### RECEIVED

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#### **City of Dallas**

1500 Marilla Street, Room 6ES Dallas, Texas 75201 Public Notice 2 1 0 3 4 0

POSTED CITY SECRETARY DALLAS, TX



#### **Public Safety Committee**

April 12, 2021 1:00 PM

This Public Safety Committee meeting will be held by videoconference. The meeting will be broadcast live on Spectrum Cable Channel 95 and online at bit.ly/ cityofdallastv. The public may also listen to the meeting as an attendee at the following videoconference link: https://dallascityhall.webex.com/dallascityhall/onstage/g.php?MTID=e5fefbca3f1cd1f8892e61937d9328d15

#### **2021 CITY COUNCIL APPOINTMENTS**

COUNCIL COMMITTEE		
ECONOMIC DEVELOPMENT	ENVIRONMENT AND SUSTAINABILITY	
Atkins (C), Blewett (VC), Gates, McGough, Narvaez,	Narvaez (C), West (VC), Atkins, Blackmon, Gates	
Resendez, West		
GOVERNMENT PERFORMANCE AND FINANCIAL	HOUSING AND HOMELESSNESS SOLUTIONS We,	
MANAGEMENT	Thomas (C), Mendelsohn (VC), Arnold, Blackmon,	
Mendelsohn (C), Gates (VC), Bazaldua,	Kleinman, Resendez, West	
McGough, Thomas		
PUBLIC SAFETY	QUALITY OF LIFE, ARTS, AND CULTURE	
Gates (C), Kleinman (VC), Arnold, Bazaldua,	Medrano (C), Atkins (VC), Arnold, Blewett, Narvaez	
Blewett, McGough, Medrano, Mendelsohn,		
Thomas		
TRANSPORTATION AND INFRASTRUCTURE	WORKFORCE, EDUCATION, AND EQUITY	
McGough (C), Medrano (VC), Atkins, Bazaldua,	Thomas (C), Resendez (VC), Blackmon, Kleinman,	
Kleinman, Mendelsohn, West	Medrano	
AD HOC JUDICIAL NOMINATING COMMITTEE	AD HOC LEGISLATIVE AFFAIRS	
McGough (C), Blewett, Mendelsohn, Narvaez, West	Kleinman(C), Mendelsohn (VC),	
	Atkins, Gates, McGough	
AD HOC COMMITTEE ON COVID-19 RECOVERY	AD HOC COMMITTEE ON GENERAL	
AND ASSISTANCE	INVESTIGATING AND ETHICS	
Thomas (C), Atkins, Blewett, Gates,	Mendelsohn (C), Atkins, Blackmon, Gates, Kleinman,	
Mendelsohn, Narvaez, Resendez	McGough, Resendez	

<sup>(</sup>C) – Chair, (VC) – Vice Chair

#### **CALL TO ORDER**

#### SPECIAL PRESENTATION

#### **MINUTES**

A. 21-684 Approval of the March 2, 2021 Minutes

**Attachments:** Minutes

#### **BRIEFING ITEMS**

B. 21-685 Violence Interruption Program

[David Pughes, Director, Officer of Integrated Public Safety Solutions]

**Attachments:** Presentation

**Presentation** 

C. <u>21-686</u> Mobile Crisis Response Program

[David Pughes, Director, Officer of Integrated Public Safety Solutions]

<u>Attachments:</u> <u>Presentation</u>

D. <u>21-687</u> Code Compliance Service Enhanced Noise Enforcement Strategies

[Carl Simpson, Director, Code Compliance Services Department]

<u>Attachments:</u> Presentation

E. 21-688 Convenience Store Ordinance Enforcement Strategies

[Carl Simpson, Director, Code Compliance Services Department, Jesse

Reyes, Assistant Chief, Dallas Police Patrol Division]

**Attachments:** Presentation

F. 21-689 Dallas Fire-Rescue's Predictive Analytics Model

[Dominque Artis, Fire Chief, Gilbert G. Padilla, Lieutenant, Dallas Fire

Rescue's Department]

<u>Attachments:</u> <u>Memorandum</u>

**Presentation** 

G. <u>21-691</u> Violent Crime Reduction Plan Update

[Paul Junger, Major, Dallas Police Department]

**Attachments:** Presentation

H. 21-692 Public Safety Dashboards

[Jon Fortune, Assistant City Manager, City Manager's Office]

**Attachments:** Presentation

#### **BRIEFING MEMORANDUM**

I. 21-694 RIGHT Care Implementation Update [David Pughes, Director, Officer of Integrated Public Safety Solutions]

Attachments: Memorandum

J. <u>21-695</u> Proposed Sites for Backup Generator Power at Warming Centers [Rocky Vaz, Director, Office of Emergency Management]

<u>Attachments:</u> <u>Memorandum</u>

K. <u>21-690</u> Proposed Resolution Regarding Police Academy Planning [Eddie Garcia, Chief of Police, Dallas Police Department]

<u>Attachments:</u> <u>Memorandum</u>

#### **ADJOURNMENT**

#### **EXECUTIVE SESSION NOTICE**

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

- 1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
- 2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
- 3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
- 4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
- 5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
- 6. discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex Govt. Code §551.087]
- 7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex Govt. Code §551.089]

#### Public Safety Committee Meeting Record

The Public Committee meetings are recorded. Agenda materials are available online at <a href="www.dallascityhall.com">www.dallascityhall.com</a>. Recordings may be reviewed/copied by contacting the Public Safety Committee Coordinator at 214-671-5265.

Meeting Date: Tuesday, March 2, 2021	Convened: 1:06 P.M.	Adjourned: 3:54 P.M.
Committee Members Present: Jennifer Gates, Chair Lee M. Kleinman, Vice Chair	Committee Member	ers Absent:
Carolyn King Arnold Adam Bazaldua David Blewett DMPT B. Adam McGough MPT Adam Medrano Cara Mendelsohn Casey Thomas, II	Other Council Med Paula Blackmon Chad West	mbers Present:
AGENDA:		
CALL TO ORDER (1:06 P.M.)		
BRIEFING ITEMS		
A. Approval of the February 8, 2021 Minutes Presenter(s): Jennifer Gates, Chair Information Only:		
Action Taken/Committee Recommendation( A motion was made to approve the February 8		
Motion made by: Lee M. Kleinman, Vice Chai	r Motion Seconded by:	Casey Thomas, II
Item passed unanimously: ⊠ Item failed unanimously: □	Item passed on a divident ltem failed on a divide	
B. Update Regarding DPD's Cannabis Enformation Presenter(s): Reuben Ramirez, Deputy Chie Dallas Police Department Information Only:		t; Eddie Garcia, Chief of Police,

#### Action Taken/Committee Recommendation(s):

Reuben Ramirez, Deputy Chief, and Eddie Garcia, Chief of Police, Dallas Police Department provided a presentation overview on the Current Marijuana Laws; February 2021 Marijuana Data, Purpose of Proposed Changes, Proposed Marijuana Enforcement Procedures and Testing Updates. Committee Members supported the proposed modification to the departments general orders that would change the way officers enforce laws against the possession of 2 oz of Marijuana. All other questions and concerns from Committee Members were answered.

#### C. Dallas Police Department Overtime

Presenter(s): Eddie Garcia, Chief of Police, Martin Riojas, Interim Assistant Director, Dallas Police

Department

Information Only:

#### **Action Taken/Committee Recommendation(s):**

Staff provided a presentation overview of DPD's Historical Budget vs Expenditure, Monthly Overtime Expense by Fiscal Year, Overtime Activity Codes, Reimbursements for Overtime, Other Considerations, and Actions in Progress to Address Overtime. DPD will continue to explore and implement efficiencies that reduce the need for overtime while still meeting the needs of the community. All other questions and concerns from Committee Members were answered.

#### D. Violent Crime Reduction Plan Update

Presenter(s): Teena Schultz, Deputy Assistant Chief, Dallas Police Department

Information Only:

#### Action Taken/Committee Recommendation(s):

Staff provided a presentation overview of the Dallas Police Department's Violent Crime Reduction Plan Update. DPD will target violent crime and restore the trust between the community and police. Chief Garcia plans to provide an update in April by focusing on data from criminologist. The reduction plan will bring new solutions and ideas to the table. All other questions and concerns from Committee Members were answered.

#### E. Vacant Lot Registration Program

Presenter(s): Carl Simpson, Director, Code Compliance Services Department

Information Only:

#### **Action Taken/Committee Recommendation(s):**

Carl Simpson, Director, Code Compliance Services provided a presentation overview on Vacant Lot Registration Program. As outlined in the City Manager Goals, the presentation provided the Background/History on Chapter 28- Vacant Buildings, Purpose of the Plan, Issues and Operational or Business Concerns, Operational Impact, and Proposed Actions. The next step is to submit the proposed ordinance to full Council in May 2021. Vice Chair Lee M. Kleinman, expressed concerned that properties who were already non- compliant will continue to be non-compliant. All other questions and concerns from Committee Members were answered.

#### **BRIEFING BY MEMORANDUM**

#### F. Public Safety Dashboards

Presenter(s): Jon Fortune, Assistant City Manager, City Manager's Office

Information Only:

#### Action Taken/Committee Recommendation(s):

The briefing memorandum referenced on the monthly Public Safety Dashboards. The Public Safety Dashboards are intended to provide a comprehensive snapshot of performance measures, critical areas of concern, and staffing levels. Due to the timing of the meeting and end of the month, data will be available on Friday, March 5, 2021. Committee Members had no questions.

ADJOURN (3:54 P.M.)

**APPROVED BY**:

**ATTESTED BY:** 

Jennifer Gates, Chair Public Safety Committee Karen Gonzalez, Coordinator Public Safety Committee





# Violence Interruption Program

Public Safety Committee April 12, 2021

David Pughes, Director, Officer of Integrated Public Solutions City of Dallas

### Overview



• R.E.A.L. change initiative

Implementation Timeline

Program design for scope of services

Contract Awarded



### Overview



### • R.E.A.L. Change Initiative:

- Violence intervention programming
  - Recognizes we cannot arrest our way out of violent crime
  - Redirects resources to alternative solutions to increase safety in our neighborhoods
  - Community based non-traditional law enforcement solutions that address the root causes of criminal activity
  - An initiative within violence intervention programs is the use of violence interrupters





### Violence Interrupters

- Violence interrupters are used in cities throughout the United States, provide a proven, community-led solution to reducing violence
- Managed by Office of Integrated Public Safety Solutions
  - Hire third party contractors to provide:
    - Violence Interruption programs
    - Peer-based mentorship
    - Community support initiatives
  - Dallas applied for and received \$100,000 in grant funding from the Department of Justice for:
    - Salary of program manager (Hired)
    - Data analysis of performance metrics by an academic institution (Contract proposed in conjunction with DPD)





### Office of Integrated Public Safety Solutions Update



# Violence Intervention was budgeted and scheduled for implementation in April 2021

- ✓ Applied for and received grant to hire manager for violence interruption coordination
- ✓ Research and design plan for violence intervention program
- Created the scope for the request for proposals and submitted for procurement
- ✓ Hired program manager
- ✓ Solicitation advertisement posted through procurement
- ✓ Submitted proposals reviewed
- ✓ Contract signed



