

# Memorandum



CITY OF DALLAS

DATE May 13, 2024

Honorable Members of the Public Safety Committee  
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno  
Gay Donnell Willis

SUBJECT **Dallas Police Department (DPD) Public Safety Dashboards for April 2024**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. In April 2024, Violent Crime was -18.18% with -621 crimes year to date compared to April 2023.

For your quick reference, you can access DPD's Dashboard using the following link:  
[DPD Dashboard](#).

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at [lonzo.anderson@dallaspolice.gov](mailto:lonzo.anderson@dallaspolice.gov).

Should you have any questions or concerns please contact me at (214) 670- 5299.

A handwritten signature in blue ink that reads "Jon Fortune".

Jon Fortune  
Deputy City Manager  
**[Attachment]**

c: Kimberly Bizzor Tolbert, City Manager (I)  
Tammy Palomino, City Attorney  
Mark Swann, City Auditor  
Billerae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Majed A. Al-Ghafry, Assistant City Manager

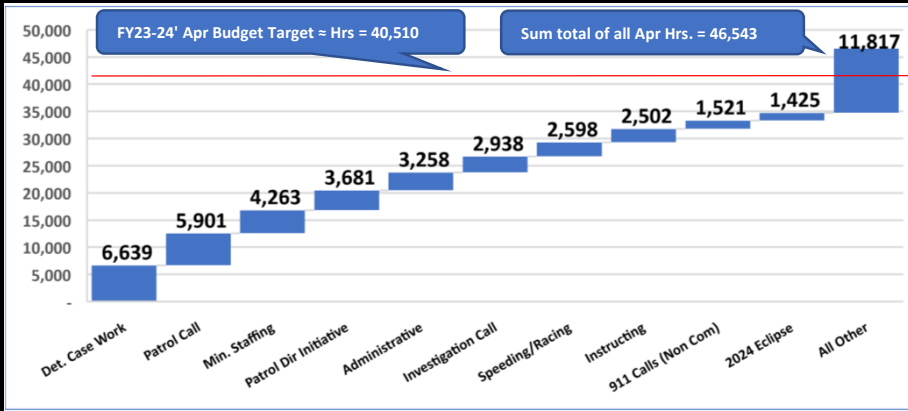
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Dr. Robert Perez, Assistant City Manager  
Donzell Gipson, Assistant City Manager (I)  
Robin Bentley, Assistant City Manager (I)  
Jack Ireland, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors

# Dallas Police Department Dashboard April 2024

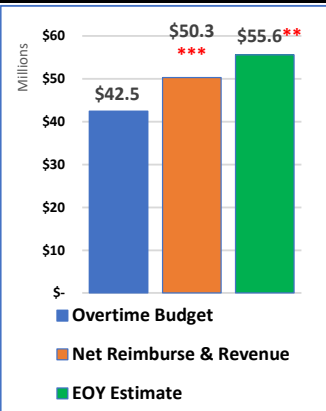
## FY23-24 BUDGET

## CRIME REPORTING \*\*\*\*\*

### April Top 10 OT Activity Codes (By Hrs.)\*



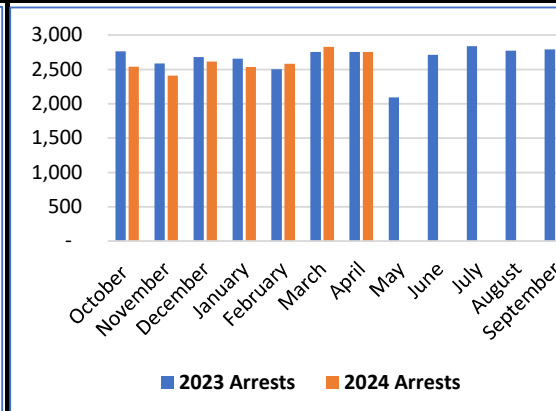
### Sworn Overtime



### Total Budget



### Total Arrests



### Year to Date Crime (NIBRS)

January 1, 2024 - April 30, 2024					
Offense	2024	2023	Count Diff	% Change	Clearance Rate
<b>Person</b>					
Assault Offenses	8,084	8,680	-596	-6.9%	60.2%
Agg Assault FV	500	581	-81	-13.9%	-
Simple Assault FV	3,293	3,270	23	0.7%	-
Homicide Offenses	85	108	-23	-21.3%	62.8%
Murder & Nonnegligent Manslaughter	69	94	-25	-26.6%	-
Human Trafficking	27	14	13	92.9%	48.0%
Kidnapping / Abduction	55	62	-7	-11.3%	87.3%
Sex Offenses	182	273	-91	-33.3%	62.6%
Sub-Total	8,433	9,137	-704	-7.7%	60.5%
<b>Property</b>					
Arson	40	41	-1	-2.4%	7.5%
Bribery	-	1	-1	-100.0%	-
Burglary / Breaking & Entering	1,897	1,983	-86	-4.3%	8.2%
Counterfeiting / Forgery	56	89	-33	-37.1%	8.9%
Destruction / Vandalism	2,974	3,230	-256	-7.9%	9.0%
Embezzlement	39	80	-41	-51.3%	20.5%
Extortion / Blackmail	4	11	-7	-	-
Fraud	744	835	-91	-10.9%	55.7%
Larceny / Theft	8,304	9,273	-969	-10.4%	5.0%
Motor Vehicle Theft	5,259	5,044	215	4.3%	6.2%
Robbery	718	734	-16	-2.2%	25.0%
Stolen Property Offenses	270	283	-13	-4.6%	103.0%
Sub-Total	20,305	21,604	-1,299	-6.0%	10.1%
<b>Society</b>					
Animal Cruelty	43	37	6	16.2%	25.6%
Drug / Narcotics	3,623	3,550	73	2.1%	63.0%
Gambling	29	26	3	11.5%	13.8%
Pornography / Obscene Material	17	18	-1	-5.6%	82.4%
Prostitution Offenses	135	165	-30	-18.2%	54.8%
Weapon Law Violations	703	871	-168	-19.3%	70.5%
Sub-Total	4,550	4,667	-117	-2.5%	63.4%
<b>Total</b>	<b>33,288</b>	<b>35,408</b>	<b>-2,120</b>	<b>-6.0%</b>	<b>29.4%</b>

## SWORN STAFFING AND HIRING FISCAL YEAR \*\*\*\*

Function	FY 23-24 YTD	FY 22-23 YTD	FY 21-22
CBD	82	89	80
Central	161	168	180
NE	276	274	311
SE	248	256	279
SW	241	241	265
NW	229	228	236
NC	185	193	214
SC	244	238	264
Nuisance Abatement	7	9	10
Community Affairs (NPO)	111	102	92
Right Care	22	23	18
<b>Patrol Total</b>	<b>1,806</b>	<b>1,818</b>	<b>1,948</b>
<b>Support</b>	<b>129</b>	<b>119</b>	<b>118</b>
<b>Administrative</b>	<b>188</b>	<b>182</b>	<b>136</b>
<b>Investigations</b>	<b>488</b>	<b>500</b>	<b>462</b>
<b>Tactical and Special Ops</b>	<b>285</b>	<b>275</b>	<b>256</b>
<b>Trainees</b>	<b>143</b>	<b>164</b>	<b>164</b>
<b>Total</b>	<b>3,039</b>	<b>3,058</b>	<b>3,084</b>

## PATROL PERFORMANCE CALENDAR YEAR TO DATE

Division	Crime Change by Division				Response time	
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
CBD	-	-	-	-	-	-
Central	6.26%	-6.72%	-13.71%	-3.81%	6.82	33.19
NE	-6.23%	-2.58%	-15.05%	-4.12%	9.97	108.29
SE	-8.31%	-1.03%	0.16%	1.16%	11.79	131.63
SW	-19.31%	3.32%	-20.05%	-8.18%	11.44	65.89
NW	-6.25%	-10.04%	-19.25%	-8.23%	8.57	45.95
NC	2.50%	-17.94%	-24.36%	-13.69%	10.09	51.57
SC	-13.07%	-7.51%	-14.30%	-6.61%	11.34	80.92
Nuisance Abatement	-	-	-	-	-	-
Community Affairs (NPO)	-	-	-	-	-	-
Right Care	-	-	-	-	-	-
<b>Patrol Total</b>	<b>1.806</b>	<b>1.818</b>	<b>1.948</b>	<b>1.806</b>	<b>1.818</b>	<b>1.948</b>
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<b>Investigations</b>	<b>488</b>	<b>500</b>	<b>462</b>	<b>488</b>	<b>500</b>	<b>462</b>
<b>Tactical and Special Ops</b>	<b>285</b>	<b>275</b>	<b>256</b>	<b>285</b>	<b>275</b>	<b>256</b>
<b>Trainees</b>	<b>143</b>	<b>164</b>	<b>164</b>	<b>143</b>	<b>164</b>	<b>164</b>
<b>Total</b>	<b>3,039</b>	<b>3,058</b>	<b>3,084</b>	<b>3,039</b>	<b>3,058</b>	<b>3,084</b>

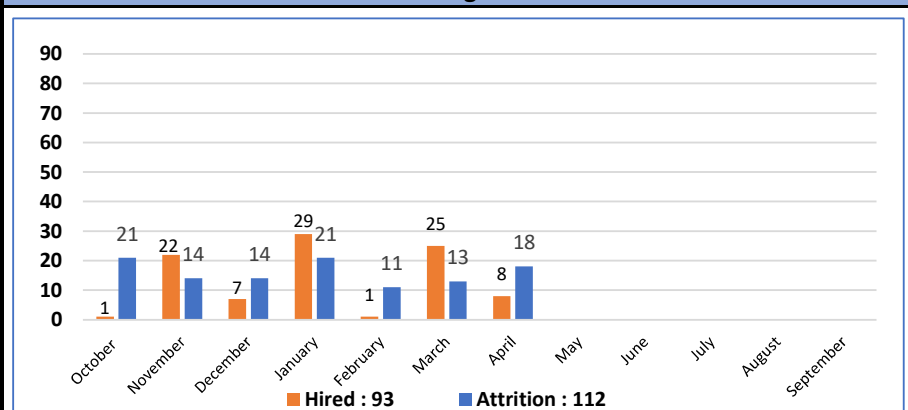
## INTERNAL AFFAIRS \*\*\*\*\*

Complaint Type	2024 YTD	2023 YTD	% Change
Investigations Completed	91	97	-6.2%
Use of Force Complaints Received	14	34	-58.8%
<b>Investigations Over 200 Days *****</b>			
Active Investigations	46	Awaiting Chief of Police Hearing	8
Investigation suspended	11	Awaiting Bureau Chief Hearing	15
Awaiting Corrective Action	11	Total	91

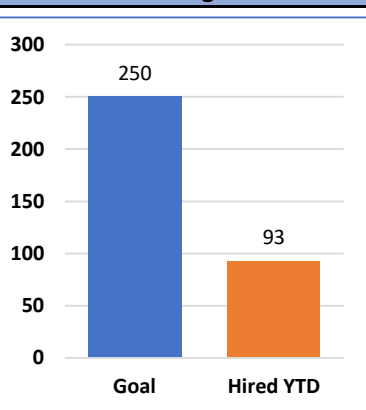
## COMMUNICATIONS

911 Call Center Information					
911 Calls MTD	Apr Avg Answer	Apr Service Level			
149,403	3 Seconds	94.15%			
<b>911 Operator Staffing</b>					
Trainee	Operator	Actual	Authorized		
7	94	101	130		
<b>April Reports</b>					
Expeditor Reports		DORS Reports			
1,859		2,812			
<b>Dispatched Calls and Response Time</b>					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Apr-24	10.56	81.02	228.33	262.33	41,761
<b>YTD 2024</b>	<b>10.16</b>	<b>75.70</b>	<b>215.02</b>	<b>248.77</b>	<b>160,891</b>
Apr-23	10.32	111.59	755.25	727.44	47,234
<b>YTD 2023</b>	<b>10.09</b>	<b>92.08</b>	<b>593.95</b>	<b>605.94</b>	<b>179,207</b>

