



City of Dallas

DallasNow: Update

**City Plan Commission
April 10, 2025**

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Purpose

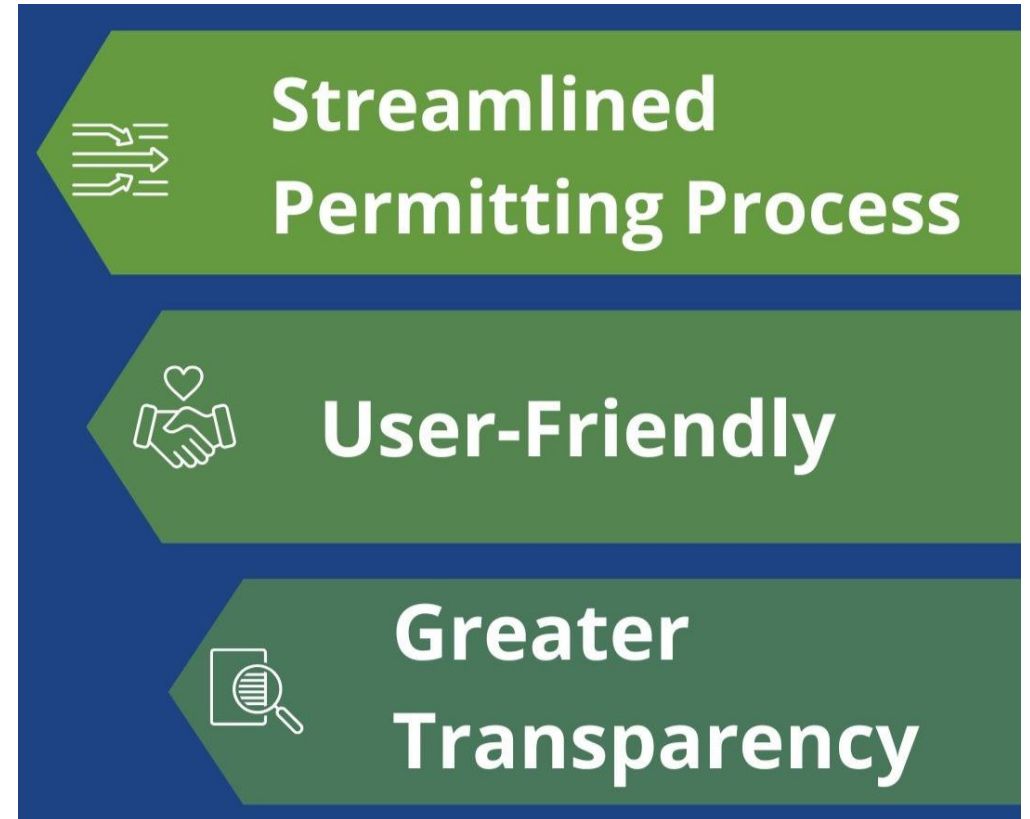


- Introduce *DallasNow*
- Provide an overview key highlights & benefits
- Share important dates, planned downtime, & support resources

What is *DallasNow*?



- Land Management System software for managing land use & permitting
 - Current system, Posse, has been in place for more than 20 years



Why DallasNow?



- A Unified System for a Unified Department
 - Integrated & Accessible
 - Fully Digital
 - Real-Time Transparency
- [DallasNow Video](#)



DallasNow: Boards & Commissions



- Tools for Transparency & Efficiency
 - Improved case tracking and transparency
 - Real-time notifications for applicants & updates for citizens
 - Automated letters, reports & case documents
 - Expanded self-service options for applications & records



DallasNow: Preparation & Support



- Planning & Development is currently holding staff training in hands-on practice environment
- During the coming weeks PDD is providing announcements, demos, workshops & engagement sessions – <https://Dallas.gov/DallasNow>
- After Go-Live on May 5th, PDD will provide ongoing support & enhancements



DallasNow: System Integration



- Integration & Downtime
 - April 25th to May 4th
Limited services due to data migration & testing, will continue:
 - Inspections
 - Emergency Releases
 - Consultations



DallasNow: Next Steps



- Two-Phase Customer Service Initiative
 - Phase One - April 14th thru April 24th (before Go-Live)
 - All team members will be in the office
 - Extended hours from 8am to 6:30 pm at Oak Cliff Municipal Center
 - *DallasNow* Official Go-Live – May 5th
 - Phase Two - May 5th thru May 16th (after Go-Live)
 - All team members will be in the office



DallasNow is Coming Soon!



- DallasNow Opens May 5th



[Dallas.gov/DallasNow](https://dallas.gov/DallasNow)





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