

Memorandum



CITY OF DALLAS

DATE November 10, 2022

TO Honorable Members of the Public Safety Committee
Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno,
Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard- October 2022**

Dallas Fire-Rescue (DFR) experienced a slight increase in overall call volume in October (28,535 as opposed to 23,404 in September. We have had over 237,159 dispatched incidents so far this calendar year. We were below our EMS response within 9 minutes metric and above our 5:20 Structure Fire Response metric at 85% and 93% respectively. We had 6 significant fires for the month, up from 5 in September. In addition, there was one fire fatality. Additionally, our Unit Hour Utilization (UHU) numbers have continued to go down due to operational adjustments in rescue locations, and a slight overall decrease in calls.

Two recruit classes started in October with 25 students in each class. There are a total of 162 recruits in various stages of training at this time, the first of which will be assigned to the field in April.

For your quick reference, you can access DFR's Dashboard using the following link:
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSETIMES?isGuestRedirectFromVizportal=y&embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Randall (Bret) Stidham at randall.stidham@dallascityhall.com.

Jon Fortune
Deputy City Manager
[Attachment]

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
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Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



DFR Executive Summary for Month Ending: October 2022



237,159

Total 911 DFR Incidents
Incidentes totales de 911 DFR

85%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

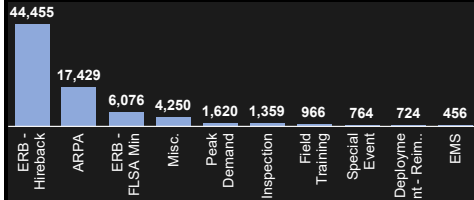
38%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

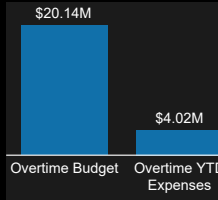
93%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

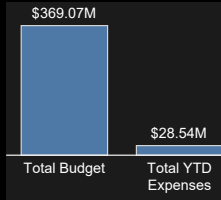
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



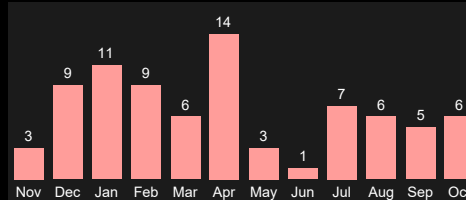
Sworn Overtime Presupuesto de Horas Extras



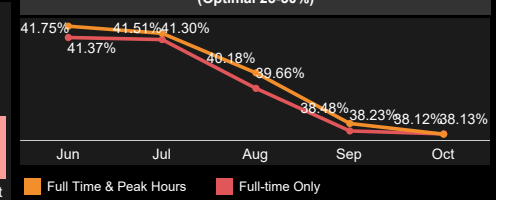
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)

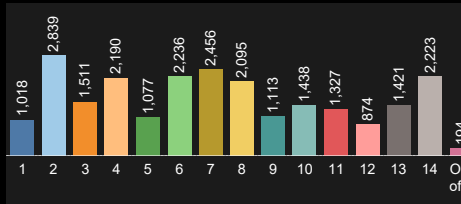


Sworn Staffing & Hiring Categorías de Personal

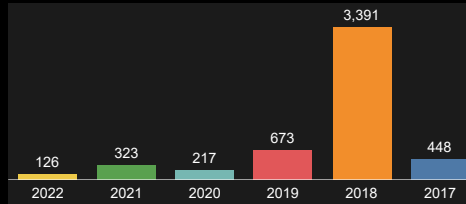
	2020	2021	2022
EMS & Emergency Respo..	1,706	1,657	1,600
Dispatch Comms & GIS	59	62	60
Fire Prevention & Inspecti..	93	86	94
Training & Recruitment	63	145	211
Arson Investigation EOD	21	22	26
Aircraft Rescue Fire Fight..	37	36	45
Total Staff	1,979	2,008	2,036

Number of Frontline Paramedics	801
Total Number of Active Paramedics	1,443

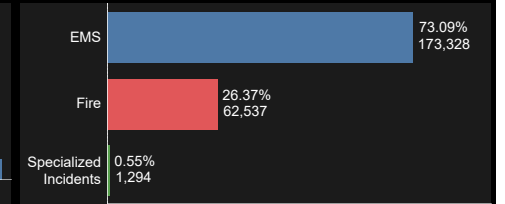
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



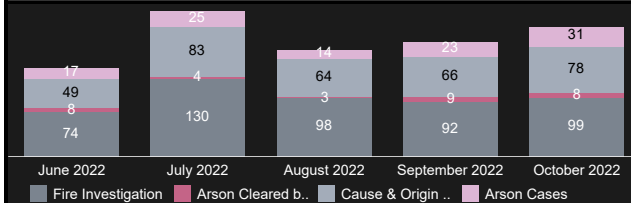
Smoke Detector Installs Instalaciones de Alarma de Humo



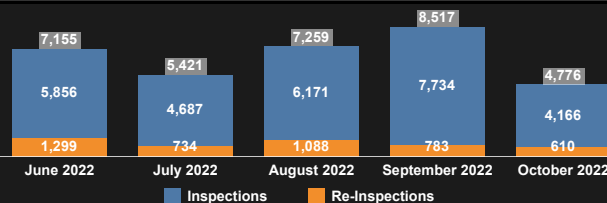
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Class:	365	366	367	368	369	370	371	372
# of Trainees	17	17	14	16	24	25	24	25
Start Date	Oct-21	Oct-21	Feb-22	Feb-22	Jul-22	Jul-22	Oct-22	Oct-22
End Date	Feb-23	Feb-23	May-23	May-23	Oct-23	Oct-23	Jan-24	Jan-24
ERB Assigned	Mar-23	Mar-23	Jun-23	Jun-23	Nov-23	Nov-23	Feb-24	Feb-24

* YTD-Exp - Do Not Include Encumbrances

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SUBJECT: **Dallas Police Department (DPD) Dashboard**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. Violent Crime is down 4.90% Year to Date (YTD). Total Crime is up 0.4% YTD by 363 offenses, currently we are trending down for the last three months as compared to the previous month. DPD is seeing an increase in Hate Crimes, 40 offenses YTD. DPD has been conducting trends and intelligence analysis to identify any correlations between the crimes to help combat it. DPD has been focusing on increasing awareness for citizens to report hate crimes as well as supplemental training for officers about hate crimes. DPD believes the increased citizen and officer awareness are contributing to the increase in reporting of hate crimes.

For your quick reference, you can access DPD's Dashboard using the following link: [DPD Dashboard](#)

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at lonzo.anderson@dallaspolice.gov

Please contact me if you have any questions or need additional information.

Jon Fortune
Deputy City Manager
[Attachment]

cc:

T.C. Broadnax, City Manager
Chris Caso, City Attorney Mark
Swann, City Auditor
Biliera Johnson, City Secretary Preston
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Directors and Assistant Directors

CITY WIDE SUMMARY OF CRIME STATISTICS

2022

Total Crimes

Total crimes counted according to NIBRS rules

93,190 crimes in 2022 YTD

92,883 crimes in 2021 YTD

307 (0.3%) change year-over-year

Violent Crimes

Violent crimes are Aggravated Assault, Murder & Non-negligent Manslaughter, Robbery, Rape, Sodomy, Sexual Assault with an Object, Fondling, Incest, and Statutory Rape.

9,599 crimes in 2022 YTD

10,108 crimes in 2021 YTD

-509 (-5.0%) change year-over-year

Violent Crime Breakdown

	YTD	YTD Previous	YTD Y/Y %	YTD Y/Y Count
AGGRAVATED ASSAULT	6,674	6,977	-4.3%	-303
ROBBERY	2,168	2,146	1.0%	22
RAPE	285	380	-25.0%	-95
MURDER & NONNEGLIGENT MANSLAUGHTER	189	188	0.5%	1
FONDLING	168	211	-20.4%	-43
SODOMY	78	147	-46.9%	-69
SEXUAL ASSAULT WITH AN OBJECT	35	59	-40.7%	-24
INCEST	2	0		2

Family Violence

Family Violence is an act by a member of a family or household against another member that is intended to result in physical harm, bodily injury, assault, or a threat that reasonably places the member in fear of imminent physical harm. The law excludes the reasonable discipline of a child.

13,178 crimes in 2022 YTD

13,744 crimes in 2021 YTD

-566 (-4.1%) change year-over-year

Hate Crimes

39 crimes in 2022 YTD

17 crimes in 2021 YTD

22 (129.4%) change year-over-year

Definitions

Crimes YTD: the number of crimes that have occurred year-to-date (January 1, 2022 to November 9, 2022)

Crimes YTD last year: the number of crimes that occurred year-to-date last year (January 1, 2021 to November 9, 2021)



Dallas Crime Analytics Overview

Resumen de las Analíticas de Delitos en Dallas
Summary of crime data

Select Year 2022

View Summary

DATA MODE ?

Select Page ▾

93,190

Total Crimes
Crimenes Totales

9,599

Violent Crimes
Crimenes Violentos

13,178

Family Violence Crimes
Crimenes por Violencia Familiar

39

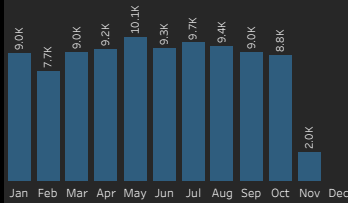
Hate Crimes
Crimenes de Odio

Select Crime Type to Filter Page

All Violent Crimes Family Violence Hate Crimes

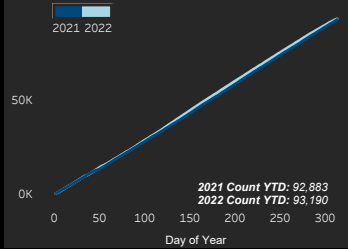
Crimes by Month

Crimenes por Mes



Crime Count Running Total

Recuento de Delitos en Total



Count: the number of crimes that have occurred year-to-date
(January 1, 2022 through November 9, 2022)

Crime Map

Heat Map

Mapa de Área Críticas

Select Map Type

Heat Map

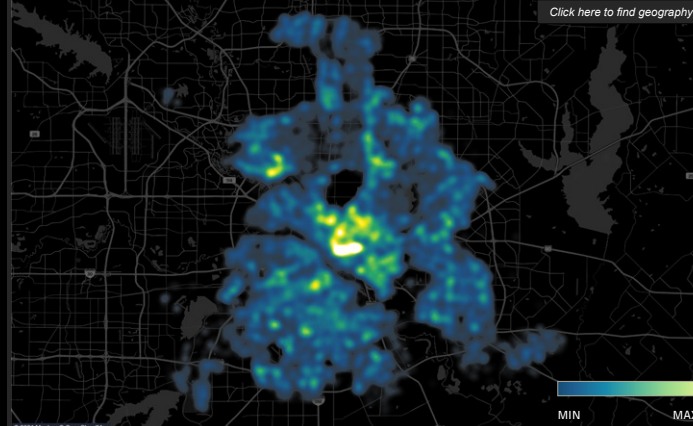
Select Geography

Division

Select Metric

Count

[Click here to find geography](#)



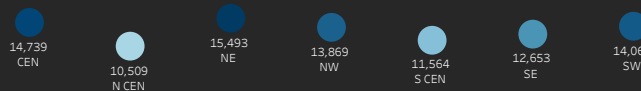
© 2021 Mapbox © OpenStreetMap

Select or draw a shape on the map to filter the data. After drawing, click to remove. Select Geography and Select Metric parameters do not update the heat map. Lake Ray Hubbard is filtered from the District map and ZIP codes are cropped to Dallas city limits.

Crimes by Division

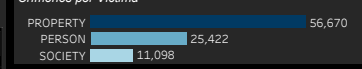
Crimenes por División

Search For Area



Crimes Against

Crimenes por Víctima



Crimes

Crimenes

Select Crime Category

All



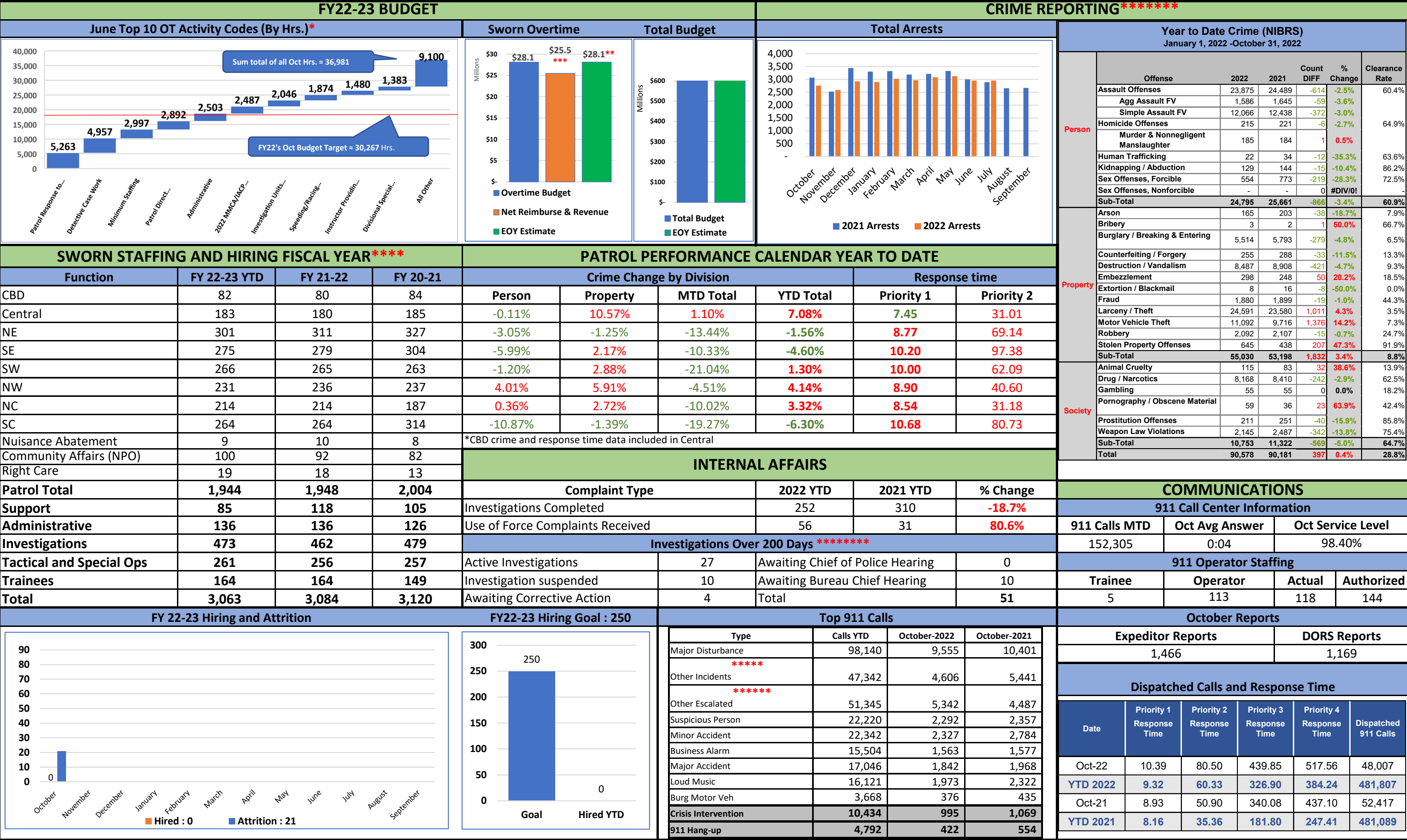
Hover over the bars or numbers for definitions. Control+click to select multiple crimes.

14.49 Murders per 100K people in Dallas
Homicidios per cada 100K personas en Dallas

Notes: Data is not final and is subject to change for several reasons including the following: delayed crime reporting (crime counts are based on the date the crime occurred not the date the crime is reported), updates to the crime report (details of the report might be edited as crimes are investigated), and changes made to NIBRS crime codes as determined by the State of Texas or the FBI. To find your neighborhood police officer (NPO) click [here](#). Dashboard created by Office of Data Analytics and Business Intelligence.

Data through 11/9/2022

Dallas Police Department Dashboard October 2022



FY 22-23 Hiring and Attrition

Month	Hired : 0	Attrition : 21
October	0	21
November	0	21
December	0	21
January	0	21
February	0	21
March	0	21
April	0	21
May	0	21
June	0	21
July	0	21
August	0	21
September	0	21

FY22-23 Hiring Goal : 250

Category	Value
Goal	250
Hired YTD	0

Top 911 Calls

Type	Calls YTD	October-2022	October-2021
Major Disturbance	98,140	9,555	10,401

Other Incidents	47,342	4,606	5,441

Other Escalated	51,345	5,342	4,487
Suspicious Person	22,220	2,292	2,357
Minor Accident	22,342	2,327	2,784
Business Alarm	15,504	1,563	1,577
Major Accident	17,046	1,842	1,968
Loud Music	16,121	1,973	2,322
Burg Motor Veh	3,668	376	435
Crisis Intervention	10,434	995	1,069
911 Hang-up	4,792	422	554

COMMUNICATIONS

911 Call Center Information

911 Calls MTD	Oct Avg Answer	Oct Service Level
152,305	0:04	98.40%

911 Operator Staffing

Trainee	Operator	Actual	Authorized
5	113	118	144

October Reports

Expeditor Reports	DORS Reports
1,466	1,169

Dispatched Calls and Response Time

Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Oct-22	10.39	80.50	439.85	517.56	48,007
YTD 2022	9.32	60.33	326.90	384.24	481,807
Oct-21	8.93	50.90	340.08	437.10	52,417
YTD 2021	8.16	35.36	181.80	247.41	481,089

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY23's YTD expenditure trends.

*** Reimbursement and Revenue for DPD

****Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

*****Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

*****Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

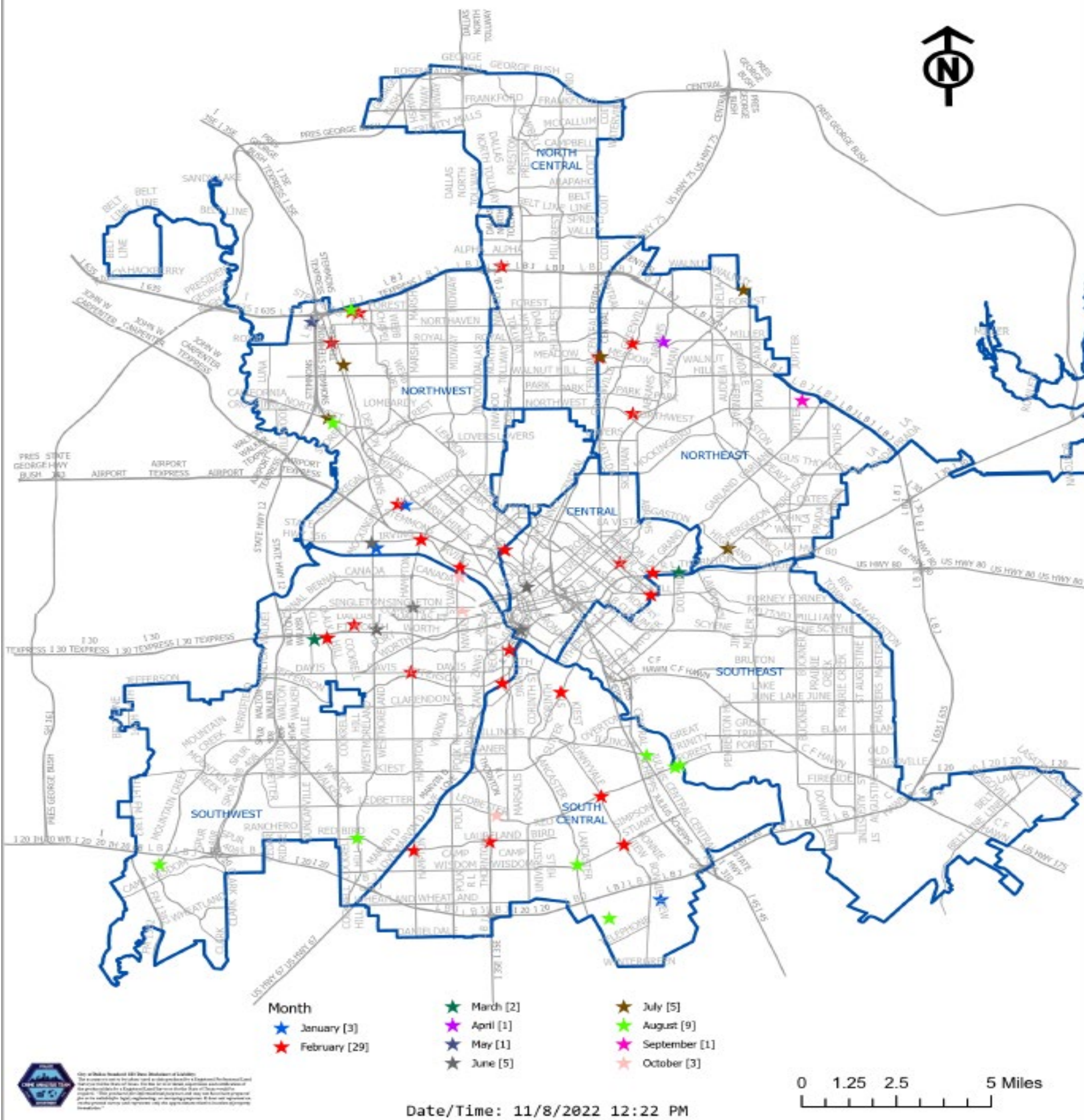
***** Crime reporting now includes NIBRS data. Data is preliminary.

***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

Dallas Police Department Racing / Speeding Dashboard October 2022

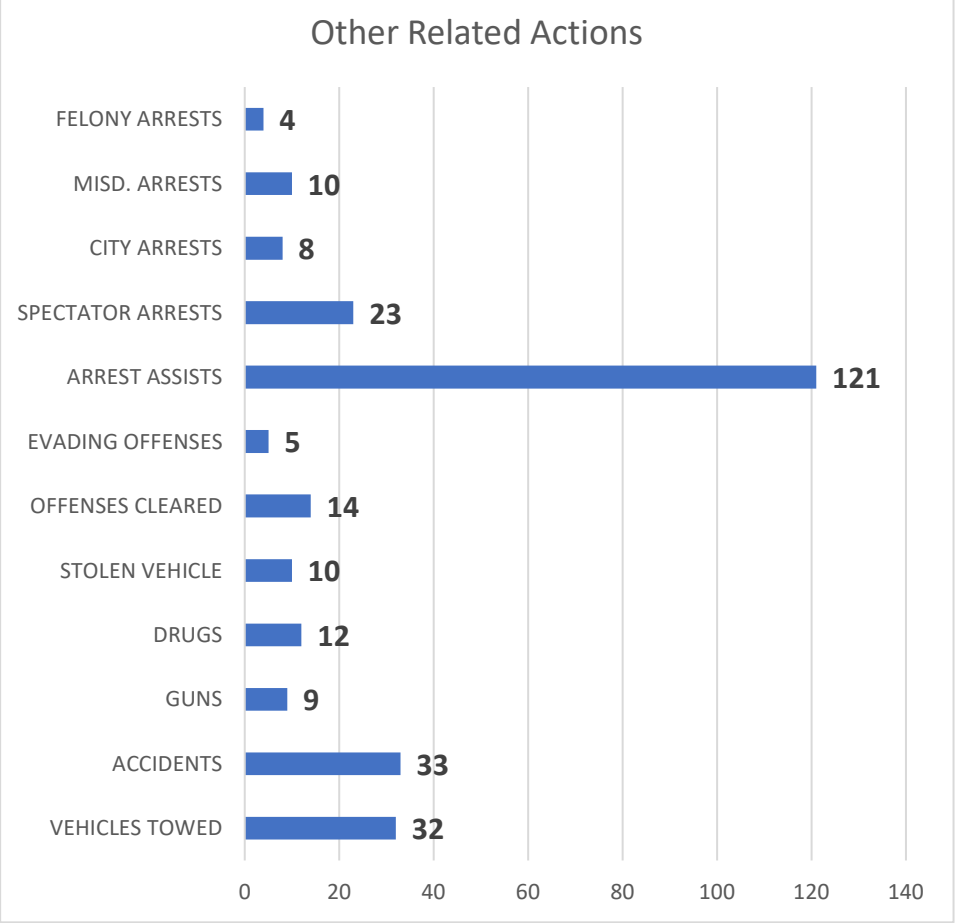
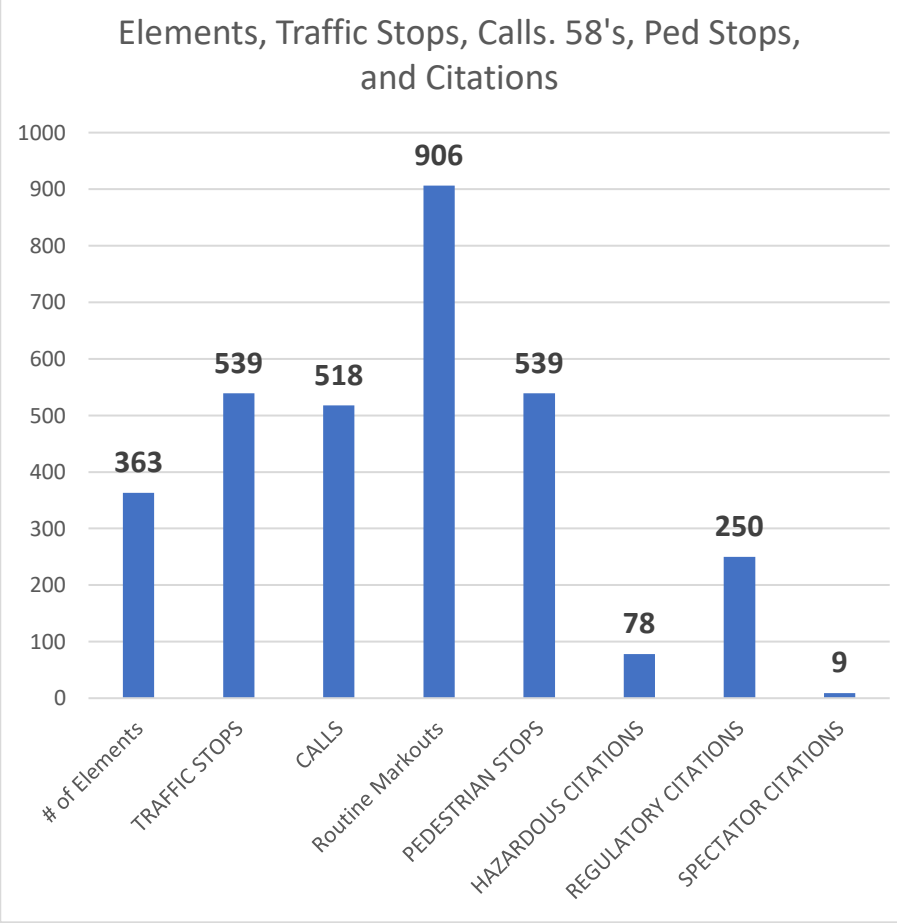
Racing / Speeding Hotspots