### FY 23-24 Hiring and Attrition



### FY23-24 Hiring Goal : 250



### Top 911 Calls

Type	Calls YTD	April-2024	April-2023
Major Disturbance *****	32,870	8,586	9,394
Other Incidents *****	16,915	4,566	4,255
Other Escalated *****	19,608	5,245	5,632
Suspicious Person	8,008	2,014	2,250
Minor Accident	5,665	958	2,094
Business Alarm	5,815	1,374	1,272
Major Accident	6,349	1,651	1,758
Loud Music	6,687	1,941	2,196
Burg Motor Veh	426	108	357
Crisis Intervention	4,192	1,134	1,186
911 Hang-up	1,316	356	389

## Notes:

\*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

\*\*YE estimate based on FY23's YTD expenditure trends.

\*\*\* Reimbursement and Revenue for DPD

\*\*\*\* Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

\*\*\*\*\* Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

\*\*\*\*\* Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

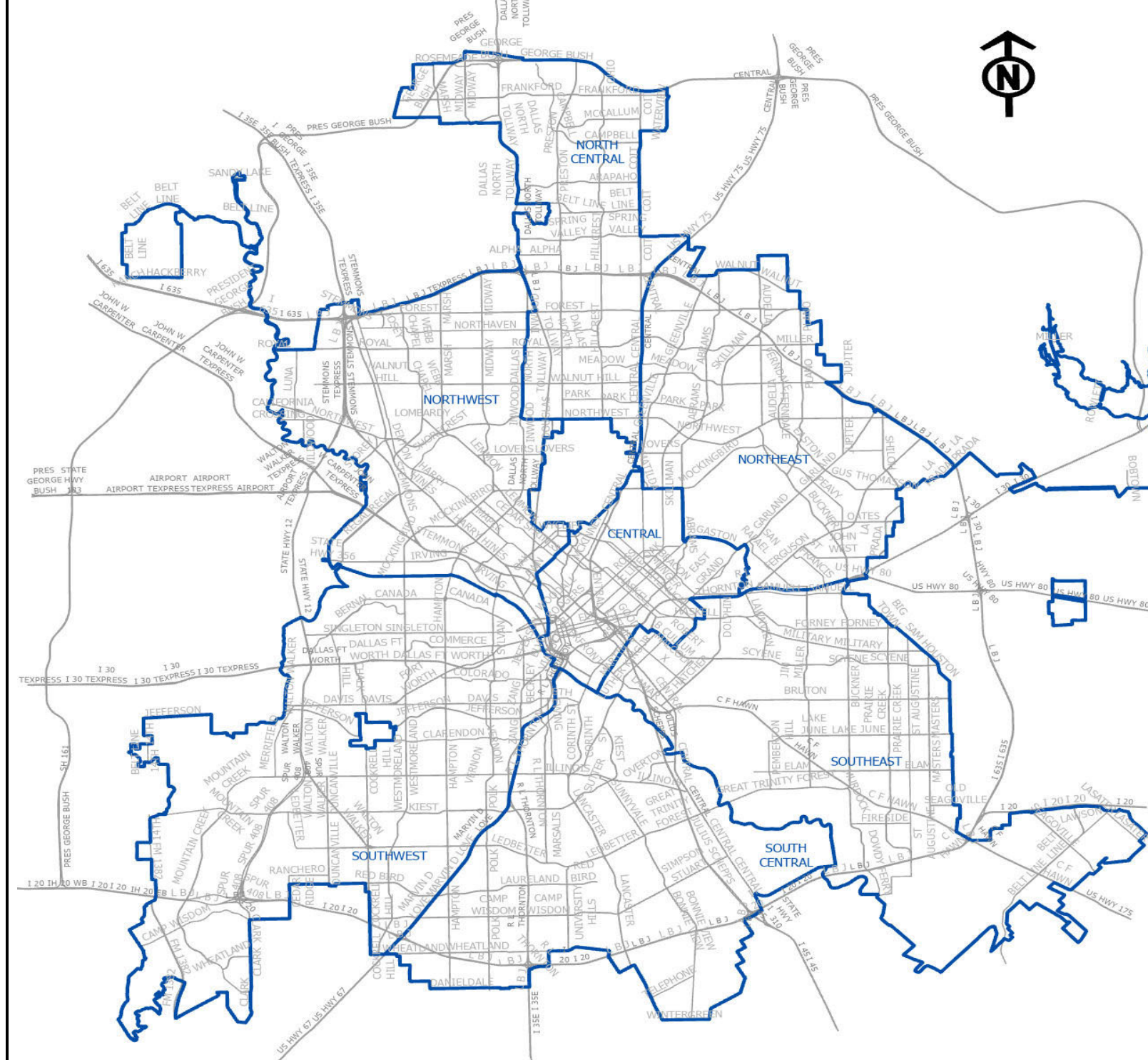
\*\*\*\*\* Crime reporting now includes NIBRS data. Data is preliminary.