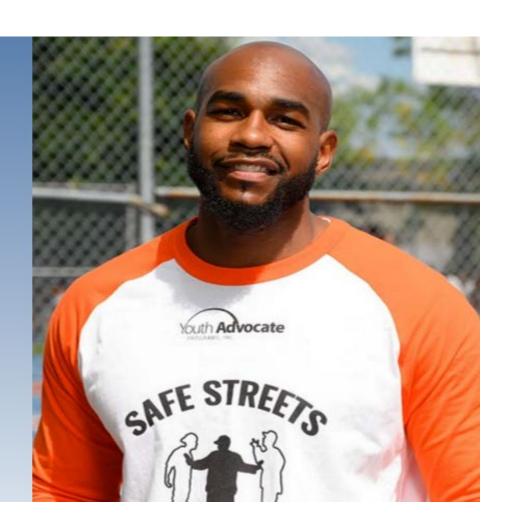
### **Selected Vendor**



Youth Advocate Programs

### Violence Interruption

Youth Advocate Programs, Inc. (YAP) has years of experience in working in communities with high rates of gun violence: for 45 years, we've worked with high-risk justice involved youth in urban communities across the United States, including those who are gang-affiliated or with known gun related histories. In cities such as Chicago, Baltimore and Washington, DC., YAP has implemented models that target specific individuals,





### **Next Steps**



Prepare an agenda item for full council

Place on April 28<sup>th</sup> council agenda

Identify target areas in conjunction with DPD crime analysis

 Work with selected vendor to begin community engagement and education about the program in the selected communities

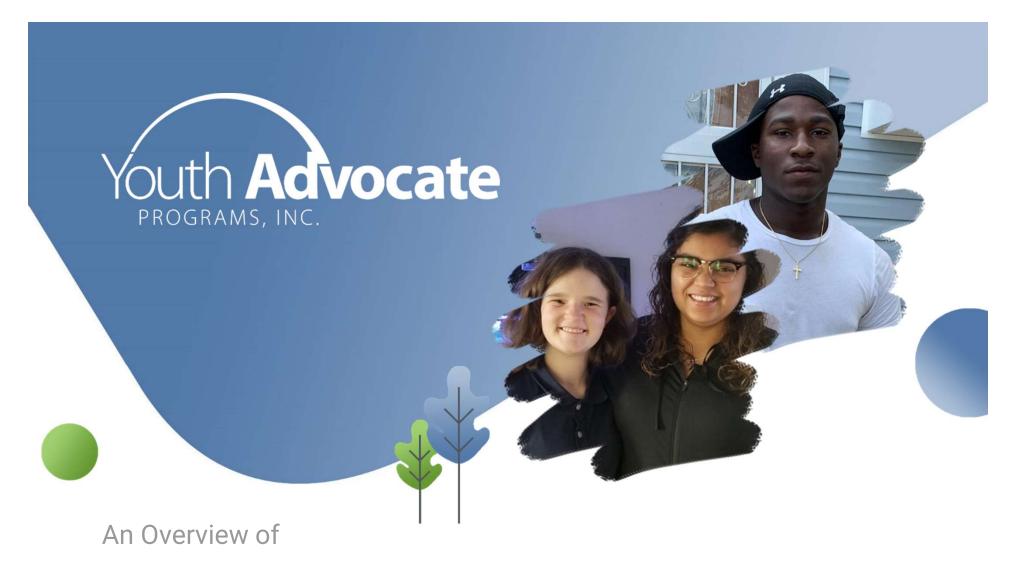




# Violence Interruption Program

Public Safety Committee April 12, 2021

David Pughes, Director, Officer of Integrated Public Solutions City of Dallas



# DALLAS CRED: A VIOLENCE INTERVENTION & PREVENTION PROGRAM





Youth Advocate Programs Inc. (YAP) is a national nonprofit solely committed to keeping youth and adults 'safely home' with their families, supported by their community.

### YAP'S GUIDING PRINCIPLES

- ✓ No Reject; No Eject
- ✓ Individualized Service Planning
- Family-Focused Approach
- Strength-Based Programming
- Meighborhood-Based Recruitment



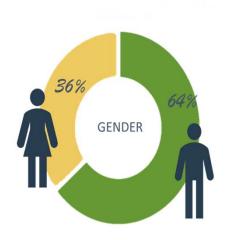


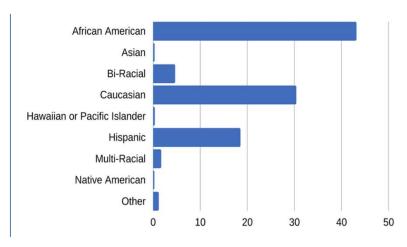
### **YAP's WORK**

Founded in 1975, YAP operates programs in 29 states and Washington, D.C., serving in over 150 urban, suburban, and rural communities.



20,000
Youth and Families
Served Annually Across
the U.S.





### YAP'S EXPERIENCE IN DALLAS/FT. WORTH

#### 100% IN THE COMMUNITY

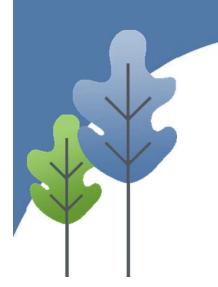
Since 1995

Started in Tarrant County, TX in 1992 working with Juvenile Services to impact street gangs (Bloods, Crips and Latin Kings).

Started in Dallas County in 1995,

working with the Dallas County Juvenile Department.

Provided an outpatient mental health clinic for young people and their families since 2000.







### YAP's Experience With Violence Interruption Through Our Youth & Emerging Adult Programs



- Serve all ages
- Specialize in transition age young adult services (Ages 14-25)
- Provide economic opportunity component
- Often serve formerly incarcerated individuals
- Serve those at high-risk and who live in high violence neighborhoods
- Serve families experiencing violence

### **OUR EXPERIENCE WITH VIOLENCE INTERRUPTION**



Credible
Messenger/Pathways
Programs DC

Helps connect disenfranchised and highrisk men learn life and workforce development skills to prevent violence and recidivism. Over 90% of program participants have successfully completed the Credible Messenger and subsidized employment programs.

### **OUR EXPERIENCE WITH VIOLENCE INTERRUPTION**



**BALTIMORE** 

**Safe Streets:** YAP operates an outreach post in the Penn North Community of West Baltimore as part of the city's Safe Streets Initiative funded by the Mayor's Office of Criminal Justice. The program targets young people ages 14-25. Each month, the local post hosts two events with the goal of building rapport and engaging in education and resource sharing as a public health strategy to reduce violence. Outreach workers mediate conflicts in the community to help interrupt potential violence.





YAP's Proposed Approach for Dallas, Texas

# DALLAS CRED: A VIOLENCE INTERVENTION & PREVENTION PROGRAM

### **Dallas Cred Approach**



### **YAP's Violence Interruption Core Strategies**



- Street and Hospital Outreach
- Community Building
- Intensive Support for the highest risk individuals

### **Target Population**

- All ages with special emphasis on youth aged 14-25
- Engaging those at highest risk of community violence such as poverty, drug use, gang activity, and gun violence
- Hospital intervention to prevent retaliation
- Participation is voluntary; youth/young adults are recruited into the program by staff





# Dallas Cred staff will work with individuals that possess one or more of the following criteria:

- Disconnected from school, work and a positive community support system
- Displaying illegal or aggressive/violent behavior or attitudes
- ☐ Gang involved or at-risk of involvement
- On parole or probation, otherwise justice-involved or at-risk of involvement
- ☐ Returning to the community from an institution or out-of-home placement
- At high risk of participating in retaliatory violence due to having experienced or witnessed violence and/or group/gang association
- Have mental health, drug or alcohol issues

# YAP Addresses Root Causes

Trauma

Procedural Justice

Economic Opportunities

Racial Equity



### **OPERATIONAL PLAN**

### **YAP's Theory of Change**

To stop the perpetuation of urban community violence by addressing its root causes through authentic relationship building that:

- Builds economic opportunity
- Enhances well-being
- Helps to heal those who have been harmed
- Engages in restorative practices that build trust between the community and institutions within it.



# Performance Measures



### **Program Output Targets**

- Provide approx. 100 high-risk individuals annually with intensive, individualized services such as ISP development, mentoring, wraparound support, YAPWORX, and family engagement.
- 2. Engage approx. 300-400 community members annually via mediations and violence interruption engagements.
- 3. Provide community building & engagement activities through monthly Steering Committee meetings and quarterly retreats for leadership development and a safe space for mediation.



# Performance Measures



#### Outcomes

- 75% of individuals worked with after a violent incident will not retaliate
- 2) 75% of those who receive individualized services will not commit a violent offense
- 3) Target areas will experience a reduction in violent crime.
- 4) Reduce recidivism rates in the juvenile/adult system





### **Program Features**

Assistance provided to high-risk individuals with emphasis on skill development and relational connections:

- Street Outreach
- Hospital Intervention & Crisis
   Support
- Mentoring
- Community Engagement
- Wraparound Support
- Educational Activities
- Develop Economic Opportunities
- Specialized Interventions for Needed Target Population such as:
  - SPARCS
  - YAPWORX
  - Phoenix Gang Curriculum

## Wraparound/Case Management

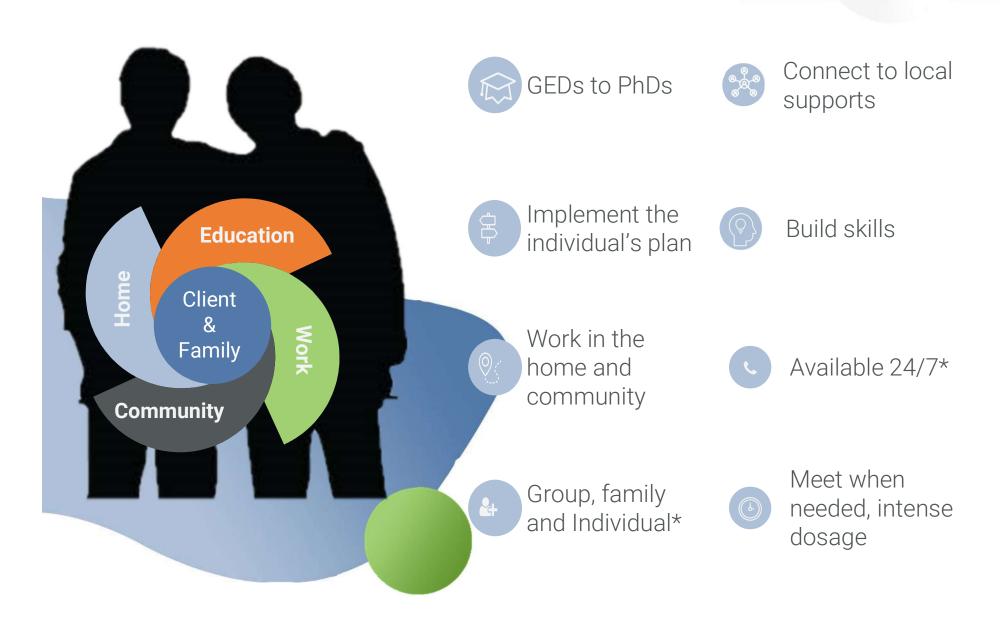
- Engages participants and families as equal partners
- Learns about needs, strengths, and preferences through holistic assessment process
- Builds a Family Team of community supports

 Develops an Individualized Service Plan with emphasis on safety and crisis planning and is trauma informed

Voice Access

Ownership

### **SERVICES MODEL**





### Dallas Cred: Staffing Structure

As a diverse team with similar backgrounds who live in the target neighborhoods and includes:

- 1 Program Director (FT)
- 1 Program Coordinator (FT)
- 1 Administrative Manager (FT)
- 3 Credible Messengers (FT)
- 5 Violence Interrupters (4 FT/1 PT)
- 1 Therapist (LPHA/hourly)



## **COLLABORATIVE PARTNERS**

- Local Law Enforcement
- Social Service Providers
- Area Businesses
- Community Partners such as:
  - Mission Bridges
  - Outreach Ministries International | National Youth Week
  - No More Violence, Inc.
  - Village Bridge Community Center
  - Parkland Hospital
- YAP's National Endowment Fund (provides scholarships to YAP participants and graduates to supports vocational and higher education or credentialling)



## YAP'S CAPACITY TO START & EXPAND VIOLENCE REDUCTION PROGRAMS

- 1) Experienced local and executive leadership staff with a history of starting and managing violence reduction programs
- 2 )Well developed local and organizational infrastructure to support new program and expansion of site capacity
- 3) Strong outcomes tracking and evaluation component
- 4) Ability to leverage additional community resources
- 5) All direct service staff are hired from the neighborhoods served and are Credible Messengers with "lived experience"



## **Economic Benefits to the City**

- Hiring of 12 FT staff positions from the City of Dallas.
- Reduced incarceration rates in the city
- Reduced costs for law enforcement response to violent incidents
- Reduced costs to health care systems and city emergency response systems as individual and community norms change.
- Increasing economic opportunity for participants of YAPWORX.