Takeover Locations

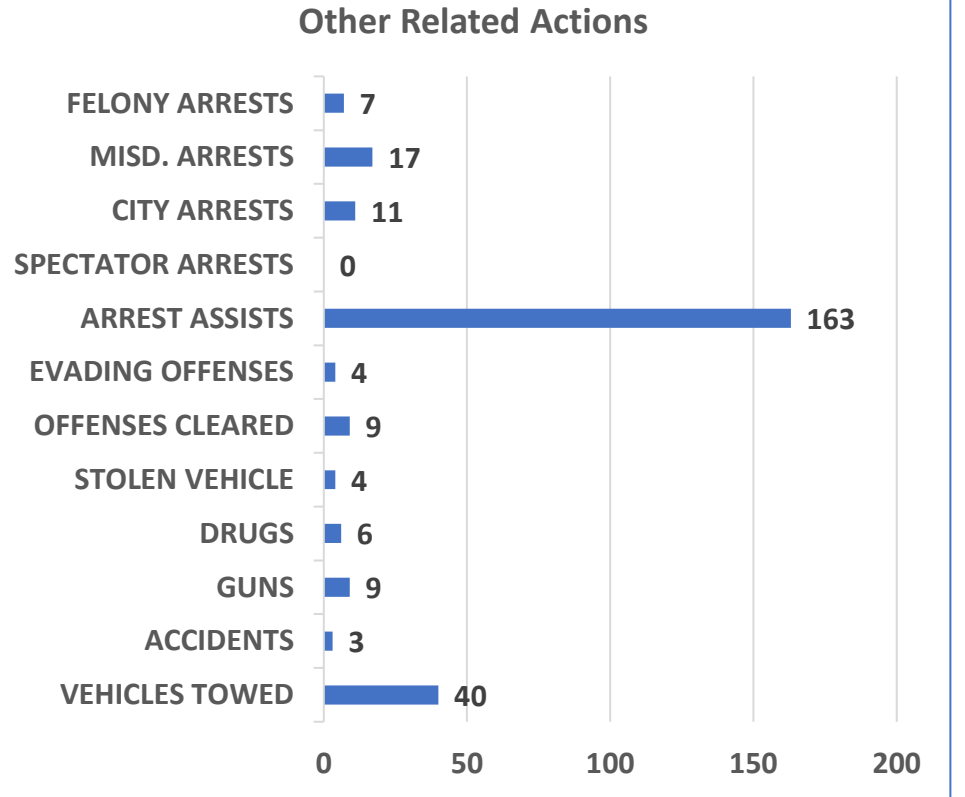
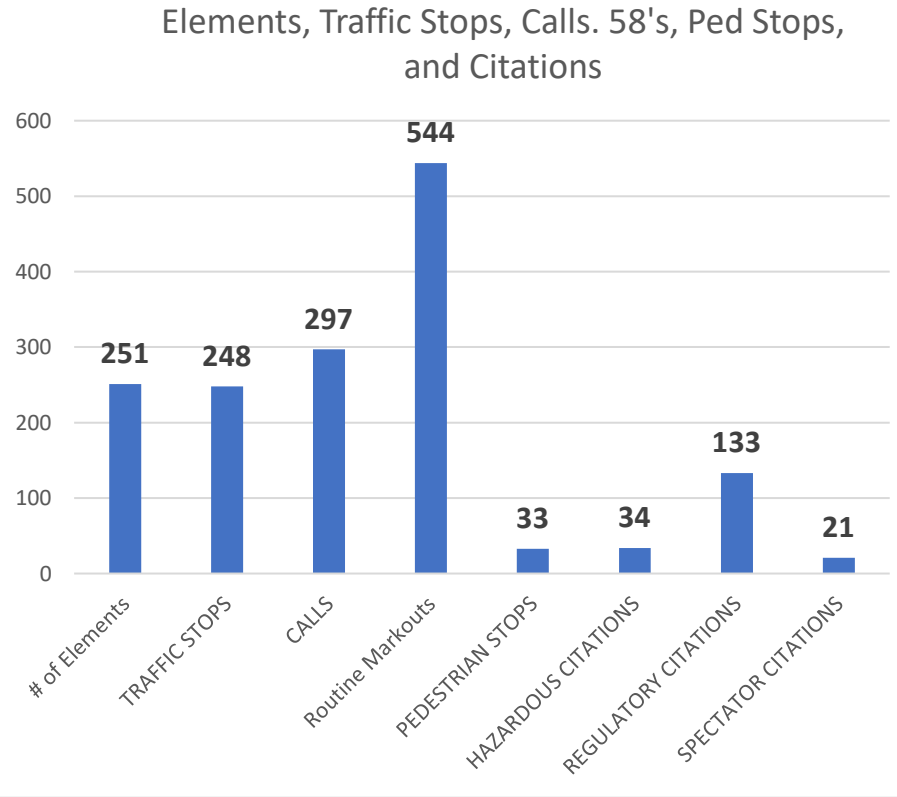


Racing / Speeding Operational Activity

August



September



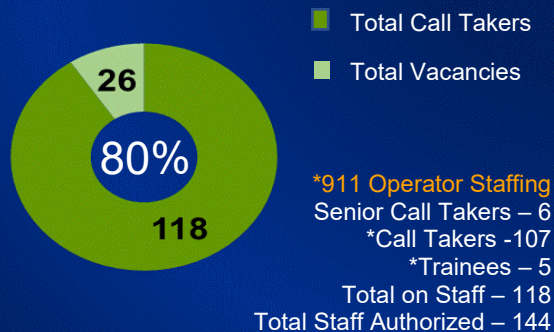
Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard (October) 2022

Call Center Staffing



October 2022
Service Level

98.40%



YTD Level
Jan 1 – Oct 31, 2022

97.58%



Average Answer Time
October 2022

0:04



October 2022
Total 9-1-1 Calls

152,305



Call Takers in Training

5



Call Takers in Background

6

Service Level Comparison

Month	FY'23	FY'22	FY'21
October	98.40%	88.83%	68.97%
November		94.57%	73.94%
December		97.60%	71.90%
January		98.07%	72.54%
February		99.01%	52.91%
March		98.16%	56.59%
April		97.87%	60.24%
May		97.82%	41.51%
June		97.48%	55.04%
July		94.39%	81.88%
August		96.92%	88.27%
September		98.26%	85.85%

The NENA standard recommends 90% of all incoming calls be answered in 10 seconds or less

Total Emergency Calls

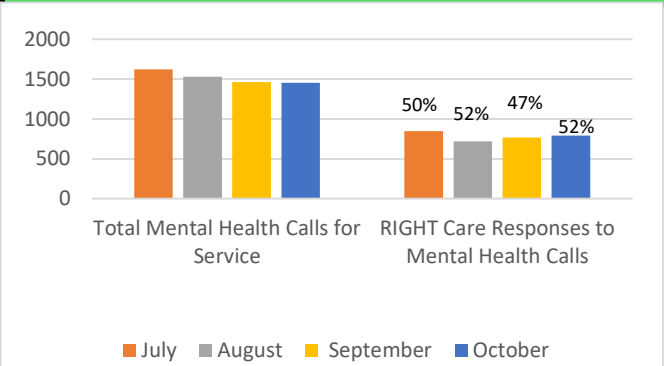
Month	FY' 23	FY' 22	FY' 21
October	152,305	169,217	165,038
November		146,055	154,647
December		155,427	158,259
January		142,329	152,558
February		126,752	165,670
March		149,460	170,351
April		154,103	169,187
May		162,569	193,895
June		154,464	187,044
July		167,423	183,655
August		156,616	163,077
September		152,545	160,078

FY' 22 Total 1,836,960 FY' 21 Total 2,023,459 = 9.22% (decrease)

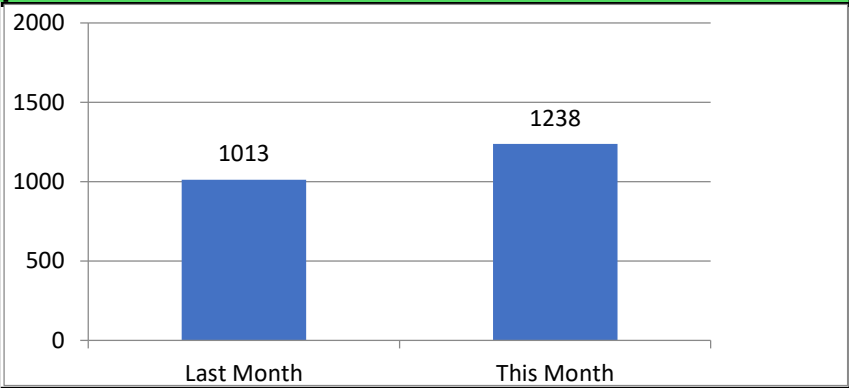
Office of Integrated Public Safety Solutions - October 2022 Dashboard

Rapid Integrated Group Healthcare Team

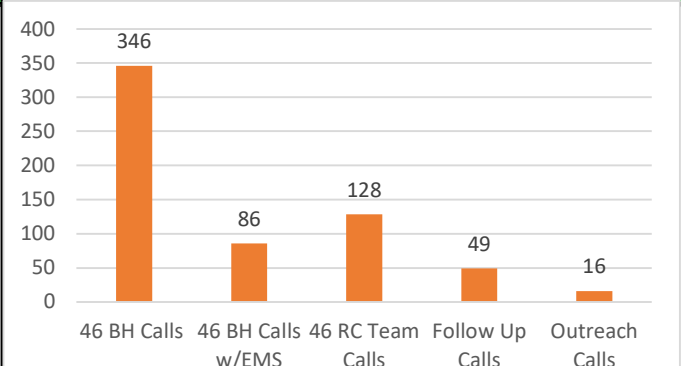
Percent of All Behavioral Health Calls Answered



Total Number of 911 Calls Answered by RIGHT Care Teams	
2019	1,000
2020	1,000
2021	1,000
2022	1,000
2023	1,000
2024	1,000
2025	1,000
2026	1,000
2027	1,000
2028	1,000
2029	1,000
2030	1,000



Behavioral Health Calls Answered By RIGHT Care



DPD Right Care Activity	
1	1.00
2	2.00
3	3.00
4	4.00
5	5.00
6	6.00
7	7.00
8	8.00
9	9.00
10	10.00
11	11.00
12	12.00
13	13.00
14	14.00
15	15.00
16	16.00
17	17.00
18	18.00
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90	90.00
91	91.00
92	92.00
93	93.00
94	94.00
95	95.00
96	96.00
97	97.00
98	98.00
99	99.00
100	100.00

Activity	This Month	YTD
Clients Served	692	6,773
Calls Answered	1,238	10,496
Jail Diversions	31	698
Total Outreach Calls	27	254
Total Follow up Calls	76	739
Total	2064	18,960
FY 21-22 Expansion	In Progress	9 teams operating

Nuisance Abatement

Activity	This Month	YTD
Properties Investigated	18	233
Contacts with property owners	21	347
Meetings attended	26	497
Cases closed	7	42
Active Cases	New Case	YTD
Central Open Cases	2	3
Northeast Open Cases	0	7
Southeast Open Cases	0	9
Southwest Open Cases	0	5
Northwest Open Cases	1	7
North Central Open Cases	0	4
South Central Open Cases	0	14
Total Cases	3	49
Staffing	Authorized	Current
Sergeant	1	0
Detectives	9	8
Intelligence Officer	1	1

Risk Terrain Modeling Area Environmental Interventions

Interventions	This Month	YTD
Code violations identified and worked	1,279	1,279
Code cases complete by owner compliance	95	95
Code cases complete through city intervention	95	95
Commercial business inspections	363	363
Vacant lots remediated	66	66
Zoning cases worked	233	233
Substandard structure cases worked	450	450
Effectiveness Measure: Percentage Increase or Decrease	Malcolm X/Marburg	Illinois Ave
Calls for police this year vs last year	2%	-31%
Criminal offenses this year vs last year	-6%	40%

Multifamily Inspection & Compliance Action Team	

Activity	This Month	YTD
Multifamily Property Deficiencies Identified	236	1181
Deficiencies Addressed by Property Owner	46	358
In Progress Deficiencies to be Addressed	190	783

City Funded Violence Interruption Programs

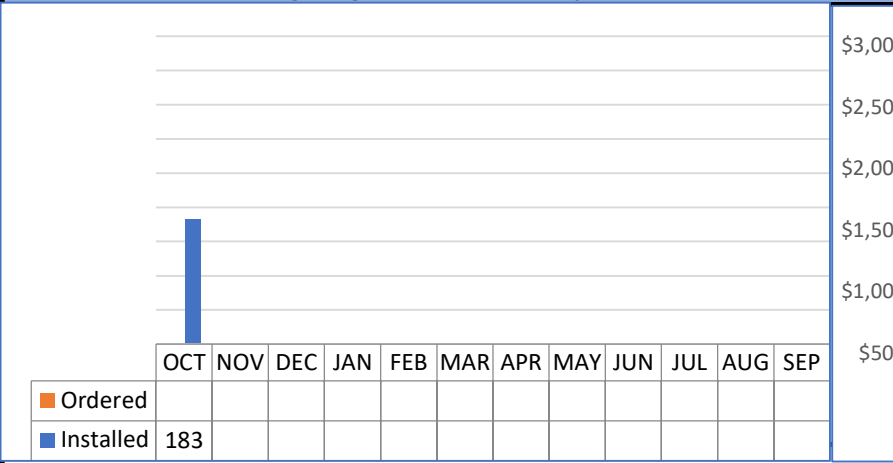
Youth Advocate Programs

Activity	This Month	Year to Date
Violence Interruption Contacts	4	4
Mentoring Contacts	289	289
Social Service Referrals	14	14
Employment Opportunity Referral	22	22
Hospital Response	0	0
Community Engagement Events	6	6
Coordination Meetings	9	9
Youth Programs	3	3