\*\*\*\*\* Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving

Racing / Speeding Hotspots

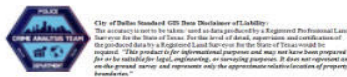
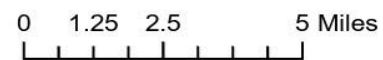
Racing / Speeding Operational Activity

# Takeover Locations

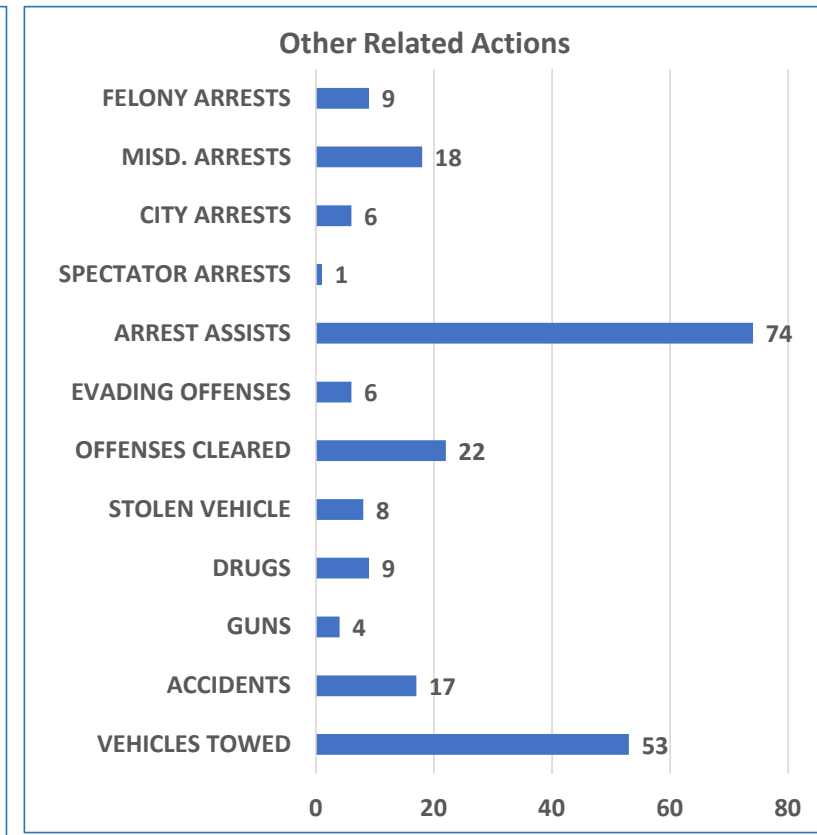
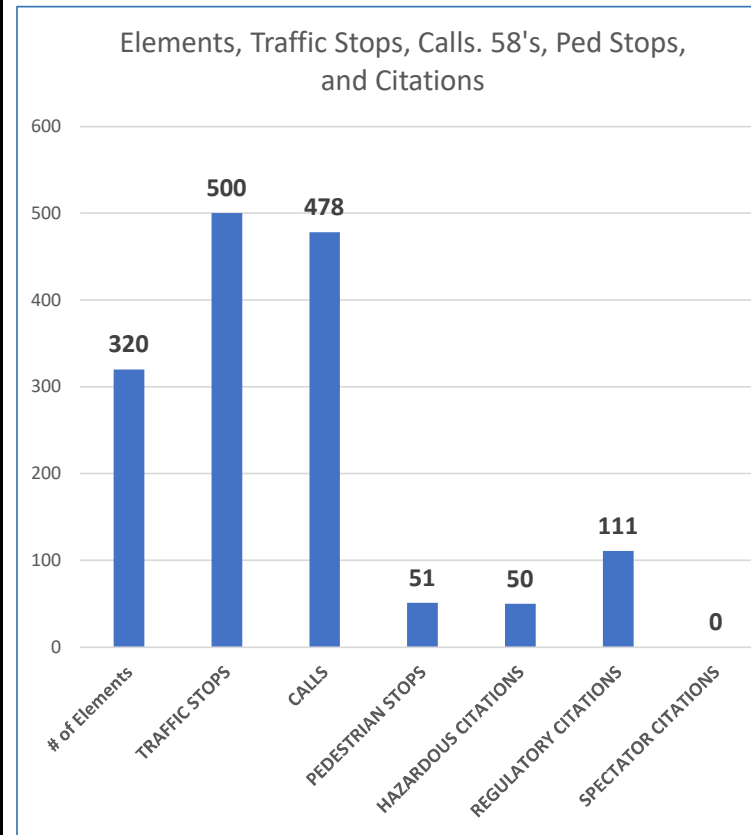


No data for January though April 2024

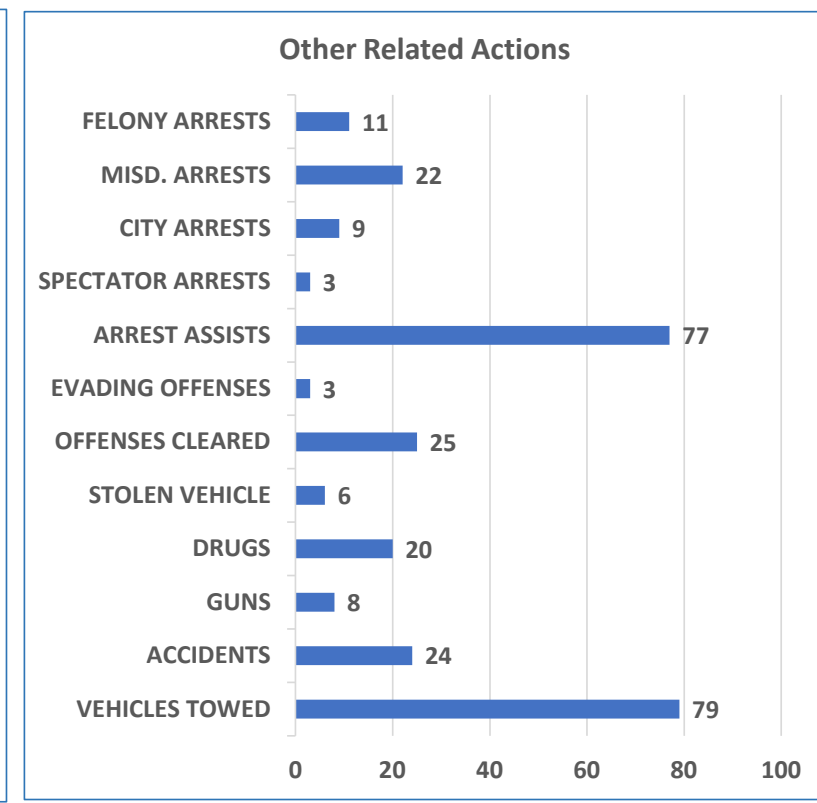
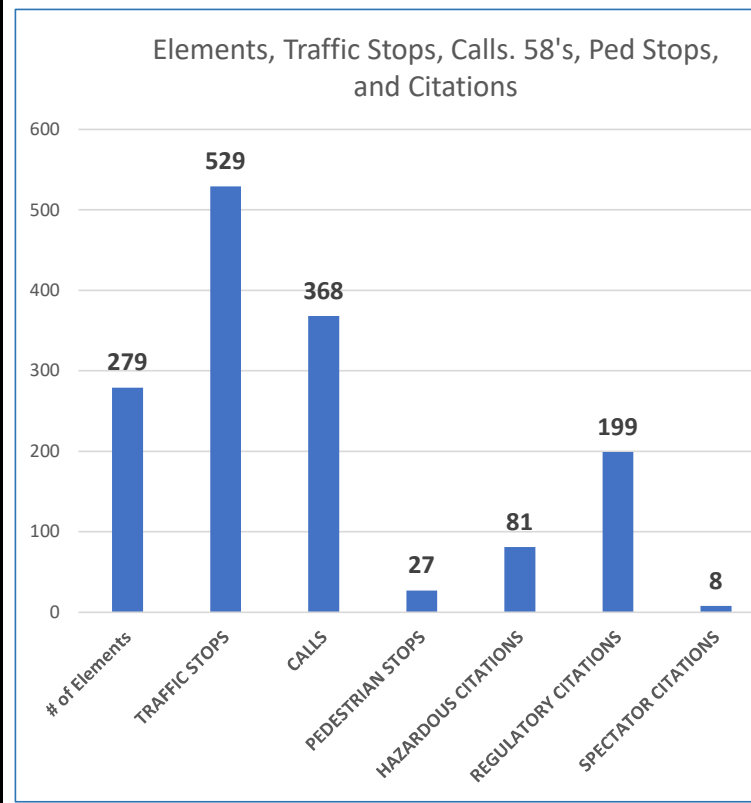
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Mar-24



Apr-24



Notes:

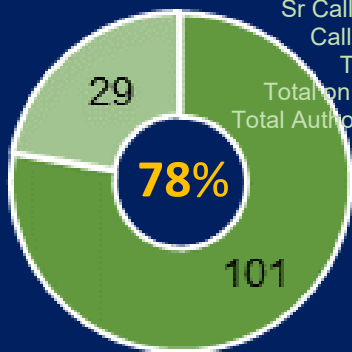
Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.



# 9-1-1 Communications Dashboard (April) 2024

## 911 Staffing



Sr Call Takers – 4  
 Call Takers -90  
 Trainees – 7  
 Total on Staff – 101  
 Total Authorized – 130

## Service Level Comparison

Month	FY'24	FY'23	FY'22
October	94.70%	98.40%	88.83%
November	95.10%	98.58%	94.57%
December	92.21%	97.84%	97.60%
January	94.39%	98.25%	98.07%
February	92.23%	98.25%	99.01%
March	92.94%	97.05%	98.16%
April	94.15%	94.23%	97.87%
May		75.04%	97.82%
June		91.12%	97.48%
July		93.10%	94.39%
August		95.96%	96.92%
September		92.16%	98.26%
<b>FY' Service Level</b>	<b>93.68%</b>	<b>93.62%</b>	<b>96.47%</b>



April 2024  
 Service Level

**94.15%**



YTD Level  
 Jan 1 – Apr 30, 2024

**93.44%**



Average Answer Time  
 Apr 2024

**:03**



Apr 2024  
 Total 9-1-1 Calls

**149,403**



Call Takers in Training

**7**



Call Takers in Background

**7**

## Total Emergency Calls

Month	FY' 24	FY' 23	FY' 22
October	153,609	152,305	169,217
November	138,000	139,556	146,055
December	145,062	153,187	155,427
January	140,401	146,772	142,329
February	135,117	137,468	126,752
March	148,588	162,022	149,460
April	149,403	162,761	154,103
May		195,513	162,569
June		183,954	154,464
July		174,320	167,423
August		159,472	156,616
September		154,748	152,545

**FY' 23 Total 1,922,078** **FY' 22 Total 1,836,960** = 4.63% (increase)