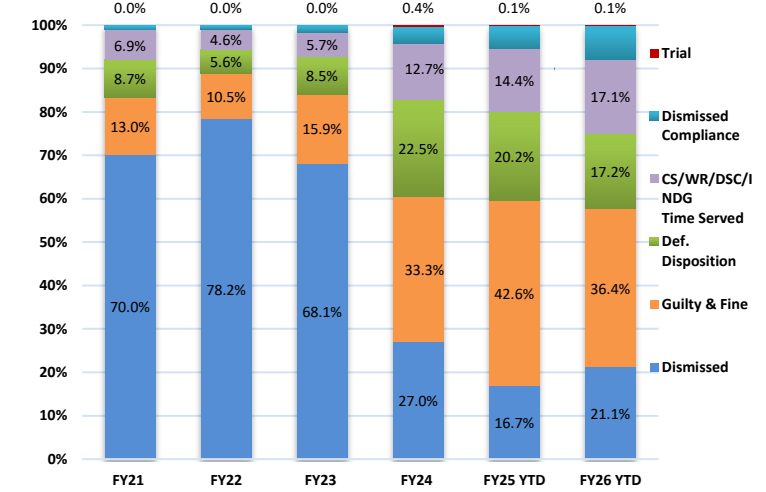
## Municipal Court Budget



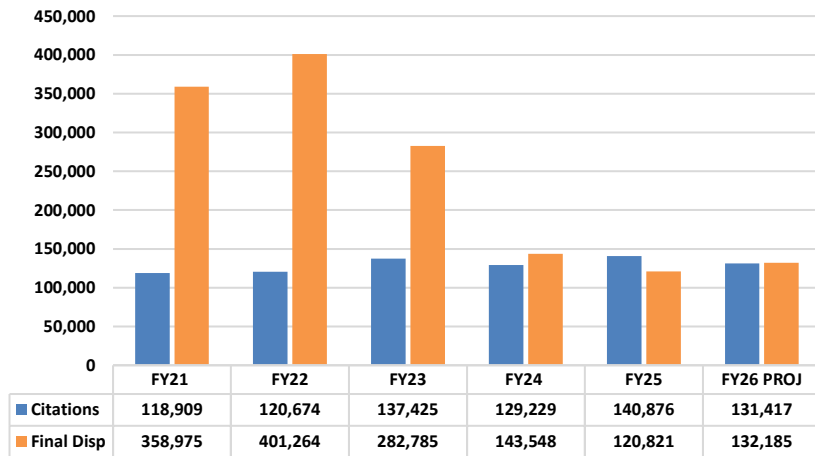
## Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