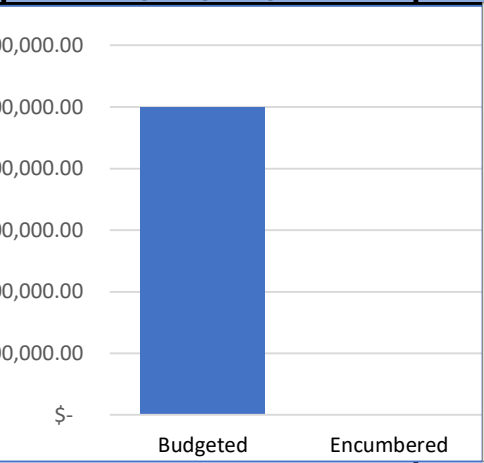
Crisis Intervention Team

Referrals Received	This Month	Year to Date
DFR Referral	11	62
DPD Referral	111	941
Community Referral	6	45
Clients Served	This Month	Year to Date
Verified Social Service Referrals	40	414

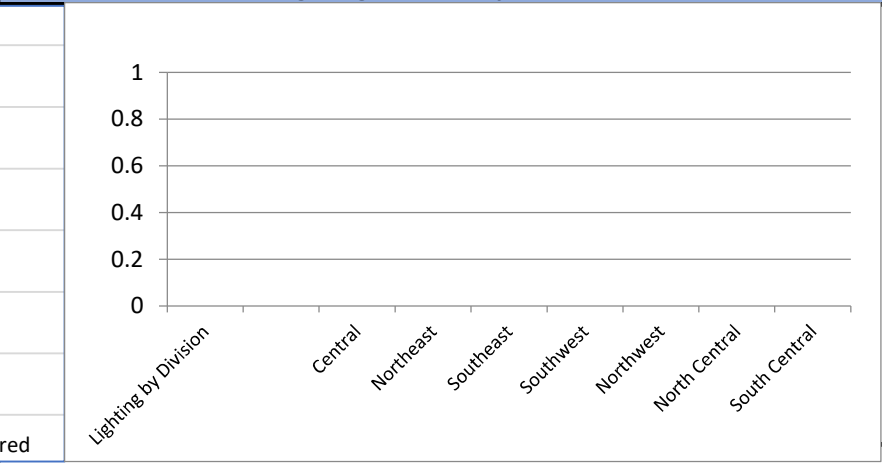
Lighting Enhancement Projects



Lighting Budget	
1	1000
2	1000
3	1000
4	1000
5	1000
6	1000
7	1000
8	1000
9	1000
10	1000
11	1000
12	1000
13	1000
14	1000
15	1000
16	1000
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87	1000
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95	1000
96	1000
97	1000
98	1000
99	1000
100	1000

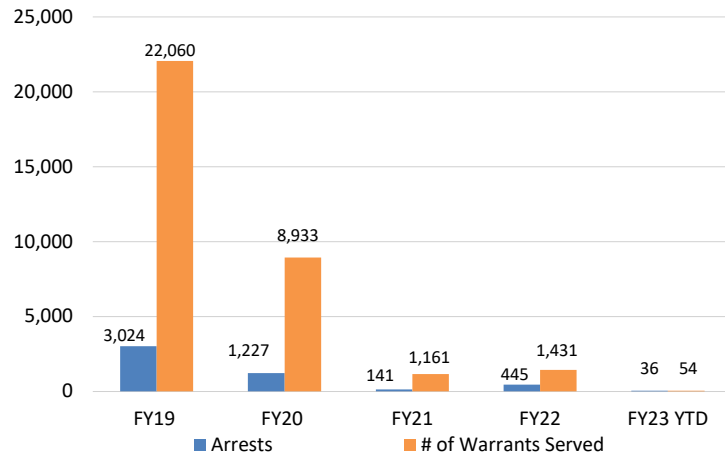


Lighting Ordered by Division	
Division 26 - Electrical	100
Division 27 - Telecommunications	50
Division 28 - Mechanical	150
Division 29 - HVAC	100
Division 30 - Plumbing	100
Division 31 - Fire Protection	100
Division 32 - Security	100
Division 33 - Other	100
Total	700

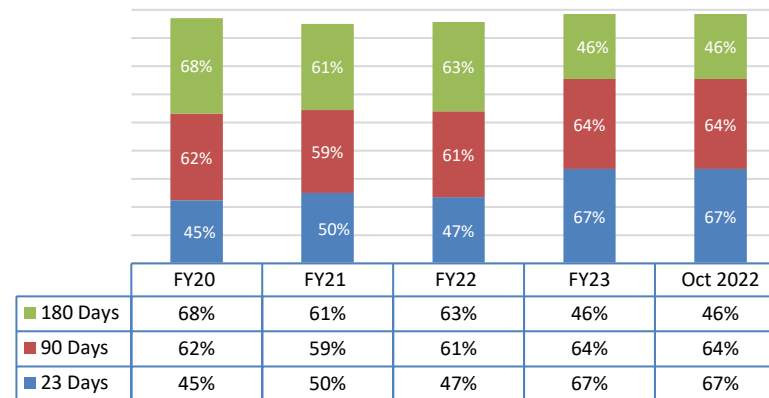


Municipal Court Dashboard: Month Ending October 31, 2022

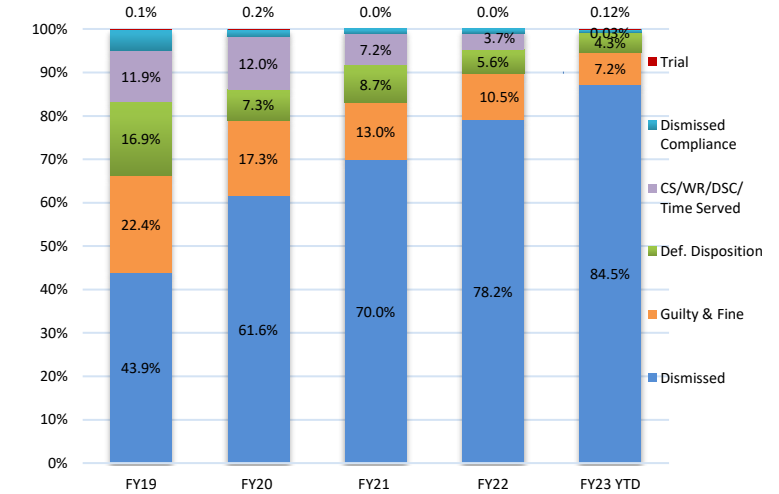
Warrant Enforcement



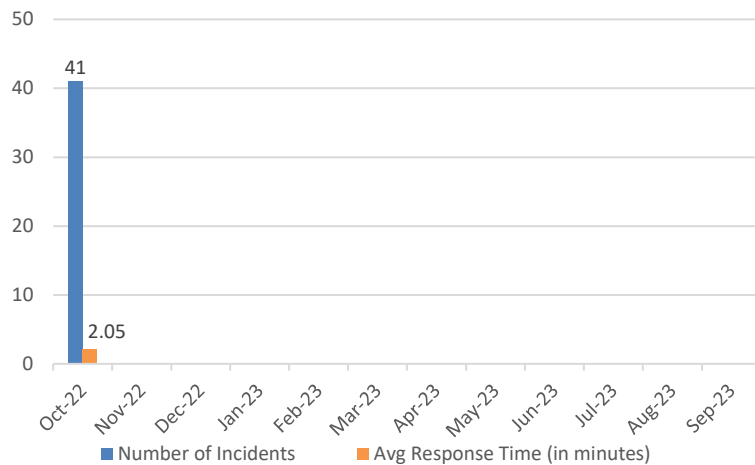
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



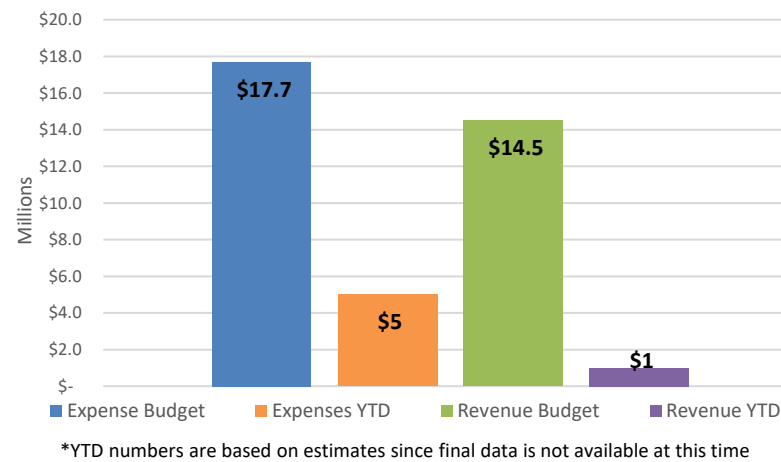
Courthouse Dispositions



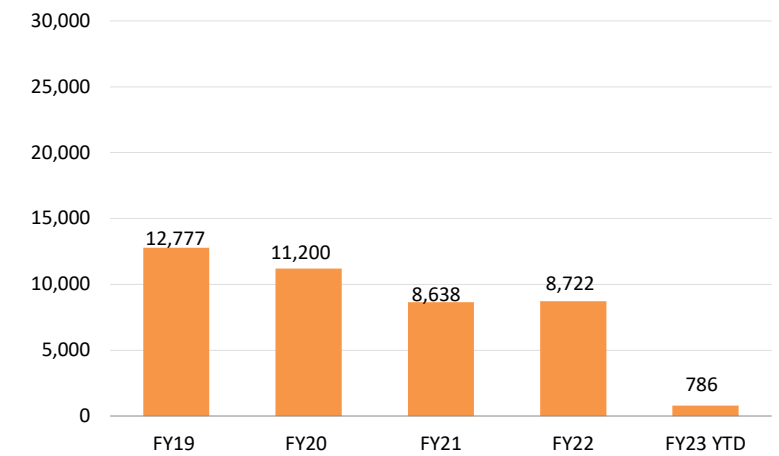
Security Incidents and Response Time



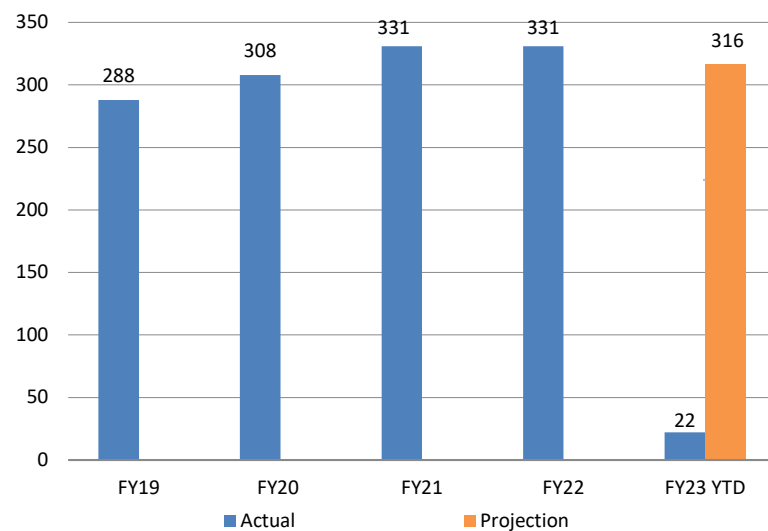
*Municipal Court Budget



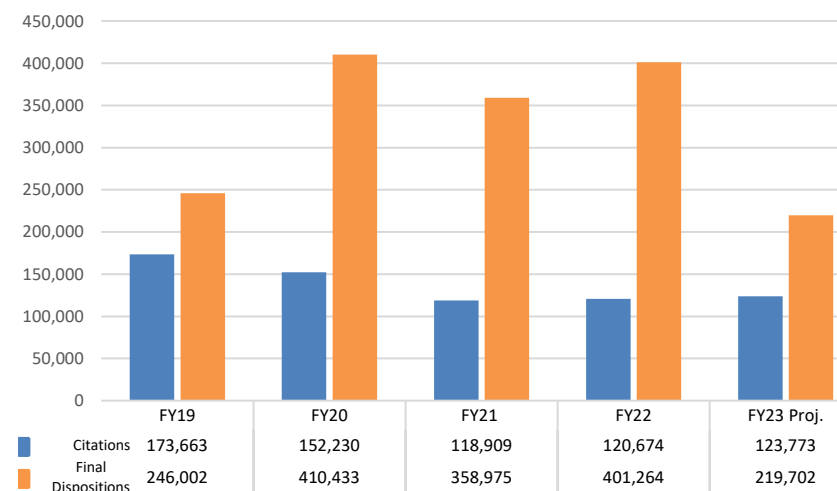
City Detention Center Book-Ins



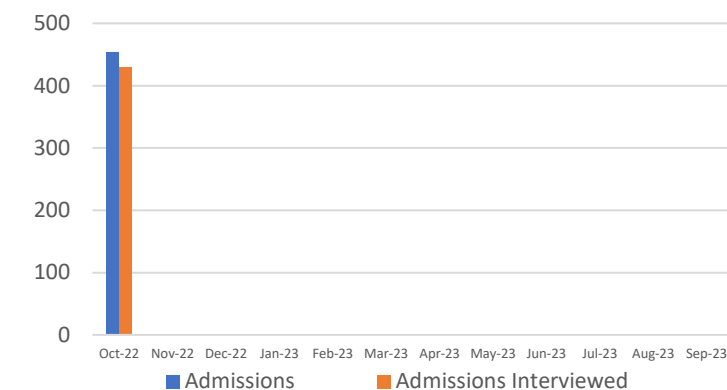
Environmental Cases Filed



Citation Count & Final Dispositions



Sobering Center Performance



Date	Admissions	Admissions Interviewed	Interviewed Homeless	Total Interviewed	Homeless Percentage	Provided Services	Percentage	Repeat Offenders
Oct-22	454	430	61	94.7%	14.2%	68	15.8%	2
FY23 YTD	454	430	61	94.7%	14.2%	68	15.8%	2