

May 14, 2025

**WHEREAS**, on May 25, 2016, the City Council authorized a five-year contract, with three one-year renewal options, for desktop support services with ARC Government Solutions, Inc. f/k/a Austin Ribbon & Computer Supplies, Inc. in an amount not to exceed \$13,728,369.00 by Resolution No. 16-0870; and

**WHEREAS** on June 6, 2019, Administrative Action No. 19-6073 authorized Supplemental Agreement No.1 for the purchase of a dedicated desktop support technician for Judiciary Department, with zero cost, having no effect on the contract amount; and

**WHEREAS** on May 12, 2021, the City Council authorized Supplemental Agreement No. 2 to exercise the first of three, one-year renewal options, to the service contract with GTS Technology Solutions, Inc. for desktop support services for the Department of Information and Technology Services, in an amount not to exceed \$3,324,940.95, by Resolution No. 21-7063; and

**WHEREAS** on May 25, 2022, the City Council authorized Supplemental Agreement No. 3 to exercise the second of three, one-year renewal options, to the service contract with GTS Technology Solutions, Inc. for desktop support services for the Department of Information and Technology Services, in an amount not to exceed \$3,649,371.48, by Resolution No. 22-0814; and

**WHEREAS** on January 13, 2023, Administrative Action No. 23-5297 authorized Supplemental Agreement No. 4 to accept three (3) statements of work for optional support services for 311, VPN, and secure print support, with zero costs, having no effect on the contract amount; and

**WHEREAS** on August 9, 2023, the City Council authorized Supplemental Agreement No. 5 to exercise the third of three, one-year renewal options, to the service contract with GTS Technology Solutions, Inc. for desktop support services for the Department of Information and Technology Services, in an amount not to exceed \$4,241,512.20, by Resolution No. 23-1070; and

**WHEREAS** on May 22, 2024, the City Council authorized a one-year cooperative purchasing agreement with GTS Technology Solutions, Inc. for continuous help desk and desktop support services for the Department of Information and Technology Services, in an amount not to exceed \$2,908,232.40 by Resolution No. 24-0768.

Now, Therefore,

**BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS**

May 14, 2025

**SECTION 1.** That the City Manager is hereby authorized to execute a cooperative purchasing agreement with GTS Technology Solutions, Inc (263234) through the State of Texas Department of Information Resources cooperative agreement, approved as to form by the City Attorney, for continuous helpdesk and desktop support services for a term of two years, in an amount not to exceed \$6,656,999.04. If the service was bid or proposed on an as needed, unit price basis for performance of specified tasks, payment to GTS Technology Solutions, Inc shall be based only on the amount of the services directed to be performed by the City and properly performed by GTS Technology Solutions, Inc under the cooperative purchasing agreement.

**SECTION 2.** That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$6,656,999.04 (subject to annual appropriations) to GTS Technology Solutions, Inc from Cooperative Purchasing Agreement Contract No. DSV-2025-00027141.

**SECTION 3.** That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.