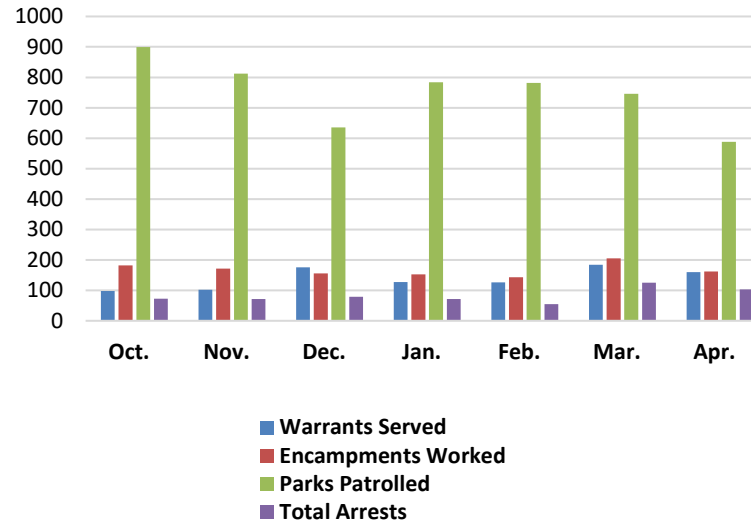
## Courthouse Dispositions



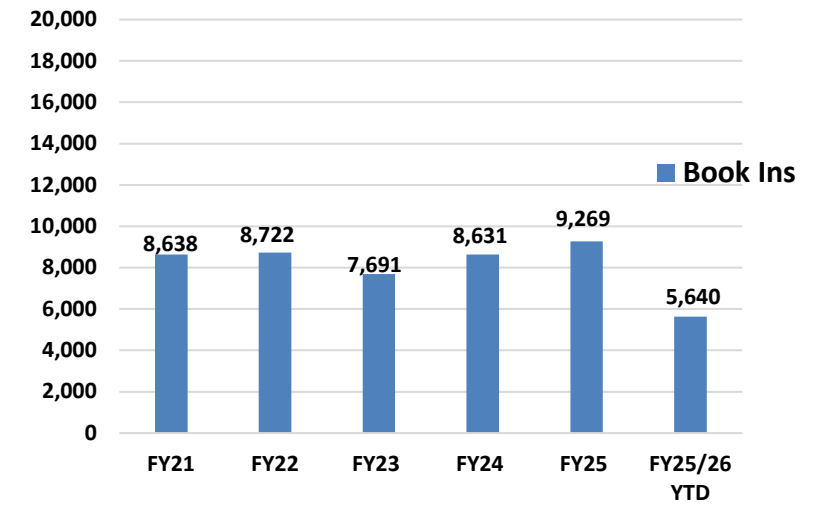
## Citation Count & Final Dispositions



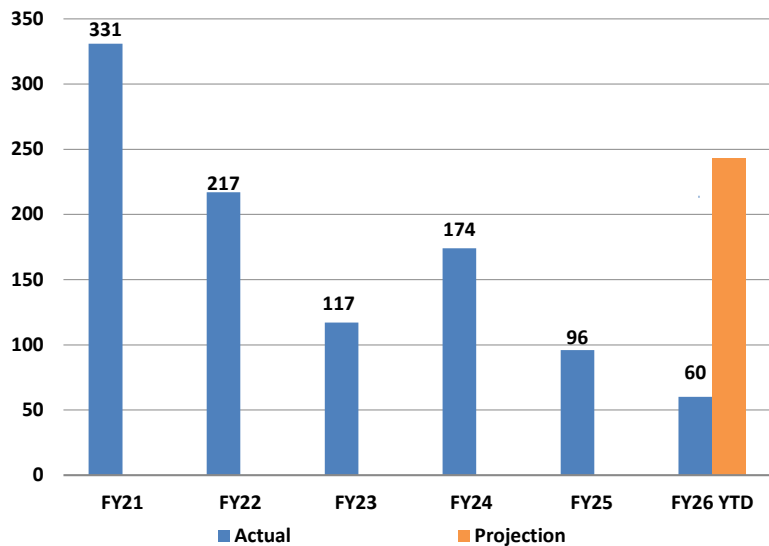
## Marshal's Enforcement Activity



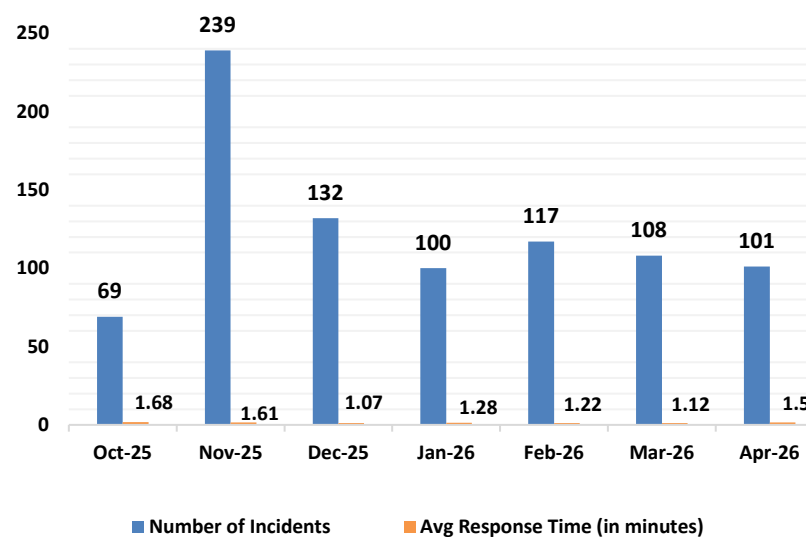
## City Detention Center Book-Ins



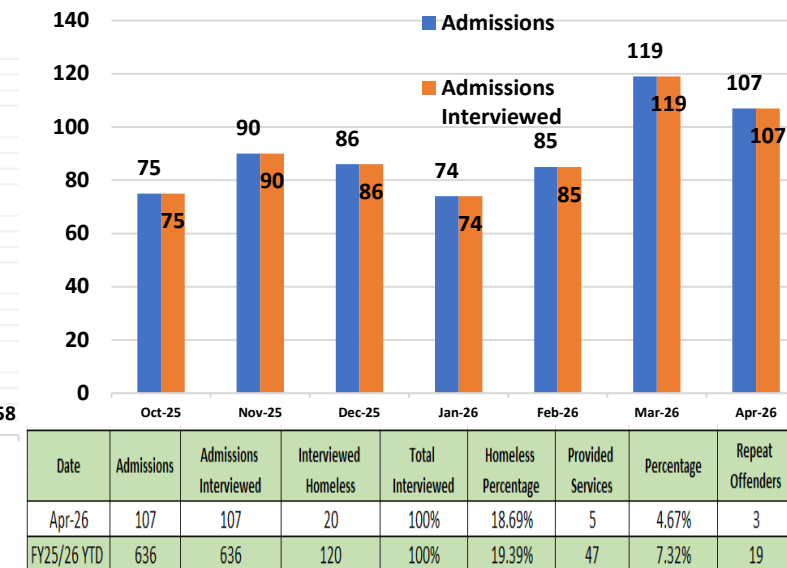
## Environmental Cases Filed



## Security Incidents and Response Time



## Sobering Center Performance





# Dallas Public Safety: Executive View Community Engagement Dashboard

Seguridad Pública de Dallas: Panel de Participación de la Comunidad



**1,038**

RIGHT Care Calls for Service  
April 2026  
*Llamadas al equipo de atención RIGHT*

**49.5%**

RIGHT Care Response to Mental Health Calls  
April 2026  
*Respuesta del equipo de atención RIGHT a las llamadas de salud mental*

**26**

City Action Strike Team Interventions  
April 2026  
*Intervenciones de "City Action Strike Team"*

**2.1%**

Victims of Gun Crime  
April 2026  
*Víctimas de delitos con armas de fuego*

**37.5%**

Streetlights Utilizing LED  
April 2026  
*Farolas que utilizan LED*

**209**

Crisis Intervention Cases  
April 2026  
*Llamadas para intervención de crisis*

Month

Year

Area

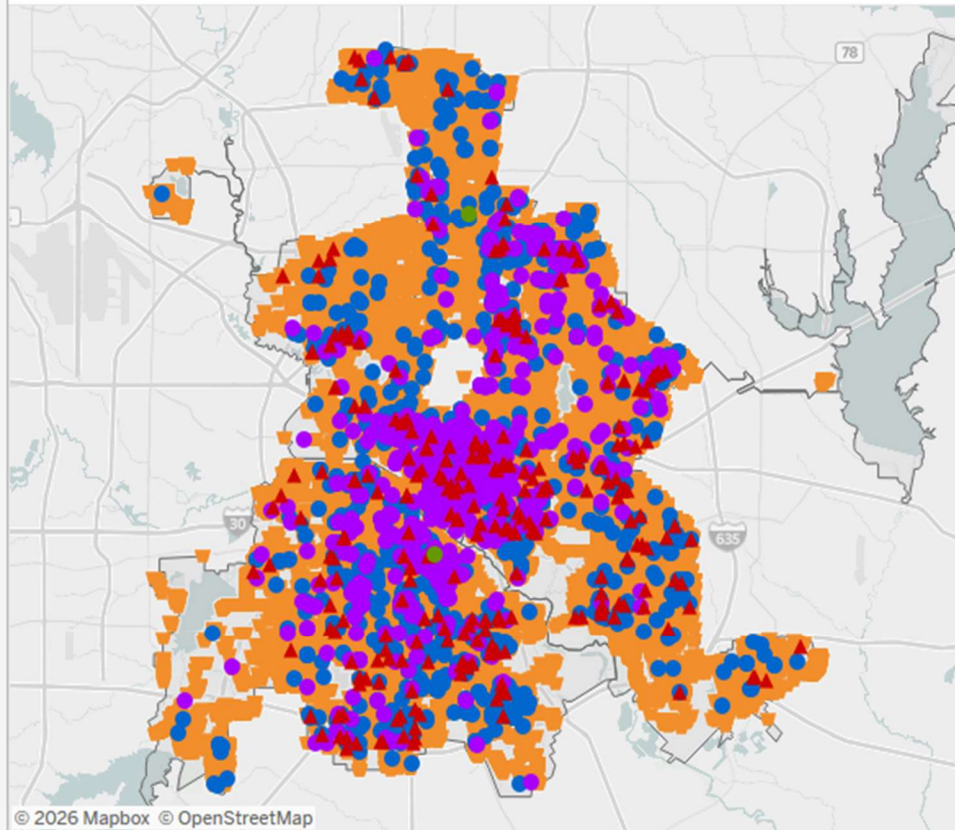
**Map Legend**  
*Leyenda de mapa*

- High-Risk Area ■
- High-Risk Catchment ■
- Right Care Team Call for Service ●
- Crisis Intervention Team Call for Service ●
- MEDIC1 Teams Call for Service ●
- City Action Strike Team Intervention ●
- LED Streetlight ▾
- Violent Gun Crime ▲



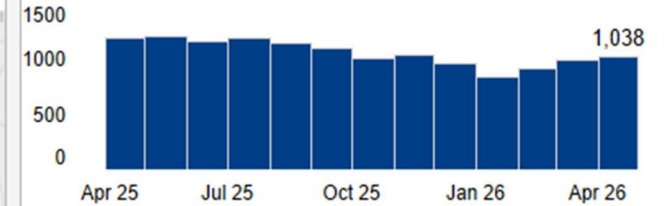
**Service Divisions Map**

*Mapa de las Divisiones de Servicios*



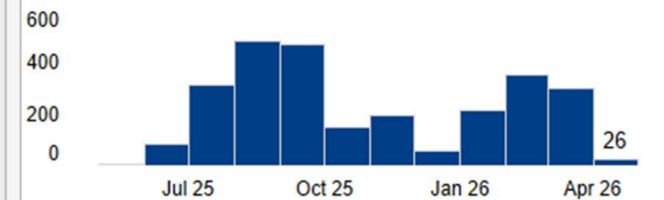
**RIGHT Care Calls for Service**

*Llamadas al equipo de atención RIGHT*



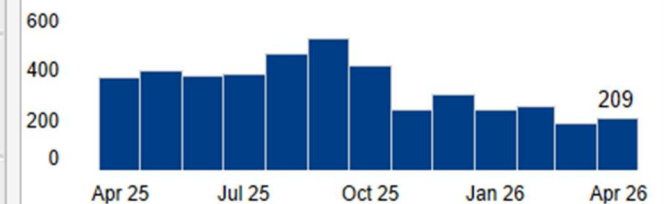
**City Action Strike Team Interventions**

*Intervenciones de "City Action Strike Team"*



**Crisis Intervention Team Cases**

*Llamadas para intervención de crisis*



# Memorandum



CITY OF DALLAS

DATE May 11, 2026

Honorable Members of the Public Safety Committee

TO Cara Mendelsohn (Chair), Jesse Moreno (Vice Chair), Laura Cadena, Maxie Johnson, Jaime Resendez, William Roth, Kathy Stewart

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard for April 2026**

Dallas Fire-Rescue (DFR) had 23,132 dispatched incidents in April, down from 24,407 in March. As you are aware, DFR has a stated goal of achieving 90% of EMS response metrics within 9 minutes and Structure Fire Response within 5:20. However, DFR did not meet this goal for EMS (89%) and Fire response (83%).

We had three (3) significant fires in April, down from seven (7) in March. Inspection activity decreased from March (6,179 to 3,744). Our rescue unit hours of utilization (UHU) decreased to 34.4% for Frontline units.

We currently have 101 recruits at various stages of training, scheduled for assignment to the field between April 2026 and February 2027. For your quick reference, you can access DFR's Dashboard using the following link:

<https://dallascitydata.dallascityhall.com/#/views/ExecutiveSummary/DFREXECUTIVESUMMARYFORMONTHENDING?.iid=1&refresh=yes>

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Fire Chief Justin Ball at [justin.ball@dallasfire.gov](mailto:justin.ball@dallasfire.gov).

Service First, Now!

Dominique Artis

Chief of Public Safety  
{Attachment}

c: Kimberly Bizer Tolbert, City Manager  
Bertram Vandenberg, City Attorney (I)  
Mamatha Sparks, City Auditor (I)  
Billierae Johnson, City Secretary  
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Ahmad Goree, Chief of Staff to the City Manager  
John Johnson, Chief of Real Estate  
Directors and Assistant Directors



# DFR Executive Summary for Month Ending: April 2026



**23,132**

Total 911 DFR Incidents  
Incidentes totales de 911 DFR

**89%**

Medical Responses within 9 minutes  
Respuestas médicas en 9 minutos o menos

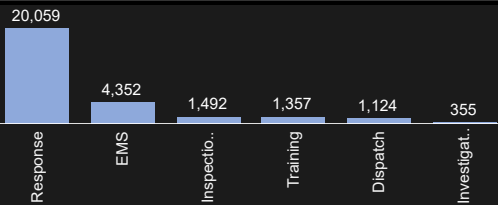
**43%**

Medical Responses within 5 minutes  
Respuestas médicas en 5 minutos o menos

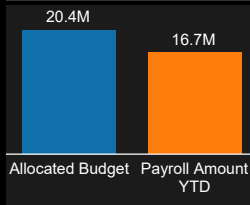
**83%**

Structure Fire Responses within 5 minutes, 20 seconds  
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

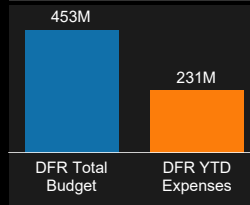
## Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



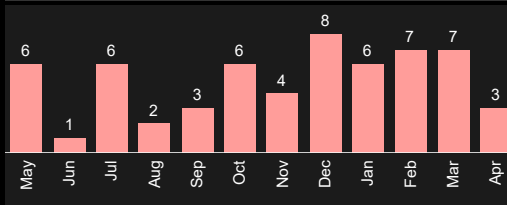
## Sworn Overtime Porpuesto de Horas Extras



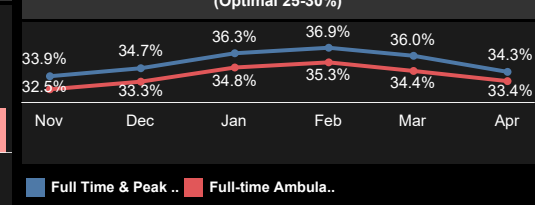
## Total Budget\* Presupuesto



## Significant Fires Incendios Significativos por Mes



## Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)

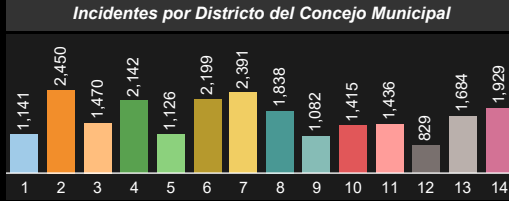


## Sworn Staffing & Hiring Categorías de Personal

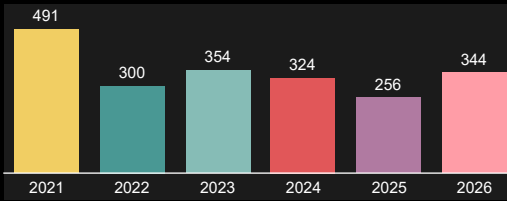
	Apr 2024	Apr 2025	Apr 2026
EMS & Emergency Respo..	1,642	1,747	1,857
Dispatch Comms & GIS	67	66	76
Fire Prevention & Inspecti..	112	112	114
Training & Recruitment	303	289	165
Arson Investigation EOD	24	23	27
Aircraft Rescue Fire Fight..	45	43	45
Total Staff	2,193	2,280	2,284

Number of Frontline Paramedics: 929  
Total Number of Active Paramedics: 1,906

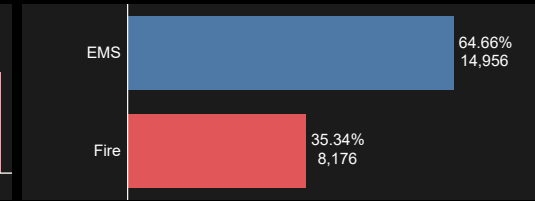
## Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



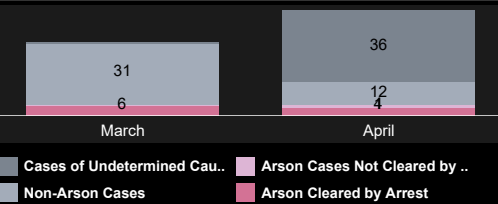
## April Smoke Detector Installs Instalaciones de Alarma de Humo



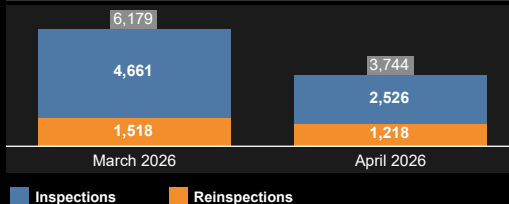
## Fire Communications & Dispatch Despachos por Categorías de Incidente



## Arson Investigations Case Breakdown Investigaciones de Indendio Provocado



## Inspections & Re-Inspections Inspecciones de Estructuras



## Academy Breakdown Información de la Academia

Status	Date Available	Current Head Count
In Progress	May 2026	25
	July 2026	28
	August 2026	16
	November 2026	18
	January 2027	17
Expected Total Head Count		104

## Fleet Status Estatus de la Flota

Apparatus	Capaci..	Current	Repair	Order	Reserv..
Engine	58	58	12	16	2
Rescue	55	55	14	10	7
Squad	6	6	3	0	3
Truck	23	23	8	2	5

\*Orders are deliveries expected by end of CY23  
\*Squads make up apparatus deficits

\* YTD-Exp - Do Not Include Encumbrances, and will not include the previous month. The dashboard was created by the Office of Data Analytics and Business Intelligence.