DATA: The estimated total costs for one suspect per homicide shooting in Dallas is \$1.1M and \$726,000 per injury shooting (including crime scene, hospital, criminal justice, violence support and lost revenue expenses.) SOURCE: 2018 data compiled by the National Institute for Criminal Justice Reform — http://nicjr.org/wp-content/themes/nicjr-child/assets/Dallas.pdf.

## **Start-Up Plan**

Dallas Cred-Violence Intervention/Prevention	Timeline/Benchmarks Goals After contract signing
Recruit, hire & train Program Director	Weeks 1-4
Recruit & hire Additional Program Staff	Weeks 2-6
All staff complete initial trainings: - YAP YRAP Basic Training - Cure Violence Training - YAPWORX Training	Week 6-8
Build Local Advisory Groups/Steering Committee	Week 3- ongoing
Identify and build partnerships and community linkages	(Ongoing)
PROGRAM SERVICES	Begin by 60 days or less

# Q & A





## Mobile Crisis Response Program

Public Safety Committee April 12, 2021

David Pughes, Director, Officer of Integrated
Public Safety Solutions
City of Dallas

## **Presentation Overview**



- Background/History
- Purpose
- Issues & Considerations
- Completed Actions
- Proposed Actions
- Program Evaluation
- Next Steps



## **Background/History**

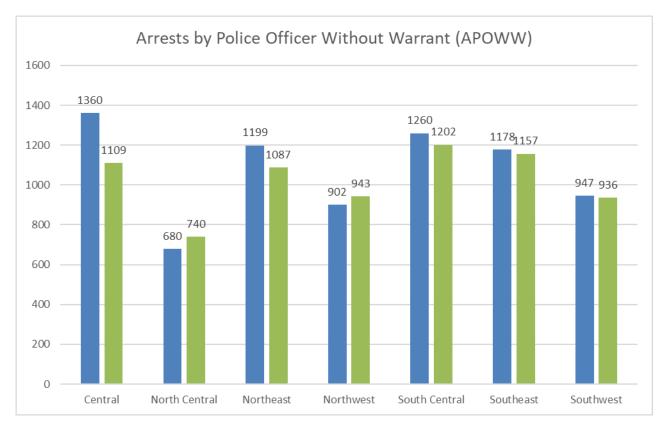


- Mobile Crisis Response Team initiative was included as a component of the City Manager's R.E.A.L Change Initiative
- City Council funded Mobile Crisis Response as part of the FY20/21 and FY21/22 budgets
- Mobile Crisis Response serves a critical component in providing a continuum of services to persons that experience behavioral health issues or mental health crisis
  - On-scene response
  - Referral follow-up
    - Social service follow-up from DPD Officers
    - APOWW arrests by DPD Officers



## **Background/History**





APOWWs by Division & Year							
	Central	<b>North Central</b>	Northeast	Northwest	<b>South Central</b>	Southeast	Southwest
2019	1360	680	1199	902	1260	1178	947
2020	1109	740	1087	943	1202	1157	936
Total	2469	1420	2286	1845	2462	2335	1883





## Purpose











Conduct followup assessments and screening of needs De-escalation of crisis situations when called to scene by DPD

Linkage to ongoing care for permanent sustainable solutions

Improved quality of life



## Issues & Considerations



& Dallas Police

Proactively serve residents in non-emergency situations

**Comprehensive** approach

Reduce demand for scarce services

**Data collection** 

**Violence prevention** 



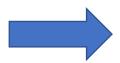
## **Completed Actions**



**Program Design** 



**Staffing Model** 



**Job Descriptions** 





**Service Provider Evaluations** 



**Office Space Acquired** 



**Management Interviews** 



## **Proposed Actions**



Staff three Qualified
Mental Health
Professionals at
each DPD
Substation

"WE'RE STILL A REACTIONARY RESOURCE. WE HAVEN'T FIXED THE NATURE OF PUBLIC SAFETY, BUT IN THE MEANTIME IT CAN LOOK A LITTLE DIFFERENT."

USCAnnenberg

Interlocal agreement for access to social service resources

Caseworkers assigned to the **Sobering Center will** provide phone follow-up for immediate assistance to DPD in emergency situations after hours

follow-up with patients to prevent relapse and reduce demand on emergency services

Ebone Morgan, crisis worker, CAHOOTS (White Bird Clinic)



## **Proposed Actions**



- Launch teams at each patrol division
- Staff teams 16 hours per day, 5 days per week
  - 80% of social service referrals occur during these hours
  - Backfill overnight and weekend coverage with services to be provided at the Recovery Center located at the City Detention Center
- Provide CJIS and DPD RMS training and ramp-up prior to full launch
- Target case load is 5 follow-up social service referrals per team per day



## **Program Evaluation**



Length of time for initial contact following referral



Number of crisis assessments and interventions conducted



Percent of clients served that receive crisis follow-up and relapse prevention services



Decrease in the percent of duplicated social service referrals



## **Next Steps**



Hire Manager III for administration and oversight of program – April 2021

Complete evaluation of qualified firms to staff and operate program – April 2021

Written standard operating procedure for administration of program – April 2021

Initiate interlocal agreement for operation of program – April 2021

**Seek Council approval of Interlocal Agreement – May 2021** 

Hiring and training of case workers - May 2021





## Mobile Crisis Response Program

Public Safety Committee April 12, 2021

David Pughes, Director, Officer of Integrated
Public Safety Solutions
City of Dallas



Code Compliance Services
Enhanced Noise Enforcement
Strategies

Public Safety Committee April 12, 2021

Carl Simpson, Director Code Compliance Services City of Dallas

#### **Presentation Overview**



- Current Enforcement
- Common Uses of Chapter 30 & 51A
- Additional Enforcement Provisions
- Current Enforcement Activities
- Enhancement Considerations
- Enforcement Advantages
- Enhancement Recommendations
- Future Enhancement Plans



#### **Current Enforcement**



- Code officers respond to 311 Noise complaints
- Response may occur after the violation has been reported
- Relies heavily on witness accounts of activity
- No dedicated staffing detailed to these afterhour activities

## CURRENT NOISE ENFORCEMENT UNDER DCC §§ 30-4, AND 51A-6.102

DCC § 30-4

A person commits an offense if he [knowingly] operates or causes to be operated any mechanical loudspeaker or sound amplifier in a public place or upon any public sidewalk, street, alley, or highway of the city in violation of any of the limitations and requirements found in DCC § 30-4(a) (1); 30-4 (a) (4)

DCC § 51A-6.102

A person may not [knowingly] conduct a use that creates a noise level that exceeds the levels established in Subsections (b) through (e) or that exceeds the background level by five dB(A), whichever is greater.



#### Common Uses: Chapter 30 & 51A



#### Chapter 30

- 30-2(5)-Use of a steam whistle on a boiler
- 30-2(8)-Construction activity during prohibited hours
- 30-2(12)-Waste collection during prohibited hours
- 30-4(a)(1)-No mechanical loudspeakers within 150 ft. of a residence allowed after sunset
- 30-4(a)(4)-No mechanical loudspeakers within 150 ft. of a hospital, school in session, nursing home and surgical facilities

#### **Chapter 51A**

- 51A-6.102 (b)-(e)- Offenses related to land use allowances based on decibel readings
- 51A-6.102 (a) (5) (E)-Noise from use related loading/unloading impacting residential uses after 10pm
- 51A-6.102 (a) (5) (F)-Allows for lawn maintenance, repair of personal use vehicles and home repair of places of residence only within specific hours



#### Additional Enforcement Provisions



- Code officers respond to 311 Noise complaints in possible real-time
- Chapter 30-1 & 4 allows for broader enforcement capabilities
- Addition of body cameras to improve evidentiary documentation

## ENHANCEMENT TO CURRENT NOISE ENFORCEMENT UNDER

**DCC §§ 30** 

DCC § 30-1

A person commits an offense if he [knowingly] makes or causes to be made any loud and disturbing noise or vibration in the city that is offensive to the ordinary sensibilities of the inhabitants of the city.

DCC § 30-4

A person commits an offense if he [knowingly] operates or causes to be operated any mechanical loudspeaker or sound amplifier in a public place or upon any public sidewalk, street, alley, or highway of the city in violation of any of the limitations and requirements found in

30-4(a)(2) interferes with enjoyment of life property, peace and comfort
30-4 (a)(3) not to cause traffic congestion or congregation of crowds



#### **Current Enforcement Activities**



 Proactive after-hours overtime weekend enforcement, that began on St. Patrick's Day, resulted in the following:

- 204 Site inspections conducted
- 176 Locations provided education and monitored
- 28 Notices of violation were issued and followed up with compliance at the time of inspection
- 3 Citations issued for non-compliance
  - > The data listed above is comprise of a three (3) week process



#### **Enhancement Considerations**



- Consider the use of Chapter 27 article 8 of the Dallas city code, to include noise and occupancy as an abatable criminal activity
- Allow for the revocation of a certificate of occupancy in relation to "habitual" noise and occupancy violations
- Consider alternate shifts to allow for late night enforcement activities related to noise
- Work collaboratively with Sustainable Development and Construction, Fire and Police in dealing with the most problematic properties



#### **Enforcement Advantages**



- Enhanced enforcement with the use of additional provisions within Chapter 30 and enhanced considerations will provide the following:
  - "ordinary sensibilities" removes the requirement for a decibel reading and multiple inspections
  - Increases response and efficiency
  - Supports DPD and enhances the ability to respond to noise complaints within commercial venues
  - Allows for relations to be established between owners/persons in control and city Staff
  - Improve the quality of life for the residence







#### **Enhancement Recommendations**



- Create an Entertainment Venue enforcement team (E-Team) to include the following departments:
  - Code
  - Sustainable Development and Construction
  - Fire
  - Police

## Enhanced E-Team Areas of Focus

- Current Commercial CCS Enforcement
- Registration
- Fire Code
- Food & Safety
- Building Codes
- Crime
- Parking
- Crowd congestion
- Noise



#### **Future Enhancement Plans**



- Seek Council approval to amend Chapter 27 Article
   VIII Habitual Criminal Properties of the Dallas City
   Code to include Habitual Nuisance Properties
- Continued use of the "Ordinary Sensibilities" in enforcement activities





Code Compliance Services
Enhanced Noise Enforcement
Strategies

Public Safety Committee April 12, 2021

Carl Simpson, Director Code Compliance Services City of Dallas



Convenience Store Ordinance Enforcement Strategies

Public Safety Committee April 12, 2021

Carl Simpson, Director
Code Compliance Services
Jesse Reyes, Assistant Chief
Dallas Police Patrol Division
City of Dallas

#### **Presentation Overview**



- Ordinance Enhancements for Police
- Police Enforcement Activities
- Current Code Enforcement
- Enhanced Enforcement
- Operational Changes Required
- Deployment Strategy
- Operational Advantages
- Next Steps



## Ordinance Enhancements for Police



Requirement	Old	New
Number of Cameras	Two Cameras	Three Cameras
Resolution Requirement	'Clearly depict facial features'	1920x1080 resolution (2 megapixels)
Frame Rate	None	15 frames per second recording
Camera Location Requirements	Cash Register Entering main entrance	Cash Register Entering Main Entrance Exiting Main Exit



### **Current Police Enforcement Activities**



2020 Convenience Store Enforcement	
Number of Registered Convenience Stores	759
Number of Inspections Completed	477
Citations Issued	12

- Stores given reasonable amount of time to make improvements upon failing an inspection
- A Reinspection is scheduled to evaluate improvements



#### **Current Code Enforcement**



- Currently Code does not enforce provisions of Chapter 12B, related to C-Store requirements
- Code addresses issues relative to the list provided, within all commercial properties, including C-Stores







## Current Commercial Enforcement

- Signage (exterior)
- Certificate of Occupancy
- Parking
- Premises
- Structural
- Electrical
- Plumbing
- Zoning (land uses)



#### **Enhanced Enforcement: C-Store**



- Requires the additional provision allowing the Director of Code/Representatives to Enforce all requirements of Chapter 12B
- Allows Code to address all issues within one inspection
- Code can address locations with a low level of priority





## Enhanced C-Store Enforcement

- C-Store Registration
- Crime Prevention Through Environmental Design (CPTED) requirements
- Surveillance requirements
- Alarm/Safe requirements
- Security signage/height markers
- Visibility
- Trespass Affidavit
- Coin Operated Amusement Devices



## Operational Changes Required



- Cross training of Code staff in the following areas:
  - CPTED/Safety Training
  - Surveillance/Equipment
  - > Trespass affidavit
  - Registration/Security requirements









## Operational Changes Required (continued)



- Additional changes include:
  - Cross section of staff from various units within the Code Department such as:
    - Neighborhood Code, Multi-tenant, Consumer Health, Intensive Case Resolution, and Community Prosecution
  - Data system changes
    - Creation of a new service request type to capture registrations and inspection activity



## Deployment Strategy



- A tiered system of delegation allows for low level status to be addressed by Code unit
- Allows Police to concentrate efforts to those locations with the greatest need

### Level of Priority and Response

# Tier 1 Priority Status (Police)

- High Crime
- Operational Concerns
- "Non-franchise"
- Safety Issues
- Consistent Calls for Service

#### Tier 2 Low Priority Status (Code)

- Non-registered Low Crime
- Minor operational issues
- "Non-franchise & Franchise"
- Minor Calls for Service

#### Tier 3 Good Neighbor Status (Code)

- No Crime
- No operational Concerns
- Excellence in Safety
- No Calls for Service



# Operational Advantages



- Better comprehensive inspections of C-Stores
- Collaborative efforts between Sustainable Development, Police and Code
- Registration and system tracking
  - > Allows for more efficient tracking and follow up
- Police (NPO) can focus their efforts in areas with the greatest need
- Improves the community experience in these local establishments to improve the safety of these locations





## **Next Steps**



- Prepare a resolution for required Code Amendments
- Get feedback
- Establish implementation timeline based on preferred option





Convenience Store Ordinance Enforcement Strategies

Public Safety Committee April 12, 2021

Carl Simpson, Director
Code Compliance Services
Jesse Reyes, Assistant Chief
Dallas Police Patrol Division
City of Dallas

#### Memorandum



DATE April 9, 2021

TO Honorable Members of the Public Safety Committee

#### **SUBJECT Dallas Fire-Rescue's Predictive Analytics Model**

It is Dallas Fire-Rescue's vision, "To be the best trained, technologically advanced, customer-focused fire service organization in the country." In pursuit of this vision, the department explores emerging technology and techniques for its application in the fire service. Predictive analytics have been in use in the financial and marketing industries to generate a better bottom line. In the fire service, its use will potentially save lives and property. Together with the Office of Innovation, a partnership between the Massachusetts Institute of Technology's Sloan School of Management and Dallas Fire-Rescue has led to a predictive model based on industry standards regarding predictive modeling and expected results. This prototype will help direct the Department's Inspection Division in its education and inspection efforts and the Operations Division in its education and single-family realm. It would direct the Inspections Division's free smoke detector program and target specific areas of focus for its education section.

We look forward to expanding the Predictive Analytics Model and the value it brings to our citizens and the community we serve.

Please contact me if you have any questions or need additional information.

Jon Fortune

Assistant City Manager

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity, and Inclusion
Directors and Assistant Directors



# Dallas Fire-Rescue's Predictive Analytics Model

Public Safety Committee April 12, 2021

Gilbert G. Padilla, Lieutenant Dallas Fire-Rescue Department City of Dallas

## **Presentation Overview**



- Background/History
- How does it work?
- Evaluation Tools and Results
- Implementation Plan
- Future Applications



# Background / History



## Challenges and Opportunities

- Where are our fires? Reactive vs Proactive
- What to inspect to make a difference?
- Objective and data driven
- Target inspections and pre-incident planning



# Background/History



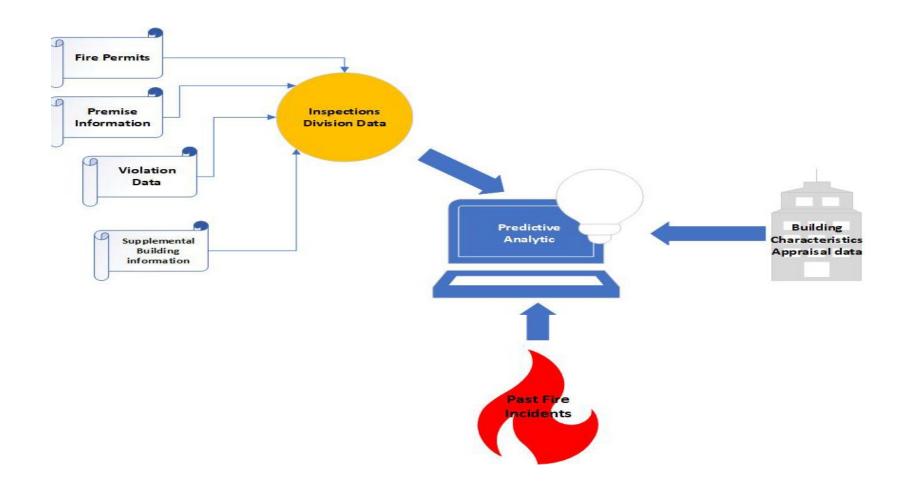
## Predictive Analytics

- What are predictive analytics?
- DFR began utilizing in October 2019
- Has this been done before?
  - Metro 21: (Pittsburgh FD, Carnegie Mellon University)
  - FIREBIRD: (Atlanta FD, Georgia Tech)



## How does it work?







## How does it work?



Methods Explored

Different statistical methods

Most effective and accurate selected

Use historical data to build and test results

Area Under Curve (AUC) .77

This means the model is >75% accurate at predicting historical sample data



## **Evaluation Tools and Results**



- Data based and reinforced
- Objectively derived
- Statistically sound
- Model is "Evergreen"



## **Evaluation Tools and Results**



- Anticipated Results:
  - Significant fire reduction
  - Injury and Death reduction
  - Property loss reduction



## **Evaluation Tools and Results**



- Property Scoring Scale: 0-100
  - The higher the score, the greater the risk

- 11760 Ferguson Road, Apartments (98.20 Score)
  - 40 displaced, 6 injured (Nov. 2018)

- 7501 Chesterfield, Apartments (97.80 Score)
  - 4 alarm fire, 2 injured (Oct. 2016)



# Implementation Plan



 Focus prevention efforts on properties identified as likely to experience a fire

• Evaluate if there is a reduction in fires in commercial (Including Multi-family) structures, deaths, injuries, property loss



# Implementation Plan



- Multi-family Inspection program begins Mid-April 2021
- Prioritization based on risk level
- Key Performance Indicator (KPI) for DFR budget



# **Future Applications**



- Monthly evaluation of progress (Dashboard)
- Utilize same tool for single family fire predictor
- Target education and smoke alarm installation program. NOT enforcement or sanctions.
- Full application results in Community Risk Reduction (CRR) program





# Dallas Fire-Rescue's Predictive Analytics Model

Public Safety Committee April 12, 2021

Gilbert G. Padilla, Lieutenant Dallas Fire-Rescue Department City of Dallas



## Violent Crime Reduction Plan Update Public Safety Committee April 12, 2021



Paul Junger, Major, Dallas Police Department City of Dallas

## **Presentation Overview**



- Month of March
- Where We Are
- Project Safe Neighborhood
- Operations/Initiatives
- Performance Metrics Updates



## The Month of March



- Aggravated Assaults and Homicides continue to be the department's primary area of concern.
- Homicides 12
  - 8 Argument / Conflict
  - 1 Family Violence
  - 0 Robberies
  - 3 Unknown
- Aggravated Assaults (NFV) 469
  - Argument / Conflict is the major cause for majority of these offenses.
  - Locations
    - Multi Family Locations
  - YTD Comparison Incidents VS Victims
    - 2020 839 Incidents VS 1307 Victims
    - 2021 905 Incidents VS 1400 Victims



## The Month of March



## YTD Homicide Comparison (Victim Relationship)

A ACTIVE	20	020	2021	
MOTIVE	NUM	PCT	NUM	PCT
ARGUMENT/CONFLICT	19	46.3%	23	45.0%
ARSON	0	0.0%	0	0.0%
BURGLARY	0	0.0%	0	0.0%
CRIMINAL NEGLIGENCE	0	0.0%	0	0.0%
FAMILY VIOLENCE	7	17.1%	9	17.6%
HOME INVASION	2	4.9%	0	0.0%
OFFICER INVOLVED	0	0.0%	0	0.0%
ROBBERY	10	24.4%	6	11.7%
SEXUAL	0	0.0%	0	0.0%
OTHER	0	0.0%	0	0.0%
UNKNOWN	3	7.3%	13	25.7%
TOTAL	41		51	

GANGS / DRUGS	2020		2021	
GANGS / DINOGS	NUM	PCT	NUM	PCT
GANG INVOLVED	4	18.2%	4	50.0%
GANG MOTIVATED	2	9.1%	0	0.0%
DRUG INVOLVED	16	72.7%	4	50.0%
TOTAL	22		8	

ARGUMENT CONFLICT	20	2020		021
RELATIONSHIP	NUM	PCT	NUM	PCT
Acquaintance	11	57.9%	12	52.2%
Boyfriend	0	0.0%	1	4.3%
Other Family	0	0.0%	1	4.3%
Stranger	8	42.1%	7	30.4%
Unknown	0	0.0%	2	8.7%
TOTAL	19		23	



## The Month of March



## YTD Homicide Comparison (Suspect Relationship)

SUSPECT	202	20	202	1
RELATIONSHIP	NUM	PCT	NUM	PCT
Acquaintance	29	46.0%	17	33.3%
Boyfriend	3	4.8%	2	3.9%
Child	0	0.0%	2	3.9%
Common Law	0	0.0%	0	0.0%
Girlfriend	0	0.0%	3	5.8%
Grandchild	0	0.0%	0	0.0%
Grandparent	0	0.0%	0	0.0%
In-Law	0	0.0%	0	0.0%
Other Family	0	0.0%	1	1.9%
Parent	0	0.0%	0	0.0%
Roommate	1	1.6%	0	0.0%
Sibling	0	0.0%	0	0.0%
Spouse	1	1.6%	2	3.9%
Stranger	20	31.7%	11	21.6%
Unknown	9	143%	13	25.7%
TOTAL	63		51	



## Where We Are



NIBRS COMPSTAT DAILY C	CRIME BRIEFI	NG Wednesda	y, March 31,	2021
NIBRS Compstat Crime	YTD TY	YTD LY	Cnt Diff	% Chg
AGG ASSAULT – FV	462	406	56	13.79%
AGG ASSAULT - NFV	1400	1307	83	7.12%
Sub-Total ASSAULT OFFENSES	1862	1713	149	8.70%
MURDER & NONNEGLIGENT MANSLAUGHTER	51	41	10	24.39%
Sub-Total HOMICIDE OFFENSES	51	41	10	24.39%
ROBBERY-BUSINESS	128	241	-113	-46.89%
ROBBERY-INDIVIDUAL	501	741	-240	-32.39%
Sub-Total ROBBERY	629	982	-353	-35.95%
SEX OFFENSES	172	199	-27	-13.57%
Sub-Total : Violent	2714	2935	-221	-7.53%
NIBRS Compstat Crime	YTD TY	YTD LY	Cnt Diff	% Chg
BURGLARY-BUSINESS	868	1146	-278	-24.26%
BURGLARY-RESIDENCE	684	1126	-442	-39.25%
Sub-Total BURGLARY ENTERING	1552	2272	-720	-31.69%
BMV	4047	3641	406	11.15%
OTHER THEFT	1883	2176	-293	-13.47%
SHOPLIFTING	459	650	-191	-29.38%
Sub-Total LARCENY/ THEFT OFFENSES	6389	6467	-78	-1.21%
UUMV	2371	2773	-402	-14.50%
Sub-Total MOTOR VEHICLE THEFT	2371	2773	-402	-14.50%
Sub-Total : Non-Violent	10312	11512	-1200	-10.42%
GRAND TOTAL	13026	14447	-1421	-9.84%

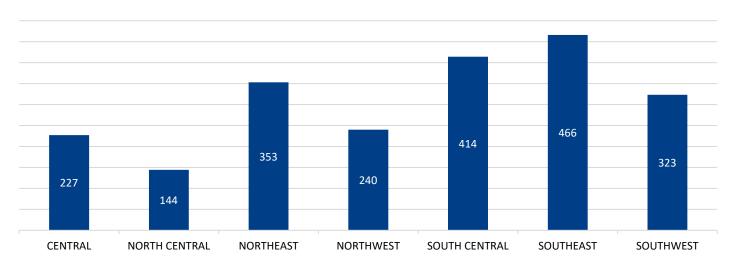


## YTD Violent Crime All Divisions



Offense	CENTRAL	NORTH CENTRAL	NORTHEAST	NORTHWEST	SOUTH CENTRAL	SOUTHEAST	SOUTHWEST	TOTAL
AggAslt NFV	154	78	207	135	309	352	220	1455
Bus Robbery	12	18	25	21	20	13	25	134
Ind Robbery	56	47	114	80	70	89	71	527
Murder	5	1	7	4	15	12	7	51
Total	227	144	353	240	414	466	323	2167

#### YTD Violent Crime

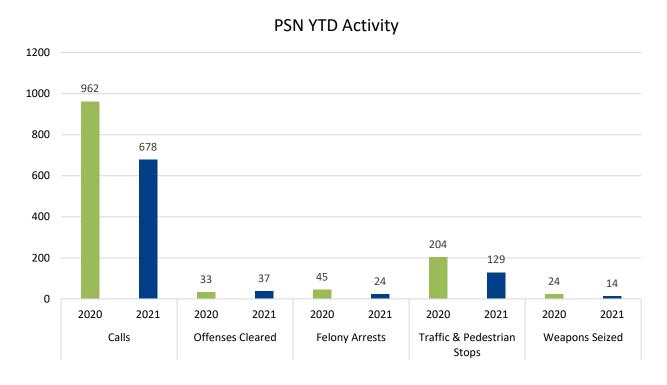




# Project Safe Neighborhood



 One of the objectives is to reduce gun related crimes in Northeast- Forest / Audelia and 5 points

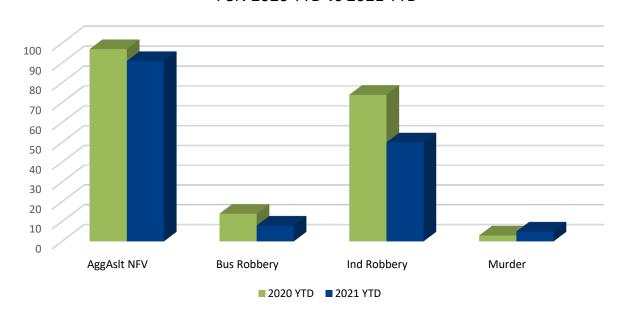




# Project Safe Neighborhood

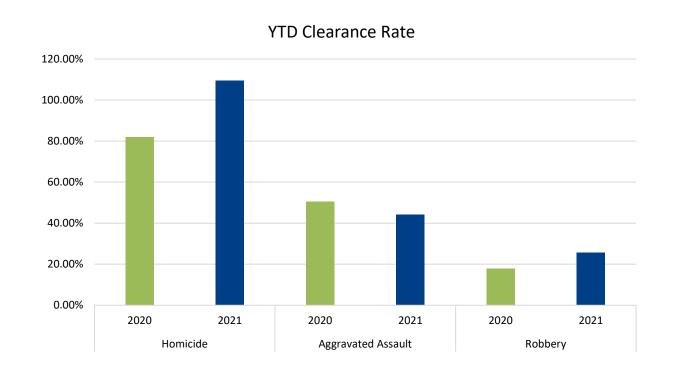


#### PSN 2020 YTD vs 2021 YTD









National Average Clearance Rate

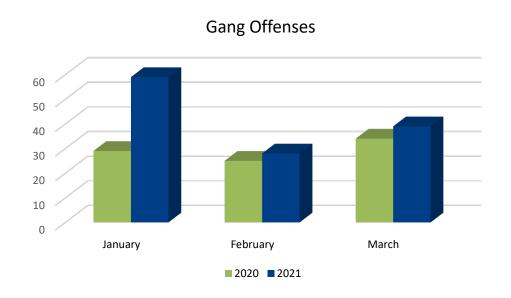
Homicide 62.8% Robbery 30.4 %

Aggravated Assault 52.5%

Source: www.statista.com/statistics/194213/crime-clearance-rate-by-type-in -the-us



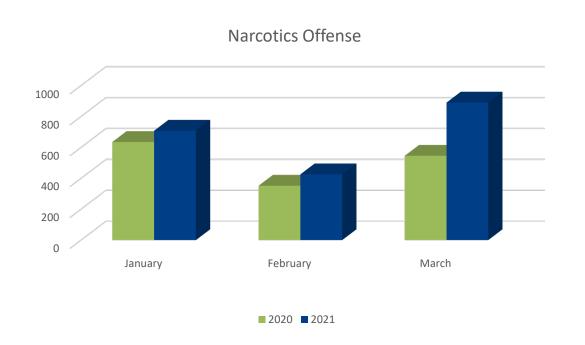




- Gang Activity is defined as the following:
  - Gang member commits offense against another gang member
  - Gang member commits violent criminal act
- Gang detectives and enforcement officers respond to all drive-by shootings to determine if they are gang related. This rapid response and relentless follow up has allowed us to identify and apprehend more offenders







#### Narcotics offenses are defined as:

- Any incident in which illicit drugs are determined to be a direct or indirect factor of the crime
- To address the increase, the Narcotics Division has conducted 141 undercover operations and executed 27 search warrants netting 104 arrest for the month of March.





## Real Time Crime Center Update

- 18 applicants are in training for RTCC operations
- 1 individual has been hired with a start date of May 5
- 2 applicants have completed the background process and are awaiting chain of command approval
- 1 applicant withdrew and the position will be reposted
- The final stages of construction are underway and RTCC staff will begin training on the equipment April 26





## South Central Patrol Pilot Staffing Model

South Central Average Response Times				
Priority	YTD '21	YTD '20	Change Time	
1	7.53	8.29	-0.76	
2	22.14	23.52	-1.38	

South Central					
Crime Percentage					
Crime YTD '21 YTD '20 Change					
Violent	539	485	11.13%		
Non-Violent	902	1264	-28.64%		
Total	1441	1749	-17.61%		

#### **South Central Observations:**

- Year to date this year (7.53) compared to year to date last year (8.29), decrease of -0.76 on Priority 1 response time.
- More usage of the Dallas Online Reporting System (DORS) program from the public.





### Northeast Patrol Pilot Staffing Model

Northeast Average Response Times					
Priority	YTD '21	YTD '20	Change Time		
1	7.85	8.56	-0.71		
2	27.56	26.60	0.96		
	Northeast Crime Percentage				
Crime	YTD '21	YTD '20	Change		
Violent	450	474	-5.06%		
Non-Violent	1813	1918	-5.47%		
Total	2263	2392	-5.39%		

#### Northeast Patrol Observations:

- Year to date this year (7.85) compared to year to date last year (8.56), decrease of **-0.71** on Priority 1 response time.
- More usage of the Dallas Online Reporting System (DORS) program from the public.





## Southeast Patrol Pilot Staffing Model

Southeast				
Average Response Times				
Priority	YTD '21	YTD '20	Change Time	
1	7.96	8.75	-0.79	
2	30.66	30.46	0.20	

Southeast				
Crime Percentage				
Crime	YTD '21	YTD '20	Change Time	
Violent	570	683	-16.54%	
Non-Violent	1052	1502	-29.96%	
Total	1622	2185	-25.77%	

#### **Southeast Patrol Observations:**

- Year to date this year (7.96) compared to year to date last year (8.75), decrease of **-0.79** on Priority 1 response time.
- More usage of the Dallas Online Reporting System (DORS) program from the public.





## Southwest Patrol Pilot Staffing Model

Southwest					
	Average Response Times				
Priority	YTD '21	YTD '20	Change Time		
1	7.42	8.37	-0.95		
2	21.66	24.89	-3.23		

Southwest Crime Percentage			
Violent	425	544	-21.88%
Non-Violent	1451	1685	-13.89%
Total	1876	2229	-15.84%

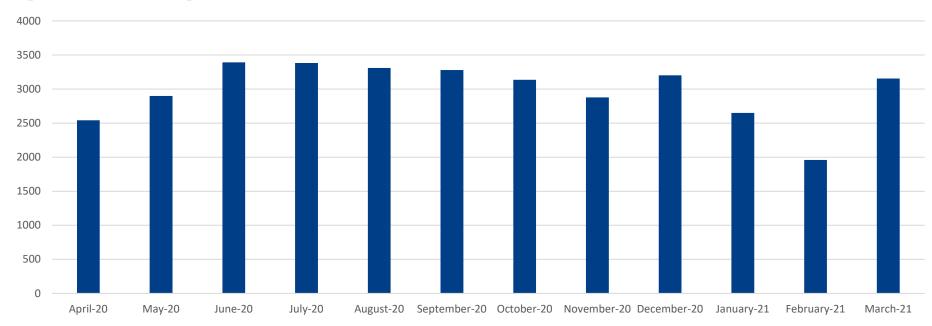
#### **Southwest Patrol Observations:**

- Year to date this year (7.42) compared to year to date last year (8.37), decrease of **-0.95** on Priority 1 response time.
- More usage of the Dallas Online Reporting System (DORS) program from the public.





 Increase Usage of Dallas Online Reporting System (DORS) & Expeditor Reports



• 3156 DORS and Over the Phone Reports completed in March

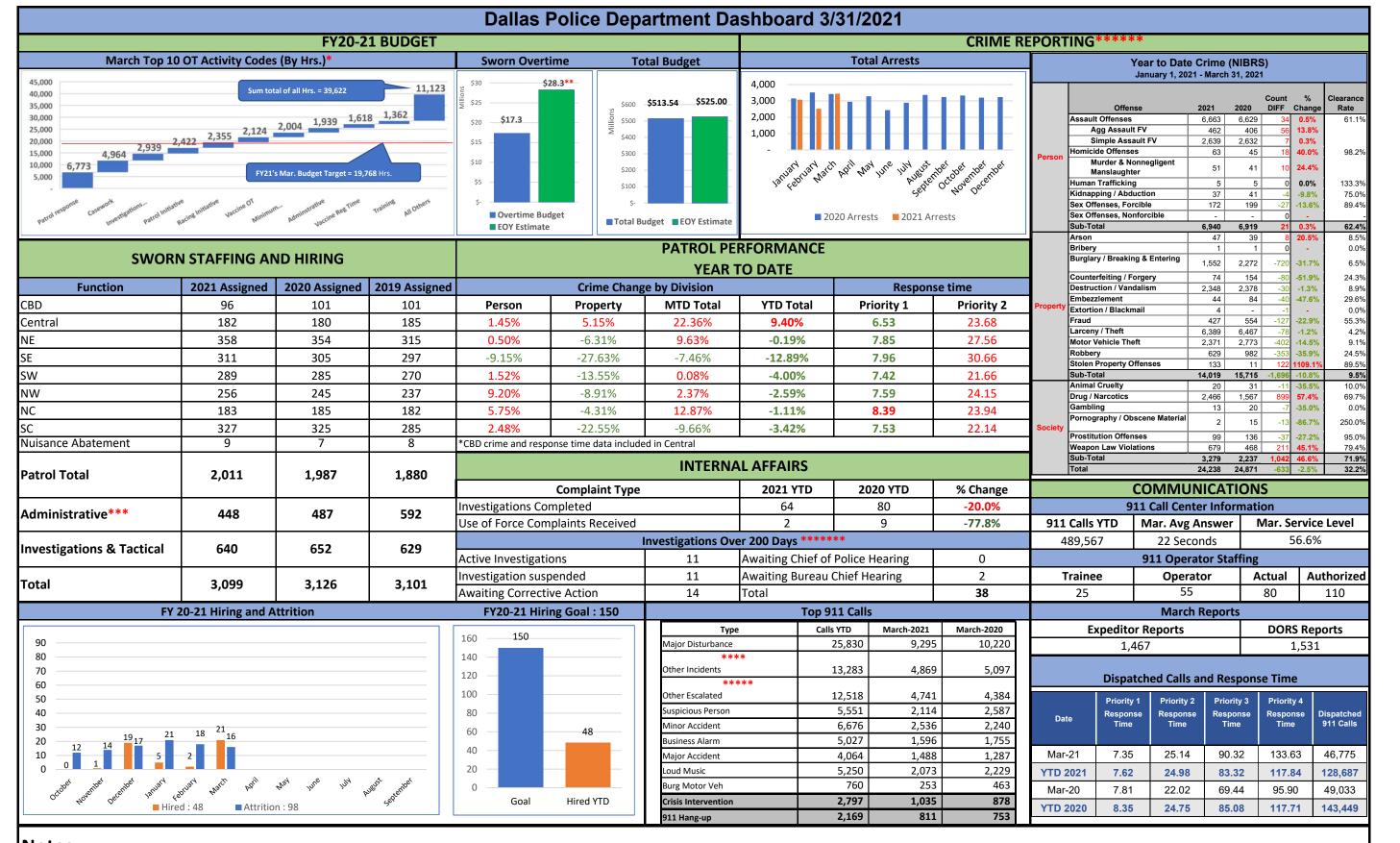




# Violent Crime Reduction Plan Update Public Safety Committee April 12, 2021



Paul Junger, Major, Dallas Police Department City of Dallas



#### Notes:

\*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report.

\*\*YE estimate based on FY21's YTD expenditure trends.

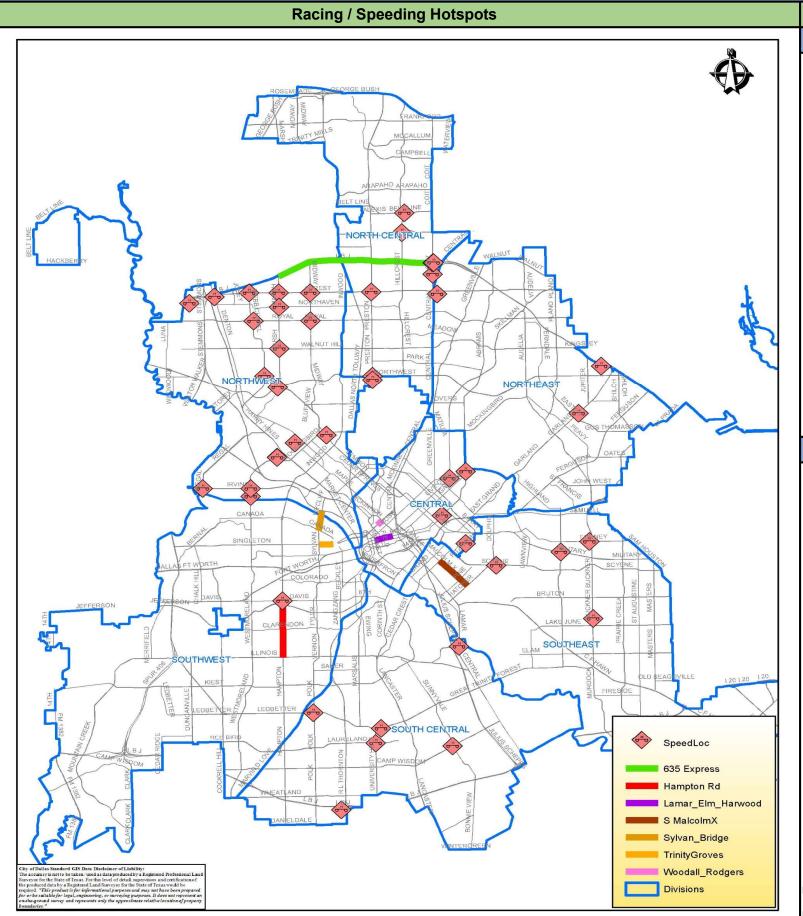
\*\*\*Administrative includes Police Academy Trainees (106). It also includes Office of the Chief of Police units such as Criminal Intelligence (47), Internal Affairs (26), and Public Integrity (11). 2021 Data is YTD. 2020 and 2019 data is Dec 31st of that year.

\*\*\*\*Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

\*\*\*\*\*Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an. offense

\*\*\*\*\* Crime reporting now includes NIBRS data. Data is preliminary.

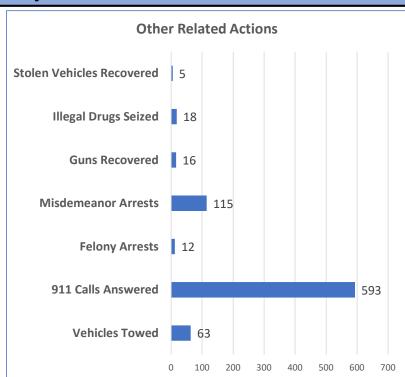
\*\*\*\*\*\*\* Investigations suspended: Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension or termination.



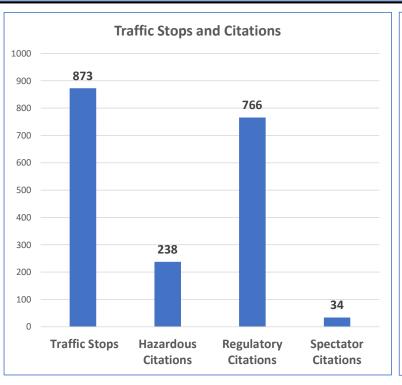
## Racing / Speeding Operational Activity

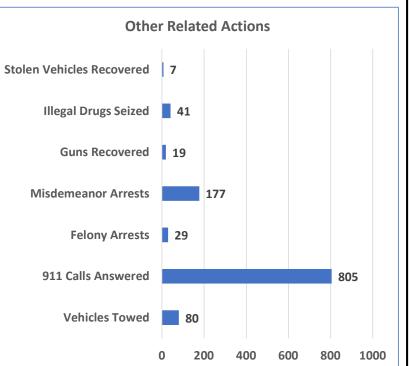
#### February





#### March





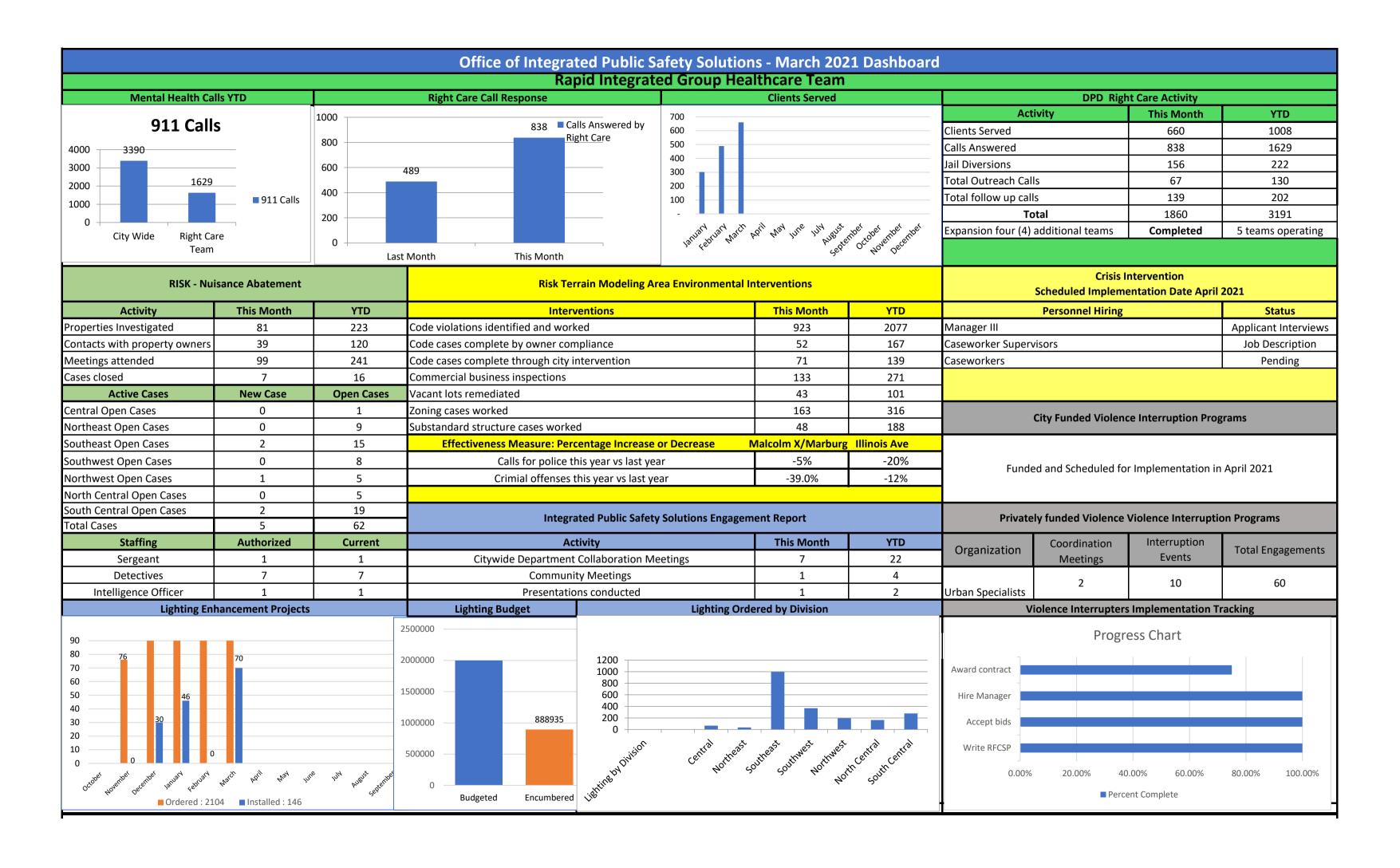
#### Notes:

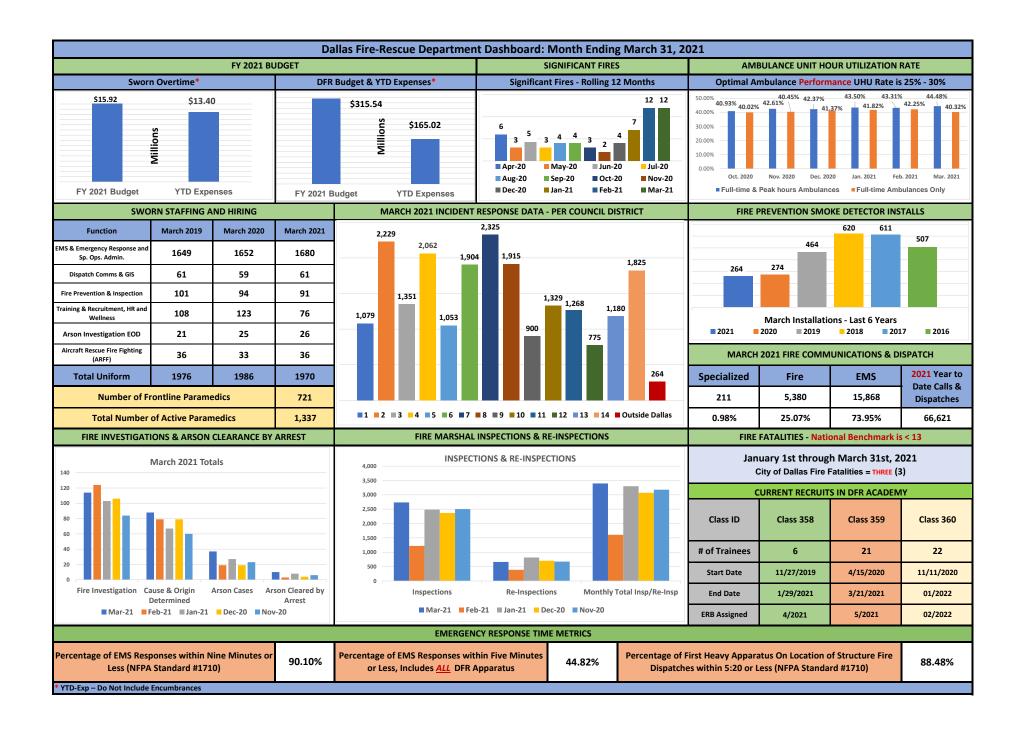
Dallas Police Department Racing / Speeding Dashboard 3/31/2021

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

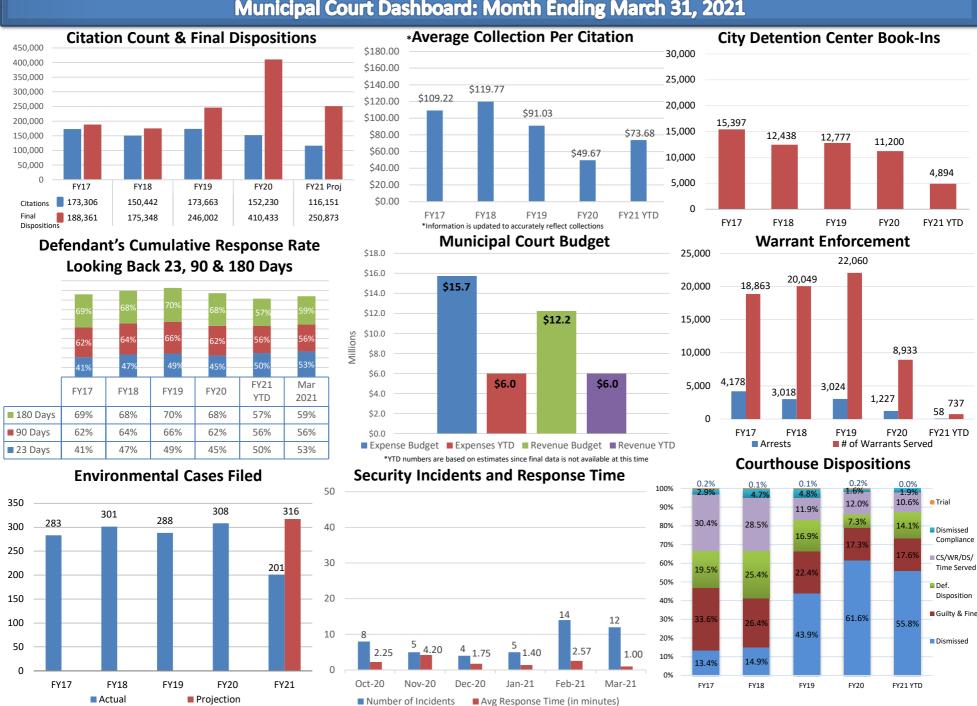
Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.







## Municipal Court Dashboard: Month Ending March 31, 2021





DATE April 9, 2021

TO Honorable Members of the Public Safety Committee

#### **SUBJECT RIGHT Care Implementation Update**

As a part of the City Manager's R.E.A.L Change Initiative, the Office of Integrated Public Safety Solutions has successfully met its goal of expanding the RIGHT Care program to 5 teams to provide citywide coverage for mental health calls.

The RIGHT Care Program is a multidisciplinary team, made up of a DPD officer, DFR paramedic, Parkland Hospital licensed social workers and qualified mental health professionals from the North Texas Behavioral Health Authority.

The purpose of this team is to respond to 911 calls regarding individuals experiencing a mental health crisis and to divert them from jail or hospitalization. This multidisciplinary team provides individuals in crisis with a continuity of care through prevention and intervention services in the field. The success of this program exists because of the unique collaborative effort between agencies.

Each unit deploys from an assigned police patrol station and covers a designated area of the city. The teams work 7 days a week, and operates in 2 shifts, 7:00am - 3:00pm and 3:00pm – 11:00pm.

The newly expanded RIGHT Care program now includes a qualified mental health professional from the North Texas Behavioral Health Authority (NTBHA) embedded in the 911 call center to assist with triaging behavioral health calls and RIGHT Care team referrals. These mental health professionals are cross trained and also serve as adjunct members of the field team.

New call signals and communications protocols have been developed to allow for a tiered level of response based on information shared with 911 call takers and the mental health professionals in the call center. This has resulted in greater efficiency and reduced demand on the police department.

The NTBHA will also service a Community Care Follow Up team to provide continued care for repeat patients. The Community Care Follow Up team will visit clients within 24 hours of contact of the Right Care Team. The NTBHA will be responsible for ensuring continued client contact and case management.

Using a data driven approach to increase efficiency and measure the outcomes of success, the RIGHT Care Team has created a new electronic activity tracking sheet to record call outcomes in the field and provide on-going analysis of the program results and impact on the community.

#### **RIGHT Care Implementation Update**

Additional training is in development that will include specialized crisis negotiation training and reality based training for all teams and supervisors.

The RIGHT Care program is making a tremendous difference in the community by immediately responding to residents in crisis, ensuring on-scene safety, and connecting residents with the most appropriate level of care.

The expansion has resulted in large increases each month in the number of calls answered and clients served. The results have been tremendous as illustrated in the following table.

RIGHT Care Expansion – Totals by Month				
	911 Calls Answered	Clients Served		
January	302	165		
February	489	283		
March	838	660		

In addition, in the first three months of 2021, 222 individuals have been diverted from entering the criminal justice system due to the RIGHT Care program.

Even though the expansion of 5 teams is a large milestone, the addition of 5 teams for FY 2022 will only enhance our program to meet the full demand of mental health calls. For more information about the RIGHT Care Program, please contact David Pughes at David.Pughes@dallascityhall.com.

Jon Fortune

Assistant City Manager

c: T.C. Broadnax Jr., City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
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Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors



DATE April 9, 2021

TO Honorable Members of Public Safety Committee

#### **SUBJECT Proposed Sites for Backup Generator Power at Warming Centers**

#### 1. Warming Centers

The Office of Emergency Management (OEM) will activate warming centers when the National Weather Service (NWS) forecast daytime high temperatures at < 32° for a period of 48 hours or more. When met, all recreation centers and libraries are designated as "warming centers" during normal hours. Managers of warming centers will talk to people who come in to escape the extended cold and determine if they need overnight shelter. If there is an overwhelming need to open an overnight shelter, OEM will work closely with Parks and Recreation to identify a center as an overnight shelter.

#### 2. February 2021 Winter Storm Limitations

During the February 2021 Winter Storm this plan was not executed because these facilities were also impacted by the rolling power outages. Not being able to ensure power availability at our facilities made them inadequate to serve at warming centers. OEM acted quickly to the situation and worked with Procurement Services to contract charter bus companies to provide mobile warming centers in areas of most need.

#### Backup Generators

To prevent this situation from occurring again, OEM proposes the installation of permanent generators at one recreation center and one library in each council district. A generator would be installed at each facility so there is no down time during a power outage emergency. In coordination with our partner departments we have proposed one library and recreation center per district. We encourage feedback on the proposed locations as we prepare for the next phase of the project.

#### 4. Next Steps

Currently, we are determining the facilities most in need of backup generator power, however a funding source has yet to be identified. Once we receive feedback on the proposed facility locations, and a funding source is confirmed, OEM will work with Building Services Department to identify vendor for quoting the project. The installation of generator power will require upgrades to current electrical infrastructure to meet federal electrical code guidelines. Generators of this size will need to be custom ordered to meet the needs of each facility. Each project could take 18-24 months to complete. Subject to appropriations or other funding opportunities, OEM will prioritize the list based on community vulnerability in the areas around the identified facilities.

### 5. Proposed Libraries

5. Proposed Libraries  Libraries					
Name	Address	District	Census Tract Poverty Rating		
NORTH OAK CLIFF BRANCH LIBRARY	302 W 10TH ST	1	4034 people in tract, of those, 735 are below the Federal poverty line (18.2%).		
GRAUWYLER PARK BRANCH LIBRARY	2146 GILFORD ST	2	3244 people in tract, of those, 813 are below the Federal poverty line (25.1%).		
MOUNTAIN CREEK BRANCH LIBRARY	6102 MOUNTAIN CREEK PKWY	3	3641 people in tract, of those, 240 are below the Federal poverty line (6.6%).		
PAUL LAURENCE DUNBAR LANCASTER-KIEST BRANCH LIBRARY	2008 E KIEST BLVD	4	4751 people in tract, of those, 1,851 are below the Federal poverty line (39.0%).		
PLEASANT GROVE BRANCH LIBRARY	7310 LAKE JUNE RD	5	3991 people in tract, of those, 1,176 are below the Federal poverty line (29.5%).		
DALLAS WEST BRANCH LIBRARY	2332 SINGLETON BLVD	6	5240 people in tract, of those, 2,148 are below the Federal poverty line (41.0%).		
SKYLINE BRANCH LIBRARY	6006 EVERGLADE RD	7	7611 people in tract, of those, 1,444 are below the Federal poverty line (19.0%).		
KLEBERG-RYLIE BRANCH LIBRARY	1301 EDD RD	8	5946 people in tract, of those, 1,029 are below the Federal poverty line (17.3%)		
LOCHWOOD BRANCH LIBRARY	11221 LOCHWOOD BLVD	9	8153 people in tract, of those, 601 are below the Federal poverty line (7.4%)		
AUDELIA ROAD BRANCH LIBRARY	10045 AUDELIA RD	10	3918 people in tract, of those, 398 are below the Federal poverty line (10.2%).		
FRETZ PARK BRANCH LIBRARY	6990 BELT LINE RD	11	3902 people in tract, of those, 553 are below the Federal poverty line (14.2%)		
RENNER- FRANKFORD BRANCH LIBRARY	6400 FRANKFORD RD	12	4216 people in tract, of those, 353 are below the Federal poverty line (8.4%).		
PRESTON ROYAL BRANCH LIBRARY	5626 ROYAL LN	13	1650 people in tract, of those, 20 are below the Federal poverty line (1.2%).		
LAKEWOOD BRANCH LIBRARY	6121 WORTH ST	14	2751 people in tract, of those, 502 are below the Federal poverty line (18.2%).		

6. Proposed Recreation Centers

Recreation Centers					
Name	Address	District	Census Tract Poverty Rating		
Kidd Springs	711 W. Canty	1	4034 people in tract, of those, 735 are below the Federal poverty line (18.2%).		
Samuell Grand	6200 E. Grand	2	3641 people in tract, of those, 240 are below the Federal poverty line (6.6%).		
Thurgood Marshall	5150 Mark Trail	3	8041 people in tract, of those, 1,804 are below the Federal poverty line (22.4%).		
Kiest	3080 S. Hampton	4	5994 people in tract, of those, 494 are below the Federal poverty line (8.2%).		
Pleasant Oaks	8701 Greenmound	5	9056 people in tract, of those, 2,045 are below the Federal poverty line (22.6%).		
Jaycee Zaragoza	3114 Clymer	6	6103 people in tract, of those, 755 are below the Federal poverty line (12.4%).		
Martin Luther King	2901 Pennsylvania Ave.	7	2285 people in tract, of those, 763 are below the Federal poverty line (33.4%).		
Singing Hills	6805 Patrol Way	8	5131 people in tract, of those, 1,208 are below the Federal poverty line (23.5%).		
Harry Stone	2403 Millmar	9	8118 people in tract, of those, 1,770 are below the Federal poverty line (21.8%).		
Willie B. Johnson	12225 Willowdell	10	6700 people in tract, of those, 935 are below the Federal poverty line (14.0%).		
Fretz	6994 Beltline Rd.	11	3902 people in tract, of those, 553 are below the Federal poverty line (14.2%).		
Timberglen	3810 Timberglen Dr.	12	4883 people in tract, of those, 715 are below the Federal poverty line (14.6%).		
Walnut Hill	10011 Midway	13	2112 people in tract, of those, 13 are below the Federal poverty line (0.6%).		
Exall	1355 Adair	14	2258 people in tract, of those, 491 are below the Federal poverty line (21.7%).		

If you have any questions or would like to change the proposed library or recreation center in your District, please contact Adam Traylor with the Office of Emergency Management at <a href="mailto:adam.traylor@dallascityhall.com">adam.traylor@dallascityhall.com</a> or 214-670-5549.

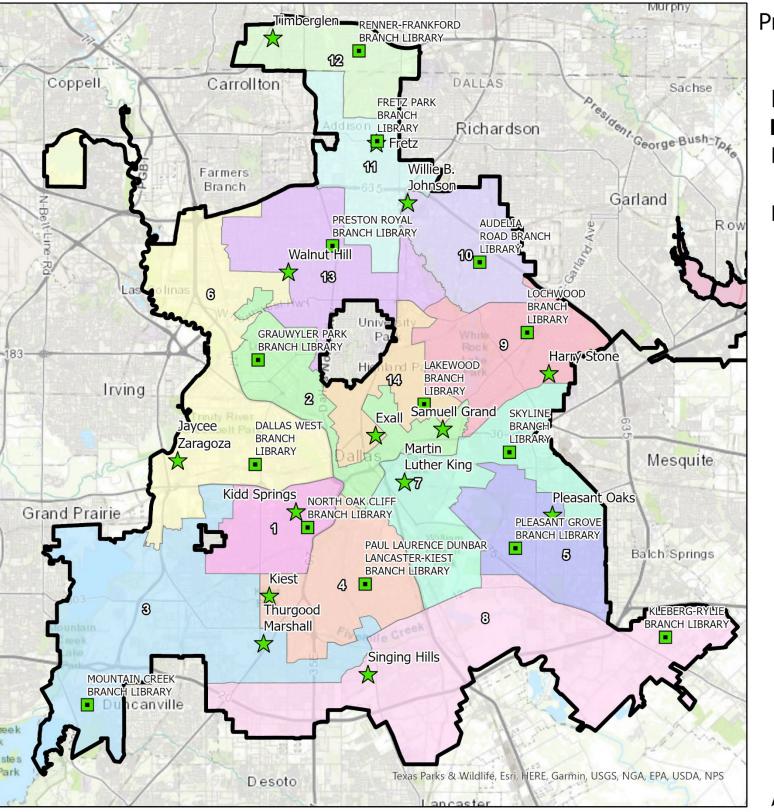
Rocky Vaz, Director

Office of Emergency Management

C:

T.C. Broadnax, City Manager Chris Caso, City Attorney Mark Swann, City Auditor Bilierae Johnson, City Secretary Preston Robinson, Administrative Judge Kimberly Bizor Tolbert, Chief of Staff to the City Manager Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager Joey Zapata, Assistant City Manager Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services M. Elizabeth Reich, Chief Financial Officer M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity, and Inclusion Directors and Assistant Directors



## Proposed Backup Generator Warming Center Sites

Legend

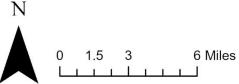
Dallas

**Recreation Center** 

Yes

Library

On





DATE April 9, 2021

TO Honorable Members of the Public Safety Committee

#### SUBJECT Proposed Resolution Regarding Police Academy Planning

As you are aware, the Dallas Police Department (DPD) has been working with the University of North Texas at Dallas (UNTD) to potentially relocate the DPD Police Training Academy on the campus of UNTD. This project has been the subject of previous briefings to the Public Safety Committee and attached you will find a former briefing memo that that provides some additional background on this exciting project.

Consistent with the strategy outlined in the aforementioned briefing memo, both DPD and UNTD have continued to develop this project. Recently UNTD has established a team to begin conceptual planning for a DPD academy on their campus. This represents a significant milestone in the project and as such the Chair of the Public Safety Committee has recommended that we officially recognize the intentions and expectations of both DPD and UNTD as this project advances.

Staff is currently in the process of developing a resolution for City Council consideration that will define the City's intention to identify activities and programs that will be part of a future Dallas Police Academy and In-Service training facility, to actively participate in the design of the facility, and to make available historical documents from previous initiatives undertaken to construct a new police training facility.

In return, UNTD will be expected to identify suitable sites on the UNTD campus that will meet the needs of DPD, coordinate with the Caruth Police Institute to research best in class police training facilities and university supported academies, and conduct stakeholder engagement to develop concepts and designs for the facility; ensure health, wellness, and resiliency are part of the design process; and inform the philanthropic community on the importance of this project.

We are very excited about the prospect of a new state of the art police academy and partnership with UNTD. Staff intends to present a draft resolution as described above for City Council approval in late May.

Eddie Garcia Chief of Police

Dallas police Department

[Attachment]

DATE April 9, 2021

#### SUBJECT Proposed Resolution Regarding Police Academy Planning

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity, and Inclusion
Directors and Assistant Directors



DATE February 28, 2020 CITY OF DALLAS

TO Honorable Members of the Public Safety Committee

#### **SUBJECT Police Academy**

Over the past year, as well as during the recent City Council retreat, there were several comments and suggestions by Council Members of the need to improve the Dallas Police Training Academy. As an emerging priority for the City Council, staff has been working to assess the issues and challenges of the current training facility and recently has had several conversations with the University of North Texas at Dallas (UNTD) about a collaborative opportunity to create a modern police training facility.

Prior to 1990, the DPD academy was located at Bachman Lake. In 1990, Dallas Love Field Airport expanded into the Bachman Lake area which required relocation of the Academy to a 31,050 square foot facility at 5310 Redbird Center Drive. At the time, this facility housed both the training academy for new recruits as well as ongoing in-service training. DPD currently leases this facility as the move to Redbird Center was originally intended to be an interim solution.

Shortly after relocating in 1990, DPD quickly outgrew this facility as the department substantially increased its hiring for sworn positions and both the number of academy classes and the number of recruits per class increased. In 2012, DPD expanded the operations by leasing another 27,067 square feet at 5610 Redbird Center Drive to house the in-service training programs. The current cost of both leases is approximately \$1 million dollars per year.

A summary of issues and challenges related to the current training academy are listed below.

- The size of both facilities is inadequate to meet the current demand for training
- Parking spots are limited, and lots must be routinely cleared to serve as a track for conducting the academy's pursuit driver training
- Insufficient storage for training equipment
- Insufficient number of water fountains available for recruits
- Insufficient locker room size and available showers, especially for the number of female recruits/officers
- The facilities lack a dedicated break room
- Inadequate space to efficiently provide the academy's reality-based training to officers and recruits
- Classrooms are too small to accommodate growing number of recruits
- Driving track does not resemble that of a real city roadway
- Lack of jogging track and field for required physical training
- Deteriorating conditions of facility
- Breakroom, restroom and shower plumbing issues
- Weight room is too small for housing equipment and space is limited for training recruits

This briefing memo is to inform the Public Safety Committee of this project and to seek your input and feedback as we move forward in discussions with UNTD. Pursuing this collaborative opportunity with UNTD will result in improving the Dallas Police Academy operations and training conditions. Comparative university affiliated police academies across the nation have the advantage of benefitting from the academic and research resources available to large educational institutions. This type of officer training model serves to prepare a workplace-ready police force, making the department competitive in recruitment and retention, and will allow the Dallas Police Department to obtain highly specialized training that prioritizes the critical roles and tenants of 21st century modern policing.

Dallas Police Department would like to offer City Council Members a tour of the Dallas Police Academy to demonstrate the facility's current state of operations. Additionally, the tour will include a visit to the City of Fort Worth's training facility, which represents a modern and effective model for police training. DPD is coordinating with the City of Fort Worth and staff will be in contact with you soon for scheduling.

Please let me know if you require any additional information.

Jon Fortune

Assistant City Manager

T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
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Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Alequresh, Chief Innovation Